बिड संख्या/Bid Number: GEM/2026/B/8216921

दिनांक /Dated: 29-10-2026

## बिड दस्तावेज़ / Bid Document

| बिड विवरण/Bid Details | |
|---|---|
| बिड बंद होने की तारीख/समय /Bid End Date/Time | 13-11-2026 09:00:00 |
| बिड खुलने की तारीख/समय /Bid Opening Date/Time | 14-11-2026 09:00:00 |
| बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date) | 85 (Days) |
| मंत्रालय/राज्य का नाम/Ministry/State Name | Andaman & Nicobar |
| विभाग का नाम/Department Name | Health Department Andaman & Nicobar |
| संगठन का नाम/Organisation Name | N/a |
| कार्यालय का नाम/Office Name | Directorate Of Health Services |
| शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal | HOD Email id :noitdhs@nic.in<br>Buyer Email id: buycon10.hd.an@gembuyer.in |
| कुल मात्रा/Total Quantity | 40 |
| वस्तु श्रेणी /Item Category | Toner Cartridges / Ink Cartridges / Consumables for Printers (Q2) |
| पिछले 3 वित्तीय वर्षों का बिडर का न्यूनतम औसत वार्षिक वित्तीय टर्नओवर/Minimum Average Annual Turnover of the bidder (For the last 3 Financial Years) | 1 Lakh (s) |
| मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years) | 1 Lakh (s) |
| उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service | 1 Year (s) |
| टर्नओवर पात्रता मानदंड/Turnover eligibility criteria | To be verified by the buyer at the time of technical evaluation |
| वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover | Yes \| Complete |
| वर्षों के अनुभव के लिए स्टार्टअप को छूट प्राप्त है / Startup Relaxation for Years Of Experience | Yes \| Complete |

| बिड विवरण/Bid Details | |
|---|---|
| विक्रेता से मांगे गए दस्तावेज़/Document required from seller | Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid? | Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in) |
| बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension | 1 |
| दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended | 3 |
| ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count | 1 |
| विगत प्रदर्शन /Past Performance | 10 % |
| बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled | No |
| बिड का प्रकार/Type of Bid | Two Packet Bid |
| प्राथमिक उत्पाद श्रेणी/Primary product category | Toner Cartridges / Ink Cartridges / Consumables for Printers |
| तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation | 2 Days |
| निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM) | No |
| अनुमानित बिड मूल्य / Estimated Bid Value | 230069 |
| Payment Timelines | Payments shall be made to the Seller within **30** days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC) |
| मूल्यांकन पद्धति/Evaluation Method | Item wise evaluation |
| मध्यस्थता खंड/Arbitration Clause | No |
| सुलह खंड/Mediation Clause | No |

ईएमडी विवरण/EMD Detail

| | |
|---|---|
| आवश्यकता/Required | No |

**ईपीबीजी विवरण /ePBG Detail**

| | |
|---|---|
| एडवाइजरी बैंक/Advisory Bank | State Bank of India |
| ईपीबीजी प्रतिशत (%)/ePBG Percentage(%) | 3.00 |
| ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months). | 14 |

(a).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**लाभार्थी /Beneficiary :**
Sr. Account officer
Directorate of Health Services, Health Department Andaman & Nicobar, N/A,
(Sakthi.s)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

**एमएसई खरीद वरीयता/MSE Purchase Preference**

| | |
|---|---|
| एमएसई खरीद वरीयता/MSE Purchase Preference | No |

**एमआईआई खरीद वरीयता/MII Purchase Preference**

| | |
|---|---|
| एमआईआई खरीद वरीयता/MII Purchase Preference | No |

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
5. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as

indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
6. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
7. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
8. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

