

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	17-08-2026 17:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	17-08-2026 17:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Jammu & Kashmir
विभाग का नाम / Department Name	Health And Family Welfare Department Jammu And Kashmir
संगठन का नाम / Organisation Name	Sher-i-kashmir Institute Of Medical Sciences Srinagar
कार्यालय का नाम / Office Name	Skims Medical College And Hospital Bemina Srinagar
शिकायत निवारण के संपर्क विवरण / Contact details of Grievance redressal	HOD Email id : je-syseng@jk.gov.in Buyer Email id: bilal.761@jk.gov.in
वस्तु श्रेणी / Item Category	Laundry Service - Healthcare purpose
अनुबंध अवधि / Contract Period	1 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	50 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है / Past Experience of Similar Services required	Yes
टर्नओवर पात्रता मानदंड / Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	3100906.2
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	90000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	3.00

ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).

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(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c). ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

Chief Accounts Officer

SKIMS Medical College and Hospital Bemina Srinagar, Health and Family Welfare Department Jammu and Kashmir, Sher-i-Kashmir Institute of Medical Sciences Srinagar, (Iram Nazir)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.

2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.

3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder

seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.

4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.

5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

7. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

9. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

BOQ - [1785580396.xlsx](#)

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Geographic Presence in states:To ensure timely collection, processing and delivery of hospital linen, the bidder shall have a fully functional commercial laundry facility within the Kashmir Division. Documentary proof shall be submitted with the bid, failing which the bid shall be liable to rejection.

Scope of work:[1785580952.pdf](#)

Laundry Service - Healthcare Purpose (7167)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Laundry service	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Type of Laundry Solution	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Cycle	Daily
Frequency	1
Unit of Laundry Service	Number
Quantity Range	Not applicable
Size	Large
Select Bed Capacity of the Hospital	251 to 500
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Weight in Kg per month / Number of Pieces per month	अतिरिक्त आवश्यकता /Additional Requirement
1	Ashaq Hussain Bhat	190018,Bemina srinagar	7167	Number of months within contract period : 12

Laundry Service - Healthcare Purpose (7917)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Laundry service	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Type of Laundry Solution	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Cycle	Daily
Frequency	1
Unit of Laundry Service	Number
Quantity Range	Not applicable
Size	Large
Select Bed Capacity of the Hospital	251 to 500
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Weight in Kg per month / Number of Pieces per month	अतिरिक्त आवश्यकता /Additional Requirement
1	Ashaq Hussain Bhat	190018,Bemina srinagar	7917	Number of months within contract period : 12

Laundry Service - Healthcare Purpose (4583)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Laundry service	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Type of Laundry Solution	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Cycle	Daily
Frequency	1
Unit of Laundry Service	Number
Quantity Range	Not applicable
Size	Large
Select Bed Capacity of the Hospital	251 to 500
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Weight in Kg per month / Number of Pieces per month	अतिरिक्त आवश्यकता /Additional Requirement
1	Ashaq Hussain Bhat	190018,Bemina srinagar	4583	Number of months within contract period : 12

Laundry Service - Healthcare Purpose (917)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Laundry service	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Type of Laundry Solution	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Cycle	Daily
Frequency	1
Unit of Laundry Service	Number
Quantity Range	Not applicable
Size	Large
Select Bed Capacity of the Hospital	251 to 500
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Weight in Kg per month / Number of Pieces per month	अतिरिक्त आवश्यकता /Additional Requirement
1	Ashaq Hussain Bhat	190018,Bemina srinagar	917	Number of months within contract period : 12

Laundry Service - Healthcare Purpose (50)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Laundry service	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Type of Laundry Solution	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Cycle	Daily
Frequency	1
Unit of Laundry Service	Number
Quantity Range	Not applicable
Size	Small
Select Bed Capacity of the Hospital	251 to 500
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Weight in Kg per month / Number of Pieces per month	अतिरिक्त आवश्यकता /Additional Requirement
1	Ashaq Hussain Bhat	190018,Bemina srinagar	50	Number of months within contract period : 12

Laundry Service - Healthcare Purpose (9)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
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Type of Laundry Solution	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Cycle	Daily
Frequency	1
Unit of Laundry Service	Number
Quantity Range	Not applicable
Size	Large
Select Bed Capacity of the Hospital	251 to 500
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Weight in Kg per month / Number of Pieces per month	अतिरिक्त आवश्यकता /Additional Requirement
1	Ashaq Hussain Bhat	190018,Bemina srinagar	9	Number of months within contract period : 12

