

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	21-09-2026 09:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	22-09-2026 09:00:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Defence
विभाग का नाम / Department Name	Department Of Defence Research & Development
संगठन का नाम / Organisation Name	Office Of Dg (mss)
कार्यालय का नाम / Office Name	*****
शिकायत निवारण के संपर्क विवरण / Contact details of Grievance redressal	HOD Email id : neeraj.tbtl@gov.in Buyer Email id: pawan.tbtl@gov.in
कुल मात्रा / Total Quantity	3
वस्तु श्रेणी / Item Category	High End Desktop Computer (Q2) , Entry and Mid L (Q2)
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience Criteria, the supporting documents to prove his eligibility must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है / Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification the tender/bid process will also be displayed to other bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7

बिड विवरण/Bid Details

ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	High End Desktop Computer
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	4 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	Yes
Inspection to be carried out by Buyers own empanelled agency	Yes
Type Of Inspection	Post Dispatch
Name of the Empanelled Inspection Agency/ Authority	Board of Officers
Auto CRAC Days	60
मूल्यांकन पद्धति/Evaluation Method	Item wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
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सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.

2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.

3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.

4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.

5. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises. If the bidder wants to avail themselves of the Purchase preference, they shall upload the supporting documents of the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and their products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference on the basis of documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically given to MSE and MSE Seller (s) has / have quoted price within $L-1+ 15\%$ (Selected by Buyer) of margin of purchase preference as per relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (Twenty five) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for complete application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preferential Purchase) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved after evaluation of documents submitted.

6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the selection of bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criterion for the reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonable competitive prices received in Bid / RA process.

7. Inspection of Stores by Nominated Inspection Authority / Agency of buyer or their authorized representative

An independent third party Professional Inspection Body can help buyer in mitigating buyer's risk with pre-dispatch/inspection in order to ensure that equipment, components, solutions and documentation conform to contractual requirements. The inspection of goods in reasonable manner and within reasonable time at any reasonable place as indicated in contract. Inspection charges (if any) between buyer and Inspection Agency) would be borne by the buyer as per their internal arrangement but the seller if the consignment failed to conform to contractual specification and got rejected by the Inspection Officer, the inspection charges accepted by the seller, initially seller may pay for inspection charges as applicable and get the same reimbursed if the consignment accepted by the Inspecting Officer. For reimbursement seller has to submit proof of payment to Inspecting Officer.

Seller/OEM shall send a notice in writing / e-mail to the Inspecting officer / inspection agency specifying the place of inspection and the Inspecting officer shall on receipt of such notice notify to the seller the date and time when the stores are to be inspected. The seller shall, at his own expenses, afford to the Inspecting officer, all reasonable facilities as may be necessary for the inspection of the stores are being and or have been manufactured in accordance with the technical particulars governing the supply. The decision of the purchaser representative / inspection authority regarding acceptance / rejection of consignment shall be final and binding.

The Seller shall provide, without any extra charge, all materials, tools, labour and assistance of every kind which the Inspecting Officer may require for the inspection of the stores.

demand of him for any test, and examination, other than special or independent test, which he shall require to be made on the premises and the seller shall bear and pay all costs attendant thereon.

The seller shall also provide and deliver store / sample from consignment under inspection free of charge at any such premises as the Inspecting officer may specify for acceptance tests for which seller/OEM does not have the facilities for independent tests.

In the event of rejection of stores or any part thereof by the Inspecting officer basis testing outside owing to lack of facilities on the premises, the seller shall, on demand, pay to the buyer the costs incurred in the inspection and/or test. Cost of test shall be at the rate charged by the Laboratory to private persons for similar work.

Inspector shall have the right to put all the stores or materials forming part of the same or any part thereof to such tests as proper as per QAP/governing specification. The seller shall not be entitled to object on any ground whatsoever to the tests adopted by the Inspecting officer.

Unless otherwise provided for in the contract, the quantity of the stores or materials expended in test will be borne by the seller.

