

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	25-09-2026 19:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	26-09-2026 19:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Jammu & Kashmir
विभाग का नाम/Department Name	Public Health Engineering (phe) Irrigation And Flood Control Department Jammu And Kashmir
संगठन का नाम/Organisation Name	Phe Division Nowshera
कार्यालय का नाम/Office Name	Sub Division Sunderbani
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :shakeelcho.68107@jk.gov.in Buyer Email id: buycon2.pdn.jk@gembuyer.in
कुल मात्रा/Total Quantity	17
वस्तु श्रेणी /Item Category	All in One PC (V2) (Q2) , Computer Printer (V2) (Q2) , A4 Size Multifunction Printer (MFP) (Q2) , Line Interactive UPS (V2) (Q2)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	4 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Ce (Requested in ATC),OEM Authorization Certificate,OEM Average Turnover,Compliance of BoQ specification and supporting documents *In case any bidder is seeking exemption from Experience Criteria, the supporting documents to prove his eligibility exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or request during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
विगत प्रदर्शन /Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	All in One PC (V2)
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made to the Seller within 30 days of is consignee receipt-cum-acceptance certificate (CRAC) and submission of bills (This is in supersession of 10 days time provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	10000

ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटे केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMC EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in the form of a surety bond, wherever it is applicable.

(c). ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the form of a surety bond.

लाभार्थी /Beneficiary :

Executive Engineer

SUB DIVISION SUNDERBANI, Public Health Engineering (PHE) Irrigation and Flood Control Department Jammu and Kashmir
DIVISION NOWSHERA,
(Executive Engineer)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमआईआई के लिए आरक्षित / Reserved for Make In India products

एमआईआई के लिए आरक्षित / Reserved for Make In India products	Yes
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1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category of products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of product having highest value should meet this criterion.

2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

3. Bid reserved for Make In India products: : Procurement under this bid is reserved for purchase from Class 1 local suppliers defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. However, eligible micro and small enterprises will be allowed to participate. The minimum local content to qualify as a class 1 local supplier is denoted in the bid document. All bidders must upload a certificate from the OEM regarding the percentage of the local content and the locations at which the local value addition is made along with their bid, failing which the bid is liable to be rejected. If the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the stand-alone auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020 . In case of selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over the other criteria.

4. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar products to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one Financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

All In One PC (V2) (6 pieces)

(Minimum 100% Local Content required for qualifying as Class 1 Local Supplier)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement Values)
Description	Description of store	All in One Personal Computers consist of a Mouse, Display with Web camera, inbuilt/integrated micro array and speakers, an internal CPU with connectic and power adapter with 1 year standard warranty
	Processor Number	Intel Core i5-14500, Intel Core i9-12900, Intel Core Intel Core i7-14700, Intel Core i9-13900T, Intel Cor Intel Core Ultra 5-235, Intel Core Ultra 7-265, Intel 5 245, Intel Core Ultra 5 245T, Intel Core Ultra 9 28 higher
Input Devices	Mouse Connectivity	Wired, Wireless Or higher
	Keyboard Connectivity	Wired, Wireless Or higher
Operating System	Operating System (Factory Preloaded with Certification)	Windows 11 Professional
Memory	Type of RAM	DDR5 Or higher
	RAM Size (GB)	16
Storage	Type of Storage Installed with the System	NVMe SSD
	Storage Capacity (in GB)	512
Display	Display Size - Diagonal (in Inches)	58.1 - 63 (22.87" - 24.8")
Ports	Number of Ports	1-DP, 1-HDMI, 1- RJ-45 (10/100/1000 Ethernet Port 3.1 Gen 1 TYPE C, 1-USB 3.1 Gen 2 TYPE A, 2-USB TYPE A, 2-USB 3.1 Gen 2 TYPE A, Universal Audio j
Generic	Stand	Height Adjustable

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Deli
1	Chander Shekhar	185131,Jammu jammu and kashmir	6	30

