बिड संख्या/Bid Number: GEM/2026/B/8158568
दिनांक /Dated: 16-10-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	25-11-2026 15:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	26-11-2026 15:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Petroleum And Natural Gas
विभाग का नाम/Department Name	Na
संगठन का नाम/Organisation Name	Oil And Natural Gas Corporation Limited
कार्यालय का नाम/Office Name	Central Procurement Department
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :ravindra_ds@ongc.co.in Buyer Email id: chachiya_sandeep@ongc.co.in
वस्तु श्रेणी /Item Category	Custom Bid for Services - Hiring of Services for Operation and Maintenance of ETP cum WIP at Geleky and ETP at Rudrasagar, Assam Asset for 7 years , Custom Bid for Services - Hiring of Services for Operation and Maintenance of ETP cum WIP at Borholla and Khoraghat, Jorhat Asset for 7 years
समान श्रेणी/Similar Category	• Operation and Maintenance of Effluent/Sewage Treatment Plant • Operation and Maintenance of Effluent/Sewage Treatment Plant
अनुबंध अवधि /Contract Period	7 Year(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	7 Days
Payment Timelines	Payments shall be made to the Seller within **10** days of issue of service delivery acceptance certificate (SDAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Item wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
Schedule 1 ईएमडी राशि/EMD Amount (In INR)	7821000
Schedule 2 ईएमडी राशि/EMD Amount (In INR)	3481000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India

ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	87

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). The EMD Amount will be applicable for each schedule/group selected during Bid creation.

(c).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(d).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

Finance And Account Officer
CENTRAL PROCUREMENT DEPARTMENT, NA, Oil and Natural Gas Corporation Limited, Ministry of Petroleum and Natural Gas
(Ongc Ltd)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15

ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.

1. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued

by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for % (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
2. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

Price Breakup Document - 1792143833.xlsx

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Instruction To Bidder:1792143905.pdf

Scope of Work:1792143926.pdf

Payment Terms:1792143940.pdf

Project Experience and Qualifying Criteria Requirement:1792143972.pdf

GEM Availability Report (GAR):1792144021.pdf

Any other Documents As per Specific Requirement of Buyer -1:1792144036.pdf

Any other Documents As per Specific Requirement of Buyer -2:1792144048.pdf

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:1792144058.pdf

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
27-10-2026 11:00:00	15th Floor, Maker Tower E, Cuffe Parade, Mumbai. 400005

मूल्यांकन विधि(मदवार मूल्यांकन विधि) / Evaluation Method (Item Wise Evaluation Method)

Contract will be awarded schedule wise and the determination of L1 will be done separately for each schedule. The details of item-consignee combination covered under each schedule are as under:

मूल्यांकन अनुसूचियां / **Evaluation Schedules**	वस्तु/श्रेणी / **Item/Category**	मात्रा / **Quantity**
Schedule 1	Custom Bid For Services - Hiring Of Services For Operation And Maintenance Of Etp Cum Wip At Geleky And Etp At Rudrasagar, Assam Asset For 7 Years	Project / Lumpsum Based
Schedule 2	Custom Bid For Services - Hiring Of Services For Operation And Maintenance Of Etp Cum Wip At Borholla And Khoraghat, Jorhat Asset For 7 Years	Project / Lumpsum Based

Custom Bid For Services - Hiring Of Services For Operation And Maintenance Of ETP Cum WIP At Geleky And ETP At Rudrasagar, Assam Asset For 7 Years (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	**मूल्य/ Values**
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Hiring of Services for Operation and Maintenance of ETP cum WIP at Geleky and ETP at Rudrasagar, Assam Asset for 7 years
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	**परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer**	**पता/Address**	**Quantity**	**अतिरिक्त आवश्यकता /Additional Requirement**
1	Indrajit Borah	785685,Facility Engineering Group, Surface Team ONGC Assam Asset Room No 123, ROB-I, Nazira, Assam - 785685	Project / Lumpsum Based	N/A

