

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	22-09-2026 14:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	22-09-2026 14:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Defence
विभाग का नाम / Department Name	Department Of Military Affairs
संगठन का नाम / Organisation Name	Indian Army
कार्यालय का नाम / Office Name	*****
शिकायत निवारण के संपर्क विवरण / Contact details of Grievance redressal	HOD Email id :anuksh.54102@gov.in Buyer Email id: sudkum.05410@gov.in
कुल मात्रा / Total Quantity	10
वस्तु श्रेणी / Item Category	High End Desktop Computer (Q2) , A3 Size Multifun A4 and Legal Size Multifunction Printer (MFP) (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	6.7 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड / Turnover eligibility criteria	To be verified by the buyer at the time of technical
टर्नओवर के लिए एमएसई को छूट प्राप्त है / MSE Relaxation for Turnover	Yes Complete
टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है / Startup Relaxation for Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Experience Criteria, Past Performance, Bidder Turnov (Requested in ATC), OEM Authorization Certificate, O Turnover, Additional Doc 1 (Requested in ATC), Addit in ATC), Additional Doc 3 (Requested in ATC), Additic ATC), Compliance of BoQ specification and supportir *In case any bidder is seeking exemption from Expe Criteria, the supporting documents to prove his elig must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है / Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification the tender/bid process will also be displayed to othe after log in)

बिड विवरण/Bid Details	
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	High End Desktop Computer
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	14000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	0.01
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	6

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION:

exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in place wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the bidder in lieu of surety bond.

लाभार्थी /Beneficiary :

ADJT

45 CAVALRY, Department of Military Affairs, Indian Army, Ministry of Defence
(Saurabh Bhatia)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में है / Purchase Preference to MII sellers available upto price within $L1+X\%$	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50
सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time)	Yes, in compliance with the MII ORDER : DPIIT Order applicable time to time)

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be eligible for the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder is an OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
18-09-2026 13:00:00	VENUE OF THE PRE - BID SPECIFICATION BRAND, OEM, AND WARRANTY (

High End Desktop Computer (8 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 18% and 15% Local Content qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)
PROCESSOR	Description of Stores	Desktop Computer with Table Mount Monitor Compatible Chipset as per Processor make v
	Base Processor Number	AMD Ryzen 7 5700G, Intel Core i7 12700, N Or higher
	Higher Processor Number	NA for Base Processor, AMD Ryzen 7 PRO 5700GE, AMD Ryzen 7 PRO 8700GE, AMD Ry Ryzen 7 PRO 8700G, AMD Ryzen 9 PRO 794! 7900X3D, AMD Ryzen 9 7950X3D, Intel Core 13700K, Intel Core i7- 14700, Intel Core i7- 12900, Intel Core i9- 12900K, Intel Core i9- 13900K, Intel Core i9- 14900, Intel Core i9- 15- 235T, Intel Core Ultra 5- 225T, Intel Core Ultra 5- 245T, Intel Core Ultra 5- 235, Intel C Core Ultra 7- 265T, Intel Core Ultra 7- 265, li higher
MOTHERBOARD	Trusted Platform Module	Discrete TPM 2.0
OPERATING SYSTEM	Factory Pre-loaded Operating System	Window 11 Professional, DOS or Equivalent
MEMORY (RAM)	RAM Size (Memory Card/Module) (in GB) (Capacity to be Installed in the System)	16, 32, 64 Or higher
STORAGE	Primary Storage Capacity (in GB)	1024, 2048 Or higher
	Availability of Secondary Storage	No Secondary Storage, HDD@5400RPM, HDI SSD Or higher
	Secondary Storage Capacity (in GB)	0, 500, 512, 1024, 2048 Or higher
Monitor	Availibility of Monitor	Yes as per IS 13252 (Part 1)
	Panel Type	Twisted Nematic (TN)
	Screen Size (in CMs)	58.1 - 63 (22.87" - 24.8")
WARRANTY	On Site OEM Warranty (In year)	3, 4, 5 Or higher

