

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	25-09-2026 14:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	26-09-2026 14:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Madhya Pradesh
विभाग का नाम/Department Name	Tourism Department Madhya Pradesh
संगठन का नाम/Organisation Name	Office Of The Commissioner Tourism Bhopal
कार्यालय का नाम/Office Name	Bhopal
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :rajeshk.gupta14@mp.gov.in Buyer Email id: namdevhari66@gmail.com
कुल मात्रा/Total Quantity	8
वस्तु श्रेणी /Item Category	Entry and Mid Level Laptop - Notebook (Q2) , All i Computer Printer (V2) (Q2) , Line Interactive UPS
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	1 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	1 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	GeM verified turnover
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turr in ATC),OEM Annual Turnover *In case any bidder is seeking exemption from Ex the supporting documents to prove his eligibility uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarificatio the tender/bid process will also be displayed to o log in)

बिड विवरण/Bid Details

बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन / Past Performance	10 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/ Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/ Primary product category	Entry and Mid Level Laptop - Notebook
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय / Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/ Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made to the Seller within 30 d receipt-cum-acceptance certificate (CRAC) and or is in supersession of 10 days time as provided in
मूल्यांकन पद्धति/ Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/ Arbitration Clause	No
सुलह खंड/ Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमआईआई के लिए आरक्षित / **Reserved for Make In India products**

एमआईआई के लिए आरक्षित / Reserved for Make In India products

Yes

1. The minimum average annual financial turnover of the bidder during the last three financial years, ending on 31st year, should be as indicated in the bid document. The turnover of the bidder shall be validated by the system based on the GeM portal. The average turnover shall be calculated based on the last three financial years where data is available for only two of the last three financial years, the average shall be computed based on those two years. In case of incorporation of the bidder is less than three years old, the average turnover in respect of the completed financial year of constitution / incorporation shall be taken into account for this criterion. No separate documentary evidence is required for this criterion, as the system shall derive and validate the turnover figures from the data available on the GeM portal.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during the case of bunch bids, the category of primary product having highest value should meet this criterion.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover for the period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 years, the turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Bid reserved for Make In India products: : Procurement under this bid is reserved for purchase from Class 1 local supplier (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notices issued by the Nodal Ministry for specific Goods/Products. However, eligible micro and small enterprises will be allowed to participate to qualify as a class 1 local supplier is denoted in the bid document. All bidders must upload a certificate from the OEM of the local content and the details of locations at which the local value addition is made along with their bid, failing which the bid will be rejected. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be audited by an auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for Order 2017 for the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020 . In case Buyer has selected Small and Medium Enterprises clause in the bid, the same will get precedence over this clause.
5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar quantity of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Government of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with the bid. In case of bunch bids, the category related to primary product having highest value should meet this criterion.

Entry And Mid Level Laptop - Notebook (2 pieces)

(Minimum 85% Local Content required for qualifying as Class 1 Local Supplier)

Bis Required

Yes

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement
Processor	Laptop Type	Entry Level
	Processor Number	AMD Ryzen 3 5425U, Intel Core i3 - 1215U Or higher
Operating System	Operating System (Factory Pre-Loaded)	Window 11 Home
Memory	RAM Size (GB)	16.0 Or higher
Display	Display Size (in cm) - Diagonal	35.56 to 38.09 (14 In to 14.99 In)
Storage	Capacity of Storage Drive (in GB)	512, 1024, 2048 Or higher

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डि
1	Haresh Kumar Namdev	462003,Room No. 317A Third floor vallabh bhawan mantralya bhopal	2	30

All In One PC (V2) (2 pieces)

