बिड संख्या/Bid Number: GEM/2026/B/8228417

दिनांक /Dated: 05-11-2026

## बिड दस्तावेज़ / Bid Document

| बिड विवरण/Bid Details | |
|---|---|
| बिड बंद होने की तारीख/समय /Bid End Date/Time | 26-11-2026 13:00:00 |
| बिड खुलने की तारीख/समय /Bid Opening Date/Time | 27-11-2026 13:00:00 |
| बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date) | 90 (Days) |
| मंत्रालय/राज्य का नाम/Ministry/State Name | Ministry Of Railways |
| विभाग का नाम/Department Name | Indian Railways |
| संगठन का नाम/Organisation Name | Western Railway |
| कार्यालय का नाम/Office Name | Western Railway |
| शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal | HOD Email id :smm4@wr.railnet.gov.in<br>Buyer Email id: nikhil.0112@gov.in |
| वस्तु श्रेणी /Item Category | Custom Bid for Services - Out sourcing the various activities of canteen of Rolling Stock Workshop Dahod as per scope of work for 24 Months (600 Days) |
| समान श्रेणी/Similar Category | • Canteen Service - Percentage Model<br>• Canteen Service - Best Price on Fixed Menu Rate Model<br>• Canteen Service - Employee Welfare Model<br>• Catering service (Duration Based) |
| अनुबंध अवधि /Contract Period | 2 Year(s) |
| एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover | No |
| स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover | No |
| बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension | 1 |
| दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended | 3 |

| बिड विवरण/Bid Details | |
|---|---|
| ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count | 1 |
| बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled | No |
| बिड का प्रकार/Type of Bid | Two Packet Bid |
| तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation | 2 Days |
| अनुमानित निविदा मूल्य (सभी करों सहित) भारतीय रुपये में / Estimated Bid Value in INR (Inclusive of all taxes) | 9156468 |
| मूल्यांकन पद्धति/Evaluation Method | Total value wise evaluation |
| मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required | Yes |
| मध्यस्थता खंड/Arbitration Clause | No |
| सुलह खंड/Mediation Clause | No |

**ईएमडी विवरण/EMD Detail**

| | |
|---|---|
| एडवाईजरी बैंक/Advisory Bank | State Bank of India |
| ईएमडी राशि/EMD Amount | 183130 |

**ईपीबीजी विवरण /ePBG Detail**

| | |
|---|---|
| आवश्यकता/Required | No |

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by the buyer in the form of a surety bond.

**लाभार्थी /Beneficiary :**

Sr. AFA, W & S, Dahod, WR
Rolling Stock Workshop, Dahod, Western Railway, Indian Railways, Ministry of Railways
(Sr. Afa W And S, Dahod, Wr)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

**एमआईआई अनुपालन/MII Compliance**

| | |
|---|---|
| एमआईआई अनुपालन/MII Compliance | Yes |

**एमएसई खरीद वरीयता/MSE Purchase Preference**

| | |
|---|---|
| एमएसई खरीद वरीयता/MSE Purchase Preference | Yes |
| सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X% | 15 |

1. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for % (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
2. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

**एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :**

Price Break Up - 1793862297.xlsx

**अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required**

**Scope of Work:**1793862321.pdf

**Payment Terms:**1793862326.pdf

**GEM Availability Report ( GAR):**1793862353.pdf

**Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:**1793862364.pdf

## Custom Bid For Services - Out Sourcing The Various Activities Of Canteen Of Rolling Stock Workshop Dahod As Per Scope Of Work For 24 Months (600 Days) ( 1 )

**तकनीकी विशिष्टियाँ /Technical Specifications**

| विवरण/ Specification | मूल्य/ Values |
|---|---|
| **कोर / Core** | |
| Description /Nomenclature of Service Proposed for procurement using custom bid functionality | Out sourcing the various activities of canteen of Rolling Stock Workshop Dahod as per scope of work for 24 Months (600 Days) |
| Regulatory/ Statutory Compliance of Service | YES |
| Compliance of Service to SOW, STC, SLA etc | YES |
| **एडऑन /Addon(s)** | |

**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

| क्र.सं./S.No. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | Quantity | अतिरिक्त आवश्यकता /Additional Requirement |
|---|---|---|---|---|
| 1 | Ranabahadur Singh | 389160,Office of Chief Workshop Manager, Loco, Carriage & Wagon Workshop, Dahod-389160 | Project / Lumpsum Based | N/A |

