

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	24-09-2026 13:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	24-09-2026 13:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Home Affairs
विभाग का नाम / Department Name	Central Police Organisation
संगठन का नाम / Organisation Name	National Investigation Agency (nia)
कार्यालय का नाम / Office Name	National Investigation Agency
शिकायत निवारण के संपर्क विवरण / Contact details of Grievance redressal	HOD Email id :sreejitht.nia@gov.in Buyer Email id: somdatt.nia@gov.in
कुल मात्रा / Total Quantity	109
वस्तु श्रेणी / Item Category	Bay Network Attached Storage (NAS) , Camera for CCTV System (V3) , Unmanaged L2 Ethernet Switch (PoE) , Video Management System Software
GeMARPTS में खोजी गई स्ट्रिंग्स / Searched Strings used in GeMARPTS	Video Management System Software
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	Video Management System Software, Video Recorder for CCTV System (V2), Grievance Management System Software, Enterprise Management System Software, Geographic Information System (GIS) Software (V3), Database Management System Software (V3), File And Leave Management System Software, Recruitment and Examination Management Software, Integrated Library Management Software, data wall display
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	Video Management System Software
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	64 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का) / OEM Average Turnover (Last 3 Years)	260 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)

बिड विवरण/Bid Details	
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	GeM verified turnover
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ में नू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	50 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	Camera for CCTV System (V3)
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	5 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
अनुमानित बिड मूल्य / Estimated Bid Value	13000000

बिड विवरण/Bid Details	
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	650000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	62

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

ACCOUNT OFFICER

National Investigation Agency, (MHA), Opposite CGO Complex, New Delhi
(Pao Nia Hqrs New Delhi)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में है / Purchase Preference to MII sellers available upto price within $L1+X\%$	20

मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50
सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time)	Yes, in compliance with the MII ORDER : DPIIT Order(as amended and applicable time to time)

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three financial years, ending on 31st March of the previous financial year, should be as indicated in the bid document. The turnover of the bidder shall be validated by the system based on the financial data available on the GeM portal. The average turnover shall be calculated based on the last three financial years where data is available; in case data is available for only two of the last three financial years, the average shall be computed based on those two years. In case the date of constitution / incorporation of the bidder is less than three years old, the average turnover in respect of the completed financial years after the date of constitution / incorporation shall be taken into account for this criterion. No separate documentary evidence is required to be uploaded by the bidder for this criterion, as the system shall derive and validate the turnover figures from the data available on the GeM portal.
6. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product

offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

7. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

8. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023. [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017 and its subsequent Orders/Notifications issued by concerned Ministry. Benefits of MSE will be allowed only if seller/service provider is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

9. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

10. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

11. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

12. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will

also be allowed to participate in RA in following cases:

- If number of technically qualified bidders are only 2 or 3.
- If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Bay Network Attached Storage (NAS) (1 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document	Download
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उपरोक्त मद के लिए इंस्टॉलेशन कमीशनिंग एंड टेस्टिंग (आईसीटी) का विवरण / Installation Commissioning and Testing (ICT) details for the above item:

% of Product Cost Payable on Product Delivery	70%
Min Cost Allocation for ICT as a % of product cost	30%
Number of days allowed for ICT after site readiness communication to seller	20 Days

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Somdatt Kaushik	110003,NATIONAL INVESTIGATION AGENCY, OPPOSITE CGO COMPLEX, LODHI ROAD, NEW DELHI	1	120

Camera For CCTV System (V3) (60 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Application	Intended Application	CCTV cameras are used for surveillance and security across various settings like residential areas, commercial buildings, and public spaces. it helps in monitor traffic, enhance public safety, homes, offer remote monitoring, aid environmental monitoring
Generic	PTZ Camera / Speed Dome Camera	No
	Type of Camera Housing	Bullet Camera
	IP Camera	Yes
	Camera Image Sensing capacity	4MP (2560x1440) or better, 5MP(2560x1920 Pixel) or better
	Maximum Resolution	Full HD (1920 x 1080 Pixel), 4MP (2560x1440)
	Maximum Frame Rates(frames per second) Supported	25/30, 50/60 Or higher
	Number of simultaneous video Streams	Quad Stream(Full/Compressed)
	IR illumination Range(meter)	31-50, 51-70, 71-100, 101-200, 201-300, 301-400, 401-500, 501-600 Or higher
	Generic Features	Audio Input Channel, Audio Output Channel, Alarm Digital Input, Alarm Relay Output, Privacy Zones
PAN / TILT	Max Pan Range (deg)	0.0
	Tilt Range (Minimum)	0.0
	Tilt Range (Maximum)	0.0
	Pan Speed (deg/sec)	NA Or higher
	Tilt Speed (deg/sec)	NA Or higher
	Feature of Pan/Tilt/Zoom	NA
Construction	Installation Type/ Area of use	Outdoor
	Material of Housing	Aluminum / Aluminum alloy, Aluminum + Plastic
	Ingress Protection	IP 67, IP 68 Or higher
	Mounting bracket	Wall Mounted
	Features of Construction	NA
Optics/ Performance	Lens Type	Varifocal Motorized
	Focal Length for Fixed / Fisheye Lens Type (mm)	NA (being varifocal Lens)
	Focal Length for Varifocal Lens Type (mm)	Max 12 mm or better

