

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	21-09-2026 15:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	22-09-2026 15:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Madhya Pradesh
विभाग का नाम/Department Name	Department Of Higher Education Madhya Pradesh
संगठन का नाम/Organisation Name	N/a
कार्यालय का नाम/Office Name	S.b. N. Govt. P. G. College Barwani M.p.
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :heggpgcbad@mp.gov.in Buyer Email id: ravindra.schouhan@mp.gov.in
कुल मात्रा/Total Quantity	4
वस्तु श्रेणी /Item Category	Interactive Panels with CPU (Q2) , A4 and Legal S (Q2) , Entry and Mid Level Laptop - Notebook (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	2 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	4 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	GeM verified turnover
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turr in ATC),OEM Authorization Certificate,OEM Annua *In case any bidder is seeking exemption from Ex the supporting documents to prove his eligibility uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarificatio the tender/bid process will also be displayed to o log in)

बिड विवरण/Bid Details

बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
विगत प्रदर्शन / Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/ Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/ Primary product category	Interactive Panels with CPU
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय / Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/ Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made to the Seller within 30 d receipt-cum-acceptance certificate (CRAC) and or is in supersession of 10 days time as provided in
मूल्यांकन पद्धति/ Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/ Arbitration Clause	No
सुलह खंड/ Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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1. The minimum average annual financial turnover of the bidder during the last three financial years, ending on 31st year, should be as indicated in the bid document. The turnover of the bidder shall be validated by the system based on the GeM portal. The average turnover shall be calculated based on the last three financial years where data is available for only two of the last three financial years, the average shall be computed based on those two years. In case of incorporation of the bidder is less than three years old, the average turnover in respect of the completed financial year of constitution / incorporation shall be taken into account for this criterion. No separate documentary evidence is required for this criterion, as the system shall derive and validate the turnover figures from the data available on the GeM portal.

2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during the case of bunch bids, the category of primary product having highest value should meet this criterion.

3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover for the period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 years of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar quantity of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Government of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with the bid supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest value should meet this criterion.

Interactive Panels With CPU (1 pieces)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement
DISPLAY	Display Technology	In-Plane Switching (IPS)
	Display Type	Anti-Glare LCD with Edge-lit LED, Anti-Glare
	Minimum Contrast Ratio	1200 : 1, 1300 : 1, 1400 : 1, 1500 : 1, 1600 : 1, 1900 : 1, 2000 : 1 Or higher
	Minimum Display Panel Size, Diagonal (in Inches)	75, 86, 98, 100, 105, 110 Or higher
	Minimum Display Resolution (Horizontal x Vertical) (in Pixels)	4K UHD - 3840 x 2160 Or higher
	Display Brightness (in Nits)	450, 500, 550, 600, 800, 1000 Or higher
	Minimum Panel Life (in Hours)	50000 Or higher
TOUCH SCREEN	Touch Interface	Touch Sensitive as well as Pen Driven
	Touch Technology	Infrared (IR)
	Number of Touch Points (in Number)	40 Or higher
	Additional Softwares	Device Management Software

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement
	On Site Warranty Support (in Years)	3 Or higher
CPU	Type of CPU	Inbuilt CPU with Slot Provision for Open pl
	Number of Cores	8 Or higher
	Memory (in GB)	8, 16 Or higher
	SSD Storage Capacity (in GB)	64 Or higher
	Provision of Slot for Open pluggable Specification (OPS)	Yes
OPTIONAL ITEM	Open pluggable Specification (OPS) included in scope of supply	No
	Pre-Install Software (OS) for Open pluggable Specification (OPS)	NA as No OPS
	Memory (in GB) for Open pluggable Specification (OPS)	NA as no OPS
PORTS	Number of Input HDMI Ports	3, 4 Or higher
	Number of Output HDMI Ports	1 Or higher
	In-built Speakers	Yes
	Mounting	Wall Mount
CONNECTIVITY	Availability of Bluetooth Connectivity	Yes. External
	Bluetooth Version	5.2, 5.3 Or higher
	Availability of Wi-Fi Connectivity	No Wifi
	Wi-Fi Connectivity	802.11n (2.4 or 5 GHz) Or higher
ACCESSORIES	Number of Electronic Pen or Stylus Each Panel	2 Or higher
	Additional HDMI Cable	0

Additional Specification Parameters - Interactive Panels With CPU (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
WIFI - YES	WIFI - YES

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डि
1	Ravindra Singh Chouhan	451551,NMDC I Floor BARWANI	1	15

