बिड संख्या/Bid Number: GEM/2026/B/8106657
दिनांक /Dated: 09-10-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	30-10-2026 11:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	31-10-2026 11:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Power
विभाग का नाम/Department Name	Grid Controller Of India Limited
संगठन का नाम/Organisation Name	Grid Controller Of India Limited
कार्यालय का नाम/Office Name	Grid India
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :cc-contracts@grid-india.in Buyer Email id: subhra@grid-india.in
कुल मात्रा/Total Quantity	210
वस्तु श्रेणी /Item Category	Endpoint Detection and Response (EDR) Software (Q2)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Certificate (Requested in ATC),OEM Authorization Certificate,Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3

बिड विवरण/Bid Details	
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	3 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
अनुमानित बिड मूल्य / Estimated Bid Value	1669700
Payment Timelines	Payments shall be made to the Seller within **10** days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	33000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	39

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and

Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

Deputy General Manager
GRID INDIA Guwahati, Grid Controller of India Limited, NERLDC Guwahati, Ministry of Power Guwahati
(Abhilash Das)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में है / Purchase Preference to MII sellers availabele upto price within L1+X%	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	100
सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time)	Yes, in compliance with the MII ORDER : DPIIT Order(as amended and applicable time to time)

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.

1. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023. OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017 and its subsequent Orders/Notifications issued by concerned Ministry .Benefits of MSE will be allowed only if seller/service provider is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

2. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Endpoint Detection And Response (EDR) Software (210 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 60% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Generic	**Description Of Store**	Endpoint Detection and Response (EDR)Software with TLS 1.2 or higher
SCOPE OF LICENCE	**Licence Type**	3 Year Subscription
	Licencing Option	Per Endpoint
Integration and Support	**Integration Capabilities**	SIEM Integration, SOAR Integration, Firewall Integration, Identity Provider Integration, Ticketing System Integration, Email Security Integration, Network Detection and Response (NDR) Integration, Threat Intelligence Platform Integration, Identity and Access Management (IAM) Integration (e.g., SAML, LDAP, Active Directory)
Features	**Detection Methodologies**	Behaviour Based Detection, Machine Learning Based Detection, Signature Based Detection, Threat Intelligence Correlation, Heuristic Detection, Indicators of Compromise (IOC) Based Detection, Anomaly Detection
	Endpoint Telemetry Coverage	Process Activity Monitoring, File Activity Monitoring, Memory Activity Monitoring, Network Activity Monitoring, Registry Activity Monitoring, DNS Activity Monitoring, User and Identity Activity Monitoring, Device Activity Monitoring
	Endpoint Response Actions Supported	Host Isolation, Process Termination, Ransomware Rollback, File Quarantine and Removal, Device Containment, Remote Response Shell Access, Remote File Retrieval

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Thinley P Bhutia	793006,North Eastern Regional Load Despatch Centre (NERLDC), Grid Controller of India Limited (GRID-INDIA) POWERGRID Complex, Dongteih, Lower Nongrah, Lapalang, Shillong , Meghalaya, India	210	30

Buyer added Bid Specific Additional Scope of Work

क्र.सं./S.No.	Document Title	Description	रिवर्स प्रभार के अनुसार जीएसटी/Applicable i.r.o. Items
1	Statement of Requirements for Supply, Installation, Configuration, Testing, and Commissioning of Endpoint Protection Solution for 210 Endpoints for a period of three (03) years to be used at NERLDC Guwahati and Shillong View	Statement of Requirements for Supply, Installation, Configuration, Testing, and Commissioning of Endpoint Protection Solution for 210 Endpoints for a period of three (03) years to be used at NERLDC Guwahati and Shillong including scope of work, technical specifications and bill of material.	Endpoint Detection And Response (EDR) Software(210)

The uploaded document only contains Buyer specific Additional Scope of Work and / or Drawings for the bid items added with due approval of Buyer's competent authority. Buyer has certified that these additional scope and drawings are generalized and would not lead to any restrictive bidding.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

2. **Service & Support**

   Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

3. **Generic**

   Bidder shall submit the following documents along with their bid for Vendor Code Creation:

   a. Copy of PAN Card.

   b. Copy of GSTIN.

   c. Copy of Cancelled Cheque.

   d. Copy of EFT Mandate duly certified by Bank.

4. **Certificates**

   Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

5. **Buyer Added Bid Specific ATC**

   Buyer Added text based ATC clauses

   1.0 MSE & Start-up Exemption for Turnover: Yes (i.e For MSE / Start-up bidders, relaxation of 20% on financial criteria of MAAT (bidder turnover) is considered i.e. an MSE / Start-up bidder meeting 80% of MAAT (bidder turnover) requirement for this package shall be considered qualified on this aspect).

2.0 MSE & Start-up Exemption of Experience Criteria: Yes (i.e For MSE / Start-up bidders, relaxation of 20% on experience criteria (financially) is considered i.e. an MSE / Start-up bidder meeting 80% of experience cr iteria (financially) requirement for this package shall be considered qualified on this aspect).

3.0 GRID-INDIA reserves the right to relax/waive-off minor deviations with respect to QR as stipulated in th e bid document, the decision of GRID-INDIA in this regard shall be final & binding on bidders.

4.0 Bidders need to submit the documents uploaded in 'Buyer uploaded ATC document' clause of bid docu ment.

5.0 Quantity Variation: The Purchaser reserves the right to increase or decrease the quantities of items un der the contract but without any change in unit price or other terms and conditions. Such variation shall n ot be subjected to any limitations for the individual items but the total variation in all such items under the contract shall be limited to +/- 25 % (plus/minus twenty-five percent) of the total contract price. Bidders ar e bound to accept the orders accordingly. Additional licenses shall be procured only for the remaining cont ract period, as per requirement and payment shall be made on pro-rata basis.

