

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	14-08-2026 17:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	14-08-2026 17:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Haryana
विभाग का नाम/Department Name	Urban Local Bodies
संगठन का नाम/Organisation Name	N/a
कार्यालय का नाम/Office Name	Faridabad Metropolitan Development Authc
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :headit.fmda@gov.in Buyer Email id: dba.fmda@fmda.haryana.g
कुल मात्रा/Total Quantity	17
वस्तु श्रेणी /Item Category	High End Desktop Computer (Q2) , A4 and I , High End Laptop - Notebook (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	10 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	50 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	2 Year (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of te
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidde ATC),OEM Authorization Certificate,OEM An in ATC),Compliance of BoQ specification an *In case any bidder is seeking exemption fr supporting documents to prove his eligibilit evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clar tender/bid process will also be displayed to

बिड विवरण/Bid Details

बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन / Past Performance	20 %
बिड से रिवर्स नीलामी सक्रिय किया/ Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/ RA Qualification Rule	50% Lowest Priced Technically Qualified Bid
बिड का प्रकार/ Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/ Primary product category	High End Desktop Computer
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय / Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/ Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made to the Seller within cum-acceptance certificate (CRAC) and on-l supersession of 10 days time as provided in
मूल्यांकन पद्धति/ Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/ Arbitration Clause	No
सुलह खंड/ Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमआईआई खरीद वरीयता/MII Purchase Preference

No

6. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of lowest bid. If number of technically qualified bidders are less than 50%, then number of technically qualified bidders will be rounded off to next higher integer value if number of technically qualified bidders is more than 50%. In case number of technically qualified bidders is less than 50%, RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders is more than 50%, there will be no elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA. If one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers will be increased by one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of seller / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /
PROCESSOR	Description of Stores	Desktop Computer with Table Mount as per Processor make with Minimum
	Base Processor Number	NA for Higher Processor Or higher
	Higher Processor Number	Intel Core i7- 13700, Intel Core i7- 14700K, Intel Core i9- 12900, Intel Core i9- 13900K, Intel Core i9- Ultra 5- 235T, Intel Core Ultra 5- 22 Ultra 5- 245T, Intel Core Ultra 5- 23 7- 265T, Intel Core Ultra 7- 265, Int
MOTHERBOARD	Trusted Platform Module	Discrete TPM 2.0
OPERATING SYSTEM	Factory Pre-loaded Operating System	Window 11 Professional

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /
MEMORY (RAM)	RAM Size (Memory Card/Module) (in GB) (Capacity to be Installed in the System)	16, 32, 64 Or higher
STORAGE	Primary Storage Capacity (in GB)	1024, 2048 Or higher
	Availability of Secondary Storage	No Secondary Storage Or higher
	Secondary Storage Capacity (in GB)	0.0 Or higher
Monitor	Availability of Monitor	Yes as per IS 13252 (Part 1)
	Panel Type	Vertical Alignment (VA)
	Screen Size (in CMs)	58.1 - 63 (22.87" - 24.8")
WARRANTY	On Site OEM Warranty (In year)	3, 4, 5 Or higher

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity
1	Rajkumar Yadav	121001, Faridabad Metropolitan Development Authority SCO-28-33, Huda Complex, Sector-12 Faridabad	7

A4 And Legal Size Multifunction Printer (MFP) (7 pieces)

Bis Required

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /
General Product Information	Description of Stores	A4 and Legal size Multifunction Mac Scan and Copy with Power Cord/Ad
	Printing Technology	Electrophotography/Xerography (La
	Type of Printing	Monochrome (Black), Colour Or hig
	Availability of Fax	No
Printing Performance	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM) for Laser/LED MFPs	40 to 44, 45 to 49, 50 to 54, 55 to 5 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in IPM) for Inkjet MFPs	Not Applicable Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM) for Laser/LED MFPs	Not Applicable, 5 to 9, 10 to 14, 15 39, 40 to 44, 45 to 49, 50 to 54, 55 79 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in IPM) for Inkjet MFPs	Not Applicable Or higher
Duplexing & Copying Features	Auto Duplexing Printing/Coping (2-sided Feature)	No, Yes Or higher
Document and Paper Handling	Original Document Feeder Type (For Scanning and Copying)	Single-Pass Document Feeders (SPI
	Number of Main Paper Tray	1, 2, 3, 4 Or higher
Connectivity and Reliability	Connectivity	USB Port, Ethernet Port, Wi-Fi
Certification and Warranty	On Site Warranty (in Year)	1 Or higher
	Extended Warranty (in Years) over and above standard warranty	0, 1, 2, 3, 4 Or higher

