बिड संख्या/Bid Number: GEM/2026/B/8126

दिनांक /Dated: 06-11-2

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	16-11-2026 17:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	17-11-2026 17:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Information And Broadcasting
विभाग का नाम/Department Name	Ministry Of Information And Broadcasting
संगठन का नाम/Organisation Name	Prasar Bharati Broadcasting Corporation Of India
कार्यालय का नाम/Office Name	Doordarshan News
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :m.leela@nic.in Buyer Email id: pradipkumar2@prasarbharati.gov.in
वस्तु श्रेणी /Item Category	ANNUAL MAINTENANCE SERVICE - VIDEO/DATA WALL - data v display; LEYARD; OEM Authorised Service Provider
अनुबंध अवधि /Contract Period	1 Year(s)
पिछले 3 वित्तीय वर्षों का बिडर का न्यूनतम औसत वार्षिक वित्तीय टर्नओवर/Minimum Average Annual Turnover of the bidder (For the last 3 Financial Years)	18 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluatio
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,Additional Doc 4 (Request in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by t buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	3793813
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	75876

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India

ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	15

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटे के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गर है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevan category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

DDO, PBBCI, Doordarshan Kendra Delhi
Doordarshan News, Ministry of Information and Broadcasting, Prasar Bharati Broadcasting Corporation of India, Minis of Information and Broadcasting
(Ddo, Pbbci, Doordarshan Kendra Delhi)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March o previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountan indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years a the date of constitution shall be taken into account for this criteria.
2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bi document (ending month of March prior to the bid opening) of providing similar type of services to any Central / Stat Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

3. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs hav valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry o Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bic wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered prc on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer w decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereа case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted pri within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such M Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validat on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which wo be determined by the buyer based on its own assessment of reasonableness and based on competitive prices receiv in Bid / RA process.
5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over last three years i.e. the current financial year and the last three financial years(ending month of March prior to the b opening): -
1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated c or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cos
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cc

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

ANNUAL MAINTENANCE SERVICE - VIDEO/DATA WALL - Data Wall Display; LEYARD; OEM Authorised Service Provider (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type Of Asset/Product Category	data wall display
Amc Make/Brand	LEYARD
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Diagonal Screen Size (Cm) Video Wall System	60 or Higher
Number Of Input Ports (Data Wall Controller)	4
Number Of Output Ports, Suitable For Data Wall Display	4
Onsite Service Engineers Requirement	As Indicated in Bid Document
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client Video wall System	Inclusive
Periodicity of Preventive Maintenance Services	Monthly

विवरण/ Specification	मूल्य/ Values
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity of Video/Data Wall	अतिरिक्त आवश्यकता /Additional Requireme
1	Praveen Kumar Verma	110001,DOORDARSHAN NEWS, DOORDARSHAN BHAWAN, TOWER B COPERNICUS MARG, NEW DELHI	1	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE 50% : The buyer can increase or decrease the contract quantity or contract duration up to 5(percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 50 percent. Bidders are bound to accept the revised quantity o duration.
   For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 50 percent with the consent of the service provider

2. **Generic**

   Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. **Certificates**

   Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

4. **Forms of EMD and PBG**

   Bidders can also submit the EMD with Account Payee Demand Draft in favour of

   DDO , DD NEWS NEW DELHI
   payable at
   NEW DELHI /DELHI
   .

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to Buyer within 5 days of Bid End date / Bid Opening date.

5. **Forms of EMD and PBG**

Bidders can also submit the EMD with Banker’s Cheque in favour of

DDO , DD NEWS NEW DELHI
payable at
NEW DELHI /DELHI
.
Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to Buyer within 5 days of Bid End date / Bid Opening date.

6. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

LIST OF DOCUMENTS (to be uploaded with tender):

PART-I: "TECHNO-COMMERCIAL / UNPRICED BID"

1. ‘Covering Letter' on Bidder's 'Letterhead' clearly specifying the enclosed contents.

2. ‘Bidder's General Information', as per 'Form-1' along with Copy of ‘PAN’ and ‘GST’ registration and ‘Bid F orm', as per 'For m-2.' 30 / 32

3. Scanned copy of EMD along with Form-4 or Declaration of MSME as per Form-3

4. Copies of documents required as per 'Form -5' and as mentioned elsewhere in the Tender Document 5. Nil deviation Certificate as per ‘Form-6’.

6. Declaration regarding Holiday/Banning, in 'Form-8

7. Declaration of Land Border Certificate

8. Letter of Authority on the Letter Head, as per 'Form-9

9. DD’s tender document, along with the Technical Specifications, is duly signed on each page.

10. Original Equipment Manufacturers (OEM) Authorization for Equipment quoted (if applicable)

11. Letter of authority to sign and upload bid documents.

12. Undertaking regarding Fall Clause as mentioned in Para 3.22.3

13. Enclosures as per Commercial requirement.

14. Enclosures as per the technical requirements. (Clauses of Technical Specification No. attached in Appe ndix -D)

15. Self-Certificate for Local Content as per Form-11.

16. Integrity Pact as per Form 12 (if applicable) (for estimated contract value of Rs. Two Crores or more), d uly filled and sign ed.

17. Certificates as mentioned in Para 2.33.8, along with evidence of valid registration by the Competent A uthority, to be attached, if applicable.

18. Any other information/details required as per Tender Document

APPENDIX-C

BID EVALUATION CRITERIA AND ELIGIBILITY CRITERIA

4.1 Salient Features

Sl.	Particulars	Details
4.1.1	Tender No.	DDN/5/(115)/ES(09)/2026-27G(E)
4.1.2	Type of Bid	Single Stage Two Bid System (Technical Bid and Fina ncial Bid)
4.1.3	Estimated Cost	**Rs. 37,93,813/- (Rupees Thirty Seven L akh ninty three Thousand eight Hundr ed and Thirteen only)**) per annum, inclusive of applicable GST
4.1.4	Bid Security (EMD)	**Rs. 75,876/-(Rupees seventy five thou sand eight hundred seventy six only.)**) – @ 2% of the estimated cost
4.1.5	Bid Validity	180 days from the date of opening of the Technical Bi d
4.1.6	Performance Security	3% of the awarded contract value, valid for 60 days b eyond completion of all contractual obligations
4.1.7	Contract period	One year (01.10.2026 to 30.09.2027), extendable by one further year on satisfactory performance
4.1.8	Evaluation methodology	Overall L-1 on the total annual price for the composite scope, inclusive of applicable GST
4.1.9	Minimum average annual turn over (last 3 financial years)	Rs. 18,50,000/- (Rupees Eighteen Lakh Fifty Thousan d only)
4.1.10	Minimum period of existence i n operations	3 (three) years as on the last date of submission of bi ds

4.2 Eligibility Criteria

a) The bidder should have a proven track record of providing broadcast equipment on hiring basis o r supply/service /servicing / installation or combination of both of equipment‘s used in broadcasti ng to renowned broadcasters or media houses or combination of both. The bidder should submit the following relevant documents which will corroborate its experience and ability required to un dertake this project:

b) Such projects are defined as proven track record of supply/service /servicing / installation or com bination of both of equipment‘s used in broadcasting to renowned broadcasters or media houses or combination of both to renowned broadcasters or media houses.

Contact details of client/s for whom this has been done and cited as relevant experience, are req uired to be part of the bid.
Cut-off date for experience shall be the last date of bid submission for this tender.
Experience documents including copies of signed contracts and/or work orders supported by self-

certified documents confirming that the design, build, operation and value of the project/s are in accordance with the requirements stated above necessarily have to be submitted along with the bid, without which the bid is liable to be rejected.
Any entity/is not possessing the relevant experience as specified above, but are interested in bid ding for the project as stated above, may tie up with a partner possessing such experience. The t wo parties will necessarily have to sign a notarized MOU (Memorandum Of Understanding) specifi cally for the execution of this project. The date of notarization should be prior to the submission d ate of the bid. Both members entering this notarized MOU shall be jointly responsible for the exec ution of the project. Experience document/s as mentioned above should be submitted along with the bid. In the absence of such document/s, as stated above, the bid is liable to be rejected.

c) The bidder should be Solvent as on the bid submission date. Self-certification by the bidder to co nfirm the above has to be submitted along with the bid. In case of MOU, both the members are re quired to comply with the above stated criteria.

d) Bidder should meet experience and other criteria, as specified in and basic guidelines / eligibility Criteria as under :

–

The Clauses in r/o of Consortium/ JV (Under Instructions to Bidders of the Standard Bid Document).:

(a) Bids from consortium/JV of two or more members (maximum 3 nos. Including Leader) are acceptable vided that they jointly fulfil the qualification criteria and requirements stated in the Tender Document rticipating Consortium/ JV shall submit the Agreement, clearly defining the scope and responsibility of h member. Members of consortium/JV shall assume responsibility jointly & severally. The bid secu shall be submitted by the Lead Bidder of the Consortium/ JV. In case of award, payment shall be made the Lead Bidder of the Consortium/ JV.

(b) The consortium/ JV Agreement must clearly define the Consortium Leader/ Lead Partner of JV, who s be responsible on behalf of the consortium/ JV during the period of evaluation of the bid as well as dur he execution and timely completion of all the contractual obligations and shall receive / send instructi for and on behalf of the Consortium/ JV.

Only bids which satisfy each of the following criteria, supported by the documents specified, shall be taken up technical evaluation. Non-fulfilment of any one criterion shall render the bid technically unacceptable.

Sl. No	**Criteria**	**Description**
i.	Company Existence	· Company should be registered under Companies Act,1956 or Companies Act 2013 or a Partnership firm / LLP registered in India under Partnership Act 1932/2008 as amended and should have been in operations in India in the last 3 Years
ii.	Annual Turnover/ Net Worth (*CA certified documents*) (*Except the Covid FYs 2020-21 and 2021-22*)	· Average Annual turnover of 200% of estimated cost of the project in the last 03 financial years **Or** · Cumulative Turnover of 600% of estimated cost of the project in the last 03 financial years **Or** · Average Annual Net Worth of minimum of 50% of estimated cost of the project in the last 03 financial years **Or** · Cumulative Net Worth of minimum of 150% of estimated cost of the project in the last 03 financial years
iii.	Positive Net Worth/ Profitability	· Profitable/ positive net worth in the last financial year · Solvent entity (CA Certified Document)

iv.	Work Experience (*Self - certified with relevant documents*)	· One Similar work of minimum value of 80% of estimated cost of the project or · Two Similar works of minimum value of 60% of the estimated cost of project or · Three Similar works of minimum value of 40% of the estimated cost of project Note: Similar works will be defined based on scope of the work. Similar works may be executed with any Central and State Government agency, PSUs, Private organizations.
v.	Non – Blacklisting Certificate	· The bidder should not have been blacklisted/debarred by any Governmental/Non–Governmental Organization in India as on bid submission date
vi.	Certification, *if required*	· The Bidder should have valid ISO 9001:2008/ISO 9001:2015/ ISO 27001 (relevant certification based on type of work) valid as on bid submission
vii.	GFR Restrictions/ Norms, if required	· Bidder complies with restrictions on procurement under rule144(xi) vide order no: 06/18/2019-PPD dated 23rd July 2020 inserting Rule144(xi)in GFRs2017.
viii.	Preferential Market Access	· Bidder should comply with Preferential Market Access (PMA) order2017, guidelines notified by DPIIT and DoT with all its clarifications /amendments, if applicable

Ø The bidder should be registered under Companies Act,1956 or the Companies Act 2013 or should be a Partnership firm / LLP registered in India under Partnership Act 1932/2008, as amended, and should have been operations in India for at least in the last 3 Years. In case of MOU, both partners are required to fulfil the parameter.