Inspecting officer is the Final Authority to Certify Performance / accept the consignment. The Inspecting officer's decision on rejection shall be final and binding on the seller.

The seller shall if so required at his own expense shall mark or permit the Inspecting officer to mark all the approved stores with Government or purchaser's mark.

8. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in the following cases:

- If number of technically qualified bidders are only 2 or 3.
- If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

मूल्यांकन विधि(मदवार मूल्यांकन विधि) / **Evaluation Method** (Item Wise Evaluation Method)

Contract will be awarded schedule wise and the determination of L1 will be done separately for each schedule. The combination covered under each schedule are as under:

मूल्यांकन अनुसूचियां / Evaluation Schedules	वस्तु/श्रेणी / Item/Category
Schedule 1	High End Desktop Computer
Schedule 2	Entry And Mid Level Desktop Computer

High End Desktop Computer (1 pieces)

तकनीकी विशिष्टियाँ / **Technical Specifications**

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Required Values)
PROCESSOR	Description of Stores	Desktop Computer with Table Mount Monitor Compatible Chipset as per Processor make
	Base Processor Number	AMD Ryzen 7 5700G, Intel Core i7 12700, N/A Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)
	Higher Processor Number	NA for Base Processor, AMD Ryzen 7 PRO 5700GE, AMD Ryzen 7 PRO 8700GE, AMD Ryzen 7 PRO 8700G, AMD Ryzen 9 PRO 7940, AMD Ryzen 9 7900X3D, AMD Ryzen 9 7950X3D Or higher
MOTHERBOARD	Trusted Platform Module	No TPM, Discrete TPM 2.0
OPERATING SYSTEM	Factory Pre-loaded Operating System	Window 11 Professional
MEMORY (RAM)	RAM Size (Memory Card/Module) (in GB) (Capacity to be Installed in the System)	16, 32, 64 Or higher
STORAGE	Primary Storage Capacity (in GB)	1024, 2048 Or higher
	Availability of Secondary Storage	NVME - SSD Or higher
	Secondary Storage Capacity (in GB)	1024.0 Or higher
CABINET	Optical Drive	DVD R/W
PORTS	Number of USB Type A Ports (Version 2 Point 0)	4 Or higher
	Number of HDMI Ports	1, 2 Or higher
Monitor	Availability of Monitor	Yes as per IS 13252 (Part 1)
	Panel Type	In Plane Switching (IPS)
	Screen Size (in CMs)	48.26 - 53 (19.0" - 20.87"), 53.1 - 58 (20.91"
INPUT DEVICES	Mouse Connectivity	USB Wired, Wireless Or higher
	Keyboard Connectivity	USB Wired, Wireless Or higher
WARRANTY	On Site OEM Warranty (In year)	5 Or higher

Additional Specification Parameters - High End Desktop Computer (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
1. Base Processor Number. 2. Mouse Connectivity. 3. Keyboard Connectivity. 4. Memory Size.	1. AMD Ryzen 7 5700G, Intel Core i7 12700 Or higher. 2. Wired. 3. Wired (Nvme).
5. Availability of Certification. 6. Type of Ethernet Port.	5. BIS/ BEE/ EPR/RoHS or any other relevant Indian Certificates. 6. 10/100/1000 Mbps

* Bidders offering must also comply with the additional specification parameters mentioned above.

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी
1	*****	*****PANCHKULA	1	90

