बिड संख्या/Bid Number: GEM/2026/B/8038667
दिनांक /Dated: 05-11-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	26-11-2026 18:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	27-11-2026 18:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Railways
विभाग का नाम/Department Name	Indian Railways
संगठन का नाम/Organisation Name	South Central Railway
कार्यालय का नाम/Office Name	Principal Chief Material Manager Secunderabad
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :dycmmic@scr.railnet.gov.in Buyer Email id: srdmm@hyb.railnet.gov.in
वस्तु श्रेणी /Item Category	Manpower Outsourcing Services - Man-days based - AS PER SCOPE OF WORK; Semi-skilled; Operator for operation cum breakdown attention of lifts/escalators at KCG/STPD/HPG STATIONS , Manpower Outsourcing Services - Man-days based - AS PER SCOPE OF WORK; Semi-skilled; Operator for operation cum breakdown attention of lifts/escalators at Outstation stations
अनुबंध अवधि /Contract Period	2 Year(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No

बिड विवरण/Bid Details	
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / **Minimum number of bids required to disable automatic bid extension**	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / **Number of days for which Bid would be auto-extended**	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / **Number of Auto Extension count**	1
बिड से रिवर्स नीलामी सक्रिय किया/**Bid to RA enabled**	No
बिड का प्रकार/**Type of Bid**	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /**Time allowed for Technical Clarifications during technical evaluation**	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / **Estimated Bid Value in INR (Inclusive of all taxes)**	10464003.44
मूल्यांकन पद्धति/**Evaluation Method**	Total value wise evaluation
मध्यस्थता खंड/**Arbitration Clause**	No
सुलह खंड/**Mediation Clause**	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	202320

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	26

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

Sr.DFM/HYB
HYDERABAD BHAVAN,OPPOSITE RAILNILAYAM,SECUNDERABAD,500003
(Sr. Divisional Finance Manger)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

1. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Scope of work & Job description:1792759462.pdf

This Bid is based on Least Cost Method Based Evaluation (LCS). The technical qualification parameters are:-

Parameter Name	Max Marks	Min Marks	Evaluation Document	Seller Document Required
Previous Work Done	20	0	View file	Yes
Turnover	35	0	View file	Yes
No. of years in operation	20	0	View file	Yes
Size of workforce	25	0	View file	Yes

Total Minimum Passing Technical Marks: 60

Manpower Outsourcing Services - Man-days Based - AS PER SCOPE OF WORK; Semi-skilled; Operator For Operation Cum Breakdown Attention Of Lifts/escalators At KCG/STPD/HPG STATIONS (5840)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Function	AS PER SCOPE OF WORK
Skill Category	Semi-skilled
List of Profiles	Operator for operation cum breakdown attention of lifts/escalators at KCG/STPD/HPG STATIONS
Experience of Resource	AS PER SCOPE OF WORK
Is Geographical presence of the Service Provider registered office is required in the consignee's State	Yes
Name of states/ UT for geographical presence is required	Telangana
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total number of man-days required during contract period	अतिरिक्त आवश्यकता /Additional Requirement
1	Kannaya Srinivas	500027,O/o SENIOR SECTION ENGINEER/ELECTRICAL MAINTENANCE/KACHEGUDA, NEAR KACHEGUDA RAILWAY STATION,KACHEGUDA,HYDERABAD-500027,TELANGANA, S.C.RAILWAY, MOBILE NO.9701372326	5840	• Charges per man-day (Inclusive of Wages, EPF, ESIC, EDLI, Bonus, etc) exclusive of GST : 979.55 • Estimated number of overtime man-hours during contract period : 0 • Per hour charges for Overtime Man-hours exclusive of GST : 0

Manpower Outsourcing Services - Man-days Based - AS PER SCOPE OF WORK; Semi-skilled; Operator For Operation Cum Breakdown Attention Of Lifts/escalators At Outstation Stations (4380)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Function	AS PER SCOPE OF WORK
Skill Category	Semi-skilled
List of Profiles	Operator for operation cum breakdown attention of lifts/escalators at Outstation stations
Experience of Resource	AS PER SCOPE OF WORK
Is Geographical presence of the Service Provider registered office is required in the consignee's State	Yes
Name of states/ UT for geographical presence is required	Telangana
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Total number of man-days required during contract period	अतिरिक्त आवश्यकता /Additional Requirement
1	Kannaya Srinivas	500027,O/o SENIOR SECTION ENGINEER/ELECTRICAL MAINTENANCE/KACHEGUDA, NEAR KACHEGUDA RAILWAY STATION,KACHEGUDA,HYDERABAD-500027,TELANGANA, S.C.RAILWAY, MOBILE NO.9701372326	4380	• Charges per man-day (Inclusive of Wages, EPF, ESIC, EDLI, Bonus, etc) exclusive of GST : 718.55 • Estimated number of overtime man-hours during contract period : 0 • Per hour charges for Overtime Man-hours exclusive of GST : 0

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE 25% : The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.
   For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 25 percent with the consent of the service provider

2. **Buyer Added Bid Specific ATC**

   Buyer Added text based ATC clauses

A. Eligibility Criteria:

1) AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Telangana for better coordination and service. DOCUMENTARY EVIDENCE TO BE UPLOADED ALONG WITH THE BID OFFER.

