

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	28-09-2026 13:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	29-09-2026 13:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Road Transports And Highways
विभाग का नाम/Department Name	Na
संगठन का नाम/Organisation Name	N/a
कार्यालय का नाम/Office Name	National Highways Authority Of India, Regional Office Odisha
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :sunil.kr81@gov.in Buyer Email id: rajeshsethi@nhai.gov.in
कुल मात्रा/Total Quantity	15
वस्तु श्रेणी /Item Category	All in One PC (V2) (Q2) (PAC Only) , Computer Printer (PAC Only) , A4 and Legal Size Multifunction Printer (MFP) (PAC Only)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	All in One PC (V2)

बिड विवरण/Bid Details	
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में है / Purchase Preference to MII sellers available upto price within $L1+X\%$	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50
सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time)	Yes, in compliance with the MII ORDER : DPIIT Order(as and applicable time to time)

एमएसई खरीद वरीयता/MSE Purchase Preference

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एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

मध्यस्थता खंड के समावेश को मंजूरी देने वाले सक्षम प्राधिकारी का विवरण:/Details of the Competent Authority approval for PA

Competent Authority Approval document for PAC : [View Document](#)

सक्षम प्राधिकारी का नाम/Name of Competent Authority	Pradeep K Lal
सक्षम प्राधिकारी का पद/Designation of Competent Authority	Regional Officer
सक्षम प्राधिकारी का कार्यालय/विभाग/प्रभाग/Office / Department / Division of Competent Authority	NHAI RO Odisha
सीए अनुमोदन संख्या/CA Approval Number	1816
सक्षम प्राधिकारी अनुमोदन तिथि/Competent Authority Approval Date	2026-09-17 00:00:00
सक्षम प्राधिकारी द्वारा प्रदान की गई स्वीकृति का संक्षिप्त विवरण/Brief Description of the Approval Granted by Competent Authority	All in one computer and printers for NHAI RO Odisha Bhul

1. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as per public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate. The buyers are to refer the OM No.F.1/4/2021-PPD dated 18.05.2023. [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrence application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017 and its subsequent Orders/Notifications issued by concerned Ministry. Benefits of MSE will be given only if seller/service provider is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation documents submitted.

2. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In case of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Purchase preference. Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other entity are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid. In respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 Supplier and MSE Seller (s) has / have quoted price within $L-1+ 15\%$ (Selected by Buyer) of margin of purchase preference.

band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be av 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE wi only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of docum submitted.

All In One PC (V2) (10 pieces) (Under PAC)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Conte for qualifying as Class 1 and Class 2 Local Supplier respectively)

Bis Required	Yes
Make	hp
Model	hpprostudio4g1iultra7265win11p161pcie123.8

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement Values)
Description	Description of store	All in One Personal Computers consist of a Mouse, Display with Web camera, inbuilt/integrated micro array and speakers, an internal CPU with connectic and power adapter with 1 year standard warranty
	Processor Number	Intel Core i9-13900T, Intel Core i9-13900, Intel Cor 265, Intel Core Ultra 9 285 Or higher
Input Devices	Mouse Connectivity	Wired, Wireless Or higher
	Keyboard Connectivity	Wired, Wireless Or higher
Operating System	Operating System (Factory Preloaded with Certification)	Windows 11 Professional
Memory	Type of RAM	DDR5 Or higher
	RAM Size (GB)	16
Storage	Type of Storage Installed with the System	NVMe SSD
	Storage Capacity (in GB)	1024
Display	Display Size - Diagonal (in Inches)	58.1 - 63 (22.87" - 24.8")
Ports	Number of Ports	1- RJ-45 (10/100/1000 Ethernet Port), 2- HDMI, 2-U 1 TYPE A, 2-USB 3.1 Gen 2 TYPE A, 2-USB TYPE C, 1 Audio Jack
Generic	Stand	Height Adjustable

Additional Specification Parameters - All In One PC (V2) (10 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
RAM	24GB RAM
UPS	APC 600VA UPS - 10nos
Anti-virus	Quick Heal Total Shield 1PC 3Year - 10nos
MS Office	MS Office Home & Business 2024 - 10nos

* Bidders offering must also comply with the additional specification parameters mentioned above.