Entry And Mid Level Desktop Computer (2 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)
PROCESSOR	Description of Stores	Desktop Computer with Table Mount Monito Compatible Chipset as per Processor Make v
	Computer Type	Mid Level
	Processor Number	AMD Ryzen 5 5600G, Intel Core i5 12400 Or
OPERATING SYSTEM	Factory Pre-loaded Operating System by Desktop OEM	Linux
MEMORY (RAM)	RAM Size (Memory Card/Module) (in GB) (Capacity to be installed in the System)	16, 32 Or higher
STORAGE	Type of Storage Installed with the System	NVMe-SSD
	SSD - Storage Capacity (in GB)	512, 1024, 2048 Or higher
	HDD - Storage Capacity (in GB)	0 as SSD only Installed Or higher
CABINET	Optical Drive	DVD R/W
PORTS	Number of USB Type A Port (Version 2 Point 0)	4 Or higher
	Number of HDMI Ports	1 Or higher
Monitor	Availability of Monitor	Yes as per IS 13252 (Part 1)
	Screen Size (in CMs)	58.1 - 63 (22.87" - 24.8")
INPUT DEVICES	Mouse Connectivity	USB Wired, Wireless Or higher
	Keyboard Connectivity	USB Wired, Wireless Or higher
WARRANTY	On Site OEM Warranty (in Year)	5 Or higher

Additional Specification Parameters - Entry And Mid Level Desktop Computer (2 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
1. Mouse Connectivity. 2. Keyboard Connectivity. 3. Screen Size. 4. Memory Size.	1. Wired. 2. Wired. 3. >= 19 inches. 4. >= 500 GB HDD and >= 500 GB
5. Availability of Certification. 6. Type of Ethernet Port.	5. BIS/ BEE/ EPR/ RoHS or any other relevant Indian Certificates. 6. 10/10

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी
1	*****	*****PANCHKULA	2	90

Special terms and conditions-Version:8 effective from 09-09-2026 for category High End Desktop Comp

1.

- Category Specification / MeitY Model Technical Specification / ATC Restrictions
The category has been created in accordance with the Model Tech by the Ministry of Electronics and Information Technology (MeitY) 43/4/2020-IPHW dated 19.08.2024 and is based on the parameter shall not prescribe, through Buyer Added ATCs, any technical para particular processor, processor brand, processor manufacturer or restricts or overrides the Category Specifications. Clause 2(e) of th and Conditions (GTC) shall apply accordingly.
- Product Verification
Each supplied Device shall bear a unique device serial number or identifier traceable to the OEM. The Buyer/Consignee shall be able authenticity of the supplied product including the configuration th
- Requirement of OEM Logo
Buyers shall not prescribe a requirement for embossing, engraving OEM name/logo on the motherboard or any internal component.
- Operating System - OEM/Publisher Status
There shall be no mandatory requirement that the OEM of the offer Microsoft Device Partner or hold any specific Microsoft authorisati System other than Microsoft Windows is offered, no specific partn from the concerned Operating System publisher/provider shall be
- Operating System - Licensing
Where Microsoft Windows is supplied, it shall be a genuine, legally activated copy of the Windows edition/version declared in the cate shall be obtained through a licensing or distribution mechanism at Where any other Operating System is supplied, it shall comply wit terms and conditions of the concerned Operating System publishe licensing is applicable.
- Operating System - Verification
Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee shall verify that the supplied Windows Operating System is genuine and the OEM, i.e. Microsoft. A valid digital licence or any other licensir by Microsoft for the supplied device shall be acceptable. Where an Operating System is supplied, similar verification of licence authenticity and/ be required only where the concerned Operating System publisher device-level or equivalent verification mechanism. Where no such is provided, this requirement shall not apply.
- Operating System - Applicability
The requirements relating specifically to Microsoft Windows licens verification shall apply where Microsoft Windows forms part of the configuration. Where an Operating System other than Microsoft W applicable licensing requirements of the concerned Operating Syst shall be complied with, and verification of licence authenticity and required only where such verification is supported by the concerne publisher/provider.

