बिड संख्या/Bid Number: GEM/2026/B/8

दिनांक /Dated: 26

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	16-11-2026 12:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	17-11-2026 12:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	90 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Railways
विभाग का नाम/Department Name	Indian Railways
संगठन का नाम/Organisation Name	South Coast Railway
कार्यालय का नाम/Office Name	Principal Chief Material Manager Visakhapatnam
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :cmmmne@scor.railnet.gov.in Buyer Email id: srdmm@gtl.railnet.gov.in
वस्तु श्रेणी /Item Category	Monthly Ambulance Service (All Inclusive) - All inclusive ser Type C Basic Life Support Ambulance; Single Stretcher Pre Van; Tata Winger Ambulance 3200, Tata Winger Ambulanc Force Traveler Ambulance, SML Isuzu Ambulance, Tata 407 Ambu..
अनुबंध अवधि /Contract Period	2 Year(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience , Turnover Criteria, the supporting documents to prove his e for exemption must be uploaded for evaluation by the buye
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be di to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3

बिड विवरण/Bid Details	
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	3271416
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	65430

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	26

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटे
अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया
EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant categ
per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are
for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in
Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the the form of a surety bond.

लाभार्थी /Beneficiary :

Sr.DFM/SCoR/GTL
Senior Divisional Finance Manager, Guntakla, South Coast Railway, DRM's office Complex, Guntakal - 515801, Anant (Dist)
(Senior Divisional Finance Manager)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

1. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs hav valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. I respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufact some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligib automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity t L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are adv refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement P Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evalu documents submitted.
2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid partici Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determ the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA proc

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Monthly Ambulance Service (All Inclusive) - All Inclusive Service; Type C Basic Life Suppo

Ambulance; Single Stretcher Premium Van; Tata Winger Ambulance 3200, Tata Winger Ambulance 3400, Force Traveler Ambulance, SML Isuzu Ambulance, Tata 407 Ambu.. (1

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Procurement Model	All inclusive service
Ambulance Type	Type C Basic Life Support Ambulance
Ambulance Model	Single Stretcher Premium Van
Model Variants	Tata Winger Ambulance 3200 , Tata Winger Ambulance 3400 , Force Traveler Ambulance Isuzu Ambulance , Tata 407 Ambulance
Air Conditioning Requirement	Non AC
Usage Variant per month	2500 km
Duty days in a month	All days including holidays
Year of Vehicle Model	VEHICLE SHOULD BE IN GOOD CONDITION AND NOT MORE THAN 4 YEARS OLD AT THE TI OPENING OF BID
Km travelled	Up to 25,000 KM
Fuel Type	No Preference
एडऑन /Addon(s)	
Additional Km(s)	Single Stretcher Premium Van
Consumables & Medical Supplies	NA
अतिरिक्त विवरण /Additional Details	
Location Address	Gooty, Health Unit, South Coast Railway, Guntakal Division, Anantapur (Dist)
zipcode	515401

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Ambulances Required	अतिरिक्त आवश्यक /Additional Requir

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Ambulances Required	अतिरिक्त आवश्यकत /Additional Requir
1	S Jahangeer Basha	515801,Divisional Railway Hospital, Guntakal, Ananthapuram District, AP. PIN -515801	1	• Enter number i km per ambula per month (up of selected usa variant) : 1000 • Number of Mor during Contrac Period for whic service is requ 24

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE 25% : The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or co duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duratior For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 25 with the consent of the service provider

2. **Buyer Added Bid Specific ATC**

   Buyer Added text based ATC clauses

Name of work:

–

Hiring of Road vehicle “Type C - Basic Life Support Ambulance for a period of 24 r s” **for HU/GY.**

–

–

Mandatory Documents to be submitted by Tenderer along wi e Bid are furnished below.

–

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought below.

