

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	19-08-2026 14:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	19-08-2026 14:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Railways
विभाग का नाम / Department Name	Indian Railways
संगठन का नाम / Organisation Name	North Central Railway
कार्यालय का नाम / Office Name	Ncr
शिकायत निवारण के संपर्क विवरण / Contact details of Grievance redressal	HOD Email id : dcmmm@ncr.railnet.gov.in Buyer Email id: sdeeop@jhs.railnet.gov.in
वस्तु श्रेणी / Item Category	Custom Bid for Services - Provision of Housekeeping, cleaning with consumable, Data entry maintenance of RO, Pest control treatment, DG sets and Washed Ironed Packed linen at Gwalior Running Room and Lobby and anywhere in Jhansi Division if required..
समान श्रेणी / Similar Category	Cleaning, Sanitation and Disinfection Service - Outcome Based
अनुबंध अवधि / Contract Period	2 Year(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है / Do you want to show documents uploaded by bidders to all bidders participated in bid?	No

बिड विवरण/Bid Details	
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	11735429.04
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	208680

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	36

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document

for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c). ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

Sr.DFM/JHS/NCR

NCR, Indian Railways, North Central Railway, Ministry of Railways
(Satya Sadhan Singh)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15

1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for % (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM_No.1 4 2021_PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

2. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required**GEM Availability Report (GAR):**[1784638024.pdf](#)**Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:**[1784782987.pdf](#)**Scope of Work:**[1785310509.pdf](#)**Payment Terms:**[1785310518.pdf](#)**Penalties:**[1785310525.pdf](#)**Custom Bid For Services - Provision Of Housekeeping, Cleaning With Consumable, Data Entry Maintenance Of RO, Pest Control Treatment, DG Sets And Washed Ironed Packed Linen At Gwalior Running Room And Lobby And Anywhere In Jhansi Division If Required.. (1)****तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Provision of Housekeeping, cleaning with consumable, Data entry maintenance of RO, Pest control treatment, DG sets and Washed Ironed Packed linen at Gwalior Running Room and Lobby and anywhere in Jhansi Division if required, for Two years
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Vipin Kumar Shrivastav	474002,Running Room Incharge C/o ADME Office, NG Diesel Shed, Gwalior	Project / Lumpsum Based	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions**1. Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

