बिड संख्या/Bid Number: GEM/2026/B/8186579

दिनांक /Dated: 04-11-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	25-11-2026 12:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	26-11-2026 12:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Labour And Employment
विभाग का नाम/Department Name	Employees State Insuarnce Corporation
संगठन का नाम/Organisation Name	Employees State Insurance Corporation
कार्यालय का नाम/Office Name	Esic Hospital Vapi
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :ms-vapi.gj@esic.gov.in Buyer Email id: dr.maitreyeeben.gayakwad@esic.gov.in
वस्तु श्रेणी /Item Category	Customized AMC/CMC for Pre-owned Products - BINOCULAR COMPOUND MICROSCOPE Make-Labovision; Labovision; Annual Maintenance Contract (AMC); Quarterly; No , Customized AMC/CMC for Pre-owned Products - DENTAL X RAY MACHINE Make-Gomax X Ray; Gomax X Ray; Annual Maintenance Contract (AMC); Quarterly; No , Customized AMC/CMC for Pre-owned Products - NON STRESS TEST/ CARDIOTOCOGRAPHY MACHINE (NST/CTG) Make-BISTOS; Make-BISTOS; Annual Maintenance Contract (AMC); Quarterly; No , Customized AMC/CMC for Pre-owned Products - C-ARM COMPATIBLE OT TABLE Make-Surgitech; Make-Surgitech; Annual Maintenance Contract (AMC); Quarterly; No , Customized AMC/CMC for Pre-owned Products - HAEMATOLOGY ANALYSER Make-Horiba; Make-Horiba; Annual Maintenance Contract (AMC); Quarterly; No , Customized AMC/CMC for Pre-owned Products - Amplitude Scan Machine(A SCAN) Make-KEELER; Make-KEELER; Annual Maintenance Contract (AMC); Quarterly; No , Customized AMC/CMC for Pre-owned Products - OXYGEN CONCENTRATOR Make-Dynmed; Make-Dynmed; Annual Maintenance Contract (AMC); Quarterly; No , Customized AMC/CMC for Pre-owned Products - NON CONTACT TONOMETER (SCHIOTZ) Make-HUVITZ LTD; HUVITZ LTD; Annual Maintenance Contract (AMC); Quarterly; No
अनुबंध अवधि /Contract Period	2 Year(s)
पिछले 3 वित्तीय वर्षों का बिडर का न्यूनतम औसत वार्षिक वित्तीय टर्नओवर/Minimum Average Annual Turnover of the bidder (For the last 3 Financial Years)	1 Lakh (s)

बिड विवरण/Bid Details	
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	1 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes | Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	5
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	209000
मूल्यांकन पद्धति/Evaluation Method	Item wise evaluation

बिड विवरण/Bid Details	
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No

ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant /

Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
5. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
7. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Scope of Work:1792649072.pdf

Special Terms and Conditions/Penalty/Payment Terms pertaining to the Bid/Contract:1792649137.pdf

Product/Equipment Details:1792649171.pdf

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
12-11-2026 11:00:00	ESIC HOSPITAL,VAPI, ROOM NO-110

मूल्यांकन विधि(मदवार मूल्यांकन विधि) / **Evaluation Method** (Item Wise Evaluation Method)

Contract will be awarded schedule wise and the determination of L1 will be done separately for each schedule. The details of item-consignee combination covered under each schedule are as under:

मूल्यांकन अनुसूचियां / **Evaluation Schedules**	अनुमानित मूल्य / **Estimated Value**	वस्तु/श्रेणी / **Item/Category**	मात्रा / **Quantity**
Schedule 1	4000	Customized Amc/cmc For Pre-owned Products - Binocular Compound Microscope Make-labovision; Labovision; Annual Maintenance Contract (amc); Quarterly; No	Quantity of product/ equipment : 1
Schedule 2	6000	Customized Amc/cmc For Pre-owned Products - Dental X Ray Machine Make-gomax X Ray; Gomax X Ray; Annual Maintenance Contract (amc); Quarterly; No	Quantity of product/ equipment : 1
Schedule 3	12000	Customized Amc/cmc For Pre-owned Products - Non Stress Test/ Cardiotocography Machine (nst/ctg) Make-bistos; Make-bistos; Annual Maintenance Contract (amc); Quarterly; No	Quantity of product/ equipment : 1
Schedule 4	30000	Customized Amc/cmc For Pre-owned Products - C-arm Compatible Ot Table Make-surgitech; Make-surgitech; Annual Maintenance Contract (amc); Quarterly; No	Quantity of product/ equipment : 1
Schedule 5	40000	Customized Amc/cmc For Pre-owned Products - Haematology Analyser Make-horiba; Make-horiba; Annual Maintenance Contract (amc); Quarterly; No	Quantity of product/ equipment : 1
Schedule 6	40000	Customized Amc/cmc For Pre-owned Products - Amplitude Scan Machine(a Scan) Make-keeler; Make-keeler; Annual Maintenance Contract (amc); Quarterly; No	Quantity of product/ equipment : 1
Schedule 7	12000	Customized Amc/cmc For Pre-owned Products - Oxygen Concentrator Make-dynmed; Make-dynmed; Annual Maintenance Contract (amc); Quarterly; No	Quantity of product/ equipment : 2
Schedule 8	65000	Customized Amc/cmc For Pre-owned Products - Non Contact Tonometer (schiotz) Make-huvitz Ltd; Huvitz Ltd; Annual Maintenance Contract (amc); Quarterly; No	Quantity of product/ equipment : 1

