

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	28-09-2026 09:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	29-09-2026 09:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	100 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Railways
विभाग का नाम/Department Name	Indian Railways
संगठन का नाम/Organisation Name	Southern Railway
कार्यालय का नाम/Office Name	Southern Railway
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :dycmmdsl@sr.railnet.gov.in Buyer Email id: amm@tpj.railnet.gov.in
कुल मात्रा/Total Quantity	1
वस्तु श्रेणी /Item Category	All in One PC (V2) (Q2)
टर्नओवर के लिए एमएसई को छूट प्राप्त है / MSE Relaxation for Turnover	Yes Complete
टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है / Startup Relaxation for Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience Criteria, the supporting documents to prove his eligibility exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or rep during the tender/bid process will also be displayed to oth participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	5
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1

बिड विवरण/Bid Details	
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	3 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall

from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specific bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also s meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supp documents to prove his eligibility for Relaxation.

2. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Tur defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM c products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and techni specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his elig Relaxation.

3. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs hav Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to ava themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. I bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purvi Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some oth not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documer evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preferen band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be av 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE wi only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of docum submitted.

4. Short Duration Bid has been published by the Buyer with the approval of the Competent authority due to Emerger procurement of critical products/services.

All In One PC (V2) (1 pieces)

Bis Required	Yes
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तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement Values)
Description	Description of store	All in One Personal Computers consist of a Mouse, Display with Web camera, inbuilt/integrated micro array and speakers, an internal CPU with connectic and power adapter with 1 year standard warranty
	Processor Number	Intel Core i5-13500, Intel Core i5-14500, Intel Core i7-13700, Intel Core i7-14700, Intel Core i9-13900, Intel Core Ultra 5-235, Intel Cc 265, Intel Core i5 14600T, Intel Core Ultra 5 235T, Ultra 5 245, Intel Core Ultra 5 245T, Intel Core Ultr higher
Input Devices	Mouse Connectivity	Wired, Wireless Or higher
	Keyboard Connectivity	Wired, Wireless Or higher
Operating System	Operating System (Factory Preloaded with Certification)	Windows 11 Professional
Memory	Type of RAM	DDR4, DDR5 Or higher
	RAM Size (GB)	16

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement Values)
Storage	Type of Storage Installed with the System	NVMe SSD
	Storage Capacity (in GB)	512
Display	Display Size - Diagonal (in Inches)	58.1 - 63 (22.87" - 24.8")
Ports	Number of Ports	1-DP, 1-HDMI, 1- RJ-45 (10/100/1000 Ethernet Port 3.0 TYPE A, 1-USB 3.1 Gen 1 TYPE A, 1-USB TYPE C Gen 1 TYPE A, Universal Audio Jack
Generic	Stand	Height Adjustable and Swivel and Pivot

Additional Specification Parameters - All In One PC (V2) (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Detailed specification	All in One Personal Computers consist of a Mouse, Keyboard, Display with W inbuilt/integrated microphone array and speakers, an internal CPU with conn cables and power adapter with 3 year standard warranty ;Preferred Brand: A or DELL

* Bidders offering must also comply with the additional specification parameters mentioned above.

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Deli
1	Manoj	620001,OFFICE OF THE SENIOR SECTION ENGINEER TRACTION DISTRIBUTIOIN OFFICE, SOUTHERN RAILWAY,TRICHIRAPALLI,620001	1	30

Special terms and conditions-Version:7 effective from 09-09-2026 for category All in One PC (V2)

1.

1 Product Verification

Each supplied Device shall bear a unique device serial number or other device identifier traceable to the OEM. The Buyer/Consignee shall be able to verify the authenticity of the supplied product including the configuration through the OEM website.

2 Requirement of OEM Logo

Buyers shall not prescribe a requirement for embossing, engraving, printing or affixing the OEM name/logo on the motherboard or any internal component.

3 Operating System - OEM/Publisher Status

There shall be no mandatory requirement that the OEM of the offered device be a Microsoft Device Partner or hold any specific Microsoft authorisation. If an Operating System other than Microsoft Windows is offered, no specific publisher status or authorisation from the concerned Operating System publisher/manufacturer shall be mandated.

