

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	17-08-2026 19:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	17-08-2026 19:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Uttar Pradesh
विभाग का नाम/Department Name	Home Department Uttar Pradesh
संगठन का नाम/Organisation Name	Uttar Pradesh Police
कार्यालय का नाम/Office Name	Ats
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :adglo.up@nic.in Buyer Email id: stfasp4.lu-up@gov.in
कुल मात्रा/Total Quantity	1
वस्तु श्रेणी /Item Category	Data Recovery Software (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	10 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	40 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made to the Seller within 30 days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
-----------------------------	---------------------

ईएमडी राशि/EMD Amount	20000
-----------------------	-------

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	38

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c). ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

SSP STF
STF HQ, TC-33 V-2 VIBHUTI KHAND GOMTI NAGAR LUCKNOW 226010
(Ssp Stf)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
---	----

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
--	----

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for

Relaxation.

4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.

5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

7. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

9. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Data Recovery Software (1 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
BASIC INFORMATION	Type of Data Recovery Tool	Data Recovery Software
	Capable of Data Recovery from	Hard Disk/ Drive(HDD) [SATA/IDE/SAS], Solid State Drive (SSD), USB Flash Drive, Memory Card, Pendrive, Tape Drives, Mobile/Tablet, Optical Drives
SCOPE OF LICENCE	Type of Licence	3 Year Subscription
	Licence Option	Per Device
	Software Supplied Through	Digital Download (URL), PenDrive, CD/ DVD

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Software Features	Features	Save Scan, Lost Partition Recovery, Partition Recovery, Deleted File Recovery, RAID Recovery, Hash Verification, Digital Artifacts Investigation, Encrypted Data Recovery, Unbootable System Recovery, Virtual Machine Recovery, Raw Recovery, Forensic Disk Imaging, Hash Creation, BackUp Recovery/ Extraction, File Tagging

Additional Specification Parameters - Data Recovery Software (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Technical specification	Attached with ATC document (The product to be supplied shall strictly conform to the specifications and requirements specified in the document attached with the ATC)

* Bidders offering must also comply with the additional specification parameters mentioned above.

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Lal Pratap Singh	226010,STF HQ TC-33, V-2 VIBHUTIKHAND GOMTINAGAR LUCKNOW	1	45

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. **Generic**

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

4. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

SSP STF
payable at
LUCKNOW

. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

5. **Forms of EMD and PBG**

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

SSP STF
. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

6. **Forms of EMD and PBG**

Bidders can also submit the EMD with Banker's Cheque in favour of

SSP STF
payable at
LUCKNOW

. Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

7. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

SSP STF
payable at
LUCKNOW

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

8. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

SSP STF
A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

9. **Buyer Added Bid Specific ATC**

Technical Specification

Digital Evidence Acquisition and Imaging Device

Digital Evidence Acquisition and Imaging Device	
S. No.	Technical Specifications
1.	The Forensic Field Imager represents the pinnacle of forensic imaging technology, designed to deliver unprecedented speed, efficiency, and versatility in data acquisition.
2.	The device should have the capability to surpass 100GB/min E01 capture speeds, making it the first field imager to achieve such performance. It should be able to image SAS-3 SSDs at speeds up to 115GB/min and handle PCIe drives at speeds exceeding 100GB/min
3.	The device should have a SAS-3 (12 Gbps SAS) architecture and should General support up to 5 simultaneous tasks.
4.	The device should include built-in security features to protect data integrity and prevent unauthorized access, ensuring that sensitive forensic data remains secure.
5.	Capable to imaging/clone data from one to one, two to two or one to many destination media
6.	The device should be equipped with an extensive array of ports to support various imaging tasks:
	Source Ports: Should have up to 10 source ports to connect multiple devices.
	Destination Ports: Should have up to 11 destination ports for efficient data transfer.
	USB Ports: Should have USB 3.2 Gen-2 (10Gbps) ports for fast and reliable connections.
	Network Ports: Should have two 10GbE ports for imaging to and from network repositories, facilitating high-speed network-based acquisitions.
7.	Support multiple Imager Formats, copy, dd image,.dmg image, e01, ex01, supports MD5, SHA1, SHA256 and dual-hash (MD5+SHA-1) authentication
8.	The device should be portable and lightweight, making it easy to transport and deploy in various field locations.
9.	Should have Cloud Storage Acquisition (now included as a standard feature) allows you to acquire files from OneDrive, Dropbox, or Google Drive. Capture to any destination drive or network repository connected with Performance consistency.
10.	Should have Cloud Storage Acquisition (now included as a standard feature) allows you to acquire files from OneDrive, Dropbox, or Google Drive. Capture to any destination drive or network repository connected.
11.	10 write-protected source ports include 4 SAS/SATA drives supported with 1 port, 2 USB 3.2 (Gen 2), 1 PCIe, 2 I/O ports for use with optional I/O cards including Thunderbolt™ 3/USB-C, 10 GbE
12.	Multiple Imaging Ports:
13.	Write-protected source ports include:
14.	1 SAS/SATA (SAS-3/12Gbps) that supports up to 4 drives with a single cable
15.	2 USB 3.2 Gen 2 (can be converted to SATA using an optional USB to SATA adapter)

