बिड संख्या/Bid Number: GEM/2026/B/804

दिनांक /Dated: 30-09

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	10-10-2026 12:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	11-10-2026 12:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Assam
विभाग का नाम/Department Name	Pension And Public Grievances Department, Assam
संगठन का नाम/Organisation Name	N/a
कार्यालय का नाम/Office Name	Directorate Of Pension
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :pk.chaki@gov.in Buyer Email id: brajen.malakar1984@assam.gov.in
कुल मात्रा/Total Quantity	52
वस्तु श्रेणी /Item Category	Entry and Mid Level Desktop Computer (Q2) , Computer Prin (V2) (Q2) , Antivirus Software (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	1 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	10 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	GeM verified turnover
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certif (Requested in ATC),OEM Authorization Certificate,OEM Annu Turnover,Additional Doc 1 (Requested in ATC),Additional Do (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
लागू आरसीएम/RCM Applicable	Yes
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	Entry and Mid Level Desktop Computer
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
वित्तीय दस्तावेज की आवश्यकता है / Financial Document Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No

ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. The minimum average annual financial turnover of the bidder during the last three financial years, ending on 31st of the previous financial year, should be as indicated in the bid document. The turnover of the bidder shall be validat the system based on the financial data available on the GeM portal. The average turnover shall be calculated based last three financial years where data is available; in case data is available for only two of the last three financial yeai average shall be computed based on those two years. In case the date of constitution / incorporation of the bidder is than three years old, the average turnover in respect of the completed financial years after the date of constitution / incorporation shall be taken into account for this criterion. No separate documentary evidence is required to be uplo by the bidder for this criterion, as the system shall derive and validate the turnover figures from the data available o GeM portal.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offe the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Categ Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC t submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bu bids, the category of primary product having highest value should meet this criterion.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded witl bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respec the completed financial years after the date of constitution shall be taken into account for this criteria.
4. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs fro State of Bid Inviting Authority having valid Udyam Certificate and whose credentials are validated online through Ud Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 datec 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issue concerned Ministry/ State of Bid Inviting Authority. If the bidder wants to avail themselves of the Purchase preferenc

bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder mus
the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for M
and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for an
purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect
offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence
submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15%
(Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be
given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total
quantity. The buyers are advised to refer the for compliance of Concurrent application of Public Procurement Policy f
Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017 and its
subsequent Orders/Notifications issued by concerned Ministry. Benefits of MSE will be allowed only if seller/service
provider is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of document
submitted.
5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or simila
Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening dat
any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantit
any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year.
case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

जीएसटी की धारा 9(3)I/Section 9(3) Of GST

Where ever RCM is applicable, sellers (Regular GST registered seller who opted out of FCM , unregistered seller, selle
registered under composition scheme)will be forced to put Zero GST and GST cess in their bids. Buyer will have liabi
paying the GST and GST cess to the government on the specified rate mentioned by them in this Bid.

जीएसटी की धारा 9(3)I / Section 9(3) Of GST

Where ever RCM is applicable, sellers (Regular GST registered seller who opted out of FCM , unregistered seller, selle
registered under composition scheme)will be forced to put Zero GST and GST cess in their bids. Buyer will have liabi
paying the GST and GST cess to the government on the specified rate mentioned by them in this Bid.

If the buyer has mentioned MSE purchase preference in ATC then service provider is required to upload necessary
documents for MSE purchase preference for verification by the buyer during evaluation.

