बिड संख्या/Bid Number: GEM/2026/B/8228345
दिनांक /Dated: 03-11-2026

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	24-11-2026 11:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	25-11-2026 11:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	60 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Railways
विभाग का नाम/Department Name	Railways Public Sector Undertakings
संगठन का नाम/Organisation Name	Konkan Railway Corporation Limited
कार्यालय का नाम/Office Name	O/o Controller Of Stores
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :cos.krcl@nic.in Buyer Email id: buyer3.krcl.ka@gembuyer.in
वस्तु श्रेणी /Item Category	Monthly Basis Cab & Taxi Hiring Services - SUV; 2500 km x 320 hours; Outstation
अनुबंध अवधि /Contract Period	2 Year(s) 2 Day(s)
पिछले 3 वित्तीय वर्षों का बिडर का न्यूनतम औसत वार्षिक वित्तीय टर्नओवर/Minimum Average Annual Turnover of the bidder (For the last 3 Financial Years)	15 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
टर्नओवर पात्रता मानदंड/Turnover eligibility criteria	To be verified by the buyer at the time of technical evaluation
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes | Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes | Complete

बिड विवरण/Bid Details	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes)	1530000
Payment Timelines	Payments shall be made to the Seller within **30** days of issue of service delivery acceptance certificate (SDAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC)
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	AXIS BANK LTD
ईएमडी राशि/EMD Amount	30600

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	26

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

Sr DFM KARWAR
O/o Sr. DFM Karwar, Railways Public Sector Undertakings, Konkan Railway Corporation Limited, Ministry of Railways
(Pradeep Baliga)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
7. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
9. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Fleet of owned vehicles with service provider, (Please limit the number to up to 100% of the vehicles demanded or 30 whichever is lesser):5

Drivers on Payroll (in Numbers) (Please limit the number to up to 100% of the vehicles demanded or 30 whichever is lesser):5

Minimum years (up to 5 years) of experience in related field:3

Number (upto 100%) of vehicles demanded should have been provided in a single contract to a government agency in the past three years:5

Number (up to 100%) of vehicles demanded should have been provided in the past 1 year to government agencies:5

Geographic Presence in States: Karnataka and GOA

Scope of Work:1793722709.pdf

Monthly Basis Cab & Taxi Hiring Services - SUV; 2500 Km X 320 Hours; Outstation (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Vehicle Type	SUV
Type of car (Please select at least 3 options)	Maruti Suzuki Ertiga , Hyundai Creta , KIA Carens
Usage Variant	2500 km x 320 hours
Type of Service	Outstation
Year of Vehicle Model	2026 , 2025
Km Travelled	Upto 25,000 Kms
Air Conditioning Requirement	Non-A/C
Area of Operation	Plains
Fuel Type	Petrol
एडऑन /Addon(s)	
Outstation Night Charges Applicable	Yes

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

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परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Vehicles Required	अतिरिक्त आवश्यकता /Additional Requirement
1	Arvind Kumar	581306,RRMs Office Opp station Building Shirwad Karwar GSTIN 29AAACK3725H1ZK	1	• Estimated number of outstation nights per month per vehicle : 5 • Duration in Months for which service is required : 24

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Purchase Preference (Centre)**

   Preference to Make In India products (For bids less than 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document 50%. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

2. **Purchase Preference (Centre)**

   Preference to Make In India products (for bids greater than 200 Crore) (can also be used in Bids less than 200 Crore but only after exemption by competent authority as defined in Deptt of Expenditure OM dated 28.5.2020): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document 50%. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

3. **Purchase Preference (Centre)**

   Procurement under this bid is reserved for purchase from Micro and Small Enterprises whose credentials are validated online through Udyog Aadhaar/URC for that product/service category. If the bidder wants to avail the reservation benefit, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service.

4. **Certificates**

   Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

5. **Payment**

   PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

6. **Past Project Experience**

   Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

7. **Forms of EMD and PBG**

   Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

   KONKAN KAILWAY CORPORATION LTD KARWAR
   A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

8. **Buyer Added Bid Specific ATC**

   Buyer uploaded ATC document Click here to view the file.

