बिड संख्या/Bid Number: GEM/2026/B/8159584
दिनांक /Dated: 21-10-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	11-11-2026 19:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	12-11-2026 19:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	60 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Railways
विभाग का नाम/Department Name	Indian Railways
संगठन का नाम/Organisation Name	Northern Railway
कार्यालय का नाम/Office Name	Northern Railway
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :dycmmm@nr.railnet.gov.in Buyer Email id: naveen.nr@gov.in
वस्तु श्रेणी /Item Category	Custom Bid for Services - Outsourcing of cold weather patrolling under the jurisdiction of Sr DEN/I/UMB
समान श्रेणी/Similar Category	• Manpower Outsourcing Services - Minimum wage
अनुबंध अवधि /Contract Period	3 Month(s)
पिछले 3 वित्तीय वर्षों का बिडर का न्यूनतम औसत वार्षिक वित्तीय टर्नओवर/Minimum Average Annual Turnover of the bidder (For the last 3 Financial Years)	12 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	2561808.6
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	51240

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India

ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	5

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

Sr.DFM/UMB
DRM Office Northern Railway Ambala Cantt.
(Rakesh Kumar)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
3. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service

provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for % (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
4. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
6. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

GEM Availability Report (GAR):1791963426.pdf

Any other Documents As per Specific Requirement of Buyer -1:1791963450.pdf

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:1791974974.pdf

Payment Terms:1791975006.pdf

Penalties:1791975011.pdf

Scope of Work:1792040057.pdf

Custom Bid For Services - Outsourcing Of Cold Weather Patrolling Under The Jurisdiction Of Sr DEN/I/UMB (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Outsourcing of cold weather patrolling under the jurisdiction of Sr DEN/I/UMB
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Nishant Kumar	133001,OFFICE OF THE AEN AMBALA OLDRLY COLONY	Project / Lumpsum Based	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE 25% : The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.
   For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 25 percent with the consent of the service provider

2. **Forms of EMD and PBG**

   Bidders can also submit the EMD with Account Payee Demand Draft in favour of

   Sr.DFM/UMB
   payable at
   DRM/OFFICE AMBALA CANTT
   .
   Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

3. **Forms of EMD and PBG**

   Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

   Sr.Divisional Finance Manager, Northern Railway Ambala Cantt.
   . The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

4. **Generic**

   Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

5. **Certificates**

   Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

6. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

Additonal terms and conditin:-

General Conditions:-

1. Offered price must include cost of all consumables and machinery etc. and any taxes thereon. Nothing extra will be paid to contractor/seller beyond quoted rates on any account, whatsoever the case may be. T he bidders are advised to quote rate accordingly.

2. The bidders are advised to quote rate according to latest available minimum wages (at the time of bid p ublishing) of Chief Labour commissioner including ESI, EPF, GST etc. as applicable Other wise offer will be s ummarily rejected. Offer price will be evaluated based on minimum wages in respect of schedule-01 N.S It em No.1.

3. Bidders are advised to read attached special conditions carefully before submission of bid.

4. Service Experience Certificate (Similar service Criteria): Patrolling of Railway Lines OR Supply of ex-serv iceman for Manning level crossings (As defined vide letter No.74-W/0/Pt. XXVI/Similar nature of works/WA Dated 06.11.2024..For compliance of Service Experience Certificate, the bidder shall upload copy of experi ence certificate with details i.e. financial year wise payment received, date of commencement of service c ontract, date of completion, up to date payment receipt, performance of bidder, PAN, GST details etc.The said certificate will be considered valid only in case it is signed by the agreement / contract signing Author ity. The submission of Service Experience Certificate (Similar service Criteria) is a mandatory document & accordingly non submission of said certificates will render the offer of bidder liable to be rejected.

5. The staff/manpower provided by the contractor/seller shall not be changed frequently during the contra ct duration. The bidders are advised to make sure that none of his deployed staff takes leave/absent on an y day under any circumstances. In case, one or more contractual staff is not able to report at the given tim e, the bidder must provide staff in replacement with prior timely information to Railway Official (buyer) asp er instruction of Railway Officials (buyer). The personnel deployed shall be healthy and active, No body sha ll have any communicable diseases.

6. In case of any loss might be caused in the Railway (buyer) due to lapse on the part of the personnel dep loyed by the agency; such loss shall be compensated by the agency. In case of any deficiency/lapses, Rail way (buyer) shall be within its right to terminate the contract without assigning an y reason whatsoever. I ncase of death or mishap leading to any injury or disability occurred during discharging the duty, the comp ensation/legal or any other liability will be solely rest with contractor/seller. The bidder shall take all safety precautions as advised by the Railway (buyer) time to time .

7. Extension in the completion period is allowed in the bid based on the request of the bidder. How ever, t he final decision for extension of DOC (Date of Completion) will be taken by Railway (buyer) at its sole disc retion based on requirement of work, increase in scope and genuineness of reason given by the bidder etc .No claim for grant or denial of extension in DOC will be admissible under an y circumstances.

8. After awarding the bid, the bidder should have to create GeM LOA on “Shramik kalyan portal” & uploade d wages of labour before processing for payment through first on account bill.

