

**बिड दस्तावेज़ / Bid Document**

| बिड विवरण/Bid Details                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                      |
|-----------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| बिड बंद होने की तारीख/समय /Bid End Date/Time                                                                                | 21-09-2026 11:00:00                                                                                                                                                                                                                                                                                                                                                                                                  |
| बिड खुलने की तारीख/समय /Bid Opening Date/Time                                                                               | 22-09-2026 11:00:00                                                                                                                                                                                                                                                                                                                                                                                                  |
| बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)                                                   | 45 (Days)                                                                                                                                                                                                                                                                                                                                                                                                            |
| मंत्रालय/राज्य का नाम/Ministry/State Name                                                                                   | Karnataka                                                                                                                                                                                                                                                                                                                                                                                                            |
| विभाग का नाम/Department Name                                                                                                | Housing Department Karnataka                                                                                                                                                                                                                                                                                                                                                                                         |
| संगठन का नाम/Organisation Name                                                                                              | Karnataka Housing Board (khb)                                                                                                                                                                                                                                                                                                                                                                                        |
| कार्यालय का नाम/Office Name                                                                                                 | Central Office Khb                                                                                                                                                                                                                                                                                                                                                                                                   |
| शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal                                                       | HOD Email id :khb-hc@karnataka.gov.in<br>Buyer Email id: khb-sa@karnataka.gov.in                                                                                                                                                                                                                                                                                                                                     |
| कुल मात्रा/Total Quantity                                                                                                   | 81                                                                                                                                                                                                                                                                                                                                                                                                                   |
| वस्तु श्रेणी /Item Category                                                                                                 | Entry and Mid Level Desktop Computer (Q2) , A4 ar Multifunction Printer (MFP) (Q2) , Computer Printer (Q2)                                                                                                                                                                                                                                                                                                           |
| बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)              | 29 Lakh (s)                                                                                                                                                                                                                                                                                                                                                                                                          |
| मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)                                      | 233 Lakh (s)                                                                                                                                                                                                                                                                                                                                                                                                         |
| उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service              | 3 Year (s)                                                                                                                                                                                                                                                                                                                                                                                                           |
| टर्नओवर पात्रता मानदंड/Turnover eligibility criteria                                                                        | To be verified by the buyer at the time of technical                                                                                                                                                                                                                                                                                                                                                                 |
| एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover        | No                                                                                                                                                                                                                                                                                                                                                                                                                   |
| स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover | No                                                                                                                                                                                                                                                                                                                                                                                                                   |
| विक्रेता से मांगे गए दस्तावेज़/Document required from seller                                                                | Experience Criteria,Past Performance,Bidder Turnov (Requested in ATC),OEM Authorization Certificate,O Turnover,Additional Doc 1 (Requested in ATC),Addit in ATC),Additional Doc 3 (Requested in ATC),Additic ATC),Compliance of BoQ specification and supportir *In case any bidder is seeking exemption from Expe Criteria, the supporting documents to prove his elig must be uploaded for evaluation by the buyer |

### बिड विवरण/Bid Details

|                                                                                                                                                                                                                          |                                                                                                                                                                        |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid? | No                                                                                                                                                                     |
| बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension                                                                                | 2                                                                                                                                                                      |
| दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended                                                                                                      | 3                                                                                                                                                                      |
| ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count                                                                                                                                            | 1                                                                                                                                                                      |
| विगत प्रदर्शन /Past Performance                                                                                                                                                                                          | 30 %                                                                                                                                                                   |
| बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled                                                                                                                                                                       | No                                                                                                                                                                     |
| बिड का प्रकार/Type of Bid                                                                                                                                                                                                | Two Packet Bid                                                                                                                                                         |
| प्राथमिक उत्पाद श्रेणी/Primary product category                                                                                                                                                                          | Entry and Mid Level Desktop Computer                                                                                                                                   |
| तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation                                                                                        | 2 Days                                                                                                                                                                 |
| निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)                                     | No                                                                                                                                                                     |
| Payment Timelines                                                                                                                                                                                                        | Payments shall be made to the Seller within <b>45</b> day receipt-cum-acceptance certificate (CRAC) and on-l (This is in supersession of 10 days time as provided GTC) |
| मूल्यांकन पद्धति/Evaluation Method                                                                                                                                                                                       | Total value wise evaluation                                                                                                                                            |
| मध्यस्थता खंड/Arbitration Clause                                                                                                                                                                                         | No                                                                                                                                                                     |
| सुलह खंड/Mediation Clause                                                                                                                                                                                                | No                                                                                                                                                                     |

