

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	30-09-2026 15:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	01-10-2026 15:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Madhya Pradesh
विभाग का नाम/Department Name	Energy Department Madhya Pradesh
संगठन का नाम/Organisation Name	Madhya Pradesh Power Generating Company Lim
कार्यालय का नाम/Office Name	Jabalpur
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :ashutosh.s@mppgcl.mp.gov.in Buyer Email id: pankaj.chouhan@mppgcl.mp.gov
कुल मात्रा/Total Quantity	12
वस्तु श्रेणी /Item Category	A4 and Legal Size Multifunction Printer (MFP) (Q2 Entry and Mid Level Laptop - Notebook (Q2)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Additional Doc 1 (Requested in ATC),Additional D *In case any bidder is seeking exemption from Ex the supporting documents to prove his eligibility uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification the tender/bid process will also be displayed to all log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	10
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No

बिड विवरण/Bid Details	
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	All in One PC (V2)
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	4 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
अनुमानित बिड मूल्य / Estimated Bid Value	441000
Payment Timelines	Payments shall be made to the Seller within 45 d receipt-cum-acceptance certificate (CRAC) and or is in supersession of 10 days time as provided in
मूल्यांकन पद्धति/Evaluation Method	Item wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	18

(a) ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in wherever it is applicable.

लाभार्थी /Beneficiary :

EE(Purchase), SSTPP
Shri Singaji Thermal Power Plant, MPPGCL , Dongalia, Khandwa
(Pankaj Kumar Chouhan)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	50

1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs from Authority having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal. Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro Enterprises and its subsequent Orders/Notifications issued by concerned Ministry/ State of Bid Inviting Authority. If the bidder avails of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. If the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. Eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not available, the bidder must have quoted price within $L-1+ 15\%$ (Selected by Buyer) of margin of purchase preference /price band defined in relevant schedule. If the bidder has not matched the L-1 price, the bidder shall be given opportunity to match L-1 price and contract will be awarded for 50% (selected by Buyer) percentage of the L-1 price. Bidders are advised to refer the for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises and Public Procurement (Preference to Make in India) Order, 2017 and its subsequent Orders/Notifications issued by concerned Ministry. Only MSE will be allowed only if seller/service provider is validated on-line in GeM profile as well as validated and approved documents submitted.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the selection of bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in the selection of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on the bids received in Bid / RA process.

मूल्यांकन विधि(मदवार मूल्यांकन विधि) / **Evaluation Method** (Item Wise Evaluation Method)

Contract will be awarded schedule wise and the determination of L1 will be done separately for each schedule. The combination covered under each schedule are as under:

मूल्यांकन अनुसूचियां / Evaluation Schedules	अनुमानित मूल्य / Estimated Value	वस्तु/श्रेणी / Item/Category
Schedule 1	90000	A4 And Legal Size Multifunction Printer
Schedule 2	235000	All In One Pc (v2)
Schedule 3	116000	Entry And Mid Level Laptop - Notebook

A4 And Legal Size Multifunction Printer (MFP) (5 pieces)

Bis Required	Yes
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तकनीकी विशिष्टियाँ / **Technical Specifications**

* जेम कैटेगरी विशिष्टि के अनुसार / [As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement
General Product Information	Description of Stores	A4 and Legal size Multifunction Machine F Print, Scan and Copy with Power Cord/Adapter cable
	Printing Technology	Electrophotography/Xerography (Laser/LED)
	Type of Printing	Monochrome (Black), Colour Or higher
	Availability of Fax	No
Printing Performance	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM) for Laser/LED MFPs	30 to 34, 35 to 39, 40 to 44, 45 to 49, 50 to 69, 70 to 74, 75 to 79 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in IPM) for Inkjet MFPs	Not Applicable Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM) for Laser/LED MFPs	Not Applicable, 5 to 9, 10 to 14, 15 to 19, 35 to 39, 40 to 44, 45 to 49, 50 to 54, 55 to 74, 75 to 79 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in IPM) for Inkjet MFPs	Not Applicable Or higher
Duplexing & Copying Features	Auto Duplexing Printing/Coping (2-sided Feature)	Yes Or higher
Document and Paper Handling	Original Document Feeder Type (For Scanning and Copying)	Automatic Document Feeders (ADF), Reverse Document Feeders (RADF/DADF), Single-F (SPDF) Or higher
	Number of Main Paper Tray	1, 2, 3, 4 Or higher
Connectivity and Reliability	Connectivity	USB Port, Ethernet Port, Wi-Fi
Certification and Warranty	On Site Warranty (in Year)	1 Or higher
	Extended Warranty (in Years) over and above standard warranty	1, 2, 3, 4 Or higher