## क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. **Forms of EMD and PBG**

   Bidders can also submit the EMD with Account Payee Demand Draft in favour of

   Sr. AFA (W & S), Dahod, Western Railway
   payable at
   Dahod
   .
   Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

2. **Forms of EMD and PBG**

   Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

   Sr. AFA (W & S), Dahod, Western Railway
   . The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the

Buyer within 5 days of Bid End date/ Bid Opening date

3. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

**(1)** All clauses of tender document attached is applicable for this tender along with all clauses of General Conditions of Contract (GCC) for Service – January, 2018 (along with the clauses mentioned in advanced correction slips/amendments/updates issued) shall also be applicable for this tender. Bidders are advised to refer the same.

**(2)** CHECK LIST: Bidder should go through the "Check List" mentioned in tender document.

**CHECK LIST**

| Sr. No. | Requirement of Tender Document | Remarks |
|---|---|---|
| 1 | Undertaking for Truthfulness/ Correctness of the DOCUMENTS submitted as per Para 2.6.2.1. of PART-I of this document | Non submission of Certificate by the bidder shall result in **summarily rejection** of his/their bid. (Sample Format - Annexure-XVIII, submitted certificate should contains all the points mentioned in sample format otherwise, will not be considered) |
| 2 | Under Taking as an Eligible Applicant as per Para 2.5 of PART-I of this document | Non submission of Certificate by the bidder shall result in **summarily rejection** of his/their bid. (Sample Format - Annexure-XIX, submitted certificate should contains all the points mentioned in sample format otherwise, will not be considered) |
| 3 | Authority to submit bid and requisite applicable documents as specified in Para 17 of BID FORM-Second Sheet Annexure-II of this document | Firm should submit the relevant documents like Pan Card, Affidavit of ownership, Partnership deed, Notarized or Registered copy of Power of Attorney (backed by min. Rs. 300/- Stamp or applicable stamp amount as per Gujarat Govt. Rules), Authorization letter, MOA, AOA, Board's or shareholder's resolution letter, Certificate of Registration, Deed of Formation, etc. (whichever is applicable). |
| 4 | Work Experience as per Para 2.6.1.1 of PART-I of this document | Firm should mandatory submit relevant documents as applicable specified in relevant Para of tender document. Non submission of relevant documents by the bidder shall result in **summarily rejection** of his/their bid. |
| 5 | Financial Standing as per Sr. No. (i) & (ii) of Para 2.6.1.2 of PART-I of this document | Firm should mandatory submit relevant documents as applicable specified in relevant Para of tender document. Non submission of relevant documents by the bidder shall result in **summarily rejection** of his/their bid. |
| 6 | Valid FSSAI License under the Food Safety and Standards Act, 2006 latest | Firm should mandatory submit valid FSSAI license as per Food Safety & Standards Act – 2006 or latest. Non submission of relevant documents by the bidder shall result in **summarily rejection** of his/their bid. |

| | | |
|---|---|---|
| 7 | Price Breakup Document as per NOTE Sr. No. 2 of ANNEXURE – II (Contd…): BID FORM (Third Sheet) of this tender document | **a)** A **Price Breakup Document** in MS Excel format is attached with the GeM Bid. The bidder shall **download, duly fill in the required details in the designated YELLOW HIGHLIGHTED CELLS, and upload/submit the completed Price Breakup Document along with the Bid.**<br>**b)** The bidder shall quote **ONLY in the YELLOW HIGHLIGHTED CELLS (Sr. No. 11 of Schedule A, Sr. No. 2 of Schedule B, Sr. No. 1 of Schedule C & Sr. No. 1 of Schedule D)** of the Price Breakup Document.<br>**c)** All other rates/components specified in the SOR, including **minimum wages, statutory components and other fixed provisions**, shall be considered strictly as per the Tender Conditions and **shall not be altered or modified by the bidder.**<br>**d)** The bidder shall submit the Price Breakup Document **only in the same format/template as attached with the GeM Bid.** Any other modified or separately prepared/reformatted Price Breakup Document shall **not be considered for evaluation.**<br>**e)** The **total amount derived from the Price Breakup Document shall exactly match the total price/rate offered by the bidder on GeM.**<br>**f)** Failure to submit the duly filled Price Breakup Document, submission of any **other/modified/reformatted format**, or any **mismatch/discrepancy between the total amount indicated in the Price Breakup Document and the total price/rate offered on GeM**, shall render the bid **liable to be treated as non-responsive and summarily rejected**.<br>**g) No post/pre-bid clarification, correction, modification or revision of the quoted rate/price shall be permitted in this regard.** |