Custom Bid For Services - Hiring Of Services For Operation And Maintenance Of ETP Cum WIP At Borholla And Khoraghat, Jorhat Asset For 7 Years (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Hiring of Services for Operation and Maintenance of ETP cum WIP at Borholla and Khoraghat, Jorhat Asset for 7 years
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Santoosh Kumar Gubbala	785004,Nambar 3, Room No. 202, Office of Surface Manager, Surface Team, ONGC Jorhat-785004	Project / Lumpsum Based	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Buyer Added Bid Specific SLA**

   File Attachment Click here to view the file.

2. **Generic**

   Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. Click here to view the file

3. **Certificates**

   Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

4. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document Click here to view the file.

5. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1) Bidders are requested to submit their ONGC Vendor code along with the offer.

Bidders who do not have an ONGC vendor code are requested to apply for the same as without ONGC vendor code payment cannot be made.

Bidders are requested to create an ONGC vendor code by following the lin k https://etender.ongc.co.in/irj/portal

Bidders to click on "New Bidder? Apply for Access Authorization" link & upload scanned copy of Certificate of Incorporation, PAN Card, GST, Udyo g Aadhar/ Udyam Registration certificate as applicable, Copy of Cancelled Cheque & Copy of EFT Mandate duly certified by Bank in single pdf & sub mit the online form.

2) Eligible Bidders are requested to apply for MSE Purchase Preference benefits a t appropriate field in GeM during bid submission.

Pre-Bid Conference: Pre-bid conference will be held on **27.10.2026 at 1100 Hrs. (IST)** at **15th Floor, Maker Tower E, Cuffe Parade, Mumbai. 400005** . For the purpose of clarification, if any, of points on technical and commercial is sues relating to the Bid Document, the bidders are requested to submit any que ry / clarification on Bid Document in writing through email/GeM portal to reach t he Company on or before **24.10.2026**, for the purpose of discussion in pre-bid conference. No further queries / clarification on bid documents will be entertain ed / accepted by the Company thereafter.

3) ONGC reserves the right not to communicate with any Vendor suspended/ban ned by ONGC/GeM.

4) Request for tender extension are to be submitted to the following person(s):

Contact Details of Dealing Officer(s):

1. Name: Sandeep Chachiya

Designation: CE (Production)

Phone Number: +91 9428330748

Email Id: chachiya_sandeep@ongc.co.in

2. Name: Raman Raphael Tirkey

Designation: GM (SCM)

Phone Number: +91 9428332712

Email Id: tirkey_rr@ongc.co.in

Requests for extension of tender closing / opening date and time, received on the date specified for the same, shall NOT be considered.

5) Following terms shall be used interchangeably in tender documents:
1)'LOA/NOA/LOI' **AND** 'GeM contract'
2) Special Conditions of the contract (SCC) **AND** special Terms and Conditions (STC)

3) Bid Evaluation Criteria (BEC) **AND** Project Experience and Qualifying criteria

6) The BEC/SLA provided in tender document over-rides all other similar clauses operating anywhere in the Bid Documents.

7) Bidder shall note that documentary evidence for physical Bank Guarantee, if applicable shall reach the buyer's office within the time stipulated as per GeM GTC.

8) Please refer clause 27 of SLA for standard dispute resolution mechanisms of ONGC.

9) Please refer Project Experience and Qualifying Criteria tab for Bid Evaluation Criteria of the bid.

10) Bidder to note that the Contract start date mentioned in GeM Contract is indicative in nature. Contract start date and mobilisation period shall be as per 'Special Conditions of Contract (SCC)'.

11) The CONTRACTOR shall furnish to the CORPORATION within 30 days from the date of GeM Contract, security deposit in the form of a NEFT/RTGS/Electronic fund transfer to designated account of ONGC # or in lieu thereof an irrevocable Electronic Bank Guarantee (e-BG) or Unconditional irrevocable Insurance Surety Bond (as per the proforma enclosed at Appendix-5 of Annexure VII) for the period specified in the bid document/GeM Contract, towards performance under this CONTRACT.

