बिड संख्या/Bid Number: GEM/2026/B/8193770
दिनांक /Dated: 26-10-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	09-11-2026 09:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	10-11-2026 09:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	60 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Railways
विभाग का नाम/Department Name	Indian Railways
संगठन का नाम/Organisation Name	Southern Railway
कार्यालय का नाम/Office Name	Southern Railway
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :dycmmdsl@sr.railnet.gov.in Buyer Email id: amm@mdu.railnet.gov.in
वस्तु श्रेणी /Item Category	Monthly Basis Cab & Taxi Hiring Services - SUV; 2000 km x 320 hours; Outstation
अनुबंध अवधि /Contract Period	2 Year(s)
पिछले 3 वित्तीय वर्षों का बिडर का न्यूनतम औसत वार्षिक वित्तीय टर्नओवर/Minimum Average Annual Turnover of the bidder (For the last 3 Financial Years)	7 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	GeM verified turnover
टर्नओवर के लिए एमएसई को छूट प्राप्त है / MSE Relaxation for Turnover	Yes | Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	1362000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	27240

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	30

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

SR.DFM / SR.LY / MADURAI
Office of the DRM Complex, Southern Railway, Madurai - 625 016.
(Sr.dfm / S.rly / Madurai)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

1. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
2. The minimum average annual financial turnover of the bidder during the last three financial years, ending on 31st March of the previous financial year, should be as indicated in the bid document. The turnover of the bidder shall be validated by the system based on the financial data available on the GeM portal. The average turnover

shall be calculated based on the last three financial years where data is available; in case data is available for only two of the last three financial years, the average shall be computed based on those two years. In case the date of constitution / incorporation of the bidder is less than three years old, the average turnover in respect of the completed financial years after the date of constitution / incorporation shall be taken into account for this criterion. No separate documentary evidence is required to be uploaded by the bidder for this criterion, as the system shall derive and validate the turnover figures from the data available on the GeM portal.
3. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
4. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
6. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Minimum years (up to 5 years) of experience in related field: 3

Geographic Presence in States: TAMIL NADU

Scope of Work: 1792749577.pdf

Monthly Basis Cab & Taxi Hiring Services - SUV; 2000 Km X 320 Hours; Outstation (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Vehicle Type	SUV
Type of car (Please select at least 3 options)	Maruti Suzuki Ertiga , Maruti Suzuki XL6 , Mahindra Marazzo

विवरण/ Specification	मूल्य/ Values
Usage Variant	2000 km x 320 hours
Type of Service	Outstation
Year of Vehicle Model	2023 , 2024 , 2025
Km Travelled	Upto 75,000 Kms
Air Conditioning Requirement	Non-A/C
Area of Operation	Hilly + Plain Area
Fuel Type	Any
एडऑन /Addon(s)	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Vehicles Required	अतिरिक्त आवश्यकता /Additional Requirement
1	Abdul Rahuman	625016,OFFICE OF THE ASSISTANT DIVISONAL ENGINEER SOUTH ,RAILWAY COLONY,MADURAI	1	• Duration in Months for which service is required : 24

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE 25% : The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.
   For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 25 percent with the consent of the service provider

2. **Service & Support**

   AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

3. **Forms of EMD and PBG**

   Bidders can also submit the EMD with Account Payee Demand Draft in favour of

   SR.DFM / S.RLY /
   payable at
   MADURAI

.
Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

4. **Forms of EMD and PBG**

   Bidders can also submit the EMD with Banker’s Cheque in favour of

   SR.DFM / S.RLY /
   payable at
   MADURAI
   .
   Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

5. **Generic**

   Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

6. **Generic**

   Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. Click here to view the file

7. **Certificates**

   Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

8. **Buyer Added Bid Specific ATC**

   Buyer Added text based ATC clauses

This bid is prepared for the official use of ADEN/South/Madurai.

The rates quoted by the Tenderer for all Schedule items shall be **all-inclusive**, covering fuel (Diesel/Petrol), driver’s salary, bata/allowances, overtime, night halt charges, lubricants, consumables, GS T and all other applicable taxes, duties, toll/entry/permit charges, parking, service charges, travelling expe nses and all other local/outstation miscellaneous expenses. **No reimbursement or extra payment shal l be made by the Buyer on any account.**

Please refer scope of work.

Scope of work attached in Bid document.

The Models other than the specified vehicle models in the bid may be provided with the appro val of the consignee officer.

1. Successful bidders may provide equivalent models other than specified in th e technical column with approval of the consignee officer.

2. The vehicle deployed should mandatorily have the following documents:

a) Valid R.C. Book.

b) Valid FC f or the vehicle arranged for transportation.

c) Valid Comprehensive Insurance for the vehicle.

d) Road Permit.

e) Valid Pollution certificate.