**(3) BID EVALUATION METHOD:** Bidder should go through the BID EVALUATION METHOD as mentioned in tender document. Non submission of any documents by the bidder shall result in summarily rejection of his/their bid.

**(4) MINIMUM ELIGIBILITY CRITERIA:** Bidder should go through the **MINIMUM ELIGIBILITY CRITERIA** as mentioned in tender document. Firm should mandatory submit relevant documents for Minimum Eligibility Criteria. Non submission of any documents by the bidder shall result in summarily rejection of his/their bid.

Definition of Similar Service Contract: The definition of similar service contract is given below:

***"Any work of Catering or Catering with Housekeeping undertaken for Railway/Central Government organization/State Government department/PSU or Autonomous body."***

**(5) AUTHORITY TO SUBMIT BID:** Bidder should submit the relevant documents according to type of firm as applicable and specified in the tender document.

**(6) SCHEDULE OF ESTIMATED RATES & QUANTITIES:** Bidder should go through the **SCHEDULE OF ESTIMATED RATES & QUANTITIES of** BID FORM-Third Sheet Annexure-II as mentioned in tender document. % Above/%Below/At Par will be calculated from overall rate quoted by firm (compared to estimate schedule given in Scope/ATC document) for billing purpose of actual work carried out by firm.

**SCHEDULE OF ESTIMATED RATES & QUANTITIES**

| Sr. No | Description | Item Qty. | Unit | Unit Rate (₹) | Total (₹) |
|---|---|---|---|---|---|
| **Schedule A : Providing manpower for Canteen** | | | | | |
| 1 | Cook (Skilled Labour) required per day as per Scope of Work (2 Skilled Worker per Day) | 1200 | Man-Days | 781.00 | 9,37,200.00 |
| 2 | Supervisor (Skilled Worker) required per day as per Scope of Work (1 Skilled Worker per Day) | 600 | Man-Days | 781.00 | 4,68,600.00 |
| 3 | Vendors/Server 7 (Semi-Skilled Labour) required per day as per Scope of Work ( 7- Semi-Skilled Worker per day) | 4200 | Man-Days | 650.00 | 27,30,000.00 |
| 4 | Cleaner (Unskilled Labour) required per day as per Scope of Work (2- Unskilled Worker per day) | 1200 | Man-Days | 556.00 | 6,67,200.00 |
| **3** | **Subtotal of Sr. (1 + 2) (₹)** | | | | **48,03,000.00** |
| 4 | Provision of EPF and Misc. Charges (Employer Contribution) @ 13% [i) EPF-3.67%, ii) EPS-8.33%, iii) EDLI-0.50%, iv) EPF Administrative Charges-0.50%.] for Skilled Manpower (02 Cook + 01 Supervisor) (₹ 19,525 x 03 Nos. x 24 month x 13%) | | | | 1,82,754.00 |
| 5 | Provision of EPF and Misc. Charges (Employer Contribution) @ 13% [i) EPF-3.67%, ii) EPS-8.33%, iii) EDLI-0.50%, iv) EPF Administrative Charges-0.50%.] for Semi-skilled Manpower (07 Vendors/Server) (₹ 16,250 x 07 Nos. x 24 month x 13%) | | | | 3,54,900.00 |
| 6 | Provision of EPF and Misc. Charges (Employer Contribution) @ 13% [i) EPF-3.67%, ii) EPS-8.33%, iii) EDLI-0.50%, iv) EPF Administrative Charges-0.50%.] for Un-skilled Manpower (02 Cleaner) (₹ 13900 x 02 Nos. x 24 month x 13%) | | | | 86,736.00 |
| 7 | Bonus @8.33% on min. wages (Sr. No. 3 x 8.33%) | | | | 4,00,089.90 |
| **8** | **Subtotal of Sr. (4 + 5 + 6 + 7) (₹)** | | | | 10,24,479.90 |
| **9** | **Total of Sr. (3 + 8) (₹)** | | | | 58,27,479.90 |
| **10** | GST @ 18% on Sr. 8 of Schedule A | | | | 10,48,946.38 |
| **11** | Service Charges (Agency Profit Inclusive of GST) @ 3.85% on Sr. 9 of Schedule A | | | | 2,24,357.98 |
| | **Total Cost of Schedule A (Sr. No. 9 + 10) (₹)** | | | | **71,00,784.26** |
| **Schedule B: Supply of consumables and equipments** | | | | | |