2) BIDDER FINANCIAL STANDING AND NON-BANNING:

The bidder must not have suffered bankruptcy/insolvency, under liquidation, court receivership or similar proceedings during the last 5 years. The bidder should not have been banned or debarred by any Central/ State Government/ agency of Central/ State Government/ Public Sector Undertaking/ Regulatory Authority of India at the time of submission of this bid. Bidder to upload undertaking to this effect with bid.

3) SUBMISSION OF UNDERTAKING CERTIFYING THE TRUTHFULNESS OF ALL THE DOCUMENTS:

The bidders shall submit an undertaking certifying the truthfulness of all the documents submitted/uploaded along with the tender. This shall be mandatory for all the bidders. [Proforma as per Annexure-I of buyer uploaded ATC document].

4) The bidders shall submit an “undertaking about Engagement of retired/existing railway employee” as per **Annexure- D1, D2** of Buyer uploaded ATC document along with the bid offer.

5)Electrical License:

“The tenderer shall possess a valid Electrical Contractor License, issued by any State Government or Union Territory Administration, authorizing execution of electrical works up to 650 V. The contractor shall have in his employment or shall engage a person holding a valid certificate of competency issued by any State Government or Union Territory Administration for supervision of electrical works up to 650 V. Offers not accompanied by a valid Electrical Contractor License and requisite Supervisor competency for works up to 650 V shall be summarily rejected”. The License should have been issued on a date prior to the date of Tender opening. Clear scanned copy is to be submitted along with the tender. A copy of license should be uploaded failing which tender will be rejected

6)Work Experience:

The bidders shall submit work experience certificate for the similar nature of work satisfactorily completed in the last three previous financial years and the current financial year up to the date of opening of the tender, one similar single service contract** for a minimum of 35% of advertised value of the bid. (Proforma as per **Annexure-E** of buyer uploaded ATC document) * Completed service contract includes on-going service contract subject to payment of bills amounting to a t least 35% of the advertised value of the bid.

Similar work shall mean: The OEM or Their authorized dealers/distributors/having specific authorization for the work from OEM in the field of supply, installation and maintenance of Lifts and Escalators OR Having experience in operation and Manning of Lifts/Escalators in Railways, Hospitals, Airports, Service buildings of any central/state Governments/Public sector undertakings. (Authority: As per PCEE’s Lr.No.E.29/P/Similar nature of works (Power) dt.21.02.2018).

(i) Similar Nature of works physically completed within the qualifying period i.e., last three Financial and the current financial year should only be considered in evaluating the Minimum Eligibility criteria (even though the work might have commenced before the qualifying period).
(ii) Work experience certificate from private individual shall not be accepted. Certificate from public listed company/private company/Trusts having annual turnover of Rs. 500 crore and above subject to the same being issued from their Head office by a person of the company duly enclosing his authorization by the Management for issuing such credentials.

7) FINANCIAL STANDING:

The bidders shall submit minimum financial capabilities as below.

(i)T1- Annual Turnover:

The bidder should have an aggregate financial turnover not less than 1.5 times the advertised bid value during the last three previous financial years and in the current financial year up to the date of opening of the tender. The audited balance sheet reflecting financial turnover certified by chartered accountant with her stamp, signature and membership number shall be considered [Proforma as per **Annexure-F** of buyer uploaded ATC document].

For the current financial year, a provisional balance sheet issued by Chartered Accountant clearly indicating contractual receipts and supported by income tax from -26AS shall be considered.

NOTE:

A) Financial Year shall normally be reckoned as 1st April to 31st March of the Next Year. However, for Turnover Criteria, the Financial Year as applicable to the Company/ Tenderer is to be considered, if it differs from the above.

B) The current Financial Year is reckoned as the incomplete Financial Year in which the date of tender submission falls.

C) Chartered Accountant statements duly indicating yearly receipts will not be considered until and unless supported by Audited Balance Sheets or Provisional Balance Sheet with 26AS statement of Income Tax Department.

D) If the tender is not accompanied by the certificate(s) in support of financial eligibility as above, t he tender shall be rejected. No post-tender correspondence will be entertained.