Additional Specification Parameters - A4 And Legal Size Multifunction Printer (MFP) (5 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Cartridge Technology	separate drum and toner
Operating System Compatibility	Windows 10 and above Linux Mac OS Windows server
Total paper tray combined capacity(number) at 75GSM	201 to 300
Minimum Duty Cycle (number of prints/month)	30000 to 49999

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डि
1	Akhilesh Kumar Singh	450112,O/o ED (GEN), SSTPP, MPPGCL Dongalia Distt. Khandwa- 450112	5	30

All In One PC (V2) (5 pieces)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement
Description	Description of store	All in One Personal Computers consist of a with Web camera, inbuilt/integrated microphone, an internal CPU with connection cables and standard warranty
	Processor Number	Intel Core i5-12500, Intel Core i5-13400T, Intel Core i5-12600, Intel Core i5-13500T, Intel Core i5-14400, Intel Core i5-13600T, Intel Core i7-12900T, Intel Core i7-12700, Intel Core i7-14700, Intel Core i9-12900, Intel Core i9-13900T, Intel Core i9-14700, Intel Core Ultra 7-265, Intel Core i5 1235T, Intel Core Ultra 5 245, Intel Core Ultra 5 285 Or higher
Input Devices	Mouse Connectivity	Wired, Wireless Or higher
	Keyboard Connectivity	Wired, Wireless Or higher
Operating System	Operating System (Factory Preloaded with Certification)	Windows 11 Professional
Memory	Type of RAM	DDR4, DDR5 Or higher
	RAM Size (GB)	8
Storage	Type of Storage Installed with the System	NVMe SSD
	Storage Capacity (in GB)	512
Display	Display Size - Diagonal (in Inches)	58.1 - 63 (22.87" - 24.8")
Ports	Number of Ports	1-DP, 1-HDMI, 1- RJ-45 (10/100/1000 Ethernet), 1-USB 3.1 Gen 2 TYPE A, 2-USB 3.1 Gen 2 TYPE A, Universal Audio Jack
Generic	Stand	Standard

Additional Specification Parameters - All In One PC (V2) (5 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Graphics; Recovery Image Media; RAM expandability to ;	Integrated; Online/cloud memory; 64 GB
Panel technology; Display Resolution (in Pixel)	In plane Switching (IPS) or LED ; 1920x1080
Type of in built wireless connectivity	Wi-Fi (802.11ax)+Bluetooth 5.3
BIS, ROHS compliance, Certification for environmental management system with manufacture, Compliance to information security, cyber security systems, EPR registration of manufacture as per e waste rules	Yes

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डि
1	Akhilesh Kumar Singh	450112,O/o ED (GEN), SSTPP, MPPGCL Dongalia Distt. Khandwa- 450112	5	30

Entry And Mid Level Laptop - Notebook (2 pieces)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement
Processor	Laptop Type	Mid Level
	Processor Number	AMD Ryzen 5 5625U, Intel Core i5 - 1245L
Operating System	Operating System (Factory Pre-Loaded)	Window 11 Professional
Memory	RAM Size (GB)	32.0 Or higher
Display	Display Size (in cm) - Diagonal	38.1 to 40.63 (15 In to 15.99 In)
Storage	Capacity of Storage Drive (in GB)	512, 1024, 2048 Or higher

Additional Specification Parameters - Entry And Mid Level Laptop - Notebook (2 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
BIS, ROHS compliance, Certification for environmental management system with manufacture, Compliance to information security, cyber security systems, EPR registration of manufacturer as per e waste rules	yes
description detailed	Laptop with on site 1 year OEM warranty, BIOS Password, 1-inbuilt RJ45 45 adapter in case not inbuilt), minimum 2 number of USB Type A 3.0 compatible adapter in case only 1 USB Type A 3.0 port is provided, minimum 1-HDMI Port, Wi-Fi 5 (802.11ac) or higher, Bluetooth 5.0 or higher, DC Jack Speakers with high definition audio support, built-in microphone
Chassis Material, Chipset, Motherboard Security, Recovery Image Media, Agreed to provide OEM Website URL	Aluminium, Compatible Chip set as per Processor Make, Discrete TPM 2
Type of RAM, Total Numbers of DIMM Slots Available, Number of DIMM Slots populated, Display Technology, Display Resolution (Pixels), Minimum Resolution of Webcam, Type of Storage Drive, Capacity of Storage Drive (in GB)	DDR4, 2, 2, LED, FHD - 1920x1080, HD-720p, NVMe - SSD, 512
Other Specifications	Keyboard with touchpad, Minimum Li-ion battery Capacity - 36 Watt Hour battery backup and integrated webcam.