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी
1	*****	*****Patiala	8	30

A3 Size Multifunction Printer (MFP) (1 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 18% and 15% Local Conte
qualifying as Class 1 and Class 2 Local Supplier respectively)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)
General Product Information	Description of Stores	A3, Legal and A4 size Multifunction Machine function as Print, Scan and Copy with Power
	Printing Technology	Electrophotography/Xerography (Laser/LED)
	Type of Printing	Monochrome (Black), Colour Or higher
	Availability of Fax	No
Hardware Configuration	RAM Size (MB)	2048, 2560, 3072, 3584, 4096, 4608, 5120, 7680, 8192, 1500 Or higher
	Storage Capacity (in GB)	512, 1024, 320, 640, 500 Or higher
Printing Performance	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM) for Laser/LED MFPs	25 to 29, 30 to 34, 35 to 39, 40 to 44, 45 to 60 to 64, 65 to 69, 70 to 74, 75 to 79, 80 to 95 to 99, 100 to 104, 105 to 109, 110 to 115 to 119, 120 to 124, 125 to 129, 130 to 139, 140 to 149, 150 to 159, 160 to 169, 17 higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in IPM) for Inkjet MFPs	Not Applicable Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM) for Laser/LED MFPs	Not Applicable, 15 to 19, 20 to 24, 25 to 29, to 44, 45 to 49, 50 to 54, 55 to 59, 60 to 64, to 79, 80 to 84, 85 to 89, 90 to 94, 95 to 99, 109, 110 to 119, 120 to 129, 130 to 139, 14 160 to 169, 170 to 179, 180 to 189 Or highe
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in IPM) for Inkjet MFPs	Not Applicable Or higher
Duplexing & Copying Features	Auto Duplexing Printing/Coping (2-sided Feature)	Yes Or higher
Document and Paper Handling	Original Document Feeder Type (For Scanning and Copying)	Reverse/Duplex Automatic Document Feeder/Pass Document Feeders (SPDF) Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)
	Number of Main Paper Tray	2, 3, 4, 5, 6 Or higher
Connectivity and Reliability	Connectivity	USB Port, Ethernet Port
Certification and Warranty	On Site Warranty (in Year)	1 Or higher
	Extended Warranty (in Years) over and above standard warranty	4 Or higher

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी
1	*****	*****Patiala	1	15

A4 And Legal Size Multifunction Printer (MFP) (1 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 18% and 15% Local Conte qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)
General Product Information	Description of Stores	A4 and Legal size Multifunction Machine Pri Print, Scan and Copy with Power Cord/Adapt cable
	Printing Technology	Electrophotography/Xerography (Laser/LED)
	Type of Printing	Colour Or higher
	Availability of Fax	Yes
Printing Performance	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM) for Laser/LED MFPs	30 to 34, 35 to 39, 40 to 44, 45 to 49, 50 to 65 to 69, 70 to 74, 75 to 79 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in IPM) for Inkjet MFPs	Not Applicable Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM) for Laser/LED MFPs	30 to 34, 35 to 39, 40 to 44, 45 to 49, 50 to 65 to 69, 70 to 74, 75 to 79 Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in IPM) for Inkjet MFPs	Not Applicable Or higher
Duplexing & Copying Features	Auto Duplexing Printing/Coping (2-sided Feature)	Yes Or higher
Document and Paper Handling	Original Document Feeder Type (For Scanning and Copying)	Single-Pass Document Feeders (SPDF) Or higher
	Number of Main Paper Tray	1, 2, 3, 4 Or higher
Connectivity and Reliability	Connectivity	USB Port, Ethernet Port, Wi-Fi
Certification and Warranty	On Site Warranty (in Year)	1 Or higher
	Extended Warranty (in Years) over and above standard warranty	4 Or higher

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी
1	*****	*****Patiala	1	15

Special terms and conditions-Version:8 effective from 09-09-2026 for category High End Desktop Comp

1.

1 Category Specification / MeitY Model Technical Specification / ATC Restrictions

The category has been created in accordance with the Model Tech by the Ministry of Electronics and Information Technology (MeitY) 43/4/2020-IPHW dated 19.08.2024 and is based on the parameter shall not prescribe, through Buyer Added ATCs, any technical para particular processor, processor brand, processor manufacturer or restricts or overrides the Category Specifications. Clause 2(e) of th and Conditions (GTC) shall apply accordingly.

