

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	17-09-2026 15:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	18-09-2026 15:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	West Bengal
विभाग का नाम/Department Name	Public Works Department West Bengal
संगठन का नाम/Organisation Name	Pwd Electrical
कार्यालय का नाम/Office Name	Office Of The Chief Engineer Electrical Pwd
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :aceelectpwd@wb.gov.in Buyer Email id: ae2itpwd@wb.gov.in
कुल मात्रा/Total Quantity	3
वस्तु श्रेणी /Item Category	Entry and Mid Level Desktop Computer (Q2) , Line Interactive UPS with AVR (V2) (Q2) , Antivirus Software (Q2)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	3 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
विगत प्रदर्शन /Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	Entry and Mid Level Desktop Computer
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
09-09-2026 12:00:00	Office of The Executive Engineer, Kolkata IT Division, PWD at Writers Building, 1st Floor, Block-I, Kolkata, West Bengal – 700 001. Telephone: +91 98740 61827, +91 90733 62223 (between 12:00:00hr to 13:00:00hr of Pre-Bid Date: 09.09.2026 at 12:00:00hr).

Entry And Mid Level Desktop Computer (1 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
PROCESSOR	Description of Stores	Desktop Computer with Table Mount Monitor System with Compatible Chipset as per Processor Make with Minimum 6 USB Port
	Computer Type	Mid Level
	Processor Number	AMD Ryzen 5 5600G, Intel Core i5 12400 Or higher
MOTHERBOARD	Expansion Slots (PCIe x 1)	1, 2 Or higher
	Expansion Slots (PCIe x 4)	0, 1, 2 Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Expansion Slots (PCIe x 16)	1, 2 Or higher
	Expansion Slots (M Dot 2) for SSD	1, 2 Or higher
	Expansion Slots (M Dot 2) for WiFi	1 Or higher
	Trusted Platform Module	Discrete TPM 2.0
GRAPHICS	Graphics Type	Integrated
	Size of Memory in Case of Dedicated Graphic Card (GB)	0.0 Or higher
OPERATING SYSTEM	Factory Pre-loaded Operating System by Desktop OEM	Window 11 Professional
MEMORY (RAM)	RAM Size (Memory Card/Module) (in GB) (Capacity to be installed in the System)	16, 32 Or higher
	Memory Expandable Up To (in GB)	64, 128 Or higher
	Total Numbers of DIMM Slots Available	2, 4 Or higher
	Number of DIMM Slots Populated with Memory Card/Module	1
STORAGE	Type of Storage Installed with the System	NVMe-SSD
	SSD - Storage Capacity (in GB)	1024, 2048 Or higher
	HDD - Storage Capacity (in GB)	0 as SSD only Installed Or higher
BAYS AVAILABILITY	Number of Internal Bays Available, Size 2 Point 5 Inch	0, 1, 2 Or higher
	Number of Internal Bay Populated, Size 2 Point 5 Inch	0
	Number of Internal Bays Available, Size 3 Point 5 inch	2 Or higher
	Number of Internal Bay Populated, Size 3 Point 5 inch	0
CABINET	Cabinet Form Factor	Tower (More than 13 to 26 Liters)
	Bays for Optical Drive	1 Or higher
	Optical Drive	DVD R/W
	Audio Interface Type	Universal 3.5 mm Audio Jack (Support for Audio-in and Audio out), Audio-in, Audio-out

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
PORTS	Number of USB Type A Port (Version 2 Point 0)	2, 3, 4 Or higher
	Number of USB Type A Port (Version 3 point 2 Gen 1)	6 Or higher
	Number of USB Ports Type C	1, 2 Or higher
	Number of VGA Ports	1 Or higher
	Number of HDMI Ports	1 Or higher
	Number of DP Ports	1 Or higher
Monitor	Availability of Monitor	Yes as per IS 13252 (Part 1)
	Panel Type	In Plane Switching (IPS)
	Display Technology	LED Backlit LCD (Liquid Crystal Display)
	Screen Size (in CMs)	58.1 - 63 (22.87" - 24.8")
	Maximum Resolution (Pixels)	1920 x 1080 (Full HD)
	Monitor Port	HDMI, VGA, Display Port
	Integrated Webcam with Mic	No
	Speaker	No
INPUT DEVICES	Mouse Connectivity	USB Wired, Wireless Or higher
	Keyboard Connectivity	USB Wired, Wireless Or higher
	Type of Keyboard	Standard
WARRANTY	On Site OEM Warranty (in Year)	3, 4, 5 Or higher