- I. Guidelines for Bidders Before Submitting Their Offers (अपनी दरें प्रस्तुत (ऑफर) करने से पहले बोलीदाता को निर्देश):-** The price quoted shall be calculated strictly as per the applicable minimum wages of the minimum manpower mentioned, including EPF and ESIC contributions, wherever applicable. This work affects the availability of the crew member in train operation. Therefore, the contractor must deploy a Minimum number of employees (as mentioned in the work para-[8] of part-A) in the workplace to prevent any disruption to the Crew member due to the contractor. Tenderers should include the associated costs (labour cost) while quoting their offers. Offers/bids below the cost of minimum wages (including EPF and ESIC contributions, wherever applicable) of required minimum staff shall be rejected during evaluation of offers. Any quoted price below this calculated price shall be treated as unworkable and rejected./ उद्धृत मूल्य की गणना उल्लिखित न्यूनतम जनशक्ति के लागू न्यूनतम वेतन के अनुसार ही की जाएगी, जिसमें लागू होने पर ईपीएफ और ईएसआईसी अंशदान भी शामिल होंगे। यह कार्य ट्रेन संचालन में चालक दल की उपलब्धता को प्रभावित करता है। इसलिए, ठेकेदार को कार्यस्थल पर न्यूनतम संख्या में कर्मचारियों (भाग-अ के कार्य पैरा-[8] में उल्लिखित) को तैनात करना होगा ताकि ठेकेदार के कारण चालक दल को किसी भी प्रकार की असुविधा न हो। निविदाकर्ताओं को अपने प्रस्ताव प्रस्तुत करते समय संबंधित लागत (श्रम लागत) को शामिल करना चाहिए। आवश्यक न्यूनतम कर्मचारियों के न्यूनतम वेतन (लागू होने पर ईपीएफ और ईएसआईसी अंशदान सहित) से कम के प्रस्ताव/बोलियों को प्रस्तावों के मूल्यांकन के दौरान अस्वीकार कर दिया जाएगा। इस परिकल्पित मूल्य से कम का कोई भी उद्धृत मूल्य अव्यवहारिक माना जाएगा और अस्वीकार कर दिया जाएगा।
- II. Performance Guarantee (PG):** A performance guarantee (PG) will be deposited by the successful bidder at 5% of the bid price. Within 30 days of the issuance of the Letter of Acceptance (LOA), the PG shall be deposited in separate part (each part equivalent to 1.25% of the bid price). Extension of time for submission of PG beyond 30 (thirty) days and upto the date of submission of PG from the date of issue of LOA may be given by the Authority who is competent to sign the contract agreement. However, a penal interest of 15% per annum shall be charged for the delay beyond 30 (thirty) days, i.e. from 31 day after the date of issue of LOA. In case the contractor fails to submit the requisite PG after 60 days from the date of issue of LOA, a notice shall be served to the contractor to deposit the PG immediately however not exceeding 90 days from the date of issue of LOA. In case the contractor fails to submit the requisite PG even after 90 days from the date of issue of LOA, the contract shall be terminated duly forfeiting EMD and other dues, if any payable against that contract. The failed contractor shall be debarred from participating in re-tender for that work. In case 60th day is a bank holiday or office closure, the next working day should be considered as the last day for submission of the PGs. Decision of Authority competent to sign the Contract Agreement would be final in case of any dispute.
- The successful bidder shall submit the Performance Security (PG) in the form mentioned in GCC of service 2018 clause 4.11.5.
- प्रदर्शन गारंटी (पीजी):-** सफल बोलीदाता द्वारा निविदा मूल्य के 5% की दर से प्रदर्शन गारंटी (पीजी) जमा की जाएगी। कार्य स्वीकृति पत्र (LOA) जारी होने की तारीख से 30 दिनों के भीतर, पीजी को अलग-अलग हिस्सों में (प्रत्येक हिस्सा निविदा मूल्य का 1.25% के बराबर) जमा किया जाएगा। एलओए जारी होने की तारीख से पीजी जमा करने की तारीख तक 30 (तीस) दिनों के बाद और पीजी जमा करने की तारीख तक का समय विस्तार उस प्राधिकरण द्वारा दिया जा सकता है जो अनुबंध समझौते पर हस्ताक्षर करने के लिए सक्षम है। हालांकि, 30 (तीस) दिनों से अधिक की देरी के लिए 15% प्रति वर्ष का दंडात्मक ब्याज लगाया जाएगा, यानी एलओए जारी होने की तारीख के 31 दिन बाद से। यदि ठेकेदार एलओए जारी होने की तारीख से 60 दिनों के बाद अपेक्षित पीजी जमा करने में विफल रहता है, तो ठेकेदार को पीजी तुरंत जमा करने के लिए एक नोटिस दिया जाएगा, हालांकि एलओए जारी होने की तारीख से 90 दिनों से अधिक नहीं। यदि ठेकेदार एलओए जारी होने की तारीख से 90 दिनों के बाद भी अपेक्षित पीजी जमा करने में विफल रहता है, तो उस अनुबंध के खिलाफ देय ईएमडी और अन्य बकाया, यदि कोई हो, को जब्त करते हुए अनुबंध को समाप्त कर दिया जाएगा। यदि 60वें दिन बैंक अवकाश या कार्यालय बंद हो, तो अगले कार्य दिवस को पीजी जमा करने का अंतिम दिन माना जाना चाहिए। किसी भी विवाद की स्थिति में अनुबंध समझौते पर हस्ताक्षर करने के लिए सक्षम प्राधिकारी का निर्णय अंतिम होगा। सफल बोलीदाता द्वारा परफॉर्मेंस सिक्योरिटी (PG), जीसीसी (सेवा) 2018 के उपबंध 4.11.5 में उल्लिखित प्रावधानों के अनुसार निर्धारित स्वरूप में प्रस्तुत की जाएगी।
- III. The Contractor shall be registered on the e-Shram Portal (<https://eshram.gov.in>) and Shram Suvidha Portal (<https://shramsuvudha.gov.in>), under the prevailing rules, and shall submit valid proof of such registration to the Railway before commencement of work and whenever demanded during the currency of the contract. The Contractor shall issue Appointment/Joining Letters to all employees engaged in the tender work before their deployment, ensure timely payment of wages in accordance with the applicable labour laws, and provide monthly Pay Slips to all such employees. Copies of the Appointment/Joining Letters, wage payment records, and monthly Pay Slips shall be produced before the Railway whenever demanded during the currency of the contract.**
- नियमों के अनुसार, ठेकेदार का e-Shram Portal (<https://eshram.gov.in>) तथा Shram Suvidha Portal (<https://shramsuvudha.gov.in>) पर पंजीकरण अनिवार्य होगा तथा कार्य प्रारम्भ करने से पूर्व एवं अनुबंध अवधि के दौरान रेलवे द्वारा माँगे जाने पर उसका वैध पंजीकरण प्रमाण प्रस्तुत करना होगा। ठेकेदार निविदा कार्य में लगाए जाने वाले प्रत्येक कर्मचारी को कार्य पर लगाने से पूर्व नियुक्ति/जॉइनिंग पत्र जारी करेगा, प्रत्येक माह निर्धारित समय पर वेतन का भुगतान करेगा तथा प्रत्येक कर्मचारी को मासिक वेतन पर्ची (Pay Slip) उपलब्ध कराएगा। नियुक्ति/जॉइनिंग पत्र, वेतन भुगतान के अभिलेख एवं मासिक वेतन पर्ची की प्रतियाँ अनुबंध अवधि के दौरान रेलवे द्वारा माँगे जाने पर प्रस्तुत करना अनिवार्य होगा।
- IV. Performance Guarantee (PG) in Extended Period:-** The value of PG to be submitted by the contractor will not change for variation upto 25% (either increase or decrease). In case during the course of execution, value of contract increases by more than 25% of the original contract value, an additional Performance Guarantee amounting to 5% (Five percent) for the excess value over the original