9. Geo-graphic Presence:- Haryana, Punjab, Chandigarh, Himachal Pradesh, Delhi, Uttarakhand, Uttar Prad esh.

Documents to be Submitted

1. The offers received without documents regarding fulfillment of mandatory eligibility criteria i.e. Audited balance sheets & turnover certificate duly certified by Chartered Accountant for financial eligibility, past ex perience of similar service, affidavits(In case of Sole Proprietor), partnership deed, power of attorney, PAN, GST/TIN Firm/Company registration/MOA/MOU/AOA, Board resolution, cop y of registration of EPF and ESIC, EMD, relevant document for exemption of EMD etc. shall beliabl e to be rejected.

2. The bidder shall submit an affidavit clearly specifying whether the bidder is submitted on his ow n (Prop rietary Firm) or on behalf of a Partnership Firm/Company/Registered Society/ Registered Trust/ HUF etc. Th e bidder(s) shall enclose the attested copies of the constitution of their concern, an d copy of PAN Card and GSTIN along with their bid. Bidder Documents in such cases are to be signed by such persons as may bele gally competent to sign them on behalf of the firm, company, association, trust or society, as the case may be. If it is NOT mentioned in the bid document that bid is being submitted on behalf of a SoleProprietorship

firm / Partnership firm/ Registered Company etc., then the bid shall be treated as having bee n submitted by the individual who has signed the bid.

3) Submission of Document Verification Certificate : Please submit a certificate in the prescribed format (pl ease download the format from the Attached document along with this bid as Annexure -V) forverification/ confirmation of the documents submitted for compliance of eligibility / qualifying criteria. Nonsubmission o f the certificate, or submission of certificate either not properly filled in, or in a format other than the presc ribed format shall lead to summary rejection of your offer. In ca se other than proprietor and company, thi s certificate shall be submitted by each member/partner of the participating Partnership firm, LLP, HUF soc iety etc.

4) The bidder shall be uploaded undertaking of financial Standing in prescribed format as mentioned in thi s bid with his offer. Non submission of such undertaking the offer of the bidder shall be summarily rejected .

5) No Post document will be considered after submission of bid

Joint Ventures are not allowed to participate in the bid.A firm shall submit only one proposal. If a firm /individual submits or participates in more than one pro posal, all such proposal shall be disqualified.	
Partnership Firm	A notarized copy of partnership dee d. A notarized copy of Power of Attorn ey.
HUF	A copy of notarized affidavit on Sta mp Paper de claring that he who is submitting the bid on behalf of HUF and he has the authority, pow er and consen t given by other members to act on b ehalf of HUF.
Company registered under companies Act 2013	The copies of MOA /AOA of the com pany. A copy of certificate of Incorporation A copy of Authorization/notarized Po wer of Attorney issue d by the Company (backed by the res olution of Boa rd of Directors) in favour of the individ ual to sign th e bid on behalf of the company and cr eate liability against the company.

L L P (Limited Liability Partnershi p):	A copy of LLP agreement. A copy of Certificate of Incorporatio n. A copy of notarized Power of Attorn ey/Authorization issue d by the LLP in favour of the individual to sign the b id on behalf of the LLP and create liabi lity against t he LLP.

Performance Guarantee

a). Performance Bank Guarantee/ Performance Security, in prescribed format, from a scheduled commerci al bank must be submitted by Seller to the Buyer within 15 days of award of contract. The value of Bank G uarantee/ Performance Security should be 5% of contract value.

b. Extension of time for submission of PG beyond 15 days and up to 60 days from the date of issue of LOA may be given by the Authority who is competent to sign the contract agreement. However, a penal interes t of 12% per annum shall be charged for the delay beyond 15 days, i.e. from 16th day after the date of iss ue of LOA. Further, if the 60th day happens to be a declared holiday in the concerned office of the Railway (buyer), submission of PG can be accepted on the next working da y. In all other cases, if the bidder fails to ,submit the requisite PG even after 60 days from the date of issue of LOA, the contract is liable to be termi nated.

c. In case contract is terminated, railway (buyer) shall be entitled to forfeit Earnest Money Deposit and oth er dues payable against that contract. In case a bidder has not submitted Earnest Money Deposit on the st rength of their registration as a Start-up recognized by Department of Industrial Policy and Promotion (DIP P) under Ministry of Commerce and Industry, DIPP shall be informed to this effect.

d. In continuation to (c) above other firms who are exempted from EMD. In case of their failure to deposit PBG within stipulated time, the concerned governing body of MSME firms, other firms availing exemption f rom EMD as stipulated under “Earnest Money” Clause shall be informed to this effect.

e. The failed bidder shall be debarred from participating in re-bidding for that work.

7. Service & Support Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telep hone No. for Service Support.

8. Payment PAYMENT OF SALARIES AND WAGES:

Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer along with all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

9. Forms of EMD and PBG.

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides P BG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of Sr.Divisional Fin ance Manager N.Rly., Ambala Cantt A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the F DR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 1 5 days of award of contract.

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अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules)

shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

Signature Not Verified
Digitally Signed.
Name: NAVEEN KUMAR CHHIKARA
Date: 21-Oct-2026 18:39:03