6.0 Blacklist Declaration: The Bidder, including its Original Equipment Manufacturer (OEM), shall not have been blacklisted/debarred by any Central Government, State Government, Public Sector Undertaking (PSU), or any other Government organization at any point in time. The Bidder is required to submit a duly notar ized Undertaking/Declaration Certificate affirming the above condition. The undertaking must clearly state that neither the Bidder nor the OEM has been blacklisted or debarred by any such authority. Failure to sub mit this undertaking, or submission of false information, shall render the bid liable for rejection and may le ad to further action as deemed appropriate by NERLDC.

7.0 Regional Support Centre Requirement: The Original Equipment Manufacturer (OEM) shall have an oper ational Regional Support Centre located in the region where the proposed solution is to be deployed. The s aid Support Centre must possess a valid Goods and Services Tax (GST) registration for that respective regi on.The Bidder shall submit a Undertaking confirming the existence of such Regional Support Centre(s). Th e undertaking must clearly include:Complete postal address of the Support Centre(s), Contact details (pho ne number, email, etc.), Proof/details of valid GST registration for the respective region. Non-submission of the undertaking or furnishing incorrect/incomplete information may result in rejection of the bid by NERLD C.

8.0 ISO Certification Requirement: The Original Equipment Manufacturer (OEM) must possess valid and cur rent certifications for the following ISO/IEC 27001 (Information Security Management) and ISO 9001 (Qualit y Management Systems).The Bidder shall submit copies of the relevant certificates issued by accredited c ertification bodies, clearly indicating their validity period. All certifications must be valid as on the date of bid submission. Non-submission of the above certifications or submission of expired/invalid certificates sha ll render the bid liable for rejection.

9.0 OEM Authorization Form: The Bidder must be either the Original Equipment Manufacturer (OEM) or an authorized reseller having a direct purchase and support agreement with the OEM for the products quoted in this tender. In case the Bidder is not the OEM, a valid authorization letter from the OEM, issued by its co mpetent authority, must be submitted along with the bid.

10.0 Cyber Security: The Bidder shall ensure that the security of NERLDC’s IT infrastructure is not compro mised and shall be responsible for maintaining robust cyber security throughout the contract period. The B idder must promptly act on threat intelligence, advisories, and inputs received from authenticated sources to continuously enhance the cyber security posture of NERLDC. A formal declaration confirming complianc e with these requirements shall be submitted by the Bidder.

11.0 Technical and Requirement Compliance : The Bidder shall submit a duly signed Technical Compliance Statement against the Technical Specifications specified by NERLDC. The Bidder shall indicate compliance with each of the specified requirements on a point-by-point basis. Any deviation from the specified require ments shall be clearly identified and suitably explained by the Bidder in the Compliance Statement. The Bi dder shall also submit a duly signed copy of the Statement of Requirements document, confirming complia nce with the all the requirements specified therein by NERLDC.

12.0 Escalation Matrix and Support Structure: The bidder shall submit, as part of the bid, a detailed escalation matrix for both the bidder and the OEM. The escalation matrix shall clearly indicate the contact details, roles/responsibilities, and escalation hierarchy for technical, service, and management personnel. The submitted matrix shall be used for coordination and issue resolution during the commissioning phase and shall be updated, if required, prior to commencement of commissioning activities. Submission of the e scalation matrix along with the bid is mandatory and shall form part of the bidder's scope of work.

13.0 OEM Experience Criteria: The OEM whose solution is proposed must have successfully supplied and e xecuted a minimum of three (3) EDR/XDR/MDR solution orders for any Central Government Ministry/Depart ment, State Government Department, Government of India organization, or PSU during the last three (3) y ears. The Bidder shall submit copies of Purchase Orders/Work Orders along with Execution/Implementation Certificates or other documentary evidence of successful completion.

14.0 OEM Experience in Endpoint/Cyber Security Solutions: The OEM shall have a minimum of ten(10) year s of experience in Endpoint Security and/or Cyber Security solutions. The bidder shall submit documentary evidence demonstrating that the OEM has been offering such products for at least 10 years and/or an OEM declaration letter on official letterhead confirming the same.

15.0 Bidder Experience in Endpoint/Cyber Security Solutions: The Bidder/vendor must have successfully su pplied and executed a minimum of one (01) EDR/XDR/MDR solution orders for any Central Government Min istry/Department, State Government Department, Government of India organization, or PSU during the last three (3) years. The Bidder shall submit copies of Purchase Orders/Work Orders along with Execution/Impl ementation Certificates or other documentary evidence of successful completion.

16.0 Government of India has notified several technical regulations inter alia including "Electronics and IT Goods (Requirements for Compulsory Registration) Order, 2021", "Mandatory Testing and Certification of T elecom Equipment (MTCTE)" and various other Quality Control Orders (QCOs) to ensure safety, security an d other public interest requirements. To ensure the same, Grid-India have the right to undertake any third- party testing and verification of the products at any stage of the procurement process/after completion of procurement. In case of non-compliance, the bidder may be terminated immediately or in case of successf ul bidder, the bidder may be blacklisted from future participations in Grid-India tenders.

17.0 In case of any overlap between the GeM terms & conditions and the terms of the Additional Scope of Work, then the terms of the Additional Scope of Work shall hold precedence.

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6. **Generic**

   Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

7. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document Click here to view the file.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as

the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.

8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में

भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---