16.	1 PCIe
17.	2 I/O ports for use with optional I/O cards including Future Expansion Thunderbolt 3/USB-C
18.	Multiple destination ports include:
19.	1 SAS/SATA (SAS-3/12Gbps) that supports up to 4 drives with a single cable
20.	4 USB 3.2 Gen 2 (can be converted to SATA using an optional USB to SATA adapter)
21.	1 PCIe
22.	1 I/O ports for use with optional I/O cards including Future Expansion Thunderbolt 3/USB-C.
23.	Should have Two 10GbE network ports for network connectivity.
24.	Should allow imaging to an external storage device such as a NAS, using the 10GbE ports, U SB 3.0 or via the SAS/SATA connection.
25.	Should be able to Simultaneously perform multiple imaging tasks from the same source drive to multiple destinations using different imaging formats and Performance consistency. Image simultaneously from multiple sources to multiple destinations including a network repository. Supports imaging to one location while simultaneously hashing and/or wiping a second drive. Perform up to 5 tasks concurrently. Little or no speed degradation when imaging from two sources to two destinations
26.	Capable Web Browser/Remote Operation to allows to connect with device from a web browser .
27.	Capable to cross copy support for IDE, SATA, e SATA, microSATA, SAS, ZIF and USB interface and combine-SATA etc.
28.	Should image CD/DVD/Blu-ray media by using a USB optical drive connected to the USB port on the device
29.	Capable to Detect and capture Host Protected Areas (HPA) and Device Configuration Overlay (DCO) hidden areas on the source (suspect) drive
30.	Should Capture network traffic, internet activity and VOIP.
31.	Capable to Generate Audit Trail Reporting/Log Files in XML, HTML or PDF format
32.	Should Secure sensitive evidence data with whole drive AES 256-bit encryption
33.	Allow to manipulate the DCO and HPA area of the destination drive so that the destination drive's total native capacity matches the source drive
34.	Forensic, Filter-Based File Copy, users can filter and then image by the file extension (such as.PDF,.xls, JPEG, .mov etc.).
35.	Capable to acquire data over a network
36.	Capable to generate the log of the processes
37.	Capable to boot/mount the suspect media virtually in a write protected environment for pre view of live data.
38.	HDMI Port for connecting display.
39.	Should come with 1 x M.2 to PCIe Adapter (F-ADP-M2-PCIE3), 1x Mini PCIe (mPCIe) to PCIe Adapter (F-ADP-MINI-PCIE), 1x M.2 to SATA Adapter (F-ADP-M.2-SATA), 1x PCIe to PCIe extender cable (F-ADP-PCIE-CBL)
40.	Product should carry 3 (Three) Years On-Site Warranty. Any Software/ Firmware updates to be provided during the Warranty Period.

Digital Evidence Acquisition and Imaging Software

S. No.	Technical Features
1.	Should be a digital forensic imaging and data acquisition tool which help investigators quickly capture, decrypt, preview, and triage digital evidence from computers, encryption-protected volumes, and mobile devices in a forensically sound manner.
2.	Should have advanced decryption, mobile logical collection, and live preview capabilities.
3.	Should create forensic images of physical and logical drives in formats such as E01, AFF, RAW.
4.	Should preview files and folders from connected storage devices.
5.	Should calculate cryptographic hashes (MD5, SHA-1, SHA-256) for evidence integrity verification
6.	Should mount forensic images to browse like a normal filesystem.
7.	Should detect encrypted evidence containers such as BitLocker, APFS/FileVault, McAfee, Symantec, etc.
8.	Should have capability to skip full imaging, when possible, by directly previewing decrypted live data (e.g., BitLocker) to accelerate triage and case scoping.
9.	Advanced logical collection from iOS devices - Should capture messages, photos, app data, call logs, and other logical artifacts with an intuitive workflow
10.	Should have option to preview the contents of forensic images stored on the local machine or on a network drive and also preview files and folders on local hard drives, network drives, CDs and DVDs, thumb drives or other USB devices.
11.	Should allow user to perform memory capture or registry capture on a live device, allowing user to recover passwords or other data stored in memory on the active device.
12.	Should be supplied with three years subscription.

Portable Evidence Acquisition and Imaging Hardware

S. No.	Technical Features
1	Portable Hardware-Based SATA/SAS Write Blocker
2	100% Hardware-based Write Blocking to prevent modification of source media
3	SATA I/II/III and SAS HDDs & SSDs (2.5" & 3.5")
4	USB 3.0 / USB 3.1 / USB 3.2 or higher
5	High-speed forensic data transfer with no write access to evidence media

6	Compatible with standard forensic imaging software including FTK Imager, EnCase, X-Ways , Magnet Acquire, etc.
7	LED/LCD indicators for Power, Drive Detection, Activity and Write-Block Status
8	Windows 10/11, Windows Server; Linux support desirable
9	Complete with USB/SATA/SAS cables, Power Adapter and Rugged Customised Portable Carrying Case
10	Intel Core i7 (13th Gen or higher) / Intel Core Ultra 7 or higher
11	Minimum 32 GB DDR5, expandable
12	Minimum 1 TB NVMe PCIe SSD
13	Minimum 14" Full HD (1920 × 1080) Anti-Glare IPS Display or higher
14	USB 3.x, USB Type-C/Thunderbolt, HDMI, Gigabit Ethernet, Wi-Fi 6/6E, Bluetooth 5.x
15	Windows 11 Professional (64-bit) or latest
16	Minimum 03 Years Comprehensive On-site OEM Warranty
17	Intel Core i7 (13th Gen or higher) / Intel Core Ultra 7 or higher
18	Minimum 03 Years Comprehensive OEM Warranty with Technical Support.

10. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.

6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---