2 Product Verification

Each supplied Device shall bear a unique device serial number or identifier traceable to the OEM. The Buyer/Consignee shall be able authenticity of the supplied product including the configuration th

3 Requirement of OEM Logo

Buyers shall not prescribe a requirement for embossing, engraving OEM name/logo on the motherboard or any internal component.

4 Operating System - OEM/Publisher Status

There shall be no mandatory requirement that the OEM of the offe Microsoft Device Partner or hold any specific Microsoft authorisati System other than Microsoft Windows is offered, no specific partne from the concerned Operating System publisher/provider shall be

5	Operating System - Licensing	Where Microsoft Windows is supplied, it shall be a genuine, legally activated copy of the Windows edition/version declared in the catalogue. Where any other Operating System is supplied, it shall comply with the terms and conditions of the concerned Operating System publisher's licensing is applicable.
6	Operating System - Verification	Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee shall verify that the supplied Windows Operating System is genuine and the OEM, i.e. Microsoft. A valid digital licence or any other licensing by Microsoft for the supplied device shall be acceptable. Where another Operating System is supplied, similar verification of licence authenticity and/or be required only where the concerned Operating System publisher has provided device-level or equivalent verification mechanism. Where no such is provided, this requirement shall not apply.
7	Operating System - Applicability	The requirements relating specifically to Microsoft Windows licence verification shall apply where Microsoft Windows forms part of the configuration. Where an Operating System other than Microsoft Windows is applicable, the applicable licensing requirements of the concerned Operating System shall be complied with, and verification of licence authenticity and/or be required only where such verification is supported by the concerned publisher/provider.
8	Operating System-specific Certification / Compatibility	Hardware compatibility certificate prescribed by a particular Operating System publisher/provider may be requested by buyers.
9	USB Port Declaration / Higher Interface Standard	Each physical USB port shall be declared only once under the highest speed supported by that port. The same physical port shall not be counted for multiple generations/types merely because of backward compatibility. A technically compatible higher-generation version of a prescribed USB/interface shall be offered where it meets or exceeds the functionality and performance standard and complies with all other Category requirements.
10	Warranty	The warranty applicable to the supplied Device shall be as specified and reflected in the resultant contract. The applicable warranty shall be available on the OEM website, OEM customer support facility or warranty certificate from OEM.
11	Scope of Installation	Installation requirements, wherever applicable, shall be specified in the Bid. Under the Installation, Commissioning and Testing (ICT) clause. Where stipulated in the bid, the Seller shall be responsible for installation and for demonstrating its satisfactory functioning to the Consigner's authorised representative.
12	Buyer/Consignee Obligations for Installation	In the case of Direct Purchase and L1 Purchase, installation of the Seller/OEM is mandatory. Installation shall be limited to the supplied computer system and software. Installation of separately procurable software such as antivirus software, etc., unless such software forms part of the contracted supply, shall be at appropriate GeM category. Where installation is included in the resultant contract, the Buyer/Consignee shall provide reasonable access to the installation location and make available the necessary infrastructure, including power supply, networking and other site-specific requirements not forming part of the Seller's contractual scope. Necessary entry and exit, if required, shall be facilitated by the Buyer/Consignee.
13	Acceptance of Supplies	Before acceptance and generation of CRAC, the Buyer/Consignee shall ensure, where appropriate, that the supplied device conforms to the contracted specifications, configuration, quantity and warranty requirements and is free from damage or defects. The supplied product shall be new, unused and unopened. Buyer/Consignee may verify the packaging, supplied accessories/components, operating system where applicable, unique device serial number/ID, configuration and applicable warranty.
14	HDD/SSD Storage Retention	Where required on account of information-security or data-retention requirements, the Buyer may prescribe an appropriate contractual condition under A (Direct Purchase/procurement via bids) regarding retention of storage media such as HDD/SSD in the supplied device.