8	Operating System-specific Certification / Compatibility	Hardware compatibility certificate prescribed by a particular Operating System publisher/provider may be requested by buyers.
9	USB Port Declaration / Higher Interface Standard	Each physical USB port shall be declared only once under the highest generation supported by that port. The same physical port shall not be counted under multiple generations/types merely because of backward compatibility. A technically compatible higher-generation version of a prescribed USB/interface shall be offered where it meets or exceeds the functionality and performance standard and complies with all other Category requirements.
10	Warranty	The warranty applicable to the supplied Device shall be as specified by the OEM and reflected in the resultant contract. The applicable warranty shall be available on the OEM website, OEM customer support facility or warranty certificate issued by the OEM. Installation requirements, wherever applicable, shall be specified in the bid under the Installation, Commissioning and Testing (ICT) clause. Where not stipulated in the bid, the Seller shall be responsible for installation and for demonstrating its satisfactory functioning to the Consignee's authorised representative.
11	Scope of Installation	In the case of Direct Purchase and L1 Purchase, installation of the Device by the Seller/OEM is mandatory. Installation shall be limited to the supplied computer system and software. Installation of separately procurable software such as antivirus software, etc., unless such software forms part of the contracted supply, shall be at appropriate GeM category.
12	Buyer/Consignee Obligations for Installation	Where installation is included in the resultant contract, the Buyer/Consignee shall provide reasonable access to the installation location and make available the necessary infrastructure, including power supply, networking and other site-specific requirements not forming part of the Seller's contractual scope. Necessary entry and facilities required, shall be facilitated by the Buyer/Consignee.
13	Acceptance of Supplies	Before acceptance and generation of CRAC, the Buyer/Consignee shall ensure, where appropriate, that the supplied device conforms to the contracted specifications, configuration, quantity and warranty requirements and is free from damage or defects. The supplied product shall be new, unused and unopened. The Buyer/Consignee may verify the packaging, supplied accessories/components, operating system where applicable, unique device serial number/ID, configuration and applicable warranty.
14	HDD/SSD Storage Retention	Where required on account of information-security or data-retention, the Buyer may prescribe an appropriate contractual condition under A (as part of the procurement via bids) regarding retention of storage media such as HDD/SSD in the supplied device.
15	Availability of Monitor	Supply of the monitor shall be governed by the applicable Category specification under "Availability of monitor". Any specifications or requirements relating to the monitor shall apply only where a monitor forms part of the contracted configuration.
16	Configuration Alteration - Seller	The configuration supplied shall conform to the configuration offered in the bid. Any alteration or substitution of components which results in deviation from the configuration or affects OEM warranty/support. The machine should be delivered to the Consignee in its original, factory-approved configuration.
17	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation matrix for warranty/service support to the Buyer/Consignee at the time of delivery.

Special terms and conditions-Version:7 effective from 09-09-2026 for category Entry and Mid Level Desktop Computers

1.

1	Category Specification / MeitY Model Technical Specification / ATC Restrictions	The category has been created in accordance with the Model Technical Specification issued by the Ministry of Electronics and Information Technology, W-43/4/2020-IPHW dated 19.08.2024 and is based on the parameters specified in the same. Buyers shall not prescribe, through Buyer Added ATCs, any technical specification, value, particular processor, processor brand, processor manufacturer, or any other requirement which restricts or overrides the Category Specification. The GeM General Terms and Conditions (GTC) shall apply according to the latest version.
2	Product Verification	Each supplied Device shall bear a unique device serial number or identifier traceable to the OEM. The Buyer/Consignee shall be able to verify the authenticity of the supplied product including the configuration details on the OEM website.
3	Requirement of OEM Logo	Buyers shall not prescribe a requirement for embossing, engraving, or any other method to display the OEM name/logo on the motherboard or any internal component of the Device.
4	Operating System - OEM/Publisher Status	There shall be no mandatory requirement that the OEM of the Device is a Microsoft Device Partner or hold any specific Microsoft authorisation. If an Operating System other than Microsoft Windows is offered, no specific authorisation from the concerned Operating System publisher/provider is mandated.
5	Operating System - Licensing	Where Microsoft Windows is supplied, it shall be a genuine, legally activated copy of the Windows edition/version declared in the configuration details. It shall be obtained through a licensing or distribution mechanism authorised by Microsoft. Where any other Operating System is supplied, it shall comply with the applicable licensing terms and conditions of the concerned Operating System publisher/provider wherever licensing is applicable.
6	Operating System - Verification	Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee shall verify that the supplied Windows Operating System is genuine and activated through the OEM, i.e. Microsoft. A valid digital licence or any other verification mechanism permitted by Microsoft for the supplied device shall be acceptable. If an Operating System other than Microsoft Windows is supplied, similar verification of licence authenticity and activation status shall be required only where the concerned Operating System publisher/provider provides a device-level or equivalent verification mechanism. If no such verification mechanism is provided, this requirement shall not be applicable.
7	Operating System - Applicability	The requirements relating specifically to Microsoft Windows licence verification shall apply where Microsoft Windows forms part of the Device configuration. Where an Operating System other than Microsoft Windows is supplied, applicable licensing requirements of the concerned Operating System shall be complied with, and verification of licence authenticity shall be required only where such verification is supported by the concerned Operating System publisher/provider.
8	Operating System-specific Certification / Compatibility	Hardware compatibility certificate prescribed by a particular Operating System publisher/provider may be requested by buyers.
9	USB Port Declaration / Higher Interface Standard	Each physical USB port shall be declared only once under the highest interface standard supported by that port. The same physical port shall not be counted as multiple ports of different generations/types merely because of backward compatibility. A compatible higher-generation version of a prescribed USB/interface shall be offered where it meets or exceeds the functionality and performance of the prescribed standard and complies with all other Category requirements.
10	Warranty	The warranty applicable to the supplied Device shall be as specified in the product details and reflected in the resultant contract. The warranty shall be verifiable through the OEM website, OEM customer support facilities, or any other certificate/tag provided by the OEM.