### ईएमडी विवरण/EMD Detail

|                             |           |
|-----------------------------|-----------|
| एडवाइजरी बैंक/Advisory Bank | HDFC Bank |
| ईएमडी राशि/EMD Amount       | 291298    |

### ईपीबीजी विवरण /ePBG Detail

|                                         |           |
|-----------------------------------------|-----------|
| एडवाइजरी बैंक/Advisory Bank             | HDFC Bank |
| ईपीबीजी प्रतिशत (%) /ePBG Percentage(%) | 5.00      |

ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).

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(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई कैटेगरी के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in place wherever it is applicable.

(c). ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the bidder along with the surety bond.

#### लाभार्थी /Beneficiary :

Housing Commissioner

Office of the Housing Commissioner, IV Floor, Karnataka Housing Board (KHB), Cauvery Bhavan, K.G. Road, Bangalore-560002 (The Housing Commissioner)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

#### एमएसई खरीद वरीयता/MSE Purchase Preference

|                                           |    |
|-------------------------------------------|----|
| एमएसई खरीद वरीयता/MSE Purchase Preference | No |
|-------------------------------------------|----|

#### एमआईआई खरीद वरीयता/MII Purchase Preference

|                                            |    |
|--------------------------------------------|----|
| एमआईआई खरीद वरीयता/MII Purchase Preference | No |
|--------------------------------------------|----|

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Product to State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied during each of the Financial year. In case of bunch bids, the category of primary product having highest value should be considered.

3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar product to Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest value should meet this criterion.

#### Entry And Mid Level Desktop Computer ( 37 pieces )

#### तकनीकी विशिष्टियाँ /Technical Specifications

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

| विवरण/Specification | विशिष्टि का नाम /Specification Name                                                   | बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)                                      |
|---------------------|---------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
| PROCESSOR           | <b>Description of Stores</b>                                                          | Desktop Computer with Table Mount Monito Compatible Chipset as per Processor Make v |
|                     | <b>Computer Type</b>                                                                  | Mid Level                                                                           |
|                     | <b>Processor Number</b>                                                               | AMD Ryzen 5 5600G, Intel Core i5 12400 Or                                           |
| OPERATING SYSTEM    | <b>Factory Pre-loaded Operating System by Desktop OEM</b>                             | Window 11 Professional                                                              |
| MEMORY (RAM)        | <b>RAM Size (Memory Card/Module) (in GB) (Capacity to be installed in the System)</b> | 16, 32 Or higher                                                                    |
| STORAGE             | <b>Type of Storage Installed with the System</b>                                      | NVMe-SSD                                                                            |
|                     | <b>SSD - Storage Capacity (in GB)</b>                                                 | 1024, 2048 Or higher                                                                |
|                     | <b>HDD - Storage Capacity (in GB)</b>                                                 | 0 as SSD only Installed Or higher                                                   |
| Monitor             | <b>Availability of Monitor</b>                                                        | Yes as per IS 13252 (Part 1)                                                        |
|                     | <b>Screen Size (in CMs)</b>                                                           | 53.1 - 58 (20.91" - 22.83")                                                         |
| WARRANTY            | <b>On Site OEM Warranty (in Year)</b>                                                 | 3, 4, 5 Or higher                                                                   |

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.No. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address                                              | मात्रा /Quantity | डिलीवरी |
|---------------|---------------------------------------------------------|----------------------------------------------------------|------------------|---------|
| 1             | Divya R                                                 | 560009,3rd floor , Kaveri Bhavan, K.G. Road Gandhi Nagar | 37               | 15      |

#### A4 And Legal Size Multifunction Printer (MFP) ( 14 pieces )

|              |     |
|--------------|-----|
| Bis Required | Yes |
|--------------|-----|