Ø The bidder should not be blacklisted/ debarred by any Government organisation in India as on the bid submission date. In case of MOU, both partners are required to fulfil the parameter.

4.3 Vital Technical Criteria

4.3.1 The bid shall be from the OEM, or from an authorised system integrator, dealer or service partner of the OEM of the installed Video Wall system. Offers not supported by valid OEM authorisation shall be rejected without further reference.

4.3.2 The bidder shall submit a point-by-point Compliance Statement against every requirement of Appendix duly signed and stamped, with cross-references to the supporting technical literature. A bid without a Compliance Statement, or with an incomplete or evasive Compliance Statement, shall be liable to rejection.

4.3.3 The Technical Evaluation Committee may, if it considers necessary, require any bidder to demonstrate technical capability, to produce its technical personnel for assessment, or to permit verification of its facilities credentials, and may reject a bid where such verification is not permitted or is found unsatisfactory.

4.3.4 Past performance of the bidder in respect of any similar contract executed for Prasar Bharati shall be taken into account, and a bid shall be liable to rejection where such past performance has been recorded as unsatis

ory.

4.4 Vital Commercial Criteria

4.4.1 The bidder shall quote firm and fixed prices in Indian Rupees for the entire contract period, for the com scope of work, in the format at Appendix-E. Conditional, partial or item-wise incomplete offers shall be rejecte

4.4.2 Where the evaluated L-1 price is found to be substantially in excess of the estimated cost, the Purchas serves the right to negotiate with the L-1 bidder in accordance with the extant CVC guidelines, or to cancel th nder and re-invite bids after review of the estimate.

4.4.3 Where a quoted price appears abnormally low, the Purchaser may require the bidder to furnish a detail ice analysis demonstrating its capability to perform the contract at the quoted price, including compliance wi atutory minimum wages in respect of the manpower component, and may reject the bid if the explanation is ound satisfactory.

4.4.4 The manpower component quoted shall not, in any event, be less than the amount necessary to meet t tatutory minimum wages and statutory contributions payable in respect of the personnel to be deployed. A bi ich does not satisfy this requirement shall be rejected.

4.5 Preference to Make in India

The Public Procurement (Preference to Make in India) Order, 2017, as amended, including Order No. P-45021/ 17-PP(B.E.-II) dated 04.06.2020, shall apply. A “Class-I Local Supplier” (local content of 50% or more) shall be nted purchase preference over a “Class-II Local Supplier” (local content of more than 20% but less than 50%) over a “Non-Local Supplier”, subject to a margin of purchase preference of 20%. Where the L-1 bidder is a Cla Local Supplier, the contract shall be awarded to it. Where the L-1 bidder is not a Class-I Local Supplier, the low quoting Class-I Local Supplier whose quoted price falls within the margin of purchase preference shall be give e opportunity to match the L-1 price, and on such matching the contract shall be awarded to it. A false decla n of local content shall constitute a breach of the Code of Integrity under Rule 175(1)(i)(h) of GFR 2017 and s attract debarment under Rule 151 of GFR 2017.

4.6 Purchase Preference to MSEs

Purchase preference and other benefits shall be extended to Micro and Small Enterprises in accordance with t ublic Procurement Policy for Micro and Small Enterprises Order, as amended, on production of valid documen evidence.

APPENDIX-D

SCOPE OF WORK AND TECHNICAL SPECIFICATIONS

5.1 Introduction

This Appendix sets out the scope of work, technical requirements and service levels for the Comprehensive An l Maintenance Contract (CAMC) of the active LED Video Wall installed in the Studio of the DD News / DD India p at Doordarshan Bhawan, Tower-B, New Delhi, together with the deployment of skilled manpower for round-t lock operation of the said Video Wall and its associated playback/processing servers, for a period of one year, ndable by a further period of one year on satisfactory performance.

5.2 Details of the Installation Covered

The CAMC shall cover the active LED Video Wall installation described below, which is presently out of OEM w nty:

Sl.	Description	Make / Model	Cabinet siz e	Area (Sq. F t.)	Location

1.	Existing active LED Video Wall – 90 Nos. LED cabin ets	Leyard / TVF1.5 (2018-19 model)	604.8 mm x 340.2 mm	199.32 (app rox.)	Studio #S
2.	Extension / modification of the above LED Video Wall (installation in progr ess)	Leyard / TVF1.5 (matching)	604.8 mm x 340.2 mm	106.31 (app rox.)	Studio #S
	TOTAL AREA COVERED U NDER THIS CAMC			305.63	Studio #S

5.2.1 The scope includes all LED cabinets, LED modules, receiving cards, hub cards, power supply units, send cards, LED controllers/processors, the Watchout playback/processing server(s) and associated client workstat s), signal and power cabling, mounting/support structure and all associated software of the above installation.

5.2.2 The remaining active Video Wall installations in the DD News set-up (PCR-L Centre/Left/Right, CB-1 Cer Right and the News Room), which are presently covered under valid OEM warranty, are excluded from the scc f this Tender. The Purchaser reserves the right, under the Option Clause at Para 2.10 of Appendix-A, to bring a such installation within the maintenance cover on expiry of its warranty, at the pro-rata contracted rate per Sc per annum derived from the accepted Financial Bid.

5.2.3 Bidders are advised to inspect the site before quoting. The areas and quantities stated above are indica and based on the survey carried out by the concerned section; no claim on account of minor variation shall b tertained.

5.3 Scope of Comprehensive Maintenance

(a) Attending to all complaints and fault calls raised by the Purchaser, on priority, within the response and re ation times stipulated at Para 5.6.

(b) On-site preventive maintenance of the entire installation, to be carried out at least once every month, in rdance with the OEM's recommended schedule, on a day and time approved by the Designated Officer so as o interfere with transmission, and a report of each such visit to be submitted to the Designated Officer.

(c) Corrective and breakdown maintenance, including diagnosis, repair and, where necessary, free replaceme f defective or damaged LED cabinets, LED modules, receiving/hub cards, power supply units, sending cards, c ollers, processors, server components, cabling, connectors and accessories, with genuine OEM or OEM-approv arts, at no additional cost to the Purchaser.

(d) Maintenance of a serviceable buffer stock of critical spares at site, as listed at Para 5.5, so that Level-1 fa can be rectified immediately.

(e) Cleaning of the LED surface, cabinets, filters and cooling arrangements, and checking of mounting hardwa nd protective devices, at the prescribed periodicity.

(f) Periodic calibration of colour, brightness, gamma and uniformity across the entire wall, and re-calibration every replacement, to broadcast-acceptable standards.

(g) Configuration, backup and restoration of the Watchout playback/processing server, including configuratio layouts for non-standard aspect ratios, management of backdrops and content templates, and prevention of k or misconfigured output on air.

(h) Installation of all software, firmware and driver updates released by the OEM during the contract period, of charge, with prior approval of the Designated Officer.

(i) Maintenance of the fault register, preventive-maintenance register and spares register at site, and submis of a consolidated monthly service report along with the monthly bill.

(j) Handing over of the entire installation in perfect working order on expiry or termination of the contract.

5.4 Exclusions

Damage caused by fire, flood, lightning, riot, civil commotion, or by unauthorised interference by persons oth an the Contractor's personnel, and consumption of electricity, shall be outside the scope of the CAMC. All oth pairs and replacements shall be within the scope, the contract being comprehensive in nature.

5.5 Critical Spares

The Contractor shall, within 30 days of the commencement of the contract, submit a list of commonly require ical spares for the approval of the Designated Officer, and shall thereafter maintain such spares at site at its cost throughout the contract period, for use in emergencies. The spares so held shall remain the property of t ontractor until consumed, and the Contractor shall replenish the stock immediately upon consumption. The s s register shall be open to inspection at all times.

5.6 Service Hours, Response and Restoration Times

Sl.	Requirement	Stipulation
(i)	Normal service hours	24*7 on all days of the week, including Sundays and gaze tted holidays
(ii)	Emergency attendance	Round the clock. In the event of a fault outside normal ser vice hours, the Contractor shall attend the call and depute a service engineer to site without any extra charge, includ ing on Sundays and holidays and during night hours
(iii)	Response time – Level-1 fa ult	Immediate, by the engineer on duty at site; a specialist ser vice engineer to reach site within 2 hours of the call
(iv)	Restoration time – Level-1 fault	Within 4 hours of the call. Where restoration within 4 hour s is not possible, a working stand-by arrangement shall be provided so that transmission is not affected
(v)	Restoration time – Level-2 fault	Within 4 hours of the call
(vi)	Restoration time – Level-3 fault	Within 24 hours of the call
(vii)	Preventive maintenance vi sit	At least once every month, by the OEM-trained service eng ineer of the Contractor, on a mutually agreed day, with a written report
(viii)	Escalation	The Contractor shall furnish a three-level escalation matrix with names, designations, mobile numbers and e-mail add resses, within 7 days of the Work Order, and shall keep it updated

5.7 Deployment of Skilled Manpower

5.7.1 The Contractor shall deploy 03 (three) suitably qualified and experienced skilled technical engineers fo operation and maintenance of the active LED Video Wall and its associated Watchout playback/processing ser on a shift basis, so as to provide cover from early morning to late evening and, on requirement, round the clo

5.7.2 The shift-wise deployment shall be finalised in consultation with DD News Engineering at the commenc

nt of the contract, based on the transmission schedule, and may be varied by the Designated Officer during th rrency of the contract within the total sanctioned strength of three engineers.

5.7.3 Minimum qualification of each engineer deployed: a three-year diploma or a degree in Electronics, Elec cs & Communication, Electrical, Instrumentation, Information Technology or Telecommunication Engineering fr a recognised institution, with at least two years' hands-on experience in the operation and maintenance of LE deo Wall systems and video-wall playback/processing software in a broadcast or live-production environment.

5.7.4 The personnel deployed must be capable of independently configuring layouts and backdrops on the pla ck server, handling non-standard aspect ratios, effecting quick changeovers during live bulletins, and diagnos and rectifying routine faults, so as to ensure that no blank or misconfigured output appears on air.