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Optical Zoom	more than 3X - 5X, more than 5X - 8X, more than 8X - 12X, more than 12X - 16X, more than 16X - 20X, more than 20X - 25X, more than 25X - 30X, more than 30X - 35X, more than 35X - 40X, more than 40X - 45X, more than 45X - 50X Or higher
	Digital Zoom	more than 3X - 6X, more than 6X - 9X, more than 9X - 12X, more than 12X - 16X, more than 16X - 20X, more than 20X - 25X, more than 25X - 30X, more than 30X - 35X, more than 35X - 40X, more than 40X - 45X, more than 45X - 50X Or higher
	Iris Control	Automatic DC- iris
	Focus Mode	Auto
	Minimum Illumination for Capturing Color Image	0.1 Or lower (lux)
	Electronic Shutter Speed(sec)	1 to 1/100,000
	SNR (Signal to Noise Ratio) (dB) (Minimum)	50-59 Or higher
	WDR (Wide Dynamic Range)/ DWDR (Digital Wide Dynamic Range)	120 dB, 140 dB Or higher
	Features of Optics/ Performance	NA
Feature/Accessories	Salient Features	White Balance (Indoor/Out door/Manual Selectable), Auto Gain Control (On/Off selectable), Back Light Compensation, Remote Administration (Remote configuration and status using web based tool), Remote System Update Over Network, PC Client (PC application client with a channel recording feature support), Web Client (Viewer through HTTP system configuration), On Screen Display
	Optional Features	Vandal Resistant Housing (IK 10), Day/Night Capable, Built-in microphone
	Optional Accessories	NA
	Audio Features	Built in Microphone, External Microphone Support, One-Way/Half Duplex, Two-Way/Full Duplex
	Video Features	NA
	Alarm Features	Alarm Support, Pre/Post Alarm Buffer
	Security Features	Multi Level User ID/Password, IP Address Filtering, Encrypted Data Transmission (HTTPS (SSL/TSL)), Watermark, Signed Firmware
Network And Interface	Type of network required to transmit video / Image recorded by camera	Wired
	Cloud Storage Supported (Cloud storage not included in the scope of supply)	No

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Features of Network And Interface	Static IP Support, Dynamic IP Support, Digital Signal Processing, IPv6 ready, ONVIF Support
Storage	On Board SD Card Support	Yes
	SD Card Capacity	512 GB, 1 TB Or higher
	Features of Storage	NA
Power Supply	Power Input	PoE, 12 VDC/ 24 VDC without adaptor
Operating Conditions	Minimum Operating Temperature (Degree C)	-40, -30 Or lower
	Maximum Operating Temperature (Degree C)	60 Or higher
	Relative Humidity Non Condensing at 40 deg C (%RH)	95 Or higher
Warranty / Service	Comprehensive Warranty (Year)	1, 2, 3, 4, 5 Or higher
	Time Duration for Repairing /Replace the defect during Warranty	Within one week, Within Two week Or higher
	Response Time to attend the complaint during Warranty	24 Hour, 48 Hour, 72 Hour Or higher
	Supply of compatible drivers and software included	Yes, No
Buyer Specific Requirements	Supported Protocols	HTTP, HTTPS, DNS, DDNS, TCP/IP, IPv4, IPv6, IEEE 802.1x
Certification / Test Report	Availability of security testing report for CCTV/VSS issued by Standardization Testing and Quality Certification (STQC) Laboratory or any other agency notified by Meity or BIS certificate indicating ER	Yes (Complying to the requirement of clause 5 of S.O. 1119 (E) on the subject: Public Procurement (Preference to make in India) Order 2017-Notifying CCTV/Video Surveillance System for Security in furtherance of the order at dated 6th March, 2024 or Latest)
	BIS Registration (CRS) for safety general requirements as per IS 13252 (Part 1):latest indicating ER (for CCTV Camera)	Yes
	Type of lab which carried out Test of Complete Product to prove the conformity of product as per Governing Specification	Certificate of Govt.Lab/NABL/ILAC accredited.
	Agree to provide all relevant documents Test Report/supporting document /reports etc to the buyer at the time of bidding or on demand	Yes

Additional Specification Parameters - Camera For CCTV System (V3) (60 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
1 Image Sensor 2 Minimum Illumination 3 Effective Pixels 4 Shutter Speed 5 White Balance	1. 1/2.7" 4 Megapixel (or higher) Progressive Scan CMOS 2. Colour: 0.003 Lux @ F1.4; 0 Lux with IR illuminator ON 3. 2688 (H) x 1520 (V) 4. Auto / Manual, 1/3 s to 1/100000 s 5. Auto, Manual, Natural, Street Lamp, Outdoor
6 Lens 7 Iris Control 8 Gain Control (AGC) 9 Maximum Aperture 10 S/N Ratio 11 Video Compression 12 Light Compensation 13 Wide Dynamic Range (WDR)	6. 3.6 mm fixed lens 7. Fixed 8. Auto/Manual 9. F1.4 10. Greater than 55 dB 11. H.265 / H.264 (and improved variants) 12. BLC / HLC 13. 120 dB
14 Video Streaming 15 Mirror 16 Resolution 17 Motion Detection 18 Privacy Masking 19 Audio Input / Output 20 Built-in Microphone 21 Audio Compression 22 Alarm In / Out	14. Quad-stream support; Main stream: 4 MP @ 25 fps; Sub-streams: D1 @ 25 fps 15. Supported 16. 4 MP (2688x1520); 3 MP; 1080p; 1.3 MP; 720p and lower 17. Up to 4 configurable zones 18. Up to 4 areas 19. 1 Channel / 1 Channel 20. Supported 21. G.711a / G.711Mu / AAC / G.726 22. 1 Channel / 1 Channel
23 Bit Rate 24 Network Protocols 25 ONVIF Conformance 26 Smart Detection 27 Alarm Trigger	23. 8 kbps - 6144 kbps 24. IPv4, IPv6, HTTP, HTTPS, TCP/IP, UDP, RTP, RTSPS, RTCP, SMTP, SFTP, DHCP, DNS, NTP, ICMP, IGMP, SSL, multicast and unicast 25. Profile S / Profile G / Profile T 26. Tripwire, Intrusion, and Human & Vehicle classification 27. Network disconnection, illegal access, video tampering
28 Ethernet 29 User / Host 30 IR Range 31 Warm Light Range 32 Local Storage 33 Operating Temperature 34 Operating Humidity 35 Power Source 36 Weatherproof Standard 37 Cyber Security 38 Certification 39 Mandatory Certificate	28. RJ-45 (10/100 Base-T) 29. Minimum 6 concurrent 30. Minimum 50 metres 31. Minimum 30 metres 32. Micro SD card slot, 512 GB or higher 33. -30 °C to +60 °C 34. Less than or equal to 95% RH 35. 12 VDC and PoE (802.3af) 36. IP67 37. AES-256 bit encryption, configuration encryption, trusted execution, security logs, account lockout, IP/MAC filtering, HTTPS, trusted boot and trusted upgrade 38. CE, FCC, BIS, RoHS or Equivalent 39. STQC ER certificate or BIS ER Certificate

