बिड संख्या/Bid Number: GEM/2026/B/8224889
दिनांक /Dated: 02-11-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	12-11-2026 19:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	13-11-2026 19:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Jammu & Kashmir
विभाग का नाम/Department Name	Hospitality And Protocol Department Jammu And Kashmir
संगठन का नाम/Organisation Name	N/a
कार्यालय का नाम/Office Name	Deputy Director Estates
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :ajay.bhartikas43@jk.gov.in Buyer Email id: atjpwd.00060008@jk.gov.in
कुल मात्रा/Total Quantity	8
वस्तु श्रेणी /Item Category	Wooden Almirah / Wardrobe (V2) (Q2) , Modular Table / Meeting Table / Centre Table (V2) (Q2) , Wooden Shelf / Case / Rack / Credenza / Modular Storage (V2) (Q2) , Single / Double Wooden Bed with/without Storage (V2) (Q2) , Revolving Chair (V5) (Q2)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	10 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	50 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	Wooden Shelf / Case / Rack / Credenza / Modular Storage (V2)
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Payment Timelines	Payments shall be made to the Seller within **45** days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No

ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No

1. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
2. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
06-11-2026 14:00:00	gandhi nagar estate department jammu

Wooden Almirah / Wardrobe (V2) (2 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Generic	**Type of Product**	Wooden Almirah / Wardrobe without Mirror, Wooden Almirah / Wardrobe with Mirror
	Availability of Drawers (Hint: Lockers and drawers are not same)	Yes, No
	Overall Height of Unit (in mm) (Upper value in each range is not included)	1600 - 1650
	Overall Width of Unit (in mm) (Upper value in each range is not included)	1000 - 1050, 1050 - 1100, 1100 - 1150, 1150 - 1200, 1200 - 1250, 1250 - 1300, 1350 - 1400, 1400 - 1450, 1450 - 1500
	Depth of Unit (in mm) (Upper value in each range is not included)	300 - 325, 325 - 350, 350 - 375, 375 - 400, 400 - 425, 425 - 450, 450 - 500, 500 - 550, 550 - 600
	Finish of exterior / edge (Select NA, in case of no additional finish)	PVC Edge Banding, Wooden, NA
Top Section	**Material of Top Section**	Particle Board, MDF Board, Marine Ply, MR (Moisture Resistant) Ply, BWP Ply Or higher
Bottom Section	**Material of Bottom Section**	Particle Board, MDF Board, Marine Ply, MR (Moisture Resistant) Ply, BWP Ply Or higher
Door	**Availability of Door Locks**	Yes, No
	Type of Door lock	NA, Numeric Lock, RFID Lock, Digital Lock, Cam Lock
	Availability of Door Handles	Yes, No
	Material of Door Handles	NA, Metal, Wooden / Engineered Wood
	Availability of Reflecting mirror on Door	Yes, No
Locker	**Availability of Locker**	Yes, No

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Sanjay Kumar	180004,4/5 C Govt. Quarter Gandhi Nagar Jammu	2	15

Modular Table / Meeting Table / Centre Table (V2) (1 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification]

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Table Top	**Table Top Material Type**	Particle Board, MDF Board, Marine Ply, BWP Ply, MR (Moisture Resistant) Ply, Glass Or higher
	Availability of Table top edge	Yes, No
	Shape of Table Top (For Circle and Square, Length and Depth must be same)	Square, Rectangle, Circle, Oval, Hexagon, Trapezoid
	Width of Table Top (Tolerance ±50 mm)	900 mm, 1050 mm, 1200 mm, 1350 mm, 1500 mm, 1650 mm, 1800 mm, 1950 mm, 2100 mm, 2250 mm, 2400 mm, 600 mm, 750 mm
	Depth of Table Top (Tolerance ± 50 mm)	600 mm, 750 mm, 900 mm, 1050 mm, 1200 mm, 1350 mm, 1500 mm, 1650 mm, 1800 mm, 1950 mm, 2100 mm, 2250 mm, 2400 mm
	Height of Table Top Adjustable	Yes
Table Understructure	**Material Type in Table Understructure**	Metal Understructure, Wooden/Engineer Wood Understructure, Metal Frame in combination with wooden understructure
	Support Type in Table Understructure	Leg, Gable
	Material of Table Understructure	Mild Steel, Aluminium, Particle Board, MDF Board, Marine Ply, MR (Moisture Resistant) Ply, BWP Ply, Mild Steel with Particle Board, Mild Steel with MDF Board, Mild Steel with Marine Ply, Mild Steel with MR Ply, Mild Steel with BWP Ply Or higher
	Table Understructure Metal Legs Cross Section (Approx)	40 x 40 mm, 50 x 50 mm, 60 x 30 mm, 100 x 40 mm, NA, 50 x 30 mm
	Thickness of Metal Legs Cross Section	NA, 0.8 mm, 1.0 mm, 1.2 mm, 1.6 mm, 2.0 mm
	Thickness of Wooden Leg / Gable (Tolerance ±2 mm)	18 mm, 25 mm, 36 mm, 45 mm, 50 mm, NA
	Availability of modesty panel	Yes, No
Pedestal / Storage Unit in Table	**Availability of Pedestal / Storage Unit**	Yes, No