**मूल्यांकन विधि(मदवार मूल्यांकन विधि) / Evaluation Method** ( Item Wise Evaluation Method )

Contract will be awarded schedule wise and the determination of L1 will be done separately for each schedule. The details of item-consignee combination covered under each schedule are as under:

| मूल्यांकन अनुसूचियां / **Evaluation Schedules** | अनुमानित मूल्य / **Estimated Value** | वस्तु/श्रेणी / **Item/Category** | मात्रा / **Quantity** |
|---|---|---|---|
| Schedule 1 | 46450 | Toner Cartridges / Ink Cartridges / Consumables For Printers | 10 |
| Schedule 2 | 19696 | Toner Cartridges / Ink Cartridges / Consumables For Printers | 4 |
| Schedule 3 | 12240 | Toner Cartridges / Ink Cartridges / Consumables For Printers | 2 |
| Schedule 4 | 80808 | Toner Cartridges / Ink Cartridges / Consumables For Printers | 14 |
| Schedule 5 | 70875 | Toner Cartridges / Ink Cartridges / Consumables For Printers | 10 |

## Toner Cartridges / Ink Cartridges / Consumables For Printers ( 10 pieces )

**तकनीकी विशिष्टियाँ /Technical Specifications**

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification]

| **विवरण/Specification** | **विशिष्टि का नाम /Specification Name** | **बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)** |
|---|---|---|
| GENERIC | **Product Class of Cartridge** | OEM |

| विवरण/Specification | विशिष्टि का नाम /Specification Name | बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values) |
|---|---|---|
| | **Printer/Multifunction Machines Brand for which offered Cartridge/Consumable is Suitable** | HP |
| | **Type of Cartridge/Consumable** | Toner Cartridge |
| | **Color of the Ink/Toner** | Black |
| | **Model Number of OEM's Printer/OEM's Multi Function Machine** | HP Laser 107a Printer, HP Laser 107w Printer, HP Laser 108a Printer, HP Laser 108w Printer, HP Laser MFP 133pn Printer, HP Laser MFP 135a Printer, HP Laser MFP 135w Printer, HP Laser MFP 136a Printer, HP Laser MFP 136nw Printer, HP Laser MFP 136w Printer, HP Laser MFP 137fnw Printer, HP Laser MFP 138fnw Printer, HP Laser MFP 138pn Printer, HP Laser MFP 138pnw Printer, HP Laser MFP 138p Printer |
| | **Model Number of OEM's Printer Cartridge/Consumable** | HP 110A Blk Original Laser Toner Cartridge-W1112A |
| | **Minimum Yield of the Replacement Cartridge/Consumable offered (Number of Pages)** | 1001 to 2000, 2001 to 5000, 5001 to 10000, 10001 to 15000, 15001 to 20000, 20001 to 30000, 30001 to 40000, 40001 to 50000, 50001 to 70000, 70001 to 100000, 100001 to 500000, 500001 to 1000000, 1000001 to 1500000 Or higher |

**परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

<table>
<tr><th>क्र.सं./S.No.</th><th>परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer</th><th>पता/Address</th><th>डिलीवरी अनुसूची /Delivery Schedule अनुबंध prarambh होने की तारीख से दिनों की संख्या में /(In number of days from contract start days)</th></tr>
<tr><td>1</td><td>Satyawan Singh</td><td>744101,DEPUTY DIRECTOR AYUSH AYUSH HOSPITAL JUNGLIGHAT PORT BLAIR</td><td>
<table>
<tr><th>मात्रा /Quantity</th><th>प्रारंभ होने की तारीख से डिलीवरी /Delivery to start after</th><th>डिलीवरी _____तक पूरी कर ली जाए /Delivery to be completed by</th></tr>
<tr><td>5</td><td>1</td><td>180</td></tr>
<tr><td>5</td><td>200</td><td>360</td></tr>
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</td></tr>
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**Toner Cartridges / Ink Cartridges / Consumables For Printers ( 4 pieces )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification]