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

Price Estimation - 1790748648.xlsx

Entry And Mid Level Desktop Computer (8 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requiremen (Allowed Values)
PROCESSOR	**Description of Stores**	Desktop Computer with Table Mount Monitor System Compatible Chipset as per Processor Make with Minim USB Port
	Computer Type	Mid Level
	Processor Number	AMD Ryzen 5 5600G, Intel Core i5 12400 Or higher
OPERATING SYSTEM	**Factory Pre-loaded Operating System by Desktop OEM**	Window 11 Professional, Window 11 Home

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requiremen (Allowed Values)
MEMORY (RAM)	**RAM Size (Memory Card/Module) (in GB) (Capacity to be installed in the System)**	16, 32 Or higher
STORAGE	**Type of Storage Installed with the System**	NVMe-SSD
	SSD - Storage Capacity (in GB)	512, 1024, 2048 Or higher
	HDD - Storage Capacity (in GB)	0 as SSD only Installed Or higher
Monitor	**Availibility of Monitor**	Yes as per IS 13252 (Part 1)
	Screen Size (in CMs)	48.26 - 53 (19.0" - 20.87")
WARRANTY	**On Site OEM Warranty (in Year)**	3, 4, 5 Or higher

इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

जीएसटी पर इनपुट कर क्रेडिट /ITC on GST	जीएसटी उपकर कर क्रेडिट /ITC on GST Cess	लागू आरसीएम/RCM Applicable	रिवर्स प्रभार के अनुसार जीएसटी/GST as per RCM	रिवर्स प्रभार के अनुसार जीएसटी उपकार 1 /GST Cess 1 as per RCM	GST Cess 2 as per RCM	वैकल्पिक प्रभार /Optio RCM
NA	NA	Yes	18%	9%	9 (INR) - Per Unit	No

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery
1	Brajen Malakar	781006,Directorate of Pension, Housefed Complex, Central Block, 6th Floor	8	15

Computer Printer (V2) (5 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification]

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requiremen (Allowed Values)
Generic	**Description of Stores**	Computer Printer with Minimum 1 Year On Site Warra including Cartridge and Power Cord/Adaptor
	Print Technology	Laser
	Type of Printing	Monochrome (Black)
	Paper Size	A4, A4 and Legal, A3, A4 and Legal Or higher
Printing	**Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM)**	16 to 20, 21 to 25, 26 to 30, 31 to 35, 36 to 40, 41 to 46 to 50, 51 to 55, 56 to 60, 61 to 65, 66 to 70 Or hig
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM)	Not Applicable Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A3 Size-Mono (in PPM)	Not Applicable, 1 to 5, 6 to 10, 11 to 15, 16 to 20, 21 25, 26 to 30, 31 to 35, 36 to 40, 41 to 45, 46 to 50, 51 55, 56 to 60 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A3 Size-Colour (in PPM)	Not Applicable Or higher
	Auto Duplexing Printing (2-Sided Feature)	No, Yes Or higher
Connectivity	**Connectivity**	USB Port

इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

जीएसटी पर इनपुट कर क्रेडिट /ITC on GST	जीएसटी उपकर कर क्रेडिट /ITC on GST Cess	लागू आरसीएम/RCM Applicable	रिवर्स प्रभार के अनुसार जीएसटी/GST as per RCM	रिवर्स प्रभार के अनुसार जीएसटी उपकार 1 /GST Cess 1 as per RCM	GST Cess 2 as per RCM	वैकल्पिक प्रभार /Optio RCM
NA	NA	Yes	18%	9%	9 (INR) - Per Unit	No

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery
1	Brajen Malakar	781006,Directorate of Pension, Housefed Complex, Central Block, 6th Floor	5	15

Antivirus Software (39 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification]

