बिड संख्या/Bid Number:

दिनां

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	18-11-2026 18:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	19-11-2026 18:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	45 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Railways
विभाग का नाम/Department Name	Indian Railways
संगठन का नाम/Organisation Name	Western Railway
कार्यालय का नाम/Office Name	Western Railway
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :smm4@wr.railnet.gov.in Buyer Email id: cs.yadavnew@gov.in
वस्तु श्रेणी /Item Category	Cleaning, Sanitation and Disinfection Service - Outco Office/Commercial/Institutions/Residential; General C Mopping, dusting); Indoor & Outdoor
अनुबंध अवधि /Contract Period	2 Year(s)
पिछले 3 वित्तीय वर्षों का बिडर का न्यूनतम औसत वार्षिक वित्तीय टर्नओवर/Minimum Average Annual Turnover of the bidder (For the last 3 Financial Years)	5 Lakh (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical e
टर्नओवर के लिए एमएसई को छूट प्राप्त है / MSE Relaxation for Turnover	Yes | Complete
टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है / Startup Relaxation for Turnover	Yes | Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Bidder Turnover *In case any bidder is seeking exemption from Exper Criteria, the supporting documents to prove his eligit must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification o during the tender/bid process will also be displayed t bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	2

बिड विवरण/Bid Details	
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	3803273
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	76100

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	26

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटे
के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTIO
EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid.
only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are ex
purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in
wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the
surety bond.

लाभार्थी /Beneficiary :

Sr.DFM/BCT
3rd Floor, DRM office mumbai central, Mumbai Maharashtra, Western Railway, Indian Railways, Ministry of Railways (Avinash Kaur Amar Singh Kalsi)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

1. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall l eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting c specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his elig
2. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Tur above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the off would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifica seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March o year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Bala periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relev uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the avera of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs hav Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procur and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterpris Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preferenc the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documen regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibi preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligib validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of ma preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for M Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be a validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted
5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment and based on competitive prices received in Bid / RA process.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Geographical presence: Registered Office or one of the Branch Offices at X locations01 office should be in Maharashtra

Scope of Work for the Service:1793188354.pdf

List of Consumable Required:1793188368.pdf

Cleaning, Sanitation And Disinfection Service - Outcome Based - Office/Commercial/Institutions/Residential; General Cleaning (Sweeping, Mopping, Dustin Outdoor (28603)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Type of Space	Office/Commercial/Institutions/Residential
Nature of Service	General Cleaning (Sweeping, Mopping, dustin
Type of Area	Indoor & Outdoor
Area Inclusions	Common area/Lobby/Reception/Waiting Area
Floor Type	Normal Stone/Ceramic tile/Cemented Floor
Type of Cycle	Daily
एडऑन /Addon(s)	
Consumables to be provided by Service Provider	Yes

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Area in Sq. Metre	अतिरिक्त आ Re
1	Devkee Nandan Meena	396001,SENIOR SECTION ENGINEER TRD (W&S) NEAR ELECTRIC LOCO SHED VALSAD-396001	12206	• Freq 1 • Num in a • Num Cont

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Area in Sq. Metre	अतिरिक्त आ Re
2	Arvind Kumar	425412,SR. SECTION ENGINEER (TRD), NEAR RAILWAY POWER HOUSE NANDURBAR,MAHARASHTRA -425412	16397	• Freq 1 • Num in a • Num Cont

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE 50% : The buyer can increase or decrease the contract quantity or contract duration up to 5(of issue of the contract. However, once the contract is issued, the contract quantity or contract duration can (to 50 percent. Bidders are bound to accept the revised quantity or duration.
   For lumpsum-based service contracts, the buyer may increase the scope of work and contract value up to 50 consent of the service provider

2. **Buyer Added Bid Specific Scope Of Work(SOW)**

   Text Clause(s)

SCHEDULE OF WORK

SECTION-1	Detail Description of items in Schedule of Quantity and Rates
Item no.1	Outsourcing for cleaning of OHE-PSI depots,RC centre and Offices of DEE/TRD/BL & ADE urat and Udhana-Jalgaon section of Mumbai Division for the period of 02 years.
Explanation	

1.1	The price shall cover cleaning of various OHE & PSI-SS depots, SSE/W&S/BL depo e, RC & RCC Centre including toilets, urinals, wash basin etc. This work includes the cleaning of following premises (tentative)and surrounding dition. 1.) TRD depot - Palghar 2.) TRD depot - Gholvad 3.) TRD depot - Vapi 4.) TRD depot - Valsad 5.) RC,RCC & DEE/TRD/BL 6.) TRD depot - Navsari 7.) TRD depot - Madhi 8.) TRD depot - Nawapur 9.) TRD depot - Nandurbar 10.) TRD depot - Amalner 11.) RC & ADEE/TRD/NDB office Nandurbar 12.) TRD depot - Dharangaon
1.2	The work is to be executed at various placed in Virar-Surat & Udhna-Jalgaon sect above para. Contractor should make arrangement to depute staff to these locat will be provided by Railway on this account
1.2	Before quoting for the work, the renderers are advised to survey the site to asce nd nature of work.
1.3	The work is required to be carry out for the period of twoyears from the date of work.
1.4	The contractor has provided adequate number of unskilled labour for proper cle ng the above offices, surroundings etc. in all working days, once in a day, for two
1.5	Material used for cleaning work i.e. clothes, soap solution, Acid, Phenyl etc. will b
1.6	The contractor’s staff should have proper identity card and neat & clean uniform ould wear Identity Card and uniform while working in the Railway premises. The lear.
1.7	In addition to the cleaning of offices mentioned above the work also includes dai upkeep of all toilets in the offices/depots/tower wagon sheds mentioned above a .