* Bidders offering must also comply with the additional specification parameters mentioned above.

उपरोक्त मद के लिए इंस्टॉलेशन कमीशनिंग एंड टेस्टिंग (आईसीटी) का विवरण / Installation Commissioning and Testing (ICT) details for the above item:

% of Product Cost Payable on Product Delivery	70%
Min Cost Allocation for ICT as a % of product cost	30%
Number of days allowed for ICT after site readiness communication to seller	20 Days

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
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क्र.सं./S.No.	प्रेषित/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Somdatt Kaushik	110003,NATIONAL INVESTIGATION AGENCY, OPPOSITE CGO COMPLEX, LODHI ROAD, NEW DELHI	60	120

Camera For CCTV System (V3) (35 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Application	Intended Application	CCTV cameras are used for surveillance and security across various settings like residential areas, commercial buildings, and public spaces. it helps in monitor traffic, enhance public safety, homes, offer remote monitoring, aid environmental monitoring
Generic	PTZ Camera / Speed Dome Camera	No
	Type of Camera Housing	Dome Camera
	IP Camera	Yes
	Camera Image Sensing capacity	4MP (2560x1440) or better
	Maximum Resolution	4MP (2560x1440)
	Maximum Frame Rates(frames per second) Supported	25/30, 50/60 Or higher
	Number of simultaneous video Streams	Quad Stream(Full/Compressed)
	Image Sensor Type	CMOS
	Image Sensor Size (Inch)	1/2.8 to 1/2.3, 1/2.2 - 1/1.7 Or higher
	IR illumination Range(meter)	31-50, 51-70, 71-100, 101-200, 201-300, 301-400, 401-500, 501-600 Or higher
	Generic Features	Audio Input Channel, Audio Output Channel, Alarm Digital Input, Alarm Relay Output, Privacy Zones
PAN / TILT	Max Pan Range (deg)	0.0
	Tilt Range (Minimum)	0.0
	Tilt Range (Maximum)	0.0

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Pan Speed (deg/sec)	NA Or higher
	Tilt Speed (deg/sec)	NA Or higher
	Feature of Pan/Tilt/Zoom	NA
Construction	Installation Type/ Area of use	Indoor
	Material of Housing	Aluminum / Aluminum alloy
	Ingress Protection	IP 67, IP 68 Or higher
	Mounting bracket	Wall Mounted, Ceiling Mounted
	Features of Construction	NA
Optics/ Performance	Lens Type	Fixed
	Focal Length for Fixed / Fisheye Lens Type (mm)	3.6 or better
	Focal Length for Varifocal Lens Type (mm)	NA (being fixed lens)
	Optical Zoom	NA (being fixed lens) Or higher
	Digital Zoom	more than 12X - 16X, more than 16X - 20X, more than 20X - 25X, more than 25X - 30X, more than 30X - 35X, more than 35X - 40X, more than 40X - 45X, more than 45X - 50X Or higher
	Iris Control	Fixed iris
	Focus Mode	Manual
	Minimum Illumination for Capturing Color Image	0.1 Or lower (lux)
	Electronic Shutter Speed(sec)	1/25 to 1/100,000
	SNR (Signal to Noise Ratio) (dB) (Minimum)	50-59 Or higher
	WDR (Wide Dynamic Range)/ DWDR (Digital Wide Dynamic Range)	120 dB, 140 dB Or higher
	Features of Optics/ Performance	NA
Feature/Accessories	Salient Features	White Balance (Indoor/Out door/Manual Selectable), Auto Gain Control (On/Off selectable), Back Light Compensation, Remote Administration (Remote configuration and status using web based tool), Remote System Update Over Network, PC Client (PC application client with a channel recording feature support), Web Client (Viewer through HTTP system configuration), On Screen Display
	Optional Features	Vandal Resistant Housing (IK 10), Day/Night Capable
	Optional Accessories	NA
	Audio Features	External Microphone Support, Two-Way/Full Duplex

