

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	14-08-2026 15:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	14-08-2026 15:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Housing & Urban Affairs (mohua)
विभाग का नाम/Department Name	Ministry Of Housing And Urban Affairs
संगठन का नाम/Organisation Name	Delhi Metro Rail Corporation Limited
कार्यालय का नाम/Office Name	Delhi Metro Rail Corporation Limited
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :sp.dhasmana.dmrc@nic.in Buyer Email id: hardeep.21613.dmrc@nic.in
वस्तु श्रेणी /Item Category	Internet Bandwidth and Replication Service - Internet Leased Line; Government Service provider, Private Service provider; Class A, Unified; NA; 100 , Internet Bandwidth and Replication Service - Internet Leased Line; Government Service provider, Private Service provider; Class A, Unified; NA; 50 , Internet Bandwidth and Replication Service - Internet Leased Line; Private Service provider, Government Service provider; Class A, Unified; NA; 20
अनुबंध अवधि /Contract Period	5 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	20 Lakh (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	3 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	6560252.2
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	100000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	ICICI
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	66

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c). ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

Delhi Metro Rail Corporation Limited
Office of Controller of Stores, DO Building, Shastri Park Metro Depot, Shastri Park, New Delhi-110053
(Delhi Metro Rail Corporation Limited)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the

completed financial years after the date of constitution shall be taken into account for this criteria.

2. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

Financial price break up - [1784616108.xlsx](#)

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Detailed Scope of Service:[1784616052.pdf](#)

Internet Bandwidth And Replication Service - Internet Leased Line; Government Service Provider, Private Service Provider; Class A, Unified; NA; 100 (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Internet Leased Line
Types of Service providers	Government Service provider , Private Service provider
License of Internet lease line (ILL)	Class A , Unified
License of Lease Line (LL/PP)	NA
Bandwidth Capacity (In Mbps)	100
DDOS with Internet Lease line Services	NO
Latency within India	Less than 80 ms
Latency outside India	Less than 300 ms
Packet Drop (In percentage)	Less than zero point five percent over average of 1000 pings
Type of Media	Fibre

विवरण/ Specification	मूल्य/ Values
Link Type(Manageability)	Managed
Static IP required (For ILL)	LAN Pool of 8 Public IP Addresses and WAN Pool of 8 Public IP Addresses
Router/ Networking Accessories	Provided by Seller
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Links	अतिरिक्त आवश्यकता /Additional Requirement
1	Shweta Tuli	110001,DELHI METRO RAIL CORPORATION LTD. METRO BHAWAN FIRE BRIGADE LANE BARAKHAMBHA ROAD NEW DELHI 110001	1	Number of months for which service is required : 60

Internet Bandwidth And Replication Service - Internet Leased Line; Government Service Provider, Private Service Provider; Class A, Unified; NA; 100 (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Internet Leased Line
Types of Service providers	Government Service provider , Private Service provider
License of Internet lease line (ILL)	Class A , Unified
License of Lease Line (LL/PP)	NA
Bandwidth Capacity (In Mbps)	100
DDOS with Internet Lease line Services	NO
Latency within India	Less than 80 ms
Latency outside India	Less than 300 ms

विवरण/ Specification	मूल्य/ Values
Packet Drop (In percentage)	Less than zero point five percent over average 1000 pings
Type of Media	Fibre
Link Type(Manageability)	Managed
Static IP required (For ILL)	LAN Pool of 8 Public IP Addresses and WAN Pool of 8 Public IP Addresses
Router/ Networking Accessories	Provided by Seller
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Links	अतिरिक्त आवश्यकता /Additional Requirement
1	Shweta Tuli	110001,DELHI METRO RAIL CORPORATION LTD. METRO BHAWAN FIRE BRIGADE LANE BARAKHAMBA ROAD NEW DELHI 110001	1	Number of months for which service is required : 60

Internet Bandwidth And Replication Service - Internet Leased Line; Government Service Provider, Private Service Provider; Class A, Unified; NA; 50 (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Internet Leased Line
Types of Service providers	Government Service provider , Private Service provider
License of Internet lease line (ILL)	Class A , Unified
License of Lease Line (LL/PP)	NA
Bandwidth Capacity (In Mbps)	50
DDOS with Internet Lease line Services	NO

विवरण/ Specification	मूल्य/ Values
Latency within India	Less than 80 ms
Latency outside India	Less than 300 ms
Packet Drop (In percentage)	Less than zero point five percent over average 1000 pings
Type of Media	Fibre
Link Type(Manageability)	Managed
Static IP required (For ILL)	LAN Pool of 8 Public IP Addresses and WAN Pool of 8 Public IP Addresses
Router/ Networking Accessories	Provided by Seller
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Links	अतिरिक्त आवश्यकता /Additional Requirement
1	Shweta Tuli	110001,DELHI METRO RAIL CORPORATION LTD. METRO BHAWAN FIRE BRIGADE LANE BARAKHAMBA ROAD NEW DELHI 110001	1	Number of months for which service is required : 60