1.8	Contractor will ensure the weekly rest to their staff as per labour laws in force hc ect the cleaning work. Contractor will ensure the schedule time and days of clear
1.9	Details of daily work done carried out by contractor's staff shall be recorded in a e jointly signed by contractor and Railway Representative.
1.10	**Penalty: -** Contractor has to depute adequate number of unskilled labour per da nsure full complement of Staff should report to Consignee's office as per schedul intly decided. However in exceptional Circumstances the contractor may be aske aff at any time during the currency of the contract
1.11	**In case of Non Turn up of Partial complement of staff:-** In case the contrac he staff as asked in the contract condition, Penalty of Rs. 500 Per Office/Depot/T deducted from the contractor's bill.
1.12	**In case of Non Turn up of full complement of staff:-** In case the contractor f aning work due to non-availability of full complement of Staff a penalty of Rs. 30 imposed upon the contractor.
1.13	**In case of poor workmanship/cleaning.** Contractor should ensure that cleani rroundings shall be proper and if it is found that on any day the cleaning carried or's staff is not up to the mark a token penalty as deemed fit by the competent a osed upon the contractor.
1.14	**Payment :-** Payment shall be made on Quarterly basis. i.e. after completion of e
1.15	Contractor should be registered with labour commissioner's office and shall have gage labour on contractual basis. Attested copies in proof of this need to be subr e offer.
1.16	The duration of the contract shall be 02 years from the date of commencement c
1.17	Work will be executed under instructions of authorized Railway representatives.
1.18	**Safe custody of material:** The contractor will be responsible for any deformat he Railway material and will cause deduction of amount from the contractor's bil
1.19	The contractor shall submit list of employees engaged for this work with all the d to identity card like Adhaar card/Election ID card etc, medical fitness certificate. submit the police verification of the staff engaged for the work.
1.20	The staff employed by the contractor for this work or any other related work, sha the contractor only. Railway shall not be responsible/ accept any claim/ lien/ righ h staff shall have no any claim/ right/ lien over railways. Railways (in any case) is ny compensation etc. on any ground to these staff engaged by the contractor, th demnify the railway for the same.

1.21	The work is to be carried out in Railway premises and near running lines precaution shall be taken by tenderer to protect their labour& materials. The con to all applicable labour rules/laws, workmen compensation act, hours of employn nimum wages act and other legal provisions. The successful tenderer must ensu eputed for this contract are paid minimum wages as per extant law/act & shall b come on the basis of decision of Labour commissioner and while execution of thi of contractor or in case of any dispute in making payment to labours or any indiv dy or institution & Railway administration shall not be liable in any condition.
1.22	Contractor has to comply with provisions of minimum wages act during the entir ct. Contractor shall be responsible for payment of various statutory provisions lil SIC, service tax etc as applicable to the concerned authorities. Contractor has to our payment at minimum wage rate, payment of EPF, EDLI, EPS, ESIC etc. Railwa t to deduct the required amount from the bill for non-compliance of labour laws/a or. Payment to the labour shall be made through bank payment.
1.23	The contractor shall also have to submit the advance documentary proof of serv particular bill period clearly indicating the same having been paid to Governmen e processed for payment without documentary proof of service tax is paid for the
1.24	The risk to the life and limb of the contractor's staff shall be covered by the contr nsurance policy. Compensation to the contractor's staff in case of accidents or o ade by the contractor. Contractor shall comply with all safety rules, industrial an and Railway Will not be responsible for any injury caused to contractor's men du es or in case of their negligence during working. It shall be the sole responsibilit o get their employees covered under Security Insurance at their own expense.
1.25	Any items of the work whether specially mentioned in the scope of work or not b mpletion of the work should be deemed to be the part of the scope of work.
1.26	The contractor should ensure that dirt, litter and other collected garbage during t offloaded to nearby track/railway premises and is to be disposed off the locatio ways.
1.27	This work will abide by the latest General Condition of contract (GCC) of Railway dments in additional to special condition mentioned in the tender document.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent A ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof restriction arising in the bidding process due to these ATCs and including the modification of technical specifications conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the b directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & i be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without i notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / with the major regular product Category Item).

2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Sing Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension p expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted with opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sampl to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experienc
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifi ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applica
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorit system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional te any other document. If buyer needs more items along with the main item, the same must be added through b based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the sa through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this their representation against the same by using the Representation window provided in the bid details field in Seller d logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industria 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Secu when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or no corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948 Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. an statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall c of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract ar

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Leve specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in th and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in

Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition sp
और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then i
conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भार
करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत
बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने
की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border wit
which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to
any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---