बिड संख्या/Bid Number: GEM/2026/B/8198644

दिनांक /Dated: 24-10-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	16-11-2026 11:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	17-11-2026 11:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Education
विभाग का नाम/Department Name	Department Of Higher Education
संगठन का नाम/Organisation Name	University Grants Commission
कार्यालय का नाम/Office Name	Govt College For Women M A Road
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :yasmeenfakha.6735@jk.gov.in Buyer Email id: shakeel.ul.rehman@jk.gov.in
कुल मात्रा/Total Quantity	45049
वस्तु श्रेणी /Item Category	RFID Library Staff Station , RFID Handheld Portable Reader , Dual Pedestals EAS RFID Security Gate , Self-Check In Out Kiosk Station , SMF Batteries for Online UPS , RFID Smart Cards , Self Adhesive RFID Tags , for Book , Institution Labels , Integration Module Middleware software
GeMARPTS में खोजी गई स्ट्रिंग्स / Searched Strings used in GeMARPTS	RFID
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	RFID Tag (V2)
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	• Tape Library (V2) • Integrated Library Management Software • RFID Tag (V2)
बीओक्यू शीर्षक /BOQ Title	Supply Installation And Commissioning Of An RFID Based Library Security And Automation System
पिछले 3 वित्तीय वर्षों का बिडर का न्यूनतम औसत वार्षिक वित्तीय टर्नओवर/Minimum Average Annual Turnover of the bidder (For the last 3 Financial Years)	6 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	20 Lakh (s)

बिड विवरण/Bid Details	
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
विगत प्रदर्शन /Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	Dual Pedestals EAS RFID Security Gate
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	3 Days

बिड विवरण/Bid Details	
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
अनुमानित बिड मूल्य / Estimated Bid Value	1250000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
वित्तीय दस्तावेज की आवश्यकता है / Financial Document Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	50000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	38

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

Principal
Govt College for Women M A Road, Srinagar
(Principal)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

एमआईआई खरीद वरीयता / MII Purchase Preference	Yes
मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में है / Purchase Preference to MII sellers availabele upto price within L1+X%	20
मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference	50
सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time)	Yes, in compliance with the MII ORDER : DPIIT Order(as amended and applicable time to time)

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	25

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.
OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017 and its subsequent Orders/Notifications issued by concerned Ministry .Benefits of MSE will be allowed only if seller/service provider is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

5. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
7. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

8. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

i. If number of technically qualified bidders are only 2 or 3.
ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue

30-10-2026 11:00:00	Pre-bid meeting will be held online on: 30-10-2026 at 11:00AM. The prospective bidder may submit their request for pre-bid meeting through email to principal@gcwmaroad.edu.in with the subject line: “The Supply, Installation, Testing And Commissioning Of An RFID (Radio Frequency Identification)-Based Library Security And Automation System at Government College For Women, M.A. Road, Srinagar.” by 29.10.2026 up to 01:00 PM. Online meeting link shall be shared to the interested bidders by email on request only. Any query received after this date & time will not be entertained further.

RFID Library Staff Station

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Shakeel Ahmad Najar	190008,Govt College for Women Maulana Azad Road, Srinagar, Jammu & Kashmir, 190001	2	30

RFID Handheld Portable Reader

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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1	Shakeel Ahmad Najar	190008,Govt College for Women Maulana Azad Road, Srinagar, Jammu & Kashmir, 190001	2	30

Dual Pedestals EAS RFID Security Gate

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Shakeel Ahmad Najar	190008,Govt College for Women Maulana Azad Road, Srinagar, Jammu & Kashmir, 190001	2	30

Self-Check In Out Kiosk Station

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Shakeel Ahmad Najar	190008,Govt College for Women Maulana Azad Road, Srinagar, Jammu & Kashmir, 190001	2	30

SMF Batteries For Online UPS

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Shakeel Ahmad Najar	190008,Govt College for Women Maulana Azad Road, Srinagar, Jammu & Kashmir, 190001	40	30

RFID Smart Cards

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Shakeel Ahmad Najar	190008,Govt College for Women Maulana Azad Road, Srinagar, Jammu & Kashmir, 190001	15000	30

Self Adhesive RFID Tags , For Book

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Shakeel Ahmad Najar	190008,Govt College for Women Maulana Azad Road, Srinagar, Jammu & Kashmir, 190001	15000	30

Institution Labels

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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1	Shakeel Ahmad Najar	190008,Govt College for Women Maulana Azad Road, Srinagar, Jammu & Kashmir, 190001	15000	30

Integration Module Middleware Software

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

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क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Shakeel Ahmad Najar	190008,Govt College for Women Maulana Azad Road, Srinagar, Jammu & Kashmir, 190001	1	30

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be (Increased quantity ÷ Original quantity) × Original delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Generic**

   While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

3. **Generic**

   WORLD BANK TERMS AND CONDITIONS: Special Terms and Conditions as defined by world bank at click here will also be applicable. APPLICABLE ONLY IN CASE OF WORLD BANK FUNDED PROJECTS.