परिचालन/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परिचालन/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Deli
1	ABINASH BEHERA	751013,301-A, 3RD. FLOOR, PAL HEIGHTS, JAYADEV VIHAR. BHUBANESWAR	10	30

Computer Printer (V2) (2 pieces) (Under PAC)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Conte for qualifying as Class 1 and Class 2 Local Supplier respectively)

Bis Required	Yes
Make	canon
Model	canonlbp246dwiiwithstandard3years warranty

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement Values)
Generic	Description of Stores	Computer Printer with Minimum 1 Year On Site Wa including Cartridge and Power Cord/Adaptor
	Print Technology	Laser
	Type of Printing	Monochrome (Black)
	Paper Size	A4 and Legal, A3, A4 and Legal Or higher
Printing	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM)	36 to 40, 41 to 45, 46 to 50, 51 to 55, 56 to 60, 61 to 70 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM)	Not Applicable Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A3 Size-Mono (in PPM)	Not Applicable, 1 to 5, 6 to 10, 11 to 15, 16 to 20, 21 to 25, 26 to 30, 31 to 35, 36 to 40, 41 to 45, 46 to 50, 51 to 60 Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement Values)
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A3 Size-Colour (in PPM)	Not Applicable Or higher
	Auto Duplexing Printing (2-Sided Feature)	Yes Or higher
Connectivity	Connectivity	USB Port, Ethernet Port, Wi-Fi

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Deli
1	ABINASH BEHERA	751013,301-A, 3RD. FLOOR, PAL HEIGHTS, JAYADEV VIHAR. BHUBANESWAR	2	15

A4 And Legal Size Multifunction Printer (MFP) (1 pieces) (Under PAC)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Conte for qualifying as Class 1 and Class 2 Local Supplier respectively)

Bis Required	Yes
Make	canon
Model	canonmaxifygx6170withstandard3years warranty

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement Values)
General Product Information	Description of Stores	A4 and Legal size Multifunction Machine Printer wil function as Print, Scan and Copy with Power Cord// connecting USB cable
	Printing Technology	Inkjet
	Type of Printing	Colour Or higher
	Availability of Fax	No
Printing Performance	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM) for Laser/LED MFPs	Not Applicable Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement Values)
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in IPM) for Inkjet MFPs	20 to 24, 25 to 29, 30 to 34, 35 to 39, 40 to 44, 45 to 54, 55 to 59, 60 to 64, 65 to 69, 70 to 74, 75 to 84, 85 to 89, 90 to 94, 95 to 99 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM) for Laser/LED MFPs	Not Applicable Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in IPM) for Inkjet MFPs	15 to 19, 20 to 24, 25 to 29, 30 to 34, 35 to 39, 40 to 49, 50 to 54 Or higher
Duplexing & Copying Features	Auto Duplexing Printing/Coping (2-sided Feature)	Yes Or higher
Document and Paper Handling	Original Document Feeder Type (For Scanning and Copying)	Automatic Document Feeders (ADF), Reverse/Dupl Automatic Document Feeders (RADF/DADF), Single Document Feeders (SPDF) Or higher
	Number of Main Paper Tray	1, 2, 3, 4 Or higher
Connectivity and Reliability	Connectivity	USB Port, Ethernet Port, Wi-Fi
Certification and Warranty	On Site Warranty (in Year)	1 Or higher
	Extended Warranty (in Years) over and above standard warranty	2, 3, 4 Or higher

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Deli
1	ABINASH BEHERA	751013,301-A, 3RD. FLOOR, PAL HEIGHTS, JAYADEV VIHAR. BHUBANESWAR	1	15