Computer Printer (V2) (4 pieces)

(Minimum 100% Local Content required for qualifying as Class 1 Local Supplier)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement Values)
Generic	Description of Stores	Computer Printer with Minimum 1 Year On Site Wa including Cartridge and Power Cord/Adaptor
	Print Technology	Laser
	Type of Printing	Monochrome (Black)
	Paper Size	A4, A4 and Legal, A3, A4 and Legal Or higher
Printing	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM)	16 to 20, 21 to 25, 26 to 30, 31 to 35, 36 to 40, 41 to 50, 51 to 55, 56 to 60, 61 to 65, 66 to 70 Or high
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM)	Not Applicable Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A3 Size-Mono (in PPM)	Not Applicable, 1 to 5, 6 to 10, 11 to 15, 16 to 20, 26 to 30, 31 to 35, 36 to 40, 41 to 45, 46 to 50, 51 to 60 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A3 Size-Colour (in PPM)	Not Applicable Or higher
	Auto Duplexing Printing (2-Sided Feature)	No, Yes Or higher
Connectivity	Connectivity	USB Port

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Deli
1	Chander Shekhar	185131,Jammu jammu and kashmir	4	15

A4 And Legal Size Multifunction Printer (MFP) (1 pieces)

(Minimum 100% Local Content required for qualifying as Class 1 Local Supplier)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement Values)
General Product Information	Description of Stores	A4 and Legal size Multifunction Machine Printer with function as Print, Scan and Copy with Power Cord/ connecting USB cable
	Printing Technology	Inkjet
	Type of Printing	Colour Or higher
	Availability of Fax	No
Printing Performance	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM) for Laser/LED MFPs	Not Applicable Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in IPM) for Inkjet MFPs	15 to 19, 20 to 24, 25 to 29, 30 to 34, 35 to 39, 40 to 49, 50 to 54, 55 to 59, 60 to 64, 65 to 69, 70 to 79, 80 to 84, 85 to 89, 90 to 94, 95 to 99 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM) for Laser/LED MFPs	Not Applicable Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in IPM) for Inkjet MFPs	5 to 9, 10 to 14, 15 to 19, 20 to 24, 25 to 29, 30 to 39, 40 to 44, 45 to 49, 50 to 54 Or higher
Duplexing & Copying Features	Auto Duplexing Printing/Coping (2-sided Feature)	No, Yes Or higher
Document and Paper Handling	Original Document Feeder Type (For Scanning and Copying)	Platen, Automatic Document Feeders (ADF), Reverse Automatic Document Feeders (RADF/DADF), Single Document Feeders (SPDF) Or higher
	Number of Main Paper Tray	1, 2, 3, 4 Or higher
Connectivity and Reliability	Connectivity	USB Port, Wi-Fi
Certification and Warranty	On Site Warranty (in Year)	1 Or higher
	Extended Warranty (in Years) over and above standard warranty	0, 1, 2, 3, 4 Or higher

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Deli
1	Chander Shekhar	185131,Jammu jammu and kashmir	1	15

Line Interactive UPS With AVR (V2) (6 pieces)

(Minimum 100% Local Content required for qualifying as Class 1 Local Supplier)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement Values)
GENERIC	UPS Rating (in KVA)	1.0, 1.5, 2.0, 3 Or higher
	Inverter Technology	MOSFET-PWM
	Inverter Efficiency (in %)	60% or better, 70% or better Or higher
	Minimum Guaranteed Battery Backup Time (in Minutes) at Full Load	30, 60, 90, 120, 180, 240 Or higher

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Deli
1	Chander Shekhar	185131,Jammu jammu and kashmir	6	15

Special terms and conditions-Version:7 effective from 09-09-2026 for category All in One PC (V2)

1.

1 Product Verification

Each supplied Device shall bear a unique device serial number or other device identifier traceable to the OEM. The Buyer/Consignee shall be able to verify the authenticity of the supplied product including the configuration through the OEM website.