| | | | | | |
|---|---|---|---|---|---|
| 1 | Provision of PNG / LPG for operation of the canteen for a period of 24 months . In case of LPG, 19 Kg commercial LP G cylinders shall be considered at an estimated consumption of approximat ely 24 cylinders per month, i.e. 576 c ylinders for 24 months.<br>In case PNG connection is available/us ed, payment shall be made on the bas is of actual consumption as per the bil ls/invoices issued by the authorized P NG service provider.<br>Payment shall be made on actual con sumption and actual prevailing rate, d uly supported by bills and jointly verifi ed by the Consignee and Contractor's representative.<br>**(Reimbursement shall be made on the basis of actual consumption)** | 576 | Nos. | 2,691.50 | 15,50,304.00 |
| 2 | Supply of cleaning / consumable materials (like - Dish wash liquid, Floor cleaner, Wiper / Mopper Grass Broom, etc.) as per list (Annexure - E of sc ope of work) for 24 Month (Ref.: as per Sr. No. 15(a) of Clause 2.1 of Part-II of tender document, Page 49-50 of 91) | | | | 2,78,340.00 |
| | **Total Cost of Schedule B (Sr. No. 1) (₹)** | | | | **18,28,644.00** |
| **Schedule C: Hiring of machine and equipment as per List incl. for two year** | | | | | |
| 1 | Equipments as per list on hiring Basis for 2 years (Ref.: as per Sr. No. 15( c) of Clause 2.1 of Part-II of tender document, Page 51-52 of 91) | | | | 38,855.00 |
| | **Total Cost of Schedule C (Sr. No. 1) (₹)** | | | | 38,855.00 |
| **Schedule D: Provision of CCTV system at RSW/DHD Canteen ( One time installation cos t)** | | | | | |
| 1 | Cost of supply, installation, testing, commissioning and maintenance of 8 Nos. CCTV cameras, including all necessary accessories, cabling, connect ors, power supply, recording/storage equipment and other associated ite ms, as per the scope of work. The Contractor shall be responsible for the proper functioning and maintenance of the complete CCTV system throu ghout the entire contract period, including replacement of defective/dam aged components and required consumables, at no additional cost to the Railway (Ref.: as per Sr. No. 16 of Clause 2.1 of Part-II of tender documen t, Page 52-54 of 91) | | | | 1,88,184.74 |
| | **Total Cost of Schedule D (Sr. No. 1) (₹)** | | | | **1,88,184.74** |
| **Total Estimated Cost of the work (Total of Schedule A + B + C + D) (₹)** | | | | | **91,56,468. 00** |
| **Total Estimated Cost (in Words)** | **Rupees Ninety-One Lakh Fifty-Six Thousand Four Hundred Sixty-Eight Only** | | | | |

**NOTE-**

1. The offer quoted by the bidder shall be based on the details mentioned in the Tender Conditions, Scope of Work, Special Conditions and General Conditions of the Tender Document. The bidder shall carefully examine all the tender documents before quoting the rates.

2. **Price Breakup Document**:

   **a)** A **Price Breakup Document** in MS Excel format is attached with the GeM Bid. The bidder shall **download, duly fill in the required details in the designated YELLOW HIGHLIGHTED CELLS, and upload/submit the completed Price Breakup Document along with the Bid.**

   **b)** The bidder shall quote **ONLY in the YELLOW HIGHLIGHTED CELLS (Sr. No. 11 of Schedule A, Sr. No. 2 of Schedule B, Sr. No. 1 of Schedule C & Sr. No. 1 of Schedule D )** of the Price Breakup Document.

