

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	13-08-2026 18:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	13-08-2026 18:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	115 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Delhi
विभाग का नाम/Department Name	Home Department Delhi
संगठन का नाम/Organisation Name	N/a
कार्यालय का नाम/Office Name	Tihar Jail
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :tihar@nic.in Buyer Email id: dsprovision1-tihar@delhi.gov.in
कुल मात्रा/Total Quantity	60
वस्तु श्रेणी /Item Category	Electric Rice Boiler (150 litre)
GeMARPTS में खोजी गई स्ट्रिंग्स / Searched Strings used in GeMARPTS	Electric Rice Boiler
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	Milk Boiler, Scrubber Dryer Floor Cleaning Machine (V2), Water Boiler, Mini Rice Mill, Egg Boiler, Electrical Extension Box (V4), Boiler Suit (NPCIL), Rice Transplanter, Rice (Defence), PVC Insulated (Heavy Duty) Electric Cables Marked To IS 1554 (Part 1) (V2)
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	• Egg Boiler • Milk Boiler • Water Boiler
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	540000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	12

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

DDO, PHQ, Tihar, New Delhi
Delhi Prison Department, Central Jail, Tihar, New Delhi.
(Ddo, Phq, Tihar, New Delhi)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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Electric Rice Boiler (150 Litre) (60 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

क्रैता विशिष्टि दस्तावेज़ /Buyer Specification Document	Download
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प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Asha Ram Das	110064, Provision Branch Prisons Headquarter Central Jail Tihar New Delhi 011-28526216, 011-28520895, 011-28520695, 011-28520684 extn 2040 & 2039	60	30

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Provisions for workmen compensation, insurance, public liability, property damage, insurance etc. to be ensured by the contractor. Also, safety measures prescribed for working in Extra High Voltage & use of personnel protective equipment must be adhered to.

3. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

Specifications of Rice Boiler: -

S.No	Specification Item	Details
1	Inner Tank Material	SS 304 or higher
2	Inner Tank Thickness	1.5 mm (16 Standard Wire Gauge (SWG) or higher
3	Bottom Plate Material	SS 304 or higher
4	Bottom Plate Thickness	12 Standard Wire Gauge (SWG) or higher
5	Outer Body Material	SS 304 or higher
6	Outer Body Thickness	1.0 mm or higher
7	Insulation Material	Glass Wool
8	Frame Material	Stainless Steel or higher
9	Frame Thickness	1.5 mm (16 Standard Wire Gauge (SWG) or higher
10	Power Load	9 kW or higher
11	Power Supply	Three Phase or higher
12	Operation Type	Manual Tilting or higher
13	Tilting Mechanism	Gear Box Operated or higher
14	Capacity	150 Ltr.

Additional Terms & Conditions:

S.No.	Parameters	Eligibility Criteria	Supporting Document
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1.	Legal Entity	The Sole Bidder/ Lead Bidder should be a Company registered under the Companies Act, 1956/2013 (or) a partnership firm registered under Partnership act, 1932 (or) sole proprietary firm (or) Trust and operating for the last Five years. Also, the company should be registered with GSTN. Consortium of any kind is not allowed.	Certificate of Incorporation / registration / GST/ Other Entity registration document duly signed by the authorized signatory of the bidder.
		Valid Registration	PAN Card
			GST Registration Certificate
2.	Financial Strength	The bidder should have a minimum average annual turnover of Rs-75 lakh and OEM Turnover - 45 Lakhs in the last three financial years ending 31.3.2025 i.e., FY 2022-23, 2023-24 & 2024-25.	Certificate from CA indicating Turnover for last three years along with relevant pages of audited balance sheet. And Profit & Loss of last three years.
		The Bidder should have positive Net Worth in Last three Financial Years.	Certificate from Chartered Accountant
3.	Blacklisting	The bidder and its OEM should not be under a declaration of ineligibility for corrupt or fraudulent practice or blacklisted with any of the Government (Central or State), GEM, Semi-Govt. & PSU in India.	Declaration by bidder and OEM separately on notarized stamp paper of Rs 100/-
4.	OEM authorization	The bidder should have authorization from the OEM	Bid Specific OEM's Authorization Letter signed by authorized signatory of OEM.
5.	Certificates	Bidder must have following certificates - ISO 9001:2015 or latest, ISO 14001:2015 or latest and ROHS Certificate of the OEM.	Self-Attested Copy of certificates
6.	Test Report	NABL Test report of quoted items specified in specification must be submitted with the bid document.	Lab should be NABL certified.
7.	Technical Experience	The bidder must be in the business of supplying items to Central/State/UT Government for last 05 financial years.	Documentary proof work orders/completion certificates of each Financial Year.
8.	Escalation matrix	The bidder has to provide dedicated technical support persons/team to resolve any technical / support related issues on priority. All issues to be resolved onsite. BIDDER/OEM must have Dedicated/toll Free Telephone No. and email id for Service Support.	Document showing full details required.
9.	Make in India	All products should be manufactured in India.	Relevant document required from OEM
11.	EMD	The bidder has to submit original 5% EMD physically in the office of Delhi Prison before the bid end date and time.	Only relevant eligible Micro and Small Enterprises (MSEs) will be exempted from EMD submission and rest has to submit EMD as per tender document.

12.	Office	The bidder should have Office in Consignee's state be for ebid publishing date.	Valid Rent Agreement Copy/Sale Deed/ Utility Bills.
13	ATC	Bidder must accept all ATC	Undertaking
14	Work Experience	The bidder/ OEM should have minimum work experience as per the details below: - 1. Three similar completed supply costing not less than the amount equal to 40% of the estimated cost. Or 2. Two similar completed supply costing not less than the amount equal to 50% of the estimated cost. Or 3. One similar completed supply costing not less than the amount equal to 80% of the estimated cost.	Relevant proof / document required from bidder/ OEM.
15	Warranty	On site Warranty: - 1. One year warranty on the product. 2. Six Months Warranty on electronic components.	Undertaking required from the OEM.

The undertaking and ATC acceptance certificate should be given in prescribed Proforma given below separately and on the firms letter head duly signed and stamped.

Proforma-A

Acceptance Certificate

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Sub: Acceptance of ATC of e-Bid No. _____ for _____.

I, _____ S/o _____, R/o _____ Proprietor of the firm M/s _____ having its office at _____, do hereby solemnly affirm and declares as under:-

1. ^{1.} That I hereby confirm and certify that we have read the entire terms & Conditions of the tender document and we shall abide hereby the ATC and clauses contained therein.
2. ^{2.} That I hereby confirm and undertake that not having been prosecuted for violation rules/law under Essential Commodities Act or any such others law or orders there under in any court of law.
3. ^{3.} That it is my true statement and shall be responsible for the same.

Signature:

Name:

Seal of Firm:

Proforma-B

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UNDERTAKING

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1. I/We undertake that myself/ourselves/firm/company/any partners/directors have never been blacklisted by any Govt./Semi-Govt. Department all over India.
 2. I/We undertake that no criminal proceedings/enquiry is pending against me/us/firm/company/any partner/director thereof.
 3. I/We undertake that there is no personal/official dealings whatsoever with the officers/officials of the Prison Department Delhi.

4. I/We hereby undertake that there is no dues/liabilities are pending against our firms towards the Prison Department Delhi and if anything otherwise is noticed, we shall be disqualified our rightly from participation.

Signature:

Name:

Seal of Firm:

अस्वीकरण/**Disclaimer**

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless

otherwise allowed by the applicable GeM GTC.

13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---