

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	07-09-2026 12:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	07-09-2026 12:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Labour And Employment
विभाग का नाम/Department Name	Na
संगठन का नाम/Organisation Name	Employees State Insurance Corporation (es
कार्यालय का नाम/Office Name	Karnataka
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :dean-rajajinagar.ka@esic.nic Buyer Email id: dr.sona.susil1@esic.gov.in
कुल मात्रा/Total Quantity	35
वस्तु श्रेणी /Item Category	Thermal Paper (V3) Conforming to IS 17561
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
वर्षों के अनुभव के लिए एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience	Yes Complete
वर्षों के अनुभव के लिए स्टार्टअप को छूट प्राप्त है / Startup Relaxation for Years Of Experience	Yes Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Certi Authorization Certificate,Additional Doc 1 (*In case any bidder is seeking exemption fr supporting documents to prove his eligibilit evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clai tender/bid process will also be displayed to
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3

बिड विवरण/Bid Details

ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
विगत प्रदर्शन / Past Performance	50 %
बिड से रिवर्स नीलामी सक्रिय किया/ Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/ RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/ Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय / Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/ Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/ Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/ Arbitration Clause	No
सुलह खंड/ Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload eligibility for Relaxation.
3. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization in Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and invoices to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of product having highest value should meet this criterion.
4. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro Enterprises dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications. If a bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product or the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will select the bidder based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatic. If an MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band, the Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) price discount. Bidder is advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be available only if the bidder has GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar product or service in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization, (supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.
6. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
 - i. If number of technically qualified bidders are only 2 or 3.
 - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
 - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
 - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1.
 - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1.

Thermal Paper (V3) Conforming To IS 17568 (35 rolls)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य
STANDARD	Type of Thermal Paper	Thermal Coated
	Nominal Grammage of the Thermal Paper	80 gsm
	Width of the Thermal Paper (In mm)	110 mm
	Length of the Thermal paper in the Roll (In meters)	20 meters

प्रेषित/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity
1	Sona Susil	560010,ESIC MC & PGIMSR & Model Hospital, 2nd Block, Rajajinagar	35

Special terms and conditions-Version:1 effective from 17-10-2025 for category Thermal Paper (V3) Cont

- Note to Sellers:** Sellers shall publish the price of one roll at the time of catalog creation.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25% at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the original quantity at the contracted rates. The delivery period of quantity shall commence from the last date of original contract. If the option clause is exercised during the extended delivery period the additional time shall commence from the last date of original contract. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser shall not be liable for delay in delivery up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Scope of Supply

Scope of supply (Bid price to include all cost components) : Only supply of Goods

3. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered service support in India. The certificate to this effect should be submitted.

4. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

- Manpower for unloading the material at the consignee's premises shall be arranged by the supplier at its own cost.
- Any material rejected due to poor quality, manufacturing defects, expiry, damage, or non-conformity with the specification shall be replaced by the supplier at its own cost within the stipulated time. Transportation and incidental expenses shall be borne by the supplier.
- Delivery Schedule:
Monday to Friday: 09:30 AM to 04:00 PM
Saturday: 09:30 AM to 01:00 PM
- Sundays and Government Holidays: No delivery.
- Supply orders shall be placed on a staggered delivery basis, ordinarily once every three months, depending on the requirement of the department.
- The supplier may make part supply against the supply order and upload invoices only for the quantity actually supplied.
- Each supply order issued under the contract shall be completed within 15 days from the date of issue of the order by the consignee. Delay beyond the stipulated period shall attract action as per the applicable provisions of the Contract Act, 1932 and Liquidated Damages (LD), wherever applicable.
- Details of supplies executed during the preceding three years to Government Hospitals/Medical College and dates of supply and contract values shall be furnished, if called for during evaluation.

9. The supplier shall ensure that the quoted items conform to the technical specifications approved by the buyer, certificates and test reports, wherever applicable.
10. The shelf life of the supplied consumables/reagents shall not be less than 80% of the total shelf life or minimum on the date of delivery (modify as per your requirement).
11. Materials shall be supplied in original manufacturer's sealed packing with batch number, manufacturing date and expiry dates clearly visible.
12. No substitution of brand, model or specification shall be permitted without the prior written approval of the buyer.
13. The supplier shall replace any defective or non-performing material reported during the warranty/validity period. No further action may be taken as per the GeM Contract.
14. Performance Security shall be furnished within the time prescribed under the GeM Contract. In case of failure within the stipulated period, action shall be taken in accordance with the terms and conditions of the GeM Contract and other consequential actions, wherever applicable.
15. The bidder shall furnish documentary evidence of having supplied similar reagents compatible with the medical Colleges/Institutions during the preceding three years, wherever applicable.
16. The bidder shall furnish details of similar supplies successfully executed during the preceding three years: Hospitals, Autonomous Bodies, PSU's or other reputed institutions, indicating the name of the purchaser, description, order/work order number, and date of supply. Copies of the relevant supply orders and completion certificates, if available, may also be furnished.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The bidder acknowledges the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction on the bidder. The bidder's acceptance of these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid, shall be deemed to be the bidder's acceptance of the ATC clauses. Any objection to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are in contravention of the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ is for a specific product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Source Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension is not in the public interest.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be allowed as per approved and published procurement policy of the Buyers' controlling Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specific clauses in the MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders, the Contract shall be awarded by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional tender items, shall be allowed only if buyer needs more items along with the main item, the same must be added through bunching category based bid or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this against the same by using the Representation window provided in the bid details field in Seller dashboard after logging reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 20 and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and by India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिड घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार।
procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the

---धन्यवाद/Thank You---