बिड संख्या/Bid Number: GEM/2026/B/8209205
दिनांक /Dated: 28-10-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	07-11-2026 13:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	08-11-2026 13:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	60 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Jammu & Kashmir
विभाग का नाम/Department Name	Hospitality And Protocol Department Jammu And Kashmir
संगठन का नाम/Organisation Name	N/a
कार्यालय का नाम/Office Name	Resident Commission Office 5 Prithvi Raj Road
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :rcjk.ndli@gov.in Buyer Email id: iaee-rcjknd@jk.gov.in
वस्तु श्रेणी /Item Category	DTH/CABLE SERVICE
अनुबंध अवधि /Contract Period	2 Year(s) 1 Day(s)
पिछले 3 वितीय वर्षों का बिडर का न्यूनतम औसत वार्षिक वित्तीय टर्नओवर/Minimum Average Annual Turnover of the bidder (For the last 3 Financial Years)	40 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	1260000
Payment Timelines	Payments shall be made to the Seller within **20** days of issue of service delivery acceptance certificate (SDAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	25200

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	24

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

Resident Commissioner
Resident Commission Office 5 Prithvi Raj Road, Hospitality and Protocol Department Jammu and Kashmir, N/A, (Resident Commissioner)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
4. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

DTH/CABLE SERVICE (40)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Renewal of Pack per connection for DTH Service
Type of Package	Monthly
Type of Setup box	Digital HD
Bangla Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Bangla HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Bihar Paid Channel (Hint:- Buyer may select paid channel as per their requirement)	NA
Business News- English Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Business News- Hindi Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Eng Gec Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Eng Movies Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Eng Music Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Eng News Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	WION , CNN News 18 , Times Now , Mirror Now , India Today , NDTV 24x7
Eng News HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
English GEC HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
English Movies HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Gujarati Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Hindi Gec Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Zee tv , &Tv , Colors , Zoom , Star Plus , Star Bharat , Sony , SAB , Bindass
Hindi General Entertainment(GEC) HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA

विवरण/ Specification	मूल्य/ Values
Hindi Movies Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Zee Cinema , &Pictures , Zee Bollywood , Colors Cineplex , Star Gold , Sony Max , Max 2
Hindi Movies HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Hindi News Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	TEZ , AAJ TAK , A1 TV channel , ABP News , DD News , Good News Today , India News , India TV , NDTV India , News 24 , News Nation
Hindi News HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Infotainment Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Infotainment HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Kannada Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Kannada HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Kids Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Kids HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Lifestyle/Fashion Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Lifestyle/Fashion HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Malayalam Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Malayalam HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Marathi Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Marathi HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Movies (Kannada) Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
MP Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Music Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Zing , MTV , Zee ETC Bollywood
Music HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
North East Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA

विवरण/ Specification	मूल्य/ Values
Oriya Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Other Regional Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Punjabi Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Punjabi/Haryana Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Rajasthan Paid Channel (Hint:- Buyer may select paid channel as per their requirement)	NA
Sport Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Sports HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Star Sports 1 HD , Star Sports HD2 , TEN 1 HD
Tamil Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Tamil HD Paid Channel (Hint:- Buyer may select paid channel as per their requirement)	NA
Tamil Movies Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Telugu Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Telugu HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
UP Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Urdu Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of connection	अतिरिक्त आवश्यकता /Additional Requirement
1	Meenakshi Raina	110011,5 Prithvi Raj Road	40	N/A

DTH/CABLE SERVICE (9)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Renewal of Pack per connection for DTH Service
Type of Package	Monthly
Type of Setup box	Digital HD
Bangla Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Bangla HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Bihar Paid Channel (Hint:- Buyer may select paid channel as per their requirement)	NA
Business News- English Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Business News- Hindi Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Eng Gec Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Eng Movies Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Eng Music Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Eng News Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	WION , CNN News 18 , Times Now , India Today , NDTV 24x7
Eng News HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
English GEC HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Zee cafe HD , Colors Infinity HD , Comedy Central HD , Star World HD , Star World Premiere HD , AXN HD
English Movies HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Gujarati Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Hindi Gec Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA

विवरण/ Specification	मूल्य/ Values
Hindi General Entertainment(GEC) HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Zee TV HD , &TV HD , Colors HD , Star Plus HD , SET HD , SAB HD , Discovery Jeet HD
Hindi Movies Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Hindi Movies HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Zee Cinema HD , &pictures HD , Colors Cineplex HD , Star Gold HD , MAX HD , UTV HD
Hindi News Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Hindi News HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Aaj Tak HD
Infotainment Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Infotainment HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Kannada Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Kannada HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Kids Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Kids HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Lifestyle/Fashion Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Lifestyle/Fashion HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Malayalam Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Malayalam HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Marathi Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Marathi HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Movies (Kannada) Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
MP Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Music Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Music HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA

विवरण/ Specification	मूल्य/ Values
North East Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Oriya Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Other Regional Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Punjabi Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Punjabi/Haryana Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Rajasthan Paid Channel (Hint:- Buyer may select paid channel as per their requirement)	NA
Sport Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Sports HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Star Sports 1 HD , Star Sports 1 HD Hindi , Star Sports HD2 , TEN 1 HD
Tamil Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Tamil HD Paid Channel (Hint:- Buyer may select paid channel as per their requirement)	NA
Tamil Movies Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Telugu Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Telugu HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
UP Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Urdu Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of connection	अतिरिक्त आवश्यकता /Additional Requirement
1	Meenakshi Raina	110011,5 Prithvi Raj Road	9	N/A

