

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	28-09-2026 14:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	29-09-2026 14:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	120 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Defence
विभाग का नाम/Department Name	Department Of Military Affairs
संगठन का नाम/Organisation Name	Indian Navy
कार्यालय का नाम/Office Name	*****
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :wncgmt@navy.gov.in Buyer Email id: shivam.chaudhary24@navy.gov.in
कुल मात्रा/Total Quantity	2
वस्तु श्रेणी /Item Category	A4 and Legal Size Multifunction Printer (MFP) (Q2) , Computer (Q2)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	2 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	1 Year (s)
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnov (Requested in ATC),OEM Authorization Certificate,O Turnover,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Expe Criteria, the supporting documents to prove his elig must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification the tender/bid process will also be displayed to other after log in)

बिड विवरण/Bid Details	
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	50 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	High End Desktop Computer
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	Yes
Inspection to be carried out by Buyers own empanelled agency	Yes
Type Of Inspection	Post Dispatch
Name of the Empanelled Inspection Agency/ Authority	Board of Officers
Auto CRAC Days	30
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
-------------------	----

ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
-------------------	----

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में है / Purchase Preference to MII sellers available upto price within $L1+X\%$	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered should have regularly, manufactured and supplied same or similar Category Product to Central Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid or relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having completed the relevant contracts during each of the Financial year. In case of bunch bids, the category of primary product having highest value should be considered.
6. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the Financial year ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is after the date of bid, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account.
7. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as per the Public Procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notices issued by the concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier shall be as indicated in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM or the local content and the details of locations at which the local value addition is made along with their bid, failing which the purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant if the OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2017.

Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order will not be eligible to participate. However, eligible micro and small enterprises will be allowed to participate. The buyers are advised to refer [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller/service provider is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

8. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs having valid Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and their products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence must be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference. In case of product bids, whereas in case of services the eligibility is automatically given. If an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference as per relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (one-fourth) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

9. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar products to Central / State / PSU. 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product value should meet this criterion.

10. Short Duration Bid has been published by the Buyer with the approval of the Competent authority due to Emergency critical products/services.

11. Inspection of Stores by Nominated Inspection Authority / Agency of buyer or their authorized representatives

An independent third party Professional Inspection Body can help buyer in mitigating buyer's risk with pre-dispatch/inspection in order to ensure that equipment, components, solutions and documentation conform to contractual requirements. Inspection of goods in reasonable manner and within reasonable time at any reasonable place as indicated in contract. Inspection is pre-greed between buyer and Inspection Agency) would be borne by the buyer as per their internal arrangement but if the seller if the consignment failed to conform to contractual specification and got rejected by the Inspection Officer, initially seller may pay for inspection charges as applicable and get the same reimbursed if the consignment accepted by the seller, initially seller may pay for inspection charges as applicable and get the same reimbursed if the consignment accepted by the Inspecting Officer. For reimbursement seller has to submit proof of payment to Inspecting Officer.

Seller/OEM shall send a notice in writing / e-mail to the Inspecting officer / inspection agency specifying the place of contract and the Inspecting officer shall on receipt of such notice notify to the seller the date and time when the stores are to be inspected. The seller shall, at his own expenses, afford to the Inspecting officer, all reasonable facilities as may be necessary for the stores are being and or have been manufactured in accordance with the technical particulars governing the supply. The purchaser representative / inspection authority regarding acceptance / rejection of consignment shall be final and binding on the seller.

The Seller shall provide, without any extra charge, all materials, tools, labour and assistance of every kind which the demand of him for any test, and examination, other than special or independent test, which he shall require to be made on his premises and the seller shall bear and pay all costs attendant thereon.

The seller shall also provide and deliver store / sample from consignment under inspection free of charge at any such place as the Inspecting officer may specify for acceptance tests for which seller/OEM does not have the facilities for independent tests.

In the event of rejection of stores or any part thereof by the Inspecting officer basis testing outside owing to lack of facilities on his premises, the seller shall, on demand, pay to the buyer the costs incurred in the inspection and/or test. Cost of test shall be at the rate charged by the Laboratory to private persons for similar work.