9. **Buyer Added Bid Specific SLA**

   File Attachment Click here to view the file.

10. **Buyer Added Bid Specific Scope Of Work(SOW)**

    File Attachment Click here to view the file.

11. **Buyer Added Bid Specific Scope Of Work(SOW)**

    Text Clause(s)

    SCOPE OF WORK
    1. Following terms and conditions are in addition to conditions mentioned on GeM tender. Bidder must rea d carefully all these conditions before quoting.
    2. The scope of work involves “Hiring of vehicle (Maruti Suzuki Ertiga, Toyota Rumino/In-nova, Hundai Cret a) or similar type having a seating capacity of 6+1 manufacture in the year 2025 or later, duly registered under a Yellow Board (Commercial/Taxi Permit), for official use by the Assistant Divisional Safety Officer at Madgaon , Goa and Karwar ,Karnataka for the period of Two years (24 months). The vehicles shall be main tained in good running condition and shall comply with all applicable statutory requirements for commerci al passenger vehicles.

3. The fixed cost to be quoted for supplying one Non AC SUV Maruti Suzuki Ertiga, Toyota Rumino/Innova, Hundai Creta or similar type and registered not older than 2025, in excellent running conditions and with g ood upholstery including driver salary, boarding & lodging ex-penses, providing mobile phone to the driver, repairs and maintenance of vehicle, Insurance, Pollution Control Certificate, profits, overheads, all other ta xes, permits and other incidental expenditure etc per month including GST and cost of diesel. The vehicle i s required to be used for 24 months. The registration of the vehicle shall be of Karnataka or Goa state and shall have all India permit. Further, as per service requirements, a fixed vehicle is to be deployed unless ot herwise permitted by this office.
4. The vehicle shall be driven by Contractor's representative(s) (Herein after called as the driver) with valid driving license.
5. Rate quoted by the contractor shall remain unchanged throughout the entire period of the contract.
6. Contractor shall ensure availability of sufficient number of drivers on his role so that relief/periodic rest may be given to the driver after sufficient continuous duty. Provision of Contract Labour (Regulation and A bolition) Act and rules there under shall be superseding in this regard.
7. Contractor shall maintain a separate log book which shall be signed jointly by the driver and Officer In-c harge. It will be the sole responsibility of the driver that log book is filled up daily and there is no cutting ov erwriting, if there is any cutting/overwriting the same shall be attested by the Officer In-charge. The month ly limit of running is 2500 kms. in case of KRCL does not use all kms, the balance kms shall be carry forwar d for next 6 months.
8. The vehicle should be in good working condition to run on highways, state ways road and also sometimes on Kaccha road also. Driver should not refuse to use vehicle on such locations.
9. The Bidder have must his office in the region of service. i.e. in the Konkan region of district in Goa state South Goa and North Goa and district of Uttara Kannada, Udupi and Dikshin kannada in Karnataka state, s hall have all India permit. Bidder has to submit documental proof of same, failing to same or in case of fals e/forged document the offer shall be summarily rejected. Supporting document like office registration, GST registration, Aadhaar card, PAN card, etc. to be attached.