4. **OEM**

   IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

5. **Inspection**

   Nominated Inspection Agency: On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance:
   Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC):

   College Purchase and Library Commitee

   Post Receipt Inspection at consignee site before acceptance of stores:
   College Purchase and Library Commitee

6. **Inspection**

   Pre-dispatch inspection at Seller premises (Fee/Charges to be borne by the BUYER): Before dispatch, the goods will be inspected by Buyer / Consignee or their Authorized Representative or by Nominated External Inspection Agency (independently or jointly with Buyer or Consignee as decided by the Buyer) at Seller premises (or at designated place for inspection as declared / communicated by the seller) for their compliance to the contract specifications. Fee/Charges taken by the External inspection Agency and any external laboratories testing charges shall be borne by the Buyer. For in-house testing, the Sellers will provide necessary facilities free of cost. Seller shall notify the Buyer through e-mail about readiness of goods for pre-dispatch inspection and Buyer will notify the Seller about the Authorized Representative/ Nominated External Inspection Agency and the date for testing. The goods would be dispatched to consignee only after clearance in pre-dispatch inspection. Consignee's right of rejection as per GTC in respect of the goods finally received at his location shall in no way be limited or waived by reason of the goods having previously been inspected, tested and passed by Buyer/ Consignee or its Nominated External Inspection Agency prior to the goods' shipment. While bidding, the sellers should take into account 7 days for inspection from the date of email offering the goods for inspection. Any delay in inspection beyond 7 days shall be on the part of the buyer and shall be regularised without Liquidated Damages.
   When there is requirement of submission the advance sample, the seller shall inform the buyer promptly through emails about the date of submission of sample to the buyer nominated Inspection agency.

7. **Inspection**

Testing of Sample: The testing of advance sample and bulk sample during PDI will be carried at the designated AHSP labs.When testing facilities are not available, the facilities of Govt labs/NABL/Accredited labs will be utilized. The testing charges outside the designated AHSP labs to be borne by seller's.

8. **Sample Clause**

   For clothing and allied items, if pre-dispatch Inspection clause has been selected in the Bid, the Inspection Agency shall forward sample from the accepted lot duly identified/ sealed by it, as Reference Sample to each consignee (one reference sample per consignee) for comparing the lot received at consignee end with such reference sample. Such reference samples will be treated as part of supplied quantity from the lot and cost shall be borne by the Buyer.

9. **Forms of EMD and PBG**

   Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

   Principal, Govt. College for Women M.A Road Srinagar 190001.
   A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

10. **Scope of Supply**

    Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

11. **Certificates**

    Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

12. **Certificates**

    ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

13. **Certificates**

    Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer’s Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

14. **Certificates**

    The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

15. **Certificates**

    To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid):

    as in Bid
    .

16. **Turnover**

    Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid

document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

17. **Turnover**

    OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

18. **Service & Support**

    Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

19. **Service & Support**

    Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

20. **Service & Support**

    Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

21. **Warranty**

    Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imberse the cost of such service / rectification to the Buyer.

22. **Past Project Experience**

    Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

23. **Past Project Experience**

    The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and

installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

(i) Single order of at least 35% of estimated bid value; or
(ii) Two orders of at least 20% each of estimated bid value; or
(iii) Three orders of at least 15% each of estimated bid value.
Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

24. **Swachh Bharat Mission(SBM)**

    Maintenance of Civil Works

    The shift operator shall

    1.Identify the defects or damages occurring in the structure and rectify and repair the damaged structure.
    2.Check the leakage in the treatment tanks& repair if any detected.
    3.Repair any developed cracks in the STP.
    4.If there any waterlogging around the STP, remove it immediately.
    5.Check any Dampness problem due to rain in walls, especially near electrical fittings.
    6.Vegetation should be removed to stop its further growth.
    Note :*Specific work item details shall be prescribed by Authority before seeking proposals on AMC* .

