

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	28-09-2026 10:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	29-09-2026 10:00:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Defence
विभाग का नाम / Department Name	Department Of Military Affairs
संगठन का नाम / Organisation Name	Indian Army
कार्यालय का नाम / Office Name	*****
शिकायत निवारण के संपर्क विवरण / Contact details of Grievance redressal	HOD Email id :visiontiger.81@gov.in Buyer Email id: keerthy-49@gov.in
कुल मात्रा / Total Quantity	13
वस्तु श्रेणी / Item Category	Line Interactive UPS with AVR (V2) (Q2) , High End Computer Printer (V2) (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)	1 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड / Turnover eligibility criteria	To be verified by the buyer at the time of technical
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Experience Criteria, Past Performance, Bidder Turnover (Requested in ATC), OEM Authorization Certificate, Company specification and supporting document *In case any bidder is seeking exemption from Experience Criteria, the supporting documents to prove his eligibility must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है / Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification of the tender/bid process will also be displayed to other bidders after log in)

बिड विवरण/Bid Details	
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	30 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	High End Desktop Computer
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
अनुमानित बिड मूल्य / Estimated Bid Value	349960
मूल्यांकन पद्धति/Evaluation Method	Item wise evaluation
मध्यस्थता खंड/Arbitration Clause	Yes (Arbitration clause document) as per DoE OM N 03.06.2024 Arbitration should not be routinely inclu
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	38

(a).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in

wherever it is applicable.

लाभार्थी /Beneficiary :

Officer commanding
MDC GOPALPUR, Department of Military Affairs, Indian Army, Ministry of Defence
(Officer Commanding)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में है / Purchase Preference to MII sellers available upto price within $L1+X\%$	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder is an OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is a DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheet for the last three periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant periods shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover for the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered shall be eligible for Relaxation from the criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.

{themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Pro State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid o relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having during each of the Financial year. In case of bunch bids, the category of primary product having highest value should 7. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as (procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/No concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM r of the local content and the details of locations at which the local value addition is made along with their bid, failing preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage o certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a cl OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.20 Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order d eligible to participate. However, eligible micro and small enterprises will be allowed to participate. The buyers are ad No.F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent applica Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India subsequent Orders/Notifications issued by concerned Ministry .Benefits of MSE will be allowed only if seller/service p line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

8. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs hav Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procur and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterpris Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preferen manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service pr Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and her products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evic be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purch documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preferen relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compl application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Prefer Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and evaluation of documents submitted.

9. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing o by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a cri reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonab competitive prices received in Bid / RA process.

10. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or simi 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / Stat PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be subm support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary prc value should meet this criterion.

11. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidders. Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in the following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
24-09-2026 10:00:00	MDC Gopalpur, Berhampur, Ganjam, Odisha

मूल्यांकन विधि(मदवार मूल्यांकन विधि) / Evaluation Method (Item Wise Evaluation Method)

Contract will be awarded schedule wise and the determination of L1 will be done separately for each schedule. The combination covered under each schedule are as under:

मूल्यांकन अनुसूचियां / Evaluation Schedules	अनुमानित मूल्य / Estimated Value	वस्तु/श्रेणी / Item/Category
Schedule 1	62960	Line Interactive Ups With Avr (
Schedule 2	216000	High End Desktop Computer
Schedule 3	44000	Computer Printer (v2)
Schedule 4	27000	Line Interactive Ups With Avr (

Line Interactive UPS With AVR (V2) (8 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content qualifying as Class 1 and Class 2 Local Supplier respectively)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)
GENERIC	UPS Rating (in KVA)	1.0, 1.5, 2.0, 3 Or higher
	Inverter Technology	MOSFET-PWM
	Inverter Efficiency (in %)	60% or better, 70% or better Or higher
	Minimum Guaranteed Battery Backup Time (in Minutes) at Full Load	15, 30, 60, 90, 120, 180, 240 Or higher
Battery/Backup Bank	Battery Location	Inside the Enclosure of UPS
CONSTRUCTION	Enclosure Material	ABS