A4 And Legal Size Multifunction Printer (MFP) (1 pieces)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requ
General Product Information	Description of Stores	A4 and Legal size Multifunction Machine F Print, Scan and Copy with Power Cord/Ad cable
	Printing Technology	Electrophotography/Xerography (Laser/LE
	Type of Printing	Monochrome (Black), Colour Or higher
	Availability of Fax	No
Printing Performance	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM) for Laser/LED MFPs	30 to 34, 35 to 39, 40 to 44, 45 to 49, 50 to 69, 70 to 74, 75 to 79 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in IPM) for Inkjet MFPs	Not Applicable Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM) for Laser/LED MFPs	Not Applicable, 5 to 9, 10 to 14, 15 to 19, 35 to 39, 40 to 44, 45 to 49, 50 to 54, 55 to 74, 75 to 79 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in IPM) for Inkjet MFPs	Not Applicable Or higher
Duplexing & Copying Features	Auto Duplexing Printing/Coping (2-sided Feature)	Yes Or higher
Scanning Capabilities	Maximum Scan Area (Platen/ADF)	A4, A4 and Legal Or higher
Document and Paper Handling	Original Document Feeder Type (For Scanning and Copying)	Automatic Document Feeders (ADF), Reve Document Feeders (RADF/DADF), Single-F (SPDF) Or higher
	Feeder Capacity (Number of Sheets) (For Scanning and Copying)	41 to 50, 51 to 100, 101 to 150, 151 to 201 to 350, 351 to 400 Or higher
	Number of Main Paper Tray	1, 2, 3, 4 Or higher
	Total Main Paper Tray Combined Capacity (Number) at 75 GSM	201 to 300, 301 to 400, 401 to 500, 501 to 3000 Or higher
	Bypass Tray Facility	Yes Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement
	Bypass Tray Capacity at 75 GSM	1 to 49, 50 to 99, 100 to 149, 150 to 199, 200 to 249, 250 to 299, 300 to 349, 350 to 399, 400 to 449, 450 to 499
Connectivity and Reliability	Connectivity	USB Port, Ethernet Port, Wi-Fi
	Duty Cycle (Number of Prints/Month)	30,000 to 49,999, 50,000 to 79,999, 80,000 to 1,19,999, 1,20,000 to 1,49,999, 1,50,000 to 2,49,999, 2,50,000 to 2,99,999, 3,00,000 to 3,99,999, 4,00,000 to 4,49,999, 4,50,000 to 4,99,999
Certification and Warranty	On Site Warranty (in Year)	1 Or higher
	Extended Warranty (in Years) over and above standard warranty	0, 1, 2, 3, 4 Or higher

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	दिनांक
1	Ravindra Singh Chouhan	451551,NMDC I Floor BARWANI	1	15

Entry And Mid Level Laptop - Notebook (1 pieces)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement
Processor	Laptop Type	Mid Level
	Processor Number	AMD Ryzen 5 5625U, Intel Core i5 - 1245U
Motherboard	Security	FTPM 2.0, Discrete TPM 2.0 Or higher
Operating System	Operating System (Factory Pre-Loaded)	Window 11 Professional, Window 11 Home
Memory	RAM Size (GB)	16.0 Or higher
	Number of DIMM Slots populated	2
	RAM Expandability up to	16.0 Or higher
Display	Display Size (in cm) - Diagonal	35.56 to 38.09 (14 In to 14.99 In)
	Display Resolution (Pixels)	FHD- 1920x1080 Or higher
	Minimum Resolution of Webcam	HD-720p
Storage	Capacity of Storage Drive (in GB)	512, 1024, 2048 Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Required
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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डि
1	Ravindra Singh Chouhan	451551,NMDC I Floor BARWANI	1	30

All In One PC (V2) (1 pieces)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Required
Description	Description of store	All in One Personal Computers consist of i with Web camera, inbuilt/integrated microphone and an internal CPU with connection cables and standard warranty
	Processor Number	Intel Core i5-12500, Intel Core i5-13400T, Intel Core i5-12600, Intel Core i5-13500T, Intel Core i5-14400, Intel Core i5-13600T, Intel Core i7-12900T, Intel Core i7-12700, Intel Core i7-14700, Intel Core i9-12900, Intel Core i9-13900T, Intel Core i9-14700, Intel Core Ultra 7-265, Intel Core i5 1235T, Intel Core Ultra 5 245, Intel Core Ultra 5 285 Or higher
Input Devices	Mouse Connectivity	Wired, Wireless Or higher
	Keyboard Connectivity	Wired, Wireless Or higher
Operating System	Operating System (Factory Preloaded with Certification)	Windows 11 Home, Windows 11 Professional
Memory	Type of RAM	DDR4, DDR5 Or higher
	RAM Size (GB)	16
Storage	Type of Storage Installed with the System	NVMe SSD
	Storage Capacity (in GB)	512
Display	Display Size - Diagonal (in Inches)	58.1 - 63 (22.87" - 24.8")