–

A. **Vehicle registration details document**. (as mentioned in 1st point). Vehicle should be registere name of Tenderer. If vehicle is not in the name of the tenderer, then the Tenderer can have **Lease Agreeme he owner of the vehicle/cab aggregatoron non-judicial stamp paper for the tenure of the contract** hould be submitted along with the bid.

B. **Document showing that the vehicle supplied is registered as aCommercial vehicle**(as mentic 3rd point).

C. **GST Registration details**: All Tenderers should enclose with the tender, either the **GST regist ertificate (REG-06) or a self-declaration of latest turnover attested by Chartered Accountant**, failir the tender shall be considered in-valid. (as mentioned in 7th point).

D. The bidder should submit an **undertaking along with the bid that "he/she is not under liquidatior eceivership Or similar proceedings and not bankrupt**. "(as mentioned in 8th point).

E. The bidder should submit an **undertaking along with the bid that "The vehicle supplied is g Valid Fitness certificate, commercial license with Permit to cover all States in S.Co. Railway ju n, valid insurance and should meet requirements of pollution standardetc. as per provisions of M icle Act and fulfills any other statutory obligations as applicable including all safety a accessories/ equipment fitted to the vehicle**." (as mentioned in 4th point).

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VEHICLE HIRING BID CONDITIONS

1. Vehicle should be registered in the name of Tenderer and should not sublet any part of the contract. Hov e Tenderer can have **Lease Agreement with the owner of the vehicle/cab aggregator on non-judicia paper for the tenure of the contract, which should be submitted along with the bid**. The Tenderer i d to submit the Vehicle **registration details** along with supporting documents of the vehicle fulfilling the ca pecifications etc. It is mandatory for the tenderers to submit documents in fulfillment of conditions as per Poir t 2 ibid along with the tender", failing to submit the same along with the bid, the offer will be summarily rejec

2. Payment of Earnest Money Deposit (EMD) and Performance Guarantee (PG) will be governed by GCC for , 2018.

a) Bidders can submit the EMD with 2% of the estimated cost of services, in the forms of DD/FDR Cheque in favour of SR.DIVISIONAL FINANCE MANAGER/ GUNTAKAL payable at SR.DIVISIONAL F MANAGER/GUNTAKAL. Hard copy to the Buyer to be submitted within 5 days of Bid End date / Bid g date.

b) Successful bidder has to deposit Performance guarantee/PBG to the tune of 5% of the contrac ue, which shall be returned to the contractor after successful completion of contract. This PG has ubmitted within 30 days from date of issue of contract to the CMS/GTL. Successful Bidder can sul Performance guarantee/PBG in the form of DD/Fixed Deposit Receipt (FDR). FDR/DD should be m or pledged in the Favor of Sr.DFM/S.Co.RLY/GTL On A/C (Name of the Agency).

For release of Performance guarantee/PBG, the FDR/DD will be released in favor of bidder by th H/GTL.

Under MSE category, only Service Providers for Services tendered are eligible for

Exemption from EMD. Traders are excluded from the purview of this Policy

The full details regarding EMD &PG are furnished in the Buyer added ATC document.

3. It should be stipulated that the vehicle supplied should be registered as a **Commercial vehicle**. Bids of an commercial vehicles should be **summarily rejected.**

4. **The vehicle supplied** should have “Valid Fitness certificate/commercial license” (Permit for Commercial shall cover all States in S.C. Railway jurisdiction), valid insurance and should meet requirements of pollution s etc. as per provisions of Motor Vehicle Act and fulfill any other statutory obligations as applicable including all pproved accessories/ equipment fitted to the vehicle. Driver should have passed a minimum of 10th standarc uld possess a valid driving license, Aadhar Card on his name and employee identification card issued by the C r at all times. This should be ensured by the **CMS/RH/GTL** during the course of contract.

5. The vehicle proposed to be offered on hire should be in good condition and not more than 4 years old, c te of opening of tender.

