

**बिड दस्तावेज़ / Bid Document**

| बिड विवरण / Bid Details                                                                                                      |                                                                                                                                                                                                                                                                                                                     |
|------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| बिड बंद होने की तारीख/समय / Bid End Date/Time                                                                                | 30-09-2026 09:00:00                                                                                                                                                                                                                                                                                                 |
| बिड खुलने की तारीख/समय / Bid Opening Date/Time                                                                               | 01-10-2026 09:00:00                                                                                                                                                                                                                                                                                                 |
| बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)                                                  | 120 (Days)                                                                                                                                                                                                                                                                                                          |
| मंत्रालय/राज्य का नाम / Ministry/State Name                                                                                  | Delhi                                                                                                                                                                                                                                                                                                               |
| विभाग का नाम / Department Name                                                                                               | Delhi Jal Board (djb)                                                                                                                                                                                                                                                                                               |
| संगठन का नाम / Organisation Name                                                                                             | N/a                                                                                                                                                                                                                                                                                                                 |
| कार्यालय का नाम / Office Name                                                                                                | Head Office                                                                                                                                                                                                                                                                                                         |
| शिकायत निवारण के संपर्क विवरण / Contact details of Grievance redressal                                                       | HOD Email id :sunil.singh70@gov.in<br>Buyer Email id: namonarayan.meena87@delhi.gov.in                                                                                                                                                                                                                              |
| कुल मात्रा / Total Quantity                                                                                                  | 50                                                                                                                                                                                                                                                                                                                  |
| वस्तु श्रेणी / Item Category                                                                                                 | Submersible Pump Starters (Motor starter controls) (Q3)                                                                                                                                                                                                                                                             |
| बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) / Minimum Average Annual Turnover of the bidder (For 3 Years)              | 2.5 Lakh (s)                                                                                                                                                                                                                                                                                                        |
| उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service             | 1 Year (s)                                                                                                                                                                                                                                                                                                          |
| टर्नओवर पात्रता मानदंड / Turnover eligibility criteria                                                                       | To be verified by the buyer at the time of technical evaluation                                                                                                                                                                                                                                                     |
| एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / MSE Relaxation for Years of Experience and Turnover       | No                                                                                                                                                                                                                                                                                                                  |
| स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years of Experience and Turnover | No                                                                                                                                                                                                                                                                                                                  |
| विक्रेता से मांगे गए दस्तावेज़ / Document required from seller                                                               | Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |

| बिड विवरण/Bid Details                                                                                                                                                                                                    |                                                                                                                                                                                                                                          |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid? | Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)                                                                   |
| बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension                                                                                | 1                                                                                                                                                                                                                                        |
| दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended                                                                                                      | 3                                                                                                                                                                                                                                        |
| ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count                                                                                                                                            | 1                                                                                                                                                                                                                                        |
| विगत प्रदर्शन /Past Performance                                                                                                                                                                                          | 50 %                                                                                                                                                                                                                                     |
| बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled                                                                                                                                                                       | No                                                                                                                                                                                                                                       |
| लागू आरसीएम/RCM Applicable                                                                                                                                                                                               | Yes                                                                                                                                                                                                                                      |
| बिड का प्रकार/Type of Bid                                                                                                                                                                                                | Two Packet Bid                                                                                                                                                                                                                           |
| तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation                                                                                        | 2 Days                                                                                                                                                                                                                                   |
| निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)                                     | No                                                                                                                                                                                                                                       |
| Payment Timelines                                                                                                                                                                                                        | Payments shall be made to the Seller within <b>45</b> days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC) |
| मूल्यांकन पद्धति/Evaluation Method                                                                                                                                                                                       | Total value wise evaluation                                                                                                                                                                                                              |
| मध्यस्थता खंड/Arbitration Clause                                                                                                                                                                                         | No                                                                                                                                                                                                                                       |
| सुलह खंड/Mediation Clause                                                                                                                                                                                                | No                                                                                                                                                                                                                                       |

#### ईएमडी विवरण/EMD Detail

|                             |                     |
|-----------------------------|---------------------|
| एडवाइजरी बैंक/Advisory Bank | State Bank of India |
| ईएमडी राशि/EMD Amount       | 11600               |

#### ईपीबीजी विवरण /ePBG Detail

|                   |    |
|-------------------|----|
| आवश्यकता/Required | No |
|-------------------|----|

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

#### लाभार्थी /Beneficiary :

EE(E&M)M-12

D Block Saket, Delhi Jal Board (DJB)

(Namonarayan Meena)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

#### एमएसई खरीद वरीयता/MSE Purchase Preference

|                                           |    |
|-------------------------------------------|----|
| एमएसई खरीद वरीयता/MSE Purchase Preference | No |
|-------------------------------------------|----|

#### एमआईआई खरीद वरीयता/MII Purchase Preference

|                                            |    |
|--------------------------------------------|----|
| एमआईआई खरीद वरीयता/MII Purchase Preference | No |
|--------------------------------------------|----|

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

4. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having

highest bid value should meet this criterion.

