बिड संख्या/Bid Number: GEM/2026/B/8051773
दिनांक /Dated: 30-10-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	09-11-2026 17:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	10-11-2026 17:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Home Affairs
विभाग का नाम/Department Name	Central Armed Police Forces
संगठन का नाम/Organisation Name	Indo Tibetan Border Police (itbp)
कार्यालय का नाम/Office Name	Directorate General
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :gemcelldte@itbp.gov.in Buyer Email id: dctproc@itbp.gov.in
कुल मात्रा/Total Quantity	261
वस्तु श्रेणी /Item Category	High End Desktop Computer (Q2)
पिछले 3 वितीय वर्षों का बिडर का न्यूनतम औसत वार्षिक वित्तीय टर्नओवर/Minimum Average Annual Turnover of the bidder (For the last 3 Financial Years)	242 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	1941 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes | Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes | Complete

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	10
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
विगत प्रदर्शन /Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	7 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	Yes
Inspection to be carried out by Buyers own empanelled agency	Yes
Type Of Inspection	Stage-wise Inspection
Name of the Empanelled Inspection Agency/ Authority	Board of Officers
Quality Assurance Plan document	1789707284.pdf
अनुमानित बिड मूल्य / Estimated Bid Value	48546000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
वित्तीय दस्तावेज की आवश्यकता है / Financial Document Required	Yes

बिड विवरण/Bid Details	
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	1456380

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	41

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :
DIG (Proc), Dte Gen, ITBP
Directorate General, Central Armed Police Forces, Indo Tibetan Border Police (ITBP), Ministry of Home Affairs (Naveen Chandra Jha)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में है / Purchase Preference to MII sellers availabele upto price within L1+X%	20

मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50
सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time)	Yes, in compliance with the MII ORDER : DPIIT Order(as amended and applicable time to time)

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery

acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
7. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
8. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.
OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017 and its subsequent Orders/Notifications issued by concerned Ministry .Benefits of MSE will be allowed only if seller/service provider is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

9. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
10. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
11. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.
12. Short Duration Bid has been published by the Buyer with the approval of the Competent authority due to Emergency procurement of critical products/services.
13. **Inspection of Stores by Nominated Inspection Authority / Agency of buyer or their authorized representatives**

An independent third party Professional Inspection Body can help buyer in mitigating buyer’s risk with pre-dispatch/post-dispatch inspection in order to ensure that equipment, components, solutions and documentation conform to contractual requirements. The buyer has a right to inspect goods in reasonable manner and within reasonable time at any reasonable place as indicated in contract. Inspection Fee/ Charges (as pre-greed between buyer and Inspection Agency) would be borne by the buyer as per their internal arrangement but may be recovered from the seller if the consignment failed to conform to contractual specification and got rejected by the Inspection Officer .If so requested and accepted by the seller , initially seller may pay for inspection charges as applicable and get the same reimbursed from buyer if consignment accepted by the Inspecting Officer . For reimbursement seller has to submit proof of payment to Inspection Agency.

Seller/OEM shall send a notice in writing / e-mail to the Inspecting officer / inspection agency specifying the place of inspection as per contract and the Inspecting officer shall on receipt of such notice notify to the seller the date and time when the stores would be inspected. The seller shall, at his own expenses, afford to the Inspecting officer, all reasonable facilities as may be necessary for satisfying himself that the stores are being and or have been manufactured in accordance with the technical particulars governing the supply. The decision of the purchaser representative /inspection authority regarding acceptance / rejection of consignment shall be final and binding on the seller.

The Seller shall provide, without any extra charge, all materials, tools, labour and assistance of every kind which the Inspecting officer may demand of him for any test, and examination, other than special or independent test, which he shall require to be made on the seller's premises and the seller shall bear and pay all costs attendant thereon.

The seller shall also provide and deliver store / sample from consignment under inspection free of charge at any such place other than his premises as the Inspecting officer may specify for acceptance tests for which seller/OEM does not have the facilities or for special/ independent tests.

In the event of rejection of stores or any part thereof by the Inspecting officer basis testing outside owing to lack of test facility at sellers premises, the seller shall, on demand, pay to the buyer the costs incurred in the inspection and/or test. Cost of test shall be assessed at the rate charged by the Laboratory to private persons for similar work.

Inspector shall have the right to put all the stores or materials forming part of the same or any part thereof to such tests as he may like fit and proper as per QAP/governing specification. The seller shall not be entitled to object on any ground whatsoever to the method of testing adopted by the Inspecting officer.

Unless otherwise provided for in the contract, the quantity of the stores or materials expended in test will be borne by seller.

Inspecting officer is the Final Authority to Certify Performance / accept the consignment. The Inspecting officer’s decision as regards the rejection shall be final and binding on the seller.

The seller shall if so required at his own expense shall mark or permit the Inspecting officer to mark all the approved stores with a recognised Government or purchaser's mark.

14. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

i. If number of technically qualified bidders are only 2 or 3.
ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
04-11-2026 11:00:00	Conference Hall, DTE GEN ITBP Block -2 ,CGO Complex , Lodhi Road New Delhi

High End Desktop Computer (261 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification]

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
PROCESSOR	**Description of Stores**	Desktop Computer with Table Mount Monitor System with Compatible Chipset as per Processor make with Minimum 6 USB Port
	Base Processor Number	AMD Ryzen 7 5700G, Intel Core i7 12700, NA for Higher Processor Or higher
	Higher Processor Number	NA for Base Processor, AMD Ryzen 7 PRO 5750G, AMD Ryzen 7 8700GE, AMD Ryzen 7 PRO 8700GE, AMD Ryzen 7 8700G, AMD Ryzen 7 PRO 8700G, AMD Ryzen 9 PRO 7945, AMD Ryzen 9 7900X3D, AMD Ryzen 9 7950X3D Or higher
MOTHERBOARD	**Trusted Platform Module**	No TPM, Discrete TPM 2.0
OPERATING SYSTEM	**Factory Pre-loaded Operating System**	Window 11 Professional
MEMORY (RAM)	**RAM Size (Memory Card/Module) (in GB) (Capacity to be Installed in the System)**	16, 32, 64 Or higher
STORAGE	**Primary Storage Capacity (in GB)**	1024, 2048 Or higher
	Availability of Secondary Storage	NVME - SSD Or higher
	Secondary Storage Capacity (in GB)	500.0, 512.0, 1024.0, 2048.0 Or higher
Monitor	**Availibility of Monitor**	Yes as per IS 13252 (Part 1)
	Panel Type	Twisted Nematic (TN), Vertical Alignment (VA), In Plane Switching (IPS)
	Screen Size (in CMs)	48.26 - 53 (19.0" - 20.87")
WARRANTY	**On Site OEM Warranty (In year)**	3, 4, 5 Or higher

Additional Specification Parameters - High End Desktop Computer (261 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
GPU (Graphic Card)	(Graphic Card - Minimum 4GB or better). DDR4 or higher.

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Omprakash Sharma	110062,SHQ (Delhi), ITBP, Tigri Camp, New Delhi	85	90
2	Markanday Tak	301028,The Dy. Inspector General, Central Training College Alwar Indo Tibetan Border Police MHA/Govt.Of India Vill-Berawas, Po-Sahdoli, Distt-Alwar, Rajasthan Pin Code- 301028	1	90
3	Jitendra Kumar	781014,Eastern Command HQ ITBP Dharapur,Guwahati, Assam	12	90
4	Yogendra Kumar Rawat	791111,HQ NE FTR, ITBP, PO-Khating Hill, Distt - Papum Para, Itanagar, AP	34	90
5	Krishna Rajak	248146,Frontier Head Quarter, ITBP, PO- Seema Dwar, Distt-DDN(UKD)	17	90
6	Sanjeev Uniyal	194101,North-West Frontier HQ, ITBP, PO- Choglamsar, Leh Ladakh Pin- 194101	13	90
7	Suresh Kumar T D	630561,Dy. Inspector General(RTC) Shivganga, ITB Police MHA/Govt. of India Vill-Illupaikudi, PO-Padamathur, Distt-Sivagangai(Tamilnadu) Pin Code-630561	1	90
8	Jagmohan Singh Rawat	263643,SHQ ALMORA, Bimola Camp, P.O- Kosi, Distt- Almora, Uttarakhand, Pin-263643	8	90
9	Panch Dev Shah	243004,SHQ (BRLY) ITBP Camp Bukhara Post Chaubari Dist Barelly pin-243004	6	90
10	Manoj Kumar	737102,SHQ(GTK), ITBP, PO-Samdur, Distt- East Sikkim, Gangtok, State- Sikkim, Pin-737102	10	90
11	Parmjit Singh Brar	801503,SHQ PATNA ARYA SAMAJ ROAD RPS DANAPUR PATNA	4	90
12	Ganesh Kumar Sharma	191101,SHQ SRINAGAR, ITBP, PANTHACHOWK, SRINAGAR (J&K) PIN-191101	8	90

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
13	Jagadeesh C P	473551,Communication and Information Technology Institute, I.T.B.Police, PO-Shivpuri, Distt- Shivpuri (M.P) Pin- 473551	2	90
14	Deepak Joshi	492018,THQ Central FTR, 4th floor, Commercial Complex (Blue Building), Sector-27, Atal Nagar, Naya Raipur, Distt-Raipur, Chhattisgarh Pin-492018	24	90
15	Amit Tiwari	160003,HQ Western command, ITBP Behlana Camp, P.O - Airport (UT)	23	90
16	Sandeep Kumar Singh	226024,Inspector General, ITBP, 6TH Floor, Kendriya Bhawan, Aliganz , Lucknow Hall no 1,3 & 4 (UP)	13	90

Special terms and conditions-Version:10 effective from 30-09-2026 for category High End Desktop Computer

1. **1. Category Specification / MeitY Model Technical Specification / ATC Restrictions**
   The category has been created in accordance with the Model Technical Specification issued by the Ministry of Electronics and Information Technology (MeitY) vide letter No. W-43/4/2020-IPHW dated 19.08.2024 and is based on the parameters defined therein. Buyers shall not prescribe, through Buyer Added ATCs, any technical parameter, allowed value, particular processor, processor brand, processor manufacturer or other requirement which restricts or overrides the Category Specifications. Clause 2(e) of the GeM General Terms and Conditions (GTC) shall apply accordingly.

   2. Product Verification
   Each supplied Device shall bear a unique device serial number or other unique device identifier traceable to the OEM. The Buyer/Consignee shall be able to verify the authenticity of the supplied product including the configuration through the OEM website.

   3. Requirement of OEM Logo
   Buyers shall not prescribe a requirement for embossing, engraving, printing or affixing the OEM name/logo on the motherboard or any internal component.