6. The vehicle should be mechanically sound and shall be well maintained with neat and clean interiors/ex he driver should display good behavior and be neatly dressed. Smoking and use of cell phone during driving b s prohibited. It is desirable that driver should wear proper neat and clean formal uniform with shoes.

7. The contractor/agency participating in the tender should normally be GST compliant regarding registrati of returns etc., and shall be fully responsible for the compliance as per GST Act at all times. If the Contractor f r “below the turnover threshold for GST” or is a “Composition Taxable Person” under the CGST Act, a self-decl hould be enclosed with his offer duly supported by a certificate of turnover from a Chartered Accountant or er rm „REG-06“ showing as “Composition” under Type of Registration and no GST is applicable for contracts with rsons/firms. GST for vehicle rental/hire services falls under SAC code 9966, as per which, the present applicab 5% (2.5% CGST+2.5% SGST) for Vehicle designed to carry only passengers where cost of fuel is included in th owever, if the vehicle is used for transport of men and materials, such as in case of HCV/LCV, the applicable G be 18% (9% CGST+ 9% SGST) at present with eligibility for Railways to claim Input Tax Credit (ITC). Where th e is 18%, the Contractor should, along with the bills, be advised that it is mandatory to enclose invoices uploa GSTR-1, failing which ITC cannot be claimed by Railways. All Tenderers should enclose with the tender, either registration certificate (REG-06) or a self-declaration of latest turnover attested by Chartered Accountant, faili the tender shall be considered in-valid. Any further changes in GST regulations, in future, shall be adopted ac .

8. The bidder should submit an undertaking along with the bid that he/she is not under liquidation Court re p Or similar proceedings and not bankrupt.

9. Contractor shall be responsible for ensuring compliance with the provisions related to Labour Laws (Centr as applicable from time to time. The employees of the Contractor shall not be deemed to be employees of th partment/Railway. Hence the compliance of the applicable Acts/Laws will be the sole responsibility of the Cont he contractor shall comply with all the legalprovisions pertaining to industrial labour and hours of employmen ons in force. The wages to be paid to necessarily be in accordance with the provisions of the MINIMUM WAGES amended from time to time. The risk to the life and limb of the staff shall be covered by the contractor by wa surance policy. shall be made by the contractor only. Further it is the responsibility of the contractor to ensure e provisions of the Contract Labor (Regulation and abolition) Act/Rule are not violated.

10. All Hired vehicles should be equipped with prescribed emergency medical kit and extinguisher as per statutory provisions.

11. The vehicle should be available on all days including holidays.

12. In the event of any breakdown, servicing and repairs of vehicles, the Contractor wn cost shall make alternate arrangements by providing similar or higher class of ercial vehicle(s) for which contract is entered into. The substitute vehicle offered ot be older than the vehicle under breakdown at any point of time during the cur f contract. Maintenance works on vehicle should be done during off-duty hours by actor.

13. Contractor shall be fully responsible for any repair, accident, loss, damage to the e and driver. If any fine or penalty is imposed by various authorities such as RTA, Police etc for any violation such as speed, traffic rules violation etc, the same will o be borne by the Contractor only. Contractor shall provide detailed contingency n the event of mechanical breakdown etc.) for each vehicle supplied for each are

eration.

14. The contractor shall be responsible for providing the vehicles at any point of tim y or night, even at short notice during any urgency/emergency**.** Hiring for 12 hou day can also mean continuous hiring for 12 hours during day or 12 hours during r rivers should have live mobile phone connection so that they are contactable wh required. No advance payment shall be made and all payments released on com of stipulated service periodically/monthly as stipulated.

15. Bidders should be advised to enclose the list of ongoing vehicle hire contracts w ways, Other Central Government Departments, State Government and PSUs in th city/location/agglomeration with details of Contract Period, rate per month, Vehic s , Model and brand, Fuel (Diesel/Petrol/ LPG/CNG/Electric/Hybrid), procurement c -showroom price) etc. Submission of this statement, even if Nil, is mandatory enc to the tender failing which the offer will be summarily rejected.