### जीएसटी की धारा 9(3)/Section 9(3) Of GST

Where ever RCM is applicable, sellers (Regular GST registered seller who opted out of FCM , unregistered seller, seller registered under composition scheme)will be forced to put Zero GST and GST cess in their bids. Buyer will have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this Bid.

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If the buyer has mentioned MSE purchase preference in ATC then service provider is required to upload necessary documents for MSE purchase preference for verification by the buyer during evaluation.

### Submersible Pump Starters (Motor Starter Controls) ( 50 pieces )

#### तकनीकी विशिष्टियाँ /Technical Specifications

[\\* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

| विवरण/Specification | विशिष्टि का नाम /Specification Name                       | बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values) |
|---------------------|-----------------------------------------------------------|-----------------------------------------------------------------|
| Generic             | <b>Motor Starters Oil Immersed Type</b>                   | FULLY AUTOMATIC STAR DELTA OIL IMMERSED SUBMERSIBLE CONTROL     |
|                     | <b>Starter Rating suitability with respect to Pump HP</b> | 15 HP                                                           |
|                     | Power Supply Suitability                                  | Three Phase/415 V/50Hz                                          |
|                     | Contactor Rating Current(A)                               | 20 A                                                            |
| Constructional      | <b>Ammeter &amp; Voltmeter</b>                            | Analog                                                          |

### Additional Specification Parameters - Submersible Pump Starters (Motor Starter Controls) ( 50 pieces )

| Specification Parameter Name | Bid Requirement (Allowed Values) |
|------------------------------|----------------------------------|
| Make                         | Protex/Bentex/ Any DJB Approved  |

\* Bidders offering must also comply with the additional specification parameters mentioned above.

### इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

| जीएसटी पर इनपुट कर क्रेडिट /ITC on GST | जीएसटी उपकर कर क्रेडिट /ITC on GST Cess | लागू आरसीएम/R CM Applicable | रिवर्स प्रभार के अनुसार जीएसटी/GST as per RCM | रिवर्स प्रभार के अनुसार जीएसटी उपकर 1 /GST Cess 1 as per RCM | GST Cess 2 as per RCM | वैकल्पिक रिवर्स प्रभार /Optional RCM |
|----------------------------------------|-----------------------------------------|-----------------------------|-----------------------------------------------|--------------------------------------------------------------|-----------------------|--------------------------------------|
| NA                                     | NA                                      | Yes                         | 18%                                           | 9%                                                           | 9 (INR) - Per Unit    | Yes                                  |

#### परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.No. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address                                                                                                                                          | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|---------------|---------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|------------------------------|
| 1             | Namonarayan Meena                                       | 110017,DELHI JAL BOARD: GOVT. OF NCT OF DELHI OFFICE OF THE EE(E&M)M-12 D-Block Saket, Overhead Tank, Opposite PVR Cinema, Saket, New Delhi - 110017 | 50               | 30                           |

#### क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

##### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be  $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$ , subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

- Provisions for workmen compensation, insurance, public liability, property damage, insurance etc. to be ensured by the contractor. Also, safety measures prescribed for working in Extra High Voltage & use of personnel protective equipment must be adhered to.

##### 3. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

##### 4. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

EE(E&M)M-12, DELHI JAL BAORD  
payable at  
D BLOCK SAKET

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

## 5. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

EE(E&M)M-12, DELHI JAL BAORD

. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

## 6. Scope of Supply

Scope of supply (Bid price to include all cost components) : Only supply of Goods

## 7. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

## 8. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

### 1. Affidavit / Undertaking:

The bidder shall submit a scanned copy of an undertaking on e-Non-Judicial Stamp Paper, duly notarized in the prescribed format, declaring that the firm has not been debarred/blacklisted by any Government Department/PSU/Autonomous Body as on the date of submission of Bid. The affidavit shall be valid for at least one month from the date of opening of the Bid. The firm shall also give an undertaking that no relative by blood relation of the bidder/proprietor/partners/directors is working in Delhi Jal Board.

### 2. Statutory Documents:

The bidder shall submit copies of the latest ITR, GST Registration, PAN and other applicable statutory registrations/documents and shall comply with all prevailing statutory requirements.