Customized AMC/CMC For Pre-owned Products - BINOCULAR COMPOUND MICROSCOPE Make-Labovision; Labovision; Annual Maintenance Contract (AMC); Quarterly; No (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	**मूल्य/ Values**
कोर / Core	
Product category	BINOCULAR COMPOUND MICROSCOPE Make-Labovision
Product Brand	Labovision
Type of service	Annual Maintenance Contract (AMC)
Preventive Maintenance Frequency	Quarterly
Manpower Required	No

विवरण/ Specification	मूल्य/ Values
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity of product/ equipment	अतिरिक्त आवश्यकता /Additional Requirement
1	Maitreyeebahen Ratilal Gayakwad	396195,Employees State Insurance Hospital, CHANOD, SILVASSA ROAD, NEAR KBS COLLEGE, VAPI Gujrat-396195	1	• Number of months within the contract period for which service is required : 24

Customized AMC/CMC For Pre-owned Products - DENTAL X RAY MACHINE Make-Gomax X Ray; Gomax X Ray; Annual Maintenance Contract (AMC); Quarterly; No (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Product category	DENTAL X RAY MACHINE Make-Gomax X Ray
Product Brand	Gomax X Ray
Type of service	Annual Maintenance Contract (AMC)
Preventive Maintenance Frequency	Quarterly
Manpower Required	No
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity of product/ equipment	अतिरिक्त आवश्यकता /Additional Requirement
1	Maitreyeebahen Ratilal Gayakwad	396195,Employees State Insurance Hospital, CHANOD, SILVASSA ROAD, NEAR KBS COLLEGE, VAPI Gujrat-396195	1	• Number of months within the contract period for which service is required : 24

Customized AMC/CMC For Pre-owned Products - NON STRESS TEST/ CARDIOTOCOGRAPHY MACHINE (NST/CTG) Make-BISTOS; Make-BISTOS; Annual Maintenance Contract (AMC); Quarterly; No (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Product category	NON STRESS TEST/ CARDIOTOCOGRAPHY MACHINE (NST/CTG) Make-BISTOS
Product Brand	Make-BISTOS
Type of service	Annual Maintenance Contract (AMC)
Preventive Maintenance Frequency	Quarterly
Manpower Required	No
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity of product/ equipment	अतिरिक्त आवश्यकता /Additional Requirement
1	Maitreyeebahen Ratilal Gayakwad	396195,Employees State Insurance Hospital, CHANOD, SILVASSA ROAD, NEAR KBS COLLEGE, VAPI Gujrat-396195	1	• Number of months within the contract period for which service is required : 24

Customized AMC/CMC For Pre-owned Products - C-ARM COMPATIBLE OT TABLE Make-Surgitech; Make-Surgitech; Annual Maintenance Contract (AMC); Quarterly; No (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Product category	C-ARM COMPATIBLE OT TABLE Make-Surgitech
Product Brand	Make-Surgitech
Type of service	Annual Maintenance Contract (AMC)
Preventive Maintenance Frequency	Quarterly
Manpower Required	No
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity of product/ equipment	अतिरिक्त आवश्यकता /Additional Requirement
1	Maitreyeebahen Ratilal Gayakwad	396195,Employees State Insurance Hospital, CHANOD, SILVASSA ROAD, NEAR KBS COLLEGE, VAPI Gujrat-396195	1	• Number of months within the contract period for which service is required : 24

Customized AMC/CMC For Pre-owned Products - HAEMATOLOGY ANALYSER Make-Horiba; Make-Horiba; Annual Maintenance Contract (AMC); Quarterly; No (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Product category	HAEMATOLOGY ANALYSER Make-Horiba
Product Brand	Make-Horiba
Type of service	Annual Maintenance Contract (AMC)
Preventive Maintenance Frequency	Quarterly
Manpower Required	No
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

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परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity of product/ equipment	अतिरिक्त आवश्यकता /Additional Requirement
1	Maitreyeebahen Ratilal Gayakwad	396195,Employees State Insurance Hospital, CHANOD, SILVASSA ROAD, NEAR KBS COLLEGE, VAPI Gujrat-396195	1	• Number of months within the contract period for which service is required : 24

Customized AMC/CMC For Pre-owned Products - Amplitude Scan Machine(A SCAN) Make-KEELER; Make-KEELER; Annual Maintenance Contract (AMC); Quarterly; No (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Product category	Amplitude Scan Machine(A SCAN) Make-KEELER