| विवरण/Specification | विशिष्टि का नाम /Specification Name | बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values) |
|---|---|---|
| GENERIC | **Product Class of Cartridge** | OEM |
| | **Printer/Multifunction Machines Brand for which offered Cartridge/Consumable is Suitable** | HP |
| | **Type of Cartridge/Consumable** | Toner Cartridge |
| | **Color of the Ink/Toner** | Black |
| | **Model Number of OEM's Printer/OEM's Multi Function Machine** | HP Laser 1008a, HP Laser 1008w, HP Laser MFP 1188a, HP Laser MFP 1188fnw, HP Laser MFP 1188nw, HP Laser MFP 1188w |
| | **Model Number of OEM's Printer Cartridge/Consumable** | HP 166A Blk Original Laser Toner Cartridge-W1660A |
| | **Minimum Yield of the Replacement Cartridge/Consumable offered (Number of Pages)** | 1001 to 2000, 2001 to 5000, 5001 to 10000, 10001 to 15000, 15001 to 20000, 20001 to 30000, 30001 to 40000, 40001 to 50000, 50001 to 70000, 70001 to 100000, 100001 to 500000, 500001 to 1000000, 1000001 to 1500000 Or higher |

**परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

<table>
<tr><th>क्र.सं./S.No.</th><th>परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer</th><th>पता/Address</th><th>डिलीवरी अनुसूची /Delivery Schedule अनुबंध prarambh होने की तारीख से दिनों की संख्या में /(In number of days from contract start days)</th></tr>
<tr><td>1</td><td>Satyawan Singh</td><td>744101,DEPUTY DIRECTOR AYUSH AYUSH HOSPITAL JUNGLIGHAT PORT BLAIR</td><td>
<table>
<tr><th>मात्रा /Quantity</th><th>प्रारंभ होने की तारीख से डिलीवरी /Delivery to start after</th><th>डिलीवरी _____तक पूरी कर ली जाए /Delivery to be completed by</th></tr>
<tr><td>2</td><td>1</td><td>180</td></tr>
<tr><td>2</td><td>200</td><td>360</td></tr>
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</td></tr>
</table>

**Toner Cartridges / Ink Cartridges / Consumables For Printers ( 2 pieces )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

| विवरण/Specification | विशिष्टि का नाम /Specification Name | बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values) |
|---|---|---|
| GENERIC | **Product Class of Cartridge** | OEM |
| | **Printer/Multifunction Machines Brand for which offered Cartridge/Consumable is Suitable** | HP |
| | **Type of Cartridge/Consumable** | Toner Cartridge |
| | **Color of the Ink/Toner** | Black |
| | **Model Number of OEM's Printer/OEM's Multi Function Machine** | HP LaserJet MFP M72625dn Printer, HP LaserJet MFP M72630dn Printer |
| | **Model Number of OEM's Printer Cartridge/Consumable** | HP Black Contract LJ Toner Cartridge-W1002YC |
| | **Minimum Yield of the Replacement Cartridge/Consumable offered (Number of Pages)** | 30001 to 40000, 40001 to 50000, 50001 to 70000, 70001 to 100000, 100001 to 500000, 500001 to 1000000, 1000001 to 1500000 Or higher |

**परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

<table>
<tr><th>क्र.सं./S.No.</th><th>परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer</th><th>पता/Address</th><th>डिलीवरी अनुसूची /Delivery Schedule अनुबंध prarambh होने की तारीख से दिनों की संख्या में /(In number of days from contract start days)</th></tr>
<tr><td>1</td><td>Satyawan Singh</td><td>744101,DEPUTY DIRECTOR AYUSH AYUSH HOSPITAL JUNGLIGHAT PORT BLAIR</td><td>
<table>
<tr><th>मात्रा /Quantity</th><th>प्रारंभ होने की तारीख से डिलीवरी /Delivery to start after</th><th>डिलीवरी _____तक पूरी कर ली जाए /Delivery to be completed by</th></tr>
<tr><td>1</td><td>1</td><td>180</td></tr>
<tr><td>1</td><td>200</td><td>360</td></tr>
</table>
</td></tr>
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## Toner Cartridges / Ink Cartridges / Consumables For Printers ( 14 pieces )