Without the above documents it will be treated as Non deployment of vehicle a nd penalty will be imposed . The original documents will also be submitted by hi m to Sr.DEN/South/Madurai for verification if required.

3. The Tenderer should have the following documents.

(i) PAN number of the Tenderer/ Firm.

(ii)GST registration number of the Tenderer/Firm

4. The vehicles should be available as and when required by the Office of Consignees On call, the driver of the vehicle should pick up or drop the Officials as directed.

5. The vehicle should have nice interior finishing and be road worthy with curren t fit certificate issued by competent authority.

6. The vehicle is required for 12 hours in a day. In case of emergency, the vehicl e has to be made available on Sundays and Closed holidays also. The contracto r would be responsible for providing the vehicle round the clock even at short n otice. The vehicle should be allowed to be engaged for other Railway officials al so when instructed by the consignee.

7. The engaged vehicles should be used for the use of Railway Officials only. Ou tsiders should not be allowed.

8. The driver must be well mannered, well acquainted with local and outstation area and attend the duty on time in proper and clean uniform, with name badge , valid driving license, personal and/or accident insurance policy. The vehicle sh ould not have met with any major accident.

9. The driver of the vehicle should be sufficiently equipped to meet the breakdo wn of the vehicle en route and for arranging the alternative vehicle. The expend iture for the alternative vehicle should be met out by the contractor.

10. The vehicle and the driver shall posses all relevant certificates like driving li cense, RC book, Emission certificate, FC, Comprehensive valid Insurance etc. Ti mely renewal of all the relevant documents / certificates is the responsibility of t he contractor.

11.The contractor shall be ready for arranging the vehicle with driver and suffici ent fuel as per the schedule. The Telephone number and address are to be furni shed to the ADEN/South/Madurai.

12. The contractor must ensure the safety of the driver engaged by him while e xecuting the work. The contract tor will be held responsible for any loss / damag es to Railway property during the execution of work and the cost of damage / lo ss will be recovered from the contractor due to any category of accident.

13. It is desirable to have the residence of driver and parking of vehicle to be wi thin 5 Kms from the Office of SR.DEN/South/Madurai.

14. The vehicle will be relieved for rest at respective headquarters or any other place during night for resuming duty the next day from that place. The duty ho urs for the vehicle will be closed at the time when the vehicle is relieved for rest . No detention charges will be paid during the rest period.

15.The vehicle should have sufficient quantity of fuel (preferably full capacity o

f the tank) at the commencement of journey on each day.

16.The driver of the vehicle should be sufficiently equipped to meet the breakd own of the vehicle enroute and for arranging the alternate vehicle and the contr actor should meet the expenditure for the alternative vehicle if arranged. If the contractor / driver fails to arrange the vehicle within one hour the amount spent for the alternative vehicle will be deducted from the contractors bill, besides for feiting twice the amount of payment of hire charges to the contractor for that d ay. The decision of the officer in charge is final in this regard. This clause also a pplies in case of delay in supply of vehicle at the starting point at the time of re quirement.

17. The safety of the vehicle is the responsibility of the contractor

18. The Tenderer shall indemnify the Railway Administration against any claim on account of any accidents/un-toward incidents due to the negligent act of the Driver that may arise during the pendency/termination of the contract.

19. The contractor should maintain logbook in which he has to make daily entri es i.e., starting kilometre reading, starting time, ending kilo meter reading and ending time for everyday and ensure that the driver an d the concerned officer or supervisor in charge have signed against the particular day in the logbook.

20. The contract duration may be extended on mutual consent for 6 Months bey ond the original contract duration with approval of this contract issuing authorit y. In extension period, other terms and conditions re main the same.

21. The bidder should not have been blacklisted or debarred by any Central / St ate Government / Public Sector undertaking / Regulatory Authority of India at t he time of submission of this bid : YES.

22. Railways has the right to cancel the contract with 1 month notice period at no cost and without furnishing any explanation or reason.

23. The driver should have functional mobile phone ready to be contacted roun d the clock. Driver should be given adequate rest after night duty.

24. The vehicles should be provided necessarily with seat belts both in front and back seats. Good quality of se at covers with chained pockets, reading light & o ther basic amenities also to be provided. Necessary safety features like air bags , ABS, TPMS, ESC, etc should be provided.

25. It shall also be the contractor's sole responsibility to ensure that the vehicle s are always and exclusively driven by a person appropriately qualified and lice nsed under the Motor Vehicle Act. It shall be contractors sole responsibility to e nsure that the driver of the vehicle:

a) Have the necessary qualifications as laid in the Rules under the Central Motor Vehicles Act currently in force and any subsequent amendments thereto.

b) Are educated about the safety rules and regulations and abide by the same.

c) Do not smoke or light a flame while driving the vehicle.

d) Do not take any form of tobacco like cigarette, gutka, bidi, supari, zarda e tc. during the contract period.

e) Intoxication is prohibited during the contract period.

f) Preferably have god knowledge of road routes, condition of roads etc.

g) Shall be in possession of all relevant original documents pertaining to the vehicle such as Insurance policy, registration book etc. at all time while on duty.