(Minimum 50% Local Content required for qualifying as Class 1 Local Supplier)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement
Description	Description of store	All in One Personal Computers consist of a with Web camera, inbuilt/integrated microphone and an internal CPU with connection cables and standard warranty
	Processor Number	Intel Core i3-13100, Intel Core i3-12100, Intel Core i3-12300, Intel Core i3-14100, Intel Core i5 12500T, Intel Core i5 12600T, Intel Core i5 12700, Intel Core i5-13400T, Intel Core i7 12700T, Intel Core i5-13500T, Intel Core i5-14500T, Intel Core i5-13600T, Intel Core i7-13700T, Intel Core i7-12700, Intel Core i7-14700T, Intel Core i5-12900, Intel Core i7-13700, Intel Core i9-13900T, Intel Core i9-13900, Intel Core i7-265, Intel Core i5 14600T, Intel Core Ultra 5 245, Intel Core Ultra 5 245T, Intel Core Ultra 5 245T
Input Devices	Mouse Connectivity	Wired, Wireless Or higher
	Keyboard Connectivity	Wired, Wireless Or higher
Operating System	Operating System (Factory Preloaded with Certification)	Windows 11 Home
Memory	Type of RAM	DDR5 Or higher
	RAM Size (GB)	16
Storage	Type of Storage Installed with the System	NVMe SSD
	Storage Capacity (in GB)	512
Display	Display Size - Diagonal (in Inches)	58.1 - 63 (22.87" - 24.8")

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement
Ports	Number of Ports	1-DP, 1-HDMI, 1- RJ-45 (10/100/1000 Ethernet TYPE A, 1-USB 3.2 Gen 2 TYPE C, 2-USB 3.2 Gen 2 TYPE A, Universal Audio Jack
Generic	Stand	Height Adjustable

परिचालन/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परिचालन/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	दिनांक
1	Haresh Kumar Namdev	462003,Room No. 317A Third floor vallabh bhawan mantralya bhopal	2	30

Computer Printer (V2) (2 pieces)

(Minimum 50% Local Content required for qualifying as Class 1 Local Supplier)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement
Generic	Description of Stores	Computer Printer with Minimum 1 Year Or Cartridge and Power Cord/Adaptor
	Print Technology	Laser
	Type of Printing	Monochrome (Black)
	Paper Size	A4, A4 and Legal, A3, A4 and Legal Or higher
Printing	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM)	16 to 20, 21 to 25, 26 to 30, 31 to 35, 36 to 55, 56 to 60, 61 to 65, 66 to 70 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM)	Not Applicable Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A3 Size-Mono (in PPM)	Not Applicable, 1 to 5, 6 to 10, 11 to 15, 16 to 20, 21 to 25, 26 to 30, 31 to 35, 36 to 40, 41 to 45, 46 to 50, 51 to 55, 56 to 60, 61 to 65, 66 to 70 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A3 Size-Colour (in PPM)	Not Applicable Or higher
	Auto Duplexing Printing (2-Sided Feature)	No, Yes Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement
Connectivity	Connectivity	USB Port, Wi-Fi

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	दि
1	Haresh Kumar Namdev	462003,Room No. 317A Third floor vallabh bhawan mantralya bhopal	2	15

Line Interactive UPS With AVR (V2) (2 pieces)

(Minimum 50% Local Content required for qualifying as Class 1 Local Supplier)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement
GENERIC	UPS Rating (in KVA)	0.65, 0.8, 1.0, 1.5, 2.0, 3 Or higher
	Inverter Technology	MOSFET-PWM
	Inverter Efficiency (in %)	70% or better Or higher
	Minimum Guaranteed Battery Backup Time (in Minutes) at Full Load	15, 30, 60, 90, 120, 180, 240, 10 Or higher

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	दि
1	Haresh Kumar Namdev	462003,Room No. 317A Third floor vallabh bhawan mantralya bhopal	2	15

Special terms and conditions-Version:6 effective from 09-09-2026 for category Entry and Mid Level Laptop

1.