5.7.5 The bio-data and supporting certificates of each proposed engineer shall be submitted for the approva he Designated Officer before deployment. No person shall be deployed without such approval and without an dent verification.

5.7.6 The Contractor shall ensure full attendance. In the event of absence of any deployed engineer, a substi of equivalent qualification and experience, previously approved by the Designated Officer, shall be provided; ng which the deduction at Para 3.12.2 of Appendix-B shall apply.

5.7.7 Personnel deployed shall not be changed frequently. Any replacement shall be effected only with the p approval of the Designated Officer and with an adequate handover/overlap period.

5.7.8 The Contractor shall be solely responsible for payment of wages, statutory dues and all other emolume of the deployed personnel, in accordance with Para 3.4 of Appendix-B. Wages shall not be less than the minim wages notified for skilled workmen by the appropriate Government for the National Capital Territory of Delhi.

5.8 Duration and Extension

The contract shall be for a period of one year, i.e. 01.10.2026 to 30.09.2027 (or one year from the date of issu the Work Order, whichever is later), and may be extended for a further period of one year, at the sole discreti f DD News, New Delhi, on satisfactory performance, on the same rates, terms and conditions.

5.9 Compliance Statement and Enclosures

The following shall be enclosed with the Technical Bid, failing which the bid shall be liable to rejection:

(a) Point-by-point Compliance Statement against every provision of this Appendix, duly signed and stamped.

(b) Valid OEM Authorisation Certificate / manufacturer's support letter in respect of the installed system.

(c) Technical literature, service manuals or other documents substantiating the capability of the bidder to ser the installed system.

(d) Documentary evidence of the experience relied upon, in terms of Para 4.2(v) of Appendix-C.

(e) List of technical personnel on the rolls of the bidder, with qualifications and experience.

(f) Proposed escalation matrix and outline of the preventive-maintenance schedule.

APPENDIX-E

SCHEDULE OF RATES – FINANCIAL BID (BOQ)

Tender No.: DDN/5/(115)/ES(09)/2026-27G(E)

(This format is reproduced for information. The Financial Bid shall be submitted online only, in the BOQ temp uploaded on the e-Procurement Portal. No price shall be indicated anywhere in the Technical Bid.)

Sl.	Description of Service	Unit	Qty.	SAC Code	Rate per annum (Rs.)	GST rate	GST amount (Rs.)	Total per annum incl. GST (Rs.)

1.	Comprehensive Annual Maintenance Contract (CAMC) of the active LED Video Wall (Leyard/TVF1.5) installed at Studio #S, DD News/DD India set-up, total area 305.63 Sq. Ft., including all cabinets, modules, cards, power supplies, controllers, processors, playback/processing server, cabling and software, with free replacement of defective parts – as per Appendix-D	Job	01					
2.	Deployment of skilled manpower – 03 (three) qualified technical engineers for operation and maintenance of the Video Wall and Watchout playback/processing server, on shift basis, for 12 months – as per Para 5.7 of Appendix-D	Job	01					
	GRAND TOTAL (Sl. 1 + Sl. 2), inclusive of GST – to be considered for determination of L-1							

Notes to the Financial Bid

1. Rates shall be quoted in Indian Rupees only, firm and fixed for the entire contract period, on FOR Destinati asis, and shall be inclusive of all costs of spares, replacements, tools, tackles, test instruments, transportation ges, statutory contributions, insurance, taxes, duties and levies, GST being shown separately.

2. The bidder shall indicate the applicable SAC code and GST rate against each line item. GST shall be payab the rate applicable on the date of the invoice.

3. L-1 shall be determined on the GRAND TOTAL of Sl. 1 and Sl. 2 inclusive of GST. Bids quoting against only of the two line items shall be treated as incomplete and rejected.

4. The rate at Sl. 1 shall be deemed to be equivalent to a rate per Sq. Ft. per annum obtained by dividing the ted annual rate by 305.63. This derived rate shall be applied for any variation in area under the Option Claus Para 2.10 of Appendix-A.

5. Payment shall be made monthly in arrears at one-twelfth of the annual rate, subject to satisfactory perfor ce and to the deductions and Liquidated Damages provided for in Appendix-B. No advance payment shall be e.

6. In the event of any discrepancy between the figures and the words, the amount in words shall prevail. In t vent of any discrepancy between the unit rate and the total, the unit rate shall prevail.

7. The bidder shall not add any condition, note or qualification to this Schedule. Any such addition shall rend e bid liable to rejection.

Total amount in words: Rupees _____ only.

Place: _____ Signature of Authorised Signatory

Date: _____ Name, Designation and Seal of the Bidder

ANNEXURE-1

(FORM-1) BIDDER'S GEN

ERAL INFORMATION

To,
Prasar Bharati

TENDER NO: < >

1	Bidder Name:	
2	Number of Years in Operation	
3	Address of Registered Office	City: District: State: PI N/ZIP:
4 A	Bidder's address where order/contract is to be placed	City: District: State: PIN/ZIP:

4 B	Address from where Goods/ Services are to be dispatched/ provided along with GST no. *(In case supply of Goods/ Services are from multiple locations, addresses and GST no .* *Of all such locations* *are*	City: District: State: PIN/ZI P: GST No.:
	to be provided). (Indian Bidder only)	
5	Telephone Number of address where order is to be placed	(Country Code) (Area Code) (Telephone Number)
6	E-mail address	
7	Fax Number (if available)	(Country Code) (Area Code) (Telephone Number)
8	Website	
9	Name & Designation of Contact Person	
10	ISO Certification, if any {If yes, please furnish details}	
12	Banker’s Name	
13	Branch	
14	Branch Code	
15	Bank Account Number	

16	PAN No	
17	Status of Firm	Proprietorship Firm/Partnership firm/Limited/Others I f Others Specify: [Enclose relevant certificates / partnership deed/certificate of Registration, as applicable]
18	GST No. (refer sl. no. 4B above)	[Enclose copy of GST Certificate]

19	Whether Micro or Small E nterprise? (Indian Bidder only)	Yes / No (*If Yes, Bidder to submit requisite documents as specified it ITB*
20	Type of Entity (Indian Bidder only)	Corporate/ Non-Corporate (As per CGST/SGST/UTGST Act). (In case of Non-Corporate Entity, bidder will submit documentary evidence for same).
24	Whether Bidder is Sta rtups or not? (Indian Bidder only)	Yes / No
25	Whether Bidder is related to any employee of Prasar Bha rati? (If, yes, then the list m ay also be enclosed as men tioned in Para 2.30.3)	Yes / No

Place: [Signature of Authorized Signatory of Bidder]

Date: Name:

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ANNEXURE-2 (FORM-2)

BID SUBMISSION FORM AND AGREEMENT

To,

Prasar Bharati

SUB: < >.

TENDER NO: <_____>

Dear Sir,

After examining / reviewing the Bidding Documents for the tender of“

Including" Specifications & Scope of Work", "General Term Conditions [GTC]" and "Price Bid", etc. the rece
t of which is hereby duly acknowledged, we, the undersigned, are pleased to offer to execute the whole p
of the job and in conformity with the said Bid Documents, including Addenda / Corrigenda Nos.
.

We confirm that this Bid is valid for a period as specified in BDS from the date of opening of "Techno- Co
ercial / Un-priced Bid", and it shall remain binding upon us and may be accepted by any time before the e
iry of that period and any extension thereof.

<_____>

If our Bid is accepted, we will provide the "Contract Performance Security / Security Deposit" equal to"

of the Contract Price" or as mentioned in Tender Document for the du
erformance within "thirty [30] days" of such Award.

Until a final Agreement/Letter of Award is prepared and executed, the tender document (including adden

corrigenda) together with the "Notification of Award" shall constitute a binding Agreement between us.

We understand that Bidding Document is not exhaustive and any action and activity not mentioned in Bic ng Documents but may be inferred to be included to meet the intend of the Bidding Documents shall be d med to be mentioned in Bidding Documents unless otherwise specifically excluded and we confirm to per m for fulfillment of Agreement and completeness of the Work in all respects within the time frame and ac ed price.

We understand that you are not bound to accept the lowest priced or any Bid that you may receive.

Place: [Signature of Authorized Signatory of Bidder]

Date: Name:

Designation: Seal:

ANNEXURE-3 (FORM-3)
'Declaration regarding MSME':-

(To be submitted in Non-Judicial Stamp Paper value of Rs.100/- and to be uploaded in the Technical Bid.)

DECLARATION (For MSME Units only)

I,<_____>on behalf of M/s.<_____>in the capacity of<_____>(Position) hereby declare that

1.

<_____>

Our MSE Unit(s)is/are availing benefits extended by MSME , Government of India to Mic and

Small

Enterprises (MSEs) for the work of invited vide Bid Number

2. Our MSE Unit(s) has/ have not been awarded any work /supply under MSME benefit during the current financial year.

OR

Our MSE Unit(s) has/have been awarded work /supply for a total value of Rs.(Rupees<___
_____>only) under MSME benefits as on date and same work(s)/Supply is/are "In hand (Progress)/Incor
te" during the current financial year. Further, We confirm that the value of)/Supply is/are in hand (awarded un
MSME benefits) during the financial year plus estimated cost of this tender has not crossed the "Monetary Lin
mentioned in NSIC certificate.

3. Our firm is participating in this tender under "MSE unit" or "OPEN BIDDER".

NOTE: Strike out the conditions in (2) & (3) whichever is not applicable. Decision on any discrepan
in this "DECLARATION" shall be at the discretion of Prasar Bharati and shall be final and binding.