2 Requirement of OEM Logo

Buyers shall not prescribe a requirement for embossing, engraving, printing or affixing the OEM name/logo on the motherboard or any internal component.

3 Operating System - OEM/Publisher Status

There shall be no mandatory requirement that the OEM of the offered device be a Microsoft Device Partner or hold any specific Microsoft authorisation. If an Operating System other than Microsoft Windows is offered, no specific publisher status or authorisation from the concerned Operating System publisher/manufacturer shall be mandated.

4	Operating System - Licensing	Where Microsoft Windows is supplied, it shall be a genuine, legally licensed and activated copy of the Windows edition/version declared in the catalogue. The licence shall be obtained through a licensing or distribution mechanism approved by Microsoft. Where any other Operating System is supplied, it shall conform to the applicable licensing terms and conditions of the concerned Operating System publisher/provider, wherever licensing is applicable. Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee shall be able to verify that the supplied Windows Operating System is genuine and activated through the OEM, i.e. Microsoft. A valid digital licence or any other licensing mechanism permitted by Microsoft for the supplied device shall be acceptable. Where any other Operating System is supplied, similar verification of licence authenticity and/or activation status shall be required only where the concerned Operating System publisher/provider provides a device-level verification mechanism. Where no such verification mechanism is provided, this requirement shall not apply.
5	Operating System - Verification	
6	Operating System - Applicability	The requirements relating specifically to Microsoft Windows licensing, activation and verification shall apply where Microsoft Windows forms part of the computer configuration. Where an Operating System other than Microsoft Windows is supplied, the applicable licensing requirements of the concerned Operating System publisher/provider shall be complied with, and verification of licence authenticity and/or activation shall be required only where such verification is supported by the concerned Operating System publisher/provider.
7	Operating System-specific Certification / Compatibility	Hardware compatibility certificate prescribed by a particular Operating System publisher/provider may be requested by buyers. Each physical USB port shall be declared only once under the highest interoperability capability supported by that port. The same physical port shall not be declared under multiple USB generations/types merely because of backward compatibility. A technically backward-compatible higher-generation version of a prescribed USB/interface standard may be offered where it meets or exceeds the functional and performance of the prescribed standard and complies with all other requirements.
8	USB Port Declaration / Higher Interface Standard	
9	Warranty	The warranty applicable to the supplied Device shall be as specified/seller's standard product and reflected in the resultant contract. The applicable warranty shall be verifiable through the OEM website, OEM customer support facility or warranty certificate/tag provided by the OEM. Installation requirements, wherever applicable, shall be specified by the Seller in the bid under the Installation, Commissioning and Testing (ICT) clause. If installation is stipulated in the bid, the Seller shall be responsible for installing the complete system and for demonstrating its satisfactory functioning to the Buyer/Consignee or the Buyer's authorised representative.
10	Scope of Installation	In the case of Direct Purchase and L1 Purchase, installation of the computer system by the Seller/OEM is mandatory. Installation shall be limited to the supplied computer system and shall not include supply or installation of separately procurable software such as antivirus, office productivity software, etc., unless such software forms part of the computer system scope through an appropriate GeM category.
11	Buyer/Consignee Obligations for Installation	Where installation is included in the resultant contract, the Buyer/Consignee shall provide reasonable access to the installation location and make available necessary site infrastructure, including power supply, networking and other preparation requirements not forming part of the Seller's contractual scope. Necessary entry/gate passes, where required, shall be facilitated by the Buyer/Consignee.
12	Acceptance of Supplies	Before acceptance and generation of CRAC, the Buyer/Consignee may verify, if appropriate, that the supplied device conforms to the contracted specific configuration, quantity and warranty requirements and is free from apparent physical damage or defects. The supplied product shall be new, unused and not refurbished. The Buyer/Consignee may verify the packaging, supplied accessories/documentation, installed operating system where applicable and device serial number/identifier, contracted configuration and applicable