विवरण/ Specification	मूल्य/ Values
Product Brand	Make-KEELER
Type of service	Annual Maintenance Contract (AMC)
Preventive Maintenance Frequency	Quarterly
Manpower Required	No
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity of product/ equipment	अतिरिक्त आवश्यकता /Additional Requirement
1	Maitreyeebahen Ratilal Gayakwad	396195,Employees State Insurance Hospital, CHANOD, SILVASSA ROAD, NEAR KBS COLLEGE, VAPI Gujrat-396195	1	• Number of months within the contract period for which service is required : 24

Customized AMC/CMC For Pre-owned Products - OXYGEN CONCENTRATOR Make-Dynmed; Make-Dynmed; Annual Maintenance Contract (AMC); Quarterly; No (2)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Product category	OXYGEN CONCENTRATOR Make-Dynmed
Product Brand	Make-Dynmed
Type of service	Annual Maintenance Contract (AMC)
Preventive Maintenance Frequency	Quarterly
Manpower Required	No
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity of product/ equipment	अतिरिक्त आवश्यकता /Additional Requirement
1	Maitreyeebahen Ratilal Gayakwad	396195,Employees State Insurance Hospital, CHANOD, SILVASSA ROAD, NEAR KBS COLLEGE, VAPI Gujrat-396195	2	• Number of months within the contract period for which service is required : 24

Customized AMC/CMC For Pre-owned Products - NON CONTACT TONOMETER (SCHIOTZ) Make-HUVITZ LTD; HUVITZ LTD; Annual Maintenance Contract (AMC); Quarterly; No (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Product category	NON CONTACT TONOMETER (SCHIOTZ) Make-HUVITZ LTD
Product Brand	HUVITZ LTD
Type of service	Annual Maintenance Contract (AMC)
Preventive Maintenance Frequency	Quarterly
Manpower Required	No
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity of product/ equipment	अतिरिक्त आवश्यकता /Additional Requirement
1	Maitreyeebahen Ratilal Gayakwad	396195,Employees State Insurance Hospital, CHANOD, SILVASSA ROAD, NEAR KBS COLLEGE, VAPI Gujrat-396195	1	• Number of months within the contract period for which service is required : 24

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE 50% : The buyer can increase or decrease the contract quantity or contract duration up to 50 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 50 percent. Bidders are bound to accept the revised quantity or duration.
   For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 50 percent with the consent of the service provider

2. **Buyer Added Bid Specific ATC**

   Buyer Added text based ATC clauses

Scope of Work

1. The contractor shall maintain the equipment in good working condition during the contract period and s hall correct the fault and failure, repair or replace worn or defective parts of the equipment during normal working hours of the office ,where the equipment is installed.

2. Unserviceable parts will be handed over to HOD of used department/Store In-charge and same will be r eplaced with new original compatible parts of same machine.

3. The contractor shall ensure that the full configuration of the equipment is in proper working condition aft er repair and maintenance.

4. Preventive maintenance should be done Quarterly by qualified service engineer.

5. Maintenance service should be done within 48 hours of Breakdown call.

6. All spares should be verified by inspecting officer before installation.

Term & conditions

- Payment shall be done on Half yearly basis after rendering satisfactory quarterly service duly verified & s igned by institutional inspecting officer/HOD.

- Submit the Bill/Invoice within 10 days of service/repair in triplicate along with service report duly signed b y HOD of the Concerned Dept.

- Any material taken out from the Hospital campus shall have necessary permission from the competent a uthority in the form of gate-pass .

- The contractor shall provide the rate list of consumable items/spares including taxes etc. as given in the detail work which may be required time to time for repairs/maintenance.

- No advance will be paid for AMC service.

- The payment will be made only if Satisfactory performance report is obtained from concerned departmen t/authority/HOD.

- No extra charges would be payable with regard to the labour deployed by the AMC contractor for rectifica tion of any defect arising in the equipment/machine as the same is included in the charges being paid for t he AMC contract.

- Emergency Complaint/Call will be attended within 48 hours, failing which other Firms/agencies can be ap proached to repair the Machine/Equipment at the Risk & Cost of The Firm to which the AMC has been origi nally awarded

- Calibration of equipment is to be done along with preventive service regularly.

- Copy of each preventive maintenance service report dully signed by HOD will have to be sent to the AMC Branch (Medical Store).

- Four preventive service at Quarterly interval and unlimited breakdown calls as and when required.

- In case of any equipment/machine remains nonfunctional/non working more than seven days 1% of contr act value per week penalty amount will be deducted from the contract amount beside other Expenditures i ncurred on the same.

- The continuation of order/Annual Maintenance contract will be subjected to the satisfaction of the Medical Superintendent and may be terminated at any time without assigning any reason.

- It may be noted that in case there is any complaint/negligence received from Concerned Dept. during the period of repair/annual maintenance service. The maintenance contract will be liable to be terminated with immediate effect.

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अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.

8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने

व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---