SIGNATURE WITH COMPANY SEAL

ATTESTED BY NOTARY PUBLIC

ANNEXURE-4 (FORM-4)

(PROFORMA OF BANK GUARANTEE FOR BID BOND)

Bank Guarantee No._____
_____

Ref :

To
PRASAR BHARATI
(India's Public Service Broadcaster) DIRE
CTORATE GENERAL: DOORDARSHAN
DOORDARSHAN BHAWAN, COPERNICUS MARG,
NEW DELHI – 110001

Dear Sirs,

Whereas the PRASAR BHARATI(India's Public Service Broadcaster), DIRECTORATE GENERAL: DOORDA
AN having its head office at DOORDARSHAN BHAWAN, COPERNICUS MARG,NEW DELHI
– 110001(hereinafter called the Organization) which expression shall, unless repugnant to the context or me
ning thereof, include all its successors, administrators, executors and
assignees, has floated a Tender
No._____ and
M/s

_____having Registered/ Head Office
at

_____ (Hereinafter called the "Bidder" which expression shall, unless
pugnant to the context or meaning thereof, mean and include all its successors, administrators executors ar
assignees) have submitted a quotation Reference No._____and Bidder having agree to furnish a
a conditions precedent for participation in tender as unconditional and irrevocable bank guarantee of Rupee
_____Only) for the due performance of Bidder/'s obligations as con
ned in the terms of the Notice inviting Tenders (NIT) and other terms and conditions contained in the Tend
Documents supplied by the Organization specially the conditions that (a) Bidder shall keep his tender open f
a period of day, i.e., from_____to_____or any extension thereof, and shall not withdraw or m

ify it in a manner not acceptable to the Organization(b) the Bidder will execute the contract, if awarded, and hall furnish performance guarantee in the format prescribed by the Organization within the required time. T Bidder has absolutely and unconditionally accepted these conditions. The Organization and the Bidder have reed that NIT/tender document is an offer made on the condition that the tender, if submitted would be kep pen in its original form without variation or modification in a manner not acceptable to the Organization for period of
_____days, i.e., from_____to_____or any extension thereof and that making of the tender its shall be regarded as an unconditional and absolute acceptance of the conditions, contained in NIT and the t der documents. They have further agreed that the contract consisting of NIT/Tender documents as the OFFE and submission of the tender as the ACCEPTANCE shall be a separate contract distinct from the contract wh will come into existence when the tender is finally accepted by the Organization. The consideration for this s arate initial contract preceding the main contract is that the Organization is not agreeable to sell the NIT/te er documents to the Bidder and
to consider the tender to be made except on the condition that the tender shall be kept open for the period icated above and the Bidder desires to make a tender on this condition after entering into this separate initi contract with the Organization promises to consider the tender on this condition and Bidder agrees to keep is tender open for

the required period. These reciprocal promises form the CONSIDERATION for this separate initial contract be en the parties.

2. Therefore, we_____registered_ _____(indicate the

name of Bank) under the laws of_____having head/registered offic

_____(hereinafter) referred to as the "Bank" which expression shall, unless repug nt to the context or meaning thereof, include all its successors, administrators and executors hereby issue i vocable and unconditional bank guarantee and undertake to pay immediately on first demand in writing R ees
_____ at any time immediately on such demand without any demur, reservations, rec rse, contest or protest and/ or without any reference to the Bidder and any such demand made by the Orga ation on the bank shall be conclusive and binding notwithstanding any difference between organization and e Bidder or any dispute pending before any court arbitrator or any other matter whatsoever. We also agree t give that Guarantee herein the Organization in writing. This guarantee shall not be determined/discharged/ ected by the liquidation, winding up, dissolution or insolvency of the Bidder and will remain valid, binding a operative against the bank.

3. The bank also undertakes that the Organization at the option shall be entitled to e orce this guarantee, against the Bank as a principal debtor, in the first instance, witho proceeding against the Bidder.

4. The bank further agree that as between the bank and the Organization, for purpos of the guarantee, any notice of the breach of the conditions contained in NIT and othe erms and conditions contained in the Tender Documents as referred above given to th bank by the Organization shall be conclusive and binding on Bank, without any proof, r twithstanding any other matter or difference or dispute whatsoever. We further agree t at this guarantee shall not be affected by any change in our constitution, in the constit ion of the Organization or that of the Bidder. We also undertake not to revoke, in any c se, this Guarantee during its currency.

5. The bank agrees with the Organization that the Organization shall have the fullest erty without our consent and without affecting in any manner our obligations hereunde to vary any of the terms of the tender or get extension of the validity period from time o time. We shall not be relieved from our liability by reason of any such variation or ex nsion of the validity period or for any forbearance, act of omission and commission on

e part of the Organization or any indulgence shown by the Organization to the said Bi
er or by any such matter or thing whatsoever which under the law relating to suretie
would, but for this provision, have the effect of so relieving us.

6. Notwithstanding anything contained herein above our liability under this Guarante
is limited to Rupees (_____only)inaggregateanditshallremaininfu
orceuptoandincluding45daysafter_____unless extended further (indicate the last d
e of validity period) from time to time, for such period as may be instructed in writing
y M/s
_____on whose behalf this guarantee has been given, in which
se, it shall remain in full force upto and including 45 days after the expiry of extended period. Any claim und
this guarantee must be received by us before the expiry of 45 days from
_____or (indicate the last date of validity period) before the exp
of 45 days after the expiry of extended period, if any, if no such claim has been received by us within 45 da
after the said date/extended date, the rights of the Organization under this guarantee will cease subject to
ra 8. However, if such a claim has been received by us within and upon forty five days after the said date/ex
nded date, all rights of the organization under this guarantee shall be valid and shall not cease until we ha
satisfied that claim.

7. In case contract is awarded to the Bidder here in after referred to as “Contractor"
e validity of this Bank Guarantee will stand automatically extended until the contracto
urnished to the Organization a bank guarantee for Rs.__(in figure) (Rupees_____
_____only) (in words) towards performance guarantee for satisfactory performanc
of the contract. In case of failure to furnish performance bank Guarantee in the format
rescribed by this Organization by the required date the claim must be submitted to us
ithin 120 days after the last date of validity period or extended period, if any. If no suc
claim has been received by us within 120 days after the said date/extended date, righ
of the organization under this guarantee will cease. However if such a claim has been
ceived by us within and upto 120 days after the said date/extended date all rights of
e

Organization under this guarantee will cease. However, if such a claim has been received by us within and
to 120 days after the said date/extended date, all rights of the Organization under this guarantee shall be v
d and shall not cease until we have satisfied that claim.

8.The Bank confirms that this guarantee has been issued with the approval of appropr
te Exchange Control Authority in_____and any other authori
(indicate the name of the country of issue of Guarantee) if required as per the laws of
e country of issue of guarantee.

The bank confirms that this guarantee has been issued with observance of the appropriate Exchange Contro
ules and Regulations of the country.

In witness whereof the Bank, through its authorised officer, has set its hand & stamp on

_____day of _____

_____(month & year)at _____ of

Signature

(Full name in capit

al letters) (Designati

on with bank tamp)

Date.....

Witness No. 1

Signature .....

Full name and Address (in capital letters).....

.....

..... Wit

ness No. 2

Signature .....

Full name and Address (in capital letters).....

.....

.....

INSTRUCTIONS

(FOR FILLING UP BANK GUARANTEE FOR BID BOND)

1. The bank guarantee should be stamped in accordance with the Stamp Act.

2. The non-judicial stamp paper should be in the name of the issuing bank.

3. Clause7 of the bank guarantee is applicable in cases of global tenders here foreign tenders also participate. When tenders are invited from parties wit n India, clause 7 may be deleted and replaced by clause. “The bank also agrees hat courts of the place from where tenders have been invited shall have exclus e jurisdiction”.

4. Please indicate the currency in which bank guarantee is being given Rs have been mentioned only for illustrations. Therefore, in cases where bank gua ntee is being given in a currency other than Rupees' or US Dollars' these terms

ay be deleted and replaced by relevant currency.

5. The period of forty five (45) days mentioned in clause 6 and one hund d twenty (120) days as given in clause 6 should be available after the expiry of e validity period of the tender or any extension thereof.

6. The bank guarantee by Indian bidder will be given from an Indian sched ed commercial bank only. The foreign bidders will give Bank Guarantee from ar ndian scheduled commercial bank situated in that country. In case no Indian Bar is situated in bidder's country then Bank Guarantee from a foreign bank accepta e to the Organization will be considered, provided it is confirmed by an Indian s eduled commercial bank and shall be governed by the Indian laws and subject t the jurisdiction of the courts in New Delhi.

ANNEXURE-5 (FORM-5)					
Check List					
Tender no.					
Specification no					
Specification for					
(COMMERCIAL)					
Group A					
Name of Bidder and Address					
GSTIN of Firm					
S.No	Descriptio n			YES / NO / NOT AP PLICABLE	Remark
1.1	Whether requisite tender Processing fee has been paid?				
2.1	Whether NEFT/RTGS/FDR/DD/Bank Guarantee for the requisite earn est money/Bid Bond enclosed with the offer?				
2.2	If so, furnish the following				
	I	Name of the Bank			
	II	Value			
	III	Number			
	IV	Date of issue			

	V	Period of validity of the DD/FDR/ Bank Guarantee (it should not be for less than 165 days(90 days in case of DD) from the date of opening of Technical Bid)			
3	Have the rates, prices and totals etc. been checked thoroughly before signing the tender?				
4	Has a statement incorporating the Nil-deviation from the commercial terms and conditions of this Organization has been prepared and enclosed with the offer?				
5	Whether charges for training of this Organization's officials included in the prices? If not, whether these have been quoted separately?				
6	Whether firm FOR Destination prices have been quoted?				
8	Whether the cost of installation/erection/commissioning at site is included in the prices or not and whether it has been quoted separately?				
9	Whether the period of validity of the offer is as required in the tender document. If not, mention the extent of variation in days.				

10 Whether the offer has been signed indicating full name ?

11 Are the pages of the tender consecutively numbered and an indication given on the front page of the tender as to how many pages are contained in the tender?

12 Has the tender been prepared in sufficient details/clarity so as to avoid post tender clarifications/amendments?

13 Whether required sample asked in tender has been submitted along with the offer

14 Whether all Clauses of the tender are accepted?

15 If not, the clauses not accepted may please be indicated

16 Whether guarantee/warranty has been furnished?

17 Whether Commercial bid and technical bid of the tender document duly filled in and submitted.

18 Whether each Page of Appendix- A,B, C, D, and E of the tender document is signed and submitted with the offer.

19 Whether Integrity Pact duly signed is submitted, if estimated cost of the bid is more than 2 crore.

Group B

1 Whether a copy of the latest income tax return has been enclosed?

2 Whether details of your registration under GST have been indicated in the offer?

Group C

(Technical)

Whether necessary literature/catalog of the full complement of

1 equipment offered as well as operation service and maintenance manual thereof has been attached with the offer?

2 Whether the material being offered fully conforms to all the required technical specifications (Appendix-D) ?

If not, has the extent of deviation and how it is suitable to this

3 Organization's requirement been specified.

5 Whether the model of each equipment offered are the latest? Whether the spares support will be available for a period of 5 years

6 from the date of supply?

7 Do you have an after-sales service centre in India? If no, which is the nearest service centre (Address).

Whether complete details of after-sales service arrangements given

8 including training for the officials of this organization ?

ANNEXURE-6 (FORM-6)

<_____>

(Technical Bid) Subject: Notice Inviting Tender for

<_____>

NIT Enquiry No:

NIL DEVIATION CERTIFICATE

Notwithstanding anything mentioned in our bid, we hereby accept all the terms and conditions of this Tender Document without any reservations whatsoever. We hereby undertake and confirm that we have understood all the specifications, stipulations, terms and conditions as mentioned in this Tender enquiry.

I hereby declare that – There is no deviation in the offer.

Date: Place:

Signature of Authorized Signatory of Bidder Name:

Designation:

Seal of Organization:

ANNEXURE-7 (FORM-7)					
	BIDDERS PAST SUPPLIES PROFORMA				
Sl. No.	Name & address of client	Period from	Description in detail	Total quantity supplied	Remarks

ANNEXURE-8 (FORM-8)

DECLARATION REGARDING HOLIDAY/BANNING AND LIQUIDATION, COURT RECEIVERSHIP

To,

Prasar Bharati

<_____>

SUB: .