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	दि
1	Akhilesh Kumar Singh	450112, O/o ED (GEN), SSTPP, MPPGCL Dongalia Distt. Khandwa- 450112	2	30

Special terms and conditions-Version:1 effective from 10-02-2026 for category A4 and Legal Size Multif

1.

Product Verification	At the time of delivery, the Seller shall provide the Original Equipment Manufacturer website serial number corresponding to the supplied product. The serial number shall be clearly indicated. Buyer or Consignee shall be able to verify complete product details, including configuration, Equipment Manufacturer website without the need to create a user account.
Warranty	- The Seller shall provide a valid Warranty Certificate or Warranty Tag, in physical or digital form from the Original Equipment Manufacturer, at the time of supply. The warranty shall be verifiable on the Original Equipment Manufacturer official website and or authorised customer care centre. - The warranty shall remain valid for the specified number of years or until the printer reaches the Original Equipment Manufacturer defined minimum number of prints during the warranty period. Upon reaching either of these limits, the warranty coverage shall automatically cease. - The Buyer may verify the actual number of prints completed by the printer at the time of delivery. If the product has not been previously used. Such verification may be carried out using counter or any other Original Equipment Manufacturer approved mechanism.. - The warranty shall not cover consumables, including but not limited to cartridges, toner, and other consumable items.

Operating System Supportability	1. Products offered under this category shall support at least the Latest-2 versions of the OS in the catalogue. 2. If compatibility with an operating system version earlier than Latest-2 is required, the requirement shall be specified under the “Additional Specification Parameter” section at the time of bid creation.
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Special terms and conditions-Version:7 effective from 09-09-2026 for category All in One PC (V2)

1.
 - 1 Product Verification

Each supplied Device shall bear a unique device serial number or other device identifier traceable to the OEM. The Buyer/Consignee shall be able to verify the authenticity of the supplied product including the configuration through the OEM website.
 - 2 Requirement of OEM Logo

Buyers shall not prescribe a requirement for embossing, engraving, printing or affixing the OEM name/logo on the motherboard or any internal component. There shall be no mandatory requirement that the OEM of the offered device be a Microsoft Device Partner or hold any specific Microsoft authorisation. If an Operating System other than Microsoft Windows is offered, no specific product status or authorisation from the concerned Operating System publisher/provider shall be mandated.
 - 3 Operating System - OEM/Publisher Status

Where Microsoft Windows is supplied, it shall be a genuine, legally licensed and activated copy of the Windows edition/version declared in the catalogue. The licence shall be obtained through a licensing or distribution mechanism approved by Microsoft. Where any other Operating System is supplied, it shall conform to the applicable licensing terms and conditions of the concerned Operating System publisher/provider, wherever licensing is applicable.
 - 4 Operating System - Licensing

Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee shall be able to verify that the supplied Windows Operating System is genuine and activated through the OEM, i.e. Microsoft. A valid digital licence or any other licensing mechanism permitted by Microsoft for the supplied device shall be acceptable. Where any other Operating System is supplied, similar verification of licence authenticity and/or activation status shall be required only where the concerned Operating System publisher/provider provides a device-level equivalent verification mechanism. Where no such verification mechanism is provided, this requirement shall not apply.
 - 5 Operating System - Verification

The requirements relating specifically to Microsoft Windows licensing, activation and verification shall apply where Microsoft Windows forms part of the device configuration. Where an Operating System other than Microsoft Windows is supplied, the applicable licensing requirements of the concerned Operating System publisher/provider shall be complied with, and verification of licence authenticity and/or activation shall be required only where such verification is supported by the concerned Operating System publisher/provider.
 - 6 Operating System - Applicability

Hardware compatibility certificate prescribed by a particular Operating System publisher/provider may be requested by buyers.
 - 7 Operating System-specific Certification / Compatibility