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Sanjay Kumar	180004,4/5 C Govt. Quarter Gandhi Nagar Jammu	1	15

Wooden Shelf / Case / Rack / Credenza / Modular Storage (V2) (1 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
GENERIC	**Type of Product**	Rack (unit without door or closed compartment), Case or Storage Unit (unit with door), Pedestal
	Mounting Positioning of Product	Wall Mounted, Floor Standing
	Availability of Doors	Yes, No
	Availability of Drawers	Yes, No
	Availability of Locks	Yes, No
	Type of lock	NA, Deadbolt Locks, Cam Locks, Numeric Locks, RFID Locks, Digital Locks
	Overall Height of Unit (in mm)	450 - 500, 500 - 550, 550 - 600, 600 - 650, 650 - 700, 700 - 750, 750 - 800, 800 - 850, 850 - 900, 900 - 1000, 1000 - 1050, 1050 - 1100, 1100 - 1150, 1150 - 1200, 1200 - 1250, 1250 - 1300, 1300 - 1350, 1350 - 1400, 1400 - 1450, 1450 - 1500, 1500 - 1550, 1550 - 1600, 1600 - 1650, 1650 - 1700, 1700 - 1750, 1750 - 1800, 1800 - 1850, 1850 - 1900, 1900 - 1950, 1950 - 2000, 2000 - 2050, 2050 - 2100, 2100 - 2150, 2150 - 2200, 2200 - 2250, 2250 - 2300, 2300 - 2350, 2350 - 2400
	Overall Width of Unit (in mm)	1050 - 1100
	Depth of Unit (in mm)	300 - 325, 325 - 350, 350 - 375, 375 - 400, 400 - 425, 425 - 450, 450 - 500, 500 - 550, 550 - 600
Top Section	**Material of Top Section**	Particle Board, MDF Board, Marine Ply, MR (Moisture Resistant) Ply, BWP Ply Or higher
	Availability of Cushion in Top Section	Yes, No
Bottom Section	**Material of Bottom Section**	Particle Board, MDF Board, Marine Ply, MR (Moisture Resistant) Ply, BWP Ply Or higher
	Availability of legs / stand	Yes, No
Sides Section	**Type of Sides Section**	Frame, Gable / Sheet
Back Section	**Availability of Back Section**	Yes, No

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Sanjay Kumar	180004,4/5 C Govt. Quarter Gandhi Nagar Jammu	1	15

Single / Double Wooden Bed With/without Storage (V2) (1 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification]

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
GENERIC	**Type of Wooden Bed (Hint:Headboard and Footboard are extended part of bed with height of more than 30 cm at headrest and footrest, respectively)**	Wooden Bed, Wooden Bed with Headboard only, Wooden Bed with Footboard only, Wooden Bed with Headboard and Footboard, Wooden Bed with Headboard, Footboard and Canopy
	Size Category of Wooden Bed	Double
	Overall length of Bed (in mm)	1800 - 1850 mm
	Overall width of Bed (in mm)	1200 - 1350 mm (4 to 4.5 ft)
	Overall Height of Bed Frame from installation level (in mm)	150 - 200 mm, 200 - 250 mm, 250 - 300 mm, 300 - 350 mm, 350 - 400 mm, 400 - 450 mm, 450 - 500 mm, 500 - 550 mm, 550 - 600 mm
	Availability of Headboard	Yes, No
	Availability of Footboard	Yes, No
WOODEN BED STORAGE	**Availability of Storage in Wooden Bed**	Yes, No
	Availability of Mattress Support Board	Yes, No
	Type of Bed Storage	Sliding Storage / Drawers, Box-bed Storage, NA
WOODEN BED FRAME	**Material of Bed frame (including bed frame understructure)**	Particle Board, MDF Board, Marine Ply, MR (Moisture Resistant) Ply, BWP Ply Or higher
WOODEN BED MATTRESS SUPPORT PANEL	**Type of Bed Mattress Support Beams**	Horizontal beams only, Vertical Beams only, Cross beams - Horizontal & vertical combo