1	Category Specification / MeitY Model Technical Specification / ATC Restrictions	The category has been created in accordance with the Model Technical Specification of the Ministry of Electronics and Information Technology (MeitY) vide letter 19.08.2024 and is based on the parameters defined therein. Buyers shall not prescribe Buyer Added ATCs, any technical parameter, allowed value, particular processor manufacturer or other requirement which restricts or overrides the Model Technical Specifications. Clause 2(e) of the GeM General Terms and Conditions shall apply.
2	Product Verification	Each supplied Device shall bear a unique device serial number or other identifier traceable to the OEM. The Buyer/Consignee shall be able to verify the product including the configuration through the OEM website.
3	Requirement of OEM Logo	Buyers shall not prescribe a requirement for embossing, engraving, printing or placement of name/logo on the motherboard or any internal component.
4	Operating System - OEM/Publisher Status	There shall be no mandatory requirement that the OEM of the offered Device Partner or hold any specific Microsoft authorisation. Where an Operating System is offered, no specific partner status or authorisation of the Operating System publisher/provider shall be mandated.
5	Operating System - Licensing	Where Microsoft Windows is supplied, it shall be a genuine, legally licensed edition/version declared in the catalogue, and the license shall be obtained through a licensing or distribution mechanism authorised by Microsoft. Where another Operating System is supplied, it shall comply with the applicable licensing terms of the concerned Operating System publisher/provider, wherever licensing is applicable.
6	Operating System - Verification	Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee shall ensure the supplied Windows Operating System is genuine and duly activated. Microsoft. A valid digital licence or any other licensing mechanism provided by the concerned Operating System publisher/provider shall be acceptable. Where any other Operating System is supplied, verification of licence authenticity and/or activation status shall be required. The concerned Operating System publisher/provider provides a device-level verification mechanism. Where no such verification mechanism is provided, this requirement shall not be applicable.
7	Operating System - Applicability	The requirements relating specifically to Microsoft Windows licensing shall apply where Microsoft Windows forms part of the contracted configuration. Where another Operating System other than Microsoft Windows is supplied, the applicability of the concerned Operating System publisher/provider shall be confirmed. Licence authenticity and/or activation shall be required only where such requirement is specified by the concerned Operating System publisher/provider.
8	Operating System-specific Certification / Compatibility	Hardware compatibility certificate prescribed by a particular Operating System publisher/provider may be requested by buyers.
9	USB Port Declaration	Each physical USB port shall be declared only once under the highest USB version supported by that port. The same physical port shall not be counted multiple times for different generations/types merely because of backward compatibility. A technically superior higher-generation version of a prescribed USB/interface standard may be used provided it does not exceed the functionality and performance of the prescribed standard. Category requirements.
10	Warranty	The warranty applicable to the supplied device shall be as specified/indicated in the resultant contract. The applicable warranty shall be verified through the OEM website, OEM customer support facility or warranty certificate/tag provided with the device. Before acceptance and generation of CRAC, the Buyer/Consignee may verify that the supplied device conforms to the contracted specifications, configuration, and is free from apparent physical damage or defects.
11	Acceptance of Supplies	The device shall be new, unused and non-refurbished. The Buyer/Consignee may verify the device along with accessories/documentation, installed operating system where applicable, device serial number/identifier, contracted configuration and applicable warranty.
12	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation matrix for support to the Buyer/Consignee at the time of delivery.
13	HDD/SSD Storage Retention	Where required on account of information-security or data-retention requirements, the Buyer/Consignee may prescribe an appropriate contractual condition under ATCs (in case of any specific requirement) regarding retention of storage media such as HDDs/SSDs used in the device.

14	Configuration Alteration	The configuration supplied shall conform to the configuration offered contract and shall be supported/authorised by the OEM. The Seller shall not substitute components which results in deviation from the contract. The machine should be delivered to the Consignee with the OEM warranty/support. The machine should be delivered to the Consignee in the approved configuration
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Special terms and conditions-Version:7 effective from 09-09-2026 for category All in One PC (V2)

1.