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी
1	*****	*****Ganjam	8	15

High End Desktop Computer (2 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)
PROCESSOR	Description of Stores	Desktop Computer with Table Mount Monitor Compatible Chipset as per Processor make
	Base Processor Number	AMD Ryzen 7 5700G, Intel Core i7 12700, N Or higher
	Higher Processor Number	NA for Base Processor, AMD Ryzen 7 PRO 5700GE, AMD Ryzen 7 PRO 8700GE, AMD Ryzen 7 PRO 8700G, AMD Ryzen 9 PRO 7940, AMD Ryzen 9 7900X3D, AMD Ryzen 9 7950X3D Or higher
MOTHERBOARD	Trusted Platform Module	No TPM, Discrete TPM 2.0
OPERATING SYSTEM	Factory Pre-loaded Operating System	Window 11 Professional
MEMORY (RAM)	Type of RAM	DDR5 Or higher
	RAM Size (Memory Card/Module) (in GB) (Capacity to be Installed in the System)	16, 32, 64 Or higher
	Memory Expandable up to (in GB)	128 Or higher
STORAGE	Primary Storage Capacity (in GB)	1024, 2048 Or higher
	Availability of Secondary Storage	NVME - SSD Or higher
	Secondary Storage Capacity (in GB)	512.0 Or higher
CABINET	Optical Drive	DVD R/W
Monitor	Availability of Monitor	Yes as per IS 13252 (Part 1)
	Panel Type	In Plane Switching (IPS)
	Screen Size (in CMs)	68.1 - 73 (26.81" - 28.74")
WARRANTY	On Site OEM Warranty (In year)	3, 4, 5 Or higher

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी
1	*****	*****Ganjam	2	30

Computer Printer (V2) (2 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content qualifying as Class 1 and Class 2 Local Supplier respectively)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)
Generic	Description of Stores	Computer Printer with Minimum 1 Year On S Cartridge and Power Cord/Adaptor
	Print Technology	Laser
	Type of Printing	Monochrome (Black)
	Paper Size	A4 and Legal, A3, A4 and Legal Or higher
	Operating System Compatibility	Windows 10 and Above, Linux, Mac OS, Win
Printing	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM)	36 to 40, 41 to 45, 46 to 50, 51 to 55, 56 to Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM)	Not Applicable Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A3 Size-Mono (in PPM)	Not Applicable, 1 to 5, 6 to 10, 11 to 15, 16 to 30, 31 to 35, 36 to 40, 41 to 45, 46 to 50, 51 higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A3 Size-Colour (in PPM)	Not Applicable Or higher
	Auto Duplexing Printing (2-Sided Feature)	Yes Or higher
Paper Handling	Number of Main Paper Trays	1
	Total Paper Tray Combined Capacity (Number) at 75 GSM	201 to 300, 301 to 400, 401 to 500, 501 to 1 higher
Connectivity	Connectivity	USB Port, Ethernet Port, Wi-Fi

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी
1	*****	*****Ganjam	2	15

Line Interactive UPS With AVR (V2) (1 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Conte

qualifying as Class 1 and Class 2 Local Supplier respectively)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)
GENERIC	UPS Rating (in KVA)	2.0, 3 Or higher
	Inverter Technology	MOSFET-PWM
	Inverter Efficiency (in %)	60% or better, 70% or better Or higher
	Minimum Guaranteed Battery Backup Time (in Minutes) at Full Load	15, 30, 60, 90, 120, 180, 240 Or higher
Battery/Backup Bank	Battery Location	Inside the Enclosure of UPS
CONSTRUCTION	Enclosure Material	Mild steel, ABS

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी
1	*****	*****Ganjam	1	15

Special terms and conditions-Version:1 effective from 24-03-2026 for category Line Interactive UPS wit

1.
- The seller shall ensure that the supplied battery bank has sufficient VAH capacity to meet or exceed the speci
rated load conditions.