विवरण/Specification	विशिष्ट का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Video Features	NA
	Alarm Features	Alarm Support, Pre/Post Alarm Buffer
	Security Features	Multi Level User ID/Password, IP Address Filtering, Encrypted Data Transmission (HTTPS (SSL/TSL)), Signed Firmware
Network And Interface	Type of network required to transmit video / Image recorded by camera	Wired
	Cloud Storage Supported (Cloud storage not included in the scope of supply)	No
	Features of Network And Interface	Static IP Support, Dynamic IP Support, Digital Signal Processing, IPv6 ready, ONVIF Support
Storage	On Board SD Card Support	Yes
	SD Card Capacity	512 GB, 1 TB Or higher
	Features of Storage	NA
Power Supply	Power Input	PoE, 12 VDC/ 24 VDC without adaptor
Operating Conditions	Minimum Operating Temperature (Degree C)	-40, -30 Or lower
	Maximum Operating Temperature (Degree C)	60 Or higher
	Relative Humidity Non Condensing at 40 deg C (%RH)	95 Or higher
Warranty / Service	Comprehensive Warranty (Year)	2, 3, 4, 5 Or higher
	Time Duration for Repairing /Replace the defect during Warranty	Within one week, Within Two week Or higher
	Response Time to attend the complaint during Warranty	24 Hour, 48 Hour, 72 Hour Or higher
	Supply of compatible drivers and software included	Yes
Buyer Specific Requirements	Supported Protocols	HTTP, HTTPS, DNS, DDNS, TCP/IP, IPv4, IPv6
Certification / Test Report	Availability of security testing report for CCTV/VSS issued by Standardization Testing and Quality Certification (STQC) Laboratory or any other agency notified by Meity or BIS certificate indicating ER	Yes (Complying to the requirement of clause 5 of S.O. 1119 (E) on the subject: Public Procurement (Prefence to make in India) Order 2017-Notifying CCTV/Video Surveillance System for Security in furtherance of the order at dated 6th March, 2024 or Latest)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	BIS Registration (CRS) for safety general requirements as per IS 13252 (Part 1):latest indicating ER (for CCTV Camera)	Yes
	Type of lab which carried out Test of Complete Product to prove the conformity of product as per Governing Specification	Certificate of Govt.Lab/NABL/ILAC accredited.
	Agree to provide all relevant documents Test Report/supporting document /reports etc to the buyer at the time of bidding or on demand	Yes

Additional Specification Parameters - Camera For CCTV System (V3) (35 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
1 Image Sensor 2 Minimum Illumination 3 Effective Pixels 4 Shutter Speed 5 White Balance 6 Lens 7 Iris Control 8 Gain Control (AGC) 9 Maximum Aperture	1. 1/2.7" 4 Megapixel (or higher) Progressive Scan CMOS 2. Colour: 0.003 Lux @ F1.4; 0 Lux with IR illuminator ON 3. 2688 (H) × 1520 (V) 4. Auto / Manual, 1/3 s to 1/100000 s 5. Auto, Manual, Natural, Street Lamp, Outdoor 6. 3.6 mm fixed lens 7. Fixed 8. Auto / Manual 9. F1.4
10 S/N Ratio 11 Video Compression 12 Light Compensation 13 Wide Dynamic Range (WDR) 14 Video Streaming 15 Mirror 16 Resolution 17 Motion Detection 18 Audio Input / Output 19 Built-in Microphone 20 Audio Compression 21 Alarm In / Out	10. Greater than 55 dB 11. H.265 / H.264 (and improved variants) 12. BLC / HLC 13. 120 dB 14. Quad-stream support; Main stream: 4 MP @ 20 fps (or higher); Sub-streams: D1 @ 25 fps 15. Supported 16. 4 MP (2688×1520); 3 MP; 1080p; 1.3 MP; 720p and lower 17. Up to 4 configurable zones 18. 1 Channel / 1 Channel 19. Supported 20. G.711a / G.711Mu / AAC / G.726 21. 1 Channel / 1 Channel
22 Bit Rate 23 Network Protocols 24 ONVIF Conformance 25 Smart Detection 26 Ethernet 27 User / Host 28 IR Range 29 Warm Light Range 30 Local Storage 31 Operating Temperature 32 Operating Humidity	22. 8 kbps - 6144 kbps 23. IPv4, IPv6, HTTP, HTTPS, TCP/IP, UDP, RTP, RTSPS, RTCP, SMTP, SFTP, DHCP, DNS, NTP, ICMP, IGMP, SSL, multicast and unicast 24. Profile S / Profile G / Profile T 25. Tripwire, Intrusion, and Human & Vehicle classification 26. RJ-45 (10/100 Base-T) 27. Minimum 6 concurrent 28. Minimum 50 metres 29. Minimum 30 metres 30. Micro SD card slot, 512 GB or higher 31. -30 °C to +60 °C 32. Less than or equal to 95% RH
33 Power Source 34 Weatherproof Standard 35 Cyber Security 36 Certification 37 Mandatory Certificate	33. 12 VDC and PoE (802.3af) 34. IP67 and IK10 (vandal-resistant) 35. AES-256 bit encryption, configuration encryption, trusted execution, security logs, account lockout, IP/MAC filtering, HTTPS, trusted boot and trusted upgrade 36. CE, FCC, BIS, RoHS or Equivalent. 37. STQC ER certificate or BIS ER Certificate

* Bidders offering must also comply with the additional specification parameters mentioned above.