16. Imposition of penalties is as per Para 8 of GeM SLA.

17. Payment of bill will be processed by **CMS/RH/GTL** on submission of proper invoice with log sheet and passed by Associate Accounts Officer.

18. In any month, run can be more or less than the scale of Number of KM/month bu not exceed cumulative KM. Payment will be made on monthly basis as per accep nthly rate irrespective of actual KM run in that month. No further variation in KM r allowed or to be paid.

19. PVC is not applicable to the tender.

20. A Log Book for each vehicle shall be maintained by the Contractor for the hired v . The KM utilized shall be entered in it on daily basis to ensure proper accountal a ment at the end of every month/specified period. It is the responsibility of the offi ng the vehicle to keep the log book up to date and the vehicle is used for the offic es/works. Statement of entries as per Log Book should be enclosed with the bills ted for payment by the service provider/contractor duly counter signed by the off whom/under whose custody the vehicle is placed except that in case of vehicles h r DRMs/PHODs/AGM/GM, this statement shall be countersigned by nominated offi he secretariat. In case of pooled vehicles, Secretary to PHOD or ADRM or nomina harge Gazetted Officer will sign the Log Book/statement sent with bills thereof, a ase may be.

21. The vehicle contract can be short closed with three months notice, if the post of cer is surrendered or the officer opts for drawl of transport allowance or any othe nistrative reason (except unsatisfactory service, which will be as per Point16 abo this regard, the following conditions shall be included in the tender:

22. The Railway has liberty to short close the contract with any or all of the service p s normally with three months notice without assigning any reason. However, in c vice provider wants to short close his services, he will have to serve 4 months ac written notice.

23. The contract for the vehicles hired can also be terminated with a short notice of s on account of unsatisfactory services at the discretion of the official to whom/ur ose custody the vehicle is placed. The unsatisfactory service shall mean and inclu

non-compliance of any of the obligations by the service provider, as given in this ment and/or under the penalty clauses of the agreement or repeated breach.

24. In case of any dispute of any kind, the Contractor/ Agency shall abide by the dec the **CMS/RH/GTL.**

25. The Vehicle hired shall be for departmental use by **CMS/RH/GTL [HU/GY]** on Regular basis. The Vehicle sed by **CMS/RH/GTL [HU/GY]** for official Purpose for a period of **24** months.

26. The vehicle should be available every day at nominated time and place as per the directions of **CMS/R** ven from time to time.

27. Number of Kilometers hired is **2500** Kms per month per vehicle with a cumulative **60000** Kms for **24** r er vehicle.

28. **The Bill Passing officer is CMS/RH/GTL and the Bill Paying Officer is Sr.DFM/GTL.**

29. **The agencies shall borne toll charges, parking fee or entry fees etc. (if any) as applicable fro totime throughout the contract period.**

30. All other terms & conditions of the contract, namely the performance of contract, penalty to Be impose ation process of contract due to unsatisfactory performance, etc, lies only on **CMS/RH/GTL.**

31. **The liability of the purchaser/buyer i.e. Sr.DMM/GTL, ceases after the finalization and issu contract. All the issues arising during the course of Contractual period shall be appropriately dea e CMS/RH/GTL.**

32. Variation up to 25% of the original contract value is permitted in exceptional cases with the approval of DR ssociate Finance Concurrence. The variation shall be operated only after completion of original contract perio

33. As per GCC (General Conditions of Contract) Clause No. 4.11, the Performance Gua (PG) Should be 10% of Contract value. However, as per GeM, it is allowing only 3-5% of ct value as PG. Hence for floating of Bid, 5% of PG has been considered. However, the s ul tenderer is advised to pay the PG amount as per the latest guidelines of GCC of RB, a arding the contract.