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Documents
Documents to be submitted are as under:to be submitted are as under: · Xerox copy of RC book of vehicle. · Xerox copy of RC book of vehicle. · Vehicle Insurance Paid copy.· Vehicle Insurance Paid copy. · Motor veh icle Tax paid copy· Motor vehicle Tax paid copy.. · GST Registration or Self declaration.· GST Registration o r Self declaration. · Photograph of vehicle in 4' x 6' size.· Photograph of vehicle in 4' x 6' size.
Non submission of a copy of above documents by
Non submission of a copy of above documents by the bidder shall result in summarily the bidder shall resu lt in summarily rejection of his/their bidrejection of his/their bid. .
10. The rates in the schedule shall include the fuel / diesel charges, cost of all kinds of spares, all the charg es like driver's salary, other allowances, traveling allowance, night duty allowance, all kinds of taxes, servi ce charges, insurance., road permits, toll charges etc., as applicable and other miscellaneous expenses.
11. The rates quoted shall include the escalation in prices of fuel, lubricant, spare parts etc. No extra paym ent will be made on account of any fuel or other price variation.
12. Availability of vehicle:
The vehicle must available at KRCL premises for 24 hrs. KRCL can use service normally between 9:00 hrs t o 20:00 hrs and sometime beyond also as per journey location. In case of other than above timing/ Other s hift, same shall be intimated to drivers in advance. The vehicle may also require in case of emergencies af ter duty. The contractor should make availability of vehicle and driver within 20 minutes.
13. The contractor's representative (driver) must be in possession of a mobile phone throughout the period of contract. He should report to ADSO/Madgaon within 20 minutes of the receipt of call and shall be ready to start the vehicle.
14. The contractor shall make his own arrangements for the accommodation of the driver in such that he c an report to the office / nominated place within 20 minutes on emergency call and he or his alternate relie ver should be available for movement on all days including Sundays and holidays.
15. If the contractor's representative (Driver) fails to receive the message due to failure of Mobile phone/a ny other reason and fails to report to ADSO Madgaon within specified time mentioned above, suitable pen alty shall be imposed, as per penalty clauses.
16. The vehicle driver and vehicle shall not leave the office premises without permission.
17. If the vehicle fails during movement or not available for Railway's use for whatsoever reason within the contract period, immediate alternate arrangement should be made within Two Hours. If contractor fails to arrange alternative vehicle, penalty shall be imposed @ Rs.3000/- per day.
18. Konkan Railway administration shall not be responsible for any accident, damages and theft to the vehi cle or for any illegal act of driver or any staff of contractor during the period of hire. The contractor shall be fully responsible for any loss damage to the vehicle and also liable to pay full compensation for any injury or any other loss to public/servant,
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19. If there are varying or conflicting provisions in the documents forming part of the contract, the ADSO-i

