बिड संख्या/Bid Number: GEM/2026/B/8167227

दिनांक /Dated: 26-10-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	09-11-2026 14:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	10-11-2026 14:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Railways
विभाग का नाम/Department Name	Indian Railways
संगठन का नाम/Organisation Name	Eastern Railway
कार्यालय का नाम/Office Name	Eastern Railway Hq
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :alok.shakti@gov.in Buyer Email id: shekhar.0169@gov.in
कुल मात्रा/Total Quantity	1
वस्तु श्रेणी /Item Category	Water Purification System with UV (Ultra-Violet Process) or UV (Ultra-Violet Process)+UF (Ultra-Filtration Process) (V2) (Q2)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Certificate (Requested in ATC),OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1

बिड विवरण/Bid Details	
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No

ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15

सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

Water Purification System With UV (Ultra-Violet Process) Or UV (Ultra-Violet Process)+UF (Ultra-Filtration Process) (V2) (1 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Features and Performance	**Type of Water Purification Technology**	Generally Conformity to IS 14724 for Ultraviolet (UV)
	Rate of Flow (In LPH) of purified water	upto 200 LPH
	Method of Mounting	Freestanding
	Input Water Source Connection	Faucet-Mounted
	Additional Water Conditioning and Other Features	Sediment Filter, Pre Carbon Filter, Post Carbon Filter, Micron Filter, Normal Water Dispensing, Cold Water Dispensing
	Maximum Feed Water TDS (ppm) at which the machine LPH and Guaranteed output water quality is ensured	upto 500
	Guaranteed output water quality	As per IS 10500 or better
Water Storage	**Storage Tank (inclusive in the scope of supply)**	Self Contained Water Cooler

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Type of Water Tank / Location	Self Contained Water Cooler
	Storage Tank Material	Self Contained Water Cooler
	Storage Tank Capacity (in Ltr)	Self Contained Water Cooler
	Self Contained Water Cooler	Self Contained Water Cooler as per IS 1475 (ISI Marked) of cooling capacity - 60 LPH at Rated conditions and Storage Capacity 80 Liters (I,e 60/80 water cooler.)
Controller and Display	Type of Controller	Fully Automatic
	Controller and Display Features	Auto cut-off
Service, Warranty, Installation and Commissioning	Training and Demonstration	The installation and demonstration of the machine at the consignee place shall be carried out as part of installation and commissioning
Certification / Test Report	Availability of Test Report From Central Govt/Nabl/Ilac Accredited Lab to Prove Conformity to Specification	Yes

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Chandra Shekhar Prasad	700001,17, N S ROAD, FAIRLIE PLACE	1	30

Special terms and conditions-Version:1 effective from 25-07-2025 for category Water Purification System with UV (Ultra-Violet Process) or UV (Ultra-Violet Process)+UF (Ultra-Filtration Process) (V2)

1. **Standard Terms & Conditions (STC) for Installation and Commissioning of Water Purification Systems – UV or UV + UF**

   Scope of Work – Installation & Commissioning:

   This document outlines the standard installation and commissioning responsibilities for Water Purification Systems based on UV or a combination of UV and UF technologies.

   1. **Responsibilities of the Seller:**
   1. Provision of all tools, equipment, and machinery required for installation and commissioning of the system.
   2. Supply of appropriate mounting hardware such as brackets, screws, washers, etc., for securing the machine at the designated location.
   3. Proper, clean, and secure piping and water connections should be installed as per industry best practices.
   4. Provision of inlet and outlet piping/connections within a range of 2–3 meters from the machine.

5. Execution of all necessary electrical wiring to ensure correct and safe machine operation.
6. Proper earthing of all machine components and insulation of electrical wiring to prevent electric shocks during use.
7. During scheduled service visits under Comprehensive Warranty or CMC (Comprehensive Maintenance Contract), the following activities will be performed:
    - Replacement of pre-filter free of cost during every service visit.
    - Complete cleaning of the water purification system and associated water tank (if applicable).
    - Annual free replacement of all filters, which may include (but are not limited to): RO Filters, Sand Filter, Sediment Filter, UV, UF, Pre-Carbon Filter, Post-Carbon Filter, Mineral Filter, Micron Filter, Dual Media Filter, Anti-Scaling, Alkaline Filter, Absorption Filter, etc., as applicable.