   **c)** All other rates/components specified in the SOR, including **minimum wages, statutory components and other fixed provisions**, shall be considered strictly as per the Tender Conditions and **shall not be altered or modified by the bidder.**

   **d)** The bidder shall submit the Price Breakup Document **only in the same format/template as attached with the GeM Bid.** Any other modified or separately prepared/reformatted Price Breakup Document shall **not be considered for evaluation.**

   **e)** The **total amount derived from the Price Breakup Document shall exactly match the total price/rate offered by the bidder on GeM.**

   **f)** Failure to submit the duly filled Price Breakup Document, submission of any **other/modified/reformatted format**, or any **mismatch/discrepancy between the total amount indicated in the Price Breakup Document and the total price/rate offered on GeM**, shall render the bid **liable to be treated as non-responsive and summarily rejected**.

   **g)** No post/pre-bid clarification, correction, modification or revision of the quoted rate/price shall be permitted in this regard.

3. **For Schedule A:**

   **a) Service Charges (Agency Profit):**

      **i.** The bidder shall quote Service Charges (Agency Profit) @ minimum 3.85% [inclusive of GST and applicable transaction charges] as specified in the SOR. Service Charges quoted below **3.85% shall not be permissible**. **Any bid quoting Service Charges less than 3.85% shall be treated as non-responsive and shall be summarily rejected.** The bidder shall comply with the Ministry of Finance, Department of Expenditure, OM No. F.6/1/2023-PPD dated 06.01.2023 and the applicable GeM SLA provisions. The GeM SLA also specifies that the minimum service charge for Manpower Outsourcing Services is 3.85%.

      **ii.** Any increase/revision in minimum wages or statutory wage components as per the Applicable Laws during the contract period shall not have any impact on the Service Charges (Agency Profit) quoted and accepted in the Bid. The Service Charge rate shall remain fixed at the originally accepted rate throughout the Contract period, and no increase in Service Charges shall be admissible on account of any such revision/change in statutory wage components.

   **b) Basis of SOR Rates and Statutory Components:**

      **i.** The rates indicated in the SOR (rates of **minimum wages, Bonus, EPF, EDLI, EPF Administration Charges and all other applicable statutory liabilities**) are based on the statutory wages and components prevailing at the time of preparation of the estimate.

      **ii.** The minimum wages for Skilled, Semi-Skilled and Unskilled Workers have been adopted for preparation of the estimate as per Ministry of Labour & Employment, Government of India, Letter No.: F. No. 1/6(3)/2025-LS-II dated 30/03/2026.

**iii.** For calculation of EPF, EDLI and EPF Administration Charges, the monthly wage ceiling limit of ₹25,000/- per employee has been considered in the SOR as prevailing at the time of preparation of the estimate.

**iv.** ESIC has been considered as NIL based on its applicability at the place of work as prev ailing at the time of preparation of the estimate .

**c) Revision/Change in Statutory Wage Components and Payment:**

**i. The bidder shall quote the rates strictly as per the rates indicated in the SO R only without considering any current or future revision/change in the minimum wages, Bonus, EPF, EDLI, EPF Administration Charges, ESIC or any statutory wage component under the Applicable Govt. Laws. Any representation/deviation/claim o n this account shall not be considered during the evaluation of bid.**

**ii.** In case of any revision/change in the minimum wages, **Bonus, EPF, EDLI, EPF Admi nistration Charges, ESIC** or any statutory wage component under the Applicable Govt. La ws during the Contract period, the Railway shall separately pay the Contractor the differentia l amount arising solely due to such revision/change, as applicable.

**iii.** Payment of any differential amount arising due to revision/change shall be made only after submission and verification of documentary proof by the Contractor confirming that the revised/latest prevailing minimum wages and applicable statutory components have actually been paid/deposited in respect of the deployed workers. Such proof shall include, wherever applicable, wage register/payroll, bank payment statement/transaction details, wage slips, a ttendance records, statutory challans/returns and other relevant statutory records.

