बिड संख्या/Bid Number: GEM/2026/B/8050603

दिनांक /Dated: 21-10-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	09-11-2026 18:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	10-11-2026 18:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	120 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Ports, Shipping And Waterways
विभाग का नाम/Department Name	Na
संगठन का नाम/Organisation Name	Jawaharlal Nehru Port Trust
कार्यालय का नाम/Office Name	Port Wing
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :jnptgem@jnport.gov.in Buyer Email id: noharlalghormare@jnport.gov.in
वस्तु श्रेणी /Item Category	Managed Services For Cloud (Beyond MeiTY List) - Government Community Cloud (GCC); Cloud Provisioning Services, Cloud Migration Services, Cloud Operations & Maintenance Services
अनुबंध अवधि /Contract Period	4 Year(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)

बिड विवरण/Bid Details	
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / **Minimum number of bids required to disable automatic bid extension**	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / **Number of days for which Bid would be auto-extended**	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / **Number of Auto Extension count**	1
बिड से रिवर्स नीलामी सक्रिय किया/**Bid to RA enabled**	No
बिड का प्रकार/**Type of Bid**	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /**Time allowed for Technical Clarifications during technical evaluation**	3 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / **Estimated Bid Value in INR (Inclusive of all taxes)**	84710973
मूल्यांकन पद्धति/**Evaluation Method**	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / **Financial Document Indicating Price Breakup Required**	Yes
मध्यस्थता खंड/**Arbitration Clause**	No
सुलह खंड/**Mediation Clause**	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	1436000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	51

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document

for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

Jawaharlal Nehru Port Authority
Jawaharlal Nehru Port Authority, Ministry of Ports, Shipping and Waterways
(Jawaharlal Nehru Port Authority)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

1. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any

impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

BoQ and Deliverables. - 1792410369.xlsx

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Scope Of Work:1789734206.pdf

Managed Services For Cloud (Beyond MeiTY List) - Government Community Cloud (GCC); Cloud Provisioning Services, Cloud Migration Services, Cloud Operations & Maintenance Services (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Deployment Model	Government Community Cloud (GCC)
Type of cloud managed Services	Cloud Provisioning Services , Cloud Migration Services , Cloud Operations & Maintenance Services
Security Implementation & Monitoring Services	Authentication SSO , File System and Integrity Monitoring , Log Inspection , Basic Security Hardening , Network Penetration Testing , Security Operations Centers (SOC) , Anti-Malware , Next Gen Firewall , Security Incident and Event Management (SIEM) , Application Control , Vulnerability Scanning , DDOS Protection , Web Application Firewall
Management & Monitoring Tools and services	Compute System(Virtual Server) Monitoring , Storage & Backup Monitoring , Event Management & Auto-Ticketing , Network Monitoring , IT Asset Management , IT Service Management , Helpdesk Services
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

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परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Noharlal Lokram Ghormare	400707,Jawaharlal Nehru Port Authority, Administration Building, Sheva, Navi Mumbai - 400707	1	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE 25% : The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.
   For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 25 percent with the consent of the service provider

2. **Buyer Added Bid Specific ATC**

   Buyer Added text based ATC clauses

A. <u>Minimum Qualifying Criteria & Documents required from Bidder (to be uploaded in respective Document Name)</u>

The bid may be submitted either directly by a Cloud Service Provider (CSP) or by System Integrators (SIs) authorized by the CSP.

If the CSP participates directly, it **MUST NOT** issue an authorization letter to any System Integrator for this bid. If it is found that both the CSP and its SI(s) submit separate bids, all bids from the CSP and its SIs will be rejected.

However, if the CSP does not participate directly, it may authorise multiple SIs to submit bids.

The participating entity must fulfil the following:

Sr. No.	Minimum Qualifying Criteria	Document to be submitted.
1	**Minimum Average Turnover of the Bidder: ₹215 Lakhs** The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.	A certificate from the Chartered Accountant with Unique Document Identification Number (UDIN), indicating the turnover details for the relevant period or Audited Profit loss and Balance sheet with Unique Document Identification Number (UDIN) shall be uploaded with the bid.