<
TENDER NO: >

Dear Sir,

We hereby confirm that we are not on ‘Holiday’ by any offices of Prasar Bharati/ AIR/ DD/ CCW/ Government or Public Sector (due to “poor performance” or “corrupt and fraudulent practices”) or banned by Government department/ Public Sector on due date of submission of bid.

Further, we confirm that neither we nor our allied agency/(ies) (as defined in the Procedure for Action in case of Corrupt/ Fraudulent/ Collusive/ Coercive Practices) are on banning list of Government or Public Sector.

We also confirm that we are not under any liquidation, court receivership or similar proceedings or 'bankruptcy'.

In case it comes to the notice of Prasar Bharati that the bidder has given wrong declaration in this regard, the same shall be dealt as ‘fraudulent practices’ and action shall be initiated as per the Procedure for action in case of Corrupt/Fraudulent/Collusive/Coercive Practices.

Further, we also confirm that in case there is any change in status of the declaration prior to award of contract, the same will be promptly informed to Prasar Bharati by us.

Place: [Signature of Authorized Signatory of Bidder]
Date: Name:
Designation:
Seal:

ANNEXURE-9

(FORM-9) LETTER OF

AUTHORITY

[Proforma for Letter of Authority for Attending Pre-Bid Meetings' /'Un-priced Bid Opening' / 'Price Bid Opening'/ Subsequent 'Negotiations']

Ref: Date:

To,

Prasar Bharati

SUB:

TENDER NO: >

Dear Sir,

I/We, <_____>hereby authorize the following representative(s) for attending any 'Meetings [Pre-Bid Meeting]', 'Un- priced Bid Opening', 'Price Bid Opening' and for any subsequent 'Negotiations' correspondence / communication against the above Bidding Documents

1. 1] Name & Designation Signature
2. 2]

   Phone/

   Cell:

   Fax:

   E-mail: ..... @ .....
3. 3] Name & Designation Signature
4. 4] Phone/Cell:

   Fax:

   E-mail: ..... @ .....

We confirm that we shall be bound by all commitments made by aforementioned authorised representative(s).

Place: [Signature of Authorized Signatory of Bidder]

Date: Name:

Designation:

Seal:

Note: This "Letter of Authority" should be on the "letterhead" of the Firm / Bidder and shou ld be signed by a person competent and having the 'Power of Attorney' to bind the Bidder. Not more than 'two [02] persons per Bidder' are permitted to attend "Techno-commercial / Un- priced" & "Price Bid" Openings. Bidders authorized representative is required to carry a copy of this authority letter while attending the un-priced and priced bid opening, the sa me shall be submitted to PRASAR BHARATI.

ANNEXURE-10 (FORM-10)
E-Banking Mandate Form

(To be issued on Bidder letter head)

1. Bidder/customer Name:
2. Bidder /customer Address:
3. Bidders' e-mail id:
4. Particulars of bank account
    a. Name of Bank
    b. Name of branch
    c. Branch code:
    d. Address:
    e. Telephone number:
    f. Type of account (current/saving etc.)
    g. Account Number:
    h. IFSC of the bank branch
    i. 9 digit MICR code

I/We hereby authorize Prasar Bharati to release any amount due to me/us in the bank account as m entioned above. I/We hereby declare that the particulars given above are correct and complete. If t he transaction is delayed or lost because of incomplete or incorrect information, we would not hold Prasar Bharati responsible.

(Signature of Bidder/)

ANNEXURE-11 (FORM-11)

Self-Certificate for Local Content

*We [name of manufacturer] hereby confirm in respect of quoted item(s) that Local Content is equal or more than 50% and come under 'Class-I Local Supplier' Category. As being 'Class-I Local Supplier', we ar

eligible for Purchase Preference under 'Make in India' Policy vide GoI Order no. P-45021/2/2017-PP (B.E.-II) d ed 15.06.2017 (subsequently revised vide orders dated 28.05.2018, 29.05.2019 and 04.06.2020)

OR

*We [name of manufacturer] hereby confirm in respect of quoted item(s) that Local Content is more an 20% but less than 50% and come under 'Class-II Local Supplier' Category.

The details of the location(s) at which the local value addition made is/are as under: 1

.....

2.....

3.....

*** Strike out whichever is not applicable**

Date: Seal & Signature of the dder

ANNEXURE-12 (FORM-12)

[To be executed on plain paper and submitted along with bid/tende r document for Bidders having a value of Rupees two crores or mor e.]

To be signed by the Authorized Signatories of the Bidders and Prasar Bharati

INTEGRITY PACT

This pre-bid pre-contract Agreement, hereinafter called the INTEGRITY PACT, is made on this day of the month of , 20 . BETWEEN

CEO Prasar Bharati (Broadcasting Corporation of India), Prasar Bharati House, Copernicus Marg, New Delhi 110001 acting through <for example: Deputy Director General (E-Purchase),> Address:

<_____> hereinafter called the "Buyer", which expression shall mean and include, unless the context otherwise requires, his successors in office and assigns, on the on e hand,

AND

M/s<_____>,at address<_____ ugh Sh.<_____>

, Chief Executive Officer, hereinafter called the “BIDDER”, which expression shall mean and include, unless the context otherwise requires, his successors in office and assigns, on the other.

PREAMBLE

WHEREAS the BUYER proposes to procure (Supply, Installation, Testing and Commissioning of

<_____>), hereinafter referred as “<“Annual Support Contract for Integrated News Automation System at DD India News, DD News Tender Period 01 Year and Extendable another 01 Year”>” and has floated a tender [Tender No.< Tech/01/2023-24-Mntc>], hereinafter referred to as the “TENDER”, and the BIDDER/ SELLER is willing to offer/ has offered the <(Name of the Work/Supply: >< Annual Support Contract for Integrated News Automation System at DD India News, DD News Tender Period 01 Year and Extendable another 01 Year”> and the BUYER intends to award a contract / purchase order / work order for the < Annual Support Contract for Integrated News Automation System at DD India News, DD News Tender Period 01 Year and Extendable another 01 Year”> covered under the TENDER hereinafter referred to the “CONTRACT”,

AND WHEREAS the BIDDER/ SELLER is a company incorporated in India under Companies Act, 1956/2013 or a Partnership registered under Indian Partnership Act, 1932 or a Limited Liability Partnership (LLP) in India **or** Government undertaking or a Government Autonomous body and the BUYER is an Autonomous Organization of the Government of India performing its functions on behalf of the President of India.

AND WHEREAS the BUYER has appointed Independent External Monitors (IEMs) to monitor

The TENDER process and the execution of the CONTRACT for compliance with the principles as laid down in this INTEGRITYPACT.

AND WHEREAS to meet the purpose aforesaid both the parties have agreed to enter into this INTEGRITY PACT, the terms and conditions of which shall also be read as integral part of the TENDER document and CONTRACT between the parties.

NOW, THEREFORE,

To avoid all forms of corruption by following a system i.e. fair, transparent and free from any influence / prejudiced dealing prior to, during and subsequent to the currency of the

CONTRACT to be entered into with a view to:-

<SITC of_____>

Enable the BUYER to obtain the “Annual Support Contract for Integrated Ne
Automation System at DD India News, DD News Tender Period 01 Year and Extendable another 01 Year ”at a
petitive price in conformity with the defined specifications by avoiding the high cost and distortionary impact
orruption on public procurement,

And

Enable the BIDDER/ SELLER to abstain from bribing or indulging in any corrupt practices in order to secure the CONTRACT by providing assurance to the BUYER that their competitors will also abstain from bribing and other corrupt practices,

And

Enable the BUYER to prevent corruption in any form, by its officials by following transparen t procedures.

The parties hereto hereby agree to enter into this INTEGRITY PACT and agree as follows:

1. Article 1 – COMMITMENTS OF THE BUYER

1.1 The BUYER undertakes that no official of BUYER, connected directl y or indirectly with the CONTRACT/ TENDER or the BUYER personally or any of his family members will demand, take a promise for or accept, di rectly or through intermediaries, any bribe, consideration, gift, reward, f avor or any material or immaterial benefit or any other advantage from the BIDDER/ SELLER, either for themselves or for any person, organizati on or third party related to the CONTRACT in exchange for an advantag e in the bidding process, bid evaluation, contracting or implementation process related to the CONTRACT.

1.2 BUYER will, during the pre-contract stage, treat all BIDDERS alike, and will provide to all BIDDERS the same information and will not provid e any such information to any particular BIDDER/ SELLER, which could a fford an advantage to that particular BIDDER in comparison to the other BIDDERS.

1.3 The officials of the BUYER will report to the Independent External Monitor (IEM) with a copy to the Chief Vigilance Officer (CVO) any attem pted or completed breaches of the above commitments as well as any s ubstantial suspicion of such a breach.

1.4 In case any such misconduct on the part of such official(s) of the BUYER is reported by the BIDDER to the BUYER with the full and verifiab le facts and the same is prima facie found to be correct by the BUYER, n ecessary disciplinary proceedings, or any other action as deemed fit, in cluding criminal proceedings may be initiated by the BUYER and such a person shall be debarred from further dealings related to the CONTRACT process. In such a case, while an enquiry is being conducted by the BUYER, the proceedings under the CONTRACT would not be stalle d, unless considered necessary.

2 Article 2 - COMMITMENTS OF THE BIDDER

2.1 The BIDDER commits himself to take all measures necessary to pr event corrupt practices, unfair means and illegal activities during any stag e of the bidding or during any pre- contract or post-contract stage in order to secure the CONTRACT or in furtherance to secure it and in particular co

mmits himself to the following:-

2.1.1 The BIDDER will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favor, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official or family member of the BUYER, connected directly or indirectly with the Biding Process, or to any person, organization or third

party related to the CONTRACT in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.

2.1.2 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favor, any material or immaterial benefit or other advantage, commission, fees, brokerage, or inducement to any official of the BUYER or family member of the BUYER or otherwise in procuring the CONTRACT or forbearing to do or having done any act in relation to the obtaining or execution of the CONTRACT or any other CONTRACT with the Prasar Bharati for showing or forbearing to show favor or disfavor to any person in relation to the CONTRACT or any other CONTRACT with Prasar Bharati.

2.1.3 BIDDER shall disclose the name and address of his agents and representatives and the Indian BIDDERS shall disclose his foreign principals or associates, if any.

2.1.4 BIDDER shall disclose the payments to be made by them to agents/ brokers or any other intermediaries, in connection with this TENDER/CONTRACT.

2.1.5 The BIDDER further confirms and declares to the BUYER that the BIDDER is the original manufacturer/ authorised partner of the <SITC of___> and has not engaged any individual or firm or company whether Indian or foreign other than those Para 2.1.3 and Para

2.1.4 above, to intercede, facilitate or in any way to recommend to the BUYER or any of its functionaries, whether officially or unofficially to the award of the CONTRACT to the BIDDER.