25. **Swachh Bharat Mission(SBM)**

    Maintenance of Electrical Works

    The shift operator shall

    1.Take help of trained and certified workers to install, maintain, or repair electrical equipment.
    2.Ensure that live-wire work is conducted by trained workers.
    3.Keep the minimum approach distances outlined for specific live line voltages.
    4.Ensure proper use of special safety equipment and procedures when working near, or on, exposed energized parts of an electrical system.
    5.Stay at least 10 feet (3 meters) away from overhead wires during on-site activities.
    6.Never operate electrical equipment while you are standing in water.
    7.If working in damp locations, inspect electric cords and equipment to ensure that they are in good condition.
    Note :*Specific work item details shall be prescribed by Authority before seeking proposals on AMC* .

26. **Swachh Bharat Mission(SBM)**

    Maintenance of Fire Extinguisher

    The shift operators shall

    1.Maintain the record of checking and certification of all fire extinguishers.
    2.Maintain the fire extinguisher at the proper location installed for the purpose.
    3.Organise training to aware the use of fire extinguisher.
    4.Organise a mock drill for fire extinguisher.
    5.Replace/Refill the chemicals 15 days before expiry date

27. **Buyer Added Bid Specific ATC**

    Buyer Added text based ATC clauses

SECTION - I: INSTRUCTIONS TO BIDDERS

1) The tender document may be downloaded from the Government e-Marketplace (GeM) portal @ https://gem.gov.in official website of the College @ https://www.gcwmaroad.edu.in.
2) The successful bidder shall strictly adhere to the terms, conditions and procedures stipulated in the t ender document and the contract. Any breach may invite appropriate action, including termination of

the contract, forfeiture of the security deposit and debarment or blacklisting, wherever warranted.

3) The tender shall be processed under the Two-Bid System, comprising a Technical Bid and a Financial Bid. Bidders shall submit both bids online through the Government e-Marketplace (GeM) portal , in the respective bid covers and strictly in the prescribed formats. The Financial Bid shall be submitted exclu sively in the prescribed format. Failure to comply with these requirements may render the bid liable to rejection.
4) The College reserves the right to amend the tender conditions, accept or reject any or all bids, or can cel the tendering process, in accordance with the applicable procurement rules and without assigning any reason, wherever permissible. Any addendum or corrigendum shall be published on the aforemen tioned websites. No separate newspaper notification shall ordinarily be issued; bidders are therefore a dvised to visit the websites regularly for updates.
5) Bidders shall submit relevant technical literature, product catalogues, manufacturers' datasheets an d detailed specifications of the quoted equipment, along with drawings, wherever applicable, to subst antiate compliance with the prescribed requirements.
6) Bidders shall furnish documentary evidence of their credentials, relevant experience and past perfor mance, including details of similar supplies or installations executed for educational institutions or oth er organizations. The supporting documents shall be subject to verification by the College. Failure to f urnish the required documents may render the bid liable to rejection.
7) Bidders shall submit copies of the PAN, firm/company registration certificate and GST registration cer tificate, as applicable, along with other documents prescribed in the tender document.
8) The items in the bid shall be quoted strictly in the same order as specified in the tender document an d BOQ.
9) Non-compliance with the tender conditions, non-submission of required documents, ambiguity in the technical specifications, or discrepancies between the bidder's compliance statement and the supporti ng documents may render the bid liable to rejection.
10) Bidders shall ensure that all information furnished in the compliance statement and other bid docum ents is true, complete and accurate. Submission of false, misleading or materially ambiguous informati on may result in rejection of the bid and may invite further action, including debarment or blacklisting, where warranted and in accordance with the applicable rules and due procedure.
11) The quantities specified in the BOQ are indicative and may vary according to the actual requirements of the College at the time of placing the purchase order.
12) Any attempt by a bidder to influence the tender evaluation, comparison of bids or award of the contr act through improper means may result in rejection of the bid and other appropriate action, including forfeiture of bid security, wherever permissible under the tender conditions and applicable rules.
13) Financial Bids shall be opened only for those bidders, whose Technical Bids are found responsive and technically qualified by the College Purchase Committee (CPC), in accordance with the eligibility criter ia and evaluation procedure specified in the tender document.
14) Bidders shall obtain clarifications through the prescribed procedure and within the stipulated time.
15) The College Purchase Committee (CPC) shall evaluate the bids in accordance with the eligibility criter ia, technical specifications and evaluation methodology prescribed in the tender document. The Com mittee reserves the right to accept or reject any or all bids, wholly or partially where permitted.
16) Bidders shall respond to each technical specification in the prescribed compliance format, clearly indi cating whether the requirement is met and providing supporting evidence wherever necessary. Any d eviation, omission or proposed alternative shall be explicitly disclosed.
17) The bid shall contain all information, particulars, declarations and supporting documents required un der the tender document. Incomplete bids or bids in which mandatory particulars or documents have been omitted may be rejected in accordance with the prescribed evaluation procedure.
18) All documents requiring authentication shall be duly signed by the bidder or its authorized signatory. Where hard copies are specifically required, the relevant documents shall bear the firm's seal, wherev er applicable.
19) Where equipment of foreign origin is quoted, the bidder shall furnish the name and address of the ma nufacturer/principal, relevant manufacturer authorization, applicable banking and payment details wh ere required, and details of after-sales service and support arrangements available in India, including support after expiry of the warranty period.
20) Bidders are advised to inspect the proposed installation site and its surroundings, at their own cost, b efore submitting their bids. They shall satisfy themselves regarding the site conditions, installation req uirements, available infrastructure and other relevant factors necessary for successful execution of th e contract.
21) The bidder shall duly complete and submit the prescribed form titled "*Details of the Bidder*" provided in *Annexure 1* of the tender document.
22) The bidder shall submit its response to the technical specifications strictly in the prescribed format pr ovided in *Annexure 2.* Each specification shall be addressed separately, with supporting documents or additional sheets attached wherever necessary.
23) The bidder shall submit the Financial Bid strictly in the prescribed format provided in *Annexure 3*.