Additional Specification Parameters - Entry And Mid Level Desktop Computer (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Authorization	A tender-specific authorization letter (MAF) is to be submitted along with the bid.
Specification Compliance	Specification Compliance by OEM on their letterhead, duly signed, to be submitted along with the bid.
Warranty and Licence Subscription	a) 3 (Three) years onsite (actual Installation location) comprehensive OEM warranty/Licence Subscription with Updates, parts, service, and support, except in the event of force majeure. b) Confirmation from OEM should be provided regarding the actual Installation location, including a comprehensive OEM warranty.

Specification Parameter Name	Bid Requirement (Allowed Values)
Minimum technical Specification	Processor: AMD Ryzen 5 or Intel Core i5-14500; Memory: 16GBDDR5 4800Mhz, should support Dual Channel, Memory expandability up to 64 GB with 2 DIMM Slots, Storage: 1 x 1TB PCIe Gen3x4 NVMe TLC SSD, Display: 24 inch IPS Display or higher, Full HD Or Better, Antiglare, Non-Touch, LED-backlit Monitor; Monitor stand should be height adjustable;
Additional Accessories Included with each desktop	01no x Supply of Microsoft Office Home 2024 with Perpetual License;

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Dipanjana Samajpati	700001,NEW SECRETARIAT BUILDINGS, BLOCK- 'C',2ND FLOOR,1,K S ROY ROAD	1	60

Line Interactive UPS With AVR (V2) (1 pieces)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
GENERIC	UPS Rating (in KVA)	0.65, 0.8, 1.0, 1.5, 2.0, 0.6, 3 Or higher
	Inverter Technology	MOSFET-PWM
	Inverter Efficiency (in %)	60% or better, 70% or better Or higher
	Minimum Guaranteed Battery Backup Time (in Minutes) at Full Load	15, 30, 60, 90, 120, 180, 240, 5, 10 Or higher
Battery/Backup Bank	Battery Location	Inside the Enclosure of UPS
CONSTRUCTION	Enclosure Material	ABS
	Degree of Protection (Ingress Protection)	IP21, IP 20 Or higher
FEATURES	Rated Output (in volt) with Total Harmonic Distortion (in %)	Single Phase Quasi Sinewave 230 V AC 50 Hz with Total Harmonic Distortion as <=40%, Single Phase Sinewave 230v AC 50Hz with Total Harmonic Distortion as <3% Or higher
	Input Voltage Range (in volt)	Single Phase AC (160-280V)

Additional Specification Parameters - Line Interactive UPS With AVR (V2) (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Authorization	A tender-specific authorization letter (MAF) is to be submitted along with the bid.
Specification Compliance	Specification Compliance by OEM on their letterhead, duly signed, to be submitted along with the bid.
Warranty and Licence Subscription (UPS and Battery)	a) 3 (Three) years onsite (actual Installation location) comprehensive OEM warranty/Licence Subscription with Updates, parts, service, and support, except in the event of force majeure. b) Confirmation from OEM should be provided regarding the actual Installation location, including a comprehensive OEM warranty.

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Dipanjan Samajpati	700001,NEW SECRETARIAT BUILDINGS, BLOCK- 'C',2ND FLOOR,1,K S ROY ROAD	1	60

Antivirus Software (1 pieces)**तकनीकी विशिष्टियाँ /Technical Specifications**

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Basic Information	Description Of Store	Standalone Antivirus Software
	Software Supplied Via	Digital Download (URL)
	Activation Type	Online Mode
	Deployment Type	Desktop
SCOPE OF LICENCE	Type of Licence	3 year Subscription
	Number of Devices Supported Per Licence	1, 3, 5, 10, 15, 20, 25, 50, 100, 150, 200 Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
FEATURES	Features Provided	Vulnerability Scanning, Browser Protection, Firewall Protection, Protection from PUA (Potential Unwanted Applications), Wi-Fi Scanning, Dark Web Monitoring, Heuristic Analysis, Password Protection, Network Threat Protection, Anti-Malware, Anti-Phishing, Anti-Rootkit, Anti-Spyware, Anti-Trojan, Anti-Worm, Anti-Spam, Anti-Adware, Anti-Ransomware, Boot time Protection, Removable Media Scan, On-Access Scanning, Scheduled Scanning, Data Protection, Cloud Protection, ntrusion Detection System (IDS)/ Intrusion Prevention System (IPS), Protection from Browser Exploits, Incoming and Outgoing Email Protection, Instant Messaging Protection, On-Demand Scanning, Automatically Clean Infected Files, Scan Compressed File Formats, Quarantine, Registry StartUp Protection, Malicious Web Page Blocking, Tamper Protection, Parental Control, Download Protection, Social Media Protection, Network Attack Blocker, Data Encryption, Automatic Exploit Prevention
	Operating System Supported	Windows