13	HDD/SSD Storage Retention	Where required on account of information-security or data-retention concern the Buyer may prescribe an appropriate contractual condition under ATC (of procurement via bids) regarding retention of storage media such as HDD used in the supplied device.
14	Availability of Monitor	Supply of the monitor shall be governed by the applicable Category parameters relating to "Availability of monitor". Any specifications or requirements for the monitor shall apply only where a monitor forms part of the contractual configuration.
15	Configuration Alteration - Seller	The configuration supplied shall conform to the configuration offered in the catalogue and resultant contract and shall be supported/authorised by the OEM. The Seller shall not make any alteration or substitution of components within in deviation from the contracted configuration or affects OEM warranty/service. The machine should be delivered to the Consignee in its original, factory-approved configuration.
16	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation matrix for warranty/service support to the Buyer/Consignee at the time of delivery.

Special terms and conditions-Version:3 effective from 31-01-2025 for category Computer Printer (V2)

1.

For Buyers		
1	Product Verification	The buyer/consignee shall verify the complete product details, including configuration, OEM website. The buyer/consignee should be able to perform these verifications without the need to create an account on the OEM website.
2	Warranty	- The buyer may ensure that as soon as supplies are received, a request for a warranty certificate is made, along with logging into the OEM website/call centre to verify certificate. - The product in GeM marketplace (Direct Purchase & L1 purchase) comes with a standard on site warranty of one year. In case the seller has standard warranty one year, the same may be mentioned in the catalogue (including in the model name). In such case higher warranty offered shall prevail/supersede the minimum one year warranty. - Buyer shall verify the actual number of prints completed by the printer at the time of delivery (to ensure that the product has not been in use prior to delivery to the buyer) may be verified using the printer's built-in print counter or an equivalent tracking system available with OEMs. - Buyer may please note that warranty does not cover any consumables i.e. Cartridges/Toner/Ink/Developer and such consumables.
For Sellers		
3	OEM Website Link/Part No for product verification	The OEM shall provide the OEM website link to the buyer at the time of delivery. The OEM details/configuration should be available on the OEM's website. A device serial number should be provided at the time of supply, which must also be mentioned on the product supply. The buyer/consignee must be able to verify the complete product details, including configuration through the provided OEM website link.
4	Warranty	- The seller shall furnish a valid warranty Certificate/Tag in physical or digital form to the purchaser, guaranteeing the product's coverage under the specified terms. The warranty certificate should be verifiable through the OEM website/call centre. - The product in GeM marketplace (Direct Purchase & L1 purchase) comes with a warranty of 1 year only and additional warranty may be opted for via the bidding process. - The warranty period will be valid for the specified number of years or until the product reaches the OEM-defined Minimum Number of Prints within the Warranty Period, whichever is earlier, i.e. once the printer meets either the Minimum Number of Prints within the Warranty Period or the time duration specified, the warranty coverage will end. - The actual number of prints completed by the printer during the warranty period shall be verified using the printer's built-in print counter or an equivalent tracking system.
5	Compliance of extended producer's responsibility	With effect from 1st April 2023, as per the E-waste rules 2022, EPR registration is mandatory for all manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalogue parameter. OEMs shall ensure compliance with EPR responsibilities as per EPR registration applicable from time to time.

Special terms and conditions-Version:1 effective from 10-02-2026 for category A4 and Legal Size Multifunction

Printer (MFP)

1.