तकनीकी विशिष्टियाँ /Technical Specifications

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

| विवरण/Specification         | विशिष्टि का नाम /Specification Name | बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)                                                |
|-----------------------------|-------------------------------------|-----------------------------------------------------------------------------------------------|
| General Product Information | <b>Description of Stores</b>        | A4 and Legal size Multifunction Machine Prir Print, Scan and Copy with Power Cord/Adapt cable |

| विवरण/Specification          | विशिष्टि का नाम /Specification Name                                                                                  | बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)                                                                                               |
|------------------------------|----------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
|                              | <b>Printing Technology</b>                                                                                           | Electrophotography/Xerography (Laser/LED)                                                                                                    |
|                              | <b>Type of Printing</b>                                                                                              | Monochrome (Black), Colour Or higher                                                                                                         |
|                              | <b>Availability of Fax</b>                                                                                           | Yes                                                                                                                                          |
| Printing Performance         | <b>Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM) for Laser/LED MFPs</b> | 25 to 29, 30 to 34, 35 to 39, 40 to 44, 45 to 60 to 64, 65 to 69, 70 to 74, 75 to 79 Or higher                                               |
|                              | <b>Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in IPM) for Inkjet MFPs</b>    | Not Applicable Or higher                                                                                                                     |
|                              | <b>Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM) for Laser/LED MFPs</b>             | Not Applicable, 5 to 9, 10 to 14, 15 to 19, 20 to 24, 34, 35 to 39, 40 to 44, 45 to 49, 50 to 54, 55 to 59, 69, 70 to 74, 75 to 79 Or higher |
|                              | <b>Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in IPM) for Inkjet MFPs</b>                | Not Applicable Or higher                                                                                                                     |
| Duplexing & Copying Features | <b>Auto Duplexing Printing/Coping (2-sided Feature)</b>                                                              | Yes Or higher                                                                                                                                |
| Document and Paper Handling  | <b>Original Document Feeder Type (For Scanning and Copying)</b>                                                      | Automatic Document Feeders (ADF), Revers Document Feeders (RADF/DADF), Single-Pas (SPDF) Or higher                                           |
|                              | <b>Number of Main Paper Tray</b>                                                                                     | 1, 2, 3, 4 Or higher                                                                                                                         |
| Connectivity and Reliability | <b>Connectivity</b>                                                                                                  | USB Port, Ethernet Port, Wi-Fi                                                                                                               |
| Certification and Warranty   | <b>On Site Warranty (in Year)</b>                                                                                    | 1 Or higher                                                                                                                                  |
|                              | <b>Extended Warranty (in Years) over and above standard warranty</b>                                                 | 2, 3, 4 Or higher                                                                                                                            |

**प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

| क्र.सं./S.No. | प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address                                              | मात्रा /Quantity | डिलीवरी |
|---------------|----------------------------------------------------------|----------------------------------------------------------|------------------|---------|
| 1             | Divya R                                                  | 560009,3rd floor , Kaveri Bhavan, K.G. Road Gandhi Nagar | 14               | 15      |

**Computer Printer (V2) ( 9 pieces )**

|              |     |
|--------------|-----|
| Bis Required | Yes |
|--------------|-----|