Additional Specification Parameters - Antivirus Software (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Authorization	A tender-specific authorization letter (MAF) is to be submitted along with the bid.
Specification Compliance	Specification Compliance by OEM on their letterhead, duly signed, to be submitted along with the bid.
Warranty and Licence Subscription	a) 3 (Three) years onsite (actual Installation location) comprehensive OEM warranty/Licence Subscription with Updates, parts, service, and support, except in the event of force majeure. b) Confirmation from OEM should be provided regarding the actual Installation location, including a comprehensive OEM warranty.

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Dipanjana Samajpati	700001,NEW SECRETARIAT BUILDINGS, BLOCK- 'C',2ND FLOOR,1,K S ROY ROAD	1	60

Special terms and conditions-Version:6 effective from 28-07-2025 for category Entry and Mid Level Desktop Computer

1.

For Buyers:		
The category has been created in accordance with the Model Technical Specification issued by the Ministry of Electronics and Information Technology (MeitY) vide letter no. W-43/4/2020-IPHW dated 19th August 2024, and is based on the parameters defined therein. The specifications applicable to this category are as per the MeitY Model Technical Specification dated 19th August 2024. Accordingly, buyers shall not specify or mandate any particular processor, processor brand, or manufacturer in the Additional Terms and Conditions (ATC). In this context, reference may also be made to Clause 2(e) of the GeM General Terms and Conditions (GTC), which inter alia states: "The Specifications shall identify the key parameters defining the products with all necessary validations related to configuration, type of data, restrictions, range / allowed values, allowed units etc. Sellers as well as Buyers while offering / buying the Goods / services shall have to comply with the validation rules / restrictions provided for in the Category Specification. Buyers / Sellers cannot add parameters and / or drop down values not provided for in category Specification." In view of the above, buyers are not permitted to amend or modify any technical specification through the Additional Terms and Conditions, and must ensure full compliance with the predefined category specifications		
1	Product Verification	A unique device serial number shall be provided by the seller at the time of supply, which is mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the OEM website. The buyer/consignee should be able to perform these verifications without needing to create an account on the OEM website.
2	Operating System	1. There is no requirement that the OEM of the Desktop System should be a device partner of Microsoft or hold a valid authorisation from Microsoft. 2. Microsoft OS may be sourced directly from Microsoft by OEMs holding device partner status, and those not holding device partner status may source from authorized distributors, i.e., Ingram/Reddington and their authorized channel partners. 3. Buyers may ensure that the authorisation from Microsoft shall not be made a mandatory requirement in bids. 4. If supplies are made as per brands of OEMs who are global device partners, then the serial number of the machine supplied can be used to check the details of the product from the website of the OEM. 5. In the case of local device partners of Microsoft, OS details such as the digital key number should be produced with supplies, and the buyer may verify them from Microsoft. 6. In case of other OEMs who are sourcing from authorized distributors of Microsoft, Reddington, or Ingram, a copy of the invoice which contains the relevant serial number of Windows OS shall be submitted with supplies, and the buyer/consignee can verify the same from the OS server website or by telephone, or both. 7. In respect of verification of OS, the consignee shall take necessary steps at the time of acceptance. For device partner machines, buyers can check the Computer OEM website to verify the OS by entering the PC's serial number and part code number. For entities that are not device partners and source OS from distributors' networks, they may verify the serial number through the Microsoft website or by telephone, or both. 8. In case the product offered is with a DOS or Linux operating system, such verification of OS shall not be applicable. 9. Buyer shall request for Windows Hardware Compatibility Certificate for window operating system to ensure the supplied hardware is compatible with Windows operating system
3	Requirement of OEM logo	Buyers are advised to note that incorporating a condition stipulating an OEM logo on the motherboard is restrictive and may not be incorporated into the bids.