2.1.6 The BIDDER will not collude with other parties interested in the CONTRACT to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the CONTRACT.

2.1.7 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.

2.1.8 The BIDDER shall not use impropriety, for purpose of competition or personal gain, or pass on to others, any information provided by BUYER as part of the business relationship, regarding plans, technical proposal and business details, including information contained in any electronic data carrier. The BIDDER also undertakes to exercise due and adequate care lest any such information is divulged.

2.1.9 The BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.

2.1.10 The BIDDER shall not instigate or cause to instigate any third person to commit any of the actions mentioned above in the sub clause of this Article2.

2.1.11 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER, either directly or indirectly, is a relative of any of the officers of the BUYER, or alternatively, if any relative of an official of the BUYER has financial interest/stake in the BIDDER‟s firm, the same shall be disclosed by the BIDDER at the time of filling of tender.

2.1.12 The term, relative "for this purpose would be as defined i n Section 2(77) of the Companies Act, 2013.

2.1.13 The BIDDER shall not lend or borrow any money or enter i nto any monetary dealings or transactions, directly or indirectly, with a ny employee of the BUYER.

3 Article 3 - PREVIOUS TRANSGRESSION, IF ANY, OF THE BI ER

3.1 The BIDDER declares that no previous transgression has occurred in he last three years immediately before signing of this INTEGRITY PACT with a y other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government D partment in India that could justify BIDDER"s exclusion from the TENDER pro ess.

3.2 The BIDDER agrees that if it makes incorrect statement on this subjec , he can be diQuickEdgeualified from the TENDER process or the CONTRACT, f already awarded, can be terminated for such reason.

3.3 If the BIDDER can prove that he has resorted/ recouped the damage aused by him and has installed suitable corruption prevention system, the BU YER may, at his own discretion, as per laid down organizational procedures, r voke the exclusion prematurely.

4 Article 4 - SANCTIONS FOR VIOLATIONS

4.1 Any breach of the aforesaid provisions by the BIDDER or any one emp oyed by it or acting on its behalf (whether with or without the knowledge of t e BIDDER) shall entitle the BUYER to take all or any one of the following acti ns, wherever required:-

4.1.1 To immediately call off the pre-contract negotiations wit out assigning any reason or giving any compensation to the BIDDER. H wever, the proceedings with the other BIDDER(S) would continue.

4.1.2 The Earnest Money Deposit (in pre-contract stage) and/ r Security Deposit/ Performance Bond (after the CONTRACT is signed) sh ll stand forfeited either fully or partially, as decided by the BUYER and t e BUYER shall not be required to assign any reason there for.

4.1.3 To immediately cancel the CONTRACT, if already signed, without giving any compensation to the BIDDER.

4.1.4 To recover all sums already paid by the BUYER, and in cas e of an Indian BIDDER with interest thereon at 2% higher than the preva ing Prime Lending Rate of State Bank of India, while in case of a BIDDER rom a country other than India with Interest thereon at 2% higher than he LIBOR. If any outstanding payment is due to the BIDDER from the BU ER in connection with any other CONTRACT for any other stores, such o tstanding payment could also be utilized to recover the aforesaid sum a d interest.

4.1.5 To encash the advance bank guarantee and performance bond/ warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the BUYER, along with interest.

4.1.6 To cancel all or any other contracts with the BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to t e BUYER resulting from such cancellation/ rescission and the BUYER sha be entitled to deduct the amount so payable from the money(s) due to t e BIDDER.

4.1.7 To debar the BIDDER from participating in future biddin processes of the Government of India/ BUYER for one to three years, wh

ch may be further extended at the discretion of the BUYER.

4.1.8 To recover all sums paid in violation of this INTEGRITY PACT by the BIDDER to any middlemen or agent or broker with a view to securing the CONTRACT.

4.1.9 In cases where irrevocable Letters of Credit have been received in respect of any contract signed by the BUYER with the BIDDER, the same shall not be opened.

4.1.10 TheBUYERwillbeentitledtotakealloranyoftheactionsmentioned atParas4.1.1to4.1.9 of this INTEGRITY PACT also on the Commission by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER), of an offence as defined in Chapter IX of the Indian Penal code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.

4.1.11 The decision of BUYER to the effect that a breach of the provisions of this INTEGRITY PACT has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, the BIDDER can approach the IEM(s) appointed for the purposes of this INTEGRITYPACT

5 Article 5 - INDEPENDENT MONITORS

5.1 THE BUYER has appointed an Independent External Monitor (hereinafter referred to as “MONITOR”) for this INTEGRITY PACT in consultation with the Central Vigilance Commission (Addresses and Contact details of the Monitor is:

5.2 The task of the MONITOR shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this Integrity Pact.

5.3 The MONITOR shall not be subject to instructions by the representatives of the parties and shall perform his functions neutrally and independently. He will report his findings to Chief Executive Officer, Prasar Bharati (CEO,PB).

5.4 Both the Parties accept that the MONITOR has the right to access, without restriction, all the documents relating to the Project/ procurement, including minutes of meetings.

5.5 The BIDDER accepts that the MONITOR has the right to access, without restriction, all Project documentation of the BUYER including that provided by the BIDDER. The BIDDER will also grant the MONITOR, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his Project documentation. The same is applicable to Subcontractors of the BIDDER. The MONITOR shall be under contractual obligation to treat the information and documents of the BIDDER and his Subcontractor(s) with confidentiality.

5.6 The BUYER will provide to the MONITOR sufficient information about all meetings among the parties related to the Project/ procurement provided such meetings could have an impact on the contractual relations between the Parties. The Parties will offer to the MONITOR the opti

n to participate in such meetings.

5.7 As soon as the MONITOR notices, or believe to notice, a v olation of this INTEGRITY PACT, he will so inform the Authority designate by the BUYER with a copy to CVO, PB and request them to discontinue or take corrective action, or to take other relevant action. He will also info m separately to CEO, PB with copy to CVO, PB. The MONITOR can in this regard submit non-binding recommendations. Beyond this, the MONITOR has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.

5.8 The MONITOR will submit a written report to the CVO, PB w thin 4 to 8 weeks from the date of reference or intimation to him by the BUYER or BIDDER and, should the occasion arise, submit proposals for correcting problematic situations.

5.9 If the MONITOR has reported to the CEO, PB and CVO, PB a substantial suspicion of an offence under the relevant IPC/PC Act and they have not, within reasonable time taken visible action to proceed against such offence, the MONITOR may also transmit the information directly o the Central Vigilance Commissioner

6 Article 6 - FACILITATION OF INVESTIGATION

In case of any allegation of violation of any provisions of this INTEGRITY PACT or payment c commission, the BUYER or its agencies shall be entitled to examine all the documents incl ding the Books of Accounts of the BIDDER and the BIDDER shall provide necessary informa on and documents in English and shall extend all possible help for the purpose of such ex mination.

7. Article 7 - LAW AND PLACE OF JURISDICTION

This Pact is subject to Indian Law. The place of performance and jurisdict is the seat of the BUYER.

8 Article 8 - OTHER LEGAL PROVISIONS/ ACTIONS

8.1 The actions stipulated in this Integrity Pact are without pre udice to any other legal action that may follow in accordance with the p ovisions of the extent law in force relating to any civil or criminal proceed ings.

8.2 Any dispute or difference arising between the parties with egard to the terms of this INTEGRITY PACT and / or, any action taken by he BUYER in accordance with this INTEGRITY PACT or interpretation the eof shall not be subject to arbitration.

8.3 Both the parties agree that this INTEGRITY PACT has prec dence over the TENDER/ CONTRACT documents with regard to any of th

provisions covered under this INTEGRITYPACT.

9 Article 9 – VALIDITY

9.1 The validity of this INTEGRITY PACT shall be w.e.f. the date of its signing and shall extend upto 5(five) years or during the complete execution of the CONTRACT to the satisfaction of both the BUYER and tl e BIDDER, including warranty period, whichever is later. For unsuccessfu BIDDERs at the tendering / pre-contract stage, this INTEGRITY PACT shall expire after six (06) months from the date of signing of the CONTRACT.

9.2 Should one or several provisions of this INTEGRITY PACT tu n out to be invalid; the remainder of this Integrity Pact shall remain valid In this case, the Parties will strive to come to an agreement to their orig nal intentions.

9.3 If any claim is made/ lodged during the validity period of tl e INTEGRITY PACT, the same shall be binding and continue to be valid de spite the lapse of INTEGRITY PACT as specified above.

9.4 The parties hereby sign this INTEGRITY PACT at on

_____.

(For & On behalf of the Prasar Bharati) (For & On behalf of BIDDER)

(Office Seal) (Office Seal)

Place:.....

Date:.....

Witness 1:

(Name

& Addre

ss) Witn

ess 2:

(Name & Address)

ANNEXURE-13 (FORM-13)

BIDDER'S QUERIES FOR PRE BID MEETING

SUB: < >.

TENDER NO:< >

SL. NO.	REFERENCE OF BIDDING DOCUMENT				BIDDER'S QUERY	For the Use of Office.
	SEC. NO.	Page No.	Clause No.	Subject		

:<_____>

NOTE: The Pre-Bid Queries may be sent by e-mail before due date for receipt of Bidder's queries. The Addres
mail / to Send Email Queries

SIGNATURE OFBI

DDER: NAME OF

BIDDER :

ANNEXURE-14 (FORM-14)

(PROFORMA FOR BANK GUARANTEE FOR PERFORMANCE SECURITY)

(To be stamped in Accordance with Indian sta

mp Act) The Non-judicial stamp paper should be in the name of issuing Bank

Ref .....Bank Guarantee No. .....

To
PRASAR BHARATI

(India’s Public Service Broadcaster),

DG: DOORDARSHAN, DOORDARSHAN BHAWAN,

Copernicus Marg, NEW DELHI

Dear Sirs,

1. In consideration of PRASAR BHARATI ((India’s Public Service Broadcaster), DG:DOORDARSHAN having its head office at India (herewith referred to as the Organization which expression shall, unless repugnant to the context or meaning thereof, include all its successors, administrators, executors and assignees and having entered into a contract dated (hereinafter called "the contract" which expression shall include all the amendments thereto) on behalf of the PRASAR BHARATI with
M/s_____having its Head/ Registered office at _____(hereinafter referred to the contractor which expression unless repugnant to the context having been executors and assigns) and the contract having been unequivocally been accepted by the contractor resulting in a contract bearing No._____dated_____valued at Rs._____(Rupees_____) (in words) for having agreed that the contractor shall furnish to the organization Performance Guarantee for the faithful performance of the entire contract to the extent of 3% of the of the value of the contract
Rupees_____(in words). We_____(Name of the Bank) having its registered unless repugnant to the context or meaning thereof, include all its successors, administrators, executors and assignees do hereby guarantee and undertake to pay immediately on first demand in writing, in Rupees as acceptable to the Organization any and all moneys the extent of
Rupees_____(In words). In aggregate at any time without any demur, reservations, recourse, contest or protests and /or without any reference to the contractor. Any such demands made by the Organization on the Bank shall be conclusive and binding notwithstanding any difference between the Organization and contractor or any dispute pending before any court Arbitrator or any other authority. We agree that guarantee herein contained shall be irrevocable and shall continue to be enforceable till it is discharged by the Organization in writing.