## तकनीकी विशिष्टियाँ /Technical Specifications

[\\* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

| विवरण/Specification | विशिष्टि का नाम /Specification Name                                                               | बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)                                                            |
|---------------------|---------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| Generic             | <b>Description of Stores</b>                                                                      | Computer Printer with Minimum 1 Year On S Cartridge and Power Cord/Adaptor                                |
|                     | <b>Print Technology</b>                                                                           | Laser                                                                                                     |
|                     | <b>Type of Printing</b>                                                                           | Monochrome (Black)                                                                                        |
|                     | <b>Paper Size</b>                                                                                 | A4, A4 and Legal, A3, A4 and Legal Or higher                                                              |
| Printing            | <b>Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM)</b> | 16 to 20, 21 to 25, 26 to 30, 31 to 35, 36 to 51 to 55, 56 to 60, 61 to 65, 66 to 70 Or higher            |
|                     | <b>Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM)</b>             | Not Applicable Or higher                                                                                  |
|                     | <b>Minimum Print Speed per Minute as per ISO/IEC 24734 in A3 Size-Mono (in PPM)</b>               | Not Applicable, 1 to 5, 6 to 10, 11 to 15, 16 to 30, 31 to 35, 36 to 40, 41 to 45, 46 to 50, 51 to higher |
|                     | <b>Minimum Print Speed per Minute as per ISO/IEC 24734 in A3 Size-Colour (in PPM)</b>             | Not Applicable Or higher                                                                                  |
|                     | <b>Auto Duplexing Printing (2-Sided Feature)</b>                                                  | No, Yes Or higher                                                                                         |
| Connectivity        | <b>Connectivity</b>                                                                               | USB Port                                                                                                  |

## प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.No. | प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address                                              | मात्रा /Quantity | डिलीवरी |
|---------------|----------------------------------------------------------|----------------------------------------------------------|------------------|---------|
| 1             | Divya R                                                  | 560009,3rd floor , Kaveri Bhavan, K.G. Road Gandhi Nagar | 9                | 15      |

## Scanner (V3) ( 1 pieces )

|              |     |
|--------------|-----|
| Bis Required | Yes |
|--------------|-----|

## तकनीकी विशिष्टियाँ /Technical Specifications

[\\* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

| विवरण/Specification | विशिष्टि का नाम /Specification Name                                           | बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)                                                                       |
|---------------------|-------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|
| Generic             | Scanner Type                                                                  | Sheet Fed                                                                                                            |
|                     | Maximum Scan Size                                                             | A4, Legal and A3, A4, Legal, A3 and A3+ Or                                                                           |
| Performance         | Maximum Optical Resolution (in Dpi)                                           | 600, 1200, 2400, 4800 Or higher                                                                                      |
|                     | Simplex Colour Scan Speed at 200 dpi (in ppm) for Document Feeder             | 51 to 60, 61 to 70, 71 to 80, 81 to 90, 91 to 140, 141 to 160 Or higher                                              |
|                     | Duplex Colour Scan Speed for document (in ipm) for Document Feeder            | 101 to 120, 121 to 140, 141 to 160, 161 to 180, 181 to 200, 201 to 220, 221 to 240, 241 to 260, 261 to 280 Or higher |
| Document Handling   | Duplex Scanning                                                               | Yes Or higher                                                                                                        |
|                     | Automatic Document Feeder (ADF) Tray Capacity at 75 GSM (in Number of sheets) | 51 to 100, 101 to 150, 151 to 200, 201 to 300 Or higher                                                              |
| Certification       | On Site Warranty (in Years)                                                   | 3 Or higher                                                                                                          |

**परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

| क्र.सं./S.No. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address                                              | मात्रा /Quantity | डिलीवरी |
|---------------|---------------------------------------------------------|----------------------------------------------------------|------------------|---------|
| 1             | Divya R                                                 | 560009,3rd floor , Kaveri Bhavan, K.G. Road Gandhi Nagar | 1                | 15      |

**Scanner (V3) ( 20 pieces )**

|              |     |
|--------------|-----|
| Bis Required | Yes |
|--------------|-----|

**तकनीकी विशिष्टियाँ /Technical Specifications**

[\\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

| विवरण/Specification | विशिष्टि का नाम /Specification Name                               | बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)                                      |
|---------------------|-------------------------------------------------------------------|-------------------------------------------------------------------------------------|
| Generic             | Scanner Type                                                      | Sheet Fed                                                                           |
|                     | Maximum Scan Size                                                 | A4 and Legal, A4, Legal and A3, A4, Legal, A3 and A3+ Or                            |
| Performance         | Maximum Optical Resolution (in Dpi)                               | 600, 1200, 2400, 4800 Or higher                                                     |
|                     | Simplex Colour Scan Speed at 200 dpi (in ppm) for Document Feeder | 46 to 50, 51 to 60, 61 to 70, 71 to 80, 81 to 120, 121 to 140, 141 to 160 Or higher |