   4. Operating System - OEM/Publisher Status
   There shall be no mandatory requirement that the OEM of the offered device should be a Microsoft Device Partner or hold any specific Microsoft authorisation. Where an Operating System other than Microsoft Windows is offered, no specific partner status or authorisation from the concerned Operating System publisher/provider shall be mandated.

   5. Operating System - Licensing
   Where Microsoft Windows is supplied, it shall be a genuine, legally licensed and duly activated copy of the Windows edition/version declared in the catalogue, and the licence shall be obtained through a licensing or distribution mechanism authorised by Microsoft. Where any other Operating System is supplied, it shall comply with the applicable licensing terms and conditions of the concerned Operating System publisher/provider, wherever licensing is applicable.

   6. Operating System - Verification
   Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee shall be able to verify that the supplied Windows Operating System is genuine and duly activated through the OEM, i.e. Microsoft. A valid digital licence or any other licensing mechanism permitted by Microsoft for the supplied device shall be

acceptable. Where any other Operating System is supplied, similar verification of licence authenticity and/or activation status shall be required only where the concerned Operating System publisher/provider provides a device-level or equivalent verification mechanism. Where no such verification mechanism is provided, this requirement shall not apply.

7. Operating System - Applicability
The requirements relating specifically to Microsoft Windows licensing, activation and verification shall apply where Microsoft Windows forms part of the contracted configuration. Where an Operating System other than Microsoft Windows is supplied, the applicable licensing requirements of the concerned Operating System publisher/provider shall be complied with, and verification of licence authenticity and/or activation shall be required only where such verification is supported by the concerned Operating System publisher/provider.

8. Operating System-specific Certification / Compatibility
Hardware compatibility certificate prescribed by a particular Operating System publisher/provider may be requested by buyers.

9. USB Port Declaration / Higher Interface Standard
Each physical USB port shall be declared only once under the highest interface capability supported by that port. The same physical port shall not be counted under multiple USB generations/types merely because of backward compatibility. A technically backward-compatible higher-generation version of a prescribed USB/interface standard may be offered where it meets or exceeds the functionality and performance of the prescribed standard and complies with all other Category requirements.

10. Warranty
The warranty applicable to the supplied Device shall be as specified/selected in the product and reflected in the resultant contract. The applicable warranty shall be verifiable through the OEM website, OEM customer support facility or warranty certificate/tag provided by the OEM.

11. Scope of Installation
Installation requirements, wherever applicable, shall be specified by the Buyer in the bid under the Installation, Commissioning and Testing (ICT) clause. Where installation is stipulated in the bid, the Seller shall be responsible for installation of the complete system and for demonstrating its satisfactory functioning to the Consignee or the Buyer’s authorised representative. In the case of Direct Purchase and L1 Purchase, installation of the computer system by the Seller/OEM is mandatory. Installation shall be limited to the supplied computer system and shall not include supply or installation of separately procurable software such as antivirus software, office productivity software, etc., unless such software forms part of the contracted scope through an appropriate GeM category.

12. Buyer/Consignee Obligations for Installation
Where installation is included in the resultant contract, the Buyer/Consignee shall provide reasonable access to the installation location and make available the necessary site infrastructure, including power supply, networking and other site-preparation requirements not forming part of the Seller's contractual scope. Necessary entry/gate passes, where required, shall be facilitated by the Buyer/Consignee.

13. Acceptance of Supplies
Before acceptance and generation of CRAC, the Buyer/Consignee may verify, as appropriate, that the supplied device conforms to the contracted specifications, configuration, quantity and warranty requirements and is free from apparent physical damage or defects. The supplied product shall be new, unused and non-refurbished. The Buyer/Consignee may verify the packaging, supplied accessories/documentation, installed operating system where applicable, unique device serial number/identifier, contracted configuration and applicable warranty.

14. HDD/SSD Storage Retention
Where required on account of information-security or data-retention considerations, the Buyer may prescribe an appropriate contractual condition under ATCs, in case of procurement via bids, regarding retention of storage media such as HDDs/SSDs used in the supplied device.

15. Availability of Monitor
Supply of the monitor shall be governed by the applicable Category parameter relating to "Availability of monitor". Any specifications or requirements relating to the monitor shall apply only where a monitor forms part of the contracted configuration.

16. Configuration Alteration - Seller
The configuration supplied shall conform to the configuration offered in the catalogue and resultant contract and shall be supported/authorised by the OEM. The Seller shall not make any alteration or

substitution of components which results in deviation from the contracted configuration or affects OEM warranty/support. The machine should be delivered to the Consignee in its original, factory-approved configuration.

17. Service Escalation Matrix
The Seller shall provide appropriate contact details and an escalation matrix for warranty/service support to the Buyer/Consignee at the time of delivery.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

2. **Generic**

   Non return of Hard Disk: As per Buyer organization's Security Policy,Faulty Hard Disk of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.

3. **Generic**

   Scope of supply includes Training: Number of employees to be trained

   05
   , Place for Training
   Consignee Location
   and Duration of training
   01
   days.

4. **Generic**

   Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

5. **Inspection**

   Nominated Inspection Agency: On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance:
   Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC):

   By BoO, detailed by ITBP all charges shall be borne by seller.

   Post Receipt Inspection at consignee site before acceptance of stores:
   By BoO, detailed by ITBP all charges shall be borne by seller.

