

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	19-08-2026 16:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	19-08-2026 16:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	60 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Railways
विभाग का नाम / Department Name	Indian Railways
संगठन का नाम / Organisation Name	Southern Railway
कार्यालय का नाम / Office Name	Southern Railway
शिकायत निवारण के संपर्क विवरण / Contact details of Grievance redressal	HOD Email id : dycmmdsl@sr.railnet.gov.in Buyer Email id: srdeeop@mdu.railnet.gov.in
वस्तु श्रेणी / Item Category	Custom Bid for Services - Cost of semiskilled labour towards 2 numbers of Care Taker cum Security Guard round the clock in two shifts at Running Room Tuticorin I one labour in each shift Custom Bid for Services - Cost of unskilled labour towards 2 staff for Housekeeping and Gardening service round the clock in two shifts at Running Room Tuticorin I one labour in each shift Custom Bid for Services - Cost of unskilled labour towards 2 numbers of server bearer per day I one labour in each shift , Custom Bid for Services - Cost of unskilled labour towards 2 numbers of cleaner for cleaning the Dining area and kitchen area per day I one labour in each shift , Custom Bid for Services - Cost of unskilled labour towards 2 staff for Line Box loading and unloading service round the clock in two shifts at Tuticorin I one labour in each shift , Custom Bid for Services - Maintenance of Bed based on the occupation includes washing ironing of two bed sheets and one pillow cover on man to man basis and washing of mosquito nets once in 15 days I Average occupation 20 per day , Custom Bid for Services - Provision of Consumables required for cleaning of Running Room Tuticorin , Custom Bid for Services - Supply of Reading materials 02 tamil and 02 english daily Newspaper I 02 tamil and 02 English weeklies , Custom Bid for Services - A C filter cleaning once in two months in Running Room or as and when required I Total 14 Nos of AC , Custom Bid for Services - A C gas re filling once in year or as and when required I Total 14 Nos of AC , Custom Bid for Services - Petty repair works at Running Room Tuticorin , Custom Bid for Services - Supply of subsidized meals at Running Room Tuticorin I Average Meals 48 per day

बिड विवरण/Bid Details	
समान श्रेणी/Similar Category	• Manpower Outsourcing Services - Minimum wage • Manpower Outsourcing Services - Minimum wage • Manpower Outsourcing Services - Minimum wage • Manpower Outsourcing Services - Minimum wage • Manpower Outsourcing Services - Minimum wage • Manpower Outsourcing Services - Minimum wage • Manpower Outsourcing Services - Minimum wage • Manpower Outsourcing Services - Minimum wage • Manpower Outsourcing Services - Minimum wage • Manpower Outsourcing Services - Minimum wage • Manpower Outsourcing Services - Minimum wage • Manpower Outsourcing Services - Minimum wage
अनुबंध अवधि /Contract Period	2 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	138.3 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	1 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by t buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3

बिड विवरण/Bid Details	
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	9218081.32
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	IDBI Bank
ईएमडी राशि/EMD Amount	184362

ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई केटे के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गर है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

Sr.DFM/MDU

Senior Divisional Finance Manager, Divisional Office, Southern Railway, Madurai, Indian Railways, Ministry of Railway (Senior Divisional Finance Manager)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years at the date of constitution shall be taken into account for this criteria.

2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

3. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within $L-1 + 15\%$ (Selected by Buyer) of margin of purchase preference / price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for % (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM portal as well as validated and approved by Buyer after evaluation of documents submitted.

4. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within $L-1 + 15\%$ of margin of purchase preference / price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which will be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

6. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over last three years i.e. the current financial year and the last three financial years (ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Scope of Work:[1785315625.pdf](#)

Payment Terms:[1785315635.pdf](#)

Penalties:[1785315643.pdf](#)

GEM Availability Report (GAR):[1785315656.pdf](#)

Any other Documents As per Specific Requirement of Buyer -1:[1785315670.pdf](#)

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:[1785315687.pdf](#)

Project Experience and Qualifying Criteria Requirement:[1785315714.pdf](#)

Custom Bid For Services - Cost Of Semiskilled Labour Towards 2 Numbers Of Care Taker Cum Security Guard Round The Clock In Two Shifts At Running Room Tuticorin I One Labour In Each Shift (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Cost of semiskilled labour towards 2 numbers of Care Taker cum Security Guard round the clock in two shifts at Running Room Tuticorin I one labour in each shift
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	A R Surendran	625016,Office of the Senior Divisional Electrical Engineer Divisional Railway Managers Office Madurai Division Madurai	Project / Lumpsum Based	N/A

