

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	24-09-2026 17:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	25-09-2026 17:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	120 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Petroleum And Natural Gas
विभाग का नाम/Department Name	Indian Oil Corporation Limited
संगठन का नाम/Organisation Name	IOCL Bongaigaon Refinery
कार्यालय का नाम/Office Name	IOCL Bongaigaon Refinery
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :duggalv@indianoil.in Buyer Email id: elizan@indianoil.in
कुल मात्रा/Total Quantity	4600000
वस्तु श्रेणी /Item Category	SULPHUR GUARD - PURASPEC 6085 , CERAMIC BALL, 6 MM , CERAMIC BALLS, 19 MM
GeMARPTS में खोजी गई स्ट्रिंग्स / Searched Strings used in GeMARPTS	CERAMIC BALLS, 19 MM
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	Inert Ceramic Balls, Carbon Tape 19 MM(OFB-DEFENCE), Scalp Vein (Winged Needle) Infusion Set Conforming to IS 16097, Binder Clips (V3) Conforming to IS 8231, General Purpose Ball Valves conforming to IS 9890, Nipples, Hexagon, Equal conforming to IS 1239 (Part 2), Tennis ball (V2), Plug conforming to IS 1239 (Part 2), Foot Rest, Combination Board (V2)
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	Inert Ceramic Balls
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	SULPHUR GUARD - PURASPEC 6085
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	5 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made to the Seller within 30 days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
-------------------	----

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	ICICI
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	41

(a). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

DGM(Mat)

IOCL Bongaigaon Refinery, INDIAN OIL CORPORATION LIMITED, IOCL Bongaigaon Refinery, Ministry of Petroleum and Natural Gas

(V Duggal)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
--	----

एमआईआई के लिए सक्षम प्राधिकारी का विवरण:/Details of the Competent Authority for MII

सक्षम प्राधिकारी का नाम/Name of Competent Authority	Ministry of Petroleum and Natural Gas
सक्षम प्राधिकारी का पदनाम/Designation of Competent Authority	Deputy Secretary to the Government of India, Ministry of Petroleum and Natural Gas
सक्षम प्राधिकारी का कार्यालय/विभाग/प्रभाग/Office / Department / Division of Competent Authority	Ministry of Petroleum and Natural Gas
सीए अनुमोदन संख्या/CA Approval Number	FP-20013/2/2017-FP-PNG Part-4 (E-41432)
सक्षम प्राधिकारी अनुमोदन तिथि/Competent Authority Approval Date	26-04-2022
सक्षम प्राधिकारी द्वारा प्रदान की गई स्वीकृति का संक्षिप्त विवरण/Brief Description of the Approval Granted by Competent Authority	The Purchase Preference (linked with Local Content) policy of MOPNG is not applicable for tenders less than Rs. 1 cr

Competent Authority Approval for not opting Make In India Preference : [View Document](#)

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15

सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100
---	-----

ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.

1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

SULPHUR GUARD - PURASPEC 6085 (3200000 milliliter)

तकनीकी विशिष्टियाँ /Technical Specifications

क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document	Download
---	--------------------------

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
---------------	---	-------------	------------------	------------------------------

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Jay Kumar Prajapati	783385,IOCL Bongaigaon Refinery	3200000	90

CERAMIC BALL, 6 MM (600000 milliliter)

तकनीकी विशिष्टियाँ /Technical Specifications

क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document	Download
--	--------------------------

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Jay Kumar Prajapati	783385,IOCL, Bongaigaon Refinery.	600000	90

CERAMIC BALLS, 19 MM (800000 milliliter)

तकनीकी विशिष्टियाँ /Technical Specifications

क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document	Download
--	--------------------------

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Jay Kumar Prajapati	783385,IOCL, Bongaigaon Refinery.	800000	90

Buyer added Bid Specific Additional Scope of Work

क्र.सं./S.No	Document Title	Description	रिवर्स प्रभार के अनुसार जीएसटी/Applicable i.r.o. Items
1	ITB View	Instruction to bidders	SULPHUR GUARD - PURASPEC 6085(3200000), CERAMIC BALL, 6 MM(600000), CERAMIC BALLS, 19 MM(800000)

The uploaded document only contains Buyer specific Additional Scope of Work and / or Drawings for the bid items added with due approval of Buyer's competent authority. Buyer has certified that these additional scope and drawings are generalized and would not lead to any restrictive bidding.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Scope of Supply

Scope of supply (Bid price to include all cost components) : Only supply of Goods

3. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

5. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

6. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

BUYER ADDED BID SPECIFIC ATC

1.	IOCL Tender Reference No.	N3NE26025/ 9800M26C28
----	----------------------------------	------------------------------

2.	Tender / Item Description	Procurement of Sulphur guard for CRU-NHT at IOCL, Bongaigaon Refinery
3.	Location (s) of Work	IOCL Bongaigaon Refinery, Chirang, Assam; Pin Code – 783385
4.	Earnest Money Deposit (EMD)/BSD	Bid Security Declaration (BSD) to be submitted by all bidders in lieu of EMD including all those bidders if they are exempted from submission of EMD (e.g. MSE / Start-up / any exempted category bidders). Bidder has to submit mandatorily Bid Security Declaration, on their Company Letterhead as per the attached format (Annexure-6) In lieu of Earnest Money Deposit irrespective of bidders exempt from submission of EMD. Note: In case bidder does not submit Bid Security Declaration in-lieu of EMD, then their bid shall be liable for rejection.

5.

Contact Person Details

S No	Subject	Name	Designation	Contact No	Mail id
1	Tender /GE M /SAP PO/B G related issue	Ms. N E Hansdah	SMTM(P)	03664253344	elizan@indianoil.in
		Mr V Duggal	DGM(Mat)	03664253341	duggalv@indianoil.in
2	Technical issue / Drg /Q AP approval	Mr. Sulagna Majumdar	PSM	03664-253438	majumdars2@indianoil.in
		Mr Balamurugan Kandasamy	DGM(TS)	03664-253020	balamurugank@indianoil.in
3	Transportation/Material Gate pass	Mr Jay Prajapati	MTM	03664253358	prajapatijs@indianoil.in
		Mr P Ekka	SMTM(S)	03664253351	ekkap@indianoil.in
4	Payment related issues	Mr J Prajapati	MTM(S)	03664253358	saurabh_singh2@indianoil.in
		Mr P Ekka	SMTM(S)	03664253351	ekkap@indianoil.in
		Mr A Meena	ACO	03664253213	meenaa21@indianoil.in

6.

Integrity Pact (IP)

Not Applicable

7.

Pre-Qualification Criteria (PQC)**Technical PQC: Applicable**

Catalyst vendor should meet the following criteria for acceptance of their offer.

7a.

1. Vendor should have supplied 'S'-adsorbent/ Guard in naphtha de-sulphuriser service to produce desulphurised naphtha feed for catalytic process, anywhere in the world in last 5 years. Bidder to produce documentary evidence of the reference unit (defined above) in Technical Bid in form of one of the following options:

1.1 Purchase Order copy along with invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.

1.2 Purchase order copy & execution certificate with order value issued by Reference Unit.

1.3 Purchase Order copy along with Bank Certificate indicating payment against the PO.

1.4 If reference unit is an IOCL-owned refinery, only PO number to be furnished.

2. The quoted catalyst should have performed satisfactorily in the unit submitted against Clause (1). Bidder to submit documentary evidence in the form of successful completion of Performance Guarantee Test Run (PGTR)/Performance certificate from the user end.

Documentary proof should also contain the following information:

2.1. Name and address of the contact person / company.

2.2 Period of operation of the catalyst.

2.3 S-Guard Feed and effluent 'S' content.

3. Non-furnishing of required PQC documents may lead to rejection of offer.

Commercial Experience PQC: Applicable (Note: Bidders are requested to submit Notarized copy of documents against Commercial PQC.)

Proof of executed order(s) for **"Supply of SULPHUR-adsorbent/ Guard in liquid naphtha desulphuriser service"** by the bidder during the last five years ending on the last day of the month immediately preceding the month in which the **original** bid submission end date falls, should be considered as under:

(1) Copy of one executed order of value not less than **Rs. 30.69 Lakh;**
OR

(2) Copy of two executed orders each of value not less than **Rs. 24.55 Lakh**
;
OR

(3) Copy of three executed orders each of value not less than **Rs. 18.42 Lakh.**

The last date of order execution shall fall in the above-mentioned period.

I. Landed cost including Freight P&F and GST/taxes etc shall be considered for arriving at the executed order value. However, in case any other cost component are not indicated separately and are already included in the Purchase Order Value, as evident from the submitted Purchase order copies, then executed order value shall include such inclusive cost components also for the purpose of

PQC evaluation.

II. Foreign orders in currency other than USD shall be converted to USD on the date of the said Purchase Order (Global Tenders). Orders in currency other than INR shall be converted to INR on the date of the said Purchase Order (National Tenders). RBI reference rate shall be considered for forex conversion.