15	Availability of Monitor	Supply of the monitor shall be governed by the applicable Category "Availability of monitor". Any specifications or requirements relating to the monitor shall apply only where a monitor forms part of the contracted configuration. The configuration supplied shall conform to the configuration offered in the resultant contract and shall be supported/authorised by the OEM.
16	Configuration Alteration - Seller	any alteration or substitution of components which results in deviation from the configuration or affects OEM warranty/support. The machine should be supplied by the Consignee in its original, factory-approved configuration
17	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation matrix/warranty/service support to the Buyer/Consignee at the time of delivery

Special terms and conditions-Version:1 effective from 10-02-2026 for category A3 Size Multifunction Printer

1.

Product Verification	At the time of delivery, the Seller shall provide the Original Equipment Manufacturer website device serial number corresponding to the supplied product. The serial number shall be clearly visible on the product. The Buyer or Consignee shall be able to verify complete product details, including configuration, from the Original Equipment Manufacturer website without the need to create a user account.
Warranty	- The Seller shall provide a valid Warranty Certificate or Warranty Tag, in physical or digital form, from the Original Equipment Manufacturer, at the time of supply. The warranty shall be verifiable on the Original Equipment Manufacturer official website and/or authorised customer care centre. - The warranty shall remain valid for the specified number of years or until the printer reaches the Original Equipment Manufacturer defined minimum number of prints during the warranty period, whichever is earlier. Upon reaching either of these limits, the warranty coverage shall automatically terminate. - The Buyer may verify the actual number of prints completed by the printer at the time of delivery that the product has not been previously used. Such verification may be carried out using the printer's print counter or any other Original Equipment Manufacturer approved mechanism.. - The warranty shall not cover consumables, including but not limited to cartridges, toners, and other similar consumable items.
Operating System Supportability	- Products offered under this category shall support at least the Latest-2 versions of the operating system specified in the catalogue. - If compatibility with an operating system version earlier than Latest-2 is required, the same shall be specified under the "Additional Specification Parameter" section at the time of bid creation.

Special terms and conditions-Version:1 effective from 10-02-2026 for category A4 and Legal Size Multifunction Printer

1.

Product Verification	At the time of delivery, the Seller shall provide the Original Equipment Manufacturer website device serial number corresponding to the supplied product. The serial number shall be clearly visible on the product. The Buyer or Consignee shall be able to verify complete product details, including configuration, from the Original Equipment Manufacturer website without the need to create a user account.
Warranty	- The Seller shall provide a valid Warranty Certificate or Warranty Tag, in physical or digital form, from the Original Equipment Manufacturer, at the time of supply. The warranty shall be verifiable on the Original Equipment Manufacturer official website and/or authorised customer care centre. - The warranty shall remain valid for the specified number of years or until the printer reaches the Original Equipment Manufacturer defined minimum number of prints during the warranty period, whichever is earlier. Upon reaching either of these limits, the warranty coverage shall automatically terminate. - The Buyer may verify the actual number of prints completed by the printer at the time of delivery that the product has not been previously used. Such verification may be carried out using the printer's print counter or any other Original Equipment Manufacturer approved mechanism.. - The warranty shall not cover consumables, including but not limited to cartridges, toners, and other similar consumable items.
Operating System Supportability	- Products offered under this category shall support at least the Latest-2 versions of the operating system specified in the catalogue. - If compatibility with an operating system version earlier than Latest-2 is required, the same shall be specified under the "Additional Specification Parameter" section at the time of bid creation.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25% at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity ordered after the last date of original delivery order and in cases where option clause is exercised during the extended delivery period shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increase in Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery period while exercising the option clause. Bidders must comply with these terms.

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

VENDORS ARE REQUESTED TO UPLOAD DOCUMENT AS ASKED IN THE BID

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority, who is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice.

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ is with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with EMD) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, is permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then the same shall be dealt with and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specific Technical Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM rules.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional technical specifications in any other document. If buyer needs more items along with the main item, the same must be added through the same item or items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must be done in the ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this representation against the same by using the Representation window provided in the bid details field in Seller dashboard. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to respond within the stipulated time.

representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Act, 1947; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948; The Industrial Disputes Act, 1947; The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and other requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable laws.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted or overridden by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions of the Marketplace.](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में जानकारी देने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत होगा और इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने का अधिकार होगा।

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake a declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---