n-charge shall be the deciding authority with regard to the intentions of the provisions and his decision sha ll be final and binding on the contractor.
20. Konkan Railway reserves rights to short close the contract or change the location for execution of work as per requirement. No claim in this regard will be accepted.
21. The interior of the vehicle cabin must be tidy with neat and clean with seat cover. The vehicle must be mechanically sound and maintained in good condition.
22. Vehicle to be offered should be made available within one week from the date of acceptance of letter. I n case of tenderer purchasing new vehicle, the same will be made available within 15 days or agreed perio d by Konkan Railway from the date of acceptance of letter. Vehicle means the vehicle specified as presche dule.
23.Income Tax along with surcharge and other taxes as per extant rules shall be deducted from the contra ctor’s payment made by Railways.
24. On submitting the offer, it will be deemed that contractor has read and agreed all the aforesaid conditi ons on GeM and additional terms and conditions annexed in the tender form. Subletting of contract is not p ermissible.
25. The liability under relevant sections of Motor Vehicle Act 1968 with latest amendments and Indian Pen al Code causing death or permanent disability to the passengers or other person due to rash /negligence d riving of vehicle driver or condition of vehicle or any other reason, the KRCL has no responsibility of whats oever and will not entertain any claim in this regard under the Provisions of Law.
26. The contractor must submit attested authentic documents such as registration, road tax, and compreh ensive insurance etc. for vehicle intended to supply on hire to railways after receiving acceptance letter. T he copies of these documents must be deposited by the contractor with concern Railway official and origin al copies will have to produce before signing the agreement for verification as and when desired by Railwa y authority. The contractor shall also indemnify railway for any damage dispute; liability occurred during e ntire contract period on valid legal instruments. Railways shall have the power and right to withheld the p ayment and right to pay off to defend or compromise any claim of threatened legal proceedings or in antic ipation of legal proceedings if any being instituted consequent on the action or default of the contractor. T he contractor shall be responsible for all type of risk to the work and shall make at his own expense. The c ontractor shall be required to submit copies of registration certificates, Goa commercial permit and compr ehensive insurance policy of the vehicles being offered for hire along with photograph and particulars of th e driver and copy of driving license of the driver deputed to each vehicle.
27. The movement of personal trips of the owner of vehicle like going to petrol pump and other private act ivities of the owner should not be considered for the transportation measurement (speedometer).
28. It is duty of the contractor to keep original copy of registration of vehicle, valid pollution under control certificate and insurance in the vehicle all the times.
29. Contractor must ensure that driver is always with his and valid driver Licence / badge whenever driving the vehicle.
Page No: 3
30. The driver shall normally be given weekly off on Sundays. However, in case vehicle is utilized on Sund ay, a compensatory rest shall be given.
31
31.. Hours and Km. will be treated from reporting Km. Reporting / releasing the vehicle to by Hours and K m. will be treated from reporting Km. Reporting / releasing the vehicle to by the concerned offithe concern ed officer from respective KRCL office. The kilometer on account of travel to and cer from respective KRCL office. The kilometer on account of travel to and from the firm's garage shall not be payable.from the firm' s garage shall not be payable.
32. INSURANCE:
The Insurance cover protecting the agency against all claims applicable under the Workmen’s Compensati on Act, 1948 shall be taken by the Contractor. The Contractor shall arrange necessary insurance cover for any claim arising out of mishap, if any, that may take place. In the event of any liability/claim falling on KR CL, the same shall be reimbursed/ indemnified by the Contractor. The provided vehicle must be fully and c omprehensively insured covering the risk to the driver. In case of failure to do same or renewal, contractor is fully responsible for all liabilities.
33. DAMAGE ACCIDENTS:
The contractor shall take all precautions against damages from accidents, floods or tide. No compensation will be allowed to the contractor for his tools, plants, materials, machines and other equipment lost or dam aged by any cause whatsoever. The KRCL will not be liable to pay to the contractor any charges for rectific ation or repairs to any damages which may have occurred from any cause whatsoever.
34. Maintenance of Vehicle:
The contractors shall at their own cost maintain the said vehicles in proper condition to the satisfaction of the Railway Administration and shall duly and punctually pay all registration licenses and other fees and all the taxes payable in respect of the said vehicles and road. They shall provide and maintain at their own expenses and shall at all time offer to the Officers of the Government and Railway Administration all neces sary facilities for the purpose of inspecting the said vehicles at a notified place.