उपरोक्त मद के लिए इंस्टॉलेशन कमीशनिंग एंड टेस्टिंग (आईसीटी) का विवरण / Installation Commissioning and Testing (ICT) details for the above item:

% of Product Cost Payable on Product Delivery	70%
Min Cost Allocation for ICT as a % of product cost	30%
Number of days allowed for ICT after site readiness communication to seller	20 Days

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Somdatt Kaushik	110003,NATIONAL INVESTIGATION AGENCY, OPPOSITE CGO COMPLEX, LODHI ROAD, NEW DELHI	35	120

Unmanaged L2 Ethernet Switch (PoE) (12 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Generic	Description of Store	Unamanaged (no-configuration) Power Over Ethernet (PoE) Switch
	Power Supply	Internal
	Conformity to Standards	IEEE 802.3x, IEEE 802.3i, IEEE 802.3u, IEEE 802.3af, IEEE 802.3at, IEEE 802.3az, IEEE802.3ab
	MAC address table size (in number of Entries)	4K
	Transfer Rate (in Mbps)	10/100 (Fast Ethernet)
Performance Parameter	Number of PoE RJ45 Ports	24
	Number of Non-PoE RJ45 Ports	2
	Number of PoE+ RJ45 Ports	24
	Uplink Port Type	SFP
	Number of SFP Port	2.0
	Number of SFP+ Port	0.0

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Performance Features	Jumbo frame support, Auto Negotiation, Auto-MDI/MDIX Support (Medium Dependent Interface)/(Medium Dependent Interface- Crossover)
	Maximum Power per PoE (Power over Ethernet) Port (in Watts)	15
Warranty and Certification	Warranty Support	2, 3 Or higher

Additional Specification Parameters - Unmanaged L2 Ethernet Switch (PoE) (12 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
1 Type 2 Ports 3 Uplink 4 PoE Standard 5 PoE Power Budget 6 Management 7 Casing 8 Certification	1. Managed Layer-2 PoE Network Switch 2. 16 × 10/100/1000 Mbps RJ-45 PoE/PoE+ ports 3. 2 × Gigabit uplink (SFP) 4. IEEE 802.3af / 802.3at 5. Minimum 240 W 6. Web/CLI managed; VLAN, QoS, IGMP snooping, port security 7. Metal, rack-mountable, 24 × 7 operation 8. CE, FCC, BIS, RoHS or equivalent.

* Bidders offering must also comply with the additional specification parameters mentioned above.

उपरोक्त मद के लिए इंस्टॉलेशन कमीशनिंग एंड टेस्टिंग (आईसीटी) का विवरण / Installation Commissioning and Testing (ICT) details for the above item:

% of Product Cost Payable on Product Delivery	70%
Min Cost Allocation for ICT as a % of product cost	30%
Number of days allowed for ICT after site readiness communication to seller	20 Days

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Somdatt Kaushik	110003,NATIONAL INVESTIGATION AGENCY, OPPOSITE CGO COMPLEX, LODHI ROAD, NEW DELHI	12	120

Video Management System Software (1 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document	Download
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उपरोक्त मद के लिए इंस्टॉलेशन कमीशनिंग एंड टेस्टिंग (आईसीटी) का विवरण / **Installation Commissioning and Testing (ICT) details for the above item:**

% of Product Cost Payable on Product Delivery	70%
Min Cost Allocation for ICT as a % of product cost	30%
Number of days allowed for ICT after site readiness communication to seller	20 Days

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Somdatt Kaushik	110003,NATIONAL INVESTIGATION AGENCY, OPPOSITE CGO COMPLEX, LODHI ROAD, NEW DELHI	1	120

Buyer added Bid Specific Additional Scope of Work

क्र.सं./S.No.	Document Title	Description	रिवर्स प्रभार के अनुसार जीएसटी/Applicable i.r.o. Items
1	Installation of CCTV and its allied component View	Installation of CCTV and its allied component	Bay Network Attached Storage (NAS)(1),Camera For CCTV System (V3)(60),Camera For CCTV System (V3)(35),Video Management System Software(1)

The uploaded document only contains Buyer specific Additional Scope of Work and / or Drawings for the bid items added with due approval of Buyer's competent authority. Buyer has certified that these additional scope and drawings are generalized and would not lead to any restrictive bidding.

Special terms and conditions-Version:2 effective from 18-02-2025 for category Camera for CCTV System (V3)

1. **Note to Buyers:**
 - a. The Central Ministries/ Departments and other government buyers as applicable shall take cognizance of "Public Procurement (Preference to Make in India) Order 2017-Notifying CCTV/ Video Surveillance dated 6th March 2024, System for Security in furtherance of the Order" 5 " while procuring The surveillance devices i.e., CCTV Cameras (Analog/ IP/ Analog Speed Dome/ IP Speed Dome) should comply with the Essential Requirements (ERs) for security prescribed by MeitY to ensure the security of the VSS / CCTV systems, as per the Appendix 'A', as amended from time to time. The security testing report for CCTV/VSS is to be issued by the

Standardisation Testing and Quality Certification (STQC) Laboratory or any other agency notified by MeitY from time to time. The validity of the test report issued by STQC Lab will be three years from the date of issue of the report. These Essential Requirements (ERs) for security of CCTV Cameras/VSS system will be enforced after 3 months from the date of issuance of this Notification. The security norms for the DVR and NVR will be notified subsequently." Accordingly, compliance regarding security testing report for CCTV/VSS issued by Standardization Testing and Quality Certification (STQC) Laboratory or any other agency notified by MeitY shall be ensured before accepting/releasing CRAC of the supplied stores.