Laundry Service - Healthcare Purpose (54)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Laundry service	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
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Cycle	Daily
Frequency	1
Unit of Laundry Service	Number
Quantity Range	Not applicable
Size	Large
Select Bed Capacity of the Hospital	251 to 500
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Weight in Kg per month / Number of Pieces per month	अतिरिक्त आवश्यकता /Additional Requirement
1	Ashaq Hussain Bhat	190018,Bemina srinagar	54	Number of months within contract period : 12

Laundry Service - Healthcare Purpose (108)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Laundry service	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Type of Laundry Solution	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Cycle	Daily
Frequency	1
Unit of Laundry Service	Number
Quantity Range	Not applicable
Size	Large
Select Bed Capacity of the Hospital	251 to 500
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Weight in Kg per month / Number of Pieces per month	अतिरिक्त आवश्यकता /Additional Requirement
1	Ashaq Hussain Bhat	190018,Bemina srinagar	108	Number of months within contract period : 12

Laundry Service - Healthcare Purpose (417)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Laundry service	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Type of Laundry Solution	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Cycle	Daily
Frequency	1
Unit of Laundry Service	Number
Quantity Range	Not applicable
Size	Large
Select Bed Capacity of the Hospital	251 to 500
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Weight in Kg per month / Number of Pieces per month	अतिरिक्त आवश्यकता /Additional Requirement
1	Ashaq Hussain Bhat	190018,Bemina srinagar	417	Number of months within contract period : 12

Laundry Service - Healthcare Purpose (9)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Laundry service	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Type of Laundry Solution	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Cycle	Daily
Frequency	1
Unit of Laundry Service	Number
Quantity Range	Not applicable
Size	Large
Select Bed Capacity of the Hospital	251 to 500
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Weight in Kg per month / Number of Pieces per month	अतिरिक्त आवश्यकता /Additional Requirement
1	Ashaq Hussain Bhat	190018,Bemina srinagar	9	Number of months within contract period : 12

Laundry Service - Healthcare Purpose (4)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Laundry service	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Type of Laundry Solution	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Cycle	Daily
Frequency	1
Unit of Laundry Service	Number
Quantity Range	Not applicable
Size	Large
Select Bed Capacity of the Hospital	251 to 500
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Weight in Kg per month / Number of Pieces per month	अतिरिक्त आवश्यकता /Additional Requirement
1	Ashaq Hussain Bhat	190018,Bemina srinagar	4	Number of months within contract period : 12

Laundry Service - Healthcare Purpose (25)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Laundry service	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Type of Laundry Solution	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Cycle	Daily
Frequency	1
Unit of Laundry Service	Number
Quantity Range	Not applicable
Size	Large
Select Bed Capacity of the Hospital	251 to 500
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Weight in Kg per month / Number of Pieces per month	अतिरिक्त आवश्यकता /Additional Requirement
1	Ashaq Hussain Bhat	190018,Bemina srinagar	25	Number of months within contract period : 12

Laundry Service - Healthcare Purpose (1083)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Laundry service	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Type of Laundry Solution	Comprehensive Laundry Services for Hospital Linen including collection washing drying ironing folding packing and delivery as per the Scope of Work and terms and conditions of the bid document
Cycle	Daily
Frequency	1
Unit of Laundry Service	Number
Quantity Range	Not applicable
Size	Small
Select Bed Capacity of the Hospital	251 to 500
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Weight in Kg per month / Number of Pieces per month	अतिरिक्त आवश्यकता /Additional Requirement
1	Ashaq Hussain Bhat	190018,Bemina srinagar	1083	Number of months within contract period : 12

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. **Generic**

OPTION CLAUSE 25% : The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.

For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 25 percent with the consent of the service provider

2. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. **Payment**

PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

4. **Forms of EMD and PBG**

Bidders can also submit the EMD with Banker's Cheque in favour of

Chief Accounts Officer
payable at
SKIMS Medical College and Hospital Srinagar

Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

5. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

Chief Accounts Officer SKIMS Medical College
Account No.
1206010200000019

IFSC Code
JAKA0EJBEM
Bank Name
JAMMU & KASHMIR BANK
Branch address
SKIMS MCH Bemina

. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

6. **Buyer Added Bid Specific Scope Of Work(SOW)**

Text Clause(s)

Scope of Work/General Instructions and Special Conditions of Contract

1. **The linen collected from and delivered to the hospital shall be counted and verified jointly for each category of linen specified in the BOQ/Financial Bid by the authorized representative of the contractor and the designated hospital official. A daily item-wise collection and delivery re**

gister shall be maintained and signed by both parties. Payment shall be regulated solely on the basis of the actual quantities of each category of linen collected, washed, processed and delivered, as duly verified and certified by the Officer-in-Charge/Consignee.