a) The vehicles to be supplied to Konkan Railway Corporation Ltd. shall be with all features and fittings an d be in good running condition.
b) The vehicles should have valid registration, comprehensive insurance, “Pollution Control Certificate” co mmercial permit for Goa from RTO.
c) The vehicles with sufficient fuel should be supplied and maintained every day preferably with the same driver.
d) If the condition of vehicle found unsatisfactory, vehicle will not be accepted irrespective of other conditi ons being fulfilled.
e) The drivers attached to the vehicle should be experienced, having valid driving license. The driver must observe all the etiquette and protocol while performing the duty.
f) The drivers should be disciplined, well behaved, well-mannered and in neat and clean uniform as per the rules of state govt.
Page No: 4
g) Drivers of the vehicles are required to be invariably provided with Mobile phones in perfect working con dition. No separate payment shall be made by KRCL for the Mobile phones. Unless other than in emergenc y, the driver deployed shall not use the mobile phone while driving the vehicle.
h) The Drivers should not have any criminal records.
i) In case of accidents / mishap etc. the full responsibility and all consequences thereof, will lie with the con tractor only. No compensation will be paid by KRCL.
j) KRCL shall have no direct / indirect liability arising out of such negligent, rash and impetuous driving and any losses caused to KRCL have to be fully compensated by the contractor.
k) The contractor shall send the vehicles for periodical servicing at the cost of contractor, with suitable rep lacement with similar vehicle. KRCL will not pay any mileage for such run.
l) The regular checking of speedometer by the designated transport authority shall be done by the contrac tor and requisite certificate may be shown to KRCL as and when demanded.
m) The engagement and employment of drivers and payment of wages to them as per existing provisions of various labour laws and regulations is the sole responsibility of the contractor and any breach of such la ws or regulations shall be deemed to be breach of this bid.
n) The liability under relevant sections of Civil Defense Act 1968 and IPC causing death or permanent liabili ty developed in the vehicle supplied by the contractor, the hiring authority has no responsibility whatsoev er and will not entertain any claim in this regard under the provisions of law.
o) The entire relevant Motor Vehicle Act shall be complied with by the contractor.
p) Daily Log book to be maintained detailing therein, reporting km, reporting time, releasing km, releasing time etc which will be countersigned by the user officer/officials of KRCL and the Driver with name.
q) The vehicles shall generally be used within Karnataka. However, the vehicles shall also be used outside Karnataka as per requirement of KRCL.
r) Contractor shall ensure that sufficient cash is available with the drivers all the time to cover essential / c ontingent expenditure and other urgent essential necessities including diesel.
s) The vehicle once hired by the Corporation, normally should not be used for any other purpose during off days and beyond duty hours for any other purpose. Any liability arising out of the work performed after dut y hours shall be entirely the responsibility of the contractor and KRCL shall not be responsible for the same .
t) The vehicles may ply on any roads, most of which are rough/kaccha/fair weather roads.
u) Contractor shall be fully responsible for theft, burglary, fire, accidents, traffic rule Contractor shall be ful ly responsible for theft, burglary, fire, accidents, traffic rule violations or any other unlawful acts / deeds by his stviolations or any other unlawful acts / deeds by his staff/driver. aff/driver.
Page No: 5
v)
v) Contractor shall be directly responsible for any/all disputes arising between him and Contractor shall be directly responsible for any/all disputes arising between him and his personnel and keep KRCL indemnified against all actions, losses, damages, expenses his personnel and keep KRCL indemnified against all action s, losses, damages, expenses and claims whatsoever arising thereof.and claims whatsoever arising thereof .
w)
w) Contractor shall be solContractor shall be solely responsible for payment of wages/salaries, other benef its ely responsible for payment of wages/salaries, other benefits and allowances including extra hour duty & night halts allowance to his driver that might and allowances including extra hour duty & night halts allo wance to his driver that might become applicable under any Act or Order of the Govt. KRCL shall have no li ability become applicable under any Act or Order of the Govt. KRCL shall have no liability whatsoever in thi s rewhatsoever in this regard and the Contractor shall indemnify KRCL against any/all claims, gard and the Contractor shall indemnify KRCL against any/all claims, which may arise under the provisions of various Ac ts, Government Orders etc. which may arise under the provisions of various Acts, Government Orders etc.
x)
x) ON GOVERNMENT OF INDIA DUTY:ON GOVERNMENT OF INDIA DUTY: The Vehicle will display The