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement
Ports	Number of Ports	1-HDMI, 1-DP, 1-USB 3.0 TYPE A, 1-USB TYPE C, 1- RJ-45 (10/100/1000 Ethernet Port), 1-USB 3.1 Gen 1 TYPE A, 2-USB 3.2 Gen 2 TYPE C
Generic	Stand	Standard, Height Adjustable

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	दि
1	Ravindra Singh Chouhan	451551,NMDC I Floor BARWANI	1	30

Special terms and conditions-Version:1 effective from 10-02-2026 for category A4 and Legal Size Multifunctional

1.

Product Verification	At the time of delivery, the Seller shall provide the Original Equipment Manufacturer website serial number corresponding to the supplied product. The serial number shall be clearly indicated on the product. The Buyer or Consignee shall be able to verify complete product details, including configuration, specifications, and warranty details, through the Original Equipment Manufacturer website without the need to create a user account.
Warranty	- The Seller shall provide a valid Warranty Certificate or Warranty Tag, in physical or digital form, from the Original Equipment Manufacturer, at the time of supply. The warranty shall be verifiable through the Original Equipment Manufacturer official website and or authorised customer care centre. - The warranty shall remain valid for the specified number of years or until the printer completes a specified number of prints during the warranty period. Upon reaching either of these limits, the warranty coverage shall automatically cease. - The Buyer may verify the actual number of prints completed by the printer at the time of delivery. Such verification may be carried out using a print counter or any other Original Equipment Manufacturer approved mechanism.. - The warranty shall not cover consumables, including but not limited to cartridges, toner, and other consumable items.
Operating System Supportability	- Products offered under this category shall support at least the Latest-2 versions of the operating system listed in the catalogue. - If compatibility with an operating system version earlier than Latest-2 is required, the requirement shall be specified under the "Additional Specification Parameter" section at the time of bid creation.

Special terms and conditions-Version:6 effective from 09-09-2026 for category Entry and Mid Level Laptop

1.

1	Category Specification / MeitY Model Technical Specification / ATC Restrictions	The category has been created in accordance with the Model Technical Specification of the Ministry of Electronics and Information Technology (MeitY) vide letter dated 19.08.2024 and is based on the parameters defined therein. Buyers shall not prescribe any technical parameter, allowed value, particular processor manufacturer or other requirement which restricts or overrides the specifications. Clause 2(e) of the GeM General Terms and Conditions shall apply.
2	Product Verification	Each supplied Device shall bear a unique device serial number or other identifier traceable to the OEM. The Buyer/Consignee shall be able to verify the product including the configuration through the OEM website.
3	Requirement of OEM Logo	Buyers shall not prescribe a requirement for embossing, engraving, printing, or any other marking of the name/logo on the motherboard or any internal component.

4	Operating System - OEM/Publisher Status	There shall be no mandatory requirement that the OEM of the offered Device Partner or hold any specific Microsoft authorisation. Where an Microsoft Windows is offered, no specific partner status or authorisation Operating System publisher/provider shall be mandated.
5	Operating System - Licensing	Where Microsoft Windows is supplied, it shall be a genuine, legally lic of the Windows edition/version declared in the catalogue, and the lic through a licensing or distribution mechanism authorised by Microsoft System is supplied, it shall comply with the applicable licensing terms concerned Operating System publisher/provider, wherever licensing i
6	Operating System - Verification	Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee the supplied Windows Operating System is genuine and duly activate Microsoft. A valid digital licence or any other licensing mechanism pe supplied device shall be acceptable. Where any other Operating Syst verification of licence authenticity and/or activation status shall be re concerned Operating System publisher/provider provides a device-level mechanism. Where no such verification mechanism is provided, this i
7	Operating System - Applicability	The requirements relating specifically to Microsoft Windows licensing shall apply where Microsoft Windows forms part of the contracted co Operating System other than Microsoft Windows is supplied, the appl of the concerned Operating System publisher/provider shall be compl licence authenticity and/or activation shall be required only where su the concerned Operating System publisher/provider.
8	Operating System-specific Certification / Compatibility	Hardware compatibility certificate prescribed by a particular Operati may be requested by buyers.
9	USB Port Declaration	Each physical USB port shall be declared only once under the highest supported by that port. The same physical port shall not be counted i generations/types merely because of backward compatibility. A techn higher-generation version of a prescribed USB/interface standard m exceeds the functionality and performance of the prescribed standard Category requirements.
10	Warranty	The warranty applicable to the supplied device shall be as specified/s reflected in the resultant contract. The applicable warranty shall be v website, OEM customer support facility or warranty certificate/tag pr
11	Acceptance of Supplies	Before acceptance and generation of CRAC, the Buyer/Consignee ma the supplied device conforms to the contracted specifications, config requirements and is free from apparent physical damage or defects. new, unused and non-refurbished. The Buyer/Consignee may verify tl accessories/documentation, installed operating system where applica number/identifier, contracted configuration and applicable warranty.
12	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation support to the Buyer/Consignee at the time of delivery.
13	HDD/SSD Storage Retention	Where required on account of information-security or data-retention c prescribe an appropriate contractual condition under ATCs (in case of regarding retention of storage media such as HDDs/SSDs used in the
14	Configuration Alteration	The configuration supplied shall conform to the configuration offered contract and shall be supported/authorised by the OEM. The Seller sh substitution of components which results in deviation from the contra OEM warranty/support. The machine should be delivered to the Cons approved configuration