2. Any linen found improperly washed, inadequately disinfected, stained, torn due to negligent handling, improperly ironed or otherwise not conforming to the prescribed standards shall be rejected by the Consignee. The contractor shall collect such rejected linen and reprocess the same at his own cost within the prescribed turnaround time without claiming any additional payment.
3. The contractor shall be responsible for any loss, misplacement or damage to hospital linen while in his custody. Such loss or damage shall be made good by the contractor by replacing the item with a new item of identical specifications or by reimbursing the cost as determined by the hospital. The decision of the Competent Authority shall be final and binding.
4. The contractor shall ensure separate handling and processing of infected, soiled and general linen strictly in accordance with infection control protocols and applicable biomedical waste and hospital infection prevention guidelines. Mixing of hospital linen with linen belonging to any other establishment shall not be permitted.
5. The contractor shall collect soiled linen from all designated wards, departments and operation theatres every day as per the schedule prescribed by the hospital and shall also provide emergency collection and delivery whenever required.
6. The contractor shall ensure collection, washing, drying, ironing, folding and delivery of linen within the turnaround time prescribed by the hospital. Delay without sufficient cause shall attract appropriate penalty as specified in the tender conditions.
7. Only quality detergents, disinfectants, bleaching agents and other consumables suitable for hospital linen shall be used. The chemicals used shall not adversely affect the quality, colour, absorbency or life of the linen. The hospital may inspect the consumables at any time.
8. The hospital shall have the right to inspect the contractor's laundry facility, machinery, manpower deployment, hygiene standards, records and operational practices at any time during the currency of the contract without prior notice.
9. In the event of breakdown of machinery or interruption of operations, the contractor shall make immediate alternative arrangements to ensure uninterrupted laundry services without any additional financial liability to the hospital.
10. The contractor shall not assign, transfer or sublet the contract or any part thereof without the prior written approval of the Competent Authority. Any violation shall constitute sufficient ground for termination of the contract.
11. Failure to collect or deliver linen as per the prescribed schedule, repeated rejection of washed linen, loss of linen, non-compliance with infection control practices or interruption of services shall render the contractor liable for penalties as determined by the Competent Authority, without prejudice to any other action permissible under the contract.
12. The contractor shall maintain item-wise daily records of collection, washing and delivery, which shall be made available for inspection by the hospital at any time.
13. Monthly bills shall be accompanied by item-wise statements duly certified by the Officer-in-Charge/Consignee indicating the actual quantities of linen processed during the billing period. Payment shall be released only after verification of the certified quantities and satisfactory performance of the services.
14. The bidder shall own, operate or have a fully functional commercial laundry facility situated within the Kashmir Division, equipped with industrial washing machines, hydro extractors, tumble dryers, calendaring/flatwork ironing equipment, steam ironing facilities (where applicable), and adequate arrangements for collection, washing, disinfection, drying, ironing, folding and hygienic handling of hospital linen. The facility shall have sufficient installed capacity to process the daily linen requirement of the hospital and shall be fully operational as on the last date of submission of bids.
15. The bidder shall furnish documentary evidence in support thereof along with the Technical Bid, including ownership/registered lease documents (where applicable), details of the installed

machinery and equipment, and recent geo-tagged photographs clearly depicting the exterior, interior, machinery, operational areas and storage facilities of the laundry establishment. The bidder shall also furnish the Google Maps location (URL/GPS coordinates) of the laundry facility to facilitate verification by the Procuring Entity.