Special terms and conditions-Version:8 effective from 09-09-2026 for category High End Desktop Comp

1.
- 1

Category Specification / MeitY Model Technical Specification / ATC Restrictions

The category has been created in accordance with the Model Tech
by the Ministry of Electronics and Information Technology (MeitY) ' 43/4/2020-IPHW dated 19.08.2024 and is based on the parameter
shall not prescribe, through Buyer Added ATCs, any technical para
particular processor, processor brand, processor manufacturer or
restricts or overrides the Category Specifications. Clause 2(e) of th
and Conditions (GTC) shall apply accordingly.
- 2

Product Verification

Each supplied Device shall bear a unique device serial number or
identifier traceable to the OEM. The Buyer/Consignee shall be able
authenticity of the supplied product including the configuration th
- 3

Requirement of OEM Logo

Buyers shall not prescribe a requirement for embossing, engraving
OEM name/logo on the motherboard or any internal component.

4	Operating System - OEM/Publisher Status	There shall be no mandatory requirement that the OEM of the offered Operating System other than Microsoft Windows is offered, no specific partner from the concerned Operating System publisher/provider shall be mandated. Where Microsoft Windows is supplied, it shall be a genuine, legally activated copy of the Windows edition/version declared in the category description. Where any other Operating System is supplied, it shall comply with the terms and conditions of the concerned Operating System publisher/provider. Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee shall verify that the supplied Windows Operating System is genuine and the OEM, i.e. Microsoft. A valid digital licence or any other licensing mechanism by Microsoft for the supplied device shall be acceptable. Where any other Operating System is supplied, similar verification of licence authenticity and/or activation shall be required only where the concerned Operating System publisher/provider requires such verification. Where no such verification is provided, this requirement shall not apply.
5	Operating System - Licensing	Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee shall verify that the supplied Windows Operating System is genuine and the OEM, i.e. Microsoft. A valid digital licence or any other licensing mechanism by Microsoft for the supplied device shall be acceptable. Where any other Operating System is supplied, similar verification of licence authenticity and/or activation shall be required only where the concerned Operating System publisher/provider requires such verification. Where no such verification is provided, this requirement shall not apply.
6	Operating System - Verification	The requirements relating specifically to Microsoft Windows licence verification shall apply where Microsoft Windows forms part of the configuration. Where an Operating System other than Microsoft Windows is supplied, applicable licensing requirements of the concerned Operating System shall be complied with, and verification of licence authenticity and/or activation shall be required only where such verification is supported by the concerned publisher/provider.
7	Operating System - Applicability	Hardware compatibility certificate prescribed by a particular Operating System publisher/provider may be requested by buyers.
8	Operating System-specific Certification / Compatibility	Each physical USB port shall be declared only once under the high speed category supported by that port. The same physical port shall not be counted under multiple generations/types merely because of backward compatibility. A technically compatible higher-generation version of a prescribed USB/interface category shall be offered where it meets or exceeds the functionality and performance standard and complies with all other Category requirements.
9	USB Port Declaration / Higher Interface Standard	The warranty applicable to the supplied Device shall be as specified in the category description and reflected in the resultant contract. The applicable warranty shall be available on the OEM website, OEM customer support facility or warranty certificate issued by the OEM.
10	Warranty	Installation requirements, wherever applicable, shall be specified in the category description under the Installation, Commissioning and Testing (ICT) clause. Where it is stipulated in the bid, the Seller shall be responsible for installation and for demonstrating its satisfactory functioning to the Consigner's authorised representative.
11	Scope of Installation	In the case of Direct Purchase and L1 Purchase, installation of the Device by the Seller/OEM is mandatory. Installation shall be limited to the supplied computer system and shall not include installation of separately procurable software such as antivirus software, etc., unless such software forms part of the contracted supply under the appropriate GeM category.
12	Buyer/Consignee Obligations for Installation	Where installation is included in the resultant contract, the Buyer/Consignee shall provide reasonable access to the installation location and make available the necessary infrastructure, including power supply, networking and other site-specific requirements, not forming part of the Seller's contractual scope. Necessary entry permits, if required, shall be facilitated by the Buyer/Consignee.
13	Acceptance of Supplies	Before acceptance and generation of CRAC, the Buyer/Consignee shall verify, if appropriate, that the supplied device conforms to the contracted supply description in terms of configuration, quantity and warranty requirements and is free from damage or defects. The supplied product shall be new, unused and unopened. The Buyer/Consignee may verify the packaging, supplied accessories/components, operating system where applicable, unique device serial number/ID, configuration and applicable warranty.