**तकनीकी विशिष्टियाँ /Technical Specifications**

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification]

| विवरण/Specification | विशिष्टि का नाम /Specification Name | बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values) |
|---|---|---|
| GENERIC | **Product Class of Cartridge** | OEM |
| | **Printer/Multifunction Machines Brand for which offered Cartridge/Consumable is Suitable** | HP |
| | **Type of Cartridge/Consumable** | Toner Cartridge |
| | **Color of the Ink/Toner** | Black |
| | **Model Number of OEM's Printer/OEM's Multi Function Machine** | HP LaserJet Ent M1139 Printer, HP LaserJet Ent M1219nf Printer, HP LaserJet M1136 MFP Printer, HP LaserJet M1213nf MFP Printer, HP LaserJet M1216nfh MFP Printer, HP LaserJet P1007 Printer, HP LaserJet P1008 Printer, HP LaserJet P1106 Printer, HP LaserJet P1108 Printer, HP LaserJet Pro M1218nfs MFP Printer, HP LaserJet Pro M202d Printer, HP LaserJet Pro M202dw Printer, HP LaserJet Pro M202n Printer, HP LaserJet Pro MFP M126a Printer, HP LaserJet Pro MFP M126nw Printer, HP LaserJet Pro MFP M128fn Printer, HP LaserJet Pro MFP M128fw Printer, HP LaserJet Pro MFP M226dn Printer, HP LaserJet Pro MFP M226dw Printer |
| | **Model Number of OEM's Printer Cartridge/Consumable** | HP 88X Blk Contract LJ Toner Cartridge-CC388XC |
| | **Minimum Yield of the Replacement Cartridge/Consumable offered (Number of Pages)** | 1001 to 2000, 2001 to 5000, 5001 to 10000, 10001 to 15000, 15001 to 20000, 20001 to 30000, 30001 to 40000, 40001 to 50000, 50001 to 70000, 70001 to 100000, 100001 to 500000, 500001 to 1000000, 1000001 to 1500000 Or higher |

**परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

| क्र.सं./S.No. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | डिलीवरी अनुसूची /Delivery Schedule अनुबंध prarambh होने की तारीख से दिनों की संख्या में /(In number of days from contract start days) |
|---|---|---|---|

| क्र.सं./S.No. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | डिलीवरी अनुसूची /Delivery Schedule अनुबंध prarambh होने की तारीख से दिनों की संख्या में /(In number of days from contract start days) |
|---|---|---|---|
| 1 | Satyawan Singh | 744101,DEPUTY DIRECTOR AYUSH AYUSH HOSPITAL JUNGLIGHAT PORT BLAIR | मात्रा /Quantity: 7; प्रारंभ होने की तारीख से डिलीवरी /Delivery to start after: 1; डिलीवरी _____तक पूरी कर ली जाए /Delivery to be completed by: 180<br>मात्रा /Quantity: 7; प्रारंभ होने की तारीख से डिलीवरी /Delivery to start after: 200; डिलीवरी _____तक पूरी कर ली जाए /Delivery to be completed by: 360 |

## Toner Cartridges / Ink Cartridges / Consumables For Printers ( 10 pieces )

**तकनीकी विशिष्टियाँ /Technical Specifications**

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

| विवरण/Specification | विशिष्टि का नाम /Specification Name | बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values) |
|---|---|---|
| GENERIC | **Product Class of Cartridge** | OEM |
| | **Printer/Multifunction Machines Brand for which offered Cartridge/Consumable is Suitable** | Kyocera |
| | **Type of Cartridge/Consumable** | Toner Cartridge |
| | **Color of the Ink/Toner** | Black |
| | **Model Number of OEM's Printer/OEM's Multi Function Machine** | FS-1040/FS-1020 MFP |
| | **Model Number of OEM's Printer Cartridge/Consumable** | Kyocera TK-1114 |
| | **Minimum Yield of the Replacement Cartridge/Consumable offered (Number of Pages)** | 2001 to 5000, 5001 to 10000, 10001 to 15000, 15001 to 20000, 20001 to 30000, 30001 to 40000, 40001 to 50000, 50001 to 70000, 70001 to 100000, 100001 to 500000, 500001 to 1000000, 1000001 to 1500000 Or higher |

**परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

<table>
<tr><th>क्र.सं./S.No.</th><th>परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer</th><th>पता/Address</th><th>डिलीवरी अनुसूची /Delivery Schedule अनुबंध prarambh होने की तारीख से दिनों की संख्या में /(In number of days from contract start days)</th></tr>
<tr><td>1</td><td>Satyawan Singh</td><td>744101,DEPUTY DIRECTOR AYUSH AYUSH HOSPITAL JUNGLIGHAT PORT BLAIR</td><td>
<table>
<tr><th>मात्रा /Quantity</th><th>प्रारंभ होने की तारीख से डिलीवरी /Delivery to start after</th><th>डिलीवरी _____तक पूरी कर ली जाए /Delivery to be completed by</th></tr>
<tr><td>5</td><td>1</td><td>180</td></tr>
<tr><td>5</td><td>200</td><td>360</td></tr>
</table>
</td></tr>
</table>

**Special terms and conditions-Version:4 effective from 09-10-2025 for category Toner Cartridges / Ink Cartridges / Consumables for Printers**

1. 1. This category covers two classes of products — OEM Cartridges/Consumables and Compatible Cartridges/Consumables — to enable buyers to procure both original and compatible options in a transparent and competitive manner.
   2. **Definitions:**
   (a) *OEM Cartridge/Consumable* refers to a cartridge manufactured by a company that also manufactures printing machines such as printers, multifunction (all-in-one) devices, or plotter printers, and is intended for use with those machines.
   (b) *Compatible Cartridge/Consumable* refers to a cartridge manufactured by an entity other than the OEM of the printing machine but designed to be compatible with, and functionally replace, the OEM cartridge.
   3. The parameter “Product Class of Cartridge” has two values — OEM and Compatible. ‘OEM’ denotes a cartridge having a brand same as that of the printer, while ‘Compatible’ denotes a cartridge having a brand different from the printer(s) but compatible with the printer(s). Buyers can select only ‘OEM’ or only ‘Compatible’ or both ‘OEM’ and ‘Compatible’ (or ‘any value’) as per their requirement.
   4. Printer OEMs authorised in this category and granted dashboard access shall upload catalogues under Product Class of Cartridge – OEM. Compatible OEMs shall upload catalogues under Product Class of Cartridge – Compatible strictly in accordance with their approved Vendor Assessment (VA) report.
   5. Incorrect selection of product class or deviation from the approved VA report by the sellers may attract administrative action, including removal of catalogues, temporary suspension, or any other action deemed appropriate by GeM.
   6. The parameter “Model Number of OEM Printer/MFP” shall indicate the printer or multifunction model for which the offered cartridge/consumable is suitable. Sellers shall ensure correct mapping of cartridges/consumables to printer models while creating catalogues.
   7. Printer OEMs and Compatible OEMs shall have their respective model/part numbers included in the drop-down options prior to catalogue creation. Catalogues created using unapproved or incorrect model numbers may be removed and attract administrative action.
   8. Compatible OEMs shall ensure that their model or part numbers do not resemble those of printer OEMs in any manner likely to mislead or confuse buyers.
   9. Sellers requiring inclusion of new model/part numbers (against parameter “Model Number of OEM's Printer Cartridge/Consumable ”) or the OEM’s name (against the parameter “Name of the OEM/Compatible Manufacturer of Cartridge/Consumable Offered”) in drop-down options shall submit such requests to the GeM Helpdesk along with supporting documentation. Requests shall be processed by GeM based on verification of the vendor’s eligibility and the applicable VA report.
   10. The parameter “Name of the OEM/Compatible Manufacturer of Cartridge/Consumable Offered” shall indicate the name of either the printer OEM or the compatible OEM, as applicable. Sellers shall select their name only from the approved drop-down options available after completion of Vendor Assessment and inclusion through the Helpdesk process.
   11. Buyers should select only one brand/make under the parameter: “Printer:: Multifunction Machines

Brand for which offered Cartridge:: Consumable is Suitable."