26. Drivers should have sufficient money while on tour for the requirement of di esel, vehicle repairs and driver s food/accommodation etc.

27.The contractor shall be responsible for and shall pay any compensation to th eir employee payable under the Workmen's Compensation Act and the amend ments there to for the injuries caused to the workmen. The contractor shall be r esponsible for and pay the expenses for providing medical treatment to any of t heir employees whom may suffer any bodily injury as a result of any accident.

28.The contractor shall abide by the Payment of Wages Act/ Minimum Wages Ac t and other relevant Labour Legislation in force.

29.The contractor shall ensure ready availability of the following items at all tim e in each vehicle. a) one torch in good working condition b) Spares like hose pip es, fan belts, etc. c) Spare tyre in good condition d) Tool kit with all types of tool s and tackles with jack. e) Portable Fire Extinguisher. f) First Aid Box.

30. Vehicle should be neatly maintained.

31.All Hired vehicles should be equipped with prescribed emergency medical kit and a fire extinguisher as per statutory provisions.

32.The vehicle provided will meet the latest government standards for safety a nd pollution. The service provider to provide service in accordance with latest v ersions of Motor Vehicle Act.

33. The service provider shall comply with all rules & regulations issued by state/central government from time to time, applicable to this contract.

34. Service provider has no authority to question the motive/travelling moveme nt of the officer or vehicle.

35. The contractor should display a printed board in front of the vehicle with bol d and words “ON GOVERNMENT DUTY” while working against this contract.

36. Outstation Night charges are not applicable.

37. The payment cycle is monthly. Successful bidder to submit details about the vehicle like RC book, vehicle related documents only once during the contract. The documents may be asked again by the consignee/accounts only when the v ehicle is changed or the submitted documents validity is expired.

38. Driver to be available whenever called upon, totalling 320 hrs per month.

39. The Service Provider will deploy experienced drivers knowing the routes of t he areas and familiar with the localities for carrying out the services. The servic e provider shall be personally responsible for any theft misconduct and /or diso bedience on the part of drivers so provided by him.

40. In between the currency of the contract, if the vehicle is not needed for som e period, more than 15 days in continuous stretch due to exceptional reasons li ke an officer on long leave, outstation duty, etc, the payment will not be made

for the absence period and the currency of the contract will be extended suitably Consignee officials should intimate to the contractor at least 3 days prior to the start of the absence period.

41. The Proof of Eligibility conditions of turnover , Experience Criteria etc shall be enclosed along with offer. Failing which offer will be rejected without further correspondences.

42. Bill Processing and passing authority is consignee department

43. Driver should be well conversant in Local Language. Drivers should be well conversant in English or Hindi.. The driver should have functional mobile phone ready to be contacted round the clock. Driver should be given adequate rest after night duty.

44. In line with Ministry of Finance letter No.F.20/2/2014-PPD(pt) dt 20.9.2016, in case of circumstances like procurement of items related to public safety, health, critical security operations and equipments etc., where purchaser may prefer the vendors to have prior experience rather than giving orders to new entities, for such procurements, wherever adequate justification exists, the purchaser may not relax the criteria of prior experience/ turnover for the MSEs.

45. In this regard, in this bid exemption for experience to MSE is not given. But exemption to turnover is only given to MSE.

46. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria only. As the contract is related to inspection daily commute and sudden emergency movements, prior experience is needed, subject to meeting of quality and technical specifications.

47. During the contract period contractor should provide the vehicle to the Railway Official regularly without any break as per GEM Contract if not provided regularly or not providing the vehicle after obtained the contract the **SD will be forfeited**. No correspondence in this regard will be entertained.

48. The geographical presence of the bidder i.e. location of an office of the bidder must be in the state of consignee i.e. **TAMIL NADU** at the time of bid opening which shall enable ease of access with the bidder and the Geographical Location of the Service Provider at Consignee state ie., Tamil Nadu - to be uploaded in the bid document named as 'Registration Certificate for Geographical Presen

ce as required by the Buyers only.

49. In case of any variation in the prices of fuel either on increasing / decreasing side will not be taken into consideration and only the accepted rate as per the c ontract will confirm to be applicable in the entire period of contract.

50. A logbook shall be maintained for all the vehicles by the official under whos e control the vehicle is placed. The Kms/hrs utilized shall be entered on daily b asis to ensure proper account at the end of the month/specified period. No bill shall be admitted for payment without the counter signature

with clear designation of the officer/nominated official.

51. In case of any accidents/ violation of rules, the Railway shall not have any re sponsibility. The contractor ’s should indemnify the Railway’s for any amount it has to pay towards damages / compensation arising out of the contract.