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requiremen (Allowed Values)
Basic Information	**Description Of Store**	Standalone Antivirus Software
	Software Supplied Via	Digital Download (URL), CD/DVD
	Activation Type	Online Mode
	Deployment Type	Desktop
SCOPE OF LICENCE	**Type of Licence**	1 year Subscription
	Number of Devices Supported Per Licence	1, 3, 5, 10, 15, 20, 25, 50, 100, 150, 200 Or higher
FEATURES	**Features Provided**	Vulnerability Scanning, Browser Protection, Firewall Protection, Protection from PUA (Potential Unwanted Applications), Wi-Fi Scanning, Dark Web Monitoring, Heuristic Analysis, Password Protection, Network Thre Protection, Anti-Malware, Anti-Phishing, Anti-Rootkit, A Spyware, Anti-Trojan, Anti-Worm, Anti-Spam, Anti-Adv Anti-Ransomware, Boot time Protection, Removable M Scan, On-Access Scanning, Scheduled Scanning, Data Protection, Cloud Protection, ntrusion Detection Syste (IDS)/ Intrusion Prevention System (IPS), Protection fr Browser Exploits, Incoming and Outgoing Email Protec Instant Messaging Protection, On-Demand Scanning, Automatically Clean Infected Files, Scan Compressed Formats, Quarantine, Registry StartUp Protection, Malicious Web Page Blocking, Tamper Protection, Pare Control, Download Protection, Social Media Protection Network Attack Blocker, Data Encryption, Automatic Exploit Prevention

इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

जीएसटी पर इनपुट कर क्रेडिट /ITC on GST	जीएसटी उपकर कर क्रेडिट /ITC on GST Cess	लागू आरसीएम/RCM Applicable	रिवर्स प्रभार के अनुसार जीएसटी/GST as per RCM	रिवर्स प्रभार के अनुसार जीएसटी उपकार 1 /GST Cess 1 as per RCM	GST Cess 2 as per RCM	वैकल्पिक प्रभार /Optio RCM
NA	NA	Yes	18%	9%	9 (INR) - Per Unit	No

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery
1	Brajen Malakar	781006,Directorate of Pension, Housefed Complex, Central Block, 6th Floor	39	15

Special terms and conditions-Version:8 effective from 23-09-2026 for category Entry and Mid Level Des Computer

1.

1	Category Specification / MeitY Model Technical Specification / ATC Restrictions	The category has been created in accordance with the Model Tec Specification issued by the Ministry of Electronics and Inforr Technology (MeitY) vide letter No. W-43/4/2020-IPHW dated 19.08.202 is based on the parameters defined therein. Buyers shall not pres through Buyer Added ATCs, any technical parameter, allowed particular processor, processor brand, processor manufacturer or requirement which restricts or overrides the Category Specifications. 2(e) of the GeM General Terms and Conditions (GTC) shall apply accorc
2	Product Verification	Each supplied Device shall bear a unique device serial number or unique device identifier traceable to the OEM. The Buyer/Consignee sh able to verify the authenticity of the supplied product including configuration through the OEM website.
3	Requirement of OEM Logo	Buyers shall not prescribe a requirement for embossing, engraving, p or affixing the OEM name/logo on the motherboard or any ir component.
4	Operating System - OEM/Publisher Status	There shall be no mandatory requirement that the OEM of the offered should be a Microsoft Device Partner or hold any specific Mic authorisation. Where an Operating System other than Microsoft Wind offered, no specific partner status or authorisation from the conc Operating System publisher/provider shall be mandated.
5	Operating System - Licensing	Where Microsoft Windows is supplied, it shall be a genuine, legally lic and duly activated copy of the Windows edition/version declared catalogue, and the licence shall be obtained through a licensi distribution mechanism authorised by Microsoft. Where any other Ope System is supplied, it shall comply with the applicable licensing term conditions of the concerned Operating System publisher/provider, wh licensing is applicable.
6	Operating System - Verification	Where Microsoft Windows is supplied pre-installed, the Buyer/Cons shall be able to verify that the supplied Windows Operating Syst genuine and duly activated through the OEM, i.e. Microsoft. A valid licence or any other licensing mechanism permitted by Microsoft f supplied device shall be acceptable. Where any other Operating Sys supplied, similar verification of licence authenticity and/or activation shall be required only where the concerned Operating S publisher/provider provides a device-level or equivalent verifi mechanism. Where no such verification mechanism is provided requirement shall not apply.
7	Operating System - Applicability	The requirements relating specifically to Microsoft Windows lice activation and verification shall apply where Microsoft Windows forms the contracted configuration. Where an Operating System other Microsoft Windows is supplied, the applicable licensing requirements concerned Operating System publisher/provider shall be complied wit verification of licence authenticity and/or activation shall be require where such verification is supported by the concerned Operating S publisher/provider.
8	Operating System-specific Certification / Compatibility	Hardware compatibility certificate prescribed by a particular Ope System publisher/provider may be requested by buyers.