Internet Bandwidth And Replication Service - Internet Leased Line; Private Service Provider, Government Service Provider; Class A, Unified; NA; 20 (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Internet Leased Line
Types of Service providers	Government Service provider , Private Service provider
License of Internet lease line (ILL)	Class A , Unified
License of Lease Line (LL/PP)	NA

विवरण/ Specification	मूल्य/ Values
Bandwidth Capacity (In Mbps)	20
DDOS with Internet Lease line Services	NO
Latency within India	Less than 80 ms
Latency outside India	Less than 300 ms
Packet Drop (In percentage)	Less than zero point five percent over average 1000 pings
Type of Media	Fibre
Link Type(Manageability)	Managed
Static IP required (For ILL)	LAN Pool of 8 Public IP Addresses and WAN Pool of 8 Public IP Addresses
Router/ Networking Accessories	Provided by Seller
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Links	अतिरिक्त आवश्यकता /Additional Requirement
1	Shweta Tuli	110001,DELHI METRO RAIL CORPORATION LTD. METRO BHAWAN FIRE BRIGADE LANE BARAKHAMBA ROAD NEW DELHI 110001	1	Number of months for which service is required : 60

Internet Bandwidth And Replication Service - Internet Leased Line; Government Service Provider, Private Service Provider; Class A, Unified; NA; 50 (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Internet Leased Line
Types of Service providers	Government Service provider , Private Service provider

विवरण/ Specification	मूल्य/ Values
License of Internet lease line (ILL)	Class A , Unified
License of Lease Line (LL/PP)	NA
Bandwidth Capacity (In Mbps)	50
DDOS with Internet Lease line Services	NO
Latency within India	Less than 80 ms
Latency outside India	Less than 300 ms
Packet Drop (In percentage)	Less than zero point five percent over average 1000 pings
Type of Media	Fibre
Link Type(Manageability)	Managed
Static IP required (For ILL)	LAN Pool of 8 Public IP Addresses and WAN Pool of 8 Public IP Addresses
Router/ Networking Accessories	Provided by Seller
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Links	अतिरिक्त आवश्यकता /Additional Requirement
1	Shweta Tuli	110001,DELHI METRO RAIL CORPORATION LTD. METRO BHAWAN FIRE BRIGADE LANE BARAKHAMBA ROAD NEW DELHI 110001	1	Number of months for which service is required : 60

Internet Bandwidth And Replication Service - Internet Leased Line; Goverment Service Provider, Private Service Provider; Class A, Unified; NA; 50 (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	

विवरण/ Specification	मूल्य/ Values
Type of Service	Internet Leased Line
Types of Service providers	Government Service provider , Private Service provider
License of Internet lease line (ILL)	Class A , Unified
License of Lease Line (LL/PP)	NA
Bandwidth Capacity (In Mbps)	50
DDOS with Internet Lease line Services	NO
Latency within India	Less than 80 ms
Latency outside India	Less than 300 ms
Packet Drop (In percentage)	Less than zero point five percent over average 1000 pings
Type of Media	Fibre
Link Type(Manageability)	Managed
Static IP required (For ILL)	LAN Pool of 8 Public IP Addresses and WAN Pool of 8 Public IP Addresses
Router/ Networking Accessories	Provided by Seller
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Links	अतिरिक्त आवश्यकता /Additional Requirement
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Internet Bandwidth And Replication Service - Internet Leased Line; Government Service Provider, Private Service Provider; Class A, Unified; NA; 50 (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Internet Leased Line
Types of Service providers	Government Service provider , Private Service provider
License of Internet lease line (ILL)	Class A , Unified
License of Lease Line (LL/PP)	NA
Bandwidth Capacity (In Mbps)	50
DDOS with Internet Lease line Services	NO
Latency within India	Less than 80 ms
Latency outside India	Less than 300 ms
Packet Drop (In percentage)	Less than zero point five percent over average 1000 pings
Type of Media	Fibre
Link Type(Manageability)	Managed
Static IP required (For ILL)	LAN Pool of 8 Public IP Addresses and WAN Pool of 8 Public IP Addresses
Router/ Networking Accessories	Provided by Seller
एडऑन /Addons	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Links	अतिरिक्त आवश्यकता /Additional Requirement
1	Shweta Tuli	110001,DELHI METRO RAIL CORPORATION LTD. METRO BHAWAN FIRE BRIGADE LANE BARAKHAMBA ROAD NEW DELHI 110001	1	Number of months for which service is required : 60

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

OPTION CLAUSE 25% : The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.

For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 25 percent with the consent of the service provider

2. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

3. **Forms of EMD and PBG**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

DELHI METRO RAIL CORPORATION LIMITED

Account No.

35281970524

IFSC Code

SBIN0000691

Bank Name

STATE BANK OF INDIA

Branch address

11, SANSAD MARG, NEW DELHI-110001

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

4. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1. If the authorized channel partners of the OEM are participating in this bid, then they have to submit the bid specific OEM authorization certificate failing which offer shall be summarily rejected.

2. Bidder/s/has/have to comply all the specifications/parameters/conditions as mentioned in the document attached in Buyer Uploaded ATC document and also submit the all required/mentioned declaration/supporting documents. Compliance of all the specifications including additional specifications must be submitted by the bidder or fails to which their offer is liable to be rejected.