24) The Bidder shall submit "*Certificate & Declaration*" on non-judicial stamp paper of Rs.100.00 as per *Annexure – 4* of the Tender document.
25) The quoted prices shall be complete, clear and consistent with the BOQ and the applicable pricing instructions in the tender document.
26) The bidder shall duly complete and submit Annexures, wherever applicable, together with the supporting documents specified therein. Failure to submit any mandatory annexure or document may render the bid liable to rejection in accordance with the tender conditions.

SECTION – II: ELIGIBILITY CRITERIA

The bidders must meet the following technical eligibility criteria while submitting the bids

1) The bidder should have a minimum average annual gross financial turnover of ₹20, 00,000/- (Rupees Twenty Lakh only) in each of the last three consecutive financial years. The bidder shall furnish a statement showing the gross annual financial turnover, duly audited by a Chartered Accountant, as per Annexure 8.

2) The bidder should be a manufacturer or an authorised dealer. A letter of authorisation from the Original Equipment Manufacturer (OEM), specifically issued for this tender, should be enclosed. An undertaking from the OEM is required, stating that it will regularly facilitate the bidder with technology/product updates and extend support during the warranty period, as per Annexure 7.

3) The vendor/bidder should have at least three (03) years of experience in delivering similar supplies/services to reputed educational institutions, Universities/Colleges, similar autonomous institutions, Government organisations or public-sector undertakings, where the proposed RFID system integrated with library software has been delivered or is in operation.

4) The Bidder should have successfully executed One/two/three similar completed services costing not less than the amount equal to 80%, 50% & 40% of the advertised cost respectively during the last five(05) financial years.(*Similar and specialised work means the implementation of an RFID system in a library).* Details of similar works completed during the last five years shall be furnished as per Annexure 5.
5) Experience certificates issued by the respective client organisations on their official letterheads, duly signed and stamped, shall specify the work order number and date, scope of work executed, and overall performance of the bidder
6) The bidder must have supplied, installed, implemented, integrated and commissioned a complete RFID system in at least two (02) academic library in India, integrated with SOUL and/or KOHA Integrated Library Management Software (ILMS).

7) The bidder should be registered in India with the Registrar of Companies or the relevant registering authority and should have experience in the relevant field.

8) The bidder should declare that the equipment manufactured by the OEM has been deployed in at least ten libraries. A list of clients, including the name of the organisation and contact details such as name, designation, email address and mobile number, must be enclosed, as per Annexure 6.

9) The bidder must submit a list of its technical personnel on the payroll. The list should include the names of service engineers trained at the OEM's own facility and possessing the required expertise.