A4 And Legal Size Multifunction Printer (MFP) (2 pieces) (Under PAC)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Conte for qualifying as Class 1 and Class 2 Local Supplier respectively)

Bis Required	Yes
Make	canon
Model	canonmf289dwwith3yearsarranty

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement Values)
General Product Information	Description of Stores	A4 and Legal size Multifunction Machine Printer with function as Print, Scan and Copy with Power Cord/Connecting USB cable
	Printing Technology	Electrophotography/Xerography (Laser/LED)
	Type of Printing	Monochrome (Black), Colour Or higher
	Availability of Fax	Yes
Printing Performance	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM) for Laser/LED MFPs	30 to 34, 35 to 39, 40 to 44, 45 to 49, 50 to 54, 55 to 64, 65 to 69, 70 to 74, 75 to 79 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in IPM) for Inkjet MFPs	Not Applicable Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM) for Laser/LED MFPs	Not Applicable, 5 to 9, 10 to 14, 15 to 19, 20 to 24, 30 to 34, 35 to 39, 40 to 44, 45 to 49, 50 to 54, 55 to 64, 65 to 69, 70 to 74, 75 to 79 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in IPM) for Inkjet MFPs	Not Applicable Or higher
Duplexing & Copying Features	Auto Duplexing Printing/Copying (2-sided Feature)	Yes Or higher
Document and Paper Handling	Original Document Feeder Type (For Scanning and Copying)	Reverse/Duplex Automatic Document Feeders (RA) Single-Pass Document Feeders (SPDF) Or higher
	Number of Main Paper Tray	1, 2, 3, 4 Or higher
Connectivity and Reliability	Connectivity	USB Port, Ethernet Port, Wi-Fi
Certification and Warranty	On Site Warranty (in Year)	1 Or higher
	Extended Warranty (in Years) over and above standard warranty	2, 3, 4 Or higher

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Deli
1	ABINASH BEHERA	751013,301-A, 3RD. FLOOR, PAL HEIGHTS, JAYADEV VIHAR. BHUBANESWAR	2	15

Special terms and conditions-Version:7 effective from 09-09-2026 for category All in One PC (V2)

1.

1 Product Verification

Each supplied Device shall bear a unique device serial number or other device identifier traceable to the OEM. The Buyer/Consignee shall be able to verify the authenticity of the supplied product including the configuration through the OEM website.

2 Requirement of OEM Logo

Buyers shall not prescribe a requirement for embossing, engraving, printing or affixing the OEM name/logo on the motherboard or any internal component.

3 Operating System -
OEM/Publisher Status

There shall be no mandatory requirement that the OEM of the offered device be a Microsoft Device Partner or hold any specific Microsoft authorisation. If an Operating System other than Microsoft Windows is offered, no specific publisher status or authorisation from the concerned Operating System publisher/provider shall be mandated.

4 Operating System - Licensing

Where Microsoft Windows is supplied, it shall be a genuine, legally licensed and activated copy of the Windows edition/version declared in the catalogue. The licence shall be obtained through a licensing or distribution mechanism permitted by Microsoft. Where any other Operating System is supplied, it shall conform to the applicable licensing terms and conditions of the concerned Operating System publisher/provider, wherever licensing is applicable.

5 Operating System -
Verification

Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee shall be able to verify that the supplied Windows Operating System is genuine and activated through the OEM, i.e. Microsoft. A valid digital licence or any other licensing mechanism permitted by Microsoft for the supplied device shall be acceptable. Where any other Operating System is supplied, similar verification of licence authenticity and/or activation status shall be required only where the concerned Operating System publisher/provider provides a device-level equivalent verification mechanism. Where no such verification mechanism is provided, this requirement shall not apply.

6 Operating System -
Applicability

The requirements relating specifically to Microsoft Windows licensing, activation and verification shall apply where Microsoft Windows forms part of the device configuration. Where an Operating System other than Microsoft Windows is supplied, the applicable licensing requirements of the concerned Operating System publisher/provider shall be complied with, and verification of licence authenticity and/or activation shall be required only where such verification is supported by the concerned Operating System publisher/provider.