Scope of Service:

The Scope of service deals with hiring of all-inclusive monthly basis Ambulance se including all expenses towards running of ambulance such as, but not limited to d alary, fuel requirements, maintenance, taxes and other expenses) of a Type C - B e Support Ambulance that run on either petrol or diesel, which are specially equip d ergonomically designed for transportation / emergent treatment of sick or injure le and capable of providing out of hospital medical care during transit / when stati commensurate with its designated level of care when appropriately staffed.

The duration of hire would be 24 months on 7 days a week and 24 hours bas

The ambulances provided should be CMVR approved and Automotive Indus ndards – 125 (Part 1 & 2) compliant, Category M 4-wheeler vehicle, ergono designed, suitably equipped and appropriately staffed for the transport and treatm patients requiring non-invasive airway management / basic monitoring.

Services for which hired ambulance will be used at **HU/GY**:

· Attending emergency calls from Employees at work place like departme ices, Diesel shed, Railway station, open lines and around Gooty Town.

- Attending emergency calls of Railway beneficiaries within Railway coloni Gooty town limits.
- Transferring patient from HU/GY to DRH/GTL (35Kms) or empanelled hospitals at Kurnool (100Kms) or Anantapur (60Kms) or any other necessary .
- To attend Train accident relief services
- Attending travelling passenger calls by medical team and if required for g passengers to HU/GY or nearest Government Hospital in case of serious illne
- Conveyance of outstation patients to Railway station.
- To transfer of Medicines and hospital related items from DRH/GTL to HU
- To arrange first aid and as a standby medical service at various Railwa rammes.
- To accompany the convoy of VIP visits.
- For any other services of Medical Department on instructions of CMS/G ncharge Medical Officer/HU/GY

Service Details and Standards:

1. Proposed ambulance should be Single stretcher premium van of make si o Tata Winger Ambulance 3200/3400 or Force Traveler Ambulance or SML I mbulance or Tata 407 Ambulance with registered year 2024 or after and mi clocked not more than 50,000Kms.
2. Ambulance deployed should confirm to the specifications with all-requisi ory fitted accessories, tools, and accessories including spare wheels and the equipment in compliance as per AIS-125 of the National Ambulance Code ar er the M.V.Act /Rules in force. The ambulance should preferably be of white

3. Constructional and Functional Requirements for Road Ambulance should be as IS-125 (Part-1) of the National Ambulance Code and technical requirements f dical equipment should be as per AIS-125 (Part-2) of the National Ambulance and over that, specifications mentioned in this document. Other terms and co ns mentioned in Service level agreement for Monthly basis ambulance service M are also applicable.
4. Ambulance deployed shall have all the necessary permits/licenses/clearances e name of the tendering firm such as, but not limited to fitness certificate, PUC comprehensive insurance (including third party, property and damage covera oad permit, registration certificate as per the Motor Vehicles Act, RTO and oth plicable laws and statutory bodies, for providing commercial vehicles for this s e and should be registered with Transport department of Andhra Pradesh.
5. Ambulance should be in excellent working condition (both internally and exter at all times and should be cleaned thoroughly both internally and externally, I