Special terms and conditions-Version:7 effective from 09-09-2026 for category All in One PC (V2)

1.

1	Product Verification	Each supplied Device shall bear a unique device serial number or other device identifier traceable to the OEM. The Buyer/Consignee shall be able the authenticity of the supplied product including the configuration through OEM website.
2	Requirement of OEM Logo	Buyers shall not prescribe a requirement for embossing, engraving, printing affixing the OEM name/logo on the motherboard or any internal component

3	Operating System - OEM/Publisher Status	There shall be no mandatory requirement that the OEM of the offered device be a Microsoft Device Partner or hold any specific Microsoft authorisation. If an Operating System other than Microsoft Windows is offered, no specific pre-approval status or authorisation from the concerned Operating System publisher/provider shall be mandated.
4	Operating System - Licensing	Where Microsoft Windows is supplied, it shall be a genuine, legally licensed and activated copy of the Windows edition/version declared in the catalogue. The licence shall be obtained through a licensing or distribution mechanism approved by Microsoft. Where any other Operating System is supplied, it shall conform to the applicable licensing terms and conditions of the concerned Operating System publisher/provider, wherever licensing is applicable.
5	Operating System - Verification	Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee shall be able to verify that the supplied Windows Operating System is genuine and activated through the OEM, i.e. Microsoft. A valid digital licence or any other licensing mechanism permitted by Microsoft for the supplied device shall be acceptable. Where any other Operating System is supplied, similar verification of licence authenticity and/or activation status shall be required only where the concerned Operating System publisher/provider provides a device-level equivalent verification mechanism. Where no such verification mechanism is provided, this requirement shall not apply.
6	Operating System - Applicability	The requirements relating specifically to Microsoft Windows licensing, activation and verification shall apply where Microsoft Windows forms part of the device configuration. Where an Operating System other than Microsoft Windows is supplied, the applicable licensing requirements of the concerned Operating System publisher/provider shall be complied with, and verification of licence authenticity and/or activation shall be required only where such verification is supported by the concerned Operating System publisher/provider.
7	Operating System-specific Certification / Compatibility	Hardware compatibility certificate prescribed by a particular Operating System publisher/provider may be requested by buyers.
8	USB Port Declaration / Higher Interface Standard	Each physical USB port shall be declared only once under the highest interface capability supported by that port. The same physical port shall not be declared under multiple USB generations/types merely because of backward compatibility. A technically backward-compatible higher-generation version of a prescribed USB/interface standard may be offered where it meets or exceeds the functional and performance of the prescribed standard and complies with all other requirements.
9	Warranty	The warranty applicable to the supplied Device shall be as specified/seller's standard product and reflected in the resultant contract. The applicable warranty shall be verifiable through the OEM website, OEM customer support facility or warranty certificate/tag provided by the OEM.
10	Scope of Installation	Installation requirements, wherever applicable, shall be specified by the Seller in the bid under the Installation, Commissioning and Testing (ICT) clause. If installation is stipulated in the bid, the Seller shall be responsible for installing the complete system and for demonstrating its satisfactory functioning to the Buyer/Consignee or the Buyer's authorised representative.
11	Buyer/Consignee Obligations for Installation	In the case of Direct Purchase and L1 Purchase, installation of the computer system by the Seller/OEM is mandatory.
		Installation shall be limited to the supplied computer system and shall not include supply or installation of separately procurable software such as antivirus, office productivity software, etc., unless such software forms part of the scope through an appropriate GeM category.
		Where installation is included in the resultant contract, the Buyer/Consignee shall provide reasonable access to the installation location and make available necessary site infrastructure, including power supply, networking and other preparation requirements not forming part of the Seller's contractual scope. Necessary entry/gate passes, where required, shall be facilitated by the Buyer/Consignee.