Each physical USB port shall be declared only once under the highest interoperability capability supported by that port. The same physical port shall not be declared under multiple USB generations/types merely because of backward compatibility. A technically backward-compatible higher-generation version of a prescribed USB/interface standard may be offered where it meets or exceeds the functional and performance of the prescribed standard and complies with all other requirements.
 - 8 USB Port Declaration / Higher Interface Standard

The warranty applicable to the supplied Device shall be as specified/seller's standard product and reflected in the resultant contract. The applicable warranty shall be verifiable through the OEM website, OEM customer support facility or warranty certificate/tag provided by the OEM.
 - 9 Warranty

		Installation requirements, wherever applicable, shall be specified by the the bid under the Installation, Commissioning and Testing (ICT) clause. \ installation is stipulated in the bid, the Seller shall be responsible for ins the complete system and for demonstrating its satisfactory functioning l Consignee or the Buyer's authorised representative.
10	Scope of Installation	In the case of Direct Purchase and L1 Purchase, installation of the comp by the Seller/OEM is mandatory.
11	Buyer/Consignee Obligations for Installation	Installation shall be limited to the supplied computer system and shall n supply or installation of separately procurable software such as antivirus office productivity software, etc., unless such software forms part of the scope through an appropriate GeM category. Where installation is included in the resultant contract, the Buyer/Consig provide reasonable access to the installation location and make availabl necessary site infrastructure, including power supply, networking and ot preparation requirements not forming part of the Seller's contractual sc Necessary entry/gate passes, where required, shall be facilitated by the Buyer/Consignee.
12	Acceptance of Supplies	Before acceptance and generation of CRAC, the Buyer/Consignee may v appropriate, that the supplied device conforms to the contracted specifi configuration, quantity and warranty requirements and is free from appa physical damage or defects. The supplied product shall be new, unused refurbished. The Buyer/Consignee may verify the packaging, supplied accessories/documentation, installed operating system where applicable device serial number/identifier, contracted configuration and applicable
13	HDD/SSD Storage Retention	Where required on account of information-security or data-retention con the Buyer may prescribe an appropriate contractual condition under ATC of procurement via bids) regarding retention of storage media such as H used in the supplied device.
14	Availability of Monitor	Supply of the monitor shall be governed by the applicable Category para relating to "Availability of monitor". Any specifications or requirements r the monitor shall apply only where a monitor forms part of the contracte configuration.
15	Configuration Alteration - Seller	The configuration supplied shall conform to the configuration offered in i catalogue and resultant contract and shall be supported/authorised by t The Seller shall not make any alteration or substitution of components w in deviation from the contracted configuration or affects OEM warranty/s machine should be delivered to the Consignee in its original, factory-app configuration
16	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation m warranty/service support to the Buyer/Consignee at the time of delivery

Special terms and conditions-Version:6 effective from 09-09-2026 for category Entry and Mid Level Lap

1.

1	Category Specification / MeitY Model Technical Specification / ATC Restrictions	The category has been created in accordance with the Model Technic Ministry of Electronics and Information Technology (MeitY) vide letter 19.08.2024 and is based on the parameters defined therein. Buyers s Buyer Added ATCs, any technical parameter, allowed value, particula processor manufacturer or other requirement which restricts or overr Specifications. Clause 2(e) of the GeM General Terms and Conditions
2	Product Verification	Each supplied Device shall bear a unique device serial number or oth traceable to the OEM. The Buyer/Consignee shall be able to verify the product including the configuration through the OEM website.
3	Requirement of OEM Logo	Buyers shall not prescribe a requirement for embossing, engraving, p name/logo on the motherboard or any internal component.
4	Operating System - OEM/Publisher Status	There shall be no mandatory requirement that the OEM of the offerec Device Partner or hold any specific Microsoft authorisation. Where an Microsoft Windows is offered, no specific partner status or authorisati Operating System publisher/provider shall be mandated.