In case Performance Security is not submitted within 30 days from the date of NOA, and if an extension is granted allowing to submit the Performance Security based on the request of the Supplier/Contractor a sum equivalent to 1.5% (one and half percent) of the amount of Performance Security per month for such delay or part thereof shall be recovered from the first Bill/invoice (& any remaining amount from subsequent invoice) submitted by the supplier/contractor.

Such request for extension should be submitted by Supplier/Contractor to ONGC

, at least 10 days prior to the due date for submission of Performance Security.

For submission of Security Deposit, depending upon the mode of submission i.e. NEFT/RTGS/Electronic fund transfer/e-BG/Insurance Surety Bond, the bank details mentioned in the below s.no.12 may be used.

12) **EARNEST MONEY DEPOSIT (EMD) / BID SECURITY:**

The bidder to submit EMD/Bid Security in any one of the following modes:

(a) NEFT/RTGS/Electronic fund transfer to ONGC's bank account mentioned below:

Beneficiary Account Name: Oil and Natural Gas Corporation Limited

Bank Name: State Bank of India

Bank Detail	**INR (For Indian Bidder)**
Beneficiary Account Name	**Oil and Natural Gas Corporation Limited**
Bank Name	**State Bank of India**
Branch	**Bandra Kurla Complex**
Branch Code	**04380**
Bank Account No.	**35045313773**
IFSC	**SBIN0004380**
SWIFT Code	**SBININBB356**

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of online transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

OR

(b) Electronic Bank Guarantee (e-BG) (as per prescribed GeM pro forma): In case the EMD is submitted via Electronic Bank Guarantee (e-BG) through National E-Governance Services Limited (NeSL) platform, details of ONGC (Beneficiary) are as under:

(i)		PAN	AAACO1598A
(ii)		Name	Oil and Natural Gas Corporation Limited
(iii)		Date of Incorporation	23.06.1993
(iv)		Email ID	**ebg@ongc.co.in**
(v)		Contact Number	7428133002
(vi)		Legal Constitution	Entity
(vii)		Registered office address	Plot No. 5A-5B, Nelson Mandela Marg, Vasant Kunj, New Delhi-70
(viii)		Registered office address Pin code	110070
(ix)		Communication address	ONGC, Shared Service Centre, 1st Floor, IBM office, Sector 62, Noida-201309, Uttar Pradesh
(x)		Communication Address Pin code	201309
(xi)		Beneficiary Account Name	Oil and Natural Gas Corporation Limited
(xii)		Bank Name	State bank of India
(xiii)		Branch	CAG Delhi,
(xiv)		Branch Code	17313
(xv)		Bank Account No	42559953079

(xvi)	IFSC Code	SBIN0017313
(xvii)	SWIFT Code	SBININBB824
(xviii)	Account Type	CC

Format for eBG should be as per GeM GTC . Bidders will be required to provide the details of e BG such as Number, Date, Name of issuing bank and amount in their bid. Also, the submitted bid security in the form of e-BG should be valid for minimum 45 days beyond the required validity of bid.

OR

(c) Bidders may please take a note that Insurance Surety bond may also be submitted in addition to existing provisions of submission of EMD/ ePBG. Format for submission of EMD is attached in Appendix-4 of Annexure VII and Format of Performance Security is attached in Appendix-5 of Annexure VII.

13) (Applicable only in case bid security is submitted in the form of Insurance Surety Bond. Not applicable in case bid security is submitted via NEFT/RTGS/Electronic fund transfer Or e-BG)

The following documents towards submission of bid security are to be submitted in physical mode within the timeline as specified in GeM GTC:

The original Insurance Surety Bond in the prescribed format provided in the tender.

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अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---