| विवरण/Specification | विशिष्टि का नाम /Specification Name                                                  | बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)                                                                                    |
|---------------------|--------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|
|                     | <b>Duplex Colour Scan Speed for document (in ipm) for Document Feeder</b>            | 91 to 100, 101 to 120, 121 to 140, 141 to 160, 161 to 180, 181 to 200, 201 to 220, 221 to 240, 241 to 260, 261 to 280, 281 to 300 |
| Document Handling   | <b>Duplex Scanning</b>                                                               | Yes Or higher                                                                                                                     |
|                     | <b>Automatic Document Feeder (ADF) Tray Capacity at 75 GSM (in Number of sheets)</b> | 51 to 100, 101 to 150, 151 to 200, 201 to 300                                                                                     |
| Certification       | <b>On Site Warranty (in Years)</b>                                                   | 3 Or higher                                                                                                                       |

**प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

| क्र.सं./S.No. | प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address                                              | मात्रा /Quantity | डिलीवरी |
|---------------|----------------------------------------------------------|----------------------------------------------------------|------------------|---------|
| 1             | Divya R                                                  | 560009,3rd floor , Kaveri Bhavan, K.G. Road Gandhi Nagar | 20               | 15      |

**Special terms and conditions-Version:7 effective from 09-09-2026 for category Entry and Mid Level Des**

1.

1 Category Specification / MeitY Model Technical Specification / ATC Restrictions

2 Product Verification

3 Requirement of OEM Logo

4 Operating System - OEM/Publisher Status

5 Operating System - Licensing

The category has been created in accordance with the Model Terms and Conditions issued by the Ministry of Electronics and Information Technology, Government of India, W-43/4/2020-IPHW dated 19.08.2024 and is based on the parameters specified in the Model Terms and Conditions. The Buyer/Consignee shall not prescribe, through Buyer Added ATCs, any technical specification, value, particular processor, processor brand, processor manufacturer, or any other requirement which restricts or overrides the Category Specification. The GeM General Terms and Conditions (GTC) shall apply accordingly.

Each supplied Device shall bear a unique device serial number (or identifier) traceable to the OEM. The Buyer/Consignee shall be responsible for the authenticity of the supplied product including the configuration and the device's website.

Buyers shall not prescribe a requirement for embossing, engraving, or any other marking of the OEM name/logo on the motherboard or any internal component. There shall be no mandatory requirement that the OEM of the operating system be a Microsoft Device Partner or hold any specific Microsoft authorization. If an Operating System other than Microsoft Windows is offered, no specific authorization from the concerned Operating System publisher/publisher is mandated.

Where Microsoft Windows is supplied, it shall be a genuine, legally activated copy of the Windows edition/version declared in the category specification. It shall be obtained through a licensing or distribution mechanism. Where any other Operating System is supplied, it shall comply with the licensing terms and conditions of the concerned Operating System publisher/publisher wherever licensing is applicable.