3. LOCAL CONTENT CRITERIA:-

i) The bidders are required to submit the percentage of local content as per Public Procurement (Preference to Make in India), Order 2017 dated 19th July, 2024 (as amended from time to time). However, at the time of execution of the contract, for all contracts above ₹ 10 Crore, the seller / service provider shall be required to give local content certification duly certified by cost / chartered accountant in practice. For cases where it is not possible to provide certification by cost / chartered accountant at the time of execution of contract, the seller / service provider shall be permitted to provide the certificate for local content from cost / chartered accountant after completion of the contract, within time limit acceptable to the Buyer. In case Seller / Service Provider does not meet the stipulated local content requirement and the category of the Seller / Service Provider changes from Class-I to Class-II / Nonlocal supplier or from Class-II to Non-local supplier, a penalty upto 10% of the contract value may be imposed. However, contract once awarded shall not be terminated on this account.

ii) False declaration(s) regarding percentage of local content in line with Public Procurement (Preference to Make in India), Order 2017 dated 19th July, 2024 (as amended from time to time) by Sellers/ Service Providers will be treated as breach of the Code of Integrity under Rule 175(1)(i)(h) of General Financial Rules for which the Sellers /Service Providers or its successors can be debarred for up to two years as per Rule 151(iii) of General Financial Rules along with such actions as may be permissible under law.

iii) Decisions on complaints, including prescribed fees, relating to implementation of Public Procurement (P

reference to Make in India), Order 2017 (as amended from time to time) will be taken by Competent Authority empowered to look into procurement related complaints relating to procuring entity.

4. EMD shall be accepted only through online mode. No other mode of EMD submission will be accepted. Failing which offer is liable to be rejected.

5. The PBG to be submitted shall be as per the prescribed format attached in the Buyer uploaded ATC.

6. a) "The details of deviations, if any, should be clearly submitted as per the format given in Annexure 'D' in Buyer uploaded Bid ATC". b) All implicit and explicit deviations, remarks and comments mentioned elsewhere in the tenderer's proposal shall be treated as NULL and VOID and considered withdrawn unconditionally. Tenderers may note that conditions deviating from the tender conditions/description/specifications may render the offer liable to be ignored.

7. Make offered through GeM Catalogue and through documents submitted along with bid shall be same, failing which offer is liable to be rejected.

8. Tenderer not submitting the requisite information may note that his offer is liable to be ignored. In case the tenderers do not submit the requisite documents/evidence in regard to qualifying requirements as required, along with their e-offer, the tender will be decided on the basis of their past supply performance records/credentials as available with COS Office, DMRC. *Shortfall information/ documents should be sought only in case of historical documents which pre-existed at the time of tender opening and which have not undergone change since then. So far as submission of documents is concerned with regard to eligibility/qualification criteria, after submission of tender, only related shortfall documents must be asked for and considered. For e.g. if the bidder has submitted a PO without its completion/ performance certificate, such certificate can be asked for and considered. However, no new supply order should be asked for so as to qualify the bidder*.

9. The bidder shall participate Either as OEM or Authorised Channel partner of the OEM and not both.

10. Performance Security (PBG) is to be furnished within 30 days of the award of contract. If the Contractor, having been called upon by Purchaser to furnish Performance Guarantee fails to submit the same within 30 days and there is a delay in submission of Performance Security on his part than the same can be condoned by the Tender Accepting Authority but subject to charging of a penal interest at the rate of 0.5% per week of Performance Bank Guarantee amount for delayed period. In normal course if PBG is not submitted within 60 days of LOA the contract should be cancelled and other penal actions may be taken against the contract.

11. The bidders are required to submit the declaration regarding percentage of local content of the offered product(s) from the OEM including activities of local content value addition, failing which their offer shall be liable to be rejected.

12. Bidders are required to submit the Authentic OEM Datasheet (Not merely the copied version of specifications) clearly depicting the Technical Values and Parameters as required.

13. In case of offers from Micro and Small Enterprises (Manufacturer of the offered products), the value/financial limits applicable for Eligibility criteria for work experience for bulk ordering and Eligibility criteria for Average Annual Turnover for bulk ordering shall be 75% of the corresponding values for these criteria (subject to their offer meeting of quality and technical specifications)

14. In case of offers from Micro and Small Enterprises (Manufacturer of the offered products) and Start-Up registered with DPIIT as StartUp, Such Micro and Small Enterprises and Start-ups shall be exempted from payment of Earnest Money.

15. DMRC reserves the right, during the execution of the contract, to require the provisioning of leased lines at additional locations within the Delhi/NCR region. Such requirements may arise due to the establishment of new offices, relocation of existing offices, extension of metro lines, changes in operational requirements, or any other future business needs of DMRC. The quantity and locations of leased lines specified in the contract may accordingly be increased, reduced, modified, or extended as per DMRC's requirements. Any such variation shall be governed by the terms and conditions of the contract and shall be subject to mutually agreed implementation timelines.

16. The Evaluation Method of this bid is "Total value wise evaluation" therefore bidders are required to submit their offer for all items/schedules.

5. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---