Custom Bid For Services - Cost Of Unskilled Labour Towards 2 Staff For Housekeeping And Gardening Service Round The Clock In Two Shifts At Running Room Tuticorin I One Labour In Each Shift (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Cost of unskilled labour towards 2 staff for Housekeeping and Gardenir service round the clock in two shifts at Running Room Tuticorin I one labour in each shift
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requireme
1	A R Surendran	625016,Office of the Senior Divisional Electrical Engineer Divisional Railway Managers Office Madurai Division Madurai	Project / Lumpsum Based	N/A

Custom Bid For Services - Cost Of Unskilled Labour Towards 2 Numbers Of Server Bearer Per Day I One Labour In Each Shift (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Cost of unskilled labour towards 2 numbers of server bearer per day I one labour in each shift
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	A R Surendran	625016,Office of the Senior Divisional Electrical Engineer Divisional Railway Managers Office Madurai Division Madurai	Project / Lumpsum Based	N/A

Custom Bid For Services - Cost Of Unskilled Labour Towards 2 Numbers Of Cleaner For Cleaning The Dining Area And Kitchen Area Per Day I One Labour In Each Shift (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Cost of unskilled labour towards 2 numbers of cleaner for cleaning the Dining area and kitchen area per day I one labour in each shift
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	A R Surendran	625016,Office of the Senior Divisional Electrical Engineer Divisional Railway Managers Office Madurai Division Madurai	Project / Lumpsum Based	N/A

Custom Bid For Services - Cost Of Unskilled Labour Towards 2 Staff For Line Box Loading Unloading Service Round The Clock In Two Shifts At Tuticorin I One Labour In Each Shift (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Cost of unskilled labour towards 2 staff for Line Box loading unloading service round the clock in two shifts at Tuticorin I one labour in each shift

विवरण/ Specification	मूल्य/ Values
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requireme
1	A R Surendran	625016,Office of the Senior Divisional Electrical Engineer Divisional Railway Managers Office Madurai Division Madurai	Project / Lumpsum Based	N/A

Custom Bid For Services - Maintenance Of Bed Based On The Occupation Includes Washii Ironing Of Two Bed Sheets And One Pillow Cover On Man To Man Basis And Washing Of Mosquito Nets Once In 15 Days I Average Occupation 20 Per Day (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Maintenance of Bed based on the occupation includes washing ironing of two bed sheets and one pillow cover on man to man basis and washing of mosquit nets once in 15 days I Average occupation 20 per day
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requireme
1	A R Surendran	625016,Office of the Senior Divisional Electrical Engineer Divisional Railway Managers Office Madurai Division Madurai	Project / Lumpsum Based	N/A

Custom Bid For Services - Provision Of Consumables Required For Cleaning Of Running Room Tuticorin (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Provision of Consumables required for cleaning of Running Room Tuticorin
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requireme
1	A R Surendran	625016,Office of the Senior Divisional Electrical Engineer Divisional Railway Managers Office Madurai Division Madurai	Project / Lumpsum Based	N/A

Custom Bid For Services - Supply Of Reading Materials 02 Tamil And 02 English Daily Newspaper I 02 Tamil And 02 English Weeklies (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Supply of Reading materials 02 tamil and 02 english daily Newspaper I 02 tamil and 02 English weeklies
Regulatory/ Statutory Compliance of Service	YES

विवरण/ Specification	मूल्य/ Values
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requireme
1	A R Surendran	625016,Office of the Senior Divisional Electrical Engineer Divisional Railway Managers Office Madurai Division Madurai	Project / Lumpsum Based	N/A

Custom Bid For Services - A C Filter Cleaning Once In Two Months In Running Room Or As And When Required I Total 14 Nos Of AC (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A C filter cleaning once in two months in Running Room c as and when required I Total 14 Nos of AC
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requireme
1	A R Surendran	625016,Office of the Senior Divisional Electrical Engineer Divisional Railway Managers Office Madurai Division Madurai	Project / Lumpsum Based	N/A