14	HDD/SSD Storage Retention	Where required on account of information-security or data-retention Buyer may prescribe an appropriate contractual condition under A procurement via bids) regarding retention of storage media such as supplied device.
15	Availability of Monitor	Supply of the monitor shall be governed by the applicable Category "Availability of monitor". Any specifications or requirements relating apply only where a monitor forms part of the contracted configuration. The configuration supplied shall conform to the configuration offered resultant contract and shall be supported/authorised by the OEM.
16	Configuration Alteration - Seller	any alteration or substitution of components which results in device configuration or affects OEM warranty/support. The machine should Consignee in its original, factory-approved configuration
17	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation warranty/service support to the Buyer/Consignee at the time of de

Special terms and conditions-Version:3 effective from 31-01-2025 for category Computer Printer (V2)

1.

For Buyers		
1	Product Verification	The buyer/consignee shall verify the complete product details, including configuration website. The buyer/consignee should be able to perform these verifications without account on the OEM website.
2	Warranty	1. The buyer may ensure that as soon as supplies are received, a request for a v made, along with logging into the OEM website/call centre to verify the certifi 2. The product in GeM marketplace (Direct Purchase & L1 purchase) comes with site warranty of one year. In case the seller has standard warranty more than be mentioned in the catalogue (including in the model name) and in such cas shall prevail/supersede the minimum one year warranty. 3. Buyer shall verify the actual number of prints completed by the printer at the ensure that the product has not been in use prior to delivery to the buyer) an the printer's built-in print counter or an equivalent tracking system as availat 4. Buyer may please note that warranty does not cover any consumables i.e. Cartridges/Toner/Ink/Developer and such consumables.
For Sellers		
3	OEM Website Link/Part No for product verification	The OEM shall provide the OEM website link to the buyer at the time of delivery. The details/configuration should be available on the OEM's website. A device serial numl provided at the time of supply, which must also be mentioned on the product suppli must be able to verify the complete product details, including configuration, throug website link.
4	Warranty	1. The seller shall furnish a valid warranty Certificate/Tag in physical or digital fo the purchaser, guaranteeing the product's coverage under the specified warr certificate should be verifiable through the OEM website/customer care centr 2. The product in GeM marketplace (Direct Purchase & L1 purchase) comes with year only and additional warranty may be opted for via the bidding process. 3. The warranty period will be valid for the specified number of years or until the OEM-defined Minimum Number of Prints within the Warranty Period , whichev printer meets either the Minimum Number of Prints within the Warranty Perio specified, the warranty coverage will end. 4. The actual number of prints completed by the printer during the warranty per the printer's built-in print counter or an equivalent tracking system.
5	Compliance of extended producer's responsibility	With effect from 1st April 2023, as per the E-waste rules 2022, EPR registration is m manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the should be reflected in the catalogue parameter. OEMs shall ensure compliance with EPR registration applicable from time to time.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25

at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity ordered shall be the last date of original delivery order and in cases where option clause is exercised during the extended delivery period, the time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increase in Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery period while exercising the option clause. Bidders must comply with these terms.

2. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid Corrigendum if any.

3. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

4. Warranty

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificate to be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near to project are to be uploaded along with the bid.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice.

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ is with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with EMD in physical form as a pre-requisite to qualify bidders).
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, is permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then the bid shall be rejected and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specific Bid Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM rules.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm.

system.

14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional to any other document. If buyer needs more items along with the main item, the same must be added through the items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must be added to ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this representation against the same by using the Representation window provided in the bid details field in Seller dashboard. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Act, 1947; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948; The Minimum Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and other requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute breach of contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable laws.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में :
किसी भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत है।
को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने का अधिकार होगा।

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake a declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---