6. **Forms of EMD and PBG**

   Bidders can also submit the EMD with Account Payee Demand Draft in favour of

   DIG (Proc), Dte Gen, ITBP
   payable at
   SBI, New Delhi.
   .
   Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

7. **Forms of EMD and PBG**

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

DIG (Proc), Dte Gen, ITBP
. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

8. **Forms of EMD and PBG**

Bidders can also submit the EMD with Banker’s Cheque in favour of

DIG (Proc), Dte Gen, ITBP
payable at
SBI, New Delhi
.
Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

9. **Forms of EMD and PBG**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

DIG (Admn), Dte Gen, ITBP
Account No.
31771396583
IFSC Code
SBIN0001076
Bank Name
State Bank of India, R.K. Puram
Branch address
State Bank of India, Sector-1, Block-7, R.K. Puram, New Delhi-110022
.
Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

10. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

DIG (Proc), Dte Gen, ITBP
payable at
SBI, New Delhi
. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

11. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

DIG (Proc), Dte Gen, ITBP
A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

12. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

DIG (Admn), Dte Gen, ITBP
Account No.
31771396583
IFSC Code
SBIN0001076
Bank Name
State Bank of India, R.K. Puram
Branch address
State Bank of India, Sector-1, Block-7, R.K. Puram, New Delhi-110022.
. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

13. **Financial Criteria**

    NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

14. **Certificates**

    Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

15. **Certificates**

    ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

16. **Certificates**

    The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

17. **Turnover**

    Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

18. **Turnover**

    OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

19. **Warranty**

    Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during

the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

20. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

21. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1) Public Procurement Order (Preference to Make in India 2017) issued by Dep artment of Industrial Policy and Promotion, Ministry of Commerce and Indus try, Govt. of India, vide their letter dated 15-06-2017, Ministry of Commerce and Ind ustry Department for Promotion of Industry and Internal Trade (Public Procurem ent Section) Order dated 04/06/2020 and 16 Sept 2020, Ministry of Finance, De partment of Expenditure, Public Procurement Division O/No. F. No. 6/18/2019-PP D dated 23-07-2020 and notification issued by Ministry of MSM E under section - 11 of Micro Small and Medium Enterprises Development at 2 006 shall also be t aken into consideration in procurement of Goods and Services.

MII(Make In India) Declaration Certificate

S.No.	Details	To be submitted OE M
1	Company/Entity Name and registered addr ess	
2	GeM Bid Number with Date	
3	Local Content Percentage (e.g., 50% or mo re For Class-I and 20% to 49% for class-II).	Class-I Or Class-II
4	The location where value addition for the s ervice is taking place	
5	Date, place, and authorized signature	

Note:- The minimum local content to qualify as a Class 1 local supplier is denote d in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the l ocal content and the details of locations at which the local value addition is mad e along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percent age of local content shall be certified by the statutory auditor or cost auditor, if t he OEM is a company and by a practicing cost accountant or a chartered accou ntant for OEMs other than companies as per the Public Procurement (preferenc e to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Loca l suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local sup pliers as per MII order dated 04.06.2020 are not eligible to participate. However

, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023. OM_No.1_4_2021 _PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 20 17 and its subsequent Orders/ Notifications issued by concerned Ministry .Benefits of MSE will be allowed only if seller/service provider is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

2) <u>Bidder annual turnover & experience criteria:</u> Micro & Small Enterprises who are manufacturers of the primary product category or service provider of the primary service category and Start-up are exempted for Turnover & Experience criteria.

*** The re-seller/authorized dealers/traders are not exempted for Turn Over and Experience Criteria even if they are holding Udyam Registration Certificate***

3) <u>EMD:-</u> Following categories are exempted from submission of “Earnest Money Deposit ” (EMD)

(i) Micro & Small Enterprises MSEs, who are manufacturer of the primary product category or service provider of the primary service category, are admissible for exemption for EMD (Bid Security).

(ii) Other Categories i.e. Startups, KVIC, ACASH, WDO, Coir Board, TRI FIED, KendriyaBhandar, Sellers having ATO of Rs. 500 crores, Seller having BIS License, credentials verified through the process of Vendor Assessment by Vendor Assessment Agencies, Central/State PSUs are also exempted for EMD

(iii) The re-sellers/authorized dealers/traders are not exempted for EM D (Bid Security) i.e. EMD are required to be deposited.

(iv) However, scanned copy of "Bid-Security Declaration" Certificate on Company / Firm letter Head is required to be submitted by all the above-mentioned exempted Categories as per QA Plan.

(As per MoF No. F.9/4/2020-PPD)

BID SECURITY DECLARATION CERTIFICATE

(In lieu of EMD)

To,

The Dy. Inspector General (Proc),

Dte.Gen. ITB Police,

Block No. CGO Complex,

LodhiRaod New Delhi- 110003

Tender No.....

Name of items/store.....

We M/s..... undertaken that if we withdraw or modified our bid during the period of bids validity, or if we are awarded the contract and we fail to sign the contract, or fail to submitted performance security deposit as per terms & condition of T/E as well as A/T before the deadline in bids documents, then we are liable to be suspended for the period of 2 years from being eligible to participates and submit bids for the T/E or any contract with the procurement entity (ITBP.

Dated_____

Signature of the bidder
Name & address of the firm with stamp

Tele/Mobile No.
E-mail ID of the firm

Appendix-A

ANTI CARTEL CERTIFICATE

To,

The Director General, HQ, ITBP,

CGO Complex, New Delhi- 110003

I.....hereby, undertake and declare that my firm have no direct or indirect relationship with any other participating firm(s) and with their proprietor, participating in the instant bid. If the same is established at later stage the suitable action will be taken against our firm as per Competition Act- 2002.