5	Operating System - Licensing	Where Microsoft Windows is supplied, it shall be a genuine, legally lic of the Windows edition/version declared in the catalogue, and the lice through a licensing or distribution mechanism authorised by Microsof System is supplied, it shall comply with the applicable licensing term: concerned Operating System publisher/provider, wherever licensing i
6	Operating System - Verification	Where Microsoft Windows is supplied pre-installed, the Buyer/Consign the supplied Windows Operating System is genuine and duly activate Microsoft. A valid digital licence or any other licensing mechanism pe supplied device shall be acceptable. Where any other Operating Syst verification of licence authenticity and/or activation status shall be re concerned Operating System publisher/provider provides a device-leve mechanism. Where no such verification mechanism is provided, this i
7	Operating System - Applicability	The requirements relating specifically to Microsoft Windows licensing shall apply where Microsoft Windows forms part of the contracted cor Operating System other than Microsoft Windows is supplied, the appl of the concerned Operating System publisher/provider shall be compl licence authenticity and/or activation shall be required only where su the concerned Operating System publisher/provider.
8	Operating System-specific Certification / Compatibility	Hardware compatibility certificate prescribed by a particular Operati may be requested by buyers.
9	USB Port Declaration	Each physical USB port shall be declared only once under the highest supported by that port. The same physical port shall not be counted i generations/types merely because of backward compatibility. A techn higher-generation version of a prescribed USB/interface standard m exceeds the functionality and performance of the prescribed standar Category requirements.
10	Warranty	The warranty applicable to the supplied device shall be as specified/s reflected in the resultant contract. The applicable warranty shall be v website, OEM customer support facility or warranty certificate/tag pr
11	Acceptance of Supplies	Before acceptance and generation of CRAC, the Buyer/Consignee ma the supplied device conforms to the contracted specifications, config requirements and is free from apparent physical damage or defects. new, unused and non-refurbished. The Buyer/Consignee may verify tl accessories/documentation, installed operating system where applica number/identifier, contracted configuration and applicable warranty.
12	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation support to the Buyer/Consignee at the time of delivery.
13	HDD/SSD Storage Retention	Where required on account of information-security or data-retention (prescribe an appropriate contractual condition under ATCs (in case of regarding retention of storage media such as HDDs/SSDs used in the
14	Configuration Alteration	The configuration supplied shall conform to the configuration offered contract and shall be supported/authorised by the OEM. The Seller sh substitution of components which results in deviation from the contra OEM warranty/support. The machine should be delivered to the Cons approved configuration

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25% time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from delivery order and in cases where option clause is exercised during the extended delivery period the addition shall be from the last date of extended delivery period. The additional delivery time shall be (Increased quantity ÷ Original quantity) × Original period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional delivery period shall be 30 days. The Purchaser may extend this calculated delivery duration up to the original delivery period. Bidders must comply with these terms.

2. **Generic**

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

3. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can refer to the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bidder shall be liable for rejection.

4. **Generic**

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Along with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be submitted along with the bid.

5. **Generic**

Products supplied shall be nontoxic and harmless to health. In the case of toxic materials, Material Safety Data Sheet shall be submitted along with the material.

6. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Only supply of Goods

7. **Certificates**

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate and other certificates as prescribed in the Product Specification given in the bid document.

8. **Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignment. (Not applicable in case of goods having on-site warranty). If service center is not already there, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only on documentary evidence of having Functional Service Centre.

9. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

Bidder must upload following Pre Qualifying Requirement documents along with their offer:

(a) Bidder should be a Manufacturer / Authorized Distributor / Authorized Dealer / Supplier. GST registration is required.

In case of Authorized Distributor / Authorized Dealer, documentary evidence for status of Authorized Distributor/Dealer to be uploaded by the bidder.

(b) Copies of successfully executed order(s) (including part executed) by the bidder / his principal for supply of **computer/laptop/ printer** items in State Owned Power Generating Companies / Other Captive Power Utilities of PSUs / Departments / Semi Govt. Industries or Departments / Other Leading Industries / IPPs / PSUs in India placed in India before the date of opening of bid are to be uploaded.

Bidders not submitting abovesaid documents at the time of submitting bids, shall be liable for rejection.

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10. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No.

11. **Service & Support**

12. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service during warranty period, Seller has to complete the required Service / Rectification within 10 days time limit. If the Seller fails to complete the rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty on the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover the penalty from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value. Seller shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller but shall be liable to reimburse the cost of such service / rectification to the Buyer.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority, who is responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions. Any representation / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with the Seller. Any clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null and void. The Buyer reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation.

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ is a major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Source Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension is not applicable.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with the bid in physical form as a pre-requisite to qualify bidders).
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, is permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause anywhere in the bid, the bid of the Buyer's Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be deterred by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specific technical Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM Rules.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders, the Buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional technical specifications in other document. If buyer needs more items along with the main item, the same must be added through bunching. In a buying custom catalogues or bunching a BoQ with the main category based item, the same must not be done.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this representation against the same by using the Representation window provided in the bid details field in Seller dashboard. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2019; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and all other requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement for the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India shall be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any violation would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---