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity
1	Rajkumar Yadav	121001, Faridabad Metropolitan Development Authority SCO-28-33, Huda Complex, Sector-12 Faridabad	7

A4 And Legal Size Multifunction Printer (MFP) (2 pieces)

Bis Required

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /
General Product Information	Description of Stores	A4 and Legal size Multifunction Max Scan and Copy with Power Cord/Ad
	Printing Technology	Electrophotography/Xerography (La
	Type of Printing	Colour Or higher
	Availability of Fax	No

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /
Printing Performance	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM) for Laser/LED MFPs	30 to 34, 35 to 39, 40 to 44, 45 to 49, 50 to 54, 55 to 59, 60 to 64, 65 to 69, 70 to 74, 75 to 79 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in IPM) for Inkjet MFPs	Not Applicable Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM) for Laser/LED MFPs	30 to 34, 35 to 39, 40 to 44, 45 to 49, 50 to 54, 55 to 59, 60 to 64, 65 to 69, 70 to 74, 75 to 79 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in IPM) for Inkjet MFPs	Not Applicable Or higher
Duplexing & Copying Features	Auto Duplexing Printing/Coping (2-sided Feature)	Yes Or higher
Document and Paper Handling	Original Document Feeder Type (For Scanning and Copying)	Automatic Document Feeders (ADF Feeders (RADF/DADF), Single-Pass
	Number of Main Paper Tray	1, 2, 3, 4 Or higher
Connectivity and Reliability	Connectivity	USB Port, Ethernet Port, Wi-Fi
Certification and Warranty	On Site Warranty (in Year)	1 Or higher
	Extended Warranty (in Years) over and above standard warranty	2, 3, 4 Or higher

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity
1	Rajkumar Yadav	121001, Faridabad Metropolitan Development Authority SCO-28-33, Huda Complex, Sector-12 Faridabad	2

High End Laptop - Notebook (1 pieces)

Bis Required

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /
Processor	Base Processor Number	For Higher Processor Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /
	Higher Processor Number	Intel Core Ultra 7 155U, Intel Core i7-1280P, Intel Core Ultra 5 125 135H, Intel Core i7-13620H, Intel Core i7-13650HX, Intel Core i7-13700H, Intel Core Ultra 5 225U, Intel Core Ultra 5 236V, Intel Core Ultra 5 226 7 265U, Intel Core Ultra 7 266V, Intel Core Ultra 7 255H Or higher
Operating System	Operating System (Factory Pre-Loaded)	Window 11 Professional
Memory	RAM Size (GB)	16, 32 Or higher
Display	Display Size (in cm) - Diagonal	35.56 to 38.07 (14 In to 14.99 In)
Storage	Capacity of Storage Drive (in GB)	1024, 2048, 4096 Or higher

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity
1	Rajkumar Yadav	121001, Faridabad Metropolitan Development Authority SCO-28-33, Huda Complex, Sector-12 Faridabad	1

Special terms and conditions-Version:7 effective from 28-07-2025 for category High End Desktop Comp

1.