1. **Responsibilities of the Buyer:**

1. Facilitate access for the installation team by providing necessary gate passes to the installation site.
2. Ensure that the machine is installed at an accessible and appropriate location, suitable for both installation and future maintenance.
3. Ensure the availability of water supply inlet and outlet points within 1–2 meters of the machine.
4. Provide accessible electrical power sockets within 1–2 meters of the installation site.

1. **Notes to Sellers:**

1. Sellers must adhere to the General Terms and Conditions (GTC) and ensure the product matches the specifications listed in the catalogue or exceeds them.
2. A single model should not be uploaded under multiple catalogues with inconsistent or conflicting specifications.
3. The product must comply with CML specifications, including but not limited to LPH (litres per hour) capacity. Any discrepancies may trigger action as per the IM policy.
4. While uploading the product catalogue, sellers must include three distinct images:
    - Image 1: Isometric View of the Full Product
    - Image 2: Front View of the Full Product
    - Image 3: Left or Right Side View of the Full Product
5. If inconsistencies are found in the uploaded/offered product, the OEM dashboard for the concerned brand may be removed, and the seller account suspended in accordance with IM policy.

1. **Notes to Buyers:**

1. **For Procurement via BID/RA:**
    - Buyers should create bids with clearly defined values for critical (“Golden”) parameters such as:
        - Type of Water Purification Technology
        - Filtration Capacity (in LPH)
        - Inclusion and specifications of Storage Tank
        - Material and Capacity of Storage Tank (in Liters)
        - Maximum Feed Water TDS (ppm) at which rated LPH, and water quality is assured
        - Guaranteed Output Water Quality
    - Bids lacking specific selections or choosing “Any Value” for these Golden Parameters may be deemed ambiguous and can be cancelled at any time by the competent authority. The buyer will be held accountable if vague specifications lead to reduced competition or increased cost to the exchequer.
2. Buyers are encouraged to apply comprehensive filters during BID/RA to include all qualifying options that meet or exceed technical requirements. For example, if a Semi-Automatic controller is required, options including Fully Automatic should also be selected. Failing to do so, resulting in restricted competition or higher procurement costs, shall be the buyer’s responsibility.
3. Buyers must refer to Clause 4.xiii.(w) of the GTC. Any additional technical specifications added should not contradict GeM category standards. Contradictory specifications may render the bid invalid and subject to cancellation by competent authority.
4. Before issuing the CRAC, the buyer/consignee must verify all technical specifications and parameters of the installed machine such as filtration capacity, machine type, etc., as per the contract.
5. When sellers provide alternate models under the clause “Other Equivalent/Better Alternate Models Offered,” buyers must ensure that these models meet or exceed all original bid requirements before accepting them. This clause is relevant only in BID/RA-based procurement and does not apply to direct purchase or L1 procurement.
6. Buyers may opt for an Extended Performance Bank Guarantee (EPBG) covering a period longer than the machine’s warranty, which may be invoked if warranty obligations are not met.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be (Increased quantity ÷ Original quantity) × Original delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Scope of Supply**

   Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

3. **Warranty**

   Warranty period of the supplied products shall be as given in specifications from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

4. **OEM**

   IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

5. **Certificates**

   Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

6. **Buyer Added Bid Specific ATC**

   Buyer Added text based ATC clauses

   1.Firm or OEM should have own service center in Kolkata.

   2.Bidder/OEM Should have Quality management of Manufacturing of Water Filter Cum Purifier, Reverse Osmosis Water Purifier, Water Cooler Cum Purifier of ISO 9001 : 2015.

   3.Bidder/OEM should have Environmental management system with Manufacturing of Water Filter Cum Purifier, Reverse Osmosis Water Purifier, Water Cooler Cum Purifier of ISO 14001:2015.

   4.Valid BIS certificate(IS:14724) must be uploaded at the time of Bidding, failing which offer will be rejected without any back reference.

   5.Original Catalogue need to be uploaded along with specification.

   6. The bidder ,participating in the tender shall be either OEM of the brand Or their authorized distributer. The distributer will have to submit a valid Bid specific authorization in this regard from the OEM.

   7.**Specific period of warranty ::** 12 months from the date of successful installation along with spares, if required.

   8.**Free visits:** Two visits during the warranty period.

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अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---