12. Buyers procuring only 'OEM' cartridges for multiple printer brands through bunched bids shall opt for item-wise evaluation and not total value-wise evaluation, so as to enable participation by resellers of individual brands. Bunching of only 'OEM' Cartridges and only 'Compatible' Cartridges can be resorted to only when evaluation is item-wise. In case the buyer selects both 'OEM' and 'Compatible' against 'Product Class of Cartridge' or alternatively chooses 'any value' against 'Product Class of Cartridge', then the bid evaluation method of either 'Total Value-wise' or 'Item-wise' can be opted for by the buyer as per his/her requirement and desired level of competition based on the availability of sellers.
13. By selecting "As per IS/ISO/IEC 19752:2017", the seller confirms compliance with equivalent or relevant ISO standards such as ISO/IEC 24711 or ISO/IEC 29102, as applicable to the technology or type of cartridge (Inkjet, Laser, Toner, or Ink).
14. Buyers procuring cartridges through bidding and selecting Product Class – only 'OEM' should follow the PAC procurement method after following the prescribed due process, and the PAC certificate duly signed by the competent authority shall be uploaded at the time of bid creation. GeM, however, does not prescribe PAC procurement on its own, and the decision to follow the PAC mode of procurement is the buyer's call. In case the buyer selects both 'OEM' and 'Compatible' against 'Product Class of Cartridge' or alternatively chooses 'any value' against 'Product Class of Cartridge', then such PAC may not be required in the bid.
15. The L-1 comparison buying method for Product Class – only 'OEM' is not permissible. In case the buyer selects both 'OEM' and 'Compatible' against 'Product Class of Cartridge' or alternatively chooses 'any value' against 'Product Class of Cartridge', then the L-1 comparison buying method shall be available subject to other standard prerequisites. The L-1 comparison buying method for Product Class – only 'Compatible' is possible subject to other standard prerequisites.
16. For procurement through bidding involving a specific brand of Compatible Cartridges, PAC procurement may be undertaken only after following the prescribed due process. GeM, however, does not prescribe PAC procurement on its own, and the decision to follow the PAC mode of procurement is the buyer's call.
17. Single Tender procurement without PAC is permissible only where the buying organisation permits such procurement under specific circumstances and where GeM has enabled the Single Tender functionality for that organisation. GeM, however, does not prescribe the Single Tender mode of procurement on its own, and the decision to follow the Single Tender mode of procurement is the buyer's call.
18. By procuring items under this category, buyers confirm that they have understood the above clauses and agree to them. Any query with regard to the above clauses should be made prior to the procurement or floating of the bid. GeM shall not entertain any bid- or contract-specific query.
19. By uploading catalogues under this category, sellers confirm that they have understood the above clauses and agree to them. Any query with regard to the above clauses should be made prior to uploading a catalogue or participating in a bid. GeM shall not entertain any bid- or contract-specific query.

## क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be (Increased quantity ÷ Original quantity) × Original delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Generic**

   Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

3. **Scope of Supply**

   Scope of supply (Bid price to include all cost components) : Only supply of Goods

4. **Buyer Added Bid Specific ATC**

   Buyer Added text based ATC clauses

   1. Copy of PAN Cad of Bidder.

   2. Copy GST Registration Certificate of Bidder

   3. The bidder shall submit a Turnover Certificate duly certified and sig

   ned by a Chartered Accountant, clearly indicating the annual turnover

   of the firm for the Financial Years 2022–23, 2023–24 and 2024–25 .

   4. Liquidated Damaged & Penalty: The tenderer will be bound to s

   upply the items within the stipulated period (120 days), failing whic

   h the penalty of 0.5% of the total value of order per week will be im

   posed subject to a maximum of 10% of the total value of the order

   (deducting from current bill). Non supply of item beyond 5 weeks after expiry of timeline mentioned in the supply order will render the supply as canceled.

   .

## अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.

11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

**This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.**

**However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.**

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---धन्यवाद/Thank You---**