4	Processors	Intel and AMD Processors are added as per Model Technical Specification of Desktop Computer issued by Ministry of Electronics and Information Technology (MeitY-IPHW Division) W-43/4/2020 dated 19 Aug 2024
5	Scope of Installation	Installation requirements shall be indicated in the bid by the buyer under the Installation, Commissioning and Testing in Bid (ICT) clause. In case installation is specified in the bid, it shall be the responsibility of the seller to ensure that all systems are installed and satisfactory working is shown to the consignee or authorized representative of the buyer. However, in case of Direct and L1 Purchase, installation of the computer system by the seller/OEM is mandatory. Installation does not include the supply of antivirus, MS Office, etc., which are to be separately procured by the buyer only.
6	Buyer/Consignee Obligations relating to installation	It is necessary that the buyer/consignee provide the seller or authorized representative access to locations, areas, or rooms for the installation of equipment. The seller or authorized representative will install systems and connect them to existing power lines/networking at no additional charge. The buyer/consignee will be responsible for electrical wiring, networking, or any other work connected to the installation area. The seller shall be only responsible for ensuring the setup of the desktop systems, configuring, etc., as well as loading software etc. (to be provided by the buyer/consignee). Any other site preparation required before installation and connection of the desktop shall be the responsibility of the buyer/consignee. The buyer/consignee, if required, will provide space at the installation site for the safe storage of tools, test equipment, and other materials used for installation at no charge. In case there is a requirement of obtaining an entry pass for allowing representatives to the premises, the same shall be arranged by the consignee. Similarly, if there is a requirement of a gate pass for bringing items required for installation, the same is to be arranged by the consignee. In scenarios where multiple location installations are required, the buyer must indicate complete installation addresses in the bid document. In the case of other modes of purchase, as soon as the order is placed, complete details regarding installation may be informed to the seller. This ensures smooth coordination and delivery of products to the respective locations.
7	Warranty	The buyer may ensure that as soon as supplies are received, a request for a warranty certificate is made, along with logging into the OEM website/call centre to verify the certificate.
8	OM related to MII, Local content and MeitY advice on Model technical specifications	Buyers are requested to refer to various OM's pertaining to DPIIT and MeitY, as issued from time to time, while making procurement and follow relevant provisions as applicable.

9	Check points during Acceptance of Supplies	Before generating the Consignee Receipt and Acceptance Certificate (CRAC), the consignee may inspect the system condition and verify that it complies with the agreed specifications and configurations. In the case of a large number of units to be procured, then the buyer may opt for bidding and accordingly stipulate conditions regarding installation, inspection by consignees/inspection agency. Consignees who receive the supplies should be vigilant and should complete checking to ensure that there is no scope for the supply of refurbished products. At the time of receiving supplies, the consignee may adhere to the following to ensure that any discrepancies in supplies can be flagged, taken into account, and reflected while generating the CRAC: i. Packing should be checked properly ii. A warranty certificate from the OEM should be insisted upon and checked. iii. Instruction manuals and the OS installed should be checked. iv. The machine serial number should also be checked through settings and can be verified from the OEM website. The above points are for guidance, and the buyer/consignee may take steps considered suitable by them for checking at the consignee end before acceptance of systems. v. An escalation matrix for customer grievance redressal shall be insisted upon by the buyer from the seller at the time of delivery.
10	HDD/SSD Storage Retention	Buyer may add their requirement of retention of securely store all Hard Disk Drives (HDDs) or Solid-State Drives (SSDs) used in the desktop computer under ATC clause.
11	Higher Configuration	The buyer may permit products delivered with advanced USB standards. For example, a USB Type-A 3.2 Gen 2 port may be acceptable in place of USB Type A Port (Version 3 point 2 Gen 1)

For Seller:		
1	OEM Website Link/Part No for product verification	The OEM shall share the OEM website link with the buyer at the time of delivery. The offered model details/configuration should be available on their website. A unique device serial number shall also be provided at the time of supply, which is also mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the shared OEM website link.
2	Changing or altering the configuration	The seller must refrain from changing or altering the configuration of the factory pre-loaded machine. The machine should be delivered to the Consignee in its original, factory-approved configuration.
3	Warranty	The seller shall furnish a valid warranty Certificate/Tag from the OEM to the purchaser, guaranteeing the product's coverage under the specified warranty terms. The warranty certificate should be verifiable through the OEM website/customer care centre.
4	Compliance of extended producer's responsibility	With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory for manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalog parameter. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time.
5	Mandatory / Statutory requirements as applicable	OEMs shall have to ensure compliance with the mandatory/statutory requirements as per the Government of India Notifications issued from time to time for hardware and software components, as applicable.