Custom Bid For Services - A C Gas Re Filing Once In Year Or As And When Required I Total 14 Nos Of AC (1)**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	A C gas re filing once in year or as and when required I Total 14 Nos of AC
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	A R Surendran	625016,Office of the Senior Divisional Electrical Engineer Divisional Railway Managers Office Madurai Division Madurai	Project / Lumpsum Based	N/A

Custom Bid For Services - Petty Repair Works At Running Room Tuticorin (1)**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Petty repair works at Running Room Tuticorin
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requireme
1	A R Surendran	625016,Office of the Senior Divisional Electrical Engineer Divisional Railway Managers Office Madurai Division Madurai	Project / Lumpsum Based	N/A

Custom Bid For Services - Supply Of Subsidized Meals At Running Room Tuticorin I Avera Meals 48 Per Day (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Supply of subsidized meals at Running Room Tuticorin I Average Meals 48 per day
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requireme
1	A R Surendran	625016,Office of the Senior Divisional Electrical Engineer Divisional Railway Managers Office Madurai Division Madurai	Project / Lumpsum Based	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

2. Payment

PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

3. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

Senior Divisional Finance Manager, Southern Railway, Madurai.

Account No.

0129103000004374

IFSC Code

IBKL0000129

Bank Name

IDBI BANK LTD

Branch address

SAIDAPET, CHENNAI MAIN BRANCH, CHENNAI -15.

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

4. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

"in favour of SENIOR DIVISIONAL FINANCE MANAGER, SOUTHERN RAILWAY, MADURAI" A/C (Name of the seller and the FDR shall be obtained with the Auto-Renewal option.

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder to the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure deliver hard copy of Original FDR to the Buyer within 15 days of award of contract.

5. Buyer Added Bid Specific Scope Of Work(SOW)

File Attachment [Click here to view the file.](#)

6. Buyer Added Bid Specific SLA

File Attachment [Click here to view the file.](#)

7. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

8. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Annexure

CHECKLIST

S. N	Criteria	Document to be uploaded	Remark
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1	Work Experience: The tenderer should have satisfactorily completed in the last three previous financial years and the current financial year up to the date of opening of the tender, one similar single service contract** for a minimum of 35% of advertised value of the tender.*Completed service contract includes on – going service contract subject to payment of bills amounting to at least 35% of the advertised value of the tender. <i>** Similar service contract means,</i> “Tenderer should have experience in Housekeeping and catering services on 1) Any Government or Public Sector Undertaking (or) 2) Railway staff canteens (or) 3) Railway Running Rooms or Hospitals”. Work experience certificate from private individual shall not be accepted. Certificate from public listed company/private company/Trusts having an annual turnover of Rs. 500 crore and above subject to the same being issued from their Head office by a person of the company duly enclosing his authorization by the Management for issuing such credentials shall be considered.	The bidder shall submit details of work executed by them in the prescribed format along with bid for the service contracts to be considered for qualification of work experience criteria clearly indicating the nature/scope of contract, actual completion cost and actual date of completion for such contract.	Mandatory
2	Financial Turnover: The bidder should have an aggregate financial turnover not less than 1.5 times the advertised Bid value during the last three previous financial years and in the current financial year upto the date of opening of the tender.	The audited balance sheet reflecting financial turnover certified by chartered accountant with her stamp, signature and membership number shall be considered.	Mandatory
3	Liquidity: The bidder should have access to or has available liquid assets, lines of credit and other financial means to meet cash flow that is valued at 5 % of the estimated bid value net of applicant's commitments for other contracts.	The audited balance sheet and /or banking reference certified by chartered accountant with his/her stamp, signature and membership number shall be submitted by the bidder along with bid. Banking reference should contain in clear terms the amount that bank will be in a position to lend for this work to the applicant/member of the Joint Venture/Consortium in case the Net Current Assets (as seen from the Balance sheets) are negative, only the Banking reference will be considered. Otherwise the aggregate of the Net Current Assets and submitted Banking references will be considered for working out the Liquidity. The banking reference should be from a Scheduled Bank in India and it should not be more than 3 months old as on date of submission of bids.	Mandatory
4	Declaration Regarding Association of RLY. Officer(s) or Retired RLY. Officer(s) with Bidder(s) and associated conditions	As per Annexure – III of Tender Document (Strikeout whichever is not applicable)	Mandatory