|    |                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|----|---------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 6  | Operating System - Verification                         | Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee shall verify that the supplied Windows Operating System is genuine and is supplied through the OEM, i.e. Microsoft. A valid digital licence or any other verification mechanism permitted by Microsoft for the supplied device shall be acceptable. Where the Operating System is supplied, similar verification of licence authenticity and activation status shall be required only where the concerned OEM or publisher/provider provides a device-level or equivalent verification mechanism. Where no such verification mechanism is provided, this requirement shall not apply. The requirements relating specifically to Microsoft Windows licence verification shall apply where Microsoft Windows forms part of the device configuration. Where an Operating System other than Microsoft Windows is supplied, applicable licensing requirements of the concerned Operating System shall be complied with, and verification of licence authenticity shall be required only where such verification is supported by the concerned publisher/provider. |
| 7  | Operating System - Applicability                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| 8  | Operating System-specific Certification / Compatibility | Hardware compatibility certificate prescribed by a particular OEM or publisher/provider may be requested by buyers.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 9  | USB Port Declaration / Higher Interface Standard        | Each physical USB port shall be declared only once under the highest generation supported by that port. The same physical port shall not be counted for multiple generations/types merely because of backward compatibility. A higher-generation version of a prescribed USB/interface shall be offered where it meets or exceeds the functionality and performance of the prescribed standard and complies with all other Category requirements.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 10 | Warranty                                                | The warranty applicable to the supplied Device shall be as specified in the product and reflected in the resultant contract. The applicable warranty shall be verifiable through the OEM website, OEM customer support facility or a certificate/tag provided by the OEM. Installation requirements, wherever applicable, shall be specified in the Installation, Commissioning and Testing (ICT) clause. Where stipulated in the bid, the Seller shall be responsible for installation of the system and for demonstrating its satisfactory functioning to the Buyer's authorised representative.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 11 | Scope of Installation                                   | In the case of Direct Purchase and L1 Purchase, installation of the Device by the Seller/OEM is mandatory. Installation shall be limited to the supplied computer system and accessories. Installation or installation of separately procurable software such as antivirus, productivity software, etc., unless such software forms part of the Device configuration through an appropriate GeM category.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 12 | Buyer/Consignee Obligations for Installation            | Where installation is included in the resultant contract, the Buyer/Consignee shall provide reasonable access to the installation location and make available site infrastructure, including power supply, networking and other facilities. Requirements not forming part of the Seller's contractual scope, such as site passes, where required, shall be facilitated by the Buyer/Consignee. Before acceptance and generation of CRAC, the Buyer/Consignee shall ensure that the supplied device conforms to the contractual configuration, quantity and warranty requirements and is free from physical damage or defects. The supplied product shall be new, unused and in original packaging. The Buyer/Consignee may verify the packaging, supplied accessories and the installed operating system where applicable, unique device serial number and the contracted configuration and applicable warranty.                                                                                                                                                                                                                    |
| 13 | Acceptance of Supplies                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| 14 | HDD/SSD Storage Retention                               | Where required on account of information-security or data-retention requirements, the Buyer may prescribe an appropriate contractual condition under the contract (procurement via bids) regarding retention of storage media such as HDD/SSD in the supplied device.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 15 | Availability of Monitor                                 | Supply of the monitor shall be governed by the applicable Category requirements under the contract to "Availability of monitor". Any specifications or requirements regarding the monitor shall apply only where a monitor forms part of the contracted configuration.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

|    |                                   |                                                                                                                                                                                                                                                                                                                                   |
|----|-----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 16 | Configuration Alteration - Seller | The configuration supplied shall conform to the configuration of and resultant contract and shall be supported/authorised by the not make any alteration or substitution of components which re the contracted configuration or affects OEM warranty/support. T delivered to the Consignee in its original, factory-approved conf |
| 17 | Service Escalation Matrix         | The Seller shall provide appropriate contact details and an esca warranty/service support to the Buyer/Consignee at the time of                                                                                                                                                                                                   |

**Special terms and conditions-Version:1 effective from 10-02-2026 for category A4 and Legal Size Multif**

1.

|                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|---------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Product Verification            | At the time of delivery, the Seller shall provide the Original Equipment Manufacturer website device serial number corresponding to the supplied product. The serial number shall be clea product. The Buyer or Consignee shall be able to verify complete product details, including c Original Equipment Manufacturer website without the need to create a user account.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Warranty                        | <ol style="list-style-type: none"> <li>1. The Seller shall provide a valid Warranty Certificate or Warranty Tag, in physical or dig Original Equipment Manufacturer, at the time of supply. The warranty shall be verifiati Original Equipment Manufacturer official website and or authorised customer care centre.</li> <li>2. The warranty shall remain valid for the specified number of years or until the printer r Equipment Manufacturer defined minimum number of prints during the warranty perio earlier. Upon reaching either of these limits, the warranty coverage shall automaticall</li> <li>3. The Buyer may verify the actual number of prints completed by the printer at the time that the product has not been previously used. Such verification may be carried out u print counter or any other Original Equipment Manufacturer approved mechanism..</li> <li>4. The warranty shall not cover consumables, including but not limited to cartridges, ton similar consumable items.</li> </ol> |
| Operating System Supportability | <ol style="list-style-type: none"> <li>1. Products offered under this category shall support at least the Latest-2 versions of the specified in the catalogue.</li> <li>2. If compatibility with an operating system version earlier than Latest-2 is required, the same under the "Additional Specification Parameter" section at the time of bid creati</li> </ol>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |

**Special terms and conditions-Version:3 effective from 31-01-2025 for category Computer Printer (V2)**

1.

| For Buyers  |                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|-------------|---------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1           | Product Verification                              | The buyer/consignee shall verify the complete product details, including configurati website. The buyer/consignee should be able to perform these verifications without account on the OEM website.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 2           | Warranty                                          | <ol style="list-style-type: none"> <li>1. The buyer may ensure that as soon as supplies are received, a request for a v made, along with logging into the OEM website/call centre to verify the certifi</li> <li>2. The product in GeM marketplace (Direct Purchase &amp; L1 purchase) comes with site warranty of one year. In case the seller has standard warranty more than be mentioned in the catalogue (including in the model name) and in such cas shall prevail/supersede the minimum one year warranty.</li> <li>3. Buyer shall verify the actual number of prints completed by the printer at the ensure that the product has not been in use prior to delivery to the buyer) an the printer's built-in print counter or an equivalent tracking system as availat</li> <li>4. Buyer may please note that warranty does not cover any consumables i.e. Cartridges/Toner/Ink/Developer and such consumables.</li> </ol> |
| For Sellers |                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 3           | OEM Website Link/Part No for product verification | The OEM shall provide the OEM website link to the buyer at the time of delivery. The details/configuration should be available on the OEM's website. A device serial numl provided at the time of supply, which must also be mentioned on the product suppli must be able to verify the complete product details, including configuration, throug website link.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |

|   |                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|---|--------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4 | Warranty                                         | <ol style="list-style-type: none"> <li>1. The seller shall furnish a valid warranty Certificate/Tag in physical or digital form to the purchaser, guaranteeing the product's coverage under the specified warranty certificate should be verifiable through the OEM website/customer care centre.</li> <li>2. The product in GeM marketplace (Direct Purchase &amp; L1 purchase) comes with 1 year only and additional warranty may be opted for via the bidding process.</li> <li>3. The warranty period will be valid for the specified number of years or until the OEM-defined Minimum Number of Prints within the Warranty Period, whichever printer meets either the Minimum Number of Prints within the Warranty Period specified, the warranty coverage will end.</li> <li>4. The actual number of prints completed by the printer during the warranty period shall be the printer's built-in print counter or an equivalent tracking system.</li> </ol> |
| 5 | Compliance of extended producer's responsibility | With effect from 1st April 2023, as per the E-waste rules 2022, EPR registration is mandatory for all manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the same should be reflected in the catalogue parameter. OEMs shall ensure compliance with EPR registration applicable from time to time.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

## क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

### 1. Generic

**OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25% at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity ordered shall be the last date of original delivery order and in cases where option clause is exercised during the extended delivery period, the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be  $(\text{Increase in Original quantity}) \times \text{Original delivery period (in days)}$ , subject to minimum of 30 days. If the original delivery period is 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery period while exercising the option clause. Bidders must comply with these terms.

### 2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

The bidder should upload to all the eligibility requirements as mentioned in the ATC documents along with the details of the product.

The bidder shall upload the DD in the bid submission and submit the original DD to the buyer's office towards tender closure.

### 3. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

### 4. Certificates

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

### 5. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid Corrigendum if any.

### 6. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

The Housing Commissioner, KHB

payable at  
System Analyst, IT Section, KHB, Cauvery Bhavan, Bengaluru

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to Bid End date / Bid Opening date.

## अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent / solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract is void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice.

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ is with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with the bid in physical form as a pre-requisite to qualify bidders).
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the same is permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample policy approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then the same shall be and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specific Bid Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM rules.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms in any other document. If buyer needs more items along with the main item, the same must be added through lot items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must be in the ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this representation against the same by using the Representation window provided in the bid details field in Seller dashboard. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2019; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948; The Minimum Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of**

etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute breach of contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable laws.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में :  
किसी भी देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत होगा  
को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने का  
कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India  
shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake  
declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---