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Material of Bed Mattress Support Beams	Particle Board, MDF Board, Marine Ply, MR (Moisture Resistant) Ply, BWP Ply Or higher
WOODEN BED HEADBOARD	**Material of Bed Headboard Frame**	NA, Particle Board, MDF Board, Marine Ply, MR (Moisture Resistant) Ply, BWP Ply Or higher
WOODEN BED FOOTBOARD	**Material of Bed Footboard Frame**	NA, Particle Board, MDF Board, Marine Ply, MR (Moisture Resistant) Ply, BWP Ply Or higher
WARRANTY	**Warranty (in Months)**	12, 24, 36, 48

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Sanjay Kumar	180004,4/5 C Govt. Quarter Gandhi Nagar Jammu	1	15

Modular Table / Meeting Table / Centre Table (V2) (2 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification]

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Table Top	**Table Top Material Type**	Particle Board, MDF Board, Marine Ply, BWP Ply, MR (Moisture Resistant) Ply, Glass Or higher
	Availability of Table top edge	Yes, No
	Shape of Table Top (For Circle and Square, Length and Depth must be same)	Square, Rectangle, Circle, Oval, Hexagon, Trapezoid
	Width of Table Top (Tolerance ±50 mm)	600 mm
	Depth of Table Top (Tolerance ± 50 mm)	600 mm, 750 mm, 900 mm, 1050 mm, 1200 mm, 1350 mm, 1500 mm, 1650 mm, 1800 mm, 1950 mm, 2100 mm, 2250 mm, 2400 mm
	Height of Table Top Adjustable	Yes, No
Table Understructure	**Material Type in Table Understructure**	Metal Understructure, Wooden/Engineer Wood Understructure, Metal Frame in combination with wooden understructure

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Support Type in Table Understructure	Leg, Gable
	Material of Table Understructure	Mild Steel, Aluminium, Particle Board, MDF Board, Marine Ply, MR (Moisture Resistant) Ply, BWP Ply, Mild Steel with Particle Board, Mild Steel with MDF Board, Mild Steel with Marine Ply, Mild Steel with MR Ply, Mild Steel with BWP Ply Or higher
	Table Understructure Metal Legs Cross Section (Approx)	40 x 40 mm, 50 x 50 mm, 60 x 30 mm, 100 x 40 mm, NA, 50 x 30 mm
	Thickness of Metal Legs Cross Section	NA, 0.8 mm, 1.0 mm, 1.2 mm, 1.6 mm, 2.0 mm
	Thickness of Wooden Leg / Gable (Tolerance ±2 mm)	18 mm, 25 mm, 36 mm, 45 mm, 50 mm, NA
	Availability of modesty panel	Yes, No
Pedestal / Storage Unit in Table	**Availability of Pedestal / Storage Unit**	Yes, No

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Sanjay Kumar	180004,4/5 C Govt. Quarter Gandhi Nagar Jammu	2	15

Revolving Chair (V5) (1 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
GENERIC REQUIREMENTS	**Type of Chair**	Revolving Chair of Adjustable height with Wheels
CHAIR SEAT	**Seat upholstery material**	Polyester fabric
CHAIR BACKREST	**Backrest Height (Low-back range: 200 - 400 mm, Mid-back range: 401 - 700 mm, High-back range: equal to or more than 701 mm)**	Mid-back

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Locking available while tilting backrest	No
	Lumbar Support available in Seat Backrest	No
	Headrest available in Chair	Yes, No
CHAIR ARMREST	**Armrest Available in the Chair**	No

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Sanjay Kumar	180004,4/5 C Govt. Quarter Gandhi Nagar Jammu	1	15