5	Undertaking for Truthfulness/ Correctness of the documents submitted/uploaded by the tenderer along with the tender	As per Annexure – IV of Tender Document (should be Notarized on non-judicial stamp paper)	Mandatory
6	Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect along with bid.	Bidder to upload undertaking to this effect along with bid.	Mandatory
7	The bidder shall visit the Running Room and familiarize themselves with the scope of work and site conditions before submission of the bid.	Declaration: “We have submitted the bid only after visiting the Running Room and familiarizing ourselves with the scope of work and site conditions”	Mandatory

Annexure

Declaration Regarding Association of RLY. Officer(s) or Retired RLY. Officer(s) with Bidder(s) and associated conditions (as per Clause 2.5 of GCCS - January 2018)

1. Employment / Partnership etc. of Retired Railway Employees

(a) I hereby declare that I am not a retired Manager of the Gazetted rank or any other Gazetted Officer working before my retirement, whether in the executive or administrative capacity or holding a pensionable post in any department of any of the railways owned and administered by the President of India for the time being, Or

(b) I/We declare that any of my/our partner is a retired Manager or retired Gazetted Officer as aforesaid,
Or

(c) I/We declare that this company has no such retired Manager or retired officer as one of its Directors,
Or

(d) I/We declare that I/We have not employed any retired Manager or retired Gazetted Officer as aforesaid.

2. I/We declare that being an individual on the list of approved Contractors, have no relative (s) or I/We declare that one or more of our shareholder(s) or a relative(s) of the shareholder(s) is not employed in gazetted capacity in department of Indian Railway.

3. I/We declare that I/we and any of my /our constituents have not been levied with a penalty for violation of labour laws for three times in the last two years (from the date of opening of tender) by the appropriate enforcing agency like the Labour Commissioner etc.

4. I/We declare that any previous contract of mine/ours or any of my/our constituents have not been terminated under clause 7.4 in Madurai Division, within the previous 2 years from date of submission of bids.

5. I/We declare that in Madurai division, myself/our self or any of my/our constituents have not been imposed with a penalty equivalent to the maximum penalty that can be imposed under a previous contract, such a figure being specified, within the previous 2 years from date of submission of bids.

6. I/We declare that in case this declaration is found to be false, process for 'banning of business' against me/us shall be initiated as per extant rules.

SEAL AND SIGNATURE OF THE TENDERER

Place

Date

Annexure-IV

(New Annexure -XVIII of GCC for services, 2018)

Undertaking for Truthfulness/ Correctness of the Documents submitted/uploaded by the tenderer along with the tender

1. I (Name and designation) appointed as the

orney/authorized signatory of the tenderer (including its constituents), M/s,
.....(hereinafter called the tenderer) for the purpose of the Tenderer documents for the
of as per the tender No.of (Railways), do
y solemnly affirm and state on the behalf of the tenderer including its constituents as under:

2. I/We the tenderer (s) am/are signing this document after carefully reading the contents.
3. I/We the tenderer(s) also accept all the conditions of the tender and have signed all the pages in confirmation thereof.
4. I/We hereby declare that I/we have downloaded the tender documents from website. I/We have verified the content of the document from the website and there is no addition, no deletion or no alteration to the content of the tender document. In case of any discrepancy noticed at any stage i.e. evaluation of tenders, execution of work or payment of the contract, the master copy available with the railway Administration shall be final and binding on me/us.
5. I/We declare and certify that I/We have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
6. I/We also understand that my/our offer will be evaluated based on the documents/credentials submitted along with the offer and same shall be binding upon me/us.
7. I/We declare that the information and documents submitted along with the tender by me/us are correct and are fully responsible for the correctness of the information and documents, submitted by us.
8. I/we understand that if the certificates regarding eligibility criteria submitted by us are found to be forged/falsified or incorrect at any time during process for evaluation of tenders, it shall lead to forfeiture of the tender EMD, if any, besides banning of business for a period of up to five year. Further, I/we (insert name of the tenderer) and all my/our constituents understand that my/our offer shall be summarily rejected.
9. I/We also understand that if the certificates submitted by us are found to be false/forged or incorrect at any time after the award of the contract, it will lead to termination of the contract, and forfeiture of Performance guarantee besides any other action provided in the contract including banning of business for a period of up to five year.

SEAL AND SIGNATURE OF THE TENDERER

Place

Dated:

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.

6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and will not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020 and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकार पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

In terms of GeM GTC clause 26 regarding Restr on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---