III. Multiple GeM contracts on same vendor against single GeM bid can be clubbed as single order for the purpose of meeting value against commercial pre-qualification criteria.

7b. IV. For fulfilling the commercial experience criteria any one of the following documents may be considered as valid proof for meeting the criteria:

- a) Purchase Order along with Invoice(s) {with self-certification that supplies against invoice has been successfully executed}. Uploading the invoice(s) on the e-portal is considered as self-certification by the bidder that supplies against the invoices have been successfully executed to the required value.
- b) Purchase Order along with Bank Certificate indicating payment against the PO.
- c) Purchase Order along with Execution certificate by client indicating executed order value. In case the execution certificate does not mention the executed value, the bidder shall have to submit other documents as mentioned here indicating executed value.
- d) In case vendor cites any reference of job executed for IOCL, internal records of IOCL shall be considered.
- e) In case multiple orders have been placed against a single rate contract and the cumulative order value satisfies the PQC, it may also be considered, subject to submission of other documents as mentioned above. Multiple GeM contracts against one GeM bid on a particular vendor is to be considered as a single PO for PQC evaluation.

Acceptance of PQ Documents of related / unrelated parties shall be as follows:

Please refer ITB (Instruction to Bidders): The table for different scenarios, Financial credentials and Techno-commercial experience criteria required.

Financial PQC: Not Applicable

7c.

NA

Delivery Period for Supply

8.	Supply – 03 months from the date of award of contract on GEM. IOCL reserves the right to reject any deviation to delivery terms not meeting IOCL's requirement after giving one chance to the bidder to accept IOCL's requirement
9.	Third Party Inspection: Not Applicable Not Applicable
10.	IBR: Not Applicable Not Applicable
11.	Payment Term Supply: 100% payment will be released within 30 days of receipt and acceptance of materials at site and online uploading of bills in VIM Portal.
12.	Guarantee/Warranty (Defect liability period) Warranty/Guarantee shall be 18 (eighteen) months from the date of delivery or 12 (twelve) months after the same have been put in service or commissioned, whichever is earlier.
13.	PWCAMC: Not Applicable NA
14.	Performance Bank Guarantee (PBG): Applicable Bidder has to submit PBG for 5% of total Order value valid for for 41 Months (03 months Supply+ 36 months Shelf life + 2 months claim period) and shall be furnished within 15 days of award of contract on GEM.
15.	Tendered item quantity: Divisible/ Non-Divisible The tendered quantity cannot be split for Purchase Preference benefits to the bidders against various policies item Quantity i.e Non-splittable.

16	Applicability of DMIS policy
	Not Applicable
17	Minimum % of Local Content required in this tender
	Not applicable
16.	Note to Bidder
	A. Bidder to submit signed and stamped Annexure-1 to 15 uploaded in ITB along with Tender Documents. B. Technical Note for Bidders Bidder to quote and supply materials as per Bill Of Materials and Technical compliance sheet as uploaded in the tender Unit of Measurement: For item no. 10 The actual quantity is 3.2 M3 but since GEM does not allow decimal, it was converted to CM3. However, CM3 was not available in catalogue creation, the UOM is changed to Millilitre for tendering (1 mL=1 CM3). Please quote accordingly. For item no. 20 The actual quantity is 0.6 M3 but since GEM does not allow decimal, it was converted to CM3. However, CM3 was not available in catalogue creation, the UOM is changed to Millilitre for tendering (1 mL=1 CM3). Please quote accordingly. For item no. 30 The actual quantity is 0.8 M3 but since GEM does not allow decimal, it was converted to CM3. However, CM3 was not available in catalogue creation, the UOM is changed to Millilitre for tendering (1 mL=1 CM3). Please quote accordingly.
17	Pre Bid Meeting
	NA
18	Quantity Tolerance: Applicable/Not Applicable
	NA
19	Reverse Auction: Not Applicable
20	Evaluation basis: Overall Lowest

Note:

- Bidder mandatorily to upload the dully filled, signed, stamped copy of commercial annexures (1-12) uploaded in tender. (Refer file: ITB_GEM).**
- Note: "In case of procurement of goods or services from the micro, small and medium enterprises, the settlement of invoices must be routed**

through any TReDS platform authorised by the Reserve Bank of India. Provided that the routing of invoices through the TReDS platform shall not be construed as mandating discounting of such invoices and the micro, small and medium enterprise supplier shall have the option to avail or not avail financing or discounting of its receivables on the platform.”

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---