### 3. Pending Works / Performance:

The bid shall not be considered in case the bidder has failed to complete any already awarded work/supply order within the stipulated completion period or has failed to respond to departmental requirements during the applicable Defect Liability/Guarantee Period. The bidder shall submit a certificate that no work is pending beyond the stipulated completion period in the Division of EE(E&M) M-12.

### 4. Conditional / Ambiguous Bids:

Conditional Bids shall be rejected outright. Bids containing material ambiguity or deviation from the NIT conditions shall also be liable to rejection.

### 5. Verification of Documents:

Delhi Jal Board reserves the right to examine and verify the authenticity of any document/information submitted by the bidder at any stage of the Bid/contract.

### 6. Submission of Documents:

All documents submitted with the Technical Bid shall be clear, legible, readable and complete. Non-submission of mandatory documents or submission of illegible documents may render the bid liable to rejection.

### 7. Compliance with DJB Conditions:

The bidder shall comply with the General Conditions of Contract, NIT conditions and applicable circulars/orders/instructions issued by Delhi Jal Board from time to time.

### 8. Labour Laws:

Wherever manpower/labour is engaged for execution of the work, the contracting agency shall be solely responsible for compliance with applicable Labour Laws, Minimum Wages Act, EPF, ESI and other statutory provisions. Any penalty/liability arising due to non-compliance shall be borne by the contracting agency.

### 9. Manufacturer / Authorized Dealer:

The bidder shall be the Manufacturer or an Authorized Dealer of the Manufacturer for the material/equipment offered and shall submit valid documentary proof wherever required.

### 10. Approved Make:

Only makes approved/accepted by **Delhi Jal Board** and specified in the NIT/BOQ shall be acceptable

- e.
11. **False Information:**  
If any information/document furnished by the bidder is found to be false, fabricated or misleading at any stage, appropriate action shall be taken against the firm as per applicable DJB rules/contract conditions, including rejection/termination/debarment, as applicable.
  12. **Earnest Money Deposit (EMD):**  
The bidder shall deposit **EMD amounting to Rs. 11600/-** in favour of **EE(E&M) M-12, Delhi Jal Board**, in the prescribed mode, and proof thereof shall be submitted with the Technical Bid. Non-submission of the prescribed EMD, unless exempted under applicable rules, shall render the bid liable to rejection.
  13. **Additional Performance Guarantee:**  
If the quoted amount/rates attract the requirement of Additional Performance Guarantee under the applicable DJB rules/NIT provisions, including where the quoted rates are more than 25% below the departmental justified rates, the successful bidder shall submit the prescribed Additional Performance Guarantee before execution of the contract. The PG shall be furnished in favour of **EE(E&M) M-12, Delhi Jal Board**, as per applicable departmental provisions.
  14. **Completion Period:**  
The supply/work covered under the Bid shall be completed within **30 days** from the date stipulated in the Work Order/Supply Order.
  15. **Guarantee Period:**  
The material/equipment supplied shall carry a **Guarantee Period of 12 months** from the date of satisfactory completion/commissioning/acceptance, as applicable under the contract.
  16. **Procurement Documents:**  
The firm shall submit duly signed and stamped copies of genuine procurement documents/purchase vouchers/invoices relating to the material supplied/procured under the contract, wherever required under DJB conditions.
  17. **Documents with Bill:**  
At the time of submission of the bill, the firm shall submit the applicable supporting documents, including **defaced purchase vouchers/invoices, Test Certificates, Challans and E-Way Bills**, wherever applicable. The challan shall be duly acknowledged/signed by the Site In-charge in supply cases. The firm shall be solely responsible for the authenticity of all such documents submitted with the running/final bill.
  18. **Payment:**  
Payment shall be processed only after satisfactory completion and acceptance of the supply/work and submission of all requisite documents, subject to the terms and conditions of the contract and availability of applicable approvals/budget.
  19. **GST:**  
Payment/reimbursement of GST shall be regulated as per applicable Government rules and Delhi Jal Board terms and conditions.
  20. **Intimation of Delivery:**  
In supply cases, the firm shall intimate the delivery of material to the office of **EE(E&M) M-12** through e-mail at **eeemm12.djb@gmail.com**
  21. immediately after delivery.
  22. **IP Address Condition:**  
Bidders are advised not to submit bids for two or more different firms from the **same IP address**. If participation of two or more firms from the **same IP address** is detected, the bids shall be dealt with as per applicable e-procurement/DJB rules and may be liable to rejection.
  23. **Departmental Rights:**  
Delhi Jal Board reserves the right to verify the credentials, statutory registrations, authorization certificates, procurement documents, invoices, test certificates and other documents submitted by the bidder at any stage and to take appropriate action in case of any discrepancy, misrepresentation or non-compliance.

## अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid &

resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc.**

**and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

**This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.**

**However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.**

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---धन्यवाद/Thank You---**