Inspector shall have the right to put all the stores or materials forming part of the same or any part thereof to such tests as may be proper as per QAP/governing specification. The seller shall not be entitled to object on any ground whatsoever to the tests conducted or adopted by the Inspecting officer.

Unless otherwise provided for in the contract, the quantity of the stores or materials expended in test will be borne by the seller.

Inspecting officer is the Final Authority to Certify Performance / accept the consignment. The Inspecting officer's decision of acceptance or rejection shall be final and binding on the seller.

The seller shall if so required at his own expense shall mark or permit the Inspecting officer to mark all the approved Government or purchaser's mark.

A4 And Legal Size Multifunction Printer (MFP) (1 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content qualifying as Class 1 and Class 2 Local Supplier respectively)

Bis Required	Yes
--------------	-----

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)
General Product Information	Description of Stores	A4 and Legal size Multifunction Machine Print, Scan and Copy with Power Cord/Adapt cable
	Printing Technology	Inkjet
	Type of Printing	Colour Or higher
	Availability of Fax	Yes
	Operating System Compatibility	Microsoft Windows, Linux, Mac OS, Microsoft
Printing Performance	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in PPM) for Laser/LED MFPs	Not Applicable Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Monochrome (Black) (in IPM) for Inkjet MFPs	15 to 19, 20 to 24, 25 to 29, 30 to 34, 35 to 50 to 54, 55 to 59, 60 to 64, 65 to 69, 70 to 85 to 89, 90 to 94, 95 to 99 Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in PPM) for Laser/LED MFPs	Not Applicable Or higher
	Minimum Print Speed per Minute as per ISO/IEC 24734 in A4 Size-Colour (in IPM) for Inkjet MFPs	10 to 14, 15 to 19, 20 to 24, 25 to 29, 30 to 45 to 49, 50 to 54 Or higher
Duplexing & Copying Features	Auto Duplexing Printing/Coping (2-sided Feature)	Yes Or higher
Document and Paper Handling	Original Document Feeder Type (For Scanning and Copying)	Automatic Document Feeders (ADF), Revers Document Feeders (RADF/DADF), Single-Pas (SPDF) Or higher
	Number of Main Paper Tray	1, 2, 3, 4 Or higher
Connectivity and Reliability	Connectivity	USB Port, Ethernet Port, Wi-Fi
Certification and Warranty	On Site Warranty (in Year)	1 Or higher
	Extended Warranty (in Years) over and above standard warranty	0, 1, 2, 3, 4 Or higher

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी
1	*****	*****Mumbai - City	1	90

High End Desktop Computer (1 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Req Values)
PROCESSOR	Description of Stores	Desktop Computer with Table Mount Monitor Compatible Chipset as per Processor make
	Base Processor Number	NA for Higher Processor Or higher
	Higher Processor Number	Intel Core i7- 13700, Intel Core i7- 13700K, Intel Core i7- 14700K, Intel Core i9- 12900, Intel Core i9- 13900, Intel Core i9- 13900K, Intel Core i9- 14900K, Intel Core Ultra 5- 235 225T, Intel Core Ultra 5- 225, Intel Core Ultra 5- 235, Intel Core Ultra 5- 245, Intel Core Ultra 7- 265, Intel Core Ultra 9- 285 Or
MOTHERBOARD	Trusted Platform Module	Discrete TPM 2.0
OPERATING SYSTEM	Factory Pre-loaded Operating System	Window 11 Professional
MEMORY (RAM)	RAM Size (Memory Card/Module) (in GB) (Capacity to be Installed in the System)	16, 32, 64 Or higher
STORAGE	Primary Storage Capacity (in GB)	1024, 2048 Or higher
	Availability of Secondary Storage	No Secondary Storage Or higher
	Secondary Storage Capacity (in GB)	0.0 Or higher
Monitor	Availability of Monitor	Yes as per IS 13252 (Part 1)
	Panel Type	Vertical Alignment (VA)
	Screen Size (in CMs)	53.1 - 58 (20.91" - 22.83")
WARRANTY	On Site OEM Warranty (In year)	5 Or higher

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी
1	*****	*****Mumbai - City	1	90

Special terms and conditions-Version:1 effective from 10-02-2026 for category A4 and Legal Size Multif

1.