2. The Organization shall have the fullest liberty without affecting in any way the liability of the Bank under this guarantee, from time to time to extend the time for performance of the contract by the contractor or vary the terms of the contract. The Organization shall have the fullest liberty without affecting this guarantee to postpone from time to time the exercise of power vested in them or of any right which they might at anytime in any manner, and either to enforce, or to forebear to enforce, any covenants contained or implied in the contract between the Organization and the contractor or any other course or remedy or security available to the Organization. The Bank shall not be released of its obligations under these presents by any exercise by the Organization of its liberty with reference to matter aforesaid or any of them or by reason of any other act of forbearance or other acts of omission or commission on the part of the Organization or any other indulgence shown by the Organization or by any other matter or thing whatsoever, which under law would, but for this provision, have the effect of relieving the Bank.

3. The Bank also agrees that the Organization at its option, shall be entitled to enforce this Guarantee against the Bank as a principal debtor, in the first instance, without proceeding against the contractor and notwithstanding any security or other guarantee that the Organization may have in relation to the contractors liabilities.

4. The Bank further agrees that the Guarantee herein contained shall remain in fu force during the period that is taken for the performance of the contract i.e. com plete delivery of the material/equipment as the same is a condition of supply co tract and all the dues of the Organization under or by virtue of this contract, hav been fully paid and its claim satisfied or discharged or till the Organization disch rge this guarantee in writing.

5. We further agree that as between us and the Organization for the purpose of th s guarantee any notice given to us by the Organization that the money is payab by the contractor and any amount claimed in such notice by the Organization sh ll be conclusive and binding on us notwithstanding any difference between the O rganization and the contractor or any dispute pending before any court, Tribuna Arbitrator or any other authority. We further agree that this Guarantee shall not e affected/discharged by any change in our constitution, in the constitutions of t e Organization that of the contractor. We also undertake not to revoke this guar ntee during its currency. This guarantee shall not be determined discharged or a fected by the liquidation, winding up, dissolution or insolvency of the contractor nd shall remain valid, binding and operative against the Bank.

6. Notwithstanding anything contained herein above, our liability under this gu antee is limited to Rs._____(In figure)(Rupees_____ In words) in aggregate and it shall remain in full force upto and including 60 days a er (Indicate the date of expiry of Guarantee/Warranty period) unless extended fur er, from time to time, for such period as may be instructed in writing by M/s_____ _____on whose behalf this guarantee has been give in which case it shall remain in full force upto the expiry of the extended period. A claim under this guarantee must be received by us before the expiry of one year from_____(indicate the date of expiry of Guarantee/warranty period) or befor the expiry of one year after the expiry of extended period, if any. If no such claim h s been received by us within one year after the said date/extended date, the right the Organization under this guarantee will cease, However, if such a claim has bee received by us within and up to one year after the said date/extended date, all the ghts of the Organization under this Guarantee shall be valid and shall not cease un l we have satisfied that claim.

7. The bank confirms that this guarantee has been issued with the approval o the appropriate Exchange Control, Rules and regulations of the country.

We also agree that this guarantee shall be governed and construed in accordance with Indian Laws ar ubject to the exclusive jurisdiction of Indian courts.

The bank also agrees that Courts of New Delhi, India shall have exclusive jurisdiction.

Dated this.....day of .....

At .....

(SIGNATUR
(Full name and address in of official ca l letter)

(Designation with Bank Stamp)

Date

Witness No. 1

Signature .....

Full name and Address (in capital letters).....

.....

Witness No. 2

Signature .....

Full name and Address (in capital letters).....

.....

* Applicable where the party is foreign one.

** Applicable where the party is Indian.

3.1 INSTRUCTIONS

(FOR FILLING UP BANK GUARANTEE FOR PERFORMANCE BOND)

I. The Bank guarantee should be stamped in accordance with the stamp a

II. The non-judicial stamp paper should be in the name of the issuing bank

The bank also agrees that the Court of New Delhi India shall have exclusive jurisdiction.

a. The period one year mentioned in clause 6 should be available a er the expiry of the validity period/satisfactory performance, as the ase may be, or any extension of such period.

b. The Bank Guarantee by bidders will be given from any Schedu led Commercial Bank in India.

c. In the case of guarantee by a foreign bank, the same should be got confirmed by an Indian Commercial bank.

ANNEXURE-15 : TENDER ACCEPTANCE LETTER

(To be submitted on the letterhead of the bidder)

To,

The Assistant Director (Engineering),

DD News, Doordarshan Bhawan, Tower-B,

Copernicus Marg, New Delhi – 110001

Sub: Renewal of FortiGate-401E Firewall License (S./No. FG4H1ETB23900274) for One Year

Tender No. DDN/5/(115)/ES(29)/2026-27G(E)

Sir,

1. I / We have downloaded and examined the complete tender document, including all Appendices, Annexure
d corrigenda issued thereto, in respect of the above tender.

2. I / We accept all the terms and conditions of the tender document in their entirety, without any deviation, r
vation or counter-condition whatsoever.

3. I / We confirm that the corrigenda, addenda and clarifications, if any, issued by the Purchaser have been ta
into account while preparing this bid.

4. I / We agree that L-1 shall be determined on the grand total of the Bill of Quantities and not on an item-wis
sis, and that I / we have quoted for each and every item of the Bill of Quantities.

5. I / We confirm that no condition has been imposed by me / us in the bid, and that any conditional bid shall
able to rejection.

6. I / We undertake that the information furnished in this bid is true and correct, and that if any information is
nd to be false or misleading at any stage, the bid or the contract, as the case may be, may be cancelled and I
may be debarred, without prejudice to any other action.

Signature of the Bidder : .....

Name and Designation : .....

Name of the Firm : .....

Seal of the Firm, Date and Place : .....

ANNEXURE-16 : BIDDER'S PROFILE / GENERAL INFORMATION

Name of the firm	
Constitution (proprietorship / partn ership / LLP / company)	
Registered address	
Address for correspondence	
Name and designation of authorise d signatory	
Mobile number and e-mail address	
PAN	
GSTIN	

Udyam Registration Number (if MS E)	
Bank name, branch, account numb er and IFSC	
Average annual turnover of last thr ee financial years (Rs.)	
Whether OEM or authorised dealer / distributor (specify makes)	
Whether registered with the Comp etent Authority under Rule 144(xi), GFR 2017 (if applicable)	

Signature of the Bidder : .....

Name and Designation : .....

Name of the Firm : .....

Seal of the Firm, Date and Place : .....

ANNEXURE-17 : BID SECURITY DECLARATION

(To be submitted on the letterhead of the bidder, in lieu of Earnest Money Deposit, in terms of Rule 170 of the neral Financial Rules, 2017)

To,

The Assistant Director (Engineering),

DD News, Doordarshan Bhawan, Tower-B,

Copernicus Marg, New Delhi – 110001

Sub: Renewal of FortiGate-401E Firewall License (S./No. FG4H1ETB23900274) for One Year

Tender No. DDN/5/(115)/ES(29)/2026-27G(E)

Sir,

1. I / We, the undersigned, declare that I / we understand that, in accordance with the conditions of the above der, bids must be supported by a Bid Security Declaration in lieu of Earnest Money Deposit.

2. I / We accept that I / we shall automatically be suspended from being eligible for bidding in any tender or c act of Prasar Bharati, and of its constituent units including Doordarshan and All India Radio, for a period of tw ars from the date of the occurrence, if I / we —

(a) withdraw or modify my / our bid during the period of bid validity specified in the tender document; or

(b) having been notified of the acceptance of my / our bid by the Purchaser during the period of bid valid ail or refuse to execute the contract; or

(c) fail or refuse to furnish the Performance Security within the period stipulated in the tender document

(d) am / are found at any stage to have submitted any false, forged or misleading document or informati

3. I / We understand that this Bid Security Declaration shall cease to be valid upon my / our not being the su

sful bidder, upon the successful bidder furnishing the Performance Security, or upon the expiry of the period c validity, whichever is earlier.

Signature of the Bidder : .....

Name and Designation : .....

Name of the Firm : .....

Seal of the Firm, Date and Place : .....

ANNEXURE-18 : MANUFACTURER'S AUTHORISATION FORM (MAF)

To,

The Assistant Director (Engineering),

DD News, Doordarshan Bhawan, Tower-B,

Copernicus Marg, New Delhi – 110001

Sub: Renewal of FortiGate-401E Firewall License (S./No. FG4H1ETB23900274) for One Year

Tender No. DDN/5/(115)/ES(29)/2026-27G(E)

Sir,

1. We, M/s ....., being the Original Equipment Manufacturer / National Di utor for India of the products of the make ....., having our registered office at ...., do hereby authorise M/s ....., having its offic ....., to submit a bid against the above tender and, if awarded the contrac supply the following items of our manufacture :

Sl.	Item description as per Appendix-D	Model	Quantity

2. We confirm that the said bidder is our authorised dealer / distributor / reseller / channel partner in India as ate, and that the authorisation is valid and subsisting.

3. We confirm that the products offered are brand new, of current production, genuine and not refurbished, r ditioned, discontinued or of grey-market origin, and that they will be supplied in original factory-sealed packin

4. We hereby extend our standard warranty of not less than one year from the date of acceptance in respect he goods offered against the above tender, and confirm that we shall provide the necessary after-sales suppo rough our authorised service network in India.

5. We further confirm that in the event of the aforesaid bidder failing to discharge his obligations under the c act, we shall ensure continuity of supply and of warranty support in respect of our products.

Signature of the authorised signatory of the OEM / National Distributor : .....

Name, designation, company seal, date and place : .....

ANNEXURE-19 : CERTIFICATE OF ANNUAL TURNOVER

(To be issued on the letterhead of a practising Chartered Accountant, with membership number and UDIN,

This is to certify that M/s ....., having its registered office at ...., PAN ....., has achieved the following turnover during the last three financia ars, as per the audited books of account of the firm :

Financial year	**Annual turnover (Rs. in la kh)**	**Remarks**
2023–24		
2024–25		
2025–26		
Average annual turnover		

This certificate is issued on the request of the firm for the purpose of participation in Tender No. DDN/Assign./ Coverage/UrgentEqp.Procurement/2026/Pt-III (MISC).

Signature of the Chartered Accountant : .....