ept clear of dust, rubbish, oil, bad odor and any personal belongings of the dri

6. The ambulance should ensure:
    a) minimum noise of engine and body while running
    b) tires with proper treads
    c) appropriately inflated stepney
    d) working headlights, tail lamps, indicators, speedometer, milometer etc.
    e) proper paint on the outside
    f) good condition of bumpers
    g) upholstery in good condition including washed and ironed white seat c
    h) proper locking of all doors
    i) proper closing and opening of all windows.
7. Ambulance shall be available 24-hours of everyday in the week including Sund rked at the premises of HU/GY with full or sufficient tank of fuel availability.
8. In case the vehicle is not available due to any reason, the contractor must pro nother vehicle with similar model & facility and any low facility arrangements ot be acceptable.
9. In case of non-availability of the vehicle the CMS/GTL or Medical Officer/HU/GY arrange another vehicle and the expenditure incurred in this way would be re ed from the monthly bill of the tenderer /bidder including initiating proper acti
10. In case of noncompliance of the standards of the services to be provided as p s agreement, CMS GTL would be at liberty to levy such penalty and terminate ontract as per the conditions detailed out in SLA of GeM.
11. Ambulances deployed cannot be taken-out of HU/GY without written permissi m CMS/GTL or Medical Office/HU/GY.
12. The front and rear wind screens should have a sticker reading “AMBULANCE” Ambulance shall display a mark “ON SOUTH COAST RAILWAY DUTY” on the ar nce at his cost, for making the ambulance conspicuously distinguishable from ance.
13. Any expenditure towards of wear and tear, repairing or regular servicing and enance would be borne by the tenderer/bidder.
14. Hospital shall not be liable for any damage to vehicle during the course of use
15. The legal liability arising out of Accident (whether on duty or off duty) if any, g the period of engagement would be managed and borne by the tenderer/bid
16. Any loss of property or any other claim caused by the driver would be recove

om the monthly bill of the tenderer/bidder.

17. The driver employed by the bidder should be under insurance cover of accide icy for loss of life/injury etc and compensation, if any this regard if awarded, w the responsibility of the bidder.
18. The ambulance must have a dedicated working smart mobile connection for contact by Doctor's, hospital staff or passengers. It must also have an active i et connection at all times where google maps can be accessed, to navigate th rtest and/ or fastest route possible avoiding traffic jams. The driver on duty sh reachable at all times through this mobile number. The driver should be sharir live location by any means available when demanded by the hospital authority
19. Payment of all applicable statutory obligations such as minimum wages labou s , tax laws etc. Rules are to be observed by the tenderer & hence all sta liability viz. ESI/EPF etc would be solely borne by the tenderer/bidder and no e ayment would be made on these account.
20. The Drivers should maintain logbook as prescribed format regarding moveme ambulance which will be certified by CMS/GTL or Medical Officer/HU/GY on sta end of each day and trip. Format of Log Book is in Annexure-I.
21. Patient cabin of the Ambulance should have following features:

    a) Patient cabin should be ventilated as required in accordance with the eria specified in AIS-125 (Part-1) of the National Ambulance Code
    b) Vehicle should have reinforced suspension system for providing to pa a Comfortable ride, free from external noise.
    c) Adequate power supply arrangements for medical equipment's.
    d) Adequate patient cabin space for patient (In comfortable position), a at for at – least one attendant and two paramedics amenable for atten o the patient.
    e) Complete flooring free of joints suitable for easy cleaning /scientific/ ation and treatment with disinfectants.
    f) Two (at least) superior quality fans and sufficient lighting arrangeme nd exhaust fan.
    g) Storage space for keeping medical equipment's and consumables re
    h) Siren and beacon as per approved norms of govt.
    i) A "No Smoking" sign will be prominently displayed in the patient co tment.

22. List of Equipment to be made available in the Ambulance:

    a) Patient Handling Equipment

        1. Main Stretcher -1 Nos

2. Pickup Stretcher 1
3. Transfer mattress / Carrying Sheet -1 Nos
4. Long spinal board complete with head immobilizer and securing straps -1
5. Foldable wheel Chair -1 Nos

b) Type of Immobilization Equipment

1. Traction Device -1 Nos
2. Immobilization, Set of fractures-1 Nos
3. Cervical upper spinal immobilization devices-1 Nos
4. Extended Upper Spinal Immobilization Extrication Devices or Short Spina d -1 Nos