Signature of the bidder

Name & address of the firm with stam
p

Tele/Mobile No.
E-mail ID of the firm

LAND BORDER SHARING DECLARATION

(To be submitted in the bidder's letter head)

In-line with Department of Expenditure's (DoE) Public Procurement Division Ord er vide ref. F.No.7/10/2021-PPD dated 23.02.2023 Tender No. GEM Bid No. GEM/ 2024/B/_____ dtd..... Subject: .... "I have read the clauses regarding restrictions on procurement fro m a bidder of a country which shares a land border with India. I hereby certify t hat M/s..... i s not from such a country or, if from such a country, has been registered with th e competent authority. I hereby certify that M/s..... ..... Fulfils all requirements i n this regard and is eligible to be considered". (Where applicable, evidence of v alid registration by the Competent Authority shall be attached) I, the undersigned, declare that the item..... Origina te in.....

(Name of the country).

Signature.....

Name .....
Designation ..... Date.....
.....
Stamp of the Organization.....

SELF-DECLARATION CERTIFICATE FOR LOCAL CONTENT

1. I/We [name of manufacturer/supplier] hereby confirm in respect of quoted ite m(s) that Local Content is equal to ..... (In percentage) and come under 'Class -I Local Supplier' Category. As being 'Class-I Local Supplier', we are eligible for Purchase Preference under 'Make in India' Policy vide GoI Order no. P-45021/2/2 017-PP (B.E.-II) dated 15.06.2017 (subsequently revised vide orders dated 28.0 5.2018, 29.05.2019 and 04.06.2020).

OR

*We [name of manufacturer/supplier] hereby confirm in respect of quoted item(s) that Local Content is equal to (in percentage - Should be more than 20% but less than 50%) and come under ‘Class-II Local Supplier’ Category.

1. We [name of manufacturer/supplier] hereby confirm that the goods/services/works to be delivered in terms of the above specified bid comply with the local content requirements as specified in the tender for ‘Class- I Local Supplier’ / ‘Class-II Local Supplier’, and as above.

2. We understand that if we are offering products with local content less than the minimum requirement prescribed under Clause 5 of the above order we will fall under the category of Non local Suppliers. We can’t claim ourselves as Class-I local suppliers/ Class-II local suppliers by claiming the services such as transportation, insurance, installation, commissioning, training and after sales service support like AMC/CMC etc. as local value addition.

3. The local content calculated using the definition given above are as under:

S. N.	Name of item/ equipment	content calculated as above %	Location where local content is added	Imported content including all Custom duties (%)	Location of value addition
	.....%			.....%	INDIA

4. We also understand, false declarations will be in breach of the code of integrity under rule 175(1)(i)(h) of the General Financial Rules for which a bidder or its successors can be debarred for up to two years as per Rule 151(iii) of the General Financial Rules along with such other actions as may be permissible under law. Attach separate sheet duly signed if space is not sufficient.

Date: Seal & Signature of the Bidder

Note:

1. The Self-Certification Form should be submitted on Letter Head.

2. In case the bidder is supplier and not OEM, then the above mentioned MII certificate should be given by the OEM in their letter head.

3. This declaration serves as a declaration form for the bidders. (Before completing this declaration, bidders must study the General Conditions, Definitions, Govt. Directives applicable in respect of Local Content & prescribed tender conditions).

4) NON-BLACK LISTING CERTIFICATE

(On the judicial stamp paper)

To,

The Director General, HQ, ITBP,

CGO Complex, New Delhi- 110003

Bidder’s Reference No._____ Date……..

Bidder’s Name_____ [Address and Contact Details]

Ref: Your Bid Document No. _____ dated _____

We solemnly declare that we (including our affiliates or subsidiaries or constitue nts) that:

(i) Do not stand declared ineligible/ blacklisted/ banned/ debarred by the Procuri ng Organization or its Ministry/ Department from participation in its Tender Proc esses; and/ or

(ii) Are not convicted (within three years preceding the last date of bid submissi on)or stand declared ineligible/ suspended/ blacklisted/ banned/debarred by ap propriate agencies of Government of India from participation in Tender Processe s of all of its entities, for offences mentioned in Tender Document in this regard. We have neither changed our name nor created a new “Allied Firm”, consequen t to the above disqualifications.

Yours Faithfully

(Signature of the Authorized Signatory of Bidder, with Official seal)

5) Price Fall Clause Certificate

(On Bidders Letter-Head)

I / We undertake that we have not offered to supply / supplied / are not s upplying same or similar products / systems or sub systems at a price lower tha n that offered against the GeM Bid No._____ dated _____ in re spect of any Organization /Ministry/ Department of the Govt. of India or its Subsi diaries or other PSU or any other private organization during the currency of the contract and if it is found at any stage that same or similar product/systems or s ub systems was supplied by the bidder to any Organization/Ministry/Department of the Govt. of India or its Subsidiaries or oth

er PSU or any other private organization at a lower price during the currency of the contract, then that very price will be applicable to the present case and the difference in the cost would be refunded by the bidder to buyer, if the contract has already been concluded.