Product Verification	At the time of delivery, the Seller shall provide the Original Equipment Manufacturer website device serial number corresponding to the supplied product. The serial number shall be clear and legible on the product. The Buyer or Consignee shall be able to verify complete product details, including configuration, from the Original Equipment Manufacturer website without the need to create a user account.
Warranty	- The Seller shall provide a valid Warranty Certificate or Warranty Tag, in physical or digital form, from the Original Equipment Manufacturer, at the time of supply. The warranty shall be verifiable through the Original Equipment Manufacturer official website and or authorised customer care centre. - The warranty shall remain valid for the specified number of years or until the printer reaches the Original Equipment Manufacturer defined minimum number of prints during the warranty period, whichever is earlier. Upon reaching either of these limits, the warranty coverage shall automatically terminate. - The Buyer may verify the actual number of prints completed by the printer at the time of delivery. Such verification may be carried out using the printer's print counter or any other Original Equipment Manufacturer approved mechanism.. - The warranty shall not cover consumables, including but not limited to cartridges, toner, and similar consumable items.
Operating System Supportability	- Products offered under this category shall support at least the Latest-2 versions of the operating system specified in the catalogue. - If compatibility with an operating system version earlier than Latest-2 is required, the same shall be specified under the "Additional Specification Parameter" section at the time of bid creation.

Special terms and conditions-Version:8 effective from 09-09-2026 for category High End Desktop Comp

1.

1	Category Specification / MeitY Model Technical Specification / ATC Restrictions	The category has been created in accordance with the Model Technical Specification issued by the Ministry of Electronics and Information Technology (MeitY) on 43/4/2020-IPHW dated 19.08.2024 and is based on the parameters specified therein. The Buyer shall not prescribe, through Buyer Added ATCs, any technical parameters that restricts or overrides the Category Specifications. Clause 2(e) of the General Terms and Conditions (GTC) shall apply accordingly.
2	Product Verification	Each supplied Device shall bear a unique device serial number or identifier traceable to the OEM. The Buyer/Consignee shall be able to verify the authenticity of the supplied product including the configuration through the OEM website.
3	Requirement of OEM Logo	Buyers shall not prescribe a requirement for embossing, engraving, or printing the OEM name/logo on the motherboard or any internal component.
4	Operating System - OEM/Publisher Status	There shall be no mandatory requirement that the OEM of the offered product is a Microsoft Device Partner or hold any specific Microsoft authorisation. If an operating system other than Microsoft Windows is offered, no specific partnership or endorsement from the concerned Operating System publisher/provider shall be required.