4	Operating System - Licensing	Where Microsoft Windows is supplied, it shall be a genuine, legally licensed and activated copy of the Windows edition/version declared in the catalogue. The licence shall be obtained through a licensing or distribution mechanism approved by Microsoft. Where any other Operating System is supplied, it shall conform to the applicable licensing terms and conditions of the concerned Operating System publisher/provider, wherever licensing is applicable. Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee shall be able to verify that the supplied Windows Operating System is genuine and activated through the OEM, i.e. Microsoft. A valid digital licence or any other licensing mechanism permitted by Microsoft for the supplied device shall be acceptable. Where any other Operating System is supplied, similar verification of licence authenticity and/or activation status shall be required only where the concerned Operating System publisher/provider provides a device-level verification mechanism. Where no such verification mechanism is provided, this requirement shall not apply.
5	Operating System - Verification	
6	Operating System - Applicability	The requirements relating specifically to Microsoft Windows licensing, activation and verification shall apply where Microsoft Windows forms part of the computer configuration. Where an Operating System other than Microsoft Windows is supplied, the applicable licensing requirements of the concerned Operating System publisher/provider shall be complied with, and verification of licence authenticity and/or activation shall be required only where such verification is supported by the concerned Operating System publisher/provider.
7	Operating System-specific Certification / Compatibility	Hardware compatibility certificate prescribed by a particular Operating System publisher/provider may be requested by buyers. Each physical USB port shall be declared only once under the highest interoperability capability supported by that port. The same physical port shall not be declared under multiple USB generations/types merely because of backward compatibility. A technically backward-compatible higher-generation version of a prescribed USB/interface standard may be offered where it meets or exceeds the functional and performance of the prescribed standard and complies with all other requirements.
8	USB Port Declaration / Higher Interface Standard	
9	Warranty	The warranty applicable to the supplied Device shall be as specified/seller's standard product and reflected in the resultant contract. The applicable warranty shall be verifiable through the OEM website, OEM customer support facility or warranty certificate/tag provided by the OEM. Installation requirements, wherever applicable, shall be specified by the Seller in the bid under the Installation, Commissioning and Testing (ICT) clause. If installation is stipulated in the bid, the Seller shall be responsible for installing the complete system and for demonstrating its satisfactory functioning to the Buyer/Consignee or the Buyer's authorised representative.
10	Scope of Installation	In the case of Direct Purchase and L1 Purchase, installation of the computer system by the Seller/OEM is mandatory. Installation shall be limited to the supplied computer system and shall not include supply or installation of separately procurable software such as antivirus, office productivity software, etc., unless such software forms part of the computer system scope through an appropriate GeM category.
11	Buyer/Consignee Obligations for Installation	Where installation is included in the resultant contract, the Buyer/Consignee shall provide reasonable access to the installation location and make available necessary site infrastructure, including power supply, networking and other preparation requirements not forming part of the Seller's contractual scope. Necessary entry/gate passes, where required, shall be facilitated by the Buyer/Consignee.
12	Acceptance of Supplies	Before acceptance and generation of CRAC, the Buyer/Consignee may verify, if appropriate, that the supplied device conforms to the contracted specific configuration, quantity and warranty requirements and is free from apparent physical damage or defects. The supplied product shall be new, unused and not refurbished. The Buyer/Consignee may verify the packaging, supplied accessories/documentation, installed operating system where applicable and device serial number/identifier, contracted configuration and applicable

13	HDD/SSD Storage Retention	Where required on account of information-security or data-retention conditions, the Buyer may prescribe an appropriate contractual condition under ATC of procurement via bids) regarding retention of storage media such as HDD used in the supplied device.
14	Availability of Monitor	Supply of the monitor shall be governed by the applicable Category parameters relating to "Availability of monitor". Any specifications or requirements relating to the monitor shall apply only where a monitor forms part of the contracted configuration.
15	Configuration Alteration - Seller	The configuration supplied shall conform to the configuration offered in the catalogue and resultant contract and shall be supported/authorised by the Seller. The Seller shall not make any alteration or substitution of components within deviation from the contracted configuration or affects OEM warranty/service. The machine should be delivered to the Consignee in its original, factory-approved configuration.
16	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation matrix for warranty/service support to the Buyer/Consignee at the time of delivery.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25% of the bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the order up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery order. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period}$ (in days) to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising option clause. Bidders must comply with these terms.

2. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility regarding GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to a maximum of quoted GST %.

3. Scope of Supply

Scope of supply (Bid price to include all cost components) : Only supply of Goods

4. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid ATC and Corrigendum if any.

5. Certificates

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

6. Certificates

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab. Results of the Lab will be the Sole Criteria for Acceptance of the Item.

7. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

8. **Certificates**

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the day of opening (to be uploaded with bid):

Documents mentioned in ATC

9. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1) Participating traders/agents/dealers/resellers/distributors have to attach valid dealership certificate letter from the OEM.

2) Preferred makes: HP, DELL, LENOVO, ASUS and ACER.

Bidders offering others than the preferred makes shall submit the following documents without which the offer is liable to be rejected.

(i) The following certifications of the OEM

- a) Bureau of Indian Standards (BIS)
- b) Udyam registration or factory licence or trademark
- c) ISO 9001, 14001, 20001 & 27001
- d) Windows certificate for the offered model / series/ marketing name.
- e) Restriction of Hazardous substances in Electrical and Electronic Equipment (RoHS)
- f) Extended Producer Responsibility (EPR) from CPCB.

(ii) The bidder shall provide documentary proof for 5 Year experience in the computer manufacturing for the offered make. The contract copies along with CRAC/RITES IC/CRI submitted for any period prior to 01.01.2021.

(iii) Certificate issued by any central / state / PSU organization regarding the successful working of the computer of the offered make. The period covered in the certificate shall be less than one year. The format is given in the annexure.

(iv) Service centre details in TamilNadu

(v) Toll free number and escalation matrix for service support.

3. Bidders to give an undertaking to provide 3 or more years of warranty in the letter pad, duly dated stamped and signed, without which the offer is liable to be

The bid value shall be quoted accordingly.

4. Compliance offered value for the ADDITIONAL SPECIFICATION PARAMETERS shall be submitted without which the offer is liable to be rejected.

5. Past Performance: The Bidder should have supplied same or similar category product for 20% of Bid quantity in atleast one of the last three financial years (i.e, 2022-2023, 2023-2024, 2024-2025) or during the current financial year before the bid opening date to Central / state government organization / PSU. Copies of relevant contracts & CRAC proforma (to certify cumulative order quantity in any one financial year) to be submitted along with the bid in support of quantity supplied in the relevant financial year.

6. Please mention correct HSN code for the offered product.

7. Product Performance: Railway reserves the right to accept or reject the offer based on the past performance of the brand offered to ensure quality or timely honouring of warranties of the offered product.

Payment Conditions:

Failure consequences: In case the firm fails to execute the contract within the original delivery period, the purchaser will be entitled to impose liquidated damages for the entire delivery period. For any reason, if the supplier fails to supply goods as per the conditions of the contract, as amended from time to time, Purchaser shall have the right to levy damages on the supplier for failing to comply with the contractual conditions, not by the way of an amount equal to security deposit of the defaulted order amount. These damages shall be treated as recoveries outstanding against the vendor and dealt with accordingly.

10. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

11. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignment Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service centre is already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centres.

12. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

13. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

14. Warranty

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. Of certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarar rectification of goods in case of any break down during the guarantee period. Seller should have well establish Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent / The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequen including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by th regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Sing Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension p already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement p Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any viola / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector En Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experienc
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifi Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Rar Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional te conditions/or any other document. If buyer needs more items along with the main item, the same must be ad bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this can raise their representation against the same by using the Representation window provided in the bid details field dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allo bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; tl Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; a Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Employees' Provident Funds Act, 1952, The Employees' State Insurance Act, 1948, The Maternity Benefit Act, 1961, The Workmen's Compensation Act, 1923, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत की सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पक्ष पर बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुसंधान करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the competent authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---