**iv. Payment by Railway towards** minimum wages, **Bonus, EPF, EDLI, EPF Administr ation Charges, ESIC** or any statutory wage component under the Applicable Govt. Laws **sh all be restricted to the SOR quantity/man-days specified for the respective manpo wer category and no additional payment shall be admissible for any manpower de ployed in excess of the total SOR quantity/man-days, except as specifically provid ed under the Contract.**

**4. For Sr. No. 1 of Schedule B:**

a) The bidder/Contractor shall not be required to quote any rate or amount for Sr. No. 1 of Schedu le B. The amount specified in the SOR for Sr. No. 1 of Schedule B is fixed based on the estimated requirement of the canteen for the contract period of 24 months and shall be considered as a pro vision for reimbursement against actual consumption/supply.

b) Payment under Sr. No. 1 of Schedule B shall be made strictly on the basis of actual consumption of PNG/LPG, as applicable, duly supported by relevant bills/invoices and verified by the Consignee, in accordance with the terms and conditions of the contract.

c) All other conditions should be as per Sr. No. 15(b) of Clause 2.1 of Part-II of tender document.

**5. GST:** The supplier/service provider shall be subject to the provisions of the GST Act and Rules, as app licable from time to time. The GST component shall be dealt with as specified in the SOR and applicabl e GeM provisions. The GeM SLA states that the quoted price is inclusive of GST.

**6. Monetary values only upto two digits of decimals are considered for preparation of Estim ate.**

**7. Biometric Attendance System (BAS):** Attendance of all manpower deployed by the Contractor sh all be recorded and monitored through the Biometric Attendance System (BAS) as prescribed by the R ailway. The Contractor shall include the entire cost of equipment, installation, commissioning, operatio n, connectivity, maintenance, repair/replacement, software and data backup in the quoted rates. No se parate payment shall be admissible on this account.

**8. Other Expenses:** All other expenses incidental and essential for satisfactory execution of the work, i ncluding expenses which are not specifically payable by the Railway under the tender/contract conditi

ons, shall be borne by the Contractor/Service Provider.

**(7)** In case of any conflict between special conditions mentioned in tender document of contract and the general conditions of contract, the special condition mentioned in tender document of contract will prevail.

**(8)** Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C of "Sr. AFA- W And S, Western Railway, Dahod" payable at Dahod.

**(9) Performance Guarantee:** Performance guarantee at a rate of 05% of the contractual value shall be deposited by the successful bidder in favour of "Sr. AFA (W&S), Western Railway, Dahod". The successful bidder shall have to submit a Performance Guarantee (PG) valuing 05% of the contract value in four separate parts of 1.25 % each of the contract value, within 30 (thirty) days from the date of issue of Letter of Acceptance (LOA). Extension of time for submission of PG beyond 30 (thirty) days and upto the date of submission of PG from the date of issue of LOA may be given by the Authority who is competent to sign the contract agreement. However, a penal interest of 15% per annum shall be charged for the delay beyond 30 (thirty days, i.e. from 31st day after the date of issue of LOA. In case the contractor fails to submit the requisite PG after 60 days from the date of issue of LOA, a notice shall be served to the contractor to deposit the PG immediately however not exceeding 90 days from the date of issue of LOA). In case the contractor fails to submit the requisite PG even after 90 days from the date of issue of LOA, the contract shall be terminated duly forfeiting EMD and other dues, if any payable against that contract. The failed contractor shall be debarred from participating in re-tender for that work. If last day is a bank holiday or office closure next working day should be considered as the last day for submission of the PGs. Decision of Authority competent to sign the Contract Agreement would be final in case of any dispute.

The Performance Guarantees shall be submitted by the successful bidder after the Letter of Acceptance (LOA) has been issued, but before signing of the contract agreement. These PGs shall be initially valid up to the stipulated date of completion and maintenance period, if any plus 60 days beyond that. In case, the time for completion of service gets extended, the contractor shall get the validity of PGs extended to cover such extended time for completion and maintenance period, if any of service plus 60 days.

(11) **Contractor should note that**

(a) As per NOTE of Para 3.3.1 of Clause 3.3: Earnest Money of PART I: INSTRUCTIONS TO TENDERERS (ITT) of attached tender document;

"MSEs registered with District Industries Centres, Khadi and Village Industries Commission, Khadi and Village Industries Board, Coir Board, National Small Industries Corporation, Directorate of Handicraft and Handloom, any other body specified by Ministry of MSME or Startups as recognized by Department of Industrial policy & Promotion shall be exempted from payment of minimum EMD detailed in the bid."

(b) The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

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4. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document Click here to view the file.

## अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

**This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.**

**However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.**

This Bid is governed by the सामान्य नियम और शर्तें/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---धन्यवाद/Thank You---**