9	USB Port Declaration / Higher Interface Standard	Each physical USB port shall be declared only once under the h interface capability supported by that port. The same physical port sh be counted under multiple USB generations/types merely becau backward compatibility. A technically backward-compatible h generation version of a prescribed USB/interface standard may be c where it meets or exceeds the functionality and performance c prescribed standard and complies with all other Category requirements
10	Warranty	The warranty applicable to the supplied Device shall be as specified/se in the product and reflected in the resultant contract. The appl warranty shall be verifiable through the OEM website, OEM customer su facility or warranty certificate/tag provided by the OEM.
11	Scope of Installation	Installation requirements, wherever applicable, shall be specified b Buyer in the bid under the Installation, Commissioning and Testing clause. Where installation is stipulated in the bid, the Seller sh responsible for installation of the complete system and for demonstrat satisfactory functioning to the Consignee or the Buyer's auth representative. In the case of Direct Purchase and L1 Purchase, installation of the con system by the Seller/OEM is mandatory. Installation shall be limited to the supplied computer system and sha include supply or installation of separately procurable software su antivirus software, office productivity software, etc., unless such so forms part of the contracted scope through an appropriate GeM catego
12	Buyer/Consignee Obligations for Installation	Where installation is included in the resultant contract, the Buyer/Cons shall provide reasonable access to the installation location and available the necessary site infrastructure, including power s networking and other site-preparation requirements not forming part Seller's contractual scope. Necessary entry/gate passes, where rec shall be facilitated by the Buyer/Consignee.
13	Acceptance of Supplies	Before acceptance and generation of CRAC, the Buyer/Consignee may as appropriate, that the supplied device conforms to the cont specifications, configuration, quantity and warranty requirements and from apparent physical damage or defects. The supplied product sh new, unused and non-refurbished. The Buyer/Consignee may verif packaging, supplied accessories/documentation, installed operating s where applicable, unique device serial number/identifier, cont configuration and applicable warranty.
14	HDD/SSD Storage Retention	Where required on account of information-security or data-ret considerations, the Buyer may prescribe an appropriate contr condition under ATCs (in case of procurement via bids) regarding reten storage media such as HDDs/SSDs used in the supplied device.
15	Availability of Monitor	Supply of the monitor shall be governed by the applicable Ca parameter relating to "Availability of monitor". Any specificatio requirements relating to the monitor shall apply only where a monitor part of the contracted configuration.
16	Configuration Alteration - Seller	The configuration supplied shall conform to the configuration offered catalogue and resultant contract and shall be supported/authorised b OEM. The Seller shall not make any alteration or substitution of compo which results in deviation from the contracted configuration or affect warranty/support. The machine should be delivered to the Consignee original, factory-approved configuration
17	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation for warranty/service support to the Buyer/Consignee at the time of deli

Special terms and conditions-Version:3 effective from 31-01-2025 for category Computer Printer (V2)