Vehicle will display ““On Govt. of India On Govt. of India DutyDuty” through letter writing ” through letter writing using red paint on front and rear side of the vehicle.using red paint on front and rear side of the ve hicle.
y)
y) The Contractor shall have to provide (keep along with vehicle) extra wheels, jack, The Contractor shall h ave to provide (keep along with vehicle) extra wheels, jack, proper tools and tackles, one torch, fan, belts, First Aid Box, fire extinguishers and any proper tools and tackles, one torch, fan, belts, First Aid Box, fire e xtinguishers and any other item as mandated other item as mandated by law.by law.
z)
z) Statutory formalities:Statutory formalities: All formalities in respect of R.T.O. shall be completed by the All formalities in respect of R.T.O. shall be completed by the contractor regarding registration of vehicle, p ayment of taxes, having validity for contractor regarding registration of vehicle, payment of taxes, having validity for Taxi/Tourist operation, road permit etc. Comprehensive insurance of the vTaxi/Tourist operation , road permit etc. Comprehensive insurance of the vehicle is ehicle is mandatory and should be done with i nsurance authorities. Necessary certificate such asmandatory and should be done with insurance authoriti es. Necessary certificate such as
Pollution etc shall be obtained in the intervals as prescribed in Statute.Pollution etc shall be obtained in th e intervals as prescribed in Statute.
35
35)) SecuritySecurity Deposit (SD)Deposit (SD): : The Earnest Money deposited by the Contractor with hisT he Earnest Money deposited by the Contractor with his tender will be retained by the Railways as part of s ecurity for the due and faithful fulfillment tender will be retained by the Railways as part of security for the due and faithful fulfillment of the contract by the contractor. The balance to make up the Security Deposit, the rates of the contract by the contractor. The balance to make up the Security Deposit, the rates for whic h are given below, may be deposited by the Contractor in casfor which are given below, may be deposited by the Contractor in cash or may be h or may be recovered by percentage deduction from the Contractor's "on account" bills. Provided also recovered by percentage deduction from the Contractor's "on account" bill s. Provided also that in case of defaulting contractor, the Railway may retain any amount due for payment that in case of defaulting contractor, the Railway may retain any amount due for payment to the Contracto r on the pending "on account bills" so that the ato the Contractor on the pending "on account bills" so that the amounts so retained may mounts so retained may not exceed 10% of the total value of the contract.no t exceed 10% of the total value of the contract.
a
a)) No interest will be payable upon the Earnest Money and Security Deposit or amounts No interest will b e payable upon the Earnest Money and Security Deposit or amounts payable to the Contractor under the C ontract. payable to the Contractor under the Contract.
36
36)) Jurisdiction:Jurisdiction: Any dispute regarding terms Any dispute regarding terms and conditions or a ny other point, the and conditions or any other point, the decision of Senior Regional decision of Senior Reg ional Traffic Manager Madgaon Traffic Manager Madgaon /KRCL will be final and binding on /KRCL will be fi nal and binding on contractor.contractor.
37
37)) TerminationTermination of Contract:of Contract: The contract is liable to be terminated after 7 The co ntract is liable to be terminated after 7 days’ noticedays’ notice, , in case the services are fin case the services are found unsatisfactory or services are not required by ound unsatisfactory or services are not re quired by KRCL duringKRCL during contract period. No claim will be entertained due to termination of cont ract during contract contract period. No claim will be entertained due to termination of contract during con tract period.period.
38) PAYMENT AND PENALTIES:
A) Payment
1. Terms of Payment: Railway will make no advance payment against this contract. Payment will be arrang ed on a monthly basis through Konkan Railway, Karwar on production of bills duly certified by the depot-in-charge. A copy of relevant certificates, viz., driver's license/badge. RC book, Smoke emission Certificate, Fi tness Certificate. Insurance etc., shall be produced along with first RA bill, duly certified. For arriving the