10) The bidder should submit an affidavit on non-judicial stamp paper of ₹100/- declaring that it has not been blacklisted, delisted or debarred for a period of five (05) years by any institute, university or Government organisation in India, as per the format enclosed in Annexure 4. Applications received without the original affidavit shall be rejected. The Institute shall be entitled to forfeit the EMD in the event of such rejection.

> "*I/We undertake and confirm that the eligible similar work(s) has/have not been executed through another agency/contractor on a back-to-back basis. Further, if such a violation comes to the notice of the Institute, I/we shall be debarred from participating in any future tender of the Institute. In addition, if such a violation comes to the notice of the Institute before the commencement of the work, the Institute shall be free to forfeit the entire amount of the Earnest Money Deposit/Performance Guarantee.*
>
> *Further, I/We hereby certify that neither our firm, M/s _____, has ever been blacklisted, delisted or debarred, nor has it abandoned any work in any institution, university or Government organisation. No contract awarded to us for such work has been rescinded during the five years preceding the date of submission of this tender.*"

11) It is desirable that the bidder be an ISO 9000/9001/9002-certified company.

12) All mandatory documents required to establish compliance with the above eligibility criteria shall be enclosed.

i. A Power of Attorney/Authorisation Letter, on the bidder's letterhead, shall be submitted if the bid is signed or submitted by an authorised representative of the firm.

ii. A duly signed and stamped copy of the tender document, along with any addenda/corrigenda issued thereto, shall be submitted.

iii. All other documents required under the tender to establish eligibility shall be submitted.

iv. The bidder must affix its seal and sign all pages of the supporting documents. A copy of the Demand Draft (DD) shall be submitted along with the technical bid; otherwise, the bid shall be rejected.

v. Earnest Money Deposit (EMD): An EMD of ₹50,000/- (Rupees Fifty Thousand only), in the form of a Demand Draft drawn in favour of the Principal, Government College for Women, M.A. Road, Srinagar – 190001, shall be enclosed with the technical bid.

13) Any proposal not accompanied by the prescribed EMD shall be rejected.

14) The EMD shall be forfeited if a firm withdraws its proposal during the period of validity of the proposal.

15) The EMD of unsuccessful bidders shall be returned without interest after the expiry of the proposal's validity period.

16) The proposal shall remain valid for a period of six months from the last date prescribed for submission of proposals.

17) The successful bidder(s) shall accept the offer within ten days of receipt of the offer letter for empanelment, failing which the offer shall stand cancelled.

18) The empanelled bidder(s) shall submit the performance security prescribed in the tender document. The performance security shall be returned to the empanelled vendor(s) without interest, in accordance with the tender conditions.

19) A hard copy of the invoice shall be submitted in triplicate in the name of the Principal, Government College for Women, M.A. Road, Srinagar – 190001. The invoice shall contain the Purchase Order number and date, and the items invoiced shall correspond to those specified in the Purchase Order.

20) In the event of delayed delivery of the requirements specified in the Purchase Order, a penalty of 0.5% per week of the total amount shall be levied, up to a maximum of 10% of the order value, or as decided by the competent authority of Government College for Women, M.A. Road, Srinagar.

21) In the event of any dispute or difference arising under the agreement, the matter shall be dealt with in accordance with the applicable terms and conditions of the agreement.

22) Evaluation of Bids:

a) Technical evaluation of bids shall be carried out in accordance with the technical evaluation criteria specified in *Annexure 12*.

b) Financial evaluation of bids shall be based on the total evaluated bid value of Section A of the Financial Bid/BOQ (*Annexure 3)*, inclusive of all applicable taxes and charges, for determining the L1 bidder.

SECTION – III: TERMS AND CONDITIONS

1) Since Govt. College for Women, M.A Road Srinagar is an educational institute; please quote academic / educational prices of software, hardware and related equipment, wherever applicable. The prices quoted should be inclusive of all taxes or duties, packing, forwarding, freight, insurance, delivery, commissioning warranty etc. at destination site (GCW M.A Road Srinagar).

2) Bids shall be valid for a minimum period of six months from the date of opening of the Technical Bid, and the quoted prices shall be valid until execution of the purchase agreement. If the validity of the tender is extended, the validity of the Earnest Money Deposit will also have to be suitably extended by the bidder, failing which their tender shall not be considered by the purchaser after the expiry of the said period. If any bidders withdraw his bid before the said period or issue of letter of acceptance, whichever is earlier, or makes any modifications in the terms and conditions of the bid which are not acceptable to the Institute, then the Institute shall, without prejudice to any other right or remedy, be at liberty to forfeit the EMD. Further, the bidders shall not be allowed to participate in the rebidding process for the work.