If contract value shall be deposited in four equal parts by the contractor.

विस्तारित अवधि में प्रदर्शन गारंटी (पीजी):- ठेकेदार द्वारा प्रस्तुत किए जाने वाले पीजी का मूल्य 25% तक भिन्नता के लिए नहीं बढ़ेगा (या तो वृद्धि या कमी)। यदि निष्पादन के दौरान, अनुबंध का मूल्य मूल अनुबंध मूल्य के 25% से अधिक बढ़ जाता है, तो ठेकेदार द्वारा मूल अनुबंध मूल्य से अधिक मूल्य का 5% (पांच प्रतिशत) की अतिरिक्त प्रदर्शन गारंटी चार बराबर पार्ट्स राशि में जमा की जाएगी।

- V. **Extension of the contract period and Quantity:-** The Railway has the right to extend the contract period/Quantity by 25% or more as per GCC (or latest norms) under the same terms and condition of this contract. The duration of the contract can be reduced or increased by Sr DEE(OP)/JHS according to existing standards.

अनुबंध की अवधि और मात्रा का विस्तार:- रेलवे को इस अनुबंध के समान नियमों और शर्तों के तहत जीसीसी (या नवीनतम मानदंडों) के अनुसार अनुबंध की अवधि/मात्रा को 25% या उससे अधिक बढ़ाने का अधिकार है। अनुबंध की अवधि मौजूदा मानकों के अनुसार वरिष्ठ इंजीनियर (परिचालन) द्वारा घटाई या बढ़ाई जा सकती है।

- VI. **Payment in extended period:-** for extension up to 125% payment shall be at accepted rates as per 1st LOA rates, further, for extension from 125% to 140% payment shall be 2% less than 1st LOA rates and for extension from 140% to 150% payment shall be 4% less than 1st LOA rates.