Please note that the certified product list meeting Essential Requirements (ERs) is available at-<https://www.stqc.gov.in/iot-system-certification-scheme-iotsccs-0>

- b. Buyers are also expected to strictly ensure compliance with the MHA advisory issued by O.M. IV-24011/22/2020-Prov-I/270 dated 26 April 2024. Where in inter alia following is stipulated.
 - i. All Government agencies are advised that henceforth they may procure their CCTVs and allied solutions and hardware based on the Public Procurement Order 2017 and ensure the security of CCTV systems as mentioned in the above-mentioned notifications.
 - ii. Further, MeitY has issued an Advisory vide O.M. dated W-43/11/2021-IPHW dated 11 March 2024 on the Threat of Information through CCTV/Video Surveillance System (VSS)/Digital Video Recorders/Network Video Recorders. All Government agencies are advised to adhere to the guidelines outlined within the ambit of the Public Procurement Orders to safeguard the overall security and integrity of CCTV Cameras.
 - iii. Additionally, further notification from relevant government department or ministry pertaining to the aforementioned PPO is to be complied with.
- c. Buyer is expected to apply all relevant filters against "Golden/Filterable" parameters to clearly define their technical requirements.
 - i. **For Procurement through BID/RA:** -One and only one value to be specified by the buyer against "Golden" parameters. Selecting "Any value" against GOLDEN parameters may result in incomplete specification in the bid and finally result in a vague contract. Accordingly any bid not having specific value against the GOLDEN parameters resulting in limited competition or higher cost to the exchequer or incomplete/ vague contract, the Buyer shall be solely responsible.
 - ii. **For Procurement through DIRECT/L1:**Buyers are advised to apply filters/ selections allowing all the values that are considered meeting or are better than their technical requirements. For any violation of the above, if resulting in limited competition or higher cost to the exchequer, the Buyer shall be solely responsible.
- d. Buyer intending to buy Camera for CCTV System (V2) with optional accessories, and optional features shall use BID/RA. These optional kind of parameters are multi-select for the seller, the buyer shall stipulate/select only required accessories in their bid/RA. The required accessories as per bid/RA shall only be verified before accepting the stores. This is to ensure strict compliance of supplied stores to the bid requirement including ATC if any. However, the contract generated may have mentioned accessories other than the bid/RA requirement due to the fact that the contract gets generated based on the catalog uploaded by the OEM/seller. This type of optional parameter is to enable the seller without creating multiple catalogs for given base models having capabilities to be upgraded.
- e. Direct/L1 procurement with a selection of optional accessories will not be covered in supply through their names/ offer may be appearing in the contract but seller/supplier do not supply the same being optional and the buyer has not exercised their right to choose by specifying the same in bid/RA.
- f. Buyer shall also refer to GTC Clause 4. xiii.(w). The ATC / additional specification if any added by the buyer shall not be contradictory to the GeM category specifications / technical particulars (TP).
- g. Buyer/ consignee shall verify all the parameters/ specification including the specification which are to be as per the OEM brochure before issuing CRAC.
- h. The consignee is also required to verify the mandatory (CRS) BIS registration of the supplied stores to the IS 13252 Part 1 (2010) before accepting/ CRAC.

2. **Note to Sellers: -**

- a. Seller may refer to GTC and ensure strict compliance of the uploaded/offered product which shall be in line with their model having the claimed specifications or better.
- b. In case the seller's declared values are contradictory to the specifications provided elsewhere in the TP; the specification claimed in the TP shall supersede the seller's declared values.
- c. Also, the same model shall not be uploaded across catalogs with unreasonable/ contradictory offerings.
- d. In case any discrepancy is observed in the offered/ uploaded products, the OEM dashboard of the respective Brand may be removed, and the account shall be suspended as per IM policy.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. **Generic**

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

4. **Generic**

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

5. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

6. **Generic**

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

7. **Generic**

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

8. **Generic**

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.

(iii) Tap information resident or transient in the equipment/network.
(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

9. **Generic**

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

10. **Generic**

Non return of Hard Disk: As per Buyer organization's Security Policy, Faulty Hard Disk of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.

11. **Generic**

OPTIONAL SITE VISIT:

1. The Bidder is advised to visit and examine the installation site and its surroundings and obtain for itself on its own responsibility all information that may be necessary for preparing the Bid. The costs of visiting the site shall be borne by the Bidder.

itself

2. The Bidder representative shall be allowed entry upon consignee premises for such visits, only upon the express conditions that the Bidder will release and indemnify the Buyer and Consignee against all liabilities arising out of such visit including death or injury, loss or damage to property, and any other loss, damage, costs, and expenses incurred as a result of such visit.

3. The Bidder shall not be entitled to hold any claim against Buyer for noncompliance due to lack of any kind of pre-requisite information as it is the sole responsibility of the Bidder to obtain all the necessary information with regard to site, surrounding, working conditions, weather etc. on its own before submission of the bid.

12. **Generic**

Shelf Life: The Product/Spare parts to be supplied as part of the services must have minimum

5 years

Shelf Life. On the date of supply, minimum

5 years

usable shelf life should be available / balance.

13. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

14. **Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

15. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

16. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

17. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

18. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

19. Certificates

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

20. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

21. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

22. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

23. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

24. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty

amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to reimburse the cost of such service / rectification to the Buyer.

25. Past Project Experience

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria: a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed. b. Execution certificate by client with contract value. c. Any other document in support of contract execution like Third Party Inspection release note, etc. **Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria: a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed. b. Execution certificate by client with contract value. c. Any other document in support of contract execution like Third Party Inspection release note, etc.