3) It is in the interest of the bidder to study the specifications in the tender schedule thoroughly before quoting

4) The Institute will not pay for any insurance charges against loss or damage incidental to manufactu

rer or acquisition, transportation, storage and delivery, etc.

5) The successful tenderer shall be required to submit a performance guarantee of 10% of the tendered amount in the form of a Bank Guarantee of FDR/DD from a Nationalized / Scheduled Bank within 10 days of the issue of a letter of Intent before awarding of work. In case of failure by the firm to submit the Bank guarantee within the specified period, full earnest money will be forfeited, and the tender shall be treated as void. The performance guarantee shall be initially valid up to the stipulated date of completion plus sixty days beyond that. Performance Bank Guarantee shall be liable for appropriation/adjustment against any contractual obligation of the supplier, including warranty obligation for the equipment/goods costing/liquidated damages, etc.

6) The whole supply, installation, commission, training, etc., shall have to be completed within one months from the date of issue of the purchase order. The bidder has to provide the relevant soft copy of the software along with the Licenses, installation and configuration manual during the installation.

7) Time shall be the essence of the contract. GCW M.A Road Srinagar shall have the right to terminate the contract without any notice in part or whole in any of the following:

   i. The delivery of the material is delayed for causes not attributed to Force Majeure after the scheduled date of delivery.

   ii. The bidder is declared bankrupt or becomes insolvent.

   iii. The delivery of material is delayed due to the causes of Force Majeure by more than the time mentioned in the tender document.

   iv. In case a performance guarantee is not furnished within the time period specified.

   v. Supply does not conform to the specifications of the equipment being purchased.

8) Successful bidder need to provide adequate training at GCW M.A Road Srinagar to the nominated officials of the Institute at their cost. The Institute will not bear any training or living expenditure in this regard. The Supplier should arrange for regular visits to the GCW M.A Road Srinagar campus by its technical team and assist in the maintenance of the items/equipment within the warranty period. Assistance limited to locking companies with manufacturers will not be considered sufficient.

9) Suppliers must give ***Three (03) years*** comprehensive onsite warranty as required from the date of successful installation of item/equipment(s) against any manufacturing defects. In the installation report, the model number of equipment and all spare parts/accessories numbers should be in the line of purchase order, and suppliers must be written in the warranty certificate. As per Annexure – 9. If any item covered under warranty fails, the same shall be replaced free of cost, including all the applicable charges (shipping cost both ways). Three years' warranty will start from the date of installation, satisfactory commissioning, and acceptance by the Institute.

10) *Advance Payment* is not allowed in any case. 100% payment will be released after the supply/delivery is completed, and the installation and submission of the performance bank guarantee are successful.

11) All RFID equipment should be from one manufacturer only and from OEM (Original Equipment Manufacturer), with ISO certification as specified in the tender document. The institute will not accept any assembled hardware and software of any assembled items. Bidders giving wrong information or supplying specifications/documents/equipment will be blacklisted.

12) The quantity of the system materials may differ, depending on the Institute’s actual requirements.

13) Although 24x7 support is preferred, the minimum SLA requirements shall be.
   - ü Priority 1 Call: The system is down and service is severely impacted; Resolution time. Two days (including working and non-working days and holidays).
   - ü Priority 2 Call: System is degraded with no impact on business. Resolution time. Two days (including working and non-working days and holidays).
   - ü *The bidder can provide their own SLA matrix in a similar format in case of any deviations from the above requirements. It is to be noted that the better SLA proposals from the bidder will not be counted as a deviation from the criteria given.*

14) Bidder should recommend an overall installation plan in coordination with the library staff related to the placement of hardware, accommodating network infrastructure, power and ventilation requirements, building restrictions, etc., so as to maximise the workflow and minimizing disruption of user’s services including staff related daily work activities.

15) OEM’s or OEM’s Direct Authorized agent will only be allowed to bid for the project. Reseller’s sub-resellers are not allowed to bid for the project. Bidders should bid for the entire project. Partial bids will not be entertained.