For Buyers:		
The category has been created in accordance with the Model Technical Specification issued by the Ministry of (MeitY) vide letter no. W-43/4/2020-IPHW dated 19th August 2024, and is based on the parameters defined in the category are as per the MeitY Model Technical Specification dated 19th August 2024. Accordingly, buyers shall provide processor, processor brand, or manufacturer in the Additional Terms and Conditions (ATC). In this context, refer to the GeM General Terms and Conditions (GTC), which inter alia states: "The Specifications shall identify the key necessary validations related to configuration, type of data, restrictions, range / allowed values, allowed units offering / buying the Goods / services shall have to comply with the validation rules / restrictions provided for Sellers cannot add parameters and / or drop down values not provided for in category Specification." In view of this, bidders shall not amend or modify any technical specification through the Additional Terms and Conditions, and must ensure full compliance with the specifications.		
1	Product Verification	A unique device serial number shall be provided by the seller at the time of supply. The buyer/consignee shall be able to verify the complete product details, including configuration, type of data, restrictions, range / allowed values, allowed units offering / buying the Goods / services shall have to comply with the validation rules / restrictions provided for Sellers cannot add parameters and / or drop down values not provided for in category Specification." In view of this, bidders shall not amend or modify any technical specification through the Additional Terms and Conditions, and must ensure full compliance with the specifications.

2	Operating System	1. There is no requirement that the OEM of the Desktop system should be a authorisation from Microsoft. 2. Microsoft OS may be sourced directly from Microsoft by OEMs holding dev device partner status may source from authorized distributors, i.e., Ingrar partners. 3. Buyers may ensure that the authorisation from Microsoft shall not be mac 4. If supplies are made as per brands of OEMs who are global device partner supplied can be used to check the details of the product from the website 5. In the case of local device partners of Microsoft, OS details such as the di supplies, and the buyer may verify them from Microsoft. 6. In case of other OEMs who are sourcing from authorized distributors of Mi the invoice which contains the relevant serial number of Windows OS sha buyer/consignee can verify the same from the OS server website or by te 7. In respect of verification of OS, the consignee shall take necessary steps i partner machines, buyers can check the Computer OEM website to verify and part code number. For entities that are not device partners and sour verify the serial number through the Microsoft website or by telephone, o 8. In case the product offered is with a DOS or Linux operating system, such 9. Buyer shall request for Windows Hardware Compatibility Certificate for wi supplied hardware is compatible with Windows operating system
3	Requirement of OEM logo	Buyers are advised to note that incorporating a condition stipulating an OEM log may not be incorporated into the bids.
4	Processors	1. Intel and AMD Processors are added as per Model Technical Specification Electronics and Information Technology (MeitY-IPHW Division) W-43/4/202 2. To ensure wider participation from prospective bidders, as far possible, b both "AMD" and "Intel" under " Higher Processor Number" parameter. 3. If the buyer is procuring a higher processor other than MeitY specified bas Processor" must be selected under the "Base Processor Number" parame
5	Scope of Installation	Installation requirements shall be indicated in the bid by the buyer under the Ins (ICT) clause. In case installation is specified in the bid, it shall be the responsibili are installed and satisfactory working is shown to the consignee or authorized re case of Direct and L1 Purchase, installation of the computer system by the seller include the supply of antivirus, MS Office, etc., which are to be separately procu

6	Buyer/Consignee Obligations relating to installation	It is necessary that the buyer/consignee provide the seller or authorized representative for the installation of equipment. The seller or authorized representative will install power lines/networking at no additional charge. The buyer/consignee will be responsible for any other work connected to the installation area. The seller shall be only responsible for desktop systems, configuring, etc., as well as loading software etc. (to be provided by the buyer/consignee). The preparation required before installation and connection of the desktop shall be the responsibility of the buyer/consignee. The buyer/consignee, if required, will provide space at the installation site for the seller or authorized representative. In case there is a requirement for the seller or authorized representatives to the premises, the same shall be arranged by the consignee. For the pass for bringing items required for installation, the same is to be arranged by the buyer. If multiple location installations are required, the buyer must indicate complete installation details for all locations. For other modes of purchase, as soon as the order is placed, complete details regarding the same shall be provided to the seller. This ensures smooth coordination and delivery of products to the respective location.
7	Warranty	The buyer may ensure that as soon as supplies are received, a request for a warranty certificate shall be submitted by logging into the OEM website/call centre to verify the certificate.
8	OM related to MII, Local content and MeitY advice on Model technical specifications	Buyers are requested to refer to various OMs pertaining to DPIIT and MeitY, as applicable, for procurement and follow relevant provisions as applicable.
9	Check points during Acceptance of Supplies	Before generating the Consignee Receipt and Acceptance Certificate (CRAC), the buyer shall inspect the condition and verify that it complies with the agreed specifications and configuration of the units to be procured, then the buyer may opt for bidding and accordingly stipulate inspection by consignees/inspection agency. Consignees who receive the supplies shall conduct inspection to ensure that there is no scope for the supply of refurbished products. The buyer/consignee may adhere to the following to ensure that any discrepancies in supplies are identified and reflected while generating the CRAC: i. Packing should be checked properly ii. A warranty certificate from the OEM should be insisted upon and checked iii. Instruction manuals and the OS installed should be checked. iv. The machine serial number should also be checked through settings and the above points are for guidance, and the buyer/consignee may take steps to ensure that the consignee end before acceptance of systems. v. An escalation matrix for customer grievance redressal shall be insisted upon before the delivery.
10	HDD/SSD Storage Retention	Buyer may add their requirement of retention of securely store all Hard Disk Drives used in the desktop computer under ATC clause.
11	Higher Configuration	The buyer may permit products delivered with advanced USB standards. For example, USB Type C Port (Version 3 point 2 Gen 1) acceptable in place of USB Type A Port (Version 3 point 2 Gen 1)