26. Past Project Experience

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

27. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

ACCOUNT OFFICER
payable at
PAO HQR NIA, NEW DELHI

. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

28. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

ACCOUNT OFFICER
payable at
PAO NIA HQR NEW DELHI

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

29. Financial Criteria

NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

30. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

4 Components - Technical Specifications

4.1 4 MP Fixed Lens Bullet Camera (Day & Night Camera switching au

tomatically) (Quantity : 60)

Sr No	Parameter	Minimum Technical Specification
1	Image Sensor	1/2.7" 4 Megapixel (or higher) Progressive Scan CMOS
2	Minimum Illumination	Colour: 0.003 Lux @ F1.4; 0 Lux with IR illuminator ON
3	Effective Pixels	2688 (H) x 1520 (V)
4	Shutter Speed	Auto / Manual, 1/3 s to 1/100000 s
5	White Balance	Auto, Manual, Natural, Street Lamp, Outdoor
6	Lens	3.6 mm fixed lens
7	Iris Control	Fixed
8	Gain Control (AGC)	Auto/Manual
9	Maximum Aperture	F1.4
10	S/N Ratio	Greater than 55 dB
11	Video Compression	H.265 / H.264 (and improved variants)
12	Light Compensation	BLC / HLC
13	Wide Dynamic Range (WDR)	120 dB
14	Video Streaming	Quad-stream support; Main stream: 4 MP @ 25 fps; Sub-streams: D1 @ 25 fps
15	Mirror	Supported
16	Resolution	4 MP (2688×1520); 3 MP; 1080p; 1.3 MP; 720p and lower
17	Motion Detection	Up to 4 configurable zones
18	Privacy Masking	Up to 4 areas
19	Audio Input / Output	1 Channel / 1 Channel

20	Built-in Microphone	Supported
21	Audio Compression	G.711a / G.711Mu / AAC / G.726
22	Alarm In / Out	1 Channel / 1 Channel
23	Bit Rate	8 kbps - 6144 kbps
24	Network Protocols	IPv4, IPv6, HTTP, HTTPS, TCP/IP, UDP, RTP, RTSPS, RTCP, SMTP, SFTP, DHCP, DNS, NTP, ICMP, IGMP, SSL, multicast and unicast
25	ONVIF Conformance	Profile S / Profile G / Profile T
26	Smart Detection	Tripwire, Intrusion, and Human & Vehicle classification
27	Alarm Trigger	Network disconnection, illegal access, video tampering
28	Ethernet	RJ-45 (10/100 Base-T)
29	User / Host	Minimum 6 concurrent
30	IR Range	Minimum 50 metres
31	Warm Light Range	Minimum 30 metres
32	Local Storage	Micro SD card slot, 512 GB or higher
33	Operating Temperature	-30 °C to +60 °C
34	Operating Humidity	Less than or equal to 95% RH
35	Power Source	12 VDC and PoE (802.3af)
36	Weatherproof Standard	IP67
37	Cyber Security	AES-256 bit encryption, configuration encryption, trusted execution, security logs, account lockout, IP/MAC filtering, HTTPS, trusted boot and trusted upgrade
38	Certification	CE, FCC, BIS, RoHS or Equivalent
39	Mandatory Certificate	STQC ER certificate or BIS ER Certificate

4.2 4 MP Fixed Lens Dome Camera (Day & Night Camera switching automatically) (Quantity: 35 Nos.)

Sr. No.	Parameter	Minimum Technical Specification
1	Image Sensor	1/2.7" 4 Megapixel (or higher) Progressive Scan CMOS
2	Minimum Illumination	Colour: 0.003 Lux @ F1.4; 0 Lux with IR illuminator ON
3	Effective Pixels	2688 (H) × 1520 (V)

4	Shutter Speed	Auto / Manual, 1/3 s to 1/100000 s
5	White Balance	Auto, Manual, Natural, Street Lamp, Outdoor
6	Lens	3.6 mm fixed lens
7	Iris Control	Fixed
8	Gain Control (AGC)	Auto / Manual
9	Maximum Ape rture	F1.4
10	S/N Ratio	Greater than 55 dB
11	Video Compre ssion	H.265 / H.264 (and improved variants)
12	Light Compen sation	BLC / HLC
13	Wide Dynamic Range (WDR)	120 dB
14	Video Streami ng	Quad-stream support; Main stream: 4 MP @ 20 fps (or higher); Sub-streams: D1 @ 25 fps
15	Mirror	Supported
16	Resolution	4 MP (2688×1520); 3 MP; 1080p; 1.3 MP; 720p and lo wer
17	Motion Detecti on	Up to 4 configurable zones
18	Audio Input / Output	1 Channel / 1 Channel
19	Built-in Microp hone	Supported
20	Audio Compre ssion	G.711a / G.711Mu / AAC / G.726
21	Alarm In / Out	1 Channel / 1 Channel
22	Bit Rate	8 kbps – 6144 kbps
23	Network Proto cols	IPv4, IPv6, HTTP, HTTPS, TCP/IP, UDP, RTP, RTSPS, RT CP, SMTP, SFTP, DHCP, DNS, NTP, ICMP, IGMP, SSL, m ulticast and unicast
24	ONVIF Confor mance	Profile S / Profile G / Profile T
25	Smart Detecti on	Tripwire, Intrusion, and Human & Vehicle classificatio n