I/We also accept that:

i) I/We have to submit a copy of the last (latest) purchase order for the similar/ordered item(s) received from any Organization/Ministry/Department of the Govt. of India or its Subsidiaries or other PSU or any other private organization .

ii) We will inform the purchaser of offer to supply/supply of the similar/ordered item (s) at a lower rate to any Organization/Ministry/Department of the Govt. of India or its Subsidiaries or other PSU or any other private organization during the currency of the contract.

Yours Faithfully

(Signature of the Authorized Signatory of Bidder, with Official seal)

6) DECLARATION IN RESPECT OF CONFLICT OF INTEREST

Tender No. _____ dated _____

01	Name of firm	Office Address of firm, phone No., fax No. & Email ID	Firm's Works Address as per Vendor Registration, Phone No ., Fax No., E mail ID	Type of Firm (Sole Proprietorship / Partnership / Limited liability partnership / Private limited company / Public limited company)	CIN/LLPIN of Firm	GST registration No. of the firm
	(1)	(2)	(3)	(4)	(5)	(6)

02	Name of all Owner(s) /Director(s) of firm	Father's/ Husband's name of all owners/ Director(s)	DIN	Full residential address	Aadhaar Card of owner / Director(s) of firm be attached	Udyam Registration Certificate No. (Attach a copy)
	(1)	(2)	(3)	(4)	(5)	(6)

03. We hereby declare and confirm that no bid has been submitted for the quoted item by any other Private Limited or Public Limited Company or Limited Liability Partnership (LLP) or Partnership Firm or Proprietor Firm in which any relative of any Director or Partner or Proprietor of Bidder Firm is a Director, Partner or Proprietor. The work "relative" is defined as under:

The companies Act, 2013 Sec 2(77) "relative" & "MoF Manual for Procurement of Goods (Para 5.1.4)", with reference to any person, means anyone who is related to another, if:

(i) They are member of a Hindu Undivided Family;

(ii) They are husband and wife; or one person is related to the other in such manner as prescribed below:

a) Father including step-father

b) Mother including step-mother

c) Son including step-son

d) Son's wife,

e) Daughter,

f) Daughter's husband,

g) Brother including step-brother,

h) Sister including step-sister.

04) We further declare that we have carefully read and understood the clause relating to "Conflict of Interest" of Tender No. _____ _____ _____.

05. We hereby certify that our firm M/s _____ (firm name) _____ do not have any Conflict of Interest with other bidders for particular quoted item viz _____ (Item name). We hereby declare and confirm that above information and particulars are true and correct. For ___ _____ (Firm Name)

Place :

Date :

Praetor / Authorized SignatoryName : ____

(With official Stamp)

Signature of Director / Partner / Pro

Designation _____

7) Land Border Sharing Declaration

(To be in the Company letter head)

Certificate regarding compliance of Ministry of Finance, Department of Expenditure, Public Procurement Division Order No-F No-6/18 /2019-PPD date 23/07/20 2 0 18 / 31 I Certify that ..... (Name of the Firm) is not cove red by the definition of the bidder as mentioned in Annexure –III of MoF order No. 6/18//2019-PPD dated 23/07/2020 and is thus not required to be registered with the Competent Authority for this purpose.

OR

I certify that ..... (Name of the Firm) comes within the ambit of clauses mentioned in Annexure –III of MoF order No. 6/1 8 / /2019-PPD dated 23/07/2020 and for this purpose, it is registered with the Competent Authority. Valid registration certificate No..... dated .... issued by ..... is enclosed.

(Strike off the portion not applicable)

Signature of tenderer: _____

Name of block letter: _____

Name of firm : _____

Full address : _____

8) Apart from above, any undertaking requested in Bid Specific Buyer Added additional terms conditions is also required to be provided by the participating Bid der. g) The bidder must provide ink signed OEM Authorization/ MAF Certificate along with the bid.

9) Bid Splitting: Not required

10) Service & Support

a) Out of the given list, in States where ITBP has permanent presence, OEM should have three years old authorized service centre in at least 12 states of India including Union territory to provide after sale service support. As a proof of same OEM should submit agreement copy with GST number along with the technical bid. The details of states and union territories are as given below

S.No.	Name of State	GST No.	Level/Type of support
1	DELHI		
2	RAJASTHAN		
3	PUNJAB/ CHANDIGARH		
4	ODISHA		
5	CHHATISHGARH		
6	KARNATAKA		
7	NE REGION (ASSAM/ TRIPURA/ MEGHALAYA/ MIZORAM/ MANIPUR		
8	UTTAR PRADESH		
9	UTTARAKHAND		
10	HIMACHAL PRADESH/ CHANDIGARH		
11	JHADKHAND		
12	BIHAR		

11) Bidder/OEM must provide Escalation matrix of telephone Numbers for service support.

12) Bidder/OEM must have dedicated/toll free number for service support.

13) Before submission/uploading of bid documents, bidders should check they have complied with the requirements as given in the checklist (attached with the bid document). Non-submission of certificates / under takings as per Bid requirement as per the format and duly signed with date and office seal will be trea

ted as unresponsive and their participation will be summarily rejected.

14) OEM compliance certificate:

Required Technical specifications for each product is attached with the bid and bidder must ensure that the offered product comply with the specifications. Bidder must submit OEM compliance certificate of each and every specification published with the bid document.

15) ISO(9001,14001,20001 and 27001 Certificates: - Bidder’s should submit ISO 9001, 14001 and 27001 Certificates along with the bid document. Bidder’s offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

16) Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

17) Malicious Code Certificate: The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to:

(i) Inhibit the desires and designed function of the equipment.