1	Product Verification	Each supplied Device shall bear a unique device serial number or other device identifier traceable to the OEM. The Buyer/Consignee shall be able to verify the authenticity of the supplied product including the configuration through the OEM website.
2	Requirement of OEM Logo	Buyers shall not prescribe a requirement for embossing, engraving, printing or affixing the OEM name/logo on the motherboard or any internal component. There shall be no mandatory requirement that the OEM of the offered device be a Microsoft Device Partner or hold any specific Microsoft authorisation.
3	Operating System - OEM/Publisher Status	Operating System other than Microsoft Windows is offered, no specific publisher status or authorisation from the concerned Operating System publisher/provider shall be mandated.
4	Operating System - Licensing	Where Microsoft Windows is supplied, it shall be a genuine, legally licensed and activated copy of the Windows edition/version declared in the catalogue. The licence shall be obtained through a licensing or distribution mechanism approved by Microsoft. Where any other Operating System is supplied, it shall conform to the applicable licensing terms and conditions of the concerned Operating System publisher/provider, wherever licensing is applicable.
5	Operating System - Verification	Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee shall be able to verify that the supplied Windows Operating System is genuine and activated through the OEM, i.e. Microsoft. A valid digital licence or any other licensing mechanism permitted by Microsoft for the supplied device shall be acceptable. Where any other Operating System is supplied, similar verification of licence authenticity and/or activation status shall be required only where the concerned Operating System publisher/provider provides a device-level equivalent verification mechanism. Where no such verification mechanism is provided, this requirement shall not apply.
6	Operating System - Applicability	The requirements relating specifically to Microsoft Windows licensing, activation and verification shall apply where Microsoft Windows forms part of the device configuration. Where an Operating System other than Microsoft Windows is supplied, the applicable licensing requirements of the concerned Operating System publisher/provider shall be complied with, and verification of licence authenticity and/or activation shall be required only where such verification is supported by the concerned Operating System publisher/provider.
7	Operating System-specific Certification / Compatibility	Hardware compatibility certificate prescribed by a particular Operating System publisher/provider may be requested by buyers.
8	USB Port Declaration / Higher Interface Standard	Each physical USB port shall be declared only once under the highest interface capability supported by that port. The same physical port shall not be declared under multiple USB generations/types merely because of backward compatibility. A technically backward-compatible higher-generation version of a prescribed USB/interface standard may be offered where it meets or exceeds the functional and performance of the prescribed standard and complies with all other requirements.
9	Warranty	The warranty applicable to the supplied Device shall be as specified/seller's standard for the product and reflected in the resultant contract. The applicable warranty shall be verifiable through the OEM website, OEM customer support facility or warranty certificate/tag provided by the OEM.

Installation requirements, wherever applicable, shall be specified by the the bid under the Installation, Commissioning and Testing (ICT) clause. If installation is stipulated in the bid, the Seller shall be responsible for installing the complete system and for demonstrating its satisfactory functioning to the Consignee or the Buyer's authorised representative.

10	Scope of Installation	In the case of Direct Purchase and L1 Purchase, installation of the computer system by the Seller/OEM is mandatory.
11	Buyer/Consignee Obligations for Installation	Installation shall be limited to the supplied computer system and shall not include supply or installation of separately procurable software such as antivirus, office productivity software, etc., unless such software forms part of the scope through an appropriate GeM category. Where installation is included in the resultant contract, the Buyer/Consignee shall provide reasonable access to the installation location and make available necessary site infrastructure, including power supply, networking and other preparation requirements not forming part of the Seller's contractual scope. Necessary entry/gate passes, where required, shall be facilitated by the Buyer/Consignee. Before acceptance and generation of CRAC, the Buyer/Consignee may verify, if appropriate, that the supplied device conforms to the contracted specifications, configuration, quantity and warranty requirements and is free from apparent physical damage or defects. The supplied product shall be new, unused and not refurbished. The Buyer/Consignee may verify the packaging, supplied accessories/documentation, installed operating system where applicable and device serial number/identifier, contracted configuration and applicable warranty.
12	Acceptance of Supplies	Where required on account of information-security or data-retention concerns, the Buyer may prescribe an appropriate contractual condition under ATC (of procurement via bids) regarding retention of storage media such as HDD used in the supplied device.
13	HDD/SSD Storage Retention	Supply of the monitor shall be governed by the applicable Category parameters relating to "Availability of monitor". Any specifications or requirements relating to the monitor shall apply only where a monitor forms part of the contracted configuration.
14	Availability of Monitor	The configuration supplied shall conform to the configuration offered in the catalogue and resultant contract and shall be supported/authorised by the OEM. The Seller shall not make any alteration or substitution of components within the configuration in deviation from the contracted configuration or affects OEM warranty/service. The machine should be delivered to the Consignee in its original, factory-approved configuration.
15	Configuration Alteration - Seller	The Seller shall provide appropriate contact details and an escalation mechanism for warranty/service support to the Buyer/Consignee at the time of delivery.
16	Service Escalation Matrix	

Special terms and conditions-Version:3 effective from 31-01-2025 for category Computer Printer (V2)

1.