6	Operating System	1. It shall be the responsibility of OEMs to ensure that supplies are made with genuine operating systems. 2. Seller shall ensure to have Windows Hardware Compatibility Certificate for window operating systems
7	Scope of Installation	It shall be the responsibility of the seller to ensure that all systems are installed, and satisfactory working is shown to the consignee or authorized representative of the buyer. However, in the case of Direct and L1 Purchase, installation of Computer System by the seller/OEM is mandatory.
8	Category Specification	1. The seller may list products with advanced USB standards. For example, a USB Type-A 3.2 Gen 2 port may be acceptable in place of USB Type A Port (Version 3 point 2 Gen 1) 2. The supply of the monitor shall be in accordance with the parameter 'Availability of Monitor'. The details mentioned under 'Description of Store' regarding the monitor are applicable only if the monitor is being Supplied.

Special terms and conditions-Version:1 effective from 24-03-2026 for category Line Interactive UPS with AVR (V2)

1. The seller shall ensure that the supplied battery bank has sufficient VAH capacity to meet or exceed the specified backup time under rated load conditions.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Buyer Added Bid Specific Additional Terms and Conditions

- 1.1.** Name of Work: **Procurement of Computer and Peripherals for The Office of the Executive Engineer, Kolkata South Division, P.W.Dte., at 76, Dr. Devodar Rahaman Road, Lake Gardens, Kolkata - 700 003 :: Supply of Desktop and Peripherals. [Job No.: KIT/OW/107 of 26-27], Memo No.: 1629, Dtd: 17.08.2026.**
- 1.2.** **Contract Details for Pre-Bid:**
Office of The Executive Engineer, Kolkata IT Division, PWD at Writers Building, 1 st Floor, Block-I, Kolkata, West Bengal - 700 001.
Telephone: +91 98740 61827, +91 90733 62223 (between 12:00:00hr to 13:00:00hr of Pre-Bid Date: 09.09.2026 at 12:00:00hr).
Online Representation and any others day communication through Telephonic/e mail shall not be accepted.
- 1.3.** Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following addresses:
 - a) Office of the Executive Engineer, Kolkata South Division, P.W.Dte., at 76, Dr. Devodar Rahaman Road, Lake Gardens, Kolkata - 700 003.**
 - b) Office of the Executive Engineer, Kolkata IT Division, PWD, at Writers Building, 1st Floor, Block-I, Kolkata - 700 001.**
- 1.4.** Clarification regarding this tender (i.e. "Specification, Make, ATC or any others"), has to be done before the bid end date by email or physical letter. In case of physical letter which has to reach this office (Office of The Executive Engineer, Kolkata IT Division, PWD at Writers Building, 1st Floor, Block-I, Kolkata, West Bengal - 700 001) before any working day "End of the Bid Submission" date upto 17:00:00hr. Also, the bidder can make Online Representation through GeM Portal in that case bidder has to attend the Prebid Meeting.

- 1.5. Tender procurement process and awarding of the work-order governed by the West Bengal Government Finance Department Norms and PWD West Bengal Tender Norms.**

All the relevant documents are available in the West Bengal Government Finance Department and PWD websites.

- 1.6. Awarding the work-order will be done as per contract clauses in GEM & WBF 2911/WBF 2908. For WBF 2911/WBF 2908 agreement Fees will be applicable as per WB Govt. norms separately.**

- 1.7. Bidder's offer is liable to be rejected without any explanation if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.**

Clarification Mode for Bid Rejection by any Bidder/OEM has to be through GEM portal only. Telephonic/email communication shall not be accepted for Bid Rejection Clarification.

Online Representation through GeM Portal of any Bidder's will be rejected without any explanation if the concern bidder doesn't participated in the stipulated PreBid Meeting.