Product Verification	At the time of delivery, the Seller shall provide the Original Equipment Manufacturer website link with the device serial number corresponding to the supplied product. The serial number shall be indicated on the product. The Buyer or Consignee shall be able to verify complete product details including configuration, through the Original Equipment Manufacturer website without the need for a user account.
Warranty	1. The Seller shall provide a valid Warranty Certificate or Warranty Tag, in physical or digital form, issued by the Original Equipment Manufacturer, at the time of supply. The warranty shall be verifiable through the Original Equipment Manufacturer official website and or authorised service care centre. 2. The warranty shall remain valid for the specified number of years or until the printer reaches the Original Equipment Manufacturer defined minimum number of prints during the warranty period, whichever occurs earlier. Upon reaching either of these limits, the warranty coverage shall automatically cease. 3. The Buyer may verify the actual number of prints completed by the printer at the time of delivery to confirm that the product has not been previously used. Such verification may be carried out using the printer's in-built print counter or any other Original Equipment Manufacturer approved mechanism.. 4. The warranty shall not cover consumables, including but not limited to cartridges, toner, drum, developer, and similar consumable items.
Operating System Supportability	1. Products offered under this category shall support at least the Latest-2 versions of the operating systems specified in the catalogue. 2. If compatibility with an operating system version earlier than Latest-2 is required, the Buyer shall specify the same under the "Additional Specification Parameter" section at the time of bidding.

Special terms and conditions-Version:1 effective from 24-03-2026 for category Line Interactive UPS with

1. The seller shall ensure that the supplied battery bank has sufficient VAH capacity to meet or exceed the specified time under rated load conditions.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25% of the bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the order up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery order. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period}$ (in days) to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising option clause. Bidders must comply with these terms.

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Terms and Conditions

- 1) Scope includes supply, installation and configuration of All in One Computers, Laptops, Printers and scanners required at consignee location that includes copying data from old pc to new desktops, configuration of internet and installation of User application software as required.
- 2) Agency should have sufficient manpower in consignee State/UT to address after sales service related issues. Mail & address should be submitted along with quote.
- 3) Service Centre Detail of OEM in consignee location & Toll Free Number should be submitted along with quote.
- 4) Bidder should have submitted Bid specific authorization certificate from OEM, Bid Number, Bidder Name & Address.

t be mentioned in MAF Document.

5) The bidder should have executed similar nature of work in Govt Sect in Consignee State/UT.

6) Data sheet of offered product must be attached with comply of asked specification.

7) The bidder and OEM both should not be debarred/ restrained/ blacklisted by any Central Govt. / State Govt. autonomous body of the Central or State Govt./PSU/ any university or Institute etc. in the past for similar works. / Bidder to that effect must be attached.

8) Bidders offer is liable to be rejected if they don't upload EMD in shape of DD before end date of bid.

9) Any corrigendum to this tender will be notified through the aforesaid websites only. The committee reserve to accept or reject any or all the bids without assigning any reason thereof at any stage.

10) The supply, transportation, installation etc. of the items shall be sole responsibility and at the risk of the bidder acceptance by the Deptt.

11) The Authorized resellers/ OEM should supply the accessories like Mouse and Keyboard of same OEM LOGO should be embossed on them (No sticker will be accepted).

12) OEM/Reseller must submit certifications: BIS Registration under CRS of Meity, R-61002135 Microsoft Windows CE, RoHS, UL, EPEAT, Energy Star, TUV Low Blue Light to protect eyes and preserve vision, ISO 9001, 14001, etc.

13) OEM should be present in the TOP 5 No's as per latest IDC report. 14) Product compliance sheet must be on OEM Letter head. 15) OEM Authorization:- Bidder should have Bid specific inked sign Authorization of each product shall be submitted along with the Technical Bid with Name, mail id and phone no. & inked sign to ensure the authenticity of the authorization given by the OEM of the offered product.

- NOTE:- Any seller/vendor who submit incomplete bid, including non submission or non furnishing of requirements/EMD, /Conditional bids/deviation of terms and conditions or scope of work/incorrect information in bid is rejected/disqualified immediately without any further clarifications.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences, including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the bidder regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Source Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with the bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.

10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specific Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Rar Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms conditions/or any other document. If buyer needs more items along with the main item, the same must be added by bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this can raise their representation against the same by using the Representation window provided in the bid details field dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to award bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Employees' Provident Funds Act, 1952, The Employees' State Insurance Act, 1948, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत की सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पक्ष में बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुसंधान करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---