c) Oxygen Therapy equipment

1. Stationary Oxygen: Minimum 1 No. of Type 'D' 46.7L and Type 'B' 10 er Capacity Cylinders each at maximum 150 kg/cm2 filling pressure ma ured as per IS:7285 and certified by Chief Controller of Explosives, Nagpu
2. Portable Oxygen: Minimum 1 No. of 2.2L Water Capacity Aluminium C r at maximum 150 kgf/cm2 filling pressure manufactured as per IS:7285 ertified by Chief Controller of Explosives, Nagpur
3. Valve for Cylinders at 1 and 2 above: 3/8" Bull Nose Valve as per IS:3
4. Accessories to open/close the cylinders
5. Expense and responsibility Refilling of Cylinders to be done by the ve
6. Back up Oxygen cylinders are to be maintained as Gooty being small immediate refilling facility may not be available.
7. Resuscitator with oxygen inlet (Ex: Ambu Bag) and masks and airway ll ages and oxygen reservoir – 1 Nos
8. Electric Portable Suction Aspirator with air flow of at least 30 L/min ar acuum level of at least 600 mm Hg (ISO 10079-1-1999) – 1 Nos
9. Portable Suction Aspirator, Manual – 1 Nos

d) Type of Diagnostic Equipment:

1. Manual B. P. Monitor Cuff Size: 10 cm. - 66 cm – 1 Nos
2. Thermometer Minimum Range: $28^{o}C$ to $42^{o}C$ – 1 Nos
3. Device for Blood Sugar determination – 1 Nos
4. Torch Light – 1 Nos

e) Type of Infusion Material or Equipment

1. Equipment's for injections and infusions set
2. Infusion Mounting- 2 Nos

f) Other equipment's:

1. Kidney Bowl – 1 Nos
2. Vomiting Bag– 1 Nos
3. Bed Pan – 1 Nos
4. Non-Glass Urine Bottle – 1 Nos
5. Sharps Container – 1 Nos
6. Waste Bags – 1 Nos
7. Medical waste Bags– 1 Nos
8. Non-Woven Stretcher Sheet – 1 Nos
9. Fire Extinguisher, ABC Type (minimum 2 kg capacity complying w :13849 or IS:2171)
10. Nebulisation Device – 1 Nos

23. Drivers:

a) The drivers of the ambulances must possess a valid driver license and have a minimum 2 years of driving experience.

b) The Drivers should have the basic knowledge on First Aid and ABC resu tion in case of medical emergencies.

c) The drivers of the ambulance deployed should maintain polite & court behaviour towards the Hospital staff/ passenger. "Misbehaviour" which nclude, but not limited to, consumption of alcohol during or prior to du nial of duty during service hours as defined by user, use of ab language, uncordial behaviour, theft, shall attract penalties as per prov of the contract.

d) The Driver shall remain available all the times as per Duty Roster and not leave place of Duty from assigned Ambulances without prior permi of Hospital authority.

e) The driver should update about the trip status when demanded while i ney.

24. In the event of any dispute arising regarding the interpretation of any claus this agreement or in relation to the performance of this contract, the decision

CMS/GTL shall be final.

25. The Contractor has to note that the services of the staff engaged by hir purely be on Contract basis. This agreement will not involve regularization of t ervice in Railways nor confer any right for appointment on the Railways.
26. The contract for the vehicles hired can also be terminated with a short notice days on account of unsatisfactory services at the discretion of the CMS/GTL. T satisfactory service shall mean and include the non-compliance of any of the c ions by the service provider, as given in this agreement and/or under the pena auses of the agreement or repeated breach.
27. Along with tender, bidders should be advised to enclose the list of ongoing ve hire contracts with Railways, Other Central Government Departments, State nment and PSUs in the same city/location/ agglomeration with details of Contr eriod, rate per month, Vehicle Class , Model and brand, Fuel (Diesel/Petrol/ LP G/Electric/Hybrid), procurement cost (ex-showroom price) etc. Submission of t atement, even if Nil, shall be mandatory enclosure to the tender failing which fer will be summarily rejected. This is included so that tender committee may this additional data in view while deciding the reasonableness of the offer rece or to break the tie.