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Generic**

   OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be (Increased quantity ÷ Original quantity) × Original delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Generic**

   After award of contract – Successful Bidder shall have to get Detailed Design Drawings approved from buyer before starting fabrication. Successful Bidder shall submit Detailed Design Drawings for Buyer's approval, within 5 days of award of contract. Buyer shall, either approve the drawings or will provide complete list of modification required in the drawings within 5 days. Seller shall be required to ensure supply as per approved Drawings with modifications as communicated by Buyer. If there is delay from buyer side in approval of drawing– the delivery period shall be refixed without LD for the period of delay in approval of Drawing.

3. **Generic**

   Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. **Generic**

   Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 2 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

5. **Generic**

   Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

6. **Scope of Supply**

   Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

7. **Turnover**

   Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

8. **Turnover**

   OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

9. **Service & Support**

   Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

10. **Service & Support**

    Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

11. **Service & Support**

    Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

12. **Warranty**

    Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide AMC Service for next 1 years for the offered products at the rate not more than 2 % of contract price per annum. Buyer reserves the right to enter into an AMC agreement (covering preventive maintenance and servicing)with the Successful Bidder / OEM after expiry of the Warranty period at rate as mentioned above and the payment for the AMC charges would be made Annually after rendering of the AMC Services of the relevant

AMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the AMC contract when called upon by the buyer. The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 2% of total AMC value valid up to AMC period plus 2 months (if there is no other claim). (Undertaking of acceptance to be uploaded with bid).

13. **Warranty**

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 1 years for the offered products at the rate not more than 1 % of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Quarterly after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of

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(Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 2% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

14. **Warranty**

Warranty period of the supplied products shall be 2 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

15. **Warranty**

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope

all parts
(Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

16. **Warranty**

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

17. **Sample Clause**

After award of contract – Successful Bidder shall have to get advance sample approved from buyer before bulk manufacturing / starting bulk supplies. Successful Bidder shall submit

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samples for Buyer's approval, within 5 days of award of contract. Buyer shall, as per contract specifications framework, either approve the advance sample or will provide complete list of modification required in the sample within 5 days of receipt of advance sample. Seller shall be required to ensure supply as per approved sample with modifications as communicated by Buyer. If there is delay from buyer side in approval of advance sample – the delivery period shall be refixed without LD for the period of delay in sample approval. In case, the sample is found to have major deviations / not conforming to the Contract specifications, the buyer at its discretion may call for fresh samples for approval before allowing bulk supplies or may terminate the contract after notifying the deviations to the seller.
Unless otherwise provided in the contract, all samples required for test shall be supplied by the contractor

free of cost. Where under the contract, the contractor is required to submit an advance sample, any expenses incurred by the contractor on or in connection with the production of stores in bulk, before the sample has been approved unconditionally shall be borne by the Seller and he shall not claim any compensation in the event of such sample being found unacceptable by the Buyer / Consignee.

18. **Sample Clause**

For clothing and allied items, if pre-dispatch Inspection clause has been selected in the Bid, the Inspection Agency shall forward sample from the accepted lot duly identified/ sealed by it, as Reference Sample to each consignee (one reference sample per consignee) for comparing the lot received at consignee end with such reference sample. Such reference samples will be treated as part of supplied quantity from the lot and cost shall be borne by the Buyer.

19. **Past Project Experience**

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

20. **Past Project Experience**

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

(i) Single order of at least 35% of estimated bid value; or
(ii) Two orders of at least 20% each of estimated bid value; or
(iii) Three orders of at least 15% each of estimated bid value.
Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

21. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

IN ORDER GAIN PREFERENCE FOLLOWING ARE THE ATCs

1. SAMPLE APPROVAL IS MANDATORY FOR ALL

2. PRE BID MEET AT THE OFFICE PREMISES MEET AT GIVEN LOCATION IS MANDATORY FOR ALL ELIGIBLE BI DDERS ON mentioned date and time .NO RELAXATION WILL BE GIVEN FOR THE ABOVE 2 ATCs

3. The Bidder Should have registered office at buyer location.

4. The Bidder should have submitted the sample before bid due date, later will not be accepted.

5. The Bidder should have the experience with the govt. for atleast 5 years within the J&K (UT)

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22. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document Click here to view the file.

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---