

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	14-08-2026 21:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	14-08-2026 21:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	60 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Madhya Pradesh
विभाग का नाम / Department Name	School Education Department Madhya Pradesh
संगठन का नाम / Organisation Name	N/a
कार्यालय का नाम / Office Name	Gwalior 1
शिकायत निवारण के संपर्क विवरण / Contact details of Grievance redressal	HOD Email id : neelima.shivastava31@mp.gov.in Buyer Email id: buyer230.sedmp.mp@gembuyer.in
कुल मात्रा / Total Quantity	8
वस्तु श्रेणी / Item Category	Drinking Water Coolers (V4) ISI Marked To IS 1475 (Q2) , Reverse Osmosis based Water Treatment System above 50 LPH Capacity (V2) (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	1 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का) / OEM Average Turnover (Last 3 Years)	10 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	1 Year (s)
टर्नओवर पात्रता मानदंड / Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years of Experience and Turnover	No

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	10 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	Drinking Water Coolers (V4) ISI Marked To IS 1475
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made to the Seller within 45 days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Drinking Water Coolers (V4) ISI Marked To IS 1475 (4 pieces)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Performance Parameter	Type of Water Cooler [Hint: Pressure type - Instant water cooler, pressurized inlet, cold water outlet, and no storage tank and Storage Type - water cooler that cools and stores water in the same or separate containers, with or without plumbing]	Storage Type
	Cooling Capacity Rating (in litre/hour)	60
	Storage Capacity for Storage Type Water Coolers (in litres)	120
	Rated Voltage (AC, 50 Hz)	230 V, Single Phase
	Maximum Power Consumption	775.0 (Watt)
Construction	Number of Faucets	2
Warranty and Test Reports	Minimum Standard Warranty on Complete Unit	1.0 (year)

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Nipendra Mehra	474020,GOVT SHRAMODAYA AWASIYA VIDYALAYA, DD NAGAR GATE, AIR PORT ROAD, MAHARAJPURA, GWALIOR. MADHYA PRADESH, INDIA	4	30

Reverse Osmosis Based Water Treatment System Above 50 LPH Capacity (V2) (4 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Generic	Construction RO Frame	SS304 or better Or higher
	Construction of Body / Encloser	SS304 or better Or higher
	Construction of Self Contained Water Cooler	NA
Features and Performance	Mounting type	Wall mounted
	Filtration capacity (In LPH)	Above 50 LPH and upto100 LPH
	Input Water Source Connection	Plumber-In
	Additional Water Purification Stages over and above RO (Reverse Osmosis)	Ultraviolet disinfection (UV)+Ultrafiltration (UF)
	Additional Water Conditioning and Other Features	Sand Filter, Sediment Filter
	Feed Water TDS (ppm) at which the machine LPH and Guaranteed output water quality is ensured	upto1500
	Storage Water Tank (Inclusive in the scope of Supply)	No
	Storage Tank Material	NA
	Minimum Storage Tank Capacity (In Liter)	NA (for without storage tank)
	Guaranteed output water quality	As per IS 10500 or better
Power Supply	Power supply	230 V $\pm$ 10% Single Phase
Controller and Display	Type of control panel	Fully Automatic
	Controller and Features	Auto cut-off
Service, Warranty, Installation and Commissioning	Comprehensive warranty for complete unit	1 year from the date of satisfactory commissioning of the machine
	Minimum Free Services during Comprehensive warranty / CMC / AMC for complete unit	4 nos. per year
	Installation and Commissioning inclusive in the scope of supply	Yes
	Training and Demonstration	The installation and demonstration of the machine at the consignee place shall be carried out as part of installation and commissioning
Certification / Test Report	Type of lab which carried out Test of Complete Product to prove the conformity of product as per Governing Specification	Govt. Lab

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Nipendra Mehra	474020,GOVT SHRAMODAYA AWASIYA VIDYALAYA, DD NAGAR GATE, AIR PORT ROAD, MAHARAJPURA, GWALIOR. MADHYA PRADESH, INDIA	4	30

Special terms and conditions-Version:1 effective from 07-01-2026 for category Drinking Water Coolers (V4) ISI Marked To IS 1475

1. The construction, tolerances, marking and information of the drinking water cooler shall conform to the IS 1475.

Special terms and conditions-Version:1 effective from 03-04-2025 for category Reverse Osmosis based Water Treatment System above 50 LPH Capacity (V2)

1. Standard Terms and Conditions for Reverse Osmosis based Water Treatment System / Machine above 50 LPH Capacity

Scope of standard installation and commissioning for Reverse Osmosis based Water Treatment System / Machine above 50 LPH Capacity