28. Contractor shall be responsible for ensuring compliance with the provisions relat abour Laws (Central/State) as applicable from time to time. The employees of the C tor shall not be deemed to be employees of the user department/Railway. Hence th pliance of the applicable Acts/Laws will be the sole responsibility of the Contractor.
29. The contractor shall submit Police verification certificate for the driver employed within 15 days of employment failing which he shall be levied a penalty of Rs.200 p for next 15 days after which the driver would not be allowed to work in absence of verification certificate.
30. The contractor must try to keep a designated team of drivers to work around the th leave reserve. The contractor must avoid frequent employment of new staff and deficiency in quality of service due to frequent change of staff is noticed, CMS/GTL vy penalty of Rs.5000 per instance.
31. The drivers employed be of minimum 10th Class qualification and not older than 6 s and possess valid Aadhar card which should be produced on demand.
32. The drivers employed by the contractor should always be wear proper neat and c niform with shoes and always possess ID card issued by the contact agency.
33. Cleanliness and sanitisation of Ambulance is the responsibility of tenderer/bidder National Guidelines for Clean Hospitals by MoH&FW . As per point No:6.9 of the sai lines, Ambulances should be cleaned by following below mentioned principles:

a) Routine clean following each transport:

1. Place biomedical waste (e.g., dressings, bandages, contaminated s that are saturated with blood) in a colour coded bins as per Biomedical Waste (Ma ment and Handling) Rules 1998.
2. Remove used linens/ blankets for laundering.
3. Clean and disinfect/ sterilize equipment used during the call.

4. Clean and disinfect patient compartment as required.

5. Inaccessible areas should be vacuum cleaned.

6. If the vehicle is heavily contaminated it will be taken out of service and intensi eaned.

7. Restock vehicle as required.

b) Intense Cleaning as Required and When Scheduled:

1. Driver’s Compartment.

1. Remove all equipment from the front of the vehicle.

2. Clean and disinfect all interior surfaces, including walls, doors, radio equ t, dash and windows.

2. Patient Compartment

1. Remove stretchers, clean and disinfect including mattress and belts; ch r wear or damage.

2. Remove wall suction, clean and disinfect.

3. Remove contents of cupboards and shelves; clean and disinfect all surf

4. Clean, disinfect and dry all hard surface items before returning to cupb shelf; inspect for damage and expiration dates; repair/ replace as needed.

5. Sweep, vacuum, clean and disinfect floor.

6. Clean and disinfect chairs, bench seats, seat belts.

7. Clean and disinfect all interior surfaces, including ceiling and walls.

8. Check interior lighting.

9. Empty, clean and disinfect waste containers.

10. Clean interior windows.

3. Equipment Storage Compartment

1. Remove all equipment and sweep out compartment.

2. Clean and disinfect compartment and restock.

34. The Ambulance hired will be paid for a minimum run of 2500Kms per month as p
ement. But whenever the run kilometer's is more than 2500Kms in the month, the ex
lometers of 1000/month may be allowed and payment would be done as per agreed
r Kms while accepting the Tender offer.

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Annexure – I

Proforma for Ambulance Movement Register

(Adapted from IRMM)

Ambulance Number: _____

S. No.	Date	Name of Patient	Place of referral	Time of start	Kms at start of trip	Signature of Doctor	Time of end of trip	Kms at end of trip	Kms run for the trip	Signature of Doctor

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3. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document Click here to view the file.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievan pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clau is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intir

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Sing Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension p has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurem policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If ther violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organi only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experienc
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifi EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed b applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a R Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional te conditions/or any other document. If buyer needs more items along with the main item, the same must be ad through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this they can raise their representation against the same by using the Representation window provided in the bid details Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not b allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; th Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; a Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimur Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remun Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. an other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance s constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Leve Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the cond in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid a Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition sp सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agre then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भा भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिका पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procu bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidde with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground f termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---