16) **Technical Part:**

   a) Principal Manufacturer /Bidder shall also ensure that the proposed RFID System should integrate with the Integrated Library Management System, Institute / Institute management System, material management / delivery automated system and surveillance / security system u

sing CCTV/Webcams to ensure the possibility of expansion / modification in the operating en vironment in future

b) Proposed RFID hardware/solution/software should be upgraded in future. The Institute is ex pecting state of the art solution for its library, including a payment gateway (UPI/debit/credit/ hard cash), NFC/Smart card integration, a drop box with a sorting system, both external and i nternal, RFID based smart lockers for electronic items, upgradation of security gate into mul tiple panels, smart racks, etc.

17) The competent authority at the Institute reserves the right to reject any or all quotations without as signing any reasons thereof and does not bind itself to accept the lowest quotations whatsoever. All bids in which any of the prescribed conditions is not fulfilled or any condition, including that of conditi onal rebate, is put forth by the bidders shall be summarily rejected.

18) Bidder should provide the OEM software and installation & operation manual for all the RFID compo nents at no additional charges. In case of any system fails, the library staff should be able to install t he software and configure the system by themselves.

19) Bidder should provide the list of OEM's service providers available in India. The list should include th e details of the organization and contact details like name, designation, e-mail, mobile, etc. As per A nnexure – 10.

20) **Dispute**:

a. In the event of any dispute or difference(s) between the Institute and the vendor(s) arising out o f non-supply of material or supplies not found according to the specifications or any other cause whatsoever relating to the supply or purchase order before or after the supply has been executed , shall be referred to the concerned authority of Institute who may decide the matter himself or may appoint the arbitrator(s) under the arbitration and conciliation Act 1996. The decision of the arbitrator shall be final and binding on both parties.

b. The place of arbitration and the language to be used in arbitral proceedings shall be decided by the arbitrator.

c. All disputes shall be subject to Srinagar J&K jurisdiction only.

21) **INSTRUCTION FOR PREPARATION & SUBMISSION OF ONLINE BIDS:**

a) This tender document will be published & available on the Government e-Marketplace (GeM) port al and may be downloaded from the Government e-Marketplace (GeM) portal @ https://gem.gov.in . The bidders are required to submit soft copies of their bids electronically on the said Portal using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the Portal, prepare their bids in accordance with the requirements and submitting th eir bids online on the Portal.

b) The technical bid should be submitted in PDF format, & financial bid should be submitted in the fo rmat mentioned in the financial part.

c) Bidder, in advance, should prepare the bid documents to be submitted as indicated in the tender document/schedule. In general, the documents are to be uploaded in PDF formats. Bid documents may be scanned with 100 dpi with a Colour/black and white option.

d) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.

e) The uploaded tender documents become readable only after the tender opening by the authorize d bid openers.

f) Kindly upload scanned PDFs of all relevant documents in a single PDF file as per the Technical Bid Cover requirement.

SECTION – IV: SCOPE OF WORK

Introduction:

Government College for Women, M.A. Road, Srinagar, proposes to modernise its Library Resource Centre through the introduction of a Radio Frequency Identification (RFID)-based Library Security and Auto mation System. The proposed system shall enhance library automation, improve circulation efficiency, stre ngthen security against unauthorised removal of library materials, facilitate self-service operations and im prove the overall experience of library users. The system shall be compatible with the existing Integrated L ibrary Management Software (SOUL/KOHA) and the College's library infrastructure.

The library's bibliographic and circulation records are maintained through the existing Integrated Library M anagement Software (SOUL/KOHA). The RFID system shall integrate with the existing software and databa

se to facilitate identification, tracking, issue, return, renew and security monitoring of library materials. The system shall support internationally recognised bibliographic standards, including MARC21, wherever applicable, and shall ensure that the availability of library resources remains accessible through the Online Public Access Catalogue (OPAC). The bidder shall verify the existing software environment and ensure seamless integration without compromising existing bibliographic or circulation records.

The bidder shall undertake the following activities:

ü Supply, install and configure RFID hardware and associated software, ensuring compatibility with the existing ILMS and supporting appropriate standardised communication protocols, such as SIP2 and/or NCIP, as applicable to the existing system.

ü Install and configure the required middleware and interfaces for integration with the existing ILMS.

ü Undertake RFID tagging of books and other eligible library materials, if required, as specified in the BOQ.

ü Apply appropriate paper stickers or protective labels over RFID tags if required, as specified in the BOQ.

ü Configure and test the RFID security gates, staff workstation readers, self-service kiosks and book-drop/return units, wherever included in the provided specifications/BOQ.

ü Enable RFID-based circulation functions, including issue, return, identification and security monitoring, in accordance with the capabilities of the supplied system.

ü Train library staff in the effective use of the RFID system and its associated hardware and software.

ü Follow applicable standards and recognised best practices for RFID implementation in libraries.

Project Implementation and Coordination:

The bidder shall provide suitably qualified and experienced personnel to supervise and execute the entire project, including installation, configuration, integration, RFID tagging, testing, commissioning and training. The bidder shall coordinate with the College's designated officials and library staff throughout the implementation process to minimise disruption to routine library operations

Technical Standards and Compatibility:

§ All RFID components supplied under the contract shall comply with applicable international RFID standards and recognised library RFID guidelines. The proposed solution shall support the relevant standards, including ISO 15693, ISO/IEC 18000-3 and ISO/IEC 14443, as applicable to the proposed RFID technology and equipment.

§ The system architecture shall be modular, expandable and upgradeable, allowing future enhancements and the addition of compatible components without requiring unnecessary replacement of the entire system.

§ All supplied hardware and software shall be compatible with the existing ILMS and the College's available infrastructure. The bidder shall demonstrate the proposed solution's compatibility and shall be responsible for the satisfactory performance and interoperability of all components supplied under the contract.

Installation, Testing and Commissioning:

§ The complete system shall be installed, configured, integrated, tested and commissioned at the College's premises.

§ The bidder shall conduct functional and integration tests to verify the proper operation of all supplied components, including RFID readers, security gates, self-service equipment, middleware and ILMS interfaces, as applicable.

§ The system shall be considered commissioned only after successful testing and acceptance by the College's designated authority.

§ The bidder shall provide all tools, accessories, technical resources and other materials necessary for installation, testing, commissioning and routine maintenance of the supplied system

Training and Documentation

§ The bidder shall provide on-site, hands-on training to the library staff designated by the College. Training shall cover the operation and maintenance of the supplied equipment and software, RFID tagging, circulation activities, technical services, system administration, user services and basic t

roubleshooting.

§ All training shall be conducted at the College's premises without additional cost. The bidder shall a lso provide comprehensive user manuals, operating instructions, maintenance documentation an d troubleshooting guides for all supplied hardware and software. Training shall be completed bef ore final acceptance of the system.

Warranty and Technical Support

§ The bidder shall provide warranty and after-sales support for all supplied standard and optional co mponents included in the contract, in accordance with the warranty period and conditions specifi ed in the tender.

§ During the warranty period, the bidder shall provide, without additional cost, applicable software p atches, updates and service-pack releases required for the proper functioning and security of the supplied middleware and associated software.

§ The bidder shall ensure access to qualified technical support through telephone/mobile and email, without additional cost during the warranty period. The bidder shall maintain access to the spare parts and replacement components ordinarily required to address equipment faults and minimise system downtime.

§ The bidder shall provide necessary technical assistance during installation planning, implementati on, commissioning and the initial post-installation period.

SECTION – V: OTHER TERMS AND CONDITIONS

§ **Liquidated Damages**: Delay in delivery, installation or commissioning attributable to the bidder sha ll attract liquidated damages at 0.5% of the contract value per week, subject to a maximum of 10%, in accordance with the contract and applicable rules.

§ **Force Majeure**: Neither party shall be liable for delay or non-performance caused by circumstances beyond its reasonable control. The affected party shall notify the other party in writing within a reaso nable period.

§ **Conditions of Contract**: The successful bidder shall execute the contract agreement and comply wi th all tender conditions. Amendments shall be made in writing with the approval of the competent a uthority. Breach of contractual obligations may result in termination in accordance with applicable r ules.

§ **Canvassing and Unethical Practices**: Canvassing, bribery or attempts to improperly influence the tender process shall render the bid liable to rejection and further action under applicable rules.

§ **Indemnity**: The successful bidder shall indemnify the College against claims, losses and liabilities ari sing from its negligence, misconduct, infringement of third-party rights or breach of contractual oblig ations, as provided under the contract and applicable law.

§ **Dispute Resolution and Jurisdiction**: Disputes shall first be addressed through mutual consultatio n and, if unresolved, in accordance with the contract and applicable law. The competent courts at Sri nagar shall have jurisdiction, subject to applicable law.

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अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its

outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove;**

and

- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---