For Buyers		
1	Product Verification	The buyer/consignee shall verify the complete product details, including configuration, quantity and warranty requirements. The buyer/consignee should be able to perform these verifications without needing OEM website.
2	Warranty	- The buyer may ensure that as soon as supplies are received, a request for a certificate of authenticity is submitted along with logging into the OEM website/call centre to verify the certificate. - The product in GeM marketplace (Direct Purchase & L1 purchase) comes with a warranty of one year. In case the seller has standard warranty more than one year, the seller's warranty shall prevail/supersede the minimum one year warranty. - Buyer shall verify the actual number of prints completed by the printer at the time of delivery (that the product has not been in use prior to delivery to the buyer) and may verify the same through a built-in print counter or an equivalent tracking system as available with OEM. - Buyer may please note that warranty does not cover any consumables i.e. Cartridges, Toner, Drum and such consumables.
For Sellers		

3	OEM Website Link/Part No for product verification	The OEM shall provide the OEM website link to the buyer at the time of delivery. The details/configuration should be available on the OEM's website. A device serial number should be provided at the time of supply, which must also be mentioned on the product supplied. The buyer shall verify the complete product details, including configuration, through the provided link.
4	Warranty	1. The seller shall furnish a valid warranty Certificate/Tag in physical or digital form to the purchaser, guaranteeing the product's coverage under the specified warranty. The warranty certificate should be verifiable through the OEM website/customer care center. 2. The product in GeM marketplace (Direct Purchase & L1 purchase) comes with a standard warranty of one year only and additional warranty may be opted for via the bidding process. 3. The warranty period will be valid for the specified number of years or until the product reaches the defined Minimum Number of Prints within the Warranty Period, whichever is less. The warranty coverage will end when the product reaches the Minimum Number of Prints within the Warranty Period or the warranty period expires. 4. The actual number of prints completed by the printer during the warranty period shall be ascertained by the printer's built-in print counter or an equivalent tracking system.
5	Compliance of extended producer's responsibility	With effect from 1st April 2023, as per the E-waste rules 2022, EPR registration is mandatory for all entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number shall be mentioned in the catalogue parameter. OEMs shall ensure compliance with all responsibilities as applicable from time to time.

Special terms and conditions-Version:1 effective from 24-03-2026 for category Line Interactive UPS with battery

1. The seller shall ensure that the supplied battery bank has sufficient VAH capacity to meet or exceed the specified load conditions.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25% of the original quantity at any time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the date of delivery order and in cases where option clause is exercised during the extended delivery period the addition shall be from the last date of extended delivery period. The additional delivery time shall be (Increased quantity ÷ Original quantity) × Original period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional delivery period shall be 30 days. The Purchaser may extend this calculated delivery duration up to the original delivery period. Bidders must comply with these terms.

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1. Laptop Category Minimum 8 GB Ram .

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions. Any representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and no claim or dispute clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as valid and the Buyer reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation.

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ bids are for major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Source Procurement Certificate (PAC) Buying.

3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension p
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be deterr concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experienc
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specific Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable G
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional to other document. If buyer needs more items along with the main item, the same must be added through bunch by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this representation against the same by using the Representation window provided in the bid details field in Seller dashb seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to re

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relat Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or no corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948 Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuit relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. an requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute ; and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable la

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Lev the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in th Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Cc](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के

आधार होगा। In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will not be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any other conditions specified in the tender document. Bidder shall be held responsible for the termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---