विस्तारित अवधि में भुगतान: 125% तक विस्तार के लिए भुगतान पहली एलओए दरों के अनुसार स्वीकृत दरों पर होगा, इसके अलावा, 125% से 140% तक विस्तार के लिए भुगतान पहली एलओए दरों से 2% कम होगा और 140% से 150% तक विस्तार के लिए भुगतान पहली एलओए दरों से 4% कम होगा।

- VII. Since different schedules of the tender have different quantities, but variation is done on the overall quantity, Hence the variation in quantity shall be calculated based on the overall variation in the contract value/ चूंकि निविदा की विभिन्न अनुसूचियों में अलग-अलग मात्राएं होती हैं, लेकिन समग्र मात्रा में भिन्नता होती है, इस लिए मात्रा में भिन्नता की गणना अनुबंध मूल्य में समग्र भिन्नता के आधार पर की जाएगी।

- VIII. The quantities under different schedules of the tender may vary by different percentages. However, to determine the overall percentage variation for the entire tender, the variation in the overall value shall be treated as the variation in the overall quantity./ निविदा की विभिन्न अनुसूचियों के अंतर्गत मात्राएँ अलग-अलग प्रतिशत से भिन्न हो सकती हैं। हालाँकि, संपूर्ण निविदा के लिए समग्र प्रतिशत भिन्नता निर्धारित करने के लिए, समग्र मूल्य में भिन्नता को समग्र मात्रा में भिन्नता माना जाएगा।

- IX. **The necessary certificates and mandatory documents required to succeed in the technical evaluation are as follows:** तकनीकी मूल्यांकन में सफल होने के लिए आवश्यक प्रमाण-पत्र और अनिवार्य दस्तावेज

:- The bidder shall submit these documents along with their Bid in support of their claim to fulfill the evaluation criteria./बोलीदाता को तकनीकी मूल्यांकन में सफलता प्राप्त करने के लिए अपने दावे के समर्थन में निम्नलिखित दस्तावेजों को अपनी बोली के साथ जमा करना होगा।

- Documents supporting Technical Eligibility-Work Experience (Ref. para -3.1) तकनीकी पात्रता का समर्थन करने वाले दस्तावेज -कार्य अनुभव (संदर्भ: पैरा -3.1)
- Documents supporting Financial Eligibility - T1- Financial Turnover (Ref. para 3.2.(i)) वित्तीय पात्रता का समर्थन करने वाले दस्तावेज - T1- वित्तीय टर्नओवर (संदर्भ: पैरा 3.2.(i))
- Documents supporting T2- Liquidity (Ref. para 3.2.(ii)) टी-2- लिक्विडिटी को समर्थन करने वाले दस्तावेज (संदर्भ: पैरा 3.2.(ii))
- Certificate/Affidavit Regarding truthfulness (Ref. para 4) सत्यता के संबंध में प्रमाणपत्र/शपथ (संदर्भ: पैरा 4)
- Declaration (Disqualification of Bidders) (Ref. para 5). घोषणा (बोली देने वालों के अयोग्यता) (संदर्भ: पैरा 5)
- Partnership deed (In case of Partnership firm) (Ref. para 6).साझेदारी दस्तावेज (पार्टनरशिप फर्म के मामले में) (संदर्भ: पैरा 6)
- POWER OF ATTORNEY (In case of Partnership firm/Limited/Private limited Company). (Ref. para 6(b))अधिकार पत्र (पार्टनरशिप/लिमिटेड/प्राइवेट लिमिटेड फर्म के मामले में) (संदर्भ: पैरा 6(b))
- MOA-Memorandum of Association, AOA-(Articles of Association) and Resolution of Board of Directors of the Company (In case of Limited/Private limited (In case of Limited/Private limited Company))(Ref. para 7)MOA-संस्मरण सम्बन्धी प्राधिकरण, AOA - (संघनियम सम्बन्धी प्राधिकरण) और कंपनी के बोर्ड ऑफ डायरेक्टर्स का सकल्प दस्तावेज (लिमिटेड/प्राइवेट लिमिटेड फर्म के मामले में)(संदर्भ: पैरा 7)

All para wise references are given in tender documents.(निविदा दस्तावेजों में सभी पैरावार संदर्भ दिए गए हैं)

Note (नोट): For detailed scope of work and other terms and conditions please refer to the Scope of Work link where the tender document is attached (कार्य के विस्तृत दायरे और अन्य नियमों व शर्तों के लिए कृपया स्कोप ऑफ वर्क के लिंक पर जाएं जिसमें निविदा दस्तावेज संलग्न है।).

[Click here to open Scope of Work \(स्कोप ऑफ वर्क खोलने के लिए यहां क्लिक करें\)](#)

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All

representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms

of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---