- 1.8. The buyer organization is an institution eligible as per Notification No. 03/2022-Union Territory Tax (Rate), Dtd: July 13, 2022, of Government of India, Ministry of Finance, Department of Revenue as notified by the Government of India and Notification No.: 4691 - FY), Dated: 22 November, 2022 of Additional Chief Secretary to the Government of West Bengal. The goods for which bids have been invited fall under same GST Amendments/Gazette. The Gazette notification to this effect will be issued by Buyer to the Seller after award of the Contract. Sellers are requested to submit their bids after accounting for the GST rate mentioned in the GST Amendments/Gazette (which is given below).**

Applicable rate of GST (for all BOQ Items): 18%

Notification No. and date: "Notification No.: 03/2022-Union Territory Tax (Rate), Dtd: July 13, 2022" and "Notification No.: 4691 - FY), Dtd: November 22, 2022"

- 1.9. Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regard if any GST miss match. Acceptance of bill and GST reimbursement will be applicable as per Notification No. 03/2022-Union Territory Tax (Rate), Dtd: July 13, 2022, and "Notification No.: 4691 - FY), Dtd: November 22, 2022" rates.**

- 1.10. OEM must submit following documents along with bid documents:**

- a) BIS, CE, FCC, FCC Part 15 Class A, RCM, VCCI, UL/cUI, CB & ROHS, if applicable.**
- b) OEM Data Sheet.**
- c) Tender specific authorization letter (MAF) to be submitted along with bid for all items.**
- d) Manufacturers Authorization Form (MAF)/Certificate with OEM Authorized Signatory details such as name, designation, address, e-mail Id (official) and Phone No. (official) required to be furnished along with the bid.**
- e) OEM End of Life (EOL) and End of Support Declaration.**
- f) OEM Availability Certificate of Hardware Spare Parts including consumable for quoted product.**
- g) OEM Malicious Code Certificate.**
- h) OEM should have ISO 9001:2015, ISO 14001:2015, ISO 27000:2018, ISO 45001:2018 and other relevant certificate.**
- i) As per GEM GTC, OEM Declaration of 3 (Three) years onsite (actual Installation location) comprehensive OEM warranty with parts and service, except in the event of force majeure for all supplied items and accessories from OEM. Including Additional Accessories if any added in the additional specification.**

- j) Compliance of BoQ specification with Make, Model and supporting document from OEM.
- k) OEM should have Manufacturing experience of Bided Item with Indian registration and operational since last 10 (ten) years. Supporting Certificate of Incorporation should be submitted along with online tender submission.
- l) Escalation Matrix for Service Support for OEM.
- m) OEM should have an advance hardware replacement policy in India for the quoted product.
- n) Compliance of BoQ specification with Make, Model which need to signed and stamped by OEM only.
- o) Declaration of Material Stock Availability and Conformation of Delivery within the stipulated time given in BID from OEM only.
- p) Audited balance Sheet & Profit & Loss Account for consecutive 03 years within last 04 financial year (with auditor signature in each page and membership no.).
- q) For any replacement items in the period of AMC, Material Authentication Letter must be produced to the authority from OEM only, with bid submission and before installation.
- r) Deceleration of ATC 1.41 (a & b).
- s) All certificate has to be in English language.

1.11. Bidder must submit following documents along with bid documents:

- a) Availability of Registered Office and Service Centres: Bidder must have a Functional Registered Office and Service Centre in the State of each Consignee's Locations in case of service, support, carry-in warranty, etc. throughout warranty period. Bidders need to submit the proper supporting Documents. As an Engineer Visit Service and Support required for Hardware and software breakdown/fault finding within 05(five) working hours on the same day.
- b) Declaration by bidders for "Service and Support for Hardware and software breakdown/fault finding within 05(five) working hours on the same day" on any working days and including special call.
- c) Bidder needs to furnish valid latest Trade License, Income Tax Return for last 03(three) years, Professional Tax Clearance Certificate, PAN Card, GST Registration Certificate.
- d) The Bidder must have at least ISO 9001:2015 Certification. Copy of the Certificate needs to be submitted.
- e) Compliance of BoQ specification with Make, Model which need to signed and stamped by OEM only.
- f) Confirmation of Bid Specific ATC with supporting Documents, & ATC.
- g) Declaration of Material Stock Availability and Conformation of Delivery within the stipulated time given in BID from bidder.
- h) Escalation Matrix for Service Support for Bidder.
- i) Audited balance Sheet & Profit & Loss Account for consecutive 03 (three) years within last 04 (four) financial years (with auditor signature in each page and membership no.).
- j) Installation Deceleration, etc.
- k) Deceleration of ATC 1.41 (b & c).
- l) All certificate has to be in English language.
- m) Tender specific authorization letter (MAF) from each OEM to be submitted along with bid for all items. Else bidder participation will be rejected directly without any explanation.