(ii) Cause physical damage to the user or equipment during the exploitation.

(iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

18) Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

19) Right to Rejection :-Without prejudice to Buyer’s right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer

may terminate the Contract or any part thereof by a written notice to the Seller, if:

i) The Seller fails to comply with any material term of the Contract.
ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part
thereofwithin the stipulated Delivery Period or such inability otherwise be comes apparent.
iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or def ective Material(s) promptly.
iv) The Seller becomes bankrupt or goes into liquidation.
v) The Seller makes a general assignment for the benefit of creditors.
vi) A receiver is appointed for any substantial property owned by the Selle r.
vii) The Seller has misrepresented to Buyer, acting on which misrepresent ation Buyer has placed the Purchase Order on the Seller.

20) NIC 5 Digit code (26201):-Required (for EMD exemption of MSE enterp rise who are Manufacturer of the offered product having valid Udyam Registrati on Certificate)

21)Liquidated Damages : If the Seller/Service Provider fails to deliver any or all of the Goods/Services within the original/re-fixed delivery period(s) specified in the contract, the Buyer will be entitled to deduct/recover the Liquidated Dam age s for the delay, unless covered under Force Majeure conditions aforesaid, @ 0.5 % of the contract value of delayed quantity per week or part of the week of delayed period as pre-estimated damages not exceeding 10% of the contract v alue of delayed quantity without any controversy/dispute of any sort whatsoeve r.

22) Force Majeure Conditions : If at any time during the continuance of t he Contract, the performance in whole or in part by either party of any obligatio n under this Contract shall be prevented or delayed by the reasons of any war, hostility, acts of the public enemy, epidemics, civil commotion, sabotage, fires, f loods, explosion, quarantine restrictions, strikes, lockouts or act of God (but not General Terms and Conditions on GeM 4.0 (Version 1.16) dt 17th July 2024 inclu ding negligence or wrongdoing, predictable/seasonal rain) provided notice of ha ppening of such event duly evidenced with documents is given by one party to t he other within10 days from the date of occurrence thereof, neither party shall be by reasons of such event, be entitled to terminate the Contract nor shall eith er part y have any claim for damages against the other in respect of such non-p erformance or the delay in performance, and deliveries under the contract shall be resumed as soon as practicable after such event has come to an end or ceas ed to exist, and the decision of the Buyer as to whether the deliveries have bee n so resumed or not, shall be final and conclusive, Provided further that if the p erformance in whole or part of any obligation under this contract is prevented o r delayed by reason of any such event for a period exceeding 90 days, either pa

rty may at its option terminate the contract provided also that the Buyer shall b e at liberty to take over from the Seller at a price to be fixed by Buyer, which sh all be final, all unused, undamaged and accepted material, bought out compon ents and Goods in course of manufacture in the possession of the Seller at the time of such termination or such portion thereof as the Buyer may deem fit exce pting such materials, bought out components and Goods as the Seller may with the concurrence of the Buyer elect to retain.

23) Payment Clause: 100% payment will be made to firm after successful testing, completion of installation & commission of projects. u) Risk Purchase : If the Supplier fails to deliver the stores either in full or in part, within the prescrib ed delivery period, the Purchaser shall be entitled at his option to take alternate procurement action, at the risk & cost of the supplier for the unsupplied portion of the good s / items for which delivery has expired without cancelling the contr act in respect of the stores not yet due for delivery, or to cancel the contract ba sed on progress of work, including stores not due for delivery, and, if thought fit/necessary, to purchase the stores at the risk an d cost of the Supplier. The pri ce differential in case of higher cost to SAIL, if any, shall have to be borne by th e defaulting supplier. Moreover, the defaulting supplier shall have no claim over the quantity, which they failed to supply.

24) Non-Disclosure Declaration certificate: M/s..... ..... hereby declare that I shall not disclose the contract or any provision, specification, plan, design, pattern, sample or info rmation thereof to any third party during and after expiry of Contract. If defying the norms as per the Contract a legal action may be taken against me as per th e existing rules.

Signature with seal.

25) All queries will be entertained through GeM Portal window only. Other of fline or online enquiries through phone, E-Mail or any other medium will not be e ntertained.

26) Lab Test Report- Required.

27) Tender sample:-

(i) All successful OEM/Bidder in documentation will be called along with 01 number Tender sample including all associated accessories for STEC (Bench) at the location decided by ITBP.

(ii) The procurement of Equipment will be made on the basis of successful field trial of Tender sample by BoO with "No cost No commitment "basis.

28) Pre Bid meeting required:-Yes

i) All potential bidders should try to attend the Pre-Bid meeting held at (C GO Complex, Dte Gen, ITBP) on dated 30.10.2026 at 11 00 Hrs. In case any pot ential bidder is unable to attend the Pre-Bid meeting, he can send his queries o n GeM Portal before the Pre-Bid meeting date so that the queries can be discuss ed during the Pre-Bid meeting itself.

ii) All queries will be entertained through GeM Portal window only. Other o ffline or online enquiries through phone, E-Mail or any other medium will not be entertained.

29) Registration of warranty and support coverage's at OEM Portal against each serial number.

30) OEM Warranty and any extended warranty package included against th e respective items, should be visible in the OEM website in respect to each prod uct serial number.

31) For all OEM/bidder: The following official URL should be demonstrated during technical evaluation of sample product.