For Seller:

1	OEM Website Link/Part No for product verification	The OEM shall share the OEM website link with the buyer at the time of delivery should be available on their website. A unique device serial number shall also be also mentioned on the product. The buyer/consignee shall be able to verify the configuration, through the shared OEM website link.
2	Changing or altering the configuration	The seller must refrain from changing or altering the configuration of the factory be delivered to the Consignee in its original, factory-approved configuration.
3	Warranty	The seller shall furnish a valid warranty Certificate/Tag from the OEM to the purchaser coverage under the specified warranty terms. The warranty certificate should be website/customer care centre.
4	Compliance of extended producer's responsibility	With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory all OEMs shall hold valid EPR registration, and the registration number should be shall ensure compliance with all responsibilities as per EPR registration applicable
5	Mandatory / Statutory requirements as applicable	OEMs shall have to ensure compliance with the mandatory/statutory requirements Notifications issued from time to time for hardware and software components, and
6	Operating System	1. It shall be the responsibility of OEMs to ensure that supplies are made with 2. Seller shall ensure to have Windows Hardware Compatibility Certificate for
7	Scope of Installation	It shall be the responsibility of the seller to ensure that all systems are installed consignee or authorized representative of the buyer. However, in the case of Desktop Computer System by the seller/OEM is mandatory.
8	Category Specification	1. The seller may list products with advanced USB standards. For example, acceptable in place of USB Type A Port (Version 3 point 2 Gen 1) 2. The supply of the monitor shall be in accordance with the parameter 'Average under 'Description of Store' regarding the monitor are applicable only if the

Special terms and conditions-Version:1 effective from 10-02-2026 for category A4 and Legal Size Multif

1.

Product Verification	At the time of delivery, the Seller shall provide the Original Equipment Manufacturer website corresponding to the supplied product. The serial number shall be clearly indicated on the able to verify complete product details, including configuration, through the Original Equipment need to create a user account.
Warranty	1. The Seller shall provide a valid Warranty Certificate or Warranty Tag, in physical or Equipment Manufacturer, at the time of supply. The warranty shall be verifiable through official website and or authorised customer care centre. 2. The warranty shall remain valid for the specified number of years or until the printer Manufacturer defined minimum number of prints during the warranty period, whichever these limits, the warranty coverage shall automatically cease. 3. The Buyer may verify the actual number of prints completed by the printer at the time has not been previously used. Such verification may be carried out using the printer Original Equipment Manufacturer approved mechanism.. 4. The warranty shall not cover consumables, including but not limited to cartridges, toner consumable items.
Operating System Supportability	1. Products offered under this category shall support at least the Latest-2 versions of the catalogue. 2. If compatibility with an operating system version earlier than Latest-2 is required, the "Additional Specification Parameter" section at the time of bid creation.

Special terms and conditions-Version:5 effective from 28-07-2025 for category High End Laptop - Notebook

1.