5	Operating System - Licensing	Where Microsoft Windows is supplied, it shall be a genuine, legally activated copy of the Windows edition/version declared in the catalogue. Where any other Operating System is supplied, it shall comply with the terms and conditions of the concerned Operating System publisher's licensing is applicable.
6	Operating System - Verification	Where Microsoft Windows is supplied pre-installed, the Buyer/Consignee shall verify that the supplied Windows Operating System is genuine and the OEM, i.e. Microsoft. A valid digital licence or any other licensing by Microsoft for the supplied device shall be acceptable. Where another Operating System is supplied, similar verification of licence authenticity and/or be required only where the concerned Operating System publisher's device-level or equivalent verification mechanism. Where no such is provided, this requirement shall not apply.
7	Operating System - Applicability	The requirements relating specifically to Microsoft Windows licensing verification shall apply where Microsoft Windows forms part of the configuration. Where an Operating System other than Microsoft Windows is applicable licensing requirements of the concerned Operating System shall be complied with, and verification of licence authenticity and/or be required only where such verification is supported by the concerned publisher/provider.
8	Operating System-specific Certification / Compatibility	Hardware compatibility certificate prescribed by a particular Operating System publisher/provider may be requested by buyers.
9	USB Port Declaration / Higher Interface Standard	Each physical USB port shall be declared only once under the highest speed supported by that port. The same physical port shall not be counted for multiple generations/types merely because of backward compatibility. A technically compatible higher-generation version of a prescribed USB/interface standard offered where it meets or exceeds the functionality and performance standard and complies with all other Category requirements.
10	Warranty	The warranty applicable to the supplied Device shall be as specified and reflected in the resultant contract. The applicable warranty shall be available on the OEM website, OEM customer support facility or warranty certificate from OEM.
11	Scope of Installation	Installation requirements, wherever applicable, shall be specified in the Bid. Under the Installation, Commissioning and Testing (ICT) clause. Where stipulated in the bid, the Seller shall be responsible for installation and for demonstrating its satisfactory functioning to the Consigner's authorised representative.
12	Buyer/Consignee Obligations for Installation	In the case of Direct Purchase and L1 Purchase, installation of the Seller/OEM is mandatory. Installation shall be limited to the supplied computer system and software. Installation of separately procurable software such as antivirus software, etc., unless such software forms part of the contracted supply, shall be at appropriate GeM category. Where installation is included in the resultant contract, the Buyer/Consignee shall provide reasonable access to the installation location and make available the necessary infrastructure, including power supply, networking and other site-specific requirements not forming part of the Seller's contractual scope. Necessary entry and access, if required, shall be facilitated by the Buyer/Consignee.
13	Acceptance of Supplies	Before acceptance and generation of CRAC, the Buyer/Consignee shall ensure, where appropriate, that the supplied device conforms to the contracted specifications, configuration, quantity and warranty requirements and is free from damage or defects. The supplied product shall be new, unused and unopened. Buyer/Consignee may verify the packaging, supplied accessories/components, operating system where applicable, unique device serial number/ID, configuration and applicable warranty.
14	HDD/SSD Storage Retention	Where required on account of information-security or data-retention requirements, Buyer may prescribe an appropriate contractual condition under A (as applicable to procurement via bids) regarding retention of storage media such as HDD/SSD in the supplied device.

15	Availability of Monitor	Supply of the monitor shall be governed by the applicable Category "Availability of monitor". Any specifications or requirements relating to the monitor shall apply only where a monitor forms part of the contracted configuration. The configuration supplied shall conform to the configuration offered in the resultant contract and shall be supported/authorised by the OEM.
16	Configuration Alteration - Seller	any alteration or substitution of components which results in deviation from the configuration or affects OEM warranty/support. The machine should be supplied in its original, factory-approved configuration
17	Service Escalation Matrix	The Seller shall provide appropriate contact details and an escalation matrix/warranty/service support to the Buyer/Consignee at the time of delivery.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid Corrigendum if any.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority, who is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice.

- Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ is with the major regular product Category Item).
- Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Article Certificate (PAC) Buying.
- Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has expired.
- Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with the bid) in physical form as a pre-requisite to qualify bidders.
- Publishing bids on GeM for procurement of works.
- Procurement of Goods by creating a Service bid on GeM & vice-versa.
- Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, is permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then the same shall be and redressed by the concerned Buyer Organisation only.
- Seeking experience from specific organization / department / institute only or from foreign / export experience.
- Creating bid for items from incorrect categories.
- Reference of conditions published on any external site or reference to external documents/clauses.
- Asking for any Tender fee / Bid Participation fee, as the case may be.
- Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specific Bid Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM rules.
- Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm.
- In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions or any other document. If buyer needs more items along with the main item, the same must be added through the main item or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must be done in the ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this representation against the same by using the Representation window provided in the bid details field in Seller dashboard. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Act, 1947; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948; The Minimum Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and other requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute breach of contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable laws.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted or over-riden by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में निम्नलिखित जानकारी दी जाती है। बिड देने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत होगा और बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने का न्यायिक न्यायाधीश का न्याय होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, the bidder will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake a declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---