1. **For Buyers**

1	Product Verification	The buyer/consignee shall verify the complete product details, including configuration, through OEM website. The buyer/consignee should be able to perform these verifications without needin create an account on the OEM website.
2	Warranty	1. The buyer may ensure that as soon as supplies are received, a request for a warranty certificate is made, along with logging into the OEM website/call centre to verify the certi 2. The product in GeM marketplace (Direct Purchase & L1 purchase) comes with a minimum standard on site warranty of one year. In case the seller has standard warranty more tha year, the same may be mentioned in the catalogue (including in the model name) and in case higher warranty offered shall prevail/supersede the minimum one year warranty. 3. Buyer shall verify the actual number of prints completed by the printer at the time of deli (to ensure that the product has not been in use prior to delivery to the buyer) and may b verified using the printer's built-in print counter or an equivalent tracking system as avail with OEMs. 4. Buyer may please note that warranty does not cover any consumables i.e. Cartridges/Toner/Ink/Developer and such consumables.
For Sellers		
3	OEM Website Link/Part No for product verification	The OEM shall provide the OEM website link to the buyer at the time of delivery. The offered mo details/configuration should be available on the OEMs website. A device serial number must als provided at the time of supply, which must also be mentioned on the product supplied. The buyer/consignee must be able to verify the complete product details, including configuration, th the provided OEM website link.
4	Warranty	1. The seller shall furnish a valid warranty Certificate/Tag in physical or digital format from t OEM to the purchaser, guaranteeing the products coverage under the specified warranty terms. The warranty certificate should be verifiable through the OEM website/customer c centre. 2. The product in GeM marketplace (Direct Purchase & L1 purchase) comes with a standard warranty of 1 year only and additional warranty may be opted for via the bidding process 3. The warranty period will be valid for the specified number of years or until the printer rea the OEM-defined Minimum Number of Prints within the Warranty Period , whichever is ea i.e. once the printer meets either the Minimum Number of Prints within the Warranty Peri the time duration specified, the warranty coverage will end. 4. The actual number of prints completed by the printer during the warranty period may be verified using the printer's built-in print counter or an equivalent tracking system.
5	Compliance of extended producer's responsibility	With effect from 1st April 2023, as per the E-waste rules 2022, EPR registration is mandatory fo manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registratio number should be reflected in the catalogue parameter. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted r The delivery period of quantity shall commence from the last date of original delivery order and in cases whe option clause is exercised during the extended delivery period the additional time shall commence from the l date of extended delivery period. The additional delivery time shall be (Increased quantity ÷ Original quantity Original delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delive duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Generic**

   Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following ad

Director of Pension, Assam
Housefed Complex
Lastgate
Dispur
Guwahati 781006
.

3. **Generic**

   Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceed should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. **Generic**

   Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the mar and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the O before this period.

5. **Generic**

   Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibilit this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subjec the maximum of quoted GST %.

6. **Scope of Supply**

   Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

7. **Certificates**

   Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

8. **Certificates**

   ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

9. **Certificates**

   Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer’s Lab Results of the Lab will be the Sole Criteria for Acceptance of the Item.

10. **Certificates**

    The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the b document.

11. **Certificates**

    To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the da bid opening (to be uploaded with bid):

    OEM Authorization Certificate
    .

12. **Turnover**

    Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentar evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartere Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with th

In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in re of the completed financial years after the date of constitution shall be taken into account for this criteria.

13. **Turnover**

    OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product du the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant pe shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year c average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having hi bid value should meet this criterion.

14. **Warranty**

    Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. seller should guarantee the rectification of goods in case of any break down during the guarantee period. Sell should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations ar uploaded along with the bid.

15. **Warranty**

    Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provid Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope

    Replacement of Faulty Parts , Operating System recovery, File Recovery etc
    (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this comp In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertak

16. **Warranty**

    Successful bidder will have to ensure that adequate number of dedicated technical service personals / engine are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Tim Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the rele clause of the bid.

17. **Buyer Added Bid Specific ATC**

    Buyer uploaded ATC document Click here to view the file.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievan pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clau is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notic intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Sing / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension p

has already expired.

4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurem policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If ther any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / Sta Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experienc
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless other allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders thro Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional te and conditions/or any other document. If buyer needs more items along with the main item, the same must b added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this they can raise their representation against the same by using the Representation window provided in the bid details in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would nc allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; th Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; a the Code on Social Security, 2020 as and when notified and brought into force by the Government of In

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimur Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall contin remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. an other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance s constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Leve Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में
साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधि
पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न
अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restr
procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this ten
the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of
be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---