For Buyers	
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	The category has been created in accordance with the Model Technical Specification and Information Technology (MeitY) vide letter no. W-43/4/2020-IPHW dated 19th August 2020. The specifications applicable to this category are as per the Model Technical Specification dated 19th August 2020. Accordingly, buyers shall not specify or mention brand, or manufacturer in the Additional Terms and Conditions (ATC). In this context, Clause 2(e) of the GeM General Terms and Conditions (GTC), which inter alia states that buyers shall specify key parameters defining the products with all necessary validations related to color, size, range / allowed values, allowed units etc. Sellers as well as Buyers while offering bids shall comply with the validation rules / restrictions provided for in the Category Specification. Sellers are permitted to amend or modify any technical specification through the Additional Terms and Conditions, provided full compliance with the predefined category specifications.
Product Verification	A unique device serial number shall be provided by the seller at the time of supply. The buyer/consignee shall be able to verify the complete product details, including color, size, range / allowed values, allowed units etc. The buyer/consignee should be able to perform these verifications without need to visit the seller's website.
Operating System	1. There is no requirement that the OEM of the Laptop should be a device partner of Microsoft. 2. Microsoft OS may be sourced directly from Microsoft by OEMs holding device partner status may source from authorized distributors, i.e., Ingram Micro, etc. 3. Buyers may ensure that the authorisation from Microsoft shall not be mandatory. 4. If supplies are made as per brands of OEMs who are global device partners, the details of the product from the website can be used to check the details of the product from the website. 5. In the case of local device partners of Microsoft, OS details such as the device partner status, and the buyer may verify them from Microsoft. 6. In case of other OEMs who are sourcing from authorized distributors of Microsoft, the invoice which contains the relevant serial number of Windows OS shall be provided. The buyer/consignee can verify the same from the OS server website or by telephoning the device partner. 7. In respect of verification of OS, the consignee shall take necessary steps to verify the device partner machines, buyers can check the Laptop OEM website to verify the device partner code number. For entities that are not device partners and source OS from authorized distributors, they can verify the serial number through the Microsoft website or by telephone, or by visiting the device partner. 8. In case the product offered is with a DOS or Linux operating system, such details shall be provided. 9. Buyer shall request for Windows Hardware Compatibility Certificate for Windows operating system.
Storage Retention	Buyer may add their requirement of retention of securely store all Hard Disk Data in the Laptop-Notebook under ATC clause.
Requirement of OEM logo	Buyers are advised to note that incorporating a condition stipulating an OEM logo may not be incorporated into the bids.
Processors	Intel and AMD Processors are added as per Model Technical Specification of Laptop and Notebook (MeitY-IPHW Division) W-43/4/2020 dated 19th August 2020.
Warranty	1. The buyer may ensure that as soon as supplies are received, a request for warranty verification shall be made by logging into the OEM website/call center to verify the certificate. 2. The product in GeM marketplace (Direct Purchase & L1 purchase) comes with a minimum warranty of one year. In case the seller has standard warranty more than one year, the same shall be mentioned in the catalogue (including in the model name) and in such case higher warranty shall be applicable.
OM related to MII, Local content and MeitY advice on Model technical specifications	Buyers are requested to refer to various OMs pertaining to DPIIT and MeitY, as is available on the GeM website and follow relevant provisions as applicable.