7 Operating System-specific
Certification / Compatibility

Hardware compatibility certificate prescribed by a particular Operating System publisher/provider may be requested by buyers.

8 USB Port Declaration / Higher
Interface Standard

Each physical USB port shall be declared only once under the highest interface capability supported by that port. The same physical port shall not be declared under multiple USB generations/types merely because of backward compatibility. A technically backward-compatible higher-generation version of a prescribed USB/interface standard may be offered where it meets or exceeds the functional and performance of the prescribed standard and complies with all other requirements.

9 Warranty

The warranty applicable to the supplied Device shall be as specified/seller's standard for the product and reflected in the resultant contract. The applicable warranty shall be verifiable through the OEM website, OEM customer support facility or warranty certificate/tag provided by the OEM.

Installation requirements, wherever applicable, shall be specified by the the bid under the Installation, Commissioning and Testing (ICT) clause. \ installation is stipulated in the bid, the Seller shall be responsible for ins the complete system and for demonstrating its satisfactory functioning l Consignee or the Buyer's authorised representative.

- 10 Scope of Installation
In the case of Direct Purchase and L1 Purchase, installation of the comp by the Seller/OEM is mandatory.

Installation shall be limited to the supplied computer system and shall n supply or installation of separately procurable software such as antivirus office productivity software, etc., unless such software forms part of the scope through an appropriate GeM category.
- 11 Buyer/Consignee Obligations for Installation
Where installation is included in the resultant contract, the Buyer/Consig provide reasonable access to the installation location and make availabl necessary site infrastructure, including power supply, networking and ot preparation requirements not forming part of the Seller's contractual sc Necessary entry/gate passes, where required, shall be facilitated by the Buyer/Consignee.
- 12 Acceptance of Supplies
Before acceptance and generation of CRAC, the Buyer/Consignee may v appropriate, that the supplied device conforms to the contracted specifi configuration, quantity and warranty requirements and is free from app physical damage or defects. The supplied product shall be new, unused refurbished. The Buyer/Consignee may verify the packaging, supplied accessories/documentation, installed operating system where applicable device serial number/identifier, contracted configuration and applicable
- 13 HDD/SSD Storage Retention
Where required on account of information-security or data-retention con the Buyer may prescribe an appropriate contractual condition under ATC of procurement via bids) regarding retention of storage media such as H used in the supplied device.
- 14 Availability of Monitor
Supply of the monitor shall be governed by the applicable Category para relating to "Availability of monitor". Any specifications or requirements r the monitor shall apply only where a monitor forms part of the contracte configuration.
- 15 Configuration Alteration - Seller
The configuration supplied shall conform to the configuration offered in i catalogue and resultant contract and shall be supported/authorised by t The Seller shall not make any alteration or substitution of components w in deviation from the contracted configuration or affects OEM warranty/s machine should be delivered to the Consignee in its original, factory-app configuration
- 16 Service Escalation Matrix
The Seller shall provide appropriate contact details and an escalation m warranty/service support to the Buyer/Consignee at the time of delivery

Special terms and conditions-Version:3 effective from 31-01-2025 for category Computer Printer (V2)

1.

For Buyers		
1	Product Verification	The buyer/consignee shall verify the complete product details, including configuration, OEM website. The buyer/consignee should be able to perform these verifications witho to create an account on the OEM website.