52. The Service Provider shall comply with all rules and regulations issued by St ate / Government from time to time applicable to this contract.

53. The Vehicle Provided will meet the latest government standards for safety a nd pollution. The Service Provider to provide service in accordance with latest v ersions of Motor Vehicle Act.

54. Driver should be neatly dressed preferably in White Dress.

55. Driver should not use mobile phone while driving.

56. Driver should be polite and behave properly.

57. Driver should not be changed very frequently as it affects the smooth worki ng.

58. All relevant papers of the vehicle like RC Book, Pollution Certificate, Fitness Certificate etc., Driving license of driver should be available in the Vehicle.

59. If the driver on duty fails to adhere to the time schedule or if the driver is fo und doing un-satisfactory performance against those listed in the conditions, a penalty depending upon the severity of the failure which will be levied by the Su perintendent or any other authorized representative.

60. Fail me to comply with contractual obligations will invite imposing of penalty depending up on the severity of the failure which will be levied by the SR.DEN/S outh/Madurai or any other authorized representative. Quantum of component w ise contractual failure will be based on monthly basis for imposing penalty. Apar t from this, the claim for non-compliance will be disallowed.

61. The administration shall have the right to terminate the contract if in their o pinion (shall be final on the parties) the contract is found not conforming to the conditions in spite of the previous warning given to the contractor to act accordi ng to the terms. In case of non-compliance of contractual obligations in full/ par tial or the contractor failing/ deserting of the contract, labour / alternate arrang ements will be made by the administration to carry out the work and the cost of

alternate arrangements will be borne by the contractor and the same will be recovered in the running bill of the contract for this purpose.

“Tenderer should have experience in Hiring of Vehicle for transport of Passenger/Material in Central / Stat e Government & their PSUs”.

62. The Proof of Eligibility conditions of turnover , Experience Criteria etc shall be enclosed along with offer . Failing which offer will be rejected without further correspondences.

The successful bidder shall be required to submit a Performance Guarantee (PG) or Fixed Deposit Receipt (FDR) equivalent to 5% of the contract value within 30 days from the date of issuance of the Contract Order.

If the PG/FDR is not submitted within this 30-day period, a penal interest of 15% per annum will be charged starting from the 31st day after the date of issue of the Contract Order.

If the PG/FDR is not submitted within 60 days, a formal notice shall be served to the contractor, directing immediate submission of the PG/FDR. However, under no circumstances shall the submission period exceed 90 days from the date of issuance of the Contract Order.

Failure to submit the requisite PG/FDR within 90 days will result in termination of the contract.

The Performance Guarantee shall be submitted to the Consignee within the stipulated period. The Consignee shall follow up on the Performance Guarantee/FDR as required.

Past Experience / Work Completion

Past Experience of Completed Services: The bidder must have successfully completed the vehicle contract of (Hiring of Vehicle for Transport : SUV Vehicle or MUV Vehicle or LCV Vehicle) over the last three years i.e. the current financial year and the last three financial years (ending month of March prior to the bid opening).

The Experience certificate should be issued by any Central Government Department / State Government Department/PSU Department or any Railway Establishments.

Work experience certificate from private individual will not be accepted.

Past Experience: The Bidder must have successfully executed / completed at least one single order of 80% of the Estimated Bid Value or 2 orders each of 50% of the Estimated Bid Value or 3 orders each of 40% of the Estimated Bid Value.

1) In GEM Condition No.1 available in bid document is not applicable.

2) If Experience Certificate / Work Completion certificate is not attached then th e offer will not be evaluated. Failing which offer will be rejected without further correspondences.

3) Any documents irrelevant to the experience / work completion certificate will not be considered.

4) The bidder shall be exempted from the requirement of "Bidder Turnover" crit eria only and there is no exemption for experience/Work completion.

5) As the contract is related to inspection daily commute and sudden emergenc y movements, prior experience is needed, subject to meeting of quality and tec hnical specifications.

The following documents are to be submitted along with the bid (at a glance)

1 . **Geographical Location of the Service Provider at Consignee state ie ., Tamil Nadu** (to be uploaded in the bid document named as '

Registration Certificate for Geographical Presence).

2. **MSE/NSIC/Startup Certificate** (If applicable - to be uploaded in the bid do cument named as 'MSE Category Certificate' only).

3 . **Experience documents** (to be uploaded in the bid document named as 'Ex perience Criteria' or 'Project Experience and Certificates w.r.t eligibility

criteria' only).

4. **Turnover documents** (to be uploaded in the bid document named as ' Bid der Turnover' only).

5. **Proof of Registration of the vehicle in Tamil Nadu state and own er ship of the vehicle or lease agreement with owner of vehicle** (to be uploaded in the bid document named as ‘Certificate(Requested in ATC)'

only).

.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---