Check points during Acceptance of Supplies	Before generating the Consignee Receipt and Acceptance Certificate (CRAC), the condition and verify that it complies with the agreed specifications and configurations to be procured, then the buyer may opt for bidding and accordingly stipulate inspection by consignees/inspection agency. Consignees who receive the supplies should check to ensure that there is no scope for the supply of refurbished products. Consignee may adhere to the following to ensure that any discrepancies in supply are identified and reflected while generating the CRAC: - Packing should be checked properly - A warranty certificate from the OEM should be insisted upon and checked - Instruction manuals and the OS installed should be checked. - The machine serial number should also be checked through settings and above points are for guidance, and the buyer/consignee may take steps at the consignee end before acceptance of systems. - An escalation matrix for customer grievance redressal shall be insisted upon at the time of delivery.
Battery Backup	Buyer may check/validate battery backup time with appropriate benchmark.
For Sellers	
OEM Website Link/Part No for product verification	The OEM shall share the OEM website link with the buyer at the time of delivery. The link should be available on their website. A unique device serial number shall also be mentioned on the product. The buyer/consignee shall be able to verify the configuration, through the shared OEM website link.
Changing or altering the configuration	Seller must refrain from changing or altering the configuration of the factory pre-delivered to the Consignee in its original, factory-approved configuration.
Warranty	The seller shall furnish a valid warranty Certificate/Tag from the OEM to the purchaser. The warranty coverage under the specified warranty terms. The warranty certificate should be available on the OEM website/customer care center.
Compliance of extended producer's responsibility	With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory for all OEMs shall hold valid EPR registration, and the registration number should be displayed on the product. The seller shall ensure compliance with all responsibilities as per EPR registration applicable.
Mandatory / Statutory requirements as applicable	OEMs shall have to ensure compliance with the mandatory/statutory requirements. Notifications issued from time to time for hardware and software components, as applicable.
Operating System	It shall be the responsibility of OEMs to ensure that supplies are made with genuine OS.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25% of the original quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the original quantity at the contracted rates. The delivery period of quantity shall commence from the last date of contract. If the option clause is exercised during the extended delivery period the additional time shall commence from the last date of contract. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser shall not be liable for any delay in delivery up to the original delivery period while exercising the option clause. Bidders must comply with these terms and conditions.

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceeding or any other legal proceedings or any other legal undertaking to this effect with bid.

3. **Generic**

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility for the bid price as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

4. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Services. Statutory Clearances required (if any)

5. **Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three financial years, should be as indicated in the bid document. Documentary evidence in the form of audited financial statements for the relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant periods should be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover for the completed financial years after the date of constitution shall be taken into account for this criteria. In case of RELATED TO primary product having highest bid value should meet this criterion.

6. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three financial years, should be as indicated in the bid document. Documentary evidence in the form of audited financial statements for the relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant periods should be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover for the completed financial years after the date of constitution shall be taken into account for this criteria.

7. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered service support in India. The certificate to this effect should be submitted.

8. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support

9. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support

10. **Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignment (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of award, the bidder must establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of Service Centre.

11. **Certificates**

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

12. **Certificates**

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Laboratory. The Material Will Be Accepted Only if it Meets the Criteria for Acceptance of the Item.

13. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid Document.

14. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

- 1.Colour Multi function Printer Heavy duty 2 Nos.
- 2.Black & White Multi Function Printer Heavy Duty 7 Nos.
3. Bidder Iso 9001,20001,27001 & CMMI Level 3 Compliance Certificate.
- 4.Solvency Certificate.
- 5 The bidder must submit the Bid Specific OEM Authorization Certificate.
- 6.The authorized Service support person's name and contact number should be submitted.
- 7.Microsoft Windows 11, ISO 9001,14001,20001, for OEM
- 8.Service support should be attended within one hour of call logged
- 9.The bidder's registered office is in the same state.
- 10.The bidder's total turnover should be ₹100 crore or more in the last financial year
- 11.All products must be following BIS, CE, FCC, ROHS certification; The OEM should have an ISO 9001 certificate
- 12.The bidder must have a service office within a 50 km radius of the buyer's location to ensure prompt supply
- 13.The bidder must participate in the bid with the specified/reputed brand. Local brands will not be accepted.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction on the modification of these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. Any objection to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are in contravention of the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to issue any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Source Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension is not approved by the competent authority.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be allowed as per approved and published procurement policy of the Buyers' controlling Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy, then this is to be determined and redressed by the concerned authority.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specific technical specifications and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders, the Contract will be awarded by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM.

14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional te
If buyer needs more items along with the main item, the same must be added through bunching category bas
catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC o

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this against the same by using the Representation window provided in the bid details field in Seller dashboard after loggi
reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 20 and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and br India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or n provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relev remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. an shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of th to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Lev as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भा भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई
Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be elig
Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for ir
accordance with the laws.

---धन्यवाद/Thank You---