(ii) T2-Liquidity:

The bidder should have access to or has available liquid assets, lines of credit and other financial means to meet cash flow that is valued at 5% of the estimated bid value net of applicant’s commitments for other co ntracts. The audited balance sheet and/or banking reference certified by chartered accountant with her st amp, signature and membership number shall be submitted by the bidder along with bid.

Banking reference should contain in clear terms the amount that bank will be in a position to lend for thi s work to the applicant/member of the Joint Venture/Consortium. In case the Net Current Assets (as seen fr om the Balance Sheets) are negative, only the banking references will be considered. Otherwise, the aggre gate of the net current assets and submitted banking references will be considered for working out the liqu idity. The Banking reference should be from a scheduled bank in India and it should not be more than 3 m onths old as on date of submission of bids. [Proforma as per **Annexure-P** of buyer uploaded ATC documen t].

8) CONSTITUTION OF FIRM:

The bidder shall give full details of the constitution of the Firm/Company/Society etc. and shall also submit following documents (as applicable), in addition to documents mentioned above:

(a) Sole Proprietorship Firm: The bidder shall submit the notarized copy of the affidavit indicating Proprieto rship certificate.

(b) Partnership Firm:

The bidder shall submit self-attested copies of

(i) registered/notarized Partnership Deed; and

(ii) Power of Attorney duly authorizing one or more of the partners of the firm or any other persons(s), authorized by all the partners to act on behalf of the firm and to submit & sign the Bid, sign the agreement, witness measurements, sign Measurement Books, receive payment, make correspond ences, compromise/settle/ relinquish any claim (s) preferred by the firm, sign 'No Claim certificate' , refer all or any dispute to arbitration and to take similar action in respect of all Bids/contracts OR said Bid/contract.

(c) Joint Venture (JV): Joint Venture (JV) not permitted /not allowed in reference to para 2.4.1 of GCC of Ser vices uploaded in Service Level Agreement (SLA).

(d) Company registered under Companies Act-1956:

The Bidder shall submit

(i) the copies of MOA (Memorandum of Association) and AOA (Articles of Association) of the Compa ny; and

(ii) Power of Attorney duly registered/notarized by the company (backed by the resolution of Board of Directors) in favour of the individual, signing the Bid on behalf of the Company.

(e) Society: The bidder shall submit

(i) Self- attested copy of the certificate of Registration;

(ii) Deed of Formation; and

(iii) Power of Attorney in favour of the tender signatory

Note: In addition, GST certificate with registration no. needs to be submitted

9) EVALUATION OF TECHNICAL BID:

Each bidder shall be assigned a score for their technical bid. The score of technical bids should be more th an or equal to minimum qualifying marks. The Minimum qualifying marks for this bid is 60 marks. The mar king scheme/system of assigning score shall be as per buyer uploaded ATC bid document.

10) In case, the evaluated financial offers of two or more technically qualified tenderers are lowest and sa

me, then the contract will be awarded by "Run L-1 selection" feature of Gem which works on pseudorando m number generator algorithm.

Note: The bidders shall mandatorily submit all the documents specified under the eligibility criteria available in ATC, SOW and Corrigendum if any. Failure to submit any of the required documents shall resul t in the bid being summarily rejected**.**

B. Special Conditions

1] Bidders shall read all tender documents, including Scope of Work, Payment Terms and Penalties, before quoting rates.

2] This tender is governed by Gem SLA, GTC of GeM, Scope of work in which special conditions are defined . Situation whenever relevant rules/guidelines/clauses are not available in bid con ditions, the relevant clause/paras of General conditions of contract for services will be applica ble. GCC for services 2018 and its amendments (up to tender opening date)are available on th e Railway board website.

3] No new documents shall be accepted after tender opening. Offers lacking required certificates/docume nts shall be summarily rejected.

4] Assignment/Sub-contracting:
(a) Assignment or sub-contracting, wholly/partly, requires prior written Buyer approval.
(b) Seller remains jointly and severally liable with the assignee/sub-contractor for contract performance.

5] Performance Guarantee:
PG of **5% of contract value** shall be submitted within **30 days** of GeM contract issue. Extension up to 90 days from the date of issue of gem contract may be permitted by Sr. DMM/HYB, with **15% p.a. penal inte rest from the 31st day**. Failure to submit within 90 days shall result in **contract termination, EMD/du es forfeiture and debarment from re-tender**. If the 60th day is a holiday/closure, the next working day applies. Sr. DMM/HYB's decision shall be final.

6]Tenderer is not allowed to quote below rate in view of Minimum wages Act. Tenderer should quote at par /above rates only, if the tenderer quotes below rates, tender not to be considered.

7] The Bill Passing officer is Sr.DEE/M/HYB and the Bill Paying Officer is Sr.DFM/HYB/SCR.

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3. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document Click here to view the file.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.

6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition

specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---