12	Acceptance of Supplies	Before acceptance and generation of CRAC, the Buyer/Consignee may verify that the supplied device conforms to the contracted specifications, configuration, quantity and warranty requirements and is free from apparent physical damage or defects. The supplied product shall be new, unused and not refurbished. The Buyer/Consignee may verify the packaging, supplied accessories/documentation, installed operating system where applicable and device serial number/identifier, contracted configuration and applicable warranty.
13	HDD/SSD Storage Retention	Where required on account of information-security or data-retention concerns, the Buyer may prescribe an appropriate contractual condition under ATC (of procurement via bids) regarding retention of storage media such as HDDs used in the supplied device.
14	Availability of Monitor	Supply of the monitor shall be governed by the applicable Category parameters relating to "Availability of monitor". Any specifications or requirements relating to the monitor shall apply only where a monitor forms part of the contracted configuration.
15	Configuration Alteration - Seller	The configuration supplied shall conform to the configuration offered in the bid catalogue and resultant contract and shall be supported/authorised by the OEM. The Seller shall not make any alteration or substitution of components which is in deviation from the contracted configuration or affects OEM warranty/service. The machine should be delivered to the Consignee in its original, factory-approved configuration.
16	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation matrix for warranty/service support to the Buyer/Consignee at the time of delivery.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. **Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25% of the original quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the date of delivery order and in cases where option clause is exercised during the extended delivery period the addition shall be from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional delivery period shall be 30 days. The Purchaser may extend this calculated delivery duration up to the original delivery period. Bidders must comply with these terms.

2. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1. Bidder must submit a Positive Net Worth Certificate, issued and signed by a Registered Chartered Accountant, confirming the financial standing of the firm.
2. A Notarized Self-Declaration on E-Stamp Paper must be submitted, confirming that the bidder is not a government or non-government procurement.
3. The Net Worth Certificate must be provided on the official letterhead of the Chartered Accountant, bearing the UDIN, seal, and signature.
4. Bidder shall upload the Actual Delivery Catalogue issued on the OEM's official letterhead, bearing the signature of the authorized signatory.

5. Bid-Specific Manufacturer Authorization Form (MAF) for all quoted products is mandatory.

6. Bidder must submit the following documents:

GST Registration Certificate

Last 06 months' GST Returns

PAN Card

Aadhaar Card of the authorized signatory

Income Tax Returns (ITR) of last 03 years

Audited Balance Sheets of last 03 years

GST R-9 Annual Returns of last 03 years

7. Bidder shall upload the Organization Registration / Incorporation Certificate strictly in the ATC Sect

8. Notarized Sales & Service Support Details and Toll-Free Number:

Complete Sales & Service Support details must be provided.

A valid Toll-Free Customer Support Number must be submitted for customer service and post-installation.

All details must be submitted on the bidder's company letterhead, duly notarized, signed, and sealed.

9. Notarized Escalation Matrix:

Bidder must provide a detailed Escalation Matrix, duly notarized.

The Escalation Matrix must be on company letterhead with notarization, signature, and seal.

10. Important Note:

Bidders must upload only the relevant, required, and bid-specific documents in their designated section. Documents uploaded in the wrong section shall not be considered during evaluation.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including the modification of technical specifications and / or terms and conditions. Any representation / grievance pertaining to the ATC clauses shall be raised with the buyer organization directly and not with the Government. If a clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null and void. The Buyer reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation.

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ is for a major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Source Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension is not approved by the Buyer.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with the bid) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, is permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyer. If there is any violation of trial / sample clause with the Buyer's Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be deterred by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specific technical specifications, Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM rules.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders, the contract shall be awarded by selection of a bidder amongst the L-1 bidders through a Random Algorithm.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional technical specifications, or any other document. If buyer needs more items along with the main item, the same must be added through bunching. Bunching by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be allowed.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this representation against the same by using the Representation window provided in the bid details field in Seller dashboard. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2019; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948; The Industrial Disputes Act, 1947; The Payment of Bonus Act, 1965; The Equal Remuneration Act, 1976; The Payment of Gratuity Act, 1972) shall continue to apply until the new provisions are operationalised.

relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute breach and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement, the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिडर को अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के आधार पर कार्रवाई होगी।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India, shall not be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any non-compliance would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---