2	**Past Project Experience**: The Bidder should have successfully executed similar work, any one of the following, excluding GST: (a) One order costing not less than **₹574** Lakhs OR (b) Two orders, each one costing not less than **₹359** Lakhs OR (3) Three orders, each one costing not less than **₹287** Lakhs Similar works means i.e. execution of Cloud Services / Supply and Installation of Servers / Security Monitoring of Cloud in any Govt. firm / agency, PSU or Pvt. organization in India during preceding 7 financial years (i.e. current year and seven previous financial years) as on opening of bid. **Note:- The bidder is allowed to submit maximum of three relevant work orders with completion certificate and form 26AS in case work experience in private organization.** **If submitting irrelevant work orders, the bid shall be rejected.**	Copies of work order/s and satisfactory completion/performance certificates as issued by clients in support of enclosed order/s. a) In the case of turnkey project cost of supply, installation, management, maintenance, monitoring, administration, troubleshooting, and support for servers, storage, fire walls, switches, digital security infrastructure, and cloud infrastructure will be considered. b) In case bidder submitting order/completion certificate / performance certificate from private sector companies/firm, the bidder has to submit Form 26AS in addition to the certificates. The bidder has to submit Form 26AS for all the years covering the work performed clearly specifying the amount received from the client. The total of the amount received as shown in Form 26AS must match with MQC requirement.
3	**The Bidder should not have been currently blacklisted by any Government / Government organization /Banks / PSUs in India etc.**	The Bidder should not have been debarred/black-listed by any Central/State Government Agency/ Public sector Undertaking /Regulatory authority of India at the time of submission of bid. An undertaking by the bidder in this regard to be submitted **(Refer Format B).**
4	**The Cloud Service Provider (CSP) must have MeitY (Ministry of Electronics and Information Technology) empaneled Government Community Cloud (GCC) deployment.**	Copy of letter of empanelment by Meity along with GCC details. Meity empanelment must be valid on bid issuing date.

5	**The CSP must have at least 3 nos Tier 3 Rated Data Centres located in different locations, which should have empanelled by MeitY and audited by STQC. The primary data center must be located in Mumbai/Navi Mumbai.**	Copy of letter of empanelment by Meity along with Data Center location. Meity empanelment must be valid on bid issuing date. STQC Audit Proof.
6	**The CSP must have following Certification:** (i) **ISO 27001 - Data Centre and the cloud services should be certified for the latest version of the standards.** (ii) **ISO/IEC 27017:2015-Code of practice for information security for cloud services and Information technology.** (iii) **ISO 27018 - Code of practice for protection of personally identifiable information (PII) in public clouds.** (iv) **ISO-22301 for Business Continuity Management.** (v) **ISO/IEC 20000-1-Guidance on the application of Information Technology Service Management System.**	A valid copy of the certificates.
7	**The CSP must have the strength of at least 100 IT Professionals (data center/networking/system administration/ cloud services professionals/cloud security experts) on their payroll as on the date of submission of this bid. At least 10 of these professionals must have experience (of minimum 5 years) in deployment and Management of cloud solution/ DR Management / virtual server administration/system administration, Virtualization, security, database, etc.)**	Certificate from CSP HR on the letterhead certifying the availability of the resources on their payroll as on the date of submission of the bid as per the requirement.
8	**The CSP should have accreditations relevant to security, availability, confidentiality, processing integrity, and/or privacy Trust Services principles -SOC 1, SOC 2 & SOC 3.**	A valid SOC 3 copy of the certificate.

9	**Manufactures Authorisation Form (MAF)**	In case the bidder is not a CSP, **MAF** from the CSP is required to be submitted by the bidder. ***Not applicable for CSP.***

B. Additional Documents Required from Bidder:

10	**INTEGRITY PACT**	The Bidder is required to enter into an Integrity Pact with JNPA, in the Format enclosed with bid document. The Integrity Pact will be signed by authorised signatory for and on behalf of JNPA at the time of execution of Agreement with the successful Bidder. While submitting the Bid, the Integrity Pact shall be signed by the duly authorized signatory of the Bidder. Scanned copy of Pre-Contract Integrity Pact Agreement must be uploaded along with the bid. Original hard copy of Pre Contract Integrity Pact Agreement should be submitted by post, courier or hand delivery within 7 days from closing date of bid. The original Integrity Pact should be submitted at 'Office of the Dy. General Manager, Management Services Section, Jawaharlal Nehru Port Authority (JNPA), Administration Building, Sheva, Navi Mumbai – 400 707. Please note: Failure to upload the scanned copy along with the bid and failure to submit the original hard copy duly signed and witnessed within the stipulated time, the bid may be rejected.