1.12. Earnest Money Deposit Rupees @2% of the Quoted amount is to be deposited

d in the form of Bank Draft from any scheduled bank, (drawn in favor of “Executive Engineer, PWD, Kolkata IT Division”) payable at Kolkata and a photocopy Bank Draft need to be upload at the submission of BID as documents attachment as per PWD Norms and WBF 2911/ WBF 2908.

- a. The original Bank Draft of bidder (with forwarding letter) need to submit before any working day “End of the Bid Submission” date upto 17:00:00hr to the Office of The Executive Engineer, Kolkata IT Division, PWD at Writers Building, 1st Floor, Block-III, Kolkata, West Bengal - 700 001.
- b. Bidder participation will be rejected if the original Bank Draft has not reach within the given stipulated time mentioned.
- c. After declaration of L1 bidder and generating GeM contract/order agreement, All, others bidder DD will be released as per Govt. Norms (PWD).
- d. After completion of the work, L1 bidder can claim the same as per Govt. Norms (PWD).
- e. Without EMD submission documents bid will be rejected without any explanation.
- f. EMD exemption is not applicable for any category bidder.

1.13. Warranty / Guarantee: Warranty period of the supplied products shall be 03 (Three) years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods at consignee location.

- a) All equipment and materials shall be new and in accordance with the Contract Documents, shall be free from any defect due to faulty design, materials and / or workmanship.
- b) All works shall be in accordance with the contract documents and free from any defect and omission.
- c) The Project on entirety have 03 (Three) years onsite (actual Installation location) comprehensive OEM warranty with parts and service, except in the event of force majeure from the Go-Live date.
- d) For any Supply or Service item, if not otherwise mentioned, warranty will be thirty-six (36) months from the date of commissioning or forty-two (42) months from the date of supply whichever is earlier.

1.14. Scope of Support to be covered by the Bidder in Active Warranty/Subscription Period:

- a. Installation or Re-Installation of Hardware/Software at client machines in case machine format or any other technical discrepancy.
- b. Technical support must be provided either by engineer visit at site or electronic methods via remote desktop sharing by whichever method is suited the concern PWD authority.
- c. The responsibility of documents file, data, misplaced or stolen at remote desktop sharing mode bidder will be solely responsible.
- d. Levels of Support Escalation: 1st Level (Engineer Visit) for Hardware within 05(Five) working hours on the same day.
- e. Bidders must provide the latest patch or version upgrade release by OEM under Active Subscription by OEMs and new release patches & updates must be notified through mail directly from OEMs and Bidder.
- f. Bidder must give support on third party software's (including OS & other Windows Applications) if any malfunction happened due to OEM's Hardware/Software's under the contract.
- g. If technical issues are resolved over online support, then Engineer Visit is not required. If not resolved, then Application Engineer will visit at the earliest from time of call reported (On working days and Holidays (special case)).

- h. For any malfunctioning related to fatal error / command support of the Hardware/Software, bidders must log a support call with OEMs Customer Support Team.

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1.15. Scope of Support to be covered by OEMs under Active Warranty/Subscription Contract:

- a. **Current & Future Software Upgrades.**
- b. **Levels of Support Escalation: 1st Level (Phone Support); 2nd Level (via Remote Desktop); 3rd Level (Engineer Visit) for Hardware/Software.**
- c. **Flexible Licensing Privileges including.**
 - Previous Version usage rights.**
 - Extra Territorial Rights / Global Travel Rights (Using Licenses outside country of Purchase by License Borrowing).**
 - Home Use Rights (after office hours)**
- d. **Web based Support.**
 - Installation / Configuration.**
 - Application related.**
 - Data readability.**
- e. **Subscription Center access & tools if any**
 - Download / Order Upgrade that is a part of subscription.**
 - Accessing Cloud Applications including Rendering, Structural Analysis, etc.**
 - Cloud storage if any per user OEMs License Software User Management.**
- f. **OEMs Beta Program Pre-qualification.**
- g. **Subscriber-only tools, events, and promotions.**

1.16. The PWD, Govt. of West Bengal reserves the right to assess the capacity and capability of the bidder, should the circumstances warrant such assessments in an overall interest of the owner.

1.17. Delivery is required on 'As and when required basis' within 7 (seven) days of issue of delivery advice, a Declaration from bidder required.

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2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such

Custom / BOQ item is bunched with the major regular product Category Item).

2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---