16. The Procuring Entity reserves the right to verify the authenticity of the information furnished by the bidder and to conduct a physical inspection of the laundry facility, through a duly constituted Committee or any authorized officer(s), at any stage of the bidding process before award of contract and/or during the currency of the contract, to assess the existence, operational status, installed capacity, infrastructure, machinery, hygiene standards and overall suitability of the facility for execution of the work.
17. The bidder shall provide unrestricted access to the laundry facility, machinery, records and other relevant documents during such inspection. Any false declaration, suppression of material facts, submission of misleading documents, inability to produce the operational facility for inspection, or failure of the facility to conform to the requirements prescribed in the tender document shall render the bid liable to rejection. If such deficiency is detected after award of the contract, the same shall constitute a material breach of contract, entitling the Procuring Entity to terminate the contract, forfeit the Performance Security and take such other action as may be permissible under the terms of the contract and applicable rules.
18. The bidder shall ensure that the commercial laundry facility declared in the Technical Bid shall all be the same facility utilized for execution of the contract. Change of the declared laundry facility after submission of bids shall not be permitted without the prior written approval of the Procuring Entity.
19. Only ownership of the commercial laundry facility shall be considered for satisfying the eligibility criteria. Leased, rented, hired or otherwise temporarily arranged premises shall not be accepted.
20. **Note:** Bidders shall carefully quote the item-wise service charges (per piece) against each of the thirteen (13) financial parameters available in the GeM Financial Bid. The financial parameters correspond to the respective linen items in the same sequence as specified in the BOQ forming part of the Bid Document. Any incorrect or misplaced quoting of rates shall be at the sole risk and responsibility of the bidder.
21. **Applicability of Tender Conditions:** The GeM Bid, including the Additional Terms & Conditions (ATC), and the Bid Document along with all annexures uploaded on the GeM Portal shall constitute the complete tender document and shall be read in conjunction with each other. The additional conditions incorporated in the GeM Bid/ATC shall form an integral part of the tender. In the event of any inconsistency or conflict between the provisions of the Bid Document and the GeM Bid/ATC, the provisions contained in the GeM Bid/ATC shall prevail.

22 Payment Terms:

1. 1. Payment shall be released on a monthly basis upon satisfactory execution of the Washing of Linen & Bedding Services during the relevant billing period.
2. 2. The Contractor shall submit the monthly bill along with item-wise statements of the actual quantities of linen collected, washed, processed and delivered during the billing period, duly certified by the concerned user departments/Officer In-charge (Laundry/Linen & Bedding), together with the GST Invoice, GST Return and such other documents as may be required by the Hospital from time to time.
3. 3. Payment shall be regulated on the basis of the actual verified quantities of each category of linen processed during the billing period at the accepted item-wise rates quoted by the Contractor in the Financial Bid and accepted by the Procuring Entity.
4. 4. The submitted bill shall be scrutinized and verified by the Officer In-charge (Laundry/Linen & Bedding) or any other designated officer of the Hospital, who shall certify that the services have been satisfactorily rendered in accordance with the Scope of Work, Terms & Conditions of the Contract and that the Contractor has complied with all applicable contractual and statutory obligations.

5. 5. After due verification and certification by the Officer In-charge (Laundry/Linen & Bedding), the bill shall be countersigned by the Medical Superintendent, SKIMS Medical College Hospital, Bemina, before being forwarded to the Competent Authority for processing and release of payment.
6. 6. Payment shall be released only after satisfactory verification of the services rendered and fulfillment of all contractual, statutory and other obligations by the Contractor. The Hospital reserves the right to withhold or deduct payment, wholly or partly, in the event of deficiency in service, delayed collection or delivery, shortage, loss or damage to hospital linen attributable to the Contractor, breach of contractual obligations, non-compliance with statutory provisions or non-submission of the requisite documents, without prejudice to any other action permissible under the Contract.

7. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

In addition to the documents required to be uploaded on the GeM Portal under the Bid, ATC and prescribed eligibility criteria, the bidder shall also furnish the following documents along with the Technical Bid.

1. 1. Permanent Account Number (PAN) of the Firm.
2. 2. Valid Goods and Services Tax (GST) Registration Certificate.
3. 3. Recent geo-tagged photographs of the commercial laundry facility clearly depicting the exterior, interior, machinery and operational areas.
4. 4. Google Maps location (URL/GPS coordinates) of the commercial laundry facility.
5. 5. List of machinery and equipment installed at the laundry facility, indicating make, model (where available) and installed processing capacity.
6. 6. An undertaking on the bidder's letterhead certifying that the laundry facility is fully operational and complies with all applicable statutory and tender requirements.
7. 7. Valid Labour Licence, wherever applicable. In cases where the Labour Licence is not required at the bidding stage under the applicable law, the successful bidder shall obtain the same before commencement of the contract, wherever so required.
8. 8. Documentary proof establishing the geographical presence of the bidder's fully functional commercial laundry facility within the Kashmir Division.

8. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).

2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---