Participation through a consortium or joint venture is not permitted for this bid.

C. TERMS & CONDITIONS

1) **Contract period** : The contract period shall be four years from the date of Go-Live of the cloud service and contract period may extend for one more year on same terms and conditions.

2) **TERMS OF PAYMENT:**

   a) One time charges shall be paid on completion of setup at the primary DC.

   b) Cloud service charges shall be released quarterly, after completion of each quarter. The billing shall be start from the go-live date.

   The GST shall be reimbursed as per prevailing rates on production of documentary evidence for payment made to Govt. of India.

3) **Delivery:** Delivery Period 4 weeks from the date of placement of order.

4) **EMD :** Bidders must submit the EMD of through RTGS /NEFT/ Internet banking:

Beneficiary : Jawaharlal Nehru Port Authority
Bank Name : State Bank Of India.
Bank A/c no : 10072950169
IFSC code : SBIN0007491
Bank Branch : PUB

5) **Performance Guarantee/Security Deposit**

The successful bidder will be required to furnish Performance Guarantee (ePBG) equal to as mentioned in the GEM bid within 21 days from the date of issue of work order & same shall be valid for a period up to completion of contract period of 04 years with claim period of 03 months. Any expenditure in this connection will be borne by bidder.

Note –

i) The ePBG is 5% for the subject bid.

ii) If the successful bidder fails to submit the PBG within the stipulated period, interest of 12% per annum on performance guarantee amount will be levied (non –returnable) for delayed period of submission from first running bill.

iii) JNPA will be entitled to encash the Bank Guarantee (BG) deposited by the bidder to the JNPA, in any of the following events:

a) In case of failure on the part of the contractor, at any time, during the continuance of this contract, to comply with any of the conditions herein contained.

b) In case of any breach of contract, or

c) Service provided by the contractor during the period of contract is found to be unsatisfactory.

After completion of contract period, the admissible performance guarantees after deduction of penalty if any shall be released without any interest.

In case the bidder is submitting EMD in the form of ePBG via NESL, the validity shall be 12 months, and the claim period shall be 3 months.

The E- Bank Guarantee for EMD / E-PBG should be submitted by the bidder via NeSL. The details for E-PBG via NeSL in favour of Jawaharlal Nehru Port Authority are given below.

- *Entity Name: JAWAHARLAL NEHRU PORT AUTHORITY*
- *PAN/ UIN: AAALJ0036D*
- *Bank Name: Bank of Baroda*
- *A/c No.: 27410100022333*
- *IFSC Code: BARB0NERULX*
- *Email id: dgmfin2@inport.gov.in*
- *Mobile No. 9869251006*

Insurance Surety Bond:

Insurance Surety Bond will also be accepted as an alternative to E- Bank Guarantee for Earnest Money Deposit (EMD) and Performance Guarantee.

6) **TERMINATION CLAUSE**

JNPA may initiate the action for termination of the contract if the Bidder disregards any of the essential conditions or obligations of contract and does not remedy such action within ten days following written notification of violation. If three successive warnings are not honoured and the fault is not rectified, JNPA has right to terminate the contract after giving one-month notice to the contractor without any financial obligation on either side.

7) **LIQUIDATED DAMAGES:** As per GeM General Terms and Conditions.

8) **PRE-BID QUERIES:** The queries will be received through representation windows only on GEM portal.

9) **CONTRACT AGREEMENT & NON-DISCLOSURE AGREEMENT:** You have to sign contract agreement & non-disclosure agreement as per format within 15 Days from the issuing date of work order.

Note-

The bidder has to upload the given formats with relevant documents in ATC as per given below. The bidder has to upload all formats duly signed, seal & company stamp with supporting documents along with the bid. The formats are attached in Buyer Added Bid Specific ATC.

Sr. No.	Additional Documents Requested in ATC	Documents to be uploaded in respective ATC
1	ATC 1	Copies of work-order/s, satisfactory completion/performance certificates as issued by clients in support of enclosed orders, Form 26AS etc.
2	ATC 2	A certificate from the Chartered Accountant with Unique Document Identification Number (UDIN),
3	ATC 3	**Format - B** Non debarred/black-listed undertaking. MAF. Integrity Pact.
4.	ATC 4	**CSPs Documents.**

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3. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document Click here to view the file.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.

4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---