Name, Membership No., UDIN, Firm Registration No., Seal, Date : .....

ANNEXURE-20 : STATEMENT OF SIMILAR SUPPLIES EXECUTED DURING THE LA THREE YEARS

Sl.	**Name and address of the client organi sation**	**Supply Order N o. and date**	**Value of o rder (Rs.)**	**Date of co mpletion**	**Page No. of documentar y proof**
1.					
2.					
3.					
4.					
5.					

Copies of the Supply Orders / Work Orders together with the corresponding completion or satisfactory perform
e certificates are enclosed. I / We certify that the particulars furnished above are true and correct, and that nc
er listed above has been terminated for default.

Signature of the Bidder : .....

Name and Designation : .....

Name of the Firm : .....

Seal of the Firm, Date and Place : .....

ANNEXURE-21 : DECLARATION OF NON-BLACKLISTING / NON-DEBARMENT

(On the letterhead of the bidder)

I / We, M/s ....., hereby declare that as on the date of submission of this b

(a) my / our firm has not been blacklisted, debarred, banned or suspended by Prasar Bharati, Doordarshan, A
dia Radio, any Ministry or Department of the Government of India, any State Government, any Union Territory
ministration, or any Public Sector Undertaking or autonomous body thereof;

(b) no contract awarded to my / our firm has been terminated for default or for unsatisfactory performance d
g the last five years;

(c) no criminal case or proceeding involving moral turpitude, fraud or corruption is pending against the firm,
roprietor, partners or directors; and

(d) my / our firm is not insolvent, in receivership, bankrupt, or being wound up.

I / We understand that if this declaration is found to be false at any stage, the bid or contract shall be cancelle
rthwith, the Performance Security shall be forfeited, and the firm shall be liable to be debarred.

Signature of the Bidder : .....

Name and Designation : .....

Name of the Firm : .....

Seal of the Firm, Date and Place : .....

ANNEXURE-22 : DECLARATION UNDER RULE 144(xi) OF THE GENERAL FINANCI RULES, 2017

(On the letterhead of the bidder)

I / We have read the clause regarding restrictions on procurement from a bidder of a country which shares a l
border with India, and hereby certify that I am / we are not from any such country, or, if from such a country,
I am / we are registered with the Competent Authority in the Department for Promotion of Industry and Intern
ade.

(Where applicable, evidence of valid registration with the Competent Authority is enclosed.)

I / We further certify that I / we shall not sub-contract any work to a contractor from any such country unless t
contractor is registered with the Competent Authority.

I / We hereby certify that the firm fulfils all the requirements in this regard and is eligible to be considered for
tender. I / We understand that a false declaration in this regard shall be a ground for immediate termination o

contract and for further legal action in accordance with law.

Signature of the Bidder : .....

Name and Designation : .....

Name of the Firm : .....

Seal of the Firm, Date and Place : .....

ANNEXURE-23 : LOCAL CONTENT DECLARATION (PUBLIC PROCUREMENT — PRE RENCE TO MAKE IN INDIA)

(On the letterhead of the bidder)

With reference to the Public Procurement (Preference to Make in India) Order, 2017, as amended, and the ord ssued thereunder by the nodal Ministry, I / We hereby declare in respect of the goods offered against the abc ender that :

Category claimed	Class-I local supplier / Class-II local supplier / Non-local s upplier (strike out whichever is not applicable)
Percentage of local content off ered	
Location(s) at which local value addition is made	
Name of the country of origin o f the goods offered	

I / We note that the Purchaser has separately sought exemption from the Competent Authority under the said er in respect of items of foreign OEM manufacture covered by this tender, and that the issue of the Supply Or s subject to such exemption being granted, and that no claim shall lie against the Purchaser on account of an lay arising therefrom.

I / We understand that a false declaration of local content is a breach of the Code of Integrity and shall attract on in terms of Rule 175(1)(h) of the General Financial Rules, 2017 and of the said Order.

Signature of the Bidder : .....

Name and Designation : .....

Name of the Firm : .....

Seal of the Firm, Date and Place : .....

ANNEXURE-24 : UNDERTAKING OF GENUINENESS OF GOODS AND OEM WARRA Y

(On the letterhead of the bidder — to be furnished in respect of all items for which a Manufacturer's Authorisa

Form is not required under Appendix-C)

I / We, M/s ....., do hereby undertake as follows in respect of every item o
ed against the above tender for which a Manufacturer's Authorisation Form has not been prescribed :

1. All goods supplied shall be brand new, of current production, genuine, of original OEM manufacture, and s
be supplied in original factory-sealed OEM packing with intact serial numbers, bar codes and holograms.

2. No item supplied shall be refurbished, reconditioned, repacked, second-hand, discontinued, grey-market, p
lel-imported or counterfeit.

3. I / We shall maintain and produce on demand the traceability of purchase of every item supplied, including
purchase invoice from the OEM or from the OEM's authorised distribution channel in India.

4. I / We accept full and exclusive responsibility for the OEM warranty of every item supplied, for a period of
less than one year from the date of acceptance or the OEM's standard warranty period, whichever is longer, a
hall get the warranty registered in the name of DD News, Prasar Bharati.

5. Any item found at any time to be counterfeit, refurbished or otherwise not of original OEM manufacture sh
e replaced by me / us free of cost within fifteen days of intimation, and I / we accept that in such an event the
formance Security shall be liable to forfeiture and that the firm shall be liable to be debarred, without prejudic
any other action in accordance with law.

Signature of the Bidder : .....

Name and Designation : .....

Name of the Firm : .....

Seal of the Firm, Date and Place : .....

ANNEXURE-25 : NO DEVIATION CERTIFICATE

(On the letterhead of the bidder)

I / We hereby certify that I / we have read and understood the entire tender document, including all Appendic
nnexures and corrigenda, and that I / we accept all the terms, conditions, specifications and evaluation criteri
ntained therein without any deviation, variation, reservation or counter-condition whatsoever.

I / We specifically confirm acceptance of the following, among others :

(a) determination of L-1 on the grand total of the Bill of Quantities and not item-wise;

(b) the requirement to quote for each and every one of the 46 items;

(c) delivery within six weeks on FOR-destination basis at Doordarshan Bhawan, New Delhi;

(d) liquidated damages at 0.5% per week subject to a maximum of 10% of the contract value;

(e) Performance Security at 5% of the contract value; and

(f) payment of 100% after complete delivery, inspection and acceptance, with no advance and no part p
ent.

I / We understand that any deviation recorded anywhere in my / our bid shall render the bid liable to rejectior
non-responsive.

Signature of the Bidder : .....

Name and Designation : .....

Name of the Firm : .....

Seal of the Firm, Date and Place : .....

ANNEXURE-26 : FORMAT OF PERFORMANCE SECURITY (BANK GUARANTEE)

(To be executed on non-judicial stamp paper of appropriate value by a scheduled commercial bank)

In consideration of the President of India acting through the Chief Executive Officer, Prasar Bharati (hereinafte led "the Purchaser") having agreed to award to M/s ..... (hereinafter calle e Supplier") the contract for supply of miscellaneous broadcast accessories and consumable items vide Suppl der No. ..... dated ..... for a total value of Rs. ..... (Rupees .... only), and the Supplier being required to furnish a Performance Security of Rs. .... being 5% of the contract value —

1. We, ... Bank, having our branch office at ....., do hereby onditionally and irrevocably guarantee and undertake to pay to the Purchaser, on first demand and without d r, protest or reference to the Supplier, any sum or sums up to a maximum of Rs. ..... (Rupees ... . only).

2. We undertake to pay the amount so demanded notwithstanding any dispute or difference raised by the Su er in any suit or proceeding pending before any court or tribunal, our liability under this guarantee being absc and unequivocal, and the decision of the Purchaser as to any breach and as to the amount payable being fina binding on us.

3. This guarantee shall remain in full force and effect up to ..... (being sixty days beyond the dat expiry of the warranty obligations) and shall not be revocable except with the previous written consent of the haser.

4. Our liability under this guarantee is restricted to Rs. ....., and unless a claim in writing is lodge th us on or before ....., all our liability hereunder shall stand extinguished.

5. We undertake not to revoke this guarantee during its currency except with the previous consent of the Pur er in writing.

For and on behalf of ..... Bank

Signature, name, designation, employee code and seal of the authorised signatory : .....

Branch address and date : .....

ANNEXURE-27 : CERTIFICATE OF RATE REASONABILITY (FALL CLAUSE)

(On the letterhead of the successful bidder, to be furnished before release of payment)

I / We, M/s ....., hereby certify that the rates quoted and accepted agains nder No. DDN/Assign./VVIPCoverage/UrgentEqp.Procurement/2026/Pt-III (MISC) are not higher than the rates ed or charged by me / us for the same or substantially similar goods to any other Ministry or Department of t overnment of India, any State Government, any Public Sector Undertaking, any autonomous body, or any priv organisation.

I / We further undertake that if, during the currency of this contract, I / we supply the same or substantially sir goods to any such organisation at a rate lower than the rate accepted herein, I / we shall forthwith intimate t urchaser in writing, and the lower rate shall automatically apply to this contract with effect from the date of s lower supply, and the difference shall be refunded by me / us or shall be recoverable from any sum due to m s or from the Performance Security.

I / We understand that a false certificate in this regard shall render the contract liable to cancellation and the liable to debarment, without prejudice to any other action in accordance with law.

Signature of the Bidder : .....

Name and Designation : .....

Name of the Firm : .....

Seal of the Firm, Date and Place : .....

Asset Details & Consignee Distribution Format

Tender number: **DDN/5/(115)/ES(09)/2026-27G(E)**

Department Name:- DD News Delhi.

Subject - Comprehensive Annual Maintenance Contract (CAMC) of Active Video Walls installed in various Studi
News Set-up including Skilled Manpower Support for a period of One Year and extendable for another One Yea
factory performance.

Section A:- Summary of Total Assets

Sl.	Description	Make / Model	Cabinet si ze	Area (Sq. Ft.)	Location
1.	Existing active LED Vide o Wall – 90 Nos. LED cab inets	Leyard / TVF1. 5 (2018-19 mo del)	604.8 mm x 340.2 m m	199.32 (ap prox.)	Studio #S
2.	Extension / modification of the above LED Video Wall (installation in progr ess)	Leyard / TVF1. 5 (matching)	604.8 mm x 340.2 m m	106.31 (ap prox.)	Studio #S
	TOTAL AREA COVERED U NDER THIS CAMC			305.63	Studio #S

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अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievan pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as nu void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Sing Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with days of bid opening) in physical form as a pre-requisite to qualify bidders.

5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experienc
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders thro a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional te and conditions/or any other document. If buyer needs more items along with the main item, the same must b added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and wou not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; tl Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; a the Code on Social Security, 2020 as and when notified and brought into force by the Government of In

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimur Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall contin to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. an any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliar shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Leve Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भार साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिका पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restr on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-complia this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---