		Installation requirements, wherever applicable, shall be specific under the Installation, Commissioning and Testing (ICT) clause. stipulated in the bid, the Seller shall be responsible for installation system and for demonstrating its satisfactory functioning to the Buyer's authorised representative.
11	Scope of Installation	In the case of Direct Purchase and L1 Purchase, installation of the Seller/OEM is mandatory. Installation shall be limited to the supplied computer system and or installation of separately procurable software such as antivirus productivity software, etc., unless such software forms part of the through an appropriate GeM category.
12	Buyer/Consignee Obligations for Installation	Where installation is included in the resultant contract, the Buyer provide reasonable access to the installation location and make site infrastructure, including power supply, networking and other requirements not forming part of the Seller's contractual scope. passes, where required, shall be facilitated by the Buyer/Consignee. Before acceptance and generation of CRAC, the Buyer/Consignee appropriate, that the supplied device conforms to the contractual configuration, quantity and warranty requirements and is free from damage or defects. The supplied product shall be new, unused and Buyer/Consignee may verify the packaging, supplied accessories installed operating system where applicable, unique device serial contracted configuration and applicable warranty.
13	Acceptance of Supplies	
14	HDD/SSD Storage Retention	Where required on account of information-security or data-recovery Buyer may prescribe an appropriate contractual condition under procurement via bids) regarding retention of storage media such the supplied device.
15	Availability of Monitor	Supply of the monitor shall be governed by the applicable Category to "Availability of monitor". Any specifications or requirements shall apply only where a monitor forms part of the contracted configuration. The configuration supplied shall conform to the configuration of and resultant contract and shall be supported/authorised by the not make any alteration or substitution of components which reduce the contracted configuration or affects OEM warranty/support. The delivered to the Consignee in its original, factory-approved configuration.
16	Configuration Alteration - Seller	
17	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation warranty/service support to the Buyer/Consignee at the time of

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority, who is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice.

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ bids are with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Source procurement.

Article Certificate (PAC) Buying.

3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with EMD in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, is permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then the same shall be and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specific Bid Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM rules.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions or any other document. If buyer needs more items along with the main item, the same must be added through lot items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must be added in ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this representation against the same by using the Representation window provided in the bid details field in Seller dashboard. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to all representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Act, 1947; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948; The Industrial Disputes Act, 1947; The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and other requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute breach of contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable laws.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में :
करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत है
को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने :
कानूनी कार्यवाई का आधार होगा ||In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to unde
declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---