26	Ethernet	RJ-45 (10/100 Base-T)
27	User / Host	Minimum 6 concurrent
28	IR Range	Minimum 50 metres
29	Warm Light Range	Minimum 30 metres
30	Local Storage	Micro SD card slot, 512 GB or higher
31	Operating Temperature	-30 °C to +60 °C
32	Operating Humidity	Less than or equal to 95% RH
33	Power Source	12 VDC and PoE (802.3af)
34	Weatherproof Standard	IP67 and IK10 (vandal-resistant)
35	Cyber Security	AES-256 bit encryption, configuration encryption, trusted execution, security logs, account lockout, IP/MAC filtering, HTTPS, trusted boot and trusted upgrade
36	Certification	CE, FCC, BIS, RoHS or Equivalent.
37	Mandatory Certificate	STQC ER certificate or BIS ER Certificate

4.3 Centralized Video Management System (VMS) Server and Software (Quantity: 01 No.)

Sr. No.	Parameter	Minimum Technical Specification
1	Functional Requirement	Enterprise-grade, centralized video management platform on an embedded Linux architecture, providing unified live monitoring, recording management, playback, intelligent target search and movement analysis, video-wall support, e-map (GIS/raster), access-control and video-intercom integration, and AI analytics across all connected cameras and recorders.
2	Video Devices and Channels	Single server: minimum 500 devices / 1,000 channels; expandable in multi-server mode to minimum 2,500 devices / 5,000 channels
3	Incoming Bandwidth	Minimum 600 Mbps per server (expandable in multi-server mode)
4	Outgoing Bandwidth	Minimum 600 Mbps per server (expandable in multi-server mode)

5	Video Storage Bandwidth	Minimum 600 Mbps per server
6	Storage Capacity	VMS Server should be populated with 10 TB Enterprise-grade Surveillance Hard Disk Drives (HDD) from Day-1 and should support expansion of minimum 150 TB per server (Local or through NAS/IP-SAN)
7	Processor	64-bit, 6-core processor or higher
8	RAM	Minimum 16 GB
9	Motherboard	Embedded board suitable for 24 x 7 operation
10	Hard Disk Support	Minimum 15 x 3.5" HDD, up to 16 TB per HDD
11	Storage Capacity	Up to 150 TB per server (expandable)
12	HDD Compatibility	SAS / SATA
13	Hot Swap	Supported
14	Power Supply	1+1 Redundant
15	Ethernet Ports	4 x 10/100/1000 Mbps
16	USB Ports	Minimum 4
17	Concurrent Users	Minimum 50 online users
18	GIS / Map Support	Google and Raster Map
19	ONVIF Conformance	Supported
20	Playback	Multi-channel playback with flexible playback speed
21	Operating Temperature	0 °C to +40 °C
22	Operating Humidity	10% - 80% RH, non-condensing
23	Power Consumption	350 W (maximum)
24	Certification	CE, FCC, RoHS or Equivalent

25	Mandatory Certificate	BIS certificate for Hardware of VMS
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4.4 48-Bay Network Attached Storage (NAS) (Quantity: 01 No.)

Sr. No.	Parameter	Minimum Technical Specification
1	Operating System	Embedded Linux
2	Processor	64-bit multi-core processor
3	Storage Capacity	The NAS shall be populated with 12 TB (or higher) enterprise / surveillance-grade HDD, rated for continuous 24 × 7 operation in quantities sufficient to provide a minimum of 150 TB usable storage after RAID 6, meeting the 60-day retention requirement.
3	Bandwidth Capacity	Incoming: minimum 800 Mbps; Recording: minimum 800 Mbps (scalable up to 320 channels)
4	HDD Interface	48 bays, SATA, hot-swap, up to 20 TB per HDD, enterprise-grade
5	Disk Group	Supported
6	RAID	RAID 0 / 1 / 5 / 6 / 10 / 50 / 60
7	Hot Swap	Supported
8	Cache Memory	Minimum 8 GB
9	Ethernet	RJ-45 10/100/1000 Mbps self-adaptive ports
10	Web Interface	Supported
11	Cluster	N+M
12	eSATA	Minimum 1 port
13	USB	Minimum 4 ports
14	Recording Options	Continuous, event-based and scheduled
15	Storage Pool	Supported
16	Simultaneous Playback	Up to 16 channels

17	Browser	Chrome, Internet Explorer 9 or higher, Firefox
18	Network Protocols	HTTP, HTTPS, TCP/IP, IPv4, RTSP, UDP, SMTP, NTP, DHCP, DNS, DDNS, iSCSI, FTP, SMB, NFS
19	ONVIF Conformance	Supported
20	Redundant Power	1+1
21	Power Supply	100 – 240 VAC, 50/60 Hz
22	Fan Type	Intelligent speed-regulation fan
23	Operating Temperature	0 °C to +45 °C
24	Operating Humidity	10% – 80% RH
27	Certification	CE, FCC, BIS, RoHS or equivalent.

4.5 16-Port Managed Layer-2 PoE Network Switch (Quantity: 12 Nos.)

Sr. No.	Parameter	Minimum Technical Specification
1	Type	Managed Layer-2 PoE Network Switch
2	Ports	16 × 10/100/1000 Mbps RJ-45 PoE/PoE+ ports
3	Uplink	2 × Gigabit uplink (SFP)
4	PoE Standard	IEEE 802.3af / 802.3at
5	PoE Power Budget	Minimum 240 W
6	Management	Web/CLI managed; VLAN, QoS, IGMP snooping, port security
7	Casing	Metal, rack-mountable, 24 × 7 operation
8	Certification	CE, FCC, BIS, RoHS or equivalent.

31. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The

Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा। In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---