2	Warranty	1. The buyer may ensure that as soon as supplies are received, a request for a warranty certificate is made, along with logging into the OEM website/call centre to verify certificate. 2. The product in GeM marketplace (Direct Purchase & L1 purchase) comes with a standard on site warranty of one year. In case the seller has standard warranty one year, the same may be mentioned in the catalogue (including in the model) in such case higher warranty offered shall prevail/supersede the minimum one year warranty. 3. Buyer shall verify the actual number of prints completed by the printer at the time of delivery (to ensure that the product has not been in use prior to delivery to the buyer) may be verified using the printer's built-in print counter or an equivalent tracking system available with OEMs. 4. Buyer may please note that warranty does not cover any consumables i.e. Cartridges/Toner/Ink/Developer and such consumables.
For Sellers		
3	OEM Website Link/Part No for product verification	The OEM shall provide the OEM website link to the buyer at the time of delivery. The OEM details/configuration should be available on the OEM's website. A device serial number shall be provided at the time of supply, which must also be mentioned on the product supply invoice. Buyer/consignee must be able to verify the complete product details, including configuration through the provided OEM website link.
4	Warranty	1. The seller shall furnish a valid warranty Certificate/Tag in physical or digital form from OEM to the purchaser, guaranteeing the product's coverage under the specified terms. The warranty certificate should be verifiable through the OEM website/call centre. 2. The product in GeM marketplace (Direct Purchase & L1 purchase) comes with a standard warranty of 1 year only and additional warranty may be opted for via the bidding process. 3. The warranty period will be valid for the specified number of years or until the product reaches the OEM-defined Minimum Number of Prints within the Warranty Period, whichever occurs earlier, i.e. once the printer meets either the Minimum Number of Prints within the Warranty Period or the time duration specified, the warranty coverage will end. 4. The actual number of prints completed by the printer during the warranty period shall be verified using the printer's built-in print counter or an equivalent tracking system available with OEMs.
5	Compliance of extended producer's responsibility	With effect from 1st April 2023, as per the E-waste rules 2022, EPR registration is mandatory for all manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalogue parameter. OEMs shall ensure compliance with EPR responsibilities as per EPR registration applicable from time to time.

Special terms and conditions-Version:1 effective from 10-02-2026 for category A4 and Legal Size Multifunction Printer (MFP)

1.

Product Verification	At the time of delivery, the Seller shall provide the Original Equipment Manufacturer website link with the device serial number corresponding to the supplied product. The serial number shall be indicated on the product. The Buyer or Consignee shall be able to verify complete product details including configuration, through the Original Equipment Manufacturer website without the need for a user account.
Warranty	1. The Seller shall provide a valid Warranty Certificate or Warranty Tag, in physical or digital form issued by the Original Equipment Manufacturer, at the time of supply. The warranty shall be verifiable through the Original Equipment Manufacturer official website and or authorised service care centre. 2. The warranty shall remain valid for the specified number of years or until the printer reaches the Original Equipment Manufacturer defined minimum number of prints during the warranty period, whichever occurs earlier. Upon reaching either of these limits, the warranty coverage shall automatically cease. 3. The Buyer may verify the actual number of prints completed by the printer at the time of delivery to confirm that the product has not been previously used. Such verification may be carried out using the printer's in-built print counter or any other Original Equipment Manufacturer approved mechanism.. 4. The warranty shall not cover consumables, including but not limited to cartridges, toner, ink, developer, and similar consumable items.

Operating System Supportability	1. Products offered under this category shall support at least the Latest-2 versions of the systems specified in the catalogue. 2. If compatibility with an operating system version earlier than Latest-2 is required, the B specify the same under the "Additional Specification Parameter" section at the time of
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क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25% bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the order up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period}$ (in days) to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising option clause. Bidders must comply with these terms.

2. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignment Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service centre is already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centres.

3. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone Number for Service Support.

4. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

5. Generic

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorization Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and signature are required to be furnished along with the bid

6. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Bidder should submit Bid Specific OEM Authorization certificate on OEM letterhead for all products.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences, including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, in its discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Sing Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension p already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement i Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any viola / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Ent Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experienc
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specific Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Rar Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional te conditions/or any other document. If buyer needs more items along with the main item, the same must be ad bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this can raise their representation against the same by using the Representation window provided in the bid details field dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allo bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; tl Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; a Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or ne the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, : Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. an other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance s constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Lev Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the cond

the General Terms and Conditions.

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के प बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनु समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered v Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---