1) Official URL of the Datasheet of the offered product

2) URL of the official product page of the quoted item

3) OEM's Support Portal URL or Email ID for logging call

4) OEM's official URL for driver/software download for the quoted product/ series

5) Official URL of OEM's software utility for management of products of th e quoted OEM

32) Undertaking from AIO/Laptop/notebook,OEM on supply of Genuine Non-retail Windows OS License in OEM's letterhead, mapped to respective serial nu mber

33) Windows 24H2 or higher Certification of the quoted item / item series or Microsoft's URL to verify the same.

34)Check Sheet for Submission of documents

S/N	Particulars	Submitted/ Not Submitted
1	Years of past experience {The bidder/OEM must have experience for number of years as indicated in bid document i.e. 03 year (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt. Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year}	
2	Past performance (The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for exempted to Start-up, 50% for MSE firms and 80% for other firms , in at least one of the last three Financial years before the bi d opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts to be submitted along with bid)	
3	Average Annual Turnover (The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document . Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria	

4	OEM Turnover (Documentary evidence in the for m of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accou ntant / Cost Accountant indicating the turnover d etails for the relevant period shall be uploaded wi th the bid. In case the date of constitution / incorp oration of the bidder is less than 3 year-old, the a verage turnover in respect of the completed finan cial years after the date of constitution shall be ta ken into account for this criteria)	
5	MSE Certificate (If applicable)	
6	Startup Certificate (If applicable)	
7	Ink Signed OEM Authorization/ MAF Certificate	
8	EMD/ Bid Security Declaration Certificate (Whiche ver is applicable)	
9	Make in India (MII) document.	
10	Anti-Cartelization Certificate	
11	Product not Obsolete in market 5 years Certificate	
12	Financial Standing non Bankruptcy Undertaking	
13	Data Sheet of the offered product	
14	Land Border sharing declaration	
15	Non-debarment, suspension, non-blacklisted und ertaking	
16	ISO 9001,14001,20001 & 27001 Certificates	
17	Dedicated/ Toll free Telephone number and escal ation matrix for service support.	
18	Malicious code Certificate	
19	Acceptance certificate for all terms and condition s mentioned in the Bid document (ATC)	
20	Price fall clause certificate	
21	Declaration in respect of conflict of interest	
22	OEM compliance certificate of each specification	
23	NIC 5 Digit code of offered product	
24	Non-disclosure declaration certificate	
25	Operational & Maintenance Training to 05 Techni cal personnel for 01 day at consignee location.	

26	BIS, BEE,EPR, RoHS or any other Indian Certificat e.	
27	Source of Critical Component	
28	Undertaking for providing maintenance & spare p arts/ assy for next 05 years after expiry of warran ty.	
29	3 years warranty undertaking	
30	Undertaking for Non-returned of Hard Disk	
31	OEM certification for Processor offered	
32	Non subletting of contract certificate	
33	Copy of GST/PAN	

The Procurement will be made as per approved QRs/TDs specification and optional parameters uploaded under Buyer Added Bid Specific ATC clause.

35) Sample screenshot of response accepting support call and having case I D mentioned should be submitted along with bid document.

36) Option Clause:- Under this clause, the purchaser retains the right to place orders f or an additional quantity up to a specified percentage of the originally contracted quantity at the same rate and terms of the contract, during the currency of the contract. This clause and percentage should be part of the Bid Document and the contract and ideally should not exceed 25-30%. Approval should be taken from the CA (who originally approved the tender decision) to exercise the option clause based on the value of the contract with the increase d quantity. In case the recalculated value of the contract goes beyond the delegation of po wers of the original CA, approval of the CA for the enhanced value may be taken.

Normally, for raw materials/consumables of regular and year-on-year recurrent requi rements, all tenders of value above Rs. 50 (Rupees fifty) lakh should invariably include this clause. However, the CA may approve the inclusion of such a clause in lower denomination tenders if such items have a history of frequent disruptions in continuity of supplies. The cla use may be framed along following lines:

"The purchaser reserves the right to increase/decrease the ordered quantity by up t o [25]per cent at any time, till final delivery date (or the extended delivery date of the cont ract), by giving reasonable notice even though the quantity ordered initially has been suppl ied in full before the last date of the delivery period (or the extended delivery period)."

37)Risk Purchase : If the Supplier fails to deliver the stores either in full or in part, within the prescribed delivery period, the Purchaser shall be entitled at his

option to take alternate procurement action, at the risk & cost of the supplier fo r the unsupplied portion of the good s / items for which delivery has expired wit hout cancelling the contract in respect of the stores not yet due for delivery, or to cancel the contract based on progress of work, including stores not due for d elivery, and, if thought fit/necessary, to purchase the stores at the risk an d cost of the Supplier. The price differential in case of higher cost to SAIL, if any, shall have to be borne by the defaulting supplier. Moreover, the defaulting supplier s hall have no claim over the quantity, which they failed to supply.

38) Verification of origin of components/HBOM/SBOM will be carried out by BoO as per CERT-In-Guidelines during PDI.

39) **Past Performance- 50**% for MSE firms, 80% for other firms and exempted to Start-up.

40) The Procurement will be made as per approved QRs/TDs specification and o ptional parameters uploaded under Buyer Added Bid Specific ATC clause.

41) DG ITBP, reserve the right to cancel/scrap the GeM bid without assigning an y reason thereof.

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22. **Buyer Added Bid Specific ATC**

    Buyer uploaded ATC document Click here to view the file.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.

7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---