actual kilometers run by the vehicle for a month, the initial as well as the final kilometer reading in the veh icle shall be noted and recorded in the logbook in the presence of Depot -in-charge or his representative b y the driver. Daily Kilometer reading shall also be recorded in the log book in case of arranging alternate v ehicle, the last kilometer reading of the existing vehicle and the present reading of the new vehicle shall b e recorded in the presence of Depot-in-charge or his authorized representative All the Kilometer reading in the log book will personally counter signed by the Railways Depot-in charge for arranging payment.
2. The unused Kms in a particular month as against the minimum guaranteed usage The unused Kms in a particular month as against the minimum guaranteed usage variant (2500 Km.) will be carried forward to t he next Six month. However, the variant (2500 Km.) will be carried forward to the next Six month.

However, the payment for the minimum guaranteed usage variant (2500 Km.) in a month will be payment for the minimum guaranteed usage variant (2500 Km.) in a month will be paid every month. paid every m onth.
3. Payment will be made only after verification and certification by the concerned in charge.
4. The contractor shall accept the payment after deduction of penalty / fine if any. The rate shall be inclusi ve of all expenditures including fuel, lubricants, drivers' salary, maintenance, taxes, running permit (24x7) etc. and no additional charges, in any form, shall be admissible. Railway will be concerned only about utiliz ation of the vehicle.
5. At the time of quoting At the time of quoting the rates, tenderers must ensure that rates quoted the rate s, tenderers must ensure that rates quoted are including are including GST andGST and inclusive of insuran ce and all other applicable taxes and dutiesinclusive of insurance and all other applicable taxes and duties as per as per extant Tax regime. Taxesextant Tax regime. Taxes andand dutiesduties etc.etc. quotedquot ed separatelyseparately willwill notnot bebe takentaken inin accountaccount forfor thethe purposespurpos es ofof evaluationevaluation ofof total contracttotal contract valuevalue andand inin suchsuch casescases totaltotal ratesrates quotedquoted in thein the workwork shallshall bebe takentaken inin account for the p urpose of evaluation of account for the purpose of evaluation of total contract value and shalltotal contract value and shall be final and binding onbe final and binding on thethe contractorcontractor andand nono ta xes/dutiestaxes/duties oror insuranceinsurance chargescharges willwill bebe paidpaid separately.separatel y.
6. Railway shall not be paying any challan to any authority or police arising due to Railway shall not be pay ing any challan to any authority or police arising due to negligence of driver,negligence of driver, unavaila bilityunavailability ofof documentsdocuments etc.etc.
7. Toll Toll charges:charges: If any to be If any to be borneborne by contractor.by contractor.
B) Penalty: -
1. The firm shall ensure punctuality in booking and supply of vehicle round the clock, even at short notice. The penalty clause is as follows:
Sl.No.
Cause of deduction of penalty
Amount of penalty
1
In the event of breakdown of vehicle, contractor fails to provide alternate vehicle
Rs. 3,000/- per day.
2
If vehicle not moved due to absence of driver
Rs. 3,000/- per day.
3
Mobile phone not working / Mobile phone not picked up.
Rs. 200/- per occasion.
4
Contractor shall kept sufficient amount of money with the driver to meet out the toll tax expenditure or ref ueling of vehicle.
If driver is unable to give for toll tax or refueling of tank then Rs.1,000/- on each occasion.
5
All the safety items (like horn, head light, tail light, wiper etc.) of the vehicle should be in working conditio n.
In case any of this item is defective, it will be responsibility of the contractor to get it repaired within one w eek. Failing to same liable for penalty of Rs.200/- each occasion.
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6
Rash / Negligent driving. Driver found
Rash / Negligent driving. Driver found smoking smoking / chewing tobacco, pan or under influence of / che wing tobacco, pan or under influence of alcohol and misconduct during working for alcohol and misconduct during working for KRCL.KRCL.
Rs 1,000/- on each instance, in such case the contractor should have to arrange another staff in lieu.
7
Misbehavior of Driver / not followed instruction
Misbehavior of Driver / not followed instruction of KRCL/ unaware of route.of KRCL/ unaware of route.
Rs. 1,000/- per complaint.
8
Providing unclean vehicle / or
Providing unclean vehicle / or nonnon--roadroad worthy.worthy.
Rs.1,000/- per incident.
9
Not providing documents of vehicle.

Not providing documents of vehicle.
Rs.1,000/- per incident
39) Mandatory Documents to be submitted:
1. Proof of document
1. Proof of document thethe contractor contractor shall be required to submit copies of registration shall b e required to submit copies of registration certificates and comprehensive insurance policy for the minimu m one own vehicle.certificates and comprehensive insurance policy for the minimum one own vehicle.
2.
2. The Bidder have must his office in the region of service. i.e in the region of district in The Bidder have m ust his office in the region of service. i.e in the region of district in Goa state, Goa state, andand shall have all India permit.shall have all India permit. Bidder has to submit documental proof of same, Bidder has to s ubmit documental proof of same, failing to same or in case of false/forged document the offer shall be sum marily rejected. failing to same or in case of false/forged document the offer shall be summarily rejected. S upporting document like office registration, GST registration, ASupporting document like office registration , GST registration, Aaadhar card, PAN card, etdhar card, PAN card, etc c to be attached.to be attached.
40) Rates shall be quoted on GeM portal.
a)Rates are inclusive of all taxes, GST, transportation and all other incidental charges.
b)Tenderer are required to quote the hiring rate of vehicle for Fixed cost (including applicable GST and dies el cost and all other charges) Please refer scope of additional terms and conditions clause no.3.
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Page

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1

bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---