1. Sellers Responsibility:

1. All the required tools and machinery as required for installation and commissioning of machine.
2. Suitable hardware including brackets / screws washers etc., for mounting and fitting of machine at the respective locations.
3. All the water connections / fittings piping shall be laid neatly, tidily and securely as per best industry practices.
4. They provide necessary piping and connections from inlet and outlet of the machine within 2~3 meters.
5. All electrical wiring / connection to ensure proper functioning of the machine.
6. All parts of the machine should be suitably earthed, and all electric wiring should be suitably insulated to avoid electric shock during usage.
7. During Service visits with a Comprehensive Warranty / CMC the following shall be applicable .
8. Changing of Pre-Filter during each visit free of cost.
9. Cleaning of the complete water purifications system along with the water tank (if applicable).
10. Changing of Complete Filters once a year free of cost which may include but not limited to Sand Filter, Sediment Filter, Carbon Filter, Mineral Filter, Micron Filter, Anti-Scaling, Alkaline Filter, Flushing Mechanism, Reject Water Control Mechanism, Mineralizer/Taste Enhancer Media, Activated Carbon Media, etc. (as applicable).
11. Seller shall ensure that the "Actual Filtration capacity (In LPH)" specified by them shall be in line with "Filtration capacity (In LPH)".In case any contradiction is observed the superior value out of two shall reveal.

2. Buyers Responsibility:

1. To provide all gate passes for the installation team to access the area where installation to be carried out.
2. To provide suitable location for installation of machine which having required and easy access during installation and post installation maintenance. Any civil work shall be responsible for buyer

3. To ensure inlet water supply within 2~3 meters of machine input and machine output.
4. To provide suitable power sockets within 1~2 meters of the machine.
5. To provide potable water of reasonable quality without having muddy appearance, solids and wastes etc. The input water is usually supplied from local municipalities or PHED supplies.
6. The Input water Head (pressure) shall be 0.3 kg (3-meter head).

3. Note to Sellers:

1. Seller may refer to GTC and ensure strict compliance of the uploaded/ offered product which shall be in line with their model having the claimed specifications in the catalogue or better.

2. Also, same model shall not be uploaded across catalogues with unreasonable/ contradictory offerings.

3. Sellers should note that while uploading the catalogue, all three images must be distinct.

1. **Image 1 - Should be Isometric View of the Complete Product**

2. **Image 2 - Front View of the Complete Product**

3. **Image 3 - LHS or RHS view of the Complete Product**

4. In case any discrepancy is observed in the offered/ uploaded products, OEM dashboard of the respective Brand may be removed, and account shall be suspended as per IM policy.

4. Note to Buyer:

1. For Procurement through BID/RA: - Buyers are advised to create bid with a specific value of Golden Parameter such as Mounting Type, Filtration capacity (In LPH), Maximum Feed Water TDS (ppm) at which the machine LPH and Guaranteed output water quality is ensured, Storage Tank Material, Storage Tank Capacity (In Liter), etc as applicable. Any bid created by the buyer without selecting specific LOV's or selecting Any Value in the above Golden Parameters will be treated as vague and is liable to be cancelled by competent authority at any point of time or if the above is resulting into limited competition or higher cost to the ex-chequer, the buyer will be solely responsible.
2. For Procurement through Direct / L1: - Buyers are advised to apply all filters and selections allowing all the values which are considered meeting or are better than their technical requirements. For example, Constructional Feature if the requirement is Complete Frame made of SS304 or better, buyer should select other superior values i.e. Complete Frame with enclosure made of SS304 or better, such selection will act as Complete Frame made of SS304 or better (in L1 buying). For any violation of the above if resulting into limited competition or higher cost to the ex-chequer, the Buyer shall be solely
3. Buyers should also refer to GTC Clause 4. xiii.(w). The ATC / additional specification if any added by the buyer shall not be contradictory to the GeM category specifications / technical parameters (TP). Bids with contradictory specifications and technical parameters will be treated as vague and is liable to be cancelled by competent authority at any point of time or if the above is resulting into limited competition or higher cost to the ex-chequer, the buyer will be solely responsible.
4. Buyer/ consignee shall verify all the technical parameters and specifications including but limited to Filtration capacity (In LPH), Type of Machine and other related parameters of the supplied and installed machine as per contract before issuing
5. Buyers may consider EPBG for duration higher than machine warranty, which may be enched for inadequate warranty support.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery

time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---