DTH/CABLE SERVICE (37)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Renewal of Pack per connection for DTH Service
Type of Package	Monthly
Type of Setup box	Digital HD
Bangla Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Bangla HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Bihar Paid Channel (Hint:- Buyer may select paid channel as per their requirement)	NA
Business News- English Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Business News- Hindi Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Eng Gec Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Eng Movies Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Eng Music Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Eng News Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	WION , CNN News 18 , Times Now , India Today , NDTV 24x7
Eng News HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
English GEC HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
English Movies HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Gujarati Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Hindi Gec Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	&Tv , Star Plus , SAB , Investigation Discovery

विवरण/ Specification	मूल्य/ Values
Hindi General Entertainment(GEC) HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Zee TV HD , Colors HD , Star Bharat HD , SET HD
Hindi Movies Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	&Pictures , Colors Cineplex , UTV Movies
Hindi Movies HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Zee Cinema HD , Star Gold HD , MAX HD
Hindi News Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	AAJ TAK , A1 TV channel , Aryan TV , CNBC Awaaz , DD News
Hindi News HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Infotainment Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Infotainment HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Kannada Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Kannada HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Kids Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Kids HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Disney International HD
Lifestyle/Fashion Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Lifestyle/Fashion HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Malayalam Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Malayalam HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Marathi Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Marathi HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Movies (Kannada) Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
MP Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Music Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Music HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
North East Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA

विवरण/ Specification	मूल्य/ Values
Oriya Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Other Regional Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Punjabi Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Punjabi/Haryana Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Rajasthan Paid Channel (Hint:- Buyer may select paid channel as per their requirement)	NA
Sport Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Sports HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Star Sports 1 HD , Star Sports 1 HD Hindi , Star Sports HD2 , TEN 1 HD
Tamil Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Tamil HD Paid Channel (Hint:- Buyer may select paid channel as per their requirement)	NA
Tamil Movies Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Telugu Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Telugu HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
UP Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Urdu Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of connection	अतिरिक्त आवश्यकता /Additional Requirement
1	Meenakshi Raina	110011,5 Prithvi Raj Road	37	N/A

DTH/CABLE SERVICE (4)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Service	Renewal of Pack per connection for DTH Service
Type of Package	Monthly
Type of Setup box	Digital HD
Bangla Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Bangla HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Bihar Paid Channel (Hint:- Buyer may select paid channel as per their requirement)	NA
Business News- English Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	CNBC TV18 , ET Now , NDTV Profit
Business News- Hindi Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Zee Business , CNBC AWAAZ
Eng Gec Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Eng Movies Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Eng Music Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Eng News Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	WION , CNN News 18 , CNN INTL , Times Now , Mirror Now , India Today , NDTV 24x7
Eng News HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
English GEC HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
English Movies HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Gujarati Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Hindi Gec Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Zee tv , &Tv , Zee Anmol , Colors , Zoom , Star Plus , Sony , SAB , Sony Pal , Bindass

विवरण/ Specification	मूल्य/ Values
Hindi General Entertainment(GEC) HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Hindi Movies Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Zee Cinema , &Pictures , Zee Bollywood , Star Gold , Star Gold 2 , Sony Max , Sony Wah , UTV Movies
Hindi Movies HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Hindi News Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	TEZ , AAJ TAK , A1 TV channel , ABP News , Aryan TV , DD News , Good News Today , India News , NDTV India , News 24 , News Nation , News18 India
Hindi News HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Infotainment Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	History TV 18 , National Geographic Channel , Sony BBC Earth , Discovery , Animal Planet
Infotainment HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Kannada Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Kannada HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Kids Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Kids HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Lifestyle/Fashion Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Living Foodz , Fox Life , NDTV Good Times
Lifestyle/Fashion HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Malayalam Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Malayalam HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Marathi Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Marathi HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Movies (Kannada) Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
MP Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA

विवरण/ Specification	मूल्य/ Values
Music Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Music HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
North East Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Oriya Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Other Regional Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Punjabi Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Zee Punjab Haryana Himachal
Punjabi/Haryana Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Rajasthan Paid Channel (Hint:- Buyer may select paid channel as per their requirement)	NA
Sport Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	1Sport , Neo Prime , Eurosport
Sports HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	Star Sports 1 HD , Star Sports Select HD1 , Star Sports HD2 , TEN 1 HD , SIX HD
Tamil Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Tamil HD Paid Channel (Hint:- Buyer may select paid channel as per their requirement)	NA
Tamil Movies Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Telugu Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Telugu HD Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
UP Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
Urdu Paid Channel(Hint:- Buyer may select paid channel as per their requirement)	NA
एडऑन /Addon(s)	

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of connection	अतिरिक्त आवश्यकता /Additional Requirement
1	Meenakshi Raina	110011,5 Prithvi Raj Road	4	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE 25% : The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.
   For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 25 percent with the consent of the service provider

2. **Generic**

   Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. **Generic**

   Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

4. **Forms of EMD and PBG**

   Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

   Resident Commissioner, Government of Jammu and Kashmir, New Delhi
   . The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

5. **Forms of EMD and PBG**

   Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

   Resident Commissioner, Government of Jammu and Kashmir, New Delhi
   A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

6. **Buyer Added Bid Specific Scope Of Work(SOW)**

   File Attachment Click here to view the file.

7. **Certificates**

   Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

8. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document Click here to view the file.

9. **Service & Support**

   AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

10. **Service & Support**

    Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

